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Cisco Unified Communication Manager Driver for Novell Identity Manager

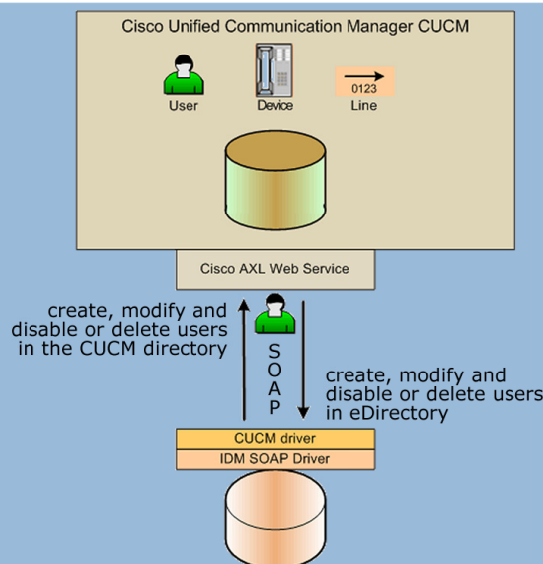
Synchronizes Users and VoIP devices with your Cisco Callmanager.

Integrates your Cisco Unified Communications Manager CUCM (Callmanager) in your existing Identity and Access Management solution. Benefit from an accurate and current phone directory. The Cisco Callmanager driver for Novell Identity Manager creates users in the CUCM and synchronizes phone numbers of associated phone devices back in your central directory (eDirectory).



System Requirements:

- ✓ Novell Identity Manager min. 3.5.1
- ✓ Novell Identity Manager SOAP driver min. 3.5.1
- ✓ Cisco Unified Communication Manager min. 6.0
- ✓ Cisco AXL Web Service installed



your Benefits:

Thanks to the Cisco CUCM driver you have many benefits:

- reduces the administrative costs of your VoIP solution
- accurate phone directory at all time
- current user information on your VoIP devices
- eliminates redundant or incorrect device- or user data
- ensures business policies for your VoIP solution
- self provisioning of VoIP devices

and much, much more

Based on the SOAP protocol the Cisco CUCM driver synchronizes users and VoIP devices with the Cisco Unified Communication Manager. Users will be created, modified and deleted in the CUCM user directory. All line numbers of phone devices associated with users are synchronized with your central director.

CUCM is the authoritative data source for phone numbers. Therefore changes to the phone number in eDirectory will be overwritten by the CUCM driver. Vice versa eDirectory is the authoritative data source for surname, given name, email etc. so all changes made to these attributes in CUCM will be overwritten with the values in eDirectory. This way you benefit from a correct CUCM user directory and from current and accurate phone numbers in your eDirectory.

The driver offers a lot of free configurable parameters. You can define which container holds the users, you want to synchronize. You can choose how the driver will handle the deletion process of users in either CUCM or eDirectory. e.g. the driver can remove both objects, notify an administrator or just remove the association.

The driver has a very modular design and can be extended to any function the CUCM SOAP interface offers.



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