

# Endpoint Management ZENworks Asset Management v7.5

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## About This Document

Each Utopia Demo will have two or three pieces of documentation, to be used as follows:

1. Use this Quickstart to prepare for your demo meeting. It includes everything you need to know to get the right virtual machines started and ready to begin showing the solution. Use this quickstart if you are building the demo locally on your own hardware or if you are accessing a pre-built version on the Novell Online Demo System (NODS)
2. Once your demo virtual machines are started and at the right place you're ready to begin your demo. If you know the products and your customer's requirements then you can go ahead and deliver your own demo using the system. However if you would like further instructions then the Tutorial will give you a guide of how to drive the demo.
3. In some cases a third piece - a Sample Demo is provided, which gives an illustration of how the solution might be shown to a customer.
4. For online copies of all these documents please visit <http://www.novell.com/partners/demosystems>

## Demo Synopsis

This demo is based on the following virtual machine(s)

- ZAMw2k3utpMay09 RAR

You will be able to demonstrate the following

- Inventory
- Usage
- Compliance – How ZAM can ensure organizations are in compliance with mandated requisitions
- Contract Management

## Setup Instructions

### Virtual Machines

ZAMw2k3utpMay09 RAR(s)			
IP address	Memory	Disk Space	DVD #
172.17.2.58	1024 MB	16 GB	2e

### User ID's

u:root p:n0v3ll

u:bob p:novell

u:tina p:novell

Manager console: Entadmin/n0v3ll

Web Console : Entadmin/n0v3ll

## Useful URLs

### Preparing The Demo

- Extract the ZAMw2k3utpMay09 RAR set of files to a directories of your choice and start the vm using VMWare

### Checklist

#### 1. Collection Server status

- a) In Manager, make sure the collection server's status is "Started".
- b) In the detailed status of the collection server, ensure that the client state is "Ready" and the Inventory State is "Idle"

The screenshot displays the ZENworks Asset Management Manager interface. On the left, a tree view shows the hierarchy: Enterprise > Utopia > Collection Servers > w2k3nrm-zam. The main window shows the 'View Detailed Status - w2k3nrm-zam' dialog box. This dialog contains a table with the following data:

	Machine Name	Client State	Inventory State	Connection Time
1	W2K3NRM-ZAM	Ready	Idle	2/9/2007 3:45:40 PM
2				
3				
4				
5				
6				
7				
8				
9				
10				
11				

Below the dialog box, a table shows the server's overall status:

Domain	Collection Server	Host Name	Server Status	Last Cycle	This Cycle	Errors This Cycle	TCP/IP Adc
Utopia	w2k3nrm-zam	w2k3nrm-zam	Started	0	2	0	172.017.002.0

The bottom status bar shows the user is 'EntAdmin' and the time is 3:55 PM.

2. If any of the above pre-checks fail, then you should fix them by trying the following before proceeding
3. Restart the Collection Server and then the Collection Client service. You may need to wait a few minutes before you see the client state of ready.
4. Ensure you have connectivity. The server has a static IP Address assigned so trying pinging it (172.17.2.58)
5. Start the Web console from the shortcut on the desktop

## Notes / Issues

### Where next?

- Visit our documentation site at <http://www.novell.com/partners/demosystems> and navigate to the demo you are preparing
- Watch the Tutorial OR read and follow the demo script for your demo
- Watch the Sample Demo if one is provided
- In case of any issues please post your query to the support forum at <http://forums.novell.com/novell-product-support-forums/utopia/>