

Identity and Security Basic Provisioning

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About This Document

This document is intended to supplement the Tutorial which is part of each Utopia Demonstration.

Each Utopia demo will have two or three pieces of documentation:

- 1.A Quickstart used to prepare for your demo meeting.
- 2.A Tutorial used to guide you through driving the demo.
- 3.In some cases a third piece - a Sample Demo used to illustrate how the solution might be shown.

Online copies of these documents are available at <http://www.novell.com/partners/demosystems>

Document Conventions

Numbered steps require action on the part of the presenter.

Bullets (✓) indicate talking points

Demo Synopsis

The basic provisioning demo enables you to show basic account management between HR, Active Directory, and PBX.

Use Case 1 - Onboarding

- 1.Login to the sample HR application (<http://ism-idv.ism.utopia.novell.com/idmhr>) as admin (n0v3ll)
- 2.Click "Add Employee"
- 3.Enter user information (First Name and Last Name required)
- 4.Click "Add"
 - ✓ Authoritative data sources (employee, email address, telephone number)
 - ✓ Credential provisioning (SysCred, PuttyCred, ExchangeCred)
 - ✓ Entitlements (Active Directory account, Exchange mailbox)
 - ✓ Creation policies (Home Directory, Containment)
- 5.Click "Logout"

Use Case 2 - Employee Modification

- 1.Login to the sample HR application (<http://ism-idv.ism.utopia.novell.com/idmhr>) as admin (n0v3ll)
- 2.Click the "Edit" link corresponding to the desired employee
- 3.Enter updated employee information
- 4.Click "Update"
 - ✓ Describe (or show) corresponding connected system updates

5. Click "Logout"

Use Case 3 – Employee Inactivation (Disable Account)

1. Login to the sample HR application (<http://ism-idv.ism.utopia.novell.com/idmhr>) as admin (n0v3ll)

2. Click the "Edit" link corresponding to the desired employee

3. Select "Inactive" in the Status drop down list box

4. Click "Update"

✓ Describe (or show) corresponding connected system updates

5. Click "Logout"

Use Case 4 – Employee Termination (Account Removal)

1. Login to the sample HR application (<http://ism-idv.ism.utopia.novell.com/idmhr>) as admin (n0v3ll)

2. Click the "Edit" link corresponding to the desired employee

3. Select "Terminate" in the Status drop down list box

4. Click "Update"

✓ Describe (or show) corresponding connected system updates

5. Click "Logout"

Use Case 5 – Setting Phone Number

1. Open Telco PBX App (ISM-W2003 Desktop)

2. Double-click the employee you want to give access to.

3. Enter a telephone number

4. Choose access type

5. Click "OK"

✓ Describe (or show) corresponding connected system updates

Notes / Issues

Where next?

• Visit our documentation site at <http://www.novell.com/partners/demosystems> and navigate to the demo you are preparing

• Watch the Tutorial for your demo.

• Watch the Sample Demo if one is provided.

• In case of any issues please post your query to the support forum at <http://forums.novell.com/novell-product-support-forums/utopia/>