

# How to Contact Novell

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## **Novell**

[www.novell.com](http://www.novell.com)

Corporate, product, program, financial and shareholder information, including press releases and quarterly earnings announcements, can be found on the Novell Web site.

## **Customer Information**

[crc@novell.com](mailto:crc@novell.com)

The Novell Customer Response Center provides information on Novell products, programs and services. Call toll free at 888 321 4CRC.

## **Investor Relations**

[irmail@novell.com](mailto:irmail@novell.com)

Novell, Inc.  
404 Wyman Street, Suite 500  
Waltham, MA 02451  
800 317 3195  
781 464 9505

The Novell Investor Relations staff responds to financial inquiries and requests for financial literature.

The Novell Annual Report, SEC filings, earnings announcements, and other financial information are available on the Novell Investor Relations Web site at [www.novell.com/ir](http://www.novell.com/ir). Mailed copies of financial materials and reports, including exhibits, can be obtained for free through our automated telephone access system at 800 317 3195, by e-mailing our investor relations department at [irmail@novell.com](mailto:irmail@novell.com), or by mailing a written request to the address listed above.

## **Shareholder Services**

[shareholder\\_services@novell.com](mailto:shareholder_services@novell.com)

Novell, Inc.  
404 Wyman Street, Suite 500  
Waltham, MA 02451

Novell Shareholder Services provides information about the annual meeting of stockholders, changes in stock registration and other stock administration services.

## **News**

[www.novell.com/news/press/room](http://www.novell.com/news/press/room)

For the most recent news and press releases regarding Novell, Inc., please visit our Web site.

## **Annual Meeting**

The Novell annual meeting of stockholders will be held:

Monday, April 6, 2009 at 10 a.m. EDT  
404 Wyman Street, Suite 500 (the Novell executive office building)  
Waltham, Massachusetts

## **Form 10-K**

The Novell Annual Report on Form 10-K for the fiscal year that ended October 31, 2008 is available on the Novell Investor Relations Web site at [www.novell.com/ir](http://www.novell.com/ir). Mailed copies of the Form 10-K, without exhibits, can be obtained for free through our automated telephone access system at 800 317 3195, by e-mailing our investor relations department at [irmail@novell.com](mailto:irmail@novell.com), or by mailing a written request to the following address:

Novell, Inc. Investor Relations  
404 Wyman Street, Suite 500  
Waltham, MA 02451

## **Transfer Agent and Registrar**

[www.melloninvestor.com](http://www.melloninvestor.com)

BNY Mellon Shareowner Services, LLC  
480 Washington Blvd., 27th Floor  
Newport Office Center VII  
Jersey City, NJ 07310  
Toll-free: 888 581 9375

## **Independent Registered Public Accounting Firm**

PricewaterhouseCoopers LLP, Boston, Massachusetts, has served as our independent registered public accounting firm since fiscal 2005.

# Office Locations

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## United States Offices

### Arkansas

Bentonville

### California

Santa Cruz

### Georgia

Alpharetta

### Illinois

Oakbrook Terrace

### Massachusetts

Cambridge

Maynard

Waltham

### Michigan

Southfield

### New York

New York City

### New Hampshire

Lebanon

### Utah

Provo

### Virginia

Vienna

## International Offices

### Australia

Brisbane

Canberra

Melbourne

Sydney

### Austria

Vienna

### Belgium

Brussels

### Brazil

São Paulo

### Canada

Toronto

### China

Beijing

Guangzhou

Hong Kong

Shanghai

### Czech Republic

Prague

### Denmark

Hørsholm

### Finland

Espoo

### France

Lyon

Paris

### Germany

Berlin

Düsseldorf

Frankfurt

Munich

Nuremberg

### India

Bangalore

Calcutta

Chennai

Delhi

Mumbai

### Ireland

Dublin

### Italy

Milan

Rome

### Japan

Tokyo

### Malaysia

Kuala Lumpur

### Netherlands

Capelle

### New Zealand

Wellington

### Portugal

Lisbon

### Singapore

Singapore

### South Africa

Capetown

Johannesburg

### Spain

Barcelona

Madrid

### Sweden

Stockholm

### Switzerland

Zürich

### Taiwan

Taipei

### United Kingdom

Bracknell

Edinburgh