

Directors and Executive Officers

Board of Directors

Richard L. Crandall #

Chairman of the Board
Founding Managing Director of Arbor Partners
Founder and Chairman of the Enterprise Software Roundtable

Ronald W. Hovsepian

President and Chief Executive Officer
Novell, Inc.

Albert Aiello, Jr. † #

Managing Director of Albert Aiello & Associates

Fred Corrado †

Retired Vice Chairman of the Board and
Chief Financial Officer of The Great Atlantic & Pacific Tea Company, Inc.

Patrick S. Jones †

Retired Senior Vice President and Chief Financial Officer of
Gemplus International S.A.

Claudine B. Malone † *

President and Chief Executive Officer of
Financial and Management Consulting Inc.

Richard L. Nolan #

William Barclay Harding Professor of Management of Technology, emeritus,
Harvard Business School and
Philip M. Condit Professor of Business Administration,
University of Washington

Thomas G. Plaskett *

Chairman of Fox Run Capital Associates

John W. Poduska, Sr. *

Retired Chairman of Advanced Visual Systems, Inc.

James D. Robinson, III

Co-Founder and General Partner of RRE Ventures
Chairman of RRE Investors, LLC

Kathy Brittain White * #

Founder of Horizon Institute of Technology
Founder of Rural Sourcing, Inc.

† Member of Audit Committee

* Member of Compensation Committee

Member of Corporate Governance Committee

Executive Officers

Ronald W. Hovsepian

President and Chief Executive Officer

Jeffrey M. Jaffe

Executive Vice President and Chief Technology Officer

John Dragoon

Senior Vice President and Chief Marketing Officer

Alan J. Friedman

Senior Vice President of People

Colleen O'Keefe

Senior Vice President of Services

Dana C. Russell

Senior Vice President and Chief Financial Officer

Scott N. Semel

Senior Vice President
General Counsel and Secretary