



Third-Party Products That Work With GroupWise

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Novell's GroupWise is a full-featured messaging and collaboration system that offers much more than just e-mail messaging. GroupWise 5.5, the latest version, provides e-mail messaging, calendaring, scheduling, imaging, document management, automated workflow, shared folders, threaded conversations, and access to a universal mailbox via a web browser. To make your company's GroupWise system even more useful and easy to manage, many third-party companies have developed products that extend the functionality of GroupWise.

This article features five third-party products that work with GroupWise. These products are only a small sampling of the many third-party products you can use to add features to GroupWise. (For a complete list of third-party products that work with GroupWise, visit <http://www.novell.com/groupwise>, and click the Partner Products & Services Search link.)

CONTACTWISE

ContactWise from GroupLink allows you to store and manage contact information for GroupWise 5. With ContactWise, all of the users in your company's network can store information about their business and personal contacts in one centralized database. As a result, you can easily access contact information and manage the database.

ContactWise seamlessly integrates with the e-mail, calendar, and document management features offered by GroupWise. For example, you can send an e-mail message by selecting a contact's e-mail address in the database. You can also schedule appointments and tasks, and you can correlate all contact- and project-related events with your GroupWise calendar. In addition, you can create and distribute documents, such as project reports. To keep track of everything, you can classify contacts by type, and you can set rules for filtering and sorting incoming messages.

You can configure ContactWise to log all communications between users and their contacts, recording a history of e-mail messages, telephone calls, and

faxes that are made by accessing the database. You can also configure ContactWise to log appointments and tasks. ContactWise supports an unlimited number of entries, including custom fields and history records.

You can purchase ContactWise through retail channels beginning at the suggested retail price of U.S. \$279. For more information about ContactWise, visit GroupLink's web site (<http://www.grouplink-tm.com>). You can also call 1-801-298-9888.

INTELLISYNC 3.6

Intellisync 3.6 from Puma Technology provides two-way synchronization between your PC and Palm Computing platform-compatible or Windows CE organizer. With its patented Data Synchronization Extensions (DSX) technology engine, Intellisync 3.6 enables you to automatically synchronize your GroupWise calendar, e-mail messages, contacts, and tasks with a variety of personal information management devices.

Intellisync 3.6 offers advanced capabilities such as intelligent field mapping and custom filtering, enabling you to

synchronize only the information you specify. Intellisync 3.6 also provides conflict resolution, which enables you to eliminate duplicate entries.

In addition, Intellisync 3.6 can simultaneously synchronize information between your personal information management device and multiple PC applications. For example, you can synchronize calendar information with GroupWise, expense information with Lotus Notes, and contact information with the Palm desktop application, with the touch of a single button.

Intellisync 3.6 also provides a software development kit (SDK), enabling you to develop, maintain, and support synchronization tools for your company's custom applications.

You can purchase Intellisync 3.6 through retail channels beginning at the suggested retail price of U.S. \$69.95. For more information about Intellisync 3.6, visit Puma Technology's web site (<http://www.pumatech.com>). You can also call 1-800-774-PUMA.

MAILCENTRAL 2.0

MailCentral 2.0 from NetPro Computing Inc. is a powerful monitoring solution for GroupWise 4 and GroupWise 5. You can use MailCentral 2.0 to proactively monitor, optimize, and troubleshoot GroupWise, enabling you to stop potential problems before they start.

MailCentral 2.0 monitors all GroupWise components in real time, including administrative servers, message transfer agents, and post offices. For example, MailCentral 2.0 monitors message flow and the data integrity of post-office databases and their corresponding mailboxes. MailCentral 2.0 also monitors GroupWise gateways, such as the Message Handling Service (MHS) gateway, the Simple Mail Transfer Protocol (SMTP) gateway, and the Web Access gateway.

MailCentral 2.0 provides trend data and mail-route statistics that help you optimize performance. If a problem occurs, you can access an integrated knowledge base that provides step-by-step instructions for optimizing performance and troubleshooting errors.

You can configure MailCentral 2.0 to notify you of particular problems,

including slow mail-route times. MailCentral 2.0 can send notification messages via e-mail, pager, or NetWare's Send feature. In addition, MailCentral 2.0 can send notification messages via Novell's ManageWise or any other network management system that supports Simple Network Management Protocol (SNMP).

MailCentral 2.0 runs on a Windows NT, 98, 95, or 3.11 workstation. This workstation must have a network connection to each domain and post office being monitored. MailCentral 2.0 monitors GroupWise 4 and GroupWise 5 running on any server platform, such as NetWare 3, NetWare 4, NetWare 5, Windows NT, UNIX, and OS/2.

You can purchase MailCentral 2.0 through retail channels at the suggested retail price of U.S. \$6 per mailbox, and you can download an evaluation copy from <http://www.netpro.com/survey/novellwiz2.asp>. For more information about MailCentral 2.0, visit NetPro Computing's web site (<http://www.netpro.com>). You can also call 1-800-998-5090 or 1-480-941-3630.

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<http://www.nwconnection.com/advertise.html>.

VIEWWISE 5

ViewWise 5 from Computhink Inc. is an imaging solution for GroupWise 5. You can integrate ViewWise 5 with GroupWise 5 on the front end and with your company's existing document management system on the back end. You can then provide full imaging and document management capabilities through GroupWise 5, including workflow, image capture, auto indexing, forms recognition, optical character recognition (OCR), intelligent device activation, and electronic data interchange (EDI).

ViewWise 5, which is implemented as a Java-based server, contains complete image index, storage, and retrieval features. In addition, ViewWise 5 offers an easy-to-use GUI, with a convenient three-pane view that simplifies the process of accessing files, viewing thumbnails, and comparing documents. ViewWise 5 supports more than 40 file formats, such as .PDF files, both standard and multi-page .TIFF files, and many common computer-aided design (CAD) file formats.

You can connect ViewWise 5 to any relational database management system (RDBMS), including Oracle, Sybase, Informix, and Microsoft SQL. ViewWise 5 supports Open Document Management API (ODMA) and messaging application program interface (MAPI), which extend ViewWise 5's functionality to document management systems and to e-mail programs, such as GroupWise 5. ViewWise 5 also supports ISIS (a programming language for multimedia applications) and TWAIN (a standard scanner interface). As a result, ViewWise 5 is compatible with virtually any scanner, providing easy desktop and mass-production scanning.

ViewWise 5 includes several tools that offer advanced features. For example, you can use tools that allow you to magnify images, see a bird's eye view, and create hypertext links to image-embedded URLs. If you have a CD-ROM recorder, you can also take advantage of a tool for burning images to a CD, along a run-time image viewer.

ViewWise 5 runs on NetWare 5, NetWare 4, and Windows NT. In addition, ViewWise 5 runs on many versions of UNIX, including Linux, HP/UX, IBM AIX, and Sun Solaris. You can access ViewWise 5 via a Windows NT, 98, or 95 workstation. You can also access ViewWise 5 via a Java-enabled web

browser, such as Netscape Navigator or Microsoft Internet Explorer.

You can purchase ViewWise 5 through retail channels beginning at the suggested retail price of U.S. \$1,495. For more information about ViewWise 5, visit Computhink's web site (<http://www.computhink.com>). You can also call 1-801-434-9700.

UMAIL

uMail from The Allegro Group Inc. is an Internet-based e-mail service. You can access your uMail message box from virtually anywhere—through a web browser, a touch-tone telephone, a cellular telephone, a fax machine, a pager, a 3Com Palm Pilot, or a native Windows or Macintosh client. You can also access your uMail message box through a POP3/IMAP4 client, such as a GroupWise client.

uMail offers more than just e-mail, enabling you to maintain an address book and to schedule appointments and tasks, and to send and receive faxes. You can even get a dedicated fax number that places incoming faxes directly into your uMail message box as attachments. You can also take advantage of powerful rule features, which allow you to automatically filter and sort incoming messages.

If your company has an existing LAN-based messaging system, such as GroupWise, you can integrate uMail with this messaging system. uMail supports status tracking, document management, shared address books, and a single point of administration.

You can subscribe to uMail for U.S. \$100 per month for up to five users and U.S. \$10 for each additional user. If you want to try uMail before you subscribe, you can set up a free 30-day account at <http://www.umail.com/signupstep1.asp>. For more information about uMail, visit The Allegro Group's web site (<http://www.umail.com>). You can also call 1-800-209-6245 or 1-937-264-7000.

CONCLUSION

With all of the third-party products that work with GroupWise, you can undoubtedly find products that provide functionality your company needs. You can then leverage your company's GroupWise investment by adding features that make GroupWise an indispensable part of each user's work.

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