**LETTERS TO THE EDITOR**

**iChain: A Business-to-Business Winner**

I just completed the article about Novell’s iChain (“Novell’s iChain: A Secure Foundation for Integrating e-Business Activities,” NetWare Connection, Mar. 2000, pp. 6–14). I am excited about its potential. If Novell positions this product so that small businesses can take full advantage of it, I firmly believe that iChain will be a winner in this market segment. What better way to level the business-to-business playing field than to provide the iChain tool to the small business market?

Shawn Downs

**CORRECTION**

“Inside the TCP Handshake” (NetWare Connection, Mar. 2000, pp. 34–36) contains the wrong Figure 1. You can view the correct version of the figure by visiting http://www.nwconnection.com/2000_03/hand30/figure1.html. We apologize for any confusion this error may have caused.

**EDITOR’S NOTE**

I first met Drew Major in 1991 when I interviewed him and the other two engineers who invented NetWare, Dale Eibaur and Kyle Powell. It was one of the first interviews I had ever done, and I remember waiting to meet them with some trepidation—would the interview go smoothly, were my questions clear, engineers who invented NetWare, Dale Neibaur and Kyle Powell. It was one of the times before—as though I were the first person to ask them how it all happened.

Over the years, I have heard Drew speak at least once a year, and each time I find him refreshingly unchanged. Like most of you, I enjoy his straightforward approach and admire his enthusiasm for his work. A s the must-read interview in this issue reveals, Drew’s latest “brainchild” is Novell Internet Caching System (ICS). (See “Talking to Drew Major About COS and Its Effects” on p. 20.) In this interview, Drew explains how he and his team built a caching architecture that is leading the industry in performance. Then if you want even more information about Novell ICS, read the more in-depth article “Cache In on the Web With Novell ICS Appliances.” (See p. 6.)

After you find out how Novell ICS can improve the performance of your company’s web site, you can focus on making it more secure. In “Cyber Crime: It Could Happen to You,” Laura Chappell takes a look at some of the common attacks being perpetrated on the Internet. (See p. 36.) As usual, Laura takes a packet-level approach to the problem, showing the architecture of the attacks and how you can detect them.

As an interesting sideline, Laura told me she was recently asked to test the security on a customer’s network. Although the customer had a firewall, Laura was able to hack into the network within minutes. So even if you think your company’s network is safe, you may want to double check to make sure the security software is configured correctly.

Believe it or not, the next issue of NetWare Connection marks our 10-year anniversary! To commemorate the occasion, we are planning a special issue and some giveaways. Visit our web site (http://www.nwconnection.com) on May 1 for more information.

Debi Pearson

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I don’t know exactly what I was expecting, but I do remember being surprised when the three men arrived. Although these three men had revolutionized the computer industry, they were the most unpretentious men I had ever met. They were dressed just like most other engineers at Novell—jeans or cords and a basic shirt—and they were surprisingly humble about their accomplishments. They told me about the early days of Novell—a story they had surely told dozens of times before—as though I were the first person to ask them how it all happened.

Over the years, I have heard Drew speak at least once a year, and each time I find him refreshingly unchanged. Like most of you, I enjoy his straightforward approach and admire his enthusiasm for his work. As the must-read interview in this issue reveals, Drew’s latest “brainchild” is Novell Internet Caching System (ICS). (See “Talking to Drew Major About COS and Its Effects” on p. 20.) In this interview, Drew explains how he and his team built a caching architecture that is leading the industry in performance. Then if you want even more information about Novell ICS, read the more in-depth article “Cache In on the Web With Novell ICS Appliances.” (See p. 6.)

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