Collaboration Central

Ted Lloyd

It’s no secret: By enabling users to collaborate with one another, you extend the capabilities of those users. Likewise, your company’s ability to collaborate with another company can extend the capabilities of both companies and therefore extend the level of service that the companies provide to each of their customers.

Novell is committed to the idea of collaboration. As a case in point, Novell will soon be releasing the premier collaboration software—GroupWise 6. (For more information about GroupWise 6, see the related article on p. 6.) Furthermore, Novell collaborates with other companies. As a result, these companies are able to develop third-party products that Novell customers can use with their GroupWise system. The following is a list of selected third-party products brought to you through the collaborative efforts of Novell and its partners:

INTELLISYNC 3.0 AND ABOVE

Intellisync 3.0 and above from PumaTech Inc. enables you to synchronize e-mail, address book, calendar, and task management information running on Palm OS wireless devices with GroupWise 6 and previous versions of GroupWise, including version 5.5. For more information about Intellisync, visit www.pumatech.com/intellisync.html.

SYCLO INFORMATION MANAGER

Sylo Information Manager (SIM) from Sycll LLC enables you to access GroupWise e-mail, address book, calendar, and tasks using wireless devices that support Wireless Application Protocol (WAP). (SIM supports GroupWise 5.5 and will support GroupWise 6 when it ships.) SIM works for both real-time wireless devices and occasionally connected, synchronized devices. For more information about SIM, visit www.syclo.com.

XTNDCONNECT VIEW

XTNDConnect View from Extended Systems Inc. enables you to access your GroupWise mailbox using a wide range of wireless devices. For example, XTNDConnect View supports Research In Motion (RIM) BlackBerry and Palm VII devices. You can configure XTNDConnect View wireless access for GroupWise 6 through an Internet Messaging Access Protocol 4 (IMAP 4) messaging server. XTNDConnect View also supports WAP and Handheld Device Markup Language (HDMI) compliant devices. For more information about XTNDConnect View, visit www.extendedsystems.com/go/xtndconnectview.

E-WORK 4.1

M etastorm e-work 4.1 from Metastorm Inc. is workflow-automation software that integrates with NDS eDirectory and GroupWise. This software platform allows you to design applications that integrate data and systems and helps you deploy these applications across or beyond the enterprise. For more information about e-work 4.1, visit www.metastorm.com.

METASTORM INFOWISE 2000 PERSONAL EDITION FOR GROUPWISE

Metastorm infowise 2000 Personal Edition for GroupWise from Metastorm Inc. enables GroupWise users to organize and use the information buried in e-mail messages, attachments, folders, appointments, tasks, and notes—all from within GroupWise. (infowise currently supports GroupWise 5.5 and plans to support GroupWise 6 when it ships.) By indexing and storing their GroupWise messages, users can find and access specific information sent or received via e-mail. For more information, about infowise 2000 Personal Edition for GroupWise, visit www.metastorm.com.

E-PROCESS FRAMEWORK 5.0

e-Process Framework 5.0 from Jetform Corp. is enterprise workflow management (EWM) software that can use GroupWise 6 or GroupWise 5.5 as the e-mail system through which users pass work items to one another. For example, e-Process Framework 5.0 works with GroupWise 5.5 e-mail services to enable users to pass documents, notifications, and reminders to each other. For more information about e-Process Framework 5.0, visit www.jetform.com.

2NDC DOCUWISE

2NDC DocuWise from 2NDC Denmark enables you to integrate GroupWise with your company’s Open Database Connectivity (ODBC) and Open Document Management API (ODMA) compliant enterprise resource management (ERP) software. You can then search for and find any data stored in the integrated systems. (DocuWise currently supports GroupWise 5.5 and above and plans to support GroupWise 6 when it ships.) For more information about DocuWise and other 2NDC products for GroupWise, visit www.2ndc.com.

CONTACTWISE 2000

ContactWise 2000 from GroupLink is customer relationship management (CRM) software that snaps in to GroupWise and integrates with NDS eDirectory. This software centralizes shared project and contact information and correlates customer and contact activities with the GroupWise calendar. (ContactWise 2000 supports GroupWise 5.5 and above and plans to support GroupWise 6 when it ships.) For more information about ContactWise 2000, visit www.GroupLinkTM.com/products/contactwise/2000.

FAXCOM FOR GROUPWISE

FAXCOM for GroupWise by Biscom Inc. enables users to send faxes
directly from GroupWise or from any Windows application. FAXWARE for GroupWise also provides automatic routing of inbound faxes. Best of all, because FAXCOM for GroupWise is integrated with NDS eDirectory, you can use familiar NDS tools—such as ConsoleOne and the NetWare Administrator (NWADMN) utility—to manage FAXCOM for GroupWise. (FAXCOM supports GroupWise 4.1 and above and plans to support GroupWise 6 when it ships.) For more information about FAXCOM for GroupWise, visit www.biscom.com.

FAXWARE FOR GROUPWISE FAXW are for GroupWise from Tobit Software Inc. fax software that integrates FAXWARE 6 with NDS eDirectory and GroupWise 5.0 and above. Among other things, FaxW are for GroupWise enables users to send, receive, and view faxes from their GroupWise Universal Mailbox. For more information about FaxW are for GroupWise, visit www.tobit.com.

DWS CONSULTING SERVICES DWS provides consulting services for companies that use GroupWise. DWS can help you plan, configure, or upgrade your company's GroupWise system. Focusing exclusively on GroupWise, DWS employs GroupWise CNEs who have installed a variety of gateways such as GroupWise WebAccess gateway, async gateways, and Simple Mail Transfer Protocol (SMTP) gateways. For more information about the consulting services DWS offers, visit www.emailsolutions.com.

NEC SYMPHONY N excic Symphony from Nexcic Inc. simplifies everyday GroupWise tasks and helps users organize the information stored in their Universal Mailbox. For example, to simplify the process of sending messages that have identical or similar content, users can create Nexcic Templates for e-mail messages, notes, tasks, or appointments. Users can also use the Rule Wizard to easily create common rules. (Nexcic Symphony supports GroupWise 5.5 and above and plans to support GroupWise 6 when it ships.) For more information about Nexcic Symphony and other Nexcic products that work with GroupWise, visit www.nexcic.com.

LINKWISE R380 A dvansys Corp. recently announced LinkWise R380, which enables GroupWise 5.x users to synchronize their calendar, contact, and e-mail messages with the Ericsson R380 Smartphone. LinkWise R380 integrates with the GroupWise tool bar, providing one-click synchronization or setup. Mobile users can use Ericsson’s R380 to enter GroupWise contacts, appointments, tasks, or e-mail messages. A dvansys also plans to support GroupWise 6. For more information about LinkWise R380 or other A dvansys products that work with GroupWise, visit www.advansyscorp.com.

PERISCOPE FOR GROUPWISE Periscope for GroupWise from emailXtras.com allows you to monitor your company's GroupWise system. Through real-time system monitoring or remote monitoring, Periscope for GroupWise gathers detailed status and performance information about GroupWise. In addition, Periscope for GroupWise can alert you when an outage occurs or is developing. (Periscope for GroupWise supports GroupWise 4.1 and above and plans to support GroupWise 6 when it ships.) For more information about Periscope for GroupWise or other emailXtras.com products that work with GroupWise, visit www.emailxtras.com.

NEXCARD FOR GROUPWISE N excCard for GroupWise from Nexal Corp. is a common, shareable address book that users can access across the network. In addition to providing a universal address book for multiple users, NexcCard offers security for users' private information: Users can add an unlimited number of custom fields to the NexcCard database and then control who sees that database. For more information about NexcCard, visit www.nexal.com.

MAILCENTRAL MailCentral from NetPro Computing Inc. enables you to monitor and troubleshoot your company's GroupWise system. You can set alert thresholds on more than 100 critical conditions, and MailCentral can notify you of alert conditions via e-mail, alpha pager, or the Novell SEND command. MailCentral also supports Simple Network Management Protocol (SNMP) compliant consoles such as ManageWise. (MailCentral supports GroupWise 4.x and above and plans to support GroupWise 6 when it ships.) For more information about MailCentral, visit www.netpro.com.

SYNCWISEPRO 5 SyncWisePro 5 from Toffa International provides bidirectional synchronization between GroupWise 5.x—including calendars, tasks, address books, and e-mail messages—and Palm devices. (If you are using GroupWise 4, you can use SyncWisePro to synchronize your GroupWise information with your Palm device.) For more information about SyncWisePro 5 or to download a 30-day trial copy of SyncWisePro 5, visit www.toffa.com.

CONCLUSION We have only included brief overviews of some of the many products available to supplement your company's GroupWise system. Many of the companies highlighted in this article offer multiple products that work with GroupWise. For more information about third-party products that work with GroupWise, visit www.novell.com/products/groupwise/partners.