Letters to the Editor

Document Management Capabilities in GroupWise 6

I just read the GroupWise 6 article in the February 2001 issue of Novell Connection. (See pp. 6–20.) I am a longtime GroupWise administrator (1 I managed WordPerfect Office using the old NGM gateway features). Although I am excited about the improvements in GroupWise 6, I noticed your article did not mention any modifications or improvements made to Document Management. Does GroupWise 6 include these features?

Thanks for the question. GroupWise Document Management wasn’t modified for GroupWise 6, and because of space constraints, I needed to focus the article on features that were modified. That’s why I didn’t mention Document Management.

Even though I didn’t mention this feature, however, GroupWise Document Management is still an integral part of the GroupWise 6 messaging and collaboration system. According to my source at Novell, Novell has plans to extend the functionality of GroupWise Document Management in future releases of GroupWise. When that happens, Novell Connection will probably discuss this important GroupWise feature in great detail.

Cheryl Walton, author

ZEN works for Desktops and IntelliMirror

The article in the January 2001 issue about ZEN works for Desktops 3 and IntelliMirror was enlightening. (See “ZEN works for Desktops or IntelliMirror: Which Solution Should You Choose?” pp. 32–39.) However, I have heard all sorts of confusing information about how easy (or not) it is to upgrade ZEN works for Desktops 2 to ZEN works for Desktops 3.

We’re a big ZEN works shop and would love to upgrade to ZEN works for Desktops 3. However, some people have told us that version 3 requires NDSeDirectory 8.5; other people say that version 3 doesn’t require NDSeDirectory. Which is the truth? We are also a global shop, all in one NDSeDirectory tree, and it could take a while for everyone to be ready for ZEN works for Desktops 3 at the same time. Can ZEN works for Desktops 2 and ZEN works for Desktops 3 coexist in the same tree? Or are the objects so different that we must upgrade all of our ZEN works for Desktop 2 servers at one time?

I am hoping you could shine a little light on this upgrade since finding information about the N DSeDirectory web site has been difficult. I also wonder if you have any other gotchas or considerations I should understand before upgrading? As always, thanks for being there.

Cheryl Walton, author

The upgrade from ZEN works for Desktops 2 to ZEN works for Desktops 3 is not too difficult. I think that some of the confusion may come from the fact that if you want to use some of the new policies (such as group policy) in the desktop management component of ZEN works for Desktops 3, you must update the Novell client software on the workstation and update the policy itself.

You can deploy the new ZEN works for Desktops 3 code to the server, and the workstations will continue to use the ZEN works for Desktops 2 policies as before. You can even update the workstations to the later Novell client software, and they will continue to use the ZEN works for Desktops 2 policies. After you update all of the workstations to the newer client software, you can run a utility that converts the ZEN works for Desktops 2 policies to ZEN works for Desktops 3 policies and adds things such as group policies.

You can find the documentation for this process at www.novell.com/documentation/lg/zfd3/docui/index.html. Let me know if you have any other questions or would like to give suggestions on the future direction of ZEN works for Desktops.

Brad Anderson, ZEN works Business Unit Manager

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