Letters to the Editor

The Names Have Been Changed

In the article “Novell Remote Manager: Remote Control for NetWare Servers” (Novell Connection, Sept. 2001, pp 14–29), you mention Novell Remote Manager and NetWare Management Portal. The interface for the PORTAL.NLM is NetWare Management Portal in NetWare 5 and 5.1 and NetWare Remote Manager in NetWare 6. The name was changed in NetWare 6 to avoid confusion with Novell Portal Services. Please correct the name so customers can find this information.

In addition, the steps for configuring the SADMIN account in NetWare Remote Manager are incorrect.

Denise Jekkes, Novell

In an effort to provide you with information about new products, we often use beta versions to write articles. The information for the “Novell Remote Manager: Remote Control for NetWare” article was based on a beta version of the product. (You can download this article from www.ncmag.com/past.) This product is now shipping with NetWare 6, and as you point out, some things have changed since the article was written. For example, the shipping version of this product is called NetWare Remote Manager.

Some of the steps for the alternate method of configuring the SADMIN account for NetWare Remote Manager have also changed since the article was written. (See the “Your Server’s Trap Door” sidebar on p. 26 of the Sept. issue.) In the shipping version of NetWare Remote Manager, the alternative method for configuring the SADMIN account includes the following steps:

1. Click the Configure icon that appears in the NetWare Remote Manager header.
2. Click the Enable Emergency Account (SADMIN user) and Set Password link.
3. Type a password for the SADMIN account in the spaces provided, and then click Set.

Thanks for pointing out these changes.

Cheryl Walton, author

Do My Eyes Deceive Me?

I must write. While scanning the October 2001 issue of Novell Connection, I noticed Figure 1 in the “Novell OnDemand Services Simplifies the Delivery of Provisions” article (see p. 28). Figure 1 shows a Corel WordPerfect object in a Novell eDirectory tree.

I almost fell off my chair. It is great to see Corel WordPerfect instead of Word. Possibly resistance is not futile. Just maybe we will not all become part of the collective. Here is an idea: Novell could offer Corel’s office suite free with the purchase of NetWare.

Michael Derrick

Switched at Birth?

I was browsing the Novell Connection web site (www.ncmag.com) and read the “Creating Filters to Detect Cyber Attacks” sidebar at www.ncmag.com/2001_03/cybercrime/creating.html (see “You’re Being Watched: Cyber-Crime Scans,” Mar. 2001, pp. 24–28). The section on “ICMP Router Solicitation scans reads as follows: “Filter on the value 1 in the IP protocol field (indicating ICMP) and the values 9 (Router Solicitation) and 10 (Router Advertisement) in the ICMP type field.”

However, my ICMP Message Types list indicates that ICMP type 10 is solicitation and 9 is advertisement. (To view RFCs, visit www.rfc-editor.org). We apologize for the error.

Jeremy Mates

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