

Letter to the Editor

Good Job

I receive a lot of magazines, but your magazine is definitely worth keeping because your writers make an effort to show how problems were solved instead of pushing products. I am sure other readers like me are knowledgeable professionals who understand technology well and can make their own decisions. Therefore I felt like indicating to you and your team that your magazine is excellent. Keep up the good work.

Adarshvir Singh

Editor's Note

You may have recently participated in a survey that was posted on the Novell Users International (NUI) web site. Targeted specifically for NUI members who receive *Novell Connection*, this survey asked questions such as the following:

- How long have you subscribed to *Novell Connection*?
- Of the last three issues, how many have you read?
- What do you typically do with an issue of *Novell Connection* after you have read it?
- Of all the sources (i.e., ads, web sites, other magazines, trade shows, direct mail, and research) you use to decide to purchase or upgrade Novell products, how valuable is *Novell Connection*?

And the survey says—45 percent have been receiving the magazine more than four years; 20 percent have been receiving it three to four years; 17 percent have been receiving it two to three years; and 18 percent have been receiving it two years or less. In addition, 77 percent read two out of three issues; 73 percent save each issue for future reference; and 71 percent said the magazine is the best or one of the best sources for information about purchasing or upgrading Novell products.

The most interesting question for the editors was What information would you like to see in *Novell Connection*? An overwhelming majority (76 percent) want to see more technical articles. In addition, 76 percent would like solutions for top ten support problems, and 71 percent would like a question-and-answer column.

We are always looking for good technical articles and will continue to do so. In this issue, for example, Tay Kratzer explains how to set up GroupWise 6 WebAccess to support both GroupWise 6 and GroupWise 5 users. (See p. 24.) If your company is upgrading to GroupWise 6 and will have a mixture of both GroupWise 6 and GroupWise 5 users—even temporarily—this article provides a great tutorial.

This issue also includes an excellent article about Backup eDirectory Management Tool (eMTool), a new cross-platform backup and restore utility. (See p. 18.) Linda Kennard worked with Brian Hawkins, the Novell engineer who created this utility, to write this article. As a result, the article explains exactly how eMTool can back up your company's Novell eDirectory tree while changes are being made to that tree.

Although the survey provided some useful information, we could use your help in clarifying that information. For example, does a question-and-answer column mean a technical question-and-answer column—that is, a place to submit your technical problems and receive answers? What topics would you like to see articles focus on? Please send feedback to editors@ncmag.com.

Debi Pearson

Circulation

Novell Connection is distributed to 140,000 Novell users worldwide.

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Letters to the Editor. Please send your letter via e-mail to editors@ncmag.com. You can also mail your letter to *Novell Connection*, P.O. Box 52000, Provo, UT 84605-2000. We reserve the right to edit and publish all letters.

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Article Proposals. We accept articles from Novell networking professionals. Please send a proposed outline via e-mail to dpearson@novell.com, or mail the outline to Debi Pearson, *Novell Connection*, P.O. Box 52000, Provo, UT 84605-2000.

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