

Sweet Dreams

ATT Online Training: Almost As Good As Being There

This article first appeared in the February 2009 issue of *Novell Connection* magazine.

Novell online training is designed to help with a changing and challenging market. Our training is among the best in the field, and of our training options, the in-class experience is unrivaled. But given current economic conditions, traveling to one of the many training sites may not be feasible. Now with Novell Advanced Technical Training (ATT) Online, we bring our teachers, labs, equipment and even fellow students to you, all through a virtual environment that mirrors the classroom.

Through this training option, Novell brings classes to organizations and students that might have limited training and travel budgets. If your Internet connection allows, you can have the full training of one of the Novell on-site courses, even in the comfort and convenience of your own home. ATT Online Training is as good as being there!

At-A-Glance

Check out the downloads and links of additional resources that relate to this article.

- Click [here](#) to see the current listing of available ATT Online classes.
- Click [here](#) to get the latest information about the free multi-city Advanced Technical Training tours.
- Click [here](#) to install and launch the ElluminateLive tool. Click [here](#) to request a certain ATT Online class to be taught that is not on our current calendar.
- Click [here](#) to download the *Novell Online Training Quickstart Guide*.
- Click [here](#) to download the *Elluminate Access Guide*.
- Click [here](#) to download the *ElluminateLive Student Guide*.

> The Online Classroom

Novell has made tremendous strides over the past couple of years to mirror the classroom in a virtual world. We started with the goals of eliminating the need for costly travel, increasing our flexibility and extending the reach of our online training. Now you can have at home or work the same experience you would have if you attend a Novell training class in any city, or even on the Novell campus in Provo, Utah.

Much of the success of the online experience comes from using the ElluminateLive product to deliver our online courses. This program creates a virtual classroom that allows you to follow along as the instructors guide you through lectures, slide presentations and demos just as they would in a real-time classroom.

When the Elluminate window opens, you see not only the slides and a white board, but also a list of other participants. The instructor can write on slides and you can "raise your hand" with questions, allowing the teacher to give and receive student feedback.

You can also chat with fellow students. Besides the general class session, if you want to talk to the instructor or other students privately, you can move to a private room to discuss issues for a specific vertical or area of interest. For example, suppose you're struggling with a problem in your own corporate environment that relates to the class topic. Because of possible competitive intellectual property concerns, you can't discuss it in a public forum like a classroom. So you move to a private chat room to bounce ideas off your instructor and get possible direction to solve your problem without others in the class having access to the conversation. With a microphone and VoIP, you can actually talk to your instructor as well as fellow students in real-time!

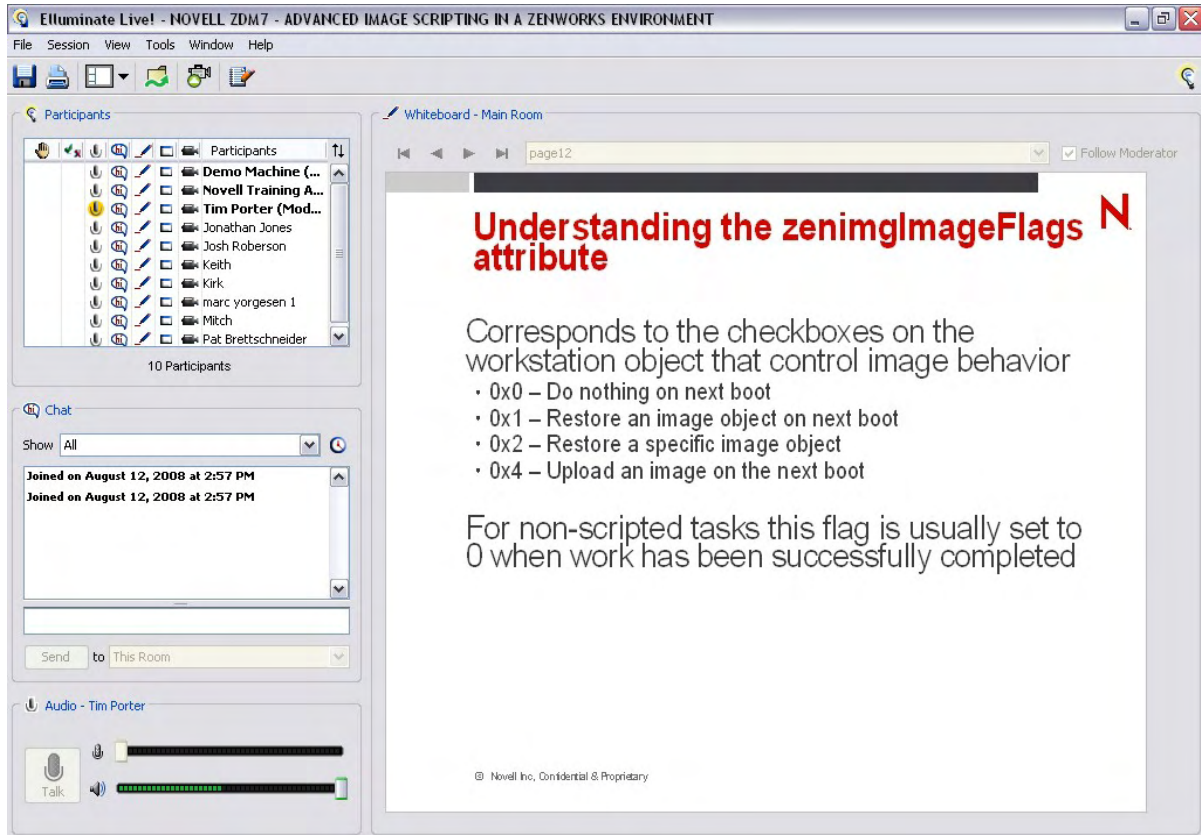
Classes are roughly half lecture and half hands-on labs. After a section of the class is completed, students are divided into virtual rooms where, using Elluminate, they have access to the same machines hosted in the Novell training rooms. Novell Training Services has invested heavily into hardware and technology used to host the lab environment. The lab machines in the classroom run at optimum levels and host multiple virtual machines on a single server, which makes a very robust lab environment. Because Novell has the very best hardware in the host lab in Provo, in many cases you have access to better equipment than you would if you had enrolled in an onsite training session at one of our classes held elsewhere. All this adds up to a virtual classroom that allows you to access and use the very best hardware remotely, learning and practicing on top-of-the-line equipment via your Internet connection.

> Costs that Can't be Beat

Our online training makes particular sense in today's challenging economic climate. As everyone is seeking to reduce expenses, you might find that traveling to Provo or to another onsite training seminar includes "added costs" such as airfare, lodging, food costs and car rental that might make this valuable experience cost-prohibitive for now. But you can have this training without the planning and external costs of traveling.

What began as shortened, half-day online training sessions has expanded to our offering full length ATT classes over the Internet. By clicking on the online tab at <http://register.novell.com/listings/?id=60>, you can review the classes currently on the calendar. For less than \$600

Figure 1: When the Elluminate window opens, you see not only the slides and a white board, but also a list of other participants. The instructor can write on slides and you can raise your hand with questions, allowing the teacher to give and receive student feedback.



a day, you can enjoy the full training experience without any extra costs—which is an incredible deal!

Information	Price
Online Half Day	\$350
Online Full Day	\$595
Online 2 Day	\$1,195
Online 3 Day	\$1,795
Online 4 Day	\$2,395

Novell Online Training provides a convenient way to get a flexible solution for those of you who need nontraditional training. The training options can also be modular, which means that you can take just what you need to when you can fit it into your work schedule rather than having to take multiple days at once to make it cost-effective. Carefully planned online training sessions can also reduce the number of training days that might take you away from other important on-the-job work, so you can maintain your productivity while you're in training. For example, it eliminates travel time to and from onsite training classes, which can often be two full days of minimal—if any—productivity.

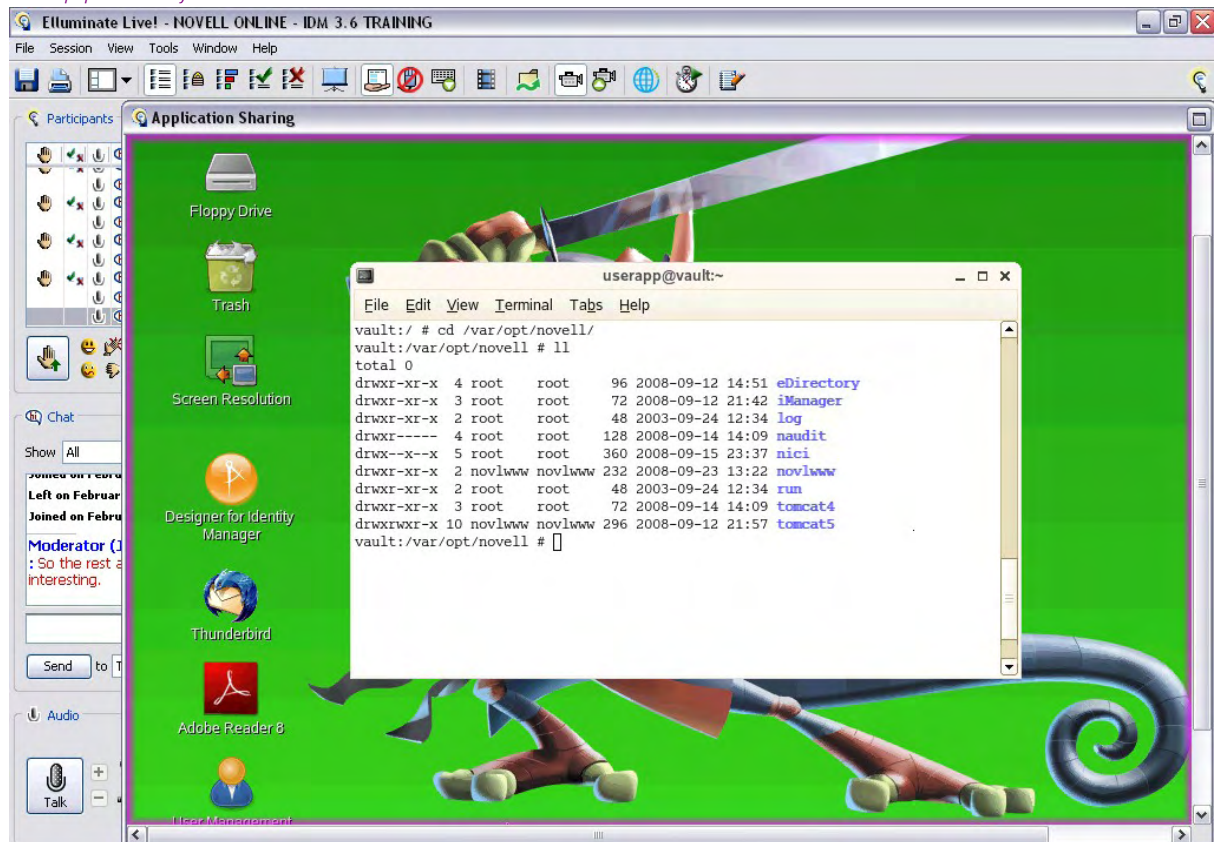
As a result, the Novell ATT Online offering is flexible enough to meet your unique needs and schedules while at the same time allowing you to control—indeed lower—your training and travel budget.

> Other Online Training Benefits

In addition to the obvious cost benefits of online training, this training option also results in several other valuable benefits such as:

- **The best training available:** With ATT Online Training, you receive the same Novell ATT classes, the same instructors and the same content that is delivered live in the classroom on the Novell Provo campus or at another onsite training seminar. Our teachers are among the best in the field with plenty of first-hand experience “in the trenches.”
- **Flexibility:** Our classes are accessible anywhere you have a broadband connection, and we can accommodate any time zone and nearly every situation. Whether used for full-length classes or specific, shorter training sessions, ATT Online offers the same sessions online that are taught

Figure 2: *The virtual classroom allows you to access and use the very best hardware remotely, learning and practicing on top-of-the-line equipment via your Internet connection.*



at ATT Live on the Novell Provo campus each December and at BrainShare. (Stay tuned for more information about the new city-to-city tours coming in the March issue of *Novell Connection*. Also, visit novell.com/tours to get the latest scoop.)

- **Extended reach:** Because an on-line class draws from students across the country and even across the world rather than a specific geographic region, there are fewer cancellations of scheduled classes because low registration numbers. For example, to hold an onsite training, say in Chicago, at least five students need to register for the class. Those students normally would come from that geographic region, which sometimes poses the problem of reaching the registration minimum. But with ATT Online classes, students from across the globe can register making it much easier to fill the minimum number of students for any given class.
- **Scalable class sizes:** While the extended reach around the world usually results in a typical class size of 18 students, we can scale them to fit your need. We keep the size small enough to

have individual interaction with the instructor as well as with other students.

- **Specialization:** Because this training option draws upon students from many locations, it allows custom training for which Novell might not have sufficient numbers to offer training in a single geographic location. Conversely, because of the cost benefits noted above, this option can make specialized training that might not otherwise justify travel in this economy attractive to you or others in your company.
- **Custom Training:** In the past, Novell Training Services has always delivered high-quality, custom training for individual organizations at the customer's site. Without the need to send our specialists to you, anyone in your organization can now have the same individualized training that Novell has always delivered. Now it is just over the Internet rather than in a physical classroom.

These additional benefits, together with the cost-effectiveness of ATT Online, make it the most profitable delivery method for Novell training. Not surprisingly, this training option is resulting in sustained growth and

profitability as student numbers have increased and the costs—for Novell *and* you—are reduced.

Watch a short interview with the Director of ATT online.

[Click here to watch.](#)

> Making the Most of Your Online Training

Check out the look and feel of the Novell ATT Online Training by viewing one of our recorded online classes at <https://sas.illuminate.com/mr.jnlp?suid=M.292DA538ECC01CD658A8234DE5787B>.

Once you're convinced that ATT Online Training is for you, sign up and prepare for a great learning experience. Get ready by reviewing the electronic manuals that are made available prior to the class start date. Become familiar with the Elluminate tool so you can check your Internet connection, screen resolutions and other factors. Also prepare your personal learning environment so colleagues don't disturb your experience if taking the class at work or family members if you are taking the training at home.

With this modest prep, Novell is confident that ATT Online will give you one of your best, let alone one of your most affordable, training experiences ever! **N**