

# ZENworks 2017 Update 2

## Product Licensing Reference

February 2018

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# About This Guide

This *ZENworks Product Licensing Reference* explains how to enable product evaluations and manage product licenses. The guide includes the following sections:

- ♦ [Chapter 1, “ZENworks Products,” on page 7](#)
- ♦ [Chapter 2, “Evaluating a Product,” on page 9](#)
- ♦ [Chapter 3, “Extending the Evaluation Period of a Product,” on page 11](#)
- ♦ [Chapter 4, “Activating a Product,” on page 13](#)
- ♦ [Chapter 5, “Deactivating a Product,” on page 15](#)
- ♦ [Chapter 6, “Possible License State Changes,” on page 17](#)

## Audience

This guide is intended for ZENworks administrators.

## Feedback

We want to hear your comments and suggestions about this manual and the other documentation included with this product. Please use the User Comments feature at the bottom of each page of the online documentation.

## Additional Documentation

ZENworks is supported by other documentation (in both PDF and HTML formats) that you can use to learn about and implement the product. For additional documentation, see the [ZENworks documentation Web site](#).



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# 1 ZENworks Products

The ZENworks family of products include the following:

- ♦ Asset Management
- ♦ Configuration Management
- ♦ Endpoint Security Management
- ♦ Full Disk Encryption
- ♦ Patch Management
- ♦ Asset Inventory for Linux
- ♦ Asset Inventory for Windows/Macintosh

All of the products are installed by default. This enables you to activate products by providing a license key or to evaluate products for which you have not purchased a license. You can also deactivate licensed or evaluation products if you no longer intend to use them.

For other actions that you can perform to view license information, see “[License Commands](#)” in the *ZENworks Command Line Utilities Reference*.

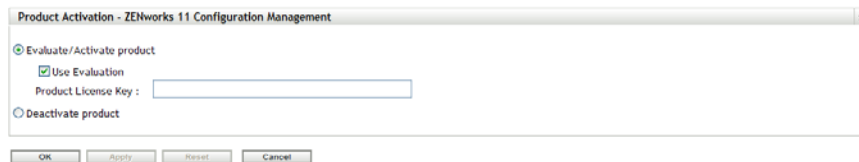
For information on renewing Patch Management subscription licenses, see “[Patch Management](#)” in the *ZENworks 2017 Quick Start Reference*.





## 2 Evaluating a Product

- 1 Log in to the ZENworks Control Center.
- 2 Click the **Configuration** tab.
- 3 In the Product Licensing panel, click the product you want to evaluate.
- 4 In the Product Activation panel, select the **Evaluate/Activate product** option.



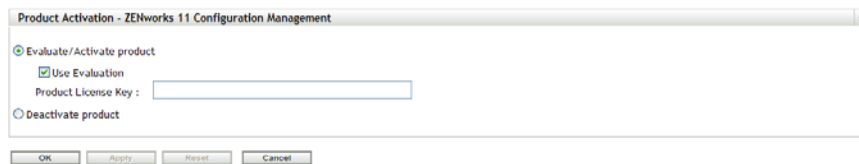
- 5 Select **Use Evaluation** option, then click **Apply**.
- 6 Click **OK**.

For more information on license state changes, see [Section 6, "Possible License State Changes,"](#) on [page 17](#).



# 3 Extending the Evaluation Period of a Product

- 1 Log in to the ZENworks Control Center.
- 2 Click the **Configuration** tab.
- 3 In the Product Licensing panel, click the product you want to evaluate.
- 4 In the Product Activation panel, select the **Evaluate/Activate product** option.



Product Activation - ZENworks 11 Configuration Management

☒ Evaluate/Activate product

☒ Use Evaluation

Product License Key :

☐ Deactivate product

OK Apply Reset Cancel

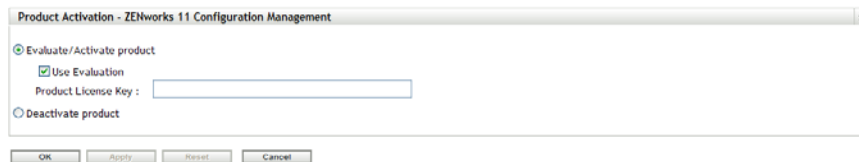
- 5 Specify the extended evaluation license key in **Product License Key**, then click **Apply**.
- 6 Click **OK**.

For more information on license state changes, see [Section 6, “Possible License State Changes,”](#) on [page 17](#).



# 4 Activating a Product

- 1 Log in to the ZENworks Control Center.
- 2 Click the **Configuration** tab.
- 3 In the Product Licensing panel, click the product you want to activate.
- 4 In the Product Activation panel, select the **Evaluate/Activate product** option.



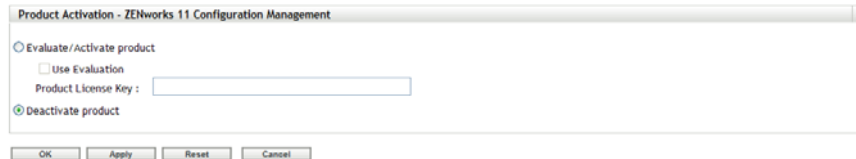
- 5 Specify the license key in **Product License Key**, click **Apply**.
- 6 Click **OK**.

For more information on license state changes, see [Section 6, "Possible License State Changes,"](#) on [page 17](#).



# 5 Deactivating a Product

- 1 Log in to the ZENworks Control Center.
- 2 Click the **Configuration** tab.
- 3 In the Product Licensing panel, click the product you want to deactivate.



- 4 In the Product Activation panel, select the **Deactivate product** option.
- 5 Click **Apply**.
- 6 Click **OK**.

For more information on possible license state changes, see [Section 6, "Possible License State Changes,"](#) on page 17.





# 6 Possible License State Changes

The transition of a product to a new licence state depends on the current license state of the product and the license state of the product prior to the current license state. Accordingly, you can choose to evaluate, activate, or deactivate a product.

For example:

- ♦ A product that is currently deactivated can be moved to an evaluation, extended evaluation, or active state.
- ♦ A product that has been transitioned from an evaluation state to deactivated state can be now moved to an active, evaluation, or extended evaluation state.

**NOTE:** If you change the license state on a ZENworks Server, it might take up to 30 minutes for the license state change to be reflected on the managed device. To enable the license state change to be immediately reflected on the managed device, restart the zenserver services on the ZENworks Server.

**Table 6-1** Possible License State Changes for ZENworks Products

Previous License State	Current License State	New License State	Additional Information
	Deactivated	Evaluation	You get 60 days to evaluate the product.
	Deactivated	Extended Evaluation	You get 120 days to evaluate the product.
	Deactivated	Active	
	Evaluation	Extended Evaluation	You get 60 days in addition to the remaining evaluation days.
	Evaluation	Active	
	Evaluation	Deactivated	
	Active	Deactivated	
Evaluation	Deactivated	Active	
Evaluation	Deactivated	Evaluation	You get the remaining evaluation days. For example, if you use the product for 10 days of the evaluation period and deactivate it, then if you choose to evaluate the product again, you get 50 days of evaluation.
Evaluation	Deactivated	Extended Evaluation	You get 60 days in addition to the remaining evaluation days.

Previous License State	Current License State	New License State	Additional Information
Extended Evaluation	Deactivated	Extended Evaluation	You get the remaining evaluation days.
Extended Evaluation	Deactivated	Active	
Active	Deactivated	Active	