

ZENworks Mobile Workspace 3.14.1 Readme

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The information in this Readme pertains to ZENworks Mobile Workspace, which is a secure data container for Android and iOS devices. It allows you to provide email, calendar, contact, file and browser access to corporate users and ensures that the data within the container remains secure both in transit and at rest. ZENworks Mobile Workspace consists of the Workspace Server and the Workspace App.

The following information is included in this Readme:

- ◆ [Section 1, "Key Features," on page 1](#)
- ◆ [Section 2, "Product Documentation," on page 1](#)
- ◆ [Section 3, "Downloading and Installing the Application," on page 1](#)
- ◆ [Section 4, "Known Issues," on page 2](#)
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1 Key Features

ZENworks Mobile Workspace provides you with the following features:

- ◆ An Email, calendar and contact container that supports Micro Focus GroupWise, Microsoft Exchange and Lotus Notes.
- ◆ Access to corporate document repositories such as Sharepoint, CMIS or Windows File Shares.
- ◆ A secure web browser which allows you to securely browse your corporate websites, without the complexity of a VPN.
- ◆ Ability to prevent the capturing of screen shots and performing cut and copy operations to ex-filtrate data from the container.
- ◆ A secure environment which ensures that all corporate data that is accessible by the workspace, is securely encrypted on the device and while communicating with the workspace server.

2 Product Documentation

The following link provide information about ZENworks Mobile Workspace:

- ◆ [ZENworks Mobile Workspace Documentation website \(http://www.novell.com/documentation/zenworks-mobile-workspace-314\)](http://www.novell.com/documentation/zenworks-mobile-workspace-314)

3 Downloading and Installing the Application

- ◆ [Section 3.1, "Server Application," on page 2](#)
- ◆ [Section 3.2, "Mobile App," on page 2](#)

3.1 Server Application

To download the server application:

- 1 Based on whether you are installing the application on a Windows or Linux server, download the relevant ZENworks Mobile Workspace zip file from the Micro Focus Downloads site.
- 2 Extract the folder to the required location on your system.
- 3 Run the installation file.
- 4 Follow the on-screen instructions of the installer wizard and complete the installation.

NOTE: For more information, see the [Installation Guide](#).

3.2 Mobile App

Download the mobile app from the following location:

- ♦ For the Android version, download the APK file from the following location: <https://play.google.com/store/apps/details?id=com.microfocus.zenworksmobileworkspace&hl=en>
- ♦ For the iOS version, download the IPA file from the following location: <https://itunes.apple.com/us/app/micro-focus-zenworks-mobile-workspace/id1223030496?ls=1&mt=8>

For information on how to install the mobile app, see:

- ♦ Android: [Installing on Android devices](#)
- ♦ iOS: [Installing on iOS devices](#)

4 Known Issues

ZENworks Mobile Workspace 3.14 includes the following known issues:

- ♦ [Section 4.1, “The latest email entry is not visible on some iOS devices,” on page 2](#)
- ♦ [Section 4.2, “Unable to download an attachment from an email even after configuring the file extension,” on page 2](#)
- ♦ [Section 4.3, “Files in the Root folder are not visible on the device,” on page 3](#)

4.1 The latest email entry is not visible on some iOS devices

The latest email entry is not visible on some iOS devices because the Search box hides the entry.

Workaround: Select the Search box and click the cancel button. The latest mail entry is visible.

4.2 Unable to download an attachment from an email even after configuring the file extension

Even after adding a file extension to the list of allowed attachment extensions, you will not be able to download the same file type from mails that you have already read on the device.

Workaround: None. After configuring the file extension, you can download attachments with the same file type from unread and future mails.

4.3 Files in the Root folder are not visible on the device

Using the ZENworks Mobile Workspace app, when you remotely access the shared folder's root directory on the device, the sub folders and the files within the sub folders can be viewed. However the files that are present at the root level cannot be viewed.

Workaround: None.

5 Legal Notices

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