



# SUSE® Linux Enterprise Server with Expanded Support

The SUSE® Linux Enterprise Server Subscription with Expanded Support is a premier support subscription that covers support for your existing Linux\* deployment while allowing you to integrate SUSE Linux Enterprise Server into your future Linux environment. Customers who are expanding their Linux environment, either through physical or virtualized environments, want scalability without the heavy support costs. Plus, enterprises want one seamless way to support their Linux infrastructure while being able to get tangible benefits from the most interoperable Linux.

Why SUSE Linux Enterprise Server with Expanded Support? In response to these enterprise needs, SUSE is extending its top-rated support for mission-critical data centers to other Linux deployments, enabling customers to benefit from using SUSE Linux Enterprise Server, which is the most interoperable and cost-effective Linux. So now customers can have a simplified, low-risk approach to grow their Linux estate while supporting their existing Linux environment.

### Offering Summary

This offering is the result of significant demand from customers who have made the strategic decision to grow their Linux environment in their data centers.

Customers expand their Linux estate with SUSE Linux Enterprise Server now while getting the support for other common Linux platforms that are found in the data center, including Red Hat\* Enterprise Linux. This offering formalizes existing technical support and professional services that SUSE has delivered to customers who want simplified enterprise Linux support. SUSE has a legacy of providing premium-level support for mission-critical enterprise environments and has been ranked number-one in Linux support worldwide. Plus, SUSE can complement the offering with SUSE Manager, which enables the seamless management of mixed Linux environments. SUSE Manager provides automated, cost-effective software

### ■ Solutions:

Data Center

### ■ Products:

SUSE Linux Enterprise Server with Expanded Support



## SUSE Linux Enterprise Server—a silver bullet to supporting your existing and future Linux environment

[www.suse.com](http://www.suse.com)

management, asset management, system provisioning and monitoring capabilities, enabling easy management of Linux server deployments across physical, virtual and cloud environments.

### Offering Description

The Expanded Support offering provides customers with choice and flexibility with their support options. The offering includes:

- *Subscription to SUSE Linux Enterprise Server with priority- or standard-level technical support, which includes:*
  - Electronic delivery of updates and fixes via on-site Subscription Management Tool
  - 24x7x365 technical support for priority-level support or 12x5x365 for standard-level support
  - Unlimited virtualization with priority-level support
  - SUSE Linux Enterprise Server Support available in one-year or three-year subscriptions
- *Red Hat Enterprise Linux support for the term of the subscription and available in one-year or three-year subscriptions:*
  - Support for the most recent version of Red Hat Enterprise Linux 3.x, 4.x or 5.x or 6.x available from Red Hat at the time the customer signs up for Expanded Support until product end of life per official policies posted by Red Hat
- Patches and updates that are binary compatible to those published via Red Hat Network
- *Training for migration to SUSE Linux Enterprise from other Linux platforms including:*
  - Electronic training course
  - Deployment guide with technical white paper
- *Reduced complexity of managing Linux systems:*
  - In combination with SUSE Linux Enterprise Server with Expanded Support, SUSE Manager enables customers to confidently manage their existing Red Hat servers while migrating workloads to SUSE Linux Enterprise Server.
  - SUSE Manager reduces training requirements for Linux administrators because it has a similar user interface as RHN Satellite, uses familiar Linux logic and terminology, and includes the management tools of both distributions.

### Pricing

We have attractively priced this offering so you can save up to 50 percent over your current Linux support when you take advantage of SUSE Linux Enterprise Server with Expanded Support. Priority support provides a cost-effective support level for customers looking to virtualize their environments as this level is based on servers with unlimited guests.



Contact your Solutions Provider, or call:

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