



Identity Management Strategy Offering from Novell® Services

Implementing an enterprise-wide identity management solution is a complex undertaking, and organizations need a better way to successfully manage this challenge. To help you overcome these hurdles, Novell® Services has combined its extensive experience in identity management planning and best practices with a proven methodology. This new approach will enable you to create a solid identity management strategy and go-forward plan that's tailored to your unique needs.

Good Identity Management Starts with Good Planning

We know that identity management solutions can address many tough business challenges—from managing security policy enforcement and facilitating regulatory compliance to streamlining provisioning and access management processes. Identity management solutions are critical to keeping your systems secure and your environments compliant, so it's important that organizations get it right—and that means starting with good planning.

The Identity Management Strategy offering from Novell Services and trusted partners is an on-site consulting engagement that provides your organization with a clear identity management roadmap to help you move your identity management implementation forward effectively. Working with your team, experienced Novell identity management

experts help you assess and analyze the unique technological and business implications of an identity management solution in your environment. Our methodology clarifies strategic intent and goals and identifies high-priority business requirements. Our offering also delivers clear and actionable recommendations on the technical architecture, business processes, and capabilities you need to make your implementation a success.

What Does an Identity Management Engagement Provide?

The Identity Management Strategy engagement features interconnected business and technology tracks that converge into a final, integrated identity management roadmap that is tailored to your organization. The Identity Management Strategy methodology includes three distinct phases: assessment, analysis and planning.

■ Solutions:

Novell and Partner Services

■ Products:

Identity Management Strategy Offering



“Novell Services helped us lay a solid foundation for our strategic identity management initiative.”

Samuel Pierre-Louis

*Director, Information Security
MD Anderson Cancer Center*



As a recognized leader in identity management, Novell can offer you the extensive experience, proven methodologies and global resources you need to maximize the potential of identity management solutions in your organization. To learn more about the Identity Management Strategy offering from Novell Services, visit our Web site: www.novell.com/products/identitymanager

www.novell.com

■ **Assessment Phase**

- Confirm drivers and goals
- Assess current state infrastructure and architecture
- Assess current identity-related processes

■ **Analysis Phase**

- Determine key technology and process gaps
- Identify needed identity capabilities and integration points
- Identify and prioritize potential identity management initiatives

■ **Planning Phase**

- Define high-level future-state identity architecture
- Develop phased implementation roadmap
- Document and present final recommendations

By the time your Identity Management Strategy engagement is complete, you'll have a thorough understanding of the identity management challenges and opportunities that your organization faces. You'll benefit from a shared identity management vision that crosses technical and business boundaries. You'll know exactly what technology and process gaps you need to fill to reach your identity management goals. And you'll have a detailed, actionable plan for moving forward with confidence.

What Are the Benefits of an Identity Management Strategy Engagement?

How does an Identity Management Strategy engagement bolster your efforts and improve

your results? And how can we ensure that your Identity Management investments will deliver the results you need in the most efficient and effective manner possible?

- *Keeps your implementation services costs at a minimum by reducing risk and increasing the likelihood of a successful solution outcome*
- *Saves time, money and management efforts by ensuring that critical implementation success factors are in place*
 - Ensures that industry best practices are incorporated into your strategy, design and implementation plans
 - Provides access to the industry's most experienced identity management experts, who use proven methodologies to deliver solid results
 - Transfers knowledge that your team needs to be more successful in implementing your solution
- *Helps discover and mitigate potential risks and uncovers overlooked opportunities.*

Help Where You Need It, When You Need It

Contact your Novell representative, your Novell partner or your Novell Services Principal to learn more about how the Identity Management Strategy offering can help your organization. Together we can craft an approach that's tailored to your specific situation—providing help when you need it, where you need it.



Contact your local Novell Solutions Provider, or call Novell at:

1 800 714 3400 U.S./Canada
1 801 861 1349 Worldwide
1 801 861 8473 Facsimile

Novell, Inc.

404 Wyman Street
Waltham, MA 02451 USA