

# Tools for the Times

## New “Boulder” Tools Overview

**Presenter Name**

Presenter Title

Presenter E-mail

**Novell®**

# Today's Team Productivity Needs



**Make teams more productive**



**Make tools easy and relevant**



**Extend tools to external users**



**Improve business process efficiencies**



**Integrate with existing systems**

*Source: State of the CIO, cio.com, November 2008*

# Novell® Teaming

## Team Collaborative Applications and Enterprise Social Networking

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**Novell Teaming** helps teams be more productive by bringing the right people together to create, share, automate and manage information.

Users maximize the creative flow of ideas with high-performance team workspaces, user-based automated workflows, and self-service social networks including blogs, micro-blogs, wikis, discussion forums and much more.

# New Tools for New Times

**Put IT In  
Action to  
Transform  
Your  
Business!**

Make IT **personal**

Make IT **relevant**

Make IT **social**

Make IT **end-user-easy**

Make IT **flow**

Make IT **secure**

Make IT **enterprise-ready**

Make IT **interoperate**

# Make IT Personal

- **Customizable** user interface – insert your own branding and make it yours!
- Add your own **tools** with remote application support
- **Manage** your projects, tasks and milestones
- Customize your **personal profile**, contact information and Skype ID
- Stay updated with **Recent Entries**
- **Share** your voice with your own blog, wiki, and micro-blog!



# Make IT Relevant

## What's New Dashboard

- Introducing landing page **mash-ups** – No more empty workspaces!
  - What's New and What's Hot is everywhere
  - Recent Posts and What's Unread
- Share with others – Shared Items and **Share This Workspace**
- **Track people and places** relevant to you!
  - Track what people are blogging about
  - Track calendars and folders



# Agility. Personality. Relevance

The screenshot shows a Mozilla Firefox browser window displaying a user's workspace. The browser's address bar shows a search for 'Google'. The workspace interface includes a navigation bar with 'My Workspace' and a search bar. Below this, there are several video tutorial icons for 'What is Teaming?', 'Getting Started', 'Getting Informed', 'Getting Around', and 'Customizing Teaming'. The main content area is titled 'Admin E. Strator' and features a tabbed interface with 'Overview' selected. The 'Overview' tab shows 'What's New in Tracked Folders' and 'Tracked People'. The 'What's New in Tracked Folders' section lists items recently added to tracked folders, including 'Building a Boulder Install Kit.odt' by Dennis R Foster, 'Application-scoped token support' by Tom Dorman, 'Adding 3rd party library to the source tree' by Tom Dorman, and 'customer\_call\_2-24-09.odt' by Luke Perrod. The 'Tracked People' section shows 'These people are currently being tracked'. The 'Tracked Folders and Workspaces' section shows 'These folders are currently being tracked' and 'These workspaces are currently being tracked', including 'MiniBlog (Dennis R Foster (drfoster))', 'Conferencing (Team Workspaces)', and 'Teaming (Team Workspaces)'. A sidebar on the left contains a 'MiniBlog' section, 'Track This Person', 'Share This Workspace', 'Recent Places', and a 'Workspace' tree view showing folders like 'Blog', 'Calendar', 'Discussion', 'File Folder', 'Guestbook', 'MiniBlog', 'Photo album', and 'Task folder'. A 'Team' section at the bottom of the sidebar includes 'View Team' and 'Manage Team' options.

# Make IT End-User-Easy

- Learn more with landing page **tutorial videos**
- **Locate** resources with Find a Page, Wiki Pages and Wiki Topics
- **Navigate** with Go to Page and Go to Place options
- Stay where you are with “**in-place**” open entries
- Pin items to the top of your **discussions**



# Make IT as Easy as E-mail

## Harness the power of e-mail integration

- Integrates with **GroupWise Home View**
- **HTML** e-mail notifications
- Calendar (iCal) invites and task notification
  - GroupWise, Outlook 2007 and Notes 7
- **E-mail files** to subscription-based **folders**
- **Subscribe to folder** changes



# Make IT Social

- **Collaborate** through high-performance self-service team workspaces
- Explore ideas with team discussion **forums**
- **Share** information with built-in team wikis, blogs and micro-blogs
- Co-author team documents with support for **OpenOffice.org** Novell Edition and Microsoft Office, and many other file formats
- **Manage** content collaboration with version control and document annotations



# High-performance Team Workspaces

# Make IT Flow

- **Hook into enterprise business processes**
  - Call-outs for entry creation and modification
  - State transitions
- **Chain multiple workflows to improve efficiencies**
- **Report on workflow activity**
  - Show average time spent in each state
  - Show # of entries currently in each state



# Make IT Secure

## Mitigate risk with secure access controls

- **LDAP authentication**

- First-time directory authentication will automatically create users and workspaces
- Added Windows single sign-on support for SQL Server

- **LDAP synchronization**

- Scheduled to run against multiple directories to allow for greater flexibility and support across business units



# Make IT Enterprise-ready

- **Multiple Lucene search engine servers**
  - Failover support – multiple search instances
  - Index journaling of incremental changes
- **Multiple LDAP search queries**
  - Search users and groups across multiple directory instances
  - eDirectory and Active Directory support



# Make IT Enterprise-ready (cont.)

- **Lower TCO through multi-tenant support**
  - For multi-business units in regional and global organizations
- **Preserve knowledge with mirrored folders**
  - Leverage award-winning Dynamic Storage Technology to preserve content – with no impact to the end-user
  - Scheduler support for folder synchronization
- **Speed up application performance**
  - 4:1 increase in application performance



# Make IT Integrate

- **Teaming remote applications**
  - Runs on another server
  - Runs as the current user
  - Content is rendered on Teaming pages
- **Create added value with third-party integration**
  - Java Web Services



# Make IT Interoperate

- **Servers**

- Open Enterprise Server, SUSE Linux Enterprise Server, and Windows Server 2008 and 2003

- **Databases and Directories**

- MySQL, SQL Server, and Oracle; eDirectory and Active Directory

- **Browsers**

- Firefox, IE, and Safari



# Looking Forward

- **More Frequent Product Releases**
  - Releases every 5-8 months for the next 2-3 years
- **Major Themes**
  - UI and feature improvement
  - Novell product integrations
  - Third-party product integrations
- **Additional Support**
  - Offline access
  - Mobility support
  - Distributed/federated system
  - SaaS/cloud offering through partners



# Make IT An Enabler for The Business

- Lower your **TCO**
- **Reduce** IT and travel costs
- Create **high-performing** teams
- **Deliver** a quality user experience
- **Collaborate** with external customers
- Make business processes **efficient**
- Turn ideas into **profit!**



# Customer Successes



“Novell Teaming is helping us create a corporate culture in which all employees are part of a single community working together to run successful individual businesses. We are allowing the solution to grow organically with the direction and content chosen by the users themselves. Once there is a critical mass of information in Novell Teaming, we expect the usage and benefits to grow exponentially.”

— **Jeremy Ward** *Sr Vice President, IT Technology*



“Novell allowed us to create shared workspaces online so that individuals in different offices and inside and outside of the DSS can be part of the same team and collaborate more effectively on current efforts.”

— **Chad Israel** *Technical Account Manager*

The logo for centrotherm, featuring the name 'centrotherm' in a bold, lowercase, sans-serif font.

“Our business has grown rapidly and we now have project sites all over the world. We began to find that the SharePoint solution was not able to provide the level of performance we needed to support large project teams, especially if they were working in remote locations.”

— **Peter Haag** *Head of IT*

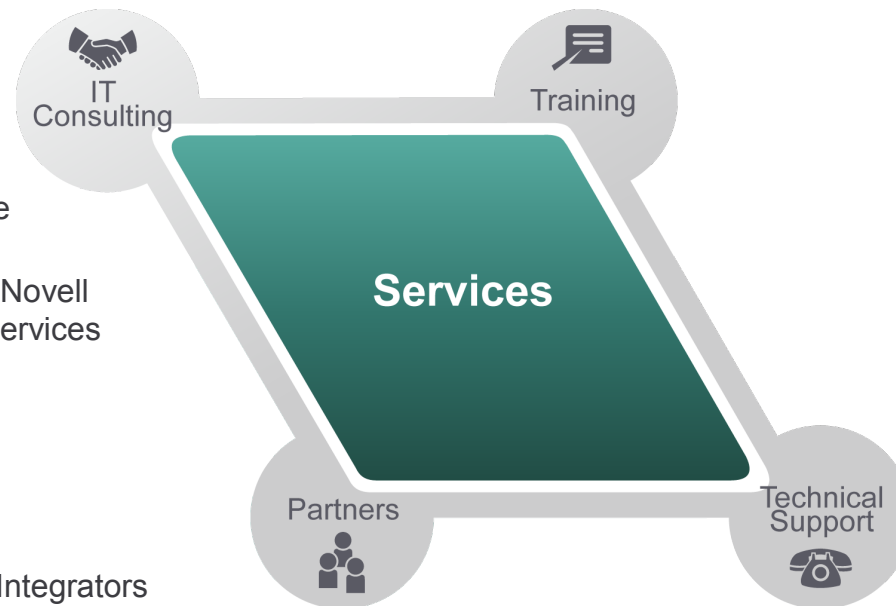
# Novell® Services Teaming Offerings

- First Look: Introduction to Novell Teaming + Conferencing
- 8002: Novell Teaming + Conferencing Administration
- 8003: Novell Teaming Application Development for Non-programmers
- End-user Training at [www.brainstorminc.com](http://www.brainstorminc.com)

- Novell Teaming + Conferencing Service Delivery Playbook
- SiteScape Forum-to-Novell Teaming Migration Services (Coming 2H09)

- System Integrators
- Global Solution Providers
- Independent Software Vendors

- Customers rank Novell #1
- Industry awards and recognition
- Global support centers and field teams
- Standard and Priority support options



# Collaboration Partners



# Kablunk Open Source Community

- Community of Practice launched in **2008**
- Goal to drive **community-focused** development of Novell Teaming
- **Download** Kablunk for a test drive today!
- Sign up at **[www.kablunk.org](http://www.kablunk.org)**

**kablunk**  
OPEN COLLABORATION

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**TEAM**

ReDiscover Collaboration

Benefits +  
Features +  
Open Source  
Enterprise

**Ready to get started?**  
See how easy it is to create content, exchange ideas, and make your teams productive with kablunk.

**New Stars. New Stories. New Worlds to Explore.**

kablunk. A single **Integrated Collaboration Environment** that establishes a **core** of people, teams, functions, tasks, and content. kablunk takes **team collaboration** and **social networking** to the next level.

**What's so special about kablunk?** It enables Open Source teamwork, so it opens the door to the ultimate in collaboration. It establishes an ever-growing Open Source community that includes you, the experts in social networking and web-based applications. We've laid the groundwork with kablunk and are clearing the way for innovations that are possible only through the genius (and efforts) of the Open Source software community.

**Providing best-of-breed-solutions is deeply ingrained in our culture.** That's never going to change. At the same time, just like all successful cultures, we are evolving to meet the needs of next-generation technologies and users. kablunk enables us all to work together, delivering better solutions to a broader spectrum of users.

**Want to try it now, no strings attached?** A Java application with the Web 2.0 facilities you want? Download is just **Click and Go**. No forms, no contact information, no nothing. Then take advantage of full-featured Open Source collaboration solution plus all the new features, functions, and improvements contributed by others like you.

kablunk is licensed under the **Common Public Access License (CPAL)**. We have also deeply intertwined a number of leading Open Source projects into our own innovative code. kablunk leverages: **Hibernate, Liferay, Lucene, MySQL, openSUSE, and Tomcat**

Team Conference Team VM

# Learn More

Visit the Novell Virtual Center microsite at <http://www.novell.com/actiontour> to learn more about how Novell can help you tackle today's IT challenges.

## Virtual Sessions

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### Teaming “ Boulder”

- Boulder Beta Installation Quickstart
- Getting Started with Boulder

### OpenOffice.org

- SUSE Linux Enterprise Desktop 11 - Do more with less in today's economy
- OpenOffice.org Novell Edition for Windows - Complete office productivity at a fraction today's costs

# Take Action Today!



**FREE - 20 Novell  
Teaming user licenses!**

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your 20-free license  
promo card or Visit:  
[http://www.novell.com/products/  
teaming/starterpack.html](http://www.novell.com/products/teaming/starterpack.html)***

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# Conferencing Q&A

- **Which IM is Novell going to use with Conferencing?**
  - GroupWise Instant Messenger
- **What is next release of Conferencing called and has development started work?**
  - Bristol – yes, the Conferencing team just completed the first development iteration that includes the ability to launch a meeting from GWIM
- **When will Novell expose presence in Teaming?**
  - In the Cortez release timeframe