



Extend Your Password Management Capabilities with Novell® Services

Are you ready to fully capitalize on your Novell® Identity Manager investment? If so, Novell Services can help. By adding a comprehensive password management system that is easy to use and tailored to your unique business needs, we can help you reduce cost, complexity and risk throughout your business.

Password Management That Is Tailored for Your Organization

Many people recognize that award-winning Novell Identity Manager reduces IT management costs, increases security and improves organizational compliance. However, few people know that Novell Identity Manager can also be used as a foundation for a customized and comprehensive password management system. Four exciting password management capabilities open new doors to flexible password management: Password Self-Service, Password Management Framework Identity Manager Client Login Extensions and Customized Client Login Extensions.

Password Self-Service

Sometimes a simple answer can be both elegant and easy. That's what Password Self-Service provides. Using the Identity Manager User Application, Password Self-Service delivers:

- **Self-service password reset.** *The task of password administration is passed to individuals rather than IT staff*
- **Password synchronization.** *Changed passwords are synchronized to connected systems via Novell Identity Manager*

Password Management Framework

If you like the benefits Password Self-Service provides but need more depth and flexibility, Novell Services can help. Password Management Framework builds a more robust, comprehensive and customizable solution than Password Self-Service. A customized Password Management Framework capability has all the benefit of Password Self-Service, but also:

- *Enables extensive customization for capabilities and the user interface to create a seamless user experience*
- *Adds new capabilities such as password dictionary checking, on-the-fly validation, and extensive password reset options*

■ Solutions:

Identity and Access Management

■ Products:

Novell Identity Manager

Novell Access Manager

Novell SecureLogin

Novell Services delivers four exciting password management capabilities—using Novell Identity Manager—to open new doors to flexible password management: Password Self-Service, Password Management Framework, Identity Manager Client Login Extensions and Customized Client Login Extensions.



Password management offerings deliver customizable and comprehensive password management solutions tailored to your unique needs.

www.novell.com

- Builds upon your existing Novell Identity Manager integrations for a quick and easy deployment
- Provides Service Center (helpdesk) tools to assist your front-line support with password resets
- Bad password detection that prompts users to change their password before they run out of failed login attempts
- Expired password notification that prompts corrective actions to reduce calls to your IT staff
- "Forced challenge response enrollment of users" that decreases calls for password resets

Identity Manager Client Login Extensions

Web-based Password Self-Service is a great solution, but can lead to challenges if users cannot authenticate to their workstation and launch a browser. This is where Client Login Extensions included with Novell Identity Manager 3.6 can help. This basic desktop-based, password self-service capability for Novell GINA and Microsoft GINA provides:

- A "Forgot Your Password" link to the Novell or Microsoft desktop login
- A secure browser that enables password reset using challenge/response questions

Customized Client Login Extensions

Integrating passwords to allow desktop access and password reset is a smart security feature, but often results in increased calls to your helpdesk as passwords expire or are forgotten. However, with Customized Client Login Extensions, you can tailor your users' experience to reduce calls. Customized Client Login Extensions expand the basic desktop-based password self-service capabilities with:

With these four password management capabilities, you can save both time and money by reducing the number of password-related calls to your helpdesk.

Additional Password Management Services from Novell

Extended Support

No customized password management solution is complete without technical support. Different support options for your customized password management solution include call-based support requests, extended calling hours, bug fixes and upgrades as products change. Make sure your customized password management solution is constantly serving your needs with an extended support agreement.

Get Started Today!

Contact your local Novell Solutions Provider or Novell Account representative.



Contact your local Novell Solutions Provider, or call Novell at:

1 800 714 3400 U.S./Canada
1 801 861 1349 Worldwide
1 801 861 8473 Facsimile

Novell, Inc.

404 Wyman Street
Waltham, MA 02451 USA