



# SUSE® Linux Enterprise Desktop Assessments from Novell® Services

Are you looking to lower costs, increase security and reduce dependency on a single vendor with a Linux\* desktop initiative? Now you can. With the help of Novell® IT Consulting and our partners you can quickly and successfully switch to SUSE Linux Enterprise Desktop with a customized assessment and migration plan.

### The Right Direction

Before you can benefit from a Linux desktop environment, you need to understand the impact such a move will have on your organization. Where can you look for guidance? What do you need to do to get ready? What implementation approach should you pursue? What business and technical requirements need to be addressed to ensure success? With a SUSE Linux Enterprise Desktop Assessment from Novell IT Consulting and its partners, you get industry experts with the knowledge and skills needed to plan, implement and support a SUSE Linux Enterprise Desktop deployment.

### SUSE Linux Enterprise Desktop—Project Overview

The SUSE Linux Enterprise Desktop Assessment is a project developed by Novell IT Consulting that lasts approximately two weeks. It will help you assess the feasibility of using SUSE Linux Enterprise Desktop as part of your desktop computing strategy. Through a series of interviews within your organization, Novell IT Consulting or its

partners will define the appropriate path for a more economical, flexible and secure Linux desktop operating environment. The assessment process analyzes your environment and identifies the critical issues that need to be addressed to ensure the success of a Linux desktop initiative. Through the following project activities, SUSE Linux Enterprise Desktop Assessments evaluate:

- **The high-level business case.** *Compares your current desktop acquisition, operating and maintenance costs with those of a Linux desktop environment.*
- **User readiness.** *Analyzes your user population while identifying and prioritizing the most appropriate potential targets for a desktop Linux implementation.*
- **The technical infrastructure.** *Examines your existing desktop infrastructure for compatibility with desktop Linux, including security policies, protocol environment and your overall IT environment. The assessment makes recommendations for how to best integrate Linux workstations into the installed environment.*

### ■ Solutions:

Endpoint Management

### ■ Products:

SUSE Linux Enterprise Desktop

By engaging a qualified team with the expertise and skills needed to complete an on-time and on-budget Linux desktop migration, you can quickly enjoy the choice, flexibility and cost savings of Linux.

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- **Application usage and functional continuity.** *Identifies the applications most commonly used in your organization and maps them to Linux-compatible functional equivalents, noting any gaps and recommending options to bridge them.*
- **Support and training requirements.** *Examines support options for the implementation, administration and maintenance of SUSE Linux Enterprise Desktop, as well as technical staff training needs.*
- **Change management and communication.** *Analyzes potential areas of risk related to Linux desktop system acceptance and any potential barriers to success, including recommendations to mitigate such risks and barriers.*

### Lab Setup, Configuration and Deployment

In a laboratory environment, Novell IT Consulting and its partners set up and configure SUSE Linux Enterprise Desktop to verify operating system usability, test deployment procedures, and identify and mitigate issues that might arise in subsequent broader deployments. Based on the findings from this effort and the current state and future state analysis, the assessment defines

a SUSE Linux Enterprise Desktop pilot program. The pilot includes recommendations for a deployment approach, a deployment schedule, pilot participation criteria, mixed desktop requirements and strategies for evaluating the overall success of the pilot.

### Magnify Your Expertise

With SUSE Linux Enterprise Desktop Assessments, you get swift results. By engaging a qualified team with the expertise and skills needed to complete an on-time and on-budget Linux desktop migration, you can quickly enjoy the choice, flexibility and cost savings of Linux.

### Global Services and Support

At Novell, we are committed to helping you build solutions to meet your business goals. We deliver worldwide consulting, training and support through a network of dedicated professionals and partners. Regardless of where you do business, Novell is there to provide enterprise-class consulting, training and support for your Linux desktop environment. To learn more about SUSE Linux Enterprise Desktop Assessments, or to contact Novell IT Consulting, visit: [www.novell.com/consulting](http://www.novell.com/consulting)



Contact your local Novell Solutions Provider, or call Novell at:

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