Novell ZENworks Configuration Management

You’re not living the IT dream; you’re living the IT nightmare. Every time you manage a desktop or device, you have to touch it in some way. You do this for thousands of devices. Thousands. But as much as you’re doing, it’s still not enough. And it’s never going to be enough, no matter how much you do or how hard you work.

Novell ZENworks Configuration Management at a glance:

Wake up from your IT nightmare:
- Manage users, not devices, to cut the amount of time you spend doing granular tasks.
- Avoid locking into specific platform vendors; keep what you have and still get the device management you need.
- Save effort with push-button management and put your people on more valuable tasks.

How Big is Your Problem?
We understand. Sometimes you need to manage by the device. But if it’s the only way you can get things done, your job gets harder every time someone adds a new device to the network. There’s no digging out from under that when the pile of devices you’re managing gets bigger every day.

The thousands of devices you have to manage means thousands of hours. And this is a problem that can’t go away with device-centric management tools. Rather, the problem is getting worse all the time.

Power to the People
There is a way out of this nightmare. Manage the devices by user.

If your staff spends more than 10 percent of its time running around trying to manage desktops and devices, your life is a lot harder—and more expensive—than it should be.

At Novell, we don’t call that management. We call it a problem.

User-centric management means having less to manage. There’s a good chance you have fewer users than devices. So if you manage those devices through users, you can significantly reduce your workload by setting policies that work across all of that user’s devices.

User-centric management follows users, so they have the same experience—and the same security—no matter what device they use or where they are.

Location awareness always knows where users are, so Novell® ZENworks® knows when to apply policies to tighten security or choose a local server to lower bandwidth.

Manage beyond the firewall to keep users productive. Give them the resources they need no matter where they’re working or what devices they’re working on.

More than just automated. Novell ZENworks Configuration Management is proactive, preventing problems before they degrade user productivity—or yours.
“The Novell solution will allow us to store and handle information more securely and effectively, resulting in higher safety and cost efficiency. This frees up more money that can be spent on actual patient care, which is what really matters in the end.”

EPPE WOLFIS
IT Manager
Lentis

Push-Button, Stay-There Management
Some administrators have to leave the room to manage devices. Some have to leave the city, or even the time zone. With Novell ZENworks Configuration Management, you don’t even have to leave your chair. From a single web-based console, push-button management from ZENworks lets you:

- Deliver software and updates to target devices and desktops
- Know what did and didn’t deploy and why
- Enforce consistent policies, but adapt to individual users
- Migrate entire user settings from machine to machine automatically
- Troubleshoot device fixes

Track It All
You can’t comply with all the internal and external regulations you need to unless you have visibility into your environment. ZENworks Configuration Management gives you just that with a powerful reporting engine. You can build custom reports or chose from a range of canned reports to deliver the information you need to ensure compliance and prove it to anyone that asks.

Don’t Change Anything—Just Add ZENworks
You don’t have to buy something new to run ZENworks Configuration Management. Just drop it in to what you do have. Got Windows?

We can work with that. SUSE or Red Hat Linux, too. Microsoft SQL, Sybase or Oracle—it doesn’t matter to us. With ZENworks, you have the flexibility to use what you know and love.

It’s the only solution that runs in any environment you choose, with the database you need, managing all the clients on the devices your people use.

And it only takes hours to deploy, as standard software or as an appliance.

IT Army in a Box
If you can’t do any more than you’re already doing, just do it all smarter. Using Novell ZENworks Configuration Management is like hiring an army of IT administrators who will do exactly what you tell them to do. Except they never sleep, and you never have to pay them.

Consider this:

- Holman Fenwick Willan automated software rollouts, reducing provisioning time organization-wide to just 30 minutes
- Lentis used ZENworks solutions to save money and time so they could put more money towards patient care instead of IT
- Royal Dutch Kentalis reduced login time from minutes to just seconds, and increased the amount of control users have over their own profiles.

What could you do with a little ZENworks in your life?