Top 10 Reasons to Upgrade to Novell ZENworks 11 SP3

Novell ZENworks 11 SP3 brings better performance and better tools to the ZENworks 11 Platform to help you face compliance and audit challenges, simplify your tasks and keep your employees productive. You can now scale up while auditing and reporting on your environment with greater ease and efficiency.

ZENworks 11 SP3 adds significant new capabilities to make your job easier, your users happier and your data more secure. In addition to better auditing and reporting, you can also extend your remote control capabilities, automate patching and share content across zones. These and hundreds of other improvements make upgrading to ZENworks 11 SP3 the right decision. Here are the top 10 things you can do if you upgrade.

1. **Scale up.** Novell ZENworks now scales to 100,000 devices per zone with Oracle Enterprise. We’ve also improved the number of devices per server to help you increase performance and reduce hardware requirements.

2. **Audit easier.** There’s a lot going on in your environment, and ZENworks now lets you keep an eye on more of it. You can now track changes made in remote management operations, the management console and files written to removable drives.

3. **Share content across zones.** You can share bundles and policies between two or more ZENworks zones. If you have a test and production zone, this can reduce the overhead associated with creating bundles and policies in both. This also helps if you’re a single administrator working with multiple office branches or districts.

4. **Create better reports.** Our new reporting engine is lighter-weight, faster and makes it easier to build reports and dashboards to show the business value of ZENworks. We’ve also opened a new Cool Solutions reporting vault where you can pick up tips and share what you’ve done with others.

5. **Remote control clients no matter where they are.** Now you can remote control your clients even if they are behind a network address translation (NAT) connection. This means you can now remote manage devices at an employee’s home or in a hotel, so you can manage things for all your road warriors.
Users are bringing more devices into and out of your network, giving your IT administrators new challenges almost daily. Now you can manage these endpoints with greater ease, more security and the control you need to ensure users access the data they need without putting that data at risk.

6. **Diagnose your environment.** The new ZENworks diagnostics dashboard gives you a way to quickly identify issues with the ZENworks database, LDAP user source or primary servers. You can drill down to the ZENworks processes on any server for advanced troubleshooting, including viewing current threads, doing thread dumps, and monitoring request and response times.

7. **Simplify and enhance patching.** With new patch management policies, you can define the desired state of your workstations and define maintenance windows for when ZENworks can apply patches. Once this is done ZENworks automates the entire process of keeping devices in your desired state.

8. **Enhance your imaging.** ZENworks can now image newer hardware certified for Windows 8 running in native UEFI mode. It also supports new Windows 8 versions of Windows deployment tools. And because you asked so nicely, you can now easily build a USB stick for booting to the ZENworks imaging environment.

9. **Perform a better software inventory.** ZENworks can now provide more accurate software inventory while still giving additional information, such as suite components, for fingerprinted software. With inventory pruning you also get better control of how much historical data is kept relative to the inventory changes and software usage tracking data in the database.

10. **Keep a tight rein on your administrators.** With the improved rights-based management control in ZENworks 11 SP3, you can control which users, groups, bundles and policies an administrator can see. New system-update rights allow you to delegate control of when to deploy system updates.