

Micro Focus File Reporter 3.0 Release Notes

July 19, 2016



The information in these Release Notes applies to Micro Focus File Reporter 3.0 and contains the following sections:

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1 New in Version 3.0

1.1 Data Analytics Desktop Tool

The Client Tools package includes a new Data Analytics desktop application, providing multiple views for analysis of collected file system scans.

1.2 Scan Processor Service

A new Scan Processor service provides bulk load capabilities for collected scan data, greatly reducing the time needed to load scan data into the database.

1.3 Support for NSS64

This release adds support for NSS64 volumes on OES 2015, including large volume and directory quota sizes.

2 Upgrades

- ♦ Upgrading is only supported from version 2.5.0 or later.
- ♦ Micro Focus File Reporter is a direct upgrade for Novell File Reporter 2.5.0 – 2.6.0.
 - ♦ Install package locations are now located under the Micro Focus company name.
 - ♦ Various path names on disk, in the registry, and as prefixes for default values now make use of the generic product name `SRS` instead of `File Reporter` or `NFR`.

3 Known Issues

3.1 Identity System Limitations

- ♦ Single-label DNS domains are not supported in Active Directory environments.
- ♦ Windows DFS (Distributed File System) standalone namespaces are not supported.

3.2 Scanning and Data Collection

- ♦ The Engine might stop processing scans if more than about 500 concurrent scans have been delegated. Scans that appear to have stopped processing will need to be cancelled. As a workaround, plan scan scheduling so that only a few hundred concurrent scans are delegated at any one time.
- ♦ Retained Previous and Baseline scans do not yet include point-in-time data for directory services data. This means that differential Permissions reports needing to include changes for indirect rights via group memberships in Active Directory and security equivalences in eDirectory are currently unavailable. Furthermore, detection of changes to directory service accounts, such as a user or group rename, are not yet available as well.
- ♦ Permissions scans currently do not include LSA (Local Security Authority) privileges.
- ♦ Permissions scans for Active Directory environments do not currently enumerate group memberships for local groups.
- ♦ Permissions scans for eDirectory environments do not currently include IRFs (Inherited Rights Filters).
- ♦ File System scans in eDirectory environments cannot collect the Compressed File Size on NSS volumes.

3.3 Reporting

- ♦ Drill-down links to detail reports from summary or aggregate file system reports work only in the context of the Web Application, not with exported reports such as PDF.
- ♦ Historic File System Comparison reports for Novell or Micro Focus file systems might include more entries than expected when you choose to include modified entries with changes to Create Time, Modify Time, or Access Time. Due to an issue with the Client for OES, APIs reporting timestamps incorrectly for different Daylight Saving Time periods, the collected scan data might indicate a significant number of changes based on timestamps which appear to be off by +1 or - 1 hour. See https://bugzilla.novell.com/show_bug.cgi?id=928583 for more details.

3.4 Agent

- ♦ During a Directory Quota operation in Active Directory environments, an attempt to stop the NFR Agent might appear to be unresponsive.

3.5 Engine

- ♦ The Engine service might fail to restart if the database is unavailable after restart. If this happens, you must start the Engine service manually.

4 Current Bugs

4.1 Scans in Waiting-for-Retry State Cannot be Retried After Restarting the Engine Service

Scans in this condition might display with a next retry time in the past. Simply cancel the scan and run the scan policy again to work around this issue.

4.2 Table of Contents Only Works in the Report Footer

NOTE: To add the Table of Contents to the Report Footer, first add the TOC to the report (which requires placing it in a Report Header, first), then move it to the Report Footer.

4.3 Parsing Issues with Window Functions in Query Editor

When using SQL window functions, some database-specific window parameters might not be recognized.

4.4 Web-based Report Preview Might Show Blank Report

When running a preview report from the web interface using Internet Explorer, the displayed report might partially render, then become blank. Simply refresh the preview page, or close and reopen the preview report.

4.5 Agent Might Stop Responding If It Cannot Heartbeat to the Engine for an Extended Period of Time

In some circumstances, an Agent service might become unresponsive after a number of failed attempts to heartbeat into the engine. In this case, the Agent service might not shut down or restart without needing to kill the Agent process.

4.6 Tree Map Analytics View May Be Off by One Value in the Category Totals

This is most readily noticed when scoped to a folder having only a single file entry, where the category list is missing information altogether.

4.7 Tree Map Analytics View Occasionally Displays as All Gray

Occasionally, the tree map displays an all-gray view, even though multiple category entries are actually visible. Simply reset the scope or resize the display to force the tree map to redraw.

4.8 Miscellaneous

- ♦ Unhandled exception in Query Editor when SQL parser throws an exception
- ♦ Cannot close Query Editor if the SQL parser fails to validate

