

# GroupWise Gateway 3.0 for Lotus Notes

September 9, 2003

## 1.0 Overview

Version 3.0 of the GroupWise Gateway for Lotus Notes provides the following improvements:

- ◆ Lotus Notes 5.x and 6.x are supported in addition to 4.x.
- ◆ The Notes Gateway has been updated to match GroupWise 6.x functionality in several areas.
- ◆ The Notes Gateway can run as a Windows service as well as an application.
- ◆ Internet-style addressing is supported.
- ◆ SNMP is supported, so that the Notes Gateway can be monitored from SNMP management and monitoring programs.
- ◆ A Web console is provided, so that the Notes Gateway can be monitored from any location where you have access to a Web browser and the Internet.

## 2.0 Installation

To install the GroupWise Gateway for Lotus Notes:

**1** Run the self-extracting executable setuplngw.exe, click Yes to confirm that you want to install the gateway, then click Next to continue.

**2** Click Accept to accept the license agreement.

The default installation option, GroupWise Gateway for Lotus Notes, includes installation of the Gateway Administrator snap-in to ConsoleOne.

**3** Click Next to continue.

**4** Follow the on-screen instructions.

For detailed installation instructions, see the *GroupWise Gateway for Lotus Notes Installation and Administration Guide* on the [GroupWise 6.5 Documentation page \(http://www.novell.com/documentation/lg/gw65/index.html\)](http://www.novell.com/documentation/lg/gw65/index.html).

**5** Before you start the gateway, you must configure your Notes system and your GroupWise system to support the gateway link, as described in the *GroupWise Gateway for Lotus Notes Installation and Administration Guide*.

**6** After you start the gateway, stop and then start the MTAs in the GroupWise system to establish the links to the non-GroupWise domain that represents the Notes system.

## 3.0 Update

If you have already installed a Beta version of the GroupWise Gateway for Lotus Notes, do not run the Installation program to update the software. Follow these steps instead.

- 1** Stop the Notes Gateway.
- 2** Unzip the downloaded file into a temporary directory.
- 3** Copy the Notes Gateway files into the directory where the Notes Gateway is already installed (for example, *domain\wpgate\notes*).
- 4** Start the gateway.

## 4.0 Known Issues

### 4.1 Empty Forwarded Messages

If a GroupWise user forwards a message to a Notes user and the forwarded message contains no text, the forwarded message appears in the message body when the Notes user opens it.

### 4.2 Directory Synchronization Dependency

Directory synchronization depends on the date and time settings on the Notes server and the Notes Gateway machine. Only if the machines themselves are synchronized can the Notes Gateway determine whether or not a specific directory synchronization has been done. If the Notes server and the Notes Gateway machine are not synchronized, the Notes Gateway may not perform inbound synchronization from the Notes Address Book to the GroupWise Address Book even when it is necessary.

### 4.3 Directory Synchronization Limitation

When directory synchronization is enabled, users that are deleted from the Notes Address Book are not immediately deleted from the GroupWise foreign domain. However, nightly directory exchange deletes these users from GroupWise.

### 4.4 Notes Groups Limitation

During directory exchange and synchronization, Notes groups are not propagated to the GroupWise system.

### 4.5 SNMP Limitation

The Notes Gateway SNMP functionality does not support more than one gateway on a single Windows machine.

### 4.6 Extra Dot in Internet Addresses

Sometimes when a Notes user sends a message to a GroupWise user and also includes Internet users in the To or CC fields, the GroupWise user sees an extra dot in the Internet addresses after the username and before the at-sign (@).

### 4.7 Notes Gateway Not Compatible with GroupWise Monitor

The current version of the Notes Gateway cannot be monitored from GroupWise Monitor with the rest of the GroupWise agents. However, it does have a Web console that can be accessed

independent from Monitor that is parallel to the Web consoles provided by the rest of the GroupWise agents.

## 5.0 Additional Documentation

In addition to this README, see the *GroupWise Gateway for Lotus Notes Installation and Administration Guide* on the [GroupWise 6.5 Documentation \(http://www.novell.com/documentation/lg/gw65/index.html\)](http://www.novell.com/documentation/lg/gw65/index.html) page for complete information about the Notes Gateway.

## 6.0 Documentation Conventions

In this documentation, a greater-than symbol (>) is used to separate actions within a step and items in a cross-reference path.

A trademark symbol (®, ™, etc.) denotes a Novell trademark; an asterisk (\*) denotes a third-party trademark.

## 7.0 Legal Notices

Novell, Inc. makes no representations or warranties with respect to the contents or use of this documentation, and specifically disclaims any express or implied warranties of merchantability or fitness for any particular purpose. Further, Novell, Inc. reserves the right to revise this publication and to make changes to its content, at any time, without obligation to notify any person or entity of such revisions or changes.

Further, Novell, Inc. makes no representations or warranties with respect to any software, and specifically disclaims any express or implied warranties of merchantability or fitness for any particular purpose. Further, Novell, Inc. reserves the right to make changes to any and all parts of Novell software, at any time, without any obligation to notify any person or entity of such changes.

You may not export or re-export this product in violation of any applicable laws or regulations including, without limitation, U.S. export regulations or the laws of the country in which you reside.

Copyright © 2003 Novell, Inc. All rights reserved. No part of this publication may be reproduced, photocopied, stored on a retrieval system, or transmitted without the express written consent of the publisher.

Novell and GroupWise are registered trademarks of Novell, Inc. in the United States and other countries.

All third-party trademarks are the property of their respective owners.

