Identity Assurance Solution 3.0 Readme File

December 20, 2006

1 Documentation

The following sources provide information about the Identity Assurance Solution:

- Installation: *Identity Assurance Solution Installation Guide* (http://www.novell.com/documentation/ias/index.html?page=/documentation/ias/ias_install/data/bookinfo.html)
- Online product documentation:

  For Identity Assurance Solution documentation, visit the Identity Assurance Solution Documentation Web site (http://www.novell.com/documentation/ias/index.html).

  For Novell product documentation, visit the Novell Documentation Web site (http://www.novell.com/documentation).
- Third-party documentation:

  For documentation about third-party software included in this solution, see the documentation provided by the vendor.

2 Documentation Conventions

In this documentation, a greater-than symbol (>) is used to separate actions within a step and items in a cross-reference path.

A trademark symbol (® , TM, etc.) denotes a Novell trademark; an asterisk (*) denotes a third-party trademark

3 Overview

Identity Assurance Solution by Novell® enables federal agencies to comply with the credential issuance, physical and logical access requirements of Homeland Security Presidential Directive 12 (HSPD-12). This solution provides convenient yet controlled access to disparate logical IT systems and physical facilities by using combinations of biometrics, passwords, personal identification numbers, smart cards, X.509 digital certificates, and other forms of advanced authentication. It is fully integrated with Novell Identity Manager and meets FIPS 201 workflow, identity management, and card life cycle requirements. Personal Identity Verification (PIV) cards issued using this solution enable users to have physical and logical access to facilities and IT systems with appropriate audit controls. This solution enables convergence of IT and physical systems to provide a complete end-to-end and seamless control system.

4 Known Issues

- The *Request Card for an Applicant* or *Request Card for Yourself* may fail for users who were created before the PIV Life Cycle driver was installed. You can fix this problem by running the *Enable User for Re-Issuance* workflow for these users.

- When requesting a card for an applicant, in the *Delivery Place Info* and *Physical Characteristics* fields, you can type in information, but do not use the <cr> key. This limitation should be fixed in the next release of IDM User Provisioning.

- Use Firefox* 1.5.x or later when running IAS Workflow. IAS Workflow will not work properly with Internet Explorer.

- COULD_NOT_FIND_USER: Error while retrieving userAIMS_NO_SUCH_WALLET

  If you receive the above message in the Remote Loader trace when attempting to suspend a card in the CMS system and the card is not being suspended in the other systems, you must properly configure the card binding.

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