GroupWise 7 Migration Utility for Microsoft Exchange

Support Pack 1 Beta

December 19, 2006

1 Product Overview

The GroupWise® 7 Migration Utility for Microsoft* Exchange migrates Exchange data into a GroupWise system. Exchange users' mailboxes are migrated completely, with the exception of rules, search folders, and junk e-mail lists. Distribution lists/groups are migrated completely, including nested distribution lists/groups. Exchange public folders are converted into standard GroupWise folders residing in one or more GroupWise resource mailboxes that all users are given proxy rights to. Users' personal PST files can be imported using the GroupWise Import Utility for Microsoft Outlook.

2 System Requirements

- Section 2.1, "Exchange System Requirements," on page 1
- Section 2.2, "GroupWise System Requirements," on page 1
- Section 2.3, "Exchange Migration Utility Workstation Requirements," on page 2

2.1 Exchange System Requirements

- ❑ Microsoft Exchange 5.5/2000/2003
- ❑ Outlook* 2002 or later client with the latest Service Pack installed on users' workstations for use with the GroupWise Import Utility for Microsoft Outlook

2.2 GroupWise System Requirements

- ❑ GroupWise 7 or later system on one of the following operating systems:
  - Novell® Open Enterprise Server (NetWare® or Linux* version) with the latest Support Pack
  - NetWare 5.1 or 6.*x* with the latest Support Pack
  - SUSE® Linux Enterprise Server 9 with the latest Support Pack
  - Windows* 2000 Server or Windows 2003 Server with the latest Service Pack
- ❑ GroupWise 7 or later Windows client installed on users' workstations
- ❑ GroupWise 7 Support Pack 1 IR1 Post Office Agent installed for post offices where you are migrating users
- ❑ For complete GroupWise system requirements, see "GroupWise System Requirements" in the *GroupWise 7 Installation Guide* (http://www.novell.com/documentation/gw7)

2.3 Exchange Migration Utility Workstation Requirements

- ❑ Windows XP or later with the latest Service Pack
- ❑ Outlook XP/2002 client with the latest Service Pack

  or

  Outlook 2003
- ❑ Collaboration Data Objects Component installed with Outlook
- ❑ Novell Client™ 4.90 with Support Pack 2 or later

3 Installation Instructions

1. At a workstation that meets the above system requirements, make sure that Outlook is already installed.

   The GroupWise client should not be installed. If it is, the Exchange Migration Utility Setup program removes it.
2. Make sure that you have administrator rights to the Exchange server that you want to migrate.

   IMPORTANT: The workstation where you run the Migration Utility must have a username and password identical to the one on the Exchange server. Otherwise, you cannot access the Exchange server with the necessary rights.

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3. From the Novell Downloads Web site (http://download.novell.com), download the GroupWise Migration Utility for Microsoft Exchange (`gw700exmig.exe`) into a temporary directory.
4. Run `gw700exmig.exe` to extract the Migration Utility files into a convenient directory.
5. Run `setup.exe`, then click *Next* to install the Migration Utility.
6. Click *Yes* to accept the license agreement.
7. Click *Next* to select the setup type.

   Typical: Installs the Migration Utility in English in the `c:\novell\exchange migration utility` directory.

   Custom: Lets you select the installation directory. The utility is currently available in English only.
8. To accept the default of *Typical*, click *Next*.

   or

   Change the installation directory:

   8a Click *Custom*, then click *Next*.

   8b Click *Change*.

   8c Browse to and select the desired installation directory, then click *OK*.

   8d Click *Next*.
9. Click *Install* to install the Exchange Migration Utility.
10. When the software has been installed, click *Finish*.

    For migration instructions, see the *GroupWise 7 Migration Utility for Microsoft Exchange Installation and Migration Guide* (`GroupWiseExchangeMigrationGuide.pdf`) located in the directory where you installed the Migration Utility.

4 Known Issues

- Section 4.1, “Contacts in Public Folders,” on page 3
- Section 4.2, “Messages Become Posted Items,” on page 3
- Section 4.3, “Alarms Not Set,” on page 3

4.1 Contacts in Public Folders

If you have contacts in Exchange public folders, they migrate successfully to GroupWise. However, when you proxy in to the resource that owns the resulting GroupWise folder, you cannot see the contacts in the folder. GroupWise does not grant proxy access to contacts.

4.2 Messages Become Posted Items

If messages in Exchange have no recipients (that is, no distribution list), the messages are converted into posted items when they are migrated to GroupWise.

4.3 Alarms Not Set

If you are using Outlook 2000 SP3 or earlier, appointments arrive in GroupWise with the correct number of minutes to trigger the alarm, but the alarm is not set, and consequently does not go off. Use a version of Outlook that meets the system requirements listed in Section 2.3, “Exchange Migration Utility Workstation Requirements,” on page 2.

5 Documentation

The following sources provide information about the GroupWise 7 Migration Utility for Microsoft Exchange:

- Installation: *GroupWise Migration Utility for Microsoft Exchange Installation and Migration Guide* included with the software and available on the Web.
- Product documentation included with the software: `GroupWiseExchangeMigrationGuide.pdf` located in the Migration Utility installation directory, and very thorough online Help in the utility.
- Online product documentation: GroupWise Utilities Documentation Web site (http://www.novell.com/documentation/gwutilities).

6 Documentation Conventions

In this documentation, a greater-than symbol (>) is used to separate actions within a step and items in a cross-reference path.

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