ZENworks Mobile Management

Using ZENworks Mobile Management on Windows Server 2003 R2 x64

Follow these guidelines to set up and run ZENworks Mobile Management on Windows Server 2003 R2 x64.

Isapi Filters

The ZMM web installs an Isapi filter into IIS. On Windows 2003 R2 x64, IIS attempts to run the filters with 64-bit extensions. This causes IIS to stop functioning. To fix this situation, the following command must be run after installing the ZMM Web component:

1 Click *Start*, click *Run*, type cmd, and then click *OK*.

2 Type the following command to enable 32-bit applications:

```
cscript %SYSTEMDRIVE%\inetpub\adminscripts\
adsutil.vbs SET W3SVC/AppPools/
Enable32bitAppOnWin64 1
```

ASP.NET 2.0 32-bit version

You must also run the 32-bit version of ASP.NET 2.0. To run the 32-bit version of ASP.NET 2.0, follow these steps:

1 Click *Start*, click *Run*, type cmd, and then click *OK*.

2 Type the following command to install the version of ASP.NET 2.0 (32-bit) and to install the script maps at the IIS root and under:

```
%SYSTEMROOT%\Microsoft.NET\Framework\v2.0.50
727\aspnet_regiis.exe -i
```

3 Make sure that the status of ASP.NET version 2.0.50727 (32-bit) is set to Allowed in the Web service extension list in Internet Information Services Manager.

See also Using ZENworks Mobile Management on Windows Server 2008 x64 (http://www.novell.com/documentation/zenworksmobile2/pdfdoc/zen_mobile_install_kb1.pdf).