Driver for Sentinel... 6.1 and the Identity Vault Collector Implementation Guide

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About This Guide

This guide explains how to use the Identity Manager driver for Sentinel[™] (Sentinel driver) and the Novell[®] Identity Vault Collector to integrate Identity Manager and Sentinel.

- Chapter 1, "Overview," on page 9
- Chapter 2, "Checklist for Enabling Account Tracking," on page 15
- Chapter 3, "Installing the Sentinel Driver," on page 17
- Chapter 4, "Creating a New Driver," on page 21
- Chapter 5, "Configuring Account Tracking," on page 29
- Chapter 6, "Creating Connections to the JMS Message Bus for Sentinel 6.1," on page 31
- Chapter 7, "Installing and Configuring the Identity Vault Collector," on page 33
- Chapter 8, "Configuring Multiple Instances of the Sentinel Driver," on page 39
- Chapter 9, "Custom Audit Events," on page 41
- Chapter 10, "Managing the Driver," on page 49
- Chapter 11, "Troubleshooting," on page 51
- Appendix A, "Driver Properties," on page 53

Audience

This guide is intended for administrators of Identity Manager, Sentinel, and Sentinel RD.

Feedback

We want to hear your comments and suggestions about this manual and the other documentation included with this product. Please use the User Comments feature at the bottom of each page of the online documentation, or go to www.novell.com/documentation/feedback.html and enter your comments there.

Documentation Updates

For the most recent version of the *Identity Manager 3.6.1 Driver for Sentinel 6.1 and the Identity Vault Integration Guide*, visit the Novell Compliance Management Platform documentation Web site (http://www.novell.com/documentation/ncmp10/).

Additional Documentation

For documentation on Identity Manager, see the Identity Manager Documentation Web site (http://www.novell.com/documentation/idm36).

For documentation on Sentinel, see the Novell Sentinel Documentation Web site (http://www.novell.com/documentation/sentinel61/).

For documentation on Sentinel Rapid Deployment, see the Novell Sentinel Rapid Deployment Documentation Web site (http://www.novell.com/documentation/sentinel61rd/).

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In Novell documentation, a greater-than symbol (>) is used to separate actions within a step and items in a cross-reference path.

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When a single pathname can be written with a backslash for some platforms or a forward slash for other platforms, the pathname is presented with a backslash. Users of platforms that require a forward slash, such as Linux* or UNIX*, should use forward slashes as required by your software.

Overview

The Sentinel[™] driver and the Identity Vault Collector seamlessly integrate Identity Manager and Sentinel to track user account information. A user account can have one or more identities per system connected to the Identity Vault. The Sentinel driver and the Identity Vault Collector are used together to track each account identity and the status of the account. For more information, see Section 1.2, "How It Works," on page 11.

The Sentinel driver and the Identity Vault Collector work with Sentinel 6.1 and Sentinel 6.1 Rapid Deployment (RD).

The account tracking solution adds functionality that allows you to rapidly solve complex business problems. Some of the different business problems that account tracking solves are:

- How to validate which corporate policies are in place and are being enforced. For more information, see "Validating Provisioned Users with System Utilization" in the *Novell Compliance Management Platform 1.0 SP1 Integration Guide*.
- How to monitor if terminated employees try to access corporate resources, and define what action is taken if this occurs. For more information, see "Reporting when Terminated Users Accessing Company Resources" in the Novell Compliance Management Platform 1.0 SP1 Integration Guide.
- How to monitor for rogue administration and define what action is taken if this occurs. For more information, see "Sending Alerts when Rogue Administration Occurs" in the Novell Compliance Management Platform 1.0 SP1 Integration Guide.

The Sentinel driver and the Identity Vault Collector are used to solve these and many more problems your business could facing. For a complete list of solutions, see the *Novell Compliance Management Platform 1.0 SP1 Integration Guide*.

The Sentinel driver and the Identity Vault Collector are used with other components to provide these solutions.

- Section 1.1, "Components of Account Tracking," on page 9
- Section 1.2, "How It Works," on page 11
- Section 1.3, "What's New," on page 14

1.1 Components of Account Tracking

There are four major components and artifacts used to track account identities and the status of those accounts:

- Section 1.1.1, "DirXML-Accounts Attribute," on page 10
- Section 1.1.2, "Sentinel Driver," on page 10
- Section 1.1.3, "Identity Vault Collector," on page 10
- Section 1.1.4, "Custom Events," on page 11

1.1.1 DirXML-Accounts Attribute

The DirXML-Accounts attribute tracks and stores the different account identifiers, if account tracking is enabled. It is created on each account when the account is synchronized to the Identity Vault. For example, John Smith has an account in Active Directory* and in an LDAP directory. Table 1-1 shows that the DirXML-Accounts attribute stores the different identifiers for John's account. Active Directory has four different account identifiers for the same account and the LDAP directory has one.

Driver/Application	Account Identifier Type	Account Identifier Sample Data
Active Directory	sAMAccountName	jsmith
Active Directory	userPrincipalName	jsmith@company.com
Active Directory	DN	cn=John Smith,cn=users,dc=company,dc=com
Active Directory	association	5d377f84f3ab534babbf12edd6540d77
LDAP	DN	cn=jsmith,cn=users,dc=company,dc=com

 Table 1-1
 Contents of the DirXML-Accounts Attribute

This allows for correlation between all of the account identities in the systems managed by Identity Manager. Business policies can be validated with this information. For more information, see Chapter 5, "Configuring Account Tracking," on page 29.

1.1.2 Sentinel Driver

The Sentinel driver is an Identity Manager driver that sends the account identifier and the account status from the Identity Vault to the Identity Vault Collector. The account identifier data is used to track the accounts, the status of the identities, and the account access information.

The Sentinel driver tracks the following status:

- Add
- Modify
- Delete
- Rename
- Move

1.1.3 Identity Vault Collector

A Sentinel Collector performs functions such as remote protocol connections and data mapping. The Identity Vault Collector is designed to provide a data collection services for the Identity Vault. It parses, normalizes, and enhances data received from the Sentinel driver. The Identity Vault Collector writes the data sent from the Identity Vault to the data store. This data is used in conjunction with other Sentinel Collectors to track accounts and validate business policies.

1.1.4 Custom Events

Custom events are audit events generated by policies in each driver and sent to the Platform Agent via the Metadirectory engine. The Platform Agent forwards these events to Sentinel. Sentinel stores the events for analysis to see if business policies are being broken. You can run reports to see what business policies are being kept and which policies are not.

In the past, Sentinel tracked Add, Delete, and Modify events. Sentinel could report on how many events occurred, but not if that event was supposed to occur. The custom events track granting and revoking of entitlements. The entitlements generate Add, Delete, or Modify events. Sentinel tracks which entitlement generated the Add event, and the reports show when and why an Add event occurred, instead of just when an Add event occurred.

For more information, see Chapter 9, "Custom Audit Events," on page 41.

1.2 How It Works

Without the Sentinel driver or the Identity Vault collector, Sentinel receives information from other collectors and then stores the data in tables in the data store. If the same user has different account identifiers, Sentinel treats each identifier as a unique account. Sentinel stores all of this information, but it is not able to make the connections it needs to realize that each identifier is referring to the same account.

The Sentinel driver enables you to track all account identifiers for each user and to track the status of those accounts, so you have a complete picture of user activities. Figure 1-1 illustrates how the Sentinel driver works with the Identity Vault Collector to capture this information.



- 1. An account for John Smith is created in Active Directory and synchronized to the Identity Vault via the Active Directory driver.
- 2. An account for John Smith is created in the Identity Vault that contains the DirXML-Accounts attribute. The DirXML-Accounts attribute stores the different account identifiers from Active Directory.
- 3. When the new account is created in the Identity Vault, the Sentinel driver detects that the DirXML-Accounts attribute is added and sends this information to the JMS* message queue that is part of Sentinel.

The different Sentinel versions use different message queues. If you are using Sentinel, it is a SonicMQ* message queue. If you are using Sentinel RD, it is an ActiveMQ* message queue.

- 4. The LDAP driver detects the new account created in the Identity Vault, then synchronizes this information to the LDAP database.
- 5. A new account is created for John Smith in the LDAP database as cn=jsmith, cn=users, dc=company, dc=com.
- 6. The new account information is synchronized back to the Identity Vault and added to the DirXML-Accounts attribute as a new entry.
- 7. The Sentinel driver detects the change to the DirXML-Accounts attribute, then sends this information to the JMS message queue.
- 8. The Identity Vault Collector reads the account data from the JMS message queue.

- 9. The Identity Vault Collector parses, normalizes, and enhances the account data and then stores the account data in the Identity table in the data store.
- 10. The Sentinel correlation engine uses the information in the Identity table to generate reports of account activity per identity across all the systems provisioned by Identity Manager.

The second half of this solution allows the other Sentinel Collectors to use the account information to track whether business policies are being enforced or not. Figure 1-2 shows how the custom events and the events from other Collectors are used to provide a complete record of John Smith's accounts.





- 1. The account John Smith is created in the Identity Vault by the Active Directory driver.
- 2. The Sentinel driver detects this new account and sends the account information to the Identity Vault Collector, which stores it in the Identity Table.
- 3. John Smith logs in to Active Directory, and that information is sent to Sentinel through the Active Directory Collector to Sentinel.
- 4. The Active Directory Collector receives the login event directly from Windows* without going through the Identity Vault. Information is recorded in the Accounts table indicating that cn=John Smith, cn=users, dc=company, dc=com logged in at a specific time.

- 5. If John Smith's CN in Active Directory is renamed to John D. Smith, this information is synchronized to the Identity Vault via the Active Directory driver.
- 6. The DirXML-Accounts attribute is updated with the new information, and the Sentinel driver detects this change.
- 7. The Sentinel driver synchronizes the new account information to the JMS message queue.
- 8. The Identity Vault collector reads the new account information and writes it to the Identity table.
- 9. When John Smith logs in again to Active Directory, the Active Directory collector records the login information.
- 10. Sentinel performs a lookup on the Identity table and detects that John Smith and John D. Smith are the same user account. Sentinel can keep a complete record of user actions.
- 11. Custom audit events for the Identity Vault are defined and added to each Identity Manager driver through policies. The policies add a layer of intelligence to Identity Manager and Sentinel by defining the business logic. For a list of these events, see Chapter 9, "Custom Audit Events," on page 41.

These policies are part of each driver that ships with Identity Manager.

12. You can generate useful reports about user accounts from Sentinel.

The Sentinel driver and the Identity Vault Collector provides the infrastructure to allow Sentinel to track each user's account. This awareness allows business policies to be enforced.

1.3 What's New

Sentinel Driver: The Sentinel driver now supports Identity Manager 3.6.1 and Sentinel RD. You can use the Sentinel driver with Sentinel or Sentinel RD.

Identity Vault Collector: The Identity Vault collector supports Sentinel RD. You can use the Identity Vault Collector with Sentinel or Sentinel RD.

Checklist for Enabling Account Tracking

Use the following checklist to verify that all steps are completed in order to have a complete solution with the Identity Vault Collector and the Sentinel[™] driver.

Identity Manager 3.6.x and either Sentinel 6.1 or Sentinel Rapid Deployment (RD) must be installed and configured before you proceed with any steps. See the *Identity Manager 3.6.1 Installation Guide*, the *Sentinel Installation Guide* (http://www.novell.com/documentation/sentinel61/ index.html), and the *Sentinel Rapid Deployment Installation Guide* (http://www.novell.com/ documentation/sentinel61rd/).

- Install the Sentinel driver. For instructions, see Chapter 3, "Installing the Sentinel Driver," on page 17.
- Copy the prerequisite .jar files to the Metadirectory engine or the Remote Loader. For instructions, see Section 3.4, "Placing Prerequisite Files," on page 18.
- Create and configure the Sentinel driver. For instructions, see Chapter 4, "Creating a New Driver," on page 21.
- Configure account tracking for the drivers that support account tracking. For instructions, see Chapter 5, "Configuring Account Tracking," on page 29.
- □ Verify that the Sentinel server is running. For instructions, see Step 1 on page 31.
- (Conditional) If you are using Sentinel 6.1, create the connection factories. For instructions see, Section 6.1, "Creating the Connection Factories," on page 31.
- □ (Conditional) If you are using Sentinel 6.1, create the message queues for the Sentinel driver. For instructions, see Section 6.2, "Creating Queues," on page 32.
- Create and configure the Identity Vault collector. For instructions, see Chapter 7, "Installing and Configuring the Identity Vault Collector," on page 33.
- Start the Identity Vault Collector. For instructions, see Section 7.5, "Starting the Collector," on page 38.
- □ Start the Sentinel driver. For instructions, see Section 4.1.4, "Using Designer to Start the Driver," on page 24 or Section 4.2.3, "Using iManager to Start the Driver," on page 27.

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Installing the Sentinel Driver

The Sentinel[™] driver is not included with base Identity Manager product, and therefore has a separate installation program. The following sections explain how to install one or more Sentinel drivers.

- Section 3.1, "Downloading the Installation Program," on page 17
- Section 3.2, "Installing the Driver Files on the Metadirectory Engine," on page 17
- Section 3.3, "Installing the Driver Files on the Remote Loader," on page 18
- Section 3.4, "Placing Prerequisite Files," on page 18
- Section 3.5, "Installing the Designer and iManager Updates," on page 20

3.1 Downloading the Installation Program

The Sentinel driver installation program is available on the Novell Compliance Management Platform download site (http://download.novell.com/Download?buildid=hy7PSEnvLLY~).

- 1 Click Identity Manager Driver for Sentinel eMedia Download, then click Download.
- 2 Click proceed to download, then download the NIdM_Integration_Module_3_6_for_Sentinel.iso file.

3.2 Installing the Driver Files on the Metadirectory Engine

The NIdM_Integration_Module_3_6_for_Sentinel.iso file contains different installation program for the supported platforms. Use the correct installation program for your platform:

Platform	File
Windows	sentinel_driver_install.exe
Linux	./sentinel_driver_install_linux.bin
Solaris*	./sentinel_driver_install_solaris.bin
AIX*	./sentinel_driver_install_aix.bin

Table 3-1 Installation Programs

The installation program detects the installation location of Metadirectory engine and places the driver files in this location. No information is required during the installation.

3.3 Installing the Driver Files on the Remote Loader

The NIdM_Integration_Module_for_Sentinel.iso file contains different installation program for the supported platforms.

1 Use the correct installation program for your platform:

Platform	File	
Windows	sentinel_driver_install.exe	
Linux	./sentinel_driver_install_linux.bin	
Solaris	./sentinel_driver_install_solaris.bin	
AIX	./sentinel_driver_install_aix.bin	

2 Specify the path to install the driver. The default location is:

Platform	Location
Windows	c:\Novell\RemoteLoader\lib
Linux/UNIX	/opt/novell/eDirectory/lib/dirxml/classes

3.4 Placing Prerequisite Files

The following files must be copied into the correct directory for the driver to start. The files are different depending on whether you are using Sentinel or Sentinel RD.

- Section 3.4.1, "Sentinel Server," on page 18
- Section 3.4.2, "Sentinel RD Server," on page 19

3.4.1 Sentinel Server

1 On the Sentinel server, locate the following files:

- mfcontext.jar
- sonic_Client.jar

Platform	Location
Windows	c:\Program Files\Novell\Sentinel6\3rdparty\SonicMQ\MQ7\lib
Linux/UNIX	/opt/Novell/Sentinel6/3rdpartySonicMQ/MQ7.0/lib

2 Copy these files to the Identity Manager server.

Platform	Location
Windows	Local Installation: c:\Novell\NDS\lib
	Remote Installation: c:\Novell\RemoteLoader\lib
Linux/UNIX	Location Installation: /opt/novell/eDirectory/lib/dirxml/classes
	Remote Installation: /opt/novell/eDirectory/lib/dirxml/classes

- **3** Restart eDirectory[™] to pick up these new classes.
 - To restart eDirectory on Windows, access *Novell eDirectory Services* in the Control Panel. Select *ds.dlm*, click *Shutdown*, then click *Start*.
 - To restart eDirectory on Linux/UNIX, enter:

```
ndsmanage stopall
then enter:
ndsmanage startall
```

3.4.2 Sentinel RD Server

1 On the Sentinel RD server, locate the activemq-all-5.2.0.jar file.

Platform	Location
Windows	c:\Program Files\Novell\Sentinel6_rd/lib
Linux/UNIX	/opt/novell/sentinel6_rd_x86-64/lib

2 Copy the file to the Identity Manager server.

Platform	Location
Windows	Local Installation: c:\Novell\NDS\lib
	Remote Installation: c:\Novell\RemoteLoader\lib
Linux/UNIX	Location Installation: /opt/novell/eDirectory/lib/dirxml/classes
	Remote Installation: /opt/novell/eDirectory/lib/dirxml/classes

- **3** Restart eDirectory to pick up these new classes.
 - To restart eDirectory on Windows, access *Novell eDirectory Services* in the Control Panel. Select *ds.dlm*, click *Shutdown*, then click *Start*.
 - To restart eDirectory on Linux/UNIX, enter:

ndsmanage stopall then enter: ndsmanage startall

3.5 Installing the Designer and iManager Updates

There is a new driver configuration file for the Sentinel driver that must be installed to use the driver.

- Section 3.5.1, "Installing the 3.0.1 Designer Auto Update," on page 20
- Section 3.5.2, "Installing the Updated iManager Plug-Ins for Identity Manager," on page 20

3.5.1 Installing the 3.0.1 Designer Auto Update

In order to manage drivers with structured GCVs, you must install the 3.0.1 Designer Auto Update (AU).

- 1 From the Designer 3.0.1 toolbar, select *Help* > *Check for Designer Updates*.
- **2** Follow the prompts to complete the installation.
- 3 Click Yes to restart Designer.

Designer must be restarted for the changes to take effect.

3.5.2 Installing the Updated iManager Plug-Ins for Identity Manager

In order to manage drivers with structured GCVs, you must install the updated iManager plug-ins.

- 1 Launch iManager and log in as an administrative user.
- **2** From the toolbar, click the *Configure* icon 🔁
- **3** Click *Plug-in Installation > Available Novell Plug-in Modules*.
- 4 Select the Identity Manager 3.6.1 FP1 Plug-ins for iManager 2.7, then click Install.
- 5 Select *I Agree* in the license agreement, then click *OK*.
- 6 After the installation completes, click *Close* twice.
- 7 Log out of iManager and restart Tomcat to have the changes take effect.

Creating a New Driver

After the Sentinel[™] driver files are installed on the server where you want to run the driver (see Chapter 3, "Installing the Sentinel Driver," on page 17), you can create the driver in the Identity Vault. You do so by importing the basic driver configuration file and then modifying the driver configuration to suit your environment. The following sections provide instructions:

- Section 4.1, "Using Designer to Create and Configure the Driver," on page 21
- Section 4.2, "Using iManager to Create and Configure the Driver," on page 24
- Section 4.3, "Activating the Driver," on page 28

4.1 Using Designer to Create and Configure the Driver

The following sections provide steps for using Designer to create and configure a new Sentinel driver. For information about using iManager to accomplish these tasks, see Section 4.2, "Using iManager to Create and Configure the Driver," on page 24.

- Section 4.1.1, "Using Designer to Import the Driver Configuration File," on page 21
- Section 4.1.2, "Using Designer to Configure the Driver Settings," on page 22
- Section 4.1.3, "Using Designer to Deploy the Driver," on page 23
- Section 4.1.4, "Using Designer to Start the Driver," on page 24

4.1.1 Using Designer to Import the Driver Configuration File

Importing the Sentinel driver configuration file creates the driver in the Identity Vault and adds the policies needed to make the driver work properly.

- 1 Verify that you have updated Designer. For more information, see "Installing the 3.0.1 Designer Auto Update" on page 20.
- 2 In Designer, open your project.
- **3** In the Modeler, right-click the driver set where you want to create the driver, then select *New* > *Driver* to display the Driver Configuration Wizard.
- 4 In the Driver Configuration list, select *Sentinel*, then click *Run*.
- **5** On the Import Information Requested page, fill in the following fields:

Driver Name: Specify a name that is unique within the driver set.

Broker Type: Select the type of broker you are using. The broker type is determined by the version of Sentinel you are using.

- Sentinel: Sentinel/Sonic MQ
- Sentinel RD: Sentinel RD/ActiveMQ

Broker URL: Specify the IP address of the Sentinel broker. The following are examples for the different versions of Sentinel. The ports listed are the default ports for the brokers.

• Sentinel: tcp://brokeripaddress:10012

• Sentinel RD: ssl://brokeripaddress:61616

Broker Username: Specify the username used to authenticate to this broker. If you are connecting to a Sentinel system, use a random username. If you are connecting to a Sentinel RD system, you must use the username and password contained in the .../config/activemqusers.properties file. The username is collectormanager.

Broker Password: Specify the password of the user used to authenticate to the broker. If you are connecting to a Sentinel RD system, the password is located in the .../config/activemqusers.properties file.

Driver is Local/Remote: Select *Local* if this driver will run on the Metadirectory server without using the Remote Loader. Select *Remote* if you want the driver to use the Remote Loader, either locally on the Metadirectory server or remotely on another server.

6 (Conditional) If you chose to run the driver remotely, click *Next*, then fill in the fields listed below. Otherwise, skip to Step 7.

Remote Host Name and Port: Specify the hostname or IP address of the server where the driver's Remote Loader is running.

Driver Password: Specify the driver object password that is defined in the Remote Loader. The Remote Loader requires this password to authenticate to the Metadirectory server.

Remote Password: Specify the Remote Loader's password (as defined on the Remote Loader). The Metadirectory engine (or Remote Loader shim) requires this password to authenticate to the Remote Loader.

- 7 Click Next to import the driver configuration.
- 8 Click Configure to make additional configuration changes, or click Close to finish.

If you require additional configuration for the driver, click *Configuration* to open the properties page of the driver. This is where the driver parameters are stored. For detailed information about all driver parameters, see Appendix A, "Driver Properties," on page 53.

4.1.2 Using Designer to Configure the Driver Settings

The information specified on the Import Information Requested page is the minimum information required to import the driver. However, the base configuration might not meet your needs.

- You might need to change whether the driver is running locally or remotely.
- You might need to change which broker the driver connects to.

The driver configuration settings are explained in Appendix A, "Driver Properties," on page 53.

If you need to do additional configuration for the driver, you must access the properties page of the driver. If you do not have the Driver Properties page displayed:

- 1 In Designer, open your project.
- **2** In the Modeler, right-click the driver icon **S** or the driver line, then select *Properties*.

This opens the properties page for the driver.

4.1.3 Using Designer to Deploy the Driver

After a driver is created in Designer, it must be deployed into the Identity Vault, because Designer is an offline tool. Plus, additional configuration procedures must be completed for the driver to work.

- "Deploying the Driver" on page 23
- "Additional Configuration" on page 23

Deploying the Driver

- 1 In Designer, open your project.
- 2 In the Modeler, right-click the driver icon in or the driver line, then select *Live* > *Deploy*.
- **3** If you are authenticated to the Identity Vault, skip to Step 5; otherwise, specify the follow information to authenticate:
 - Host: Specify the IP address or DNS name of the server hosting the Identity Vault.
 - Username: Specify the DN of the user object used to authenticate to the Identity Vault.
 - Password: Specify the user's password.
- 4 Click OK.
- **5** Read through the deployment summary, then click *Deploy*.
- 6 Read the successful message, then click OK.
- 7 Click Define Security Equivalence to assign rights to the driver.

The driver requires rights to objects within the Identity Vault. The Admin user object is most often used to supply these rights. However, you might want to create a DriversUser (for example) and assign security equivalence to that user. Whatever rights that the driver needs to have on the server, the DriversUser object must have the same security rights.

- 7a Click Add, then browse to and select the object with the correct rights.
- 7b Click OK twice.
- 8 Click *Exclude Administrative Roles* to exclude users that should not be synchronized.

You should exclude any administrative User objects (for example, Admin and DriversUser) from synchronization.

- **8a** Click *Add*, then browse to and select the user object you want to exclude.
- 8b Click OK.
- **8c** Repeat Step 8a and Step 8b for each object you want to exclude.
- 8d Click OK.
- 9 Click OK.

Additional Configuration

There is additional configuration that must be completed before you start the Sentinel driver.

- (Conditional) The connection factories must be created for Sentinel 6.1. Sentinel RD automatically creates the connection factories.
- (Conditional) The SonicMQ message queues must be created, if you are using Sentinel 6.1. Sentinel RD automatically creates the messages queues for ActiveMQ.
- The Identity Vault Collector must installed and configured.

See Chapter 5, "Configuring Account Tracking," on page 29 for instructions on how to create the connection factories and message queues. For the Identity Vault Collector installation instructions, see Chapter 7, "Installing and Configuring the Identity Vault Collector," on page 33.

4.1.4 Using Designer to Start the Driver

After the driver is created, you must start the driver. Identity Manager is an event-driven system, so after the driver is started, it waits for events for events to occur.

IMPORTANT: The Identity Vault collector must be started before the driver is started. When the collector starts, the JNDI destinations are created. The driver looks for the JNDI destinations when it starts and if they do not exist, the driver cannot start. To start the collector, see Section 7.5, "Starting the Collector," on page 38.

To start the driver after the additional configuration is completed and the Identity Vault Collector is created:

- 1 In Designer, open your project.
- **2** In the Modeler, right-click the driver icon i or the driver line, then select *Live* > *Start Driver*.

For information about management tasks with the driver, see Chapter 10, "Managing the Driver," on page 49.

4.2 Using iManager to Create and Configure the Driver

The following sections provide steps for using iManager to create and configure a new Sentinel driver. For information about using Designer to accomplish these tasks, see Section 4.1, "Using Designer to Create and Configure the Driver," on page 21.

- Section 4.2.1, "Using iManager to Import the Driver Configuration File," on page 24
- Section 4.2.2, "Using iManager to Configure the Driver Settings," on page 27
- Section 4.2.3, "Using iManager to Start the Driver," on page 27

4.2.1 Using iManager to Import the Driver Configuration File

Importing the Sentinel driver configuration file creates the driver in the Identity Vault and adds the policies needed to make the driver work properly.

- **1** Verify that the iManager update is installed. For more information, see "Installing the Updated iManager Plug-Ins for Identity Manager" on page 20.
- **2** In iManager, click **W** to display the Identity Manager Administration page.
- **3** In the Administration list, click *Utilities > Import Configuration* to launch the Import Configuration Wizard.
- **4** Use the following information to complete the wizard and create the driver.

Prompt	Description
Where do you want to place the imported configuration?	You can add the driver to an existing driver set, or you can create a new driver set and add the driver to the new set. If you choose to create a new driver set, you are prompted to specify the name, context, and server for the driver set.
Import a configuration into this driver set	Use the default option, <i>Import a configuration from the server</i> (<i>.XML file</i>).
	In the Show field, select Identity Manager 3.6 configurations.
	In the Configurations field, select the Sentinel-IDM3_6_0-V3.xml file.
Driver name	Specify a name that is unique within the driver set.
Broker Type	Select the type of broker you are using. The broker type is determined by the version of Sentinel you are using.
	Sentinel: Sentinel/Sonic MQ
	Sentinel RD: Sentinel RD/ActiveMQ
Broker URL	Specify the IP address of the Sentinel broker. The following are examples for the different versions of Sentinel. The ports listed are the default ports for the brokers.
	Sentinel: tcp://brokeripaddress:10012
	Sentinel RD: ssl://brokeripaddress:61616
Broker Username	Specify the username used to authenticate to this broker. If you are connecting to a Sentinel system, use a random username. If you are connecting to a Sentinel RD system, you must use the username and password contained in the/config/activemqusers.properties file. The user name is collectormanager
Broker Password	Specify the password of the user used to authenticate to the broker. If you are connecting to a Sentinel RD system, the password is located in the/config/ activemqusers.properties file.
Driver is Local/Remote	Select <i>Local</i> if this driver will run on the Metadirectory server without using the Remote Loader. Select <i>Remote</i> if you want the driver to use the Remote Loader, either locally on the Metadirectory server or remotely on another server.
Remote Host Name and Port	This applies only if the driver is running remotely.
	Specify the hostname or IP address of the server where the driver's Remote Loader is running.
Driver Password	This applies only if the driver is running remotely.
	Specify the driver object password that is defined in the Remote Loader. The Remote Loader requires this password to authenticate to the Metadirectory server.

Prompt	Description
Remote Password	This applies only if the driver is running remotely.
	Specify the Remote Loader's password (as defined on the Remote Loader). The Metadirectory engine (or Remote Loader shim) requires this password to authenticate to the Remote Loader.
Define Security Equivalences	The driver requires rights to objects within the Identity Vault. The Admin user object is most often used to supply these rights. However, you might want to create a DriversUser (for example) and assign security equivalence to that user. Whatever rights that the driver needs to have on the server, the DriversUser object must have the same security rights.
Exclude Administrative Roles	You should exclude any administrative User objects (for example, Admin and DriversUser) from synchronization.

When you finish providing the information required by the wizard, a Summary page similar to the following is displayed.

Import Configuration	
Summary - Current Configuration	
🕕 Warning: Drivers May Require Configuration	×
Drivers imported from a configuration file may require additional configuration settings to be fully functional. Select the driver's link to edit its configuration settings.	
The following summarizes the state of the driver as it currently exists. <u>metaserver1</u> (NCP Server) <u>driverset1</u> (Driver Set) <u>Sentinel</u> (Drivers May Require Configuration) (Driver) <u>none</u> (Schema Mapping Policy) <u>none</u> (Input Transformation Policy) <u>None</u> (Output Transformation Policy) <u>None</u> (Output Transformation Policy) <u>None</u> (Command Transformation Policy) <u>None</u> (Event Transformation Policy) <u>None</u> (Event Transformation Policy) <u>None</u> (Watching Policy) <u>None</u> (Natching Policy)	
none (Placement Policy)	
<< Back Next >> Cancel Finish	

At this point, the driver is created from the basic configuration file. To ensure that the driver works the way you want it to for your environment, you must review and modify (if necessary) the driver's default configuration settings.

5 To modify the default configuration settings, click the linked driver name, then continue with the next section, Using iManager to Configure the Driver Settings.

or

To skip the configuration settings at this time, click *Finish*. When you are ready to configure the settings, continue with the next section, Using iManager to Configure the Driver Settings.

WARNING: Do not click *Cancel* on the Summary page. This removes the driver from the Identity Vault and results in the loss of your work.

4.2.2 Using iManager to Configure the Driver Settings

The information specified during the creation of the driver is the minimum information required to import the driver. However, the base configuration might not meet your needs.

- You might need to change whether the driver is running locally or remotely.
- You might need to change which broker the driver connects to.

The driver configuration settings are explained in Appendix A, "Driver Properties," on page 53.

To configure the settings:

- 1 Make sure the Modify Object page for the Sentinel driver is displayed in iManager. If it is not:
 - **1a** In iManager, click **(19)** to display the Identity Manager Administration page.
 - **1b** Click Identity Manager Overview.
 - **1c** Browse to and select the driver set object that contains the new Sentinel driver.
 - **1d** Click the driver set name to access the Driver Set Overview page.
 - **1e** Click the upper right corner of the driver, then click *Edit properties*.

This displays the properties page of the driver.

- **2** Review the settings for the driver parameters, global configuration values, or engine control values. The configuration settings are explained in Appendix A, "Driver Properties," on page 53.
- **3** After modifying the settings, click *OK* to save the settings and close the Modify Object page.

4.2.3 Using iManager to Start the Driver

After the driver is created, you must start the driver. Identity Manager is an event-driven system, so after the driver is started, it waits for events for events to occur.

There is additional configuration that must be completed before you start the Sentinel driver.

- (Conditional) The connection factories must be created for Sentinel6.1. Sentinel RD automatically creates the connection factories.
- (Conditional) The SonicMQ message queues must be created, if you are using Sentinel 6.1. Sentinel RD automatically creates the message queue for ActiveMQ.
- The Identity Vault Collector must be installed, configured, and started.

See Chapter 6, "Creating Connections to the JMS Message Bus for Sentinel 6.1," on page 31 for instructions on how to create the connections factories and message queues. For the Identity Vault installation instructions, see Chapter 7, "Installing and Configuring the Identity Vault Collector," on page 33.

IMPORTANT: The Identity Vault collector must be started before the driver is started. When the collector starts, the JNDI destinations are created. The driver looks for the JNDI destinations when it starts and if they do not exist, the driver cannot start. To start the collector, see Section 7.5, "Starting the Collector," on page 38.

To start the driver after the additional configuration is completed and the Identity Vault Collector is created:

- 1 In iManager, click 🥺 to display the Identity Manager Administration page.
- 2 Click Identity Manager Overview.
- **3** Browse to and select the driver object that contains the Sentinel driver you want to start.
- **4** Click the driver set name to access the Driver Set Overview page.
- 5 Click the upper right corner of the Sentinel driver, then click *Start driver*.

For information about management tasks with the driver, see Chapter 10, "Managing the Driver," on page 49.

4.3 Activating the Driver

The Sentinel driver contains its own activation that you receive from the customer center. The Sentinel driver requires this new activation within 90 days of creating the driver. Otherwise, the driver stops working.

If you create the driver in a driver set where you've already activated the Sentinel driver, the driver inherits the activation.

For more information on activation, see "Activating Novell Identity Manager Products" in the *Identity Manager 3.6.1 Installation Guide*.

Configuring Account Tracking

To enable account tracking, complete the following two tasks:

- Extend the schema by installing Identity Manager 3.6 or later. If you have not installed Identity Manager 3.6 or later, see the *Identity Manager 3.6.1 Installation Guide* for instructions.
- Enable the account tracking GCV on each driver used with the Sentinel[™] driver. Not all drivers can be enabled for account tracking. If a driver does not have the Account Tracking GCV, then account tracking cannot be enabled. The drivers that are enabled for Account Tracking are:
 - Active Directory
 - eDirectory[™]
 - LDAP
 - Notes
 - SAP User Management
 - SAP Portal

These steps to enable account tracking are the same for each driver.

- **1** Access the Account Tracking GCV:
 - In Designer: Right-click the driver icon, then select *Properties* > *GCVs*.
 - In iManager: Edit the driver properties, then click the *Global Config Values* tab.
- **2** Set the *Account Tracking* > *Show Account Tracking Configuration* option to *show*.
- **3** Use the information in Table 5-1 to correctly enable account tracking.
- 4 Click *OK* to save the changes.

If the driver is running, it must be restarted for the changes to take effect.

 Table 5-1
 Show Account Tracking Configuration Options

Option	Description
Enable account tracking	Select <i>true</i> to enable the policies in the driver to use the DirXML-Accounts attribute.
Realm	Specify the name of your realm, security domain, or namespace where the account name is unique.
Object Class	Specify the object classes to track with account tracking. The class name must be in the application namespace.

Option	Description	
Identifiers	Each driver has different account identifier attribute. By default, the attributes are prepopulated for each driver.	
	 Active Directory: association, sAMAccountName, userPrincipalName, LDAPDN 	
	eDirectory: association, CN	
	GroupWise: CN	
	 LDAP: association, LDAPDN 	
	Notes: association, FullName	
	 SAP User Management: association, USERNAME:BABIBNAME 	
	 SAP Portal: association, logonname 	
Status attribute	Specify the name of the attribute in the application namespace that represents the account status. By default the attributes are:	
	 Active Directory: dirxml-uACAccountDisable 	
	eDirectory: Login Disabled	
	GroupWise: 50058	
	LDAP: loginDisabled	
	 Notes: AccountTrackingAccountStatus 	
	SAP User Management: LOCKUSER	
	SAP Portal: isLocked	
Status active value	The value of the status attribute that represents an active state. By default, the value is <i>false</i> .	
Status inactive value	The value of the status attribute that represents an inactive state. By default, the value is <i>true</i> .	
Subscription default status	The default status that the policies assume when an object is subscribed to the application and the status attribute is not set in the Identity Vault. By default, the status is <i>Active</i> .	
Publication default status	The default status that the policies assume when an object is published to the Identity Vault and the status attribute is not set in the application. By default, the status is <i>Uninitialized</i> .	

Creating Connections to the JMS Message Bus for Sentinel 6.1

In traditional Sentinel[™] configuration, there is a connector and a collector. The connector establishes a connection to the JMS message bus. However, there is no connector for the Identity Vault Collector. The Sentinel driver connects directly to the JMS message bus through connection factories and queues. The connection factories and the queues must be created for the Sentinel driver.

If you are using Sentinel RD, skip these steps and proceed to Chapter 7, "Installing and Configuring the Identity Vault Collector," on page 33. The queues are automatically created in Sentinel RD.

- Section 6.1, "Creating the Connection Factories," on page 31
- Section 6.2, "Creating Queues," on page 32

6.1 Creating the Connection Factories

- **1** Start the Sentinel server by entering the following at a command prompt:
 - Linux: /etc/init.d/sentinel start
 - Windows: Net start sentinel
- 2 Launch the Sonic Management Console by entering:
 - Linux: \$ESEC_HOME/3rdparty/SonicMQ/MQ7.0/bin/startmc.sh
 - Windows: %ESEC_HOME%\3rdparty\SonicMQ\MQ7.0\bin\startmc.bat
- **3** Log in to Sonic Management Console by using the following information:
 - Connection Name: By default, the value is Connection1. Any value is valid.
 - Domain Name: esecDomain
 - Connection URL: tcp://localhost:10012

The default Message Bus port is 10012. If you specified a different port during the installation of Sentinel, use that port.

- User Name: Specify the administrator for Sentinel. For example, esecadm.
- Password: Specify the password of the administrator.
- 4 From the Sonic Management Console toolbar, click *Tools > JMS Administered Objects*.
- **5** Click *JNDI Naming Service*, then use the following information to create the JNDI naming service:
 - Sonic Storage: Select the Sonic Storage check box.
 - **Domain:** Specify esecDomain for the domain name.
 - Context Factory: This field is prepopulated and the value cannot be changed.
 - **Provider URL:** Specify tcp://localhost:10012 for the provider URL. If you are not using the default port, specify the port you are using.
- 6 Click Connect.

- 7 Select the localhost:10012 entry in the tree on the left, then select the Connection Factories tab.
- 8 Click New.
- **9** Specify TopicConnectionFactory in the *Lookup Name* field. The connection factory name must be the specified name.
- **10** Specify ConnectionFactory in the Factory Type field.
- **11** Specify tcp://ipaddress:10012 in the *Connection URL* field. The *ipaddress* is the IP address of your Sentinel server.
- **12** Click *Update* to save the information.
- **13** Repeat Step 8 through Step 12, but use QueueConnectionFactory as the Lookup Name.
- **14** Close the JMS Administered Objects dialog box.
- **15** Continue with Section 6.2, "Creating Queues," on page 32.

6.2 Creating Queues

There are specific queues that must be created for the Sentinel Driver to work.

- **1** In the Sonic Management Console, select the *Configuration* tab, then expand the Brokers folder.
- **2** Expand esecBroker, then select *Queues*.
- 3 Right-click Queues in the left pane, then select New Queue.
- 4 Specify pubReceiveEvent in the Name field.
- **5** Click *OK* to create the new queue.
- **6** Repeat Step 3 through Step 5 twice more. Use the names of pubReceiveEventResponse and subReceiveResponse for each of the new queues.
- 7 Close the Management Console after the queues are created.
- 8 Continue with Chapter 7, "Installing and Configuring the Identity Vault Collector," on page 33.

If you have more than one instance of the Sentinel driver, you must create additional queues for each additional driver. For more information, see Chapter 8, "Configuring Multiple Instances of the Sentinel Driver," on page 39.

Installing and Configuring the Identity Vault Collector

Use the information in the following sections to install and configure the Identity Vault Collector.

- Section 7.1, "Prerequisites," on page 33
- Section 7.2, "Installing the Identity Vault Collector," on page 33
- Section 7.3, "Configuring the Identity Vault Collector," on page 34
- Section 7.4, "Configuring an SSL Connection," on page 37
- Section 7.5, "Starting the Collector," on page 38

7.1 Prerequisites

- Install Identity Manager 3.6.1 on a server in your environment. Follow the "Basic Identity Manager System Checklist" in the *Identity Manager 3.6.1 Installation Guide* to install Identity Manager.
- □ Create and configure the Sentinel[™] driver. For more information, see the Chapter 4, "Creating a New Driver," on page 21 and Chapter 5, "Configuring Account Tracking," on page 29.
- Install and configure the different Sentinel components. For more information, see the *Novell* Sentinel Installation Guide (http://www.novell.com/documentation/sentinel61/s61_install/data/) or the Novell Sentinel Rapid Deployment Installation Guide (http://www.novell.com/ documentation/sentinel61rd/s61rd_install/data/).
- (Conditional) Create the JMS queues and connection factories, if you are using Sentinel. For more information, see Chapter 6, "Creating Connections to the JMS Message Bus for Sentinel 6.1," on page 31.

7.2 Installing the Identity Vault Collector

To install the Identity Vault Collector, you add it to the Event Source Manager. This step is only done once. The Identity Vault Collector is then displayed as a collector to select during configuration.

To install the Identity Vault Collector:

- 1 Download the Identity Vault Collector (Novell_Identity-Vault_6.1r2.clz.zip) from the Customer Center Web site (https://secure-www.novell.com/center/regadmin/jsps/ home_app.jsp) to the server where the Sentinel Control Center is running.
- **2** Log in to the Sentinel Control Center.
- **3** Select the *Event Source Management > Live View*, then select *Tools > Import plugin*.
- **4** Browse to and select the Novell_Identity-Vault_6.1r2.clz.zip file, then click Next.
- 5 Follow the remaining prompts, then click *Finish*.

7.3 Configuring the Identity Vault Collector

The steps are different if you have Sentinel or Sentinel RD.

- Section 7.3.1, "Configuring the Collector for Sentinel," on page 34
- Section 7.3.2, "Configuring the Collector for Sentinel RD," on page 35

7.3.1 Configuring the Collector for Sentinel

- **1** In the Event Source Management live view, right-click the Collection Manager, then click *Add Collector*.
- **2** Select *Novell* in the *Vendor* column.
- 3 Select *Identity Manager* in the *Name* column, then click *Next*.
- 4 In the Installed Scripts column, select Novell_Identity_Manager_6.1r2, then click Next.
- **5** Configure the Identity Vault Collector for your needs by using the following information:

Configuration Parameter	Default Value	Description
ActiveMQ JMS User	none	Leave this field blank. This field is only used with Sentinel RD.
Broker Type	Sentinel RD/ ActiveMQ	Select Sentinel/SonicMQ as the broker type.
Broker URL		The URL that the Identity Vault Collector uses to retrieve identity events stored in the SonicMQ message queue. The format is brokeripaddress:10012, where 10012 is the default port.
Connector Retry Behavior	no connector	Determines how the Collector retries obtaining data from the Connector if no data is received.
Execution Mode	release	Sets the execution mode for the collector. There are three options:
		 release: Use this mode for normal operation.
		 custom: Use this mode if the Identity Manager Collector is customized.
		 debug: Use this mode for troubleshooting. It generates debug trace files.
MSSP Customer Name	unknown	Name or numeric code for a specific customer in an MSSP environment. All data that is received is flagged with his value so that data segregation can be maintained.
Script Error Severity	5 Severe (5)	Sets the severity for a script error event.
Send Script Error Message	yes	Sends a script error event when there is an error in the collector script.

Configuration Parameter	Default Value	Description	
Sentinel Driver Instance ID		Enables multiple Sentinel drivers. Each Sentinel driver is paired with a specific Identity Vault Collector. This instance ID is synchronized between the Sentinel driver and the Identity Vault Collector. By default, there is no value. Use letters and numbers only.	

6 Click Next.

7 Complete the configuration of the Identity Manager Collector with the following information:Name: Specify a name for this collector.

reality a name for this concetor.

Run: Select whether the collector is started whenever the Collector Manager is started.

Alert if no data received in specified time period: (Optional) Select this option to send the No Data Alert event to Sentinel if data is not received by the collector in the specified time period.

Limit Data Rate: (Optional) Select this option to set a maximum limit on the rate of data the collector sends to Sentinel. If the data rate limit is reached, Sentinel throttles back on the source in order to limit the flow of data.

Set Filter: (Optional) Specify a filter on the raw data passing through the collector.

Trust Event Source Time: (Optional) Select this option if you trust the Event Source server's time.

8 Click Finish.

7.3.2 Configuring the Collector for Sentinel RD

- 1 In the Sentinel Control Center toolbar, select *Event Source Management > Live View*.
- **2** Right-click the Collector Manager, then click *Add Collector*.
- **3** Select *Novell* in the *Vendor* column.
- **4** Select *Identity Manager* in the Name column, select *3.6.1* in the version column, then click *Next*.
- **5** In the *Installed Scripts* column, select *Novell_Identity-Vault_6.1r2*, then click *Next*.
- **6** Configure the Identity Vault Collector using the following information:

Configuration Parameter	Default Value	Description
ActiveMQ JMS User system Specify system as the in the configaction file.		Specify system as the username that is contained in the configactivemquser.properties file.
		System is the username that ActiveMQ JMS uses to connect to the Sentinel JMS broker to retrieve identity events.

Configuration Parameter	Default Value	Description
Broker Type	Sentinel RD/ ActiveMQ	Select the type of broker you are using. The broker type is determined by the version of Sentinel you are using. The options are:
		 Sentinel RD/ActiveMQ
		Sentinel/SonicMQ
Broker URL		Specify the URL used to connect to the Sentinel's JMS broker. The format for Sentinel RD is: ssl:// localhost:61616?wireFormat.maxinactivityDuratio n=0
Connector Retry Behavior	no connector	Specify how the Collector retries retrieving data from the Connector if no data is received.
Execution Mode	release	Sets the execution mode for the collector. There are three options:
		 release: Use this mode for normal operation.
		 custom: Use this mode if the Identity Manager Collector is customized.
		 debug: Use this mode for troubleshooting. It generates debug trace files.
MSSP Customer Name	unknown	Name or numeric code for a specific customer in an MSSP environment. All data that is received is flagged with his value so that data segregation can be maintained.
Script Error Severity	Severe (5)	If an error is detected in the Collector script configuration, this parameter determines the severity applied to the resulting event.
Send Script Error Message	yes	Select whether an event is generated when an error is detected with the Collector script configuration.
Sentinel Driver Instance ID		If you have multiple Sentinel drivers, you must specify a unique instance ID for each Sentinel driver. This value must be the same as the value specific in the Sentinel driver configuration. For more information, see Chapter 8, "Configuring Multiple Instances of the Sentinel Driver," on page 39.

7 Click Next.

8 Complete the configuration of the Identity Manager Collector with the following information: Name: Specify a name for this collector.

Run: Select whether the collector is started whenever the Collector Manager is started.

Alert if no data received in specified time period: (Optional) Select this option to send the No Data Alert event to Sentinel if data is not received by the collector in the specified time period.

Limit Data Rate: (Optional) Select this option to set a maximum limit on the rate of data the collector sends to Sentinel. If the data rate limit is reached, Sentinel throttles back on the source in order to limit the flow of data.

Set Filter: (Optional) Specify a filter on the raw data passing through the collector.

Trust Event Source Time: (Optional) Select this option if you trust the Event Source server's time.

9 Click Finish.

7.4 Configuring an SSL Connection

Sentinel RD only allows an SSL connection to the ActiveMQ JMS message bus. This requires an SSL connection for the Sentinel driver and the Identity Vault Collector. Complete the following steps only if you are using Sentinel RD.

- Section 7.4.1, "Generating the Keystore File," on page 37
- Section 7.4.2, "Moving the Keystore File," on page 37
- Section 7.4.3, "Configuring the Remote Collector Manager Installation," on page 38

7.4.1 Generating the Keystore File

You must generate a keystore file that is used by the Sentinel driver and the Identity Vault Collector:

- **1** Access the Sentinel RD installation directory/config directory.
- **2** Enter the following command to extract the trusted root certificate:

```
../jre64/bin/keytool -exportcert -alias broker -keystore
.activemqclientkeystore.jks -storepass password -file broker.cert
```

- **3** Enter the following commands to import the trusted root certificate into a new keystore file named jssecacerts:
 - **3a** Enter the following:

```
../jre64/bin/keytool -importcert -alias broker -file broker.cert - keystore jssecacerts -storepass password
```

- **3b** Enter yes to trust to the certificate.
- 4 Remove the broker.cert file by entering rm broker.cert.

After you have generated the keystore file, it must be moved to the correct location. Proceed with Section 7.4.2, "Moving the Keystore File," on page 37.

7.4.2 Moving the Keystore File

After you have generated the keystore jssecacerts file, it must be moved to the JRE* security directory in the Sentinel driver and the Identity Vault Collector. The Sentinel driver and the Identity Vault Collector each contain a JRE. You must establish an SSL connection for each JRE for Sentinel RD to work.

You have the option of installing the Sentinel driver and the Identity Vault Collector locally or remotely. The following contains the default installation directories for each option on Linux/UNIX:

Table 7-1	Location of the	JRE Security Directo	ories on Linux/UNIX
-----------	-----------------	----------------------	---------------------

Product	JRE Security Directory
Sentinel Driver	Local Installation: /opt/novell/eDirectory/lib/nds-modules/jre/lib/ security
	Remote Installation: /opt/novell/eDirectory/lib/nds-modules/jre/ lib/security
	If you are using a 64-bit platform, the directory is lib64 instead of lib.
Identity Vault Collector	Local Installation: /opt/novell/sentinel6_rd_x86-64/jre64/lib/ security
	Remote Installation: /opt/novell/sentinel6_rd_x86-64/jre64/lib/ security

After the jssecacerts file is in the proper location, you must restart Identity Manager, the Remote Loader, and Sentinel RD for the applications to use the certificate.

7.4.3 Configuring the Remote Collector Manager Installation

If you are using the Remote Collector Manager, there are some additional steps that are required:

- **1** Copy the config/activemqusers.properties file from your Sentinel RD server into the config directory in your remote installation.
- **2** Change the localhost part of the *Broker URL* parameter for the Collector to the IP address of the Sentinel RD server.

7.5 Starting the Collector

You must start the collector before the driver is started. When the collector is started, the JNDI destinations are created. The driver looks for these JNDI destinations and if they do not exist the driver cannot start. Start the collector before starting the Sentinel driver.

To start the collector:

- 1 In the Event Source Management live view, right-click the Identity Vault collector.
- **2** Click *Start* to start the Collector.

To start the Sentinel driver, see Section 4.1.4, "Using Designer to Start the Driver," on page 24 or Section 4.2.3, "Using iManager to Start the Driver," on page 27.

Configuring Multiple Instances of the Sentinel Driver

If you have more than one instance of the Sentinel[™] driver, additional configuration is required. Each driver instance must have a unique identifier value.

1 Set a unique value in the Sentinel Driver Instance Identifier GCV. For more information, see "Sentinel Driver Instance Identifier" on page 58.

We recommend using 1, 2, 3, etc. for the unique identifier value.

- 2 If you are using Sentinel RD, skip to Step 3. Otherwise, create three new queues based on the Sentinel Driver Instance Identifier.
 - **2a** In the Sonic Management Console, select *Configuration* tab, then expand the *Brokers* folder.
 - **2b** Expand *esecBroker*, then select *Queues*.
 - **2c** Right-click a queue, then select *New Queue*.
 - **2d** Specify pubReceiveEvent-*n* in the Name field.

The *n* is the unique identifier value that you set in Step 1.

- **2e** Click *OK* to create the new queue.
- **2f** Repeat Step 2c through Step 2e twice more. Use the names of pubReceiveEventResponse-*n* and subReceiveResponse-*n* for each of the new queues.

The *n* is the unique identifier value that you set in Step 1.

- **2g** Close the Management Console.
- **3** Create an additional Identity Vault Collector.

The additional Identity Vault Collector must contain the same unique identifier specified in the Sentinel driver. For more information on creating an Identity Vault Collector, see Section 7.3, "Configuring the Identity Vault Collector," on page 34.

You do not need to create a new connection factory. The existing connection factory can share the connection with multiple queues, as long as the queues contain the unique identifier.

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Custom Audit Events

This section contains a list of the custom audit events that are generated by policies in each driver. These events are sent to the Identity Vault Collector. It parses the events and stores this information in the Sentinel[™] data store.

These events are used to inject business relevance instead of the sending raw data events. This allows you to verify that your business policies and processes are being enforced.

In the past, Sentinel tracked Add, Delete, and Modify events. Sentinel could report on how many events occurred, but not if that event was supposed to occur. The custom events track granting and revoking of entitlements. The entitlements generate Add, Delete, or Modify events. Sentinel tracks which entitlement generated the Add event, and the reports show when and why an Add event occurred, instead of just when an Add event occurred.

Figure 9-1 represents the common components that make up the event structure. Each item in the illustration is part of an event. The different items are tracked to verify the uniqueness of the event.



Figure 9-1 Components of the Event Structure

Table 9-1 contains the general event structure. The defined events are in the dirxml_custom.lsc file that is on the Identity Manager 3.6 media.

Descriptive Name	Description	Format	Audit Field Name	Sample Data
Audit Event ID	1200-1299	Int/Hex		

Descriptive Name	Description	Format	Audit Field Name	Sample Data
Version	Sequential number incremented by one whenever the event structure changes.	Int	Value 3 (3)	
Originator	Always the driver DN.	String	Originator (B)	
Target	Object (account) in the connected application.	String	Target (U)	
Target Type	0=None	Int	targetType (V)	
	1=DN in Slash Notation			
	2=DN in Dot Notation			
	3=DN in LDAP Notation			
	4=Association			
Sub Target	Entitlements/attribute name.	String	Sub-Target (Y)	
Status	Identity Manager status.	Int	value (1)	0=success
				1=retry
				2=warning
				3=error
				4=fatal
IDM Event ID	@event-id from XDS document	String	Text 3 (F)	
Identity	GUID	B64 encoded octet string value	Text 1 (S)	

The following events are defined:

- "EventID 000304B0" on page 42
- "EventID 000304B1" on page 43
- "EventID 000303B2" on page 44
- "EventID 000304B3" on page 45
- "EventID 000304CE" on page 45
- "EventID 000304D9" on page 46

EventID 000304B0

This is the Account Create By Entitlements Grant. The following table contains the fields of this EventID, with the proper values.

Table 9-2	Account	Create	By	Entitlements	Grant
-----------	---------	--------	----	--------------	-------

Fields	Values
Originator (B) Title	Driver DN
Target (U) Title	Target account DN or the association
Subtarget (V) Title	Entitlement
Text1 (S) Title	Source Identity DN or GUID
Text2 (T) Title	Detail
Text3 (F) Title	Identity Manager EventID
Value1 (1) Title	Status
Value1 Type	Ν
Value2 (2) Title	
Value2 Type	
Value3 (3) Title	Version
Value3 Type	Ν
Group (G) Title	
Group Type	
Data (D) Title	XML Document
Data Type	S
Display Schema	[\$TC] \$SO: Account \$SU created by entitlement \$SV; Status:\$N1 Driver:\$SB from \$iR\n

EventID 000304B1

This is the Account Delete By Entitlements Revoke. The following table contains the fields of this EventID, with the proper values.

 Table 9-3
 Account Delete By Entitlements Revoke

Fields	Values
Originator (B) Title	Driver DN
Target (U) Title	Target account DN or the association
Subtarget (V) Title	Entitlement
Text1 (S) Title	Source Identity DN or GUID
Text2 (T) Title	Detail
Text3 (F) Title	Identity Manager EventID
Value1 (1) Title	Status

Fields	Values
Value1 Type	Ν
Value2 (2) Title	
Value2 Type	
Value3 (3) Title	Version
Value3 Type	Ν
Group (G) Title	
Group Type	
Data (D) Title	XML Document
Data Type	S
Display Schema	[\$TC] \$SO: Account \$SU deleted by entitlement \$SV; Status:\$N1 Driver:\$SB from \$iR\n

EventID 000303B2

This is the Account Disabled By Entitlements Revoke. The following table contains the fields of this EventID, with the proper values.

Fields	Values
Originator (B) Title	Driver DN
Target (U) Title	Target account DN or the association
Subtarget (V) Title	Entitlement
Text1 (S) Title	Source Identity DN or GUID
Text2 (T) Title	Detail
Text3 (F) Title	Identity Manager EventID
Value1 (1) Title	Status
Value1 Type	Ν
Value2 (2) Title	
Value2 Type	
Value3 (3) Title	Version
Value3 Type	Ν
Group (G) Title	
Group Type	
Data (D) Title	XML Document

Fields	Values
Data Type	S
Display Schema	[\$TC] \$SO: Account \$SU disabled by entitlement \$SV; Status:\$N1 Driver:\$SB from \$iR\n

EventID 000304B3

This is the Account Enable By Entitlements Grant. The following table contains the fields of this EventID with the proper values.

Fields	Values
Originator (B) Title	Driver DN
Target (U) Title	Target account DN or the association
Subtarget (V) Title	Entitlement
Text1 (S) Title	Source Identity DN or GUID
Text2 (T) Title	Detail
Text3 (F) Title	Identity Manager EventID
Value1 (1) Title	Status
Value1 Type	Ν
Value2 (2) Title	
Value2 Type	
Value3 (3) Title	Version
Value3 Type	Ν
Group (G) Title	
Group Type	
Data (D) Title	XML Document
Data Type	S
Display Schema	[\$TC] \$SO: Account \$SU enabled by entitlement \$SV; Status:\$N1 Driver:\$SB from \$iR\n

 Table 9-5
 Account Enable By Entitlements Grant

EventID 000304CE

This is the Driver Health State Change. The following table contains the fields of this EventID, with the proper values.

Table 9-6 Driver Health State Change

Fields	Values
Originator (B) Title	Driver DN
Target (U) Title	
Subtarget (V) Title	
Text1 (S) Title	
Text2 (T) Title	
Text3 (F) Title	
Value1 (1) Title	Status
Value1 Type	Ν
Value2 (2) Title	
Value2 Type	
Value3 (3) Title	Version
Value3 Type	Ν
Group (G) Title	
Group Type	
Data (D) Title	
Data Type	
Display Schema	[\$TC] \$SO: Account \$SU enabled by entitlement \$SV; Status:\$N1 Driver:\$SB from \$iR\n

EventID 000304D9

This is a Generic Event. The following table contains the fields of this EventID with the proper values.

 Table 9-7
 Generic Event

Fields	Values
Originator (B) Title	Driver DN
Target (U) Title	Target Object DN
Subtarget (V) Title	Object Class
Text1 (S) Title	Source Identity DN
Text2 (T) Title	Detail
Text3 (F) Title	Identity Manager EventID
Value1 (1) Title	Status

Fields	Values
Value1 Type	Ν
Value2 (2) Title	
Value2 Type	
Value3 (3) Title	Version
Value3 Type	Ν
Group (G) Title	
Group Type	
Data (D) Title	XML Document
Data Type	S
Display Schema	[\$TC] \$SO: Event: \$ST; Src DN: \$SS; Object: \$SU

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Managing the Driver

As you work with the Sentinel[™] driver, there are a variety of management tasks you might need to perform, including the following:

- Starting and stopping the driver
- Viewing the driver versioning information
- Using Named Passwords to securely store passwords associated with the driver
- Monitoring the driver's health status
- Backing up the driver
- Inspecting the driver's cache files
- Viewing the driver's statistics
- Using the DirXML[®] Command Line utility to perform management tasks through scripts
- Securing the driver and its information

Because these tasks, as well as several others, are common to all Identity Manager drivers, they are included in one reference, the *Identity Manager 3.6.1 Common Driver Administration Guide*.

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Troubleshooting

Use the following sections to troubleshoot the different components.

- Section 11.1, "Troubleshooting the Sentinel Driver," on page 51
- Section 11.2, "Troubleshooting the Identity Vault Collector," on page 51
- Section 11.3, "Account Tracking Information Is Not Written to the Sentinel Server," on page 51
- Section 11.4, "Error -9005 Sentinel Driver Does Not Start," on page 52
- Section 11.5, "Error Occurs when Uninstalling the Driver," on page 52

11.1 Troubleshooting the Sentinel Driver

Viewing driver processes is necessary to analyze unexpected behavior. To view the processes, use DSTrace. You should only use it during testing and troubleshooting the driver. Running DSTrace while the drivers are in production increases the utilization on the Identity Manager server and can cause events to process very slowly. For more information, see "Viewing Identity Manager Processes" in the *Identity Manager 3.6.1 Common Driver Administration Guide*.

11.2 Troubleshooting the Identity Vault Collector

To verify that the Identity Vault Collector is working:

- **1** Verify that the Identity Vault Collector is started.
- **2** Verify that the Sentinel driver is started.
- **3** Create an account in the Identity Vault.
- **4** Open the Identity Browser in Sentinel and verify that the account information is populated in the Identity Browser.

11.3 Account Tracking Information Is Not Written to the Sentinel Server

Some times the account tracking information is not written to the SentinelTM server. When the Sentinel driver attempts to write messages to the JMS destination of the Sentinel server, it tries to verify the hostname of the target system. If the Sentinel driver cannot verify the hostname of the Sentinel server (either through regular DNS or an entry in the Identity Vault server /etc/hosts file), the Sentinel driver fails to write the account tracking information to the Sentinel server and no Identities are sent or processed on the Sentinel server.

The Sentinel driver reports the error javax.jms.JMSException:

java.netUnknownHostException followed by the JMS connection information as seen through ndstrace or iMonitor. This error message contains the hostname of the Sentinel server to which the Sentinel driver is attempting to connect.

The solution to this problem is to enter a valid A record in the nameserver that your Identity Vault server is using, or make the appropriate address name entry in the Identity Vault /etc/host file.

11.4 Error -9005 Sentinel Driver Does Not Start

The -9005 error occurs when the driver Sentinel Driver Instance Identifier GCV value is different from the Sonic queue names. Each instance of the Sentinel driver must have a unique identifier that is tied to the Sonic queue names.

The error that is displayed in the driver trace log is:

If you have more than one Sentinel driver, you must add a value to the Sentinel Driver Instance Identifier GCV. This makes each instance of the driver unique. The Sonic queue names must end in the number specified in the GCV for the connection between the driver and the Sonic queue to work. For more information, see Chapter 8, "Configuring Multiple Instances of the Sentinel Driver," on page 39.

11.5 Error Occurs when Uninstalling the Driver

If you have installed the Sentinel driver on a server that does not have a Java* Virtual Machine* (JVM*) installed on it, you receive the following error when trying to uninstall the driver.

```
No Java virtual machine could be found from your PATH
environment variable. You must install a VM prior to
running this program.
```

The problem only occurs if you install the Sentinel driver on a server that does not have Identity Manager or the Remote Loader installed on it.

The work around is to install the driver on a server with Identity Manager or the Remote Loader, or install the JVM and add the installation location to the PATH variable.

Linux/UNIX: To add the JVM to the PATH variable:

- **1** From a command line, enter export PATH=<JAVA-HOME-PATH>/bin/:\$PATH.
- **2** Run the uninstall script for the Sentinel driver, where the JAVA-HOME-PATH is the Java or JRE installation location.

Windows: To add the JVM to the PATH variables, use the following command:

```
"Uninstall_NIdM_Integration_Module_for_Sentinel.exe" LAX_VM "<JAVA-HOME-
PATH>\bin\java.exe"
```

Driver Properties

This section provides information about the Driver Configuration and Global Configuration Values properties for the Sentinel[™] driver. These are the only unique properties for the Sentinel driver. All other driver properties (Named Password, Engine Control Values, Log Level, and so forth) are common to all drivers. Refer to "Driver Properties" in the *Identity Manager 3.6.1 Common Driver Administration Guide* for information about the common properties.

The information is presented from the viewpoint of iManager. If a field is different in Designer, it is marked with an 🙆 icon.

- Section A.1, "Driver Configuration," on page 53
- Section A.2, "Global Configuration Values," on page 57

A.1 Driver Configuration

In Designer:

- **1** Open a project in the Modeler.
- 2 Right-click the driver icon in or line, then click *Properties > Driver Configuration*.

In iManager:

- 1 In iManager, click 🥺 to display the Identity Manager Administration page.
- 2 Open the driver set that contains the driver whose properties you want to edit:
 - 2a In the Administration list, click Identity Manager Overview.
 - **2b** If the driver set is not listed on the *Driver Sets* tab, use the *Search In* field to search for and display the driver set.
 - **2c** Click the driver set to open the Driver Set Overview page.
- **3** Locate the *Sentinel* driver icon, then click the upper right corner of the driver icon to display the *Actions* menu.
- 4 Click *Edit Properties* to display the driver's properties page.

The Driver Configuration options are divided into the following sections:

- Section A.1.1, "Driver Module," on page 53
- Section A.1.2, "Driver Object Password (iManager Only)," on page 54
- Section A.1.3, "Authentication," on page 54
- Section A.1.4, "Startup Options," on page 55
- Section A.1.5, "Driver Parameters," on page 56
- Section A.1.6, "ECMAScript (Designer Only)," on page 57

A.1.1 Driver Module

The driver module changes the driver from running locally to running remotely or the reverse.

Option	Description
Java	Used to specify the name of the Java class that is instantiated for the shim component of the driver. This class can be located in the classes directory as a class file, or in the lib directory as a .jar file. If this option is selected, the driver is running locally.
	The name of the Java class is: com.novell.nds.dirxml.driver.sentinel .SentinelShim
Connect to Remote Loader	Used when the driver is connecting remotely to the connected system. Designer includes two suboptions:
	• Oriver Object Password: Specifies a password for the Driver object. If you are using the Remote Loader, you must enter a password on this page. Otherwise, the remote driver does not run. The Remote Loader uses this password to authenticate itself to the remote driver shim.
	 Remote Loader Client Configuration for Documentation: Includes information on the Remote Loader client configuration when Designer generates documentation for the Sentinel driver.

 Table A-1
 Driver Modules

A.1.2 Driver Object Password (iManager Only)

 Table A-2
 Driver Object Password

Option	Description
Driver Object Password	Use this option to set a password for the driver object. If you are using the Remote Loader, you must enter a password on this page or the remote driver does not run. This password is used by the Remote Loader to authenticate itself to the remote driver shim.

A.1.3 Authentication

The authentication section stores the information required to authenticate to the connected system.

Table A-3 Authentication Options

Option	Description
Authentication ID	Not used in this driver.
Authentication Context	Not used in this driver.
or	
6 Connection Information	
Remote Loader Connection Parameters or I Host name	Used only if the driver is connecting to the application through the Remote Loader. The parameter to enter is hostname=xxx.xxx.xxx port=xxxx kmo=certificatename, when the hostname is the IP address of the application server running the Remote Loader server and the port is the
6 Port	Loader is 8090.
 KMO Other parameters 	The kmo entry is optional. It is only used when there is an SSL connection between the Remote Loader and the Metadirectory engine. Example: hostname=10.0.0.1 port=8090 kmo=IDMCertificate
Driver Cache Limit (kilobytes)	Specify the maximum event cache file size (in KB). If it is set to zero, the file size is unlimited.
i Cache limit (KB)	Click Unlimited to set the file size to unlimited in Designer.
Application Password	Not used in this driver.
or	
🔒 Set Password	
Remote Loader Password or Set Password	Used only if the driver is connecting to the application through the Remote Loader. The password is used to control access to the Remote Loader instance. It must be the same password specified during the configuration of the Remote Loader on the connected system.

A.1.4 Startup Options

The startup options allow you to set the driver state when the Identity Manager server is started.

Option	Description
Auto start	The driver starts every time the Identity Manager server is started.
Manual	The driver does not start when the Identity Manager server is started. The driver must be started through Designer or iManager.
Disabled	The driver has a cache file that stores all of the events. When the driver is set to <i>Disabled</i> , this file is deleted and no new events are stored in the file until the driver state is changed to <i>Manual</i> or <i>Auto Start</i> .

 Table A-4
 Startup Options

Option	Description
Oo not automatically synchronize the driver	This option only applies if the driver is deployed and was previously disabled. If this is not selected, the driver re-synchronizes the next time it is started.

A.1.5 Driver Parameters

The Driver Parameters section lets you configure the driver-specific parameters. When you change driver parameters, you tune driver behavior to align with your network environment.

Parameter Name	Parameter Descriptions
Driver Name	The actual name you want to use for the driver. This parameter is only available during the import of the driver configuration file.
	The associations for this driver are based on the driver name. If the driver object is renamed, all of the associations on each object are also renamed, and this can take a long time.
Broker Type	Select the type of broker you are using. The broker type is determined by the version of Sentinel you are using.
	Sentinel: Sentinel/Sonic MQ
	Sentinel RD: Sentinel RD/ActiveMQ
Broker URL	The URL (Uniform Resource Locator) for the Sentinel broker. The following are examples for the different versions of Sentinel. The ports listed are the default ports for the brokers.
	Sentinel: tcp://xxx.xxx.xxx:10012
	Sentinel RD: ssl://xxx.xxx.xxx.61616
Broker Name	The name of the user used to authenticate to the Sentinel broker. If you are connecting to a Sentinel system, use a random username. If you are connecting to a Sentinel RD system, use a valid ActiveMQ username. This field must not be blank.
Broker Password	The password of the authentication user for the Sentinel broker.
Default message expiration (milliseconds)	Determines how long a message lives in the destination. This setting is global for all messages.
	The default value of 0 means that the message lives indefinitely in the destination.

 Table A-5
 Driver Parameters

Parameter Name	Parameter Descriptions
Default message expiration (millisecond)	Determines how long a message lives in the destination. This setting is global for all messages.
	The default value of 0 means that the message lives indefinitely in the destination.
Heartbeat interval (minutes)	The number of minutes of inactivity that elapse before the Publisher channel sends a heartbeat document. More than the specified number of minutes can elapse, because this parameter defines the lower bound.

A.1.6 ECMAScript (Designer Only)

Enables you to add ECMAScript resource files. The resources extend the driver's functionality when Identity Manager starts the driver.

A.2 Global Configuration Values

Global configuration values (GCVs) allow you to specify settings for the Identity Manager features such as driver heartbeat, as well as settings that are specific to the function of an individual driver configuration.

In Designer:

- **1** Open a project in the Modeler.
- 2 Right-click the driver icon or line, then select *Properties* > *Global Configuration Values*.

In iManager:

- 1 In iManager, click 🥺 to display the Identity Manager Administration page.
- 2 Open the driver set that contains the driver whose properties you want to edit:
 - 2a In the Administration list, click Identity Manager Overview.
 - **2b** If the driver set is not listed on the *Driver Sets* tab, use the *Search In* field to search for and display the driver set.
 - **2c** Click the driver set to open the Driver Set Overview page.
- **3** Locate the Sentinel driver icon, then click the upper right corner of the driver icon to display the *Actions* menu.
- 4 Click *Edit Properties* to display the driver's properties page.

Table A-6 Global Configuration Values

Global Configuration Values	Descriptions
Sentinel Driver Instance Identifier	The unique identifier for each Sentinel Driver. When multiple Sentinel drivers are required, the instance identifier is appended to the queue names to guarantee uniqueness.
	If you have more than one driver, add a value here for the increased drivers. The Sonic queues names must end with the same number as specified in this field.
	Only change this parameter here. If it is changed in any other location, the change is not persistent.