

Novell Messenger

1.0

www.novell.com

QUICK START

Novell Messenger is a corporate, cross-platform instant messaging product that is based on Novell eDirectory™. Your Messenger system can be set up on NetWare®, Linux*, or Windows*. You can send instant messages, allow and block others from seeing your availability, create a corporate-level conversation archive, and more.

The server side of this product is called Novell Messenger, but the client side is called Novell GroupWise® Messenger because it has been customized to accompany the GroupWise product.

This *Quick Start* provides a high-level roadmap for installing Novell Messenger and performing some basic tasks. For complete system requirements and installation instructions, see the *Novell Messenger Installation Guide*. For complete information about the features in the GroupWise Messenger client, click Help > Help in the client.

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LOCATING NOVELL MESSENGER DOCUMENTATION

The following Novell Messenger documentation is available on the *Novell GroupWise Messenger* CD:

Documentation	Location
Novell Messenger Admin/Agent Readme	\\server\readmeen.txt
GroupWise Messenger Client Readme (for the Windows client only)	\\client\win32\readmeen.txt
<i>Novell Messenger Installation Guide</i>	\\server\docs\en\NovellMessengerInstallationGuide.pdf

The following Novell Messenger documentation is available on the *Novell GroupWise Messenger for Linux* CD:

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Documentation	Location
Novell Messenger Readme	\\server\readmeen.txt
<i>Novell Messenger Installation Guide</i>	\\server\docs\en\NovellMessengerInstallationGuide.pdf

The following additional Novell Messenger documentation is available on the [GroupWise 6.5 documentation Web site](http://www.novell.com/documentation/lg/gw65/index.html) (<http://www.novell.com/documentation/lg/gw65/index.html>):

Guide	Contents
<i>Novell Messenger Administration Guide</i>	Messaging Agent configuration, Messenger system administration, GroupWise Messenger client management, and conversation archiving.

INSTALLING NOVELL MESSENGER

Novell Messenger Server System Requirements

- NDS® version 8.78 or later for a NetWare server, or eDirectory 8.6.2 or later for NetWare and Linux servers
- ConsoleOne® 1.3.6 or later for Linux, or ConsoleOne 1.3.4 or later for Windows
- Any of the following server operating systems:
 - ♦ NetWare 5.1 with Support Pack 4 or later, NetWare 6.0 with Support Pack 1 or later, NetWare 5.1 with Novell Cluster Services™ Support Pack 3 or later, or NetWare 6 with Novell Cluster Services Support Pack 1 or later
 - ♦ SUSE® Standard Server 8, SUSE Enterprise Server 8, Red Hat* Enterprise Linux 3 ES, or Red Hat Enterprise Linux AS
 - ♦ Windows NT* 4 Server (viable but unsupported), Windows 2000 Server with Support Pack 2 or later, or Windows 2000 Advanced Server with Support Pack 3 and Microsoft* Clustering Service

Basic Novell Messenger Installation

On NetWare or Windows

- 1 From a Windows 98/NT/2000 workstation, log in as an Admin equivalent to the eDirectory tree where you are installing Novell Messenger.

If you will be installing the Novell Messenger agents on a Windows server, you should run the Installation program on that server.

- 2 Run setup.exe at the root of the *Novell GroupWise Messenger* CD.
- 3 Click Install Server.
- 4 Select the installation language, click OK, then click Yes to accept the License Agreement.

- 5 In the Installation Options dialog box, select Create or Update a System, then click Next.
- 6 Follow the on-screen instructions of the Installation program to extend the eDirectory schema for Novell Messenger objects, create your Novell Messenger System, install the Novell Messenger agents, and install the Novell Messenger snap-in to ConsoleOne.

See the *Novell Messenger Installation Guide* for more information.

On Linux

- 1 At the Linux server, become root by entering `su` and the root password.
- 2 On the *Novell GroupWise Messenger for Linux* CD, change to the `/server` directory
- 3 Enter the following command:

```
./install.sh
```

- 4 Follow the on-screen instructions of the Installation program to extend the eDirectory schema for Novell Messenger objects, create your Novell Messenger System, install the Novell Messenger agents, and install the Novell Messenger snap-in to ConsoleOne.

See the *Novell Messenger Installation Guide* for more information.

INSTALLING THE GROUPWISE MESSENGER WINDOWS OR CROSS-PLATFORM CLIENT

GroupWise Messenger Client Workstation Requirements

- You can install the Messenger Windows client (Novell GroupWise Messenger) to any of the following workstations:
 - ◆ Windows 98, Windows NT 4.0 (viable but unsupported), Windows 2000, Windows XP
- You can install the Messenger Cross-Platform client to any of the following workstations:
 - ◆ Red Hat 9 or SUSE 9 LINUX desktop
 - ◆ Macintosh* OS 10.3 (Panther)
- Additionally, the Java* Runtime Environment (JRE) 1.4.2 or later must be installed for the Messenger Cross-Platform client on Linux and Macintosh. The Novell Messenger Client Download page gives you the option of installing the JRE when you install the Messenger Cross-Platform client.

Messenger Client Installation from the GroupWise Messenger Download Page

- 1 Complete the Novell Messenger server installation.
- 2 In a Web browser, enter the IP address and port of the Messaging Agent.

For example, if the Messaging Agent has been installed to a server with an IP address of 172.16.5.18 and is using the default port for this agent, you would enter `http://172.16.5.18:8300` to open the Novell Messenger Download Page.

- 3 Follow the instructions on the Download page to install the GroupWise Messenger software.

In addition to using the download page, you can install the Messenger client from the CD.

GroupWise Messenger Client Installation from the CD

Installing the Windows Client from the *Novell GroupWise Messenger* CD

- 1 At a Windows workstation, run `setup.exe` at the root of the *Novell GroupWise Messenger* CD.
- 2 Click Install Client.
- 3 Follow the on-screen instructions to install the GroupWise Messenger client software.
- 4 To start the Windows client, double-click the GroupWise Messenger client icon on your Windows desktop.

Installing the Linux Client from the *Novell GroupWise Messenger for Linux* CD

- 1 At a Linux workstation, change to the `/client/xplat/linux` directory on the *Novell GroupWise Messenger for Linux* CD.
- 2 Run `nvlsgr.bin` to install the Linux Messenger client.

```
sh ./nvlsgr.bin
```
- 3 To start the Linux client, click the GroupWise Messenger icon on your Linux desktop.

Installing the Macintosh Client from the *Novell GroupWise Messenger for Linux* CD

- 1 At a Macintosh workstation, browse to the `/client/xplat/mac` directory on the *Novell GroupWise Messenger for Linux* CD.
- 2 Run `Messenger.sit` to install the Macintosh Messenger client.
- 3 To start the Macintosh client, click the Novell Messenger icon on your Macintosh desktop.

BASIC GROUPWISE MESSENGER TASKS

- ♦ "Sending an Instant Message from the GroupWise Client" on page 5
- ♦ "Sending an Instant Message from GroupWise Messenger" on page 5
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Sending an Instant Message from the GroupWise Client













- 1 Click File > New > Instant Message.
- 2 Click the person you want to send an instant message to.
or
Click the Find User button to search for a person who is not in your Contact List.
- 3 Click OK.
- 4 Type the message, then click the arrow button or press Enter.

Sending an Instant Message from GroupWise Messenger

- 1 Double-click the name of the person you want to send an instant message to.
- 2 Type the message, then click the arrow button or press Enter.

Using Emoticons in Your Message

- 1 In an open conversation, click , then click the image that conveys your feelings.
or
Type any of the following keystrokes to represent an emoticon:

Keystrokes	Emoticon	Meaning
:) or :-)		Smile
:(or :-((	Frown
;) or ;-)		Wink
:O or :-O		Surprised
:@ or :-@		Angry
:/ or :-/		Undecided
:D or :-D		Big Smile
:(or :-((	Crying
O:) or O:-)		Innocent
:[or :-[	Embarrassed
:X or :-X		Lips Are Sealed
:! or :-!		Foot in Mouth

When you use the keystrokes rather than selecting the image, the emoticon image appears when you press Enter to send your message. To remind yourself of the keystrokes when typing a message, click Edit > Emoticons.

Adding a Contact

- 1 Click Add a Contact.
- 2 Type part or all of the name of the person you want to Add, click Next, click the name in the Search Results list, then click Add.

or

Type the user ID of the person, then click Add.

or

Click Advanced, click Begins With, Contains, or Equals from the drop-down list next to a field, type the information you are looking for in the field, then click Next. Select the user you want from the Search Results list, then click Add.

Holding a Group Conversation

- 1 Double-click a user in your Contact List.
- 2 Click Actions, then click Add Another User to This Conversation.
- 3 Click a user (or Ctrl+click multiple users) in your Contact List, then click OK.

or

Click Find User to search for users who are not in your Contact List.

You can also Ctrl+click multiple users in your Contact List and press Enter to begin a group conversation.

Changing Your Status

- 1 Click the status bar (where your name appears under the menu bar).
- 2 Click the status you want other users to see next to your name in their Contact Lists: Online, Busy, Away, Appear Offline.