

ZENworks

What's New Reference

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Contents

About This Guide	5
1 What's New in ZENworks 23.4	7
1.1 Platform Support	7
1.2 Updating to ZENworks 23.4	7
1.3 System Updates	7
1.4 Patch Management Reports	8
1.5 General ZENworks Enhancements	8
1.6 macOS MDM	9
1.7 Remote Management	9

About This Guide

This *ZENworks What's New Reference* describes the new features in the release. The guide includes the following sections:

- ♦ [Chapter 1, “What’s New in ZENworks 23.4,” on page 7](#)

Audience

This guide is intended for ZENworks administrators.

Feedback

We want to hear your comments and suggestions about this manual and the other documentation included with this product. Please use the **comment on this topic** feature at the bottom of each page of the online documentation.

Additional Documentation

ZENworks is supported by other documentation (in both PDF and HTML formats) that you can use to learn about and implement the product. For additional documentation, see the [ZENworks Documentation](#) website.

1 What's New in ZENworks 23.4

ZENworks 23.4 is a nomenclature change, it includes all the new features and retains all the functionality of previous ZENworks releases.

The following sections describe the new features and enhancements in ZENworks 23.4:

- [Section 1.1, “Platform Support,” on page 7](#)
- [Section 1.2, “Updating to ZENworks 23.4,” on page 7](#)
- [Section 1.3, “System Updates,” on page 7](#)
- [Section 1.4, “Patch Management Reports,” on page 8](#)
- [Section 1.5, “General ZENworks Enhancements,” on page 8](#)
- [Section 1.6, “macOS MDM,” on page 9](#)
- [Section 1.7, “Remote Management,” on page 9](#)

1.1 Platform Support

For information on the platforms supported, see the [ZENworks System Requirements](#) document.

1.2 Updating to ZENworks 23.4

The current release does not support fresh installation. To update to ZENworks 23.4, ensure that your zone is in ZENworks 2020 Update 2, ZENworks 2020 Update 3, or ZENworks 23.3. For instructions on downloading and deploying ZENworks 23.4, see the [ZENworks System Updates Reference](#) guide.

1.3 System Updates

While updating a Vertica enabled zone to ZENworks 23.4, a new pre-requisite check is introduced to verify the Vertica version in the zone. If the version is lower than Vertica 23.3, then upgrade to the latest version by using the Vertica Upgrade tool. For more information, see [Upgrading Vertica](#) in the [ZENworks Vertica Guide](#).

After upgrading Vertica, reinitiate the system update.

1.4 Patch Management Reports

ZENworks and Vertica Patch domains are modified to support only Advance Patch Feed. To get the latest domain updates, after updating to ZENworks 23.4, ensure that you reconfigure ZENworks Reporting Server. For more information, see [Reconfiguring ZENworks Reporting Appliance](#) in the [ZENworks Reporting Appliance Deployment and Administration Reference](#).

Users in the old Patch feed will not be able to generate reports after reconfiguring ZENworks Reporting with ZENworks 23.4.

For more information, see [ZENworks Reporting Universe Objects and Predefined Reports Reference](#).

1.5 General ZENworks Enhancements

- ♦ Support for Android 14 and iOS 17.
- ♦ Distribute and manage macOS and Universal apps purchased using the Apple Volume Purchase Program (VPP).
- ♦ The Apps Catalog page now displays both macOS and Universal (available on iPhone, iPad, and Mac) apps. For more information, see [Viewing Apps Catalog](#) in the [ZENworks Mobile Management Reference](#).

- ♦ **ZENworks Displays Prerequisites for Windows 11 Upgrade.**

ZENworks collects hardware inventory data from Windows 10 devices to display the devices which are ready for Windows 11 upgrade, through a new pre-defined report and additionally through custom inventory reports. For more information, see [Available Reports](#) in the [ZENworks Asset Inventory Reference](#) guide.

- ♦ **Vertica Upgrade Tool to Update Vertica Database**

A new Vertica upgrade tool is introduced. You can upgrade the Vertica database using the Vertica Upgrade tool. This tool allows the Database Administrators to upgrade the Vertica database packaged with the ZENworks appliances. Upgrading Vertica will add-in new features and bug fixes with enhanced security.

This tool is a stand-alone tool and includes all the required Vertica RPMs for the upgrade process. You can use this tool to upgrade the Vertica database, irrespective of the ZENworks version.

For more information, see [Upgrading Vertica](#) in the [ZENworks Vertica Guide](#).

- ♦ **Content Download Continues During Network/ Location Switching**

A new default behavior is introduced for content download during location or network environment change. As per this new behavior when you change location during content download, the download still continues even if the system requirement for the content fails in the new location. For this purpose, two new registry keys and one system variable is introduced:

- ♦ **Registry Keys:**

- TimeToWaitBeforeLocationSwitch




- HonorLocationChangeForContentDownload



- ♦ **System Variable:**

- IGNORE_REQ_FOR_DOWNLOAD_RESUME

For more information, see [Location and Network Environment Selection on a Managed Device](#) in the [ZENworks Location Awareness Reference](#).

- ♦ **New Buttons added to Manage Folder Views in ZAPP**

Two new buttons,  (All) and  (Favorite), added to display the bundles in both tree view or non-tree view. Now you can view the favorite bundles without navigating the tree view structure by clicking the  icon displayed at the top.

Also, a  (Clear Search) icon is added to the **Search Applications** field. You can click the  icon displayed in the Search Applications field to clear the search criteria.

For more information, see [Viewing bundles and folders using the icons](#) and [Managing Favorites](#) in the [ZENworks Application 23.4](#) guide.

1.6 macOS MDM


Retiring and Unretiring Devices: You can now retire or unretire Mac MDM devices. If you retire a workstation device, the selected device is retired from the ZENworks zone. If you unretire the device in the future, its assignments are restored. For more information, see [Device Removal and Retirement](#) in the [ZENworks Mac MDM Reference](#) guide.

Deleting Devices: Deleting a macOS MDM device, removes the selected device from your ZENworks system, its GUID is deleted, and all bundle assignments are removed. For more information, see [Device Removal and Retirement](#) in the [ZENworks Mac MDM Reference](#) guide.

Unenrolling Mac MDM Device via Quick Task: You can initiate the Unenroll MDM Device Now quick task to unenroll devices from ZENworks that you no longer want to manage. For more information, see [Unenrolling Mac MDM Devices](#) in the [ZENworks Mac MDM Reference](#) guide.

1.7 Remote Management

Automatically Record the Remote Sessions

From ZENworks 23.3 onwards, you have the option to automatically record all the remote sessions. The remote operator cannot start, pause, or resume a recording as the  icon is disabled in the toolbar. For more information, see [Recording a Remote Management Session](#) in the [Remote Management](#) guide.

