

# **ZENworks 11 SP3**

## **Test Scenarios for *Windows 8 and Windows 2012 Support***

This document contains test scenarios for ZENworks 11 SP3 Beta.

### **Purpose of the Test Scenarios**

The purpose of these exercises is to help you become familiar with some of the new features included for Windows 8 and Windows 2012 support.

### **Assumptions**

- You have a Windows 8 or a Windows 2012 machine.
- You have followed the instructions for installing a ZENworks 11 SP3 Beta managed device by using the *ZENworks 11 SP3 Beta Installation Guide* (<http://www.novell.com/documentation/beta/zenworks113>).
- You have created a ZENworks bundle for a Windows managed device.

### **Test Scenarios**

1. [Assigning ZENworks Bundle Shortcuts to the Windows 8 or Windows 2012 Start Screen](#)
2. [Using Picture Password for ZCM Authentication on a Windows 8 Managed Device](#)

## Test Scenario #1: Assigning ZENworks Bundle Shortcuts to the Windows 8 or Windows 2012 Start Screen

### Objectives

This scenario will enable:

- Administrators to set the shortcut location for a ZENworks bundle to the Start screen in a Windows 8 or a Windows 2012 managed device by using ZENworks Control Center. This is applicable to both user and device-assigned bundles.
- Users to launch the ZENworks bundle from the shortcut created on the Start screen of the Windows 8 or Windows 2012 managed device.

### Procedure

1. In ZENworks Control Center, click *Devices*.
2. Click *Servers* or *Workstations* group, depending on whether the managed device is a Windows 8 or Windows 2012 device, to view the Servers page or Workstations page.
3. Select the managed device to which the ZENworks bundle should be assigned. From the *Action* drop-down list, select *Assign Bundle* to view the Select Object page.
4. From the list of bundles, select the ZENworks bundle to assign to the managed device, then click *OK*. The Assign Bundle page is displayed.
5. In the Shortcut Location panel, select *Start Menu*, then click *Next*. A shortcut to this ZENworks bundle appears in the Start Screen of the Windows 8 or Windows 2012 managed device.
6. In the Windows 8 or Windows 2012 managed device, refresh the ZENworks agent to get the latest bundle assignments from the ZENworks server.

### Expected Results

The ZENworks bundle appears as a shortcut in the Windows 8 Start screen. Clicking this shortcut launches the ZENworks bundle on the desktop.

### Logs

If you are unable to successfully perform the procedure, send us the following files from the agent by collecting the ZENworks support data, by running the `zac zeninfo` command:

- `zac info-collect [targetFile] [-q]`

`targetFile`: Specifies the path for collected ZENworks support data. If no path is specified, then `${TEMP}\zeninfo-${DateTime}.zip` is used.

`-q`: Specifies whether to skip launching Explorer after collection.

## Test Scenario #2: Using Picture Password for ZCM Authentication on a Windows 8 Managed Device

### Objective

This scenario will enable you to allow a user to authenticate to ZENworks using a picture password on a Windows 8 managed device.

### Procedure

1. Configure a picture password for a user on a Windows 8 managed device by referring to <http://windows.microsoft.com/en-IN/windows-8/picture-passwords#1TC=t1>
2. Log in to the device using the picture password.

### Expected Results

When you use a picture password to log in to a Windows 8 managed device, the ZEN pass-through login completes seamlessly.

**Note:** Pre-desktop policies will not be effective with Picture password.

### Logs

If you are unable to successfully perform the procedure, send us the following files from the agent by collecting the ZENworks support data, running the `zac zeninfo` command:

- `zac info-collect [targetFile] [-q]`  
  
targetFile: Specifies the path for collected ZENworks support data. If no path is specified, then `${TEMP}\zeninfo-${DateTime}.zip` is used.  
  
-q: Specifies whether to skip launching Explorer after collection.