iOS App Release Notes

ZENworks. Mobile Management 2.7.x

August 2013



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Table of Contents

ZENworks Mobile Management for iOS Release Notes	
Revision History	5
Installation Information	5
RequirementsInstallation Package	
Known Issues	6
Version History	6
Version 2.7.6Changes / New Features	
Version 2.7.4 Changes / New Features Bug Fixes	6 6
Version 2.7.1	6 7
Version 2.7.0 Changes / New Features	7 7
Bug Fixes Version 2.6.0 Changes / New Features	7
Version: 2.5.3.0 Key Features	7

ZENworks Mobile Management for iOS Release Notes

The Novell ZENworks Mobile Management application for iOS devices is a component of the ZENworks Mobile Management enterprise MDM platform. The ZENworks Mobile Management application communicates with the ZENworks Mobile Management server.

ZENworks Mobile Management was designed to enable iOS users to keep up-to-date with company security policies and management features, ensuring confidentiality and integrity of wirelessly transmitted corporate information. The ZENworks Mobile Management application enables an IT administrator to push out configuration profiles to various iOS devices for easy VPN and Wi-Fi access. The ZENworks Mobile Management application also enables you to access your company's recommended applications and utilize the self-servicing dashboard to locate a misplaced device or issue a lock/wipe command to a potentially compromised device.

This document provides a history of releases including dates, known issues, and notes for the *ZENworks Mobile Management* administrator.

Revision History

Date	Author	Description of Changes
2013.07.22	Anthony Costello	2.7.6 Update
2013.05.28	Anthony Costello	2.7.4 Update
2013.04.03	Anthony Costello	2.7.1 Update
2013.02.05	Anthony Costello	2.7.0 Update
2012.10.29	Anthony Costello	2.6.0 Update
2012.07.16	Anthony Costello	2.5.3.0 Release

Installation Information

Date: 05/28/2013

Product: ZENworks Mobile Management for iOS Devices

Requirements

This is a brief summary of the requirements; see the User Guide for the full set of requirements.

• iOS 4.3 through 6 devices with multitasking capabilities (iPhone, iPod touch, and iPad)

Installation Package

The ZENworks Mobile Management app is available on the iTunes App Store.

Known Issues

- 1. After a file has been downloaded to the device, an appropriate app must be available to open or view the file. In some case, the OS is capable of opening the files automatically, but in other cases a third-party app is required (for example, .wav files). [5287]
- 2. Large files downloaded through the File Share feature might take a long time to load. [5471]

Version History

Version 2.7.6

Description: Application Update

Date: 2013.07.22

Changes / New Features

1. Added support for a volume license key to be pushed down from the server to devices which use the TouchDown application.

Version 2.7.4

Description: Application Update

Date: 2013.05.28

Changes / New Features

- 1. Added the ability to view on the device, criteria set by the administrator that restrict blacklisted apps.
- 2. Added the ability to see the criteria of whitelisted apps, set by the administrator, on the device.

Bug Fixes

- 1. Fixed an issue that caused the enrollment button to disappear. [11086]
- 2. Fixed an issue when attempting to open a PDF from file share, and having a third party PDF viewer on the device would cause the *ZENworks Mobile Management* app to crash. [11086]

Version 2.7.1

Description: Application Update

Date: 2013.04.03

Changes / New Features

1. Added support for the new user and device administrator options (Suspend Device and Stop Managing Device) added to the 2.7.1 ZENworks Mobile Management server.

Bug Fixes

1. Fixed an issue when the Date/Time 24 hour setting is turned off on the device, the app fails to sync. [11163]

Version 2.7.0

Description: Update Date: 2013.02.05

Changes / New Features

1. Added a label to notify the user that a configuration profile reload is needed when TouchDown options are apparent. [9799]

Bug Fixes

- 1. Fixed an orientation issue seen on iPad devices running iOS 6. [9666]
- 2. Fixed an issue with File Share in which navigating back to the root folder caused the app to crash. [10202]

Version 2.6.0

Description: Application Update

Date: 2012.10.29

The ZENworks Mobile Management app update, v2.6.0, is available for users running iOS 4.3 or greater.

Changes / New Features

- Added support for the TouchDown for iOS application which includes syncing policies and settings for TouchDown.
 - a. All TouchDown interaction is done from the Configuration Tab in the *ZENworks Mobile Management* app.
 - b. When the app is present, there are buttons for Registering, Configuring and Wiping TouchDown.

Version: 2.5.3.0

Description: Initial Public Release

Date: 2012.07.16

Key Features

1. Management of policies on the device.

- 2. Configuration of:
 - a. VPN
 - b. Wi-Fi
 - c. Exchange account
 - d. Mail account
 - e. CalDAV account
 - f. CardDAV account
 - g. LDAP Server
 - h. SCEP Server
- 3. Reporting of device statistics to the ZENworks Mobile Management server.
- 4. Jailbreak detection.
- 5. Handling for a device log request that can be issued by the administrator in the *ZENworks Mobile Management* dashboard.
- 6. Support for Mobile Apps that are located in the iTunes App Store. Also incorporates managed apps features of the iOS Developer Enterprise Program (iDEP) advanced MDM functionality.
- 7. Support for File Share from the ZENworks Mobile Management server.