

Using ZENworks Mobile Management on Windows Server 2008 x64

Follow these guidelines to set up and run ZENworks Mobile Management on Windows Server 2008 x64.

ASP.NET 2.0 32-bit version

For ZENworks Mobile Management to function correctly in a Windows 2008 x64 environment, IIS must run the 32-bit version of ASP.NET 2.0.

To run the 32-bit version of ASP.NET 2.0, follow these steps:

- 1 Click *Start > All Programs > Administrative Tools > Internet Information Services Manager*.
- 2 Navigate to the application pool for the website that has ZENworks Mobile Management installed.

- 3 Right-click on the application pool to select *Advanced Settings*.
- 4 Change *Enable 32-bit applications* to *True*.
- 5 Restart IIS or recycle the application pool

See also [Using ZENworks Mobile Management on Windows Server 2003 R2 x64 \(http://www.novell.com/documentation/zenworksmobile2/pdfdoc/zen_mobile_install_kb2.pdf\)](http://www.novell.com/documentation/zenworksmobile2/pdfdoc/zen_mobile_install_kb2.pdf).

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