

Product Licensing Reference

ZENworks® 11 Support Pack 2

July 02, 2012

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About This Guide

This *ZENworks 11 SP2 Product Licensing Reference* explains how to enable product evaluations and manage product licenses. The guide includes the following sections:

- ◆ Chapter 1, “ZENworks 11 Products,” on page 7
- ◆ Chapter 2, “Evaluating a Product,” on page 9
- ◆ Chapter 3, “Extending the Evaluation Period of a Product,” on page 11
- ◆ Chapter 4, “Activating a Product,” on page 13
- ◆ Chapter 5, “Deactivating a Product,” on page 15
- ◆ Chapter 6, “Possible License State Changes,” on page 17
- ◆ Chapter 7, “Viewing the Predefined Licensing Reports,” on page 19

Audience

This guide is intended for ZENworks administrators.

Feedback

We want to hear your comments and suggestions about this manual and the other documentation included with this product. Please use the User Comments feature at the bottom of each page of the online documentation.

Additional Documentation

ZENworks 11 SP2 is supported by other documentation (in both PDF and HTML formats) that you can use to learn about and implement the product. For additional documentation, see the [ZENworks 11 SP2 documentation Web site \(http://www.novell.com/documentation/zenworks11\)](http://www.novell.com/documentation/zenworks11).

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1 ZENworks 11 Products

The ZENworks 11 family of products include the following:

- ◆ Asset Management
- ◆ Configuration Management
- ◆ Endpoint Security Management
- ◆ Full Disk Encryption
- ◆ Patch Management
- ◆ Asset Inventory for UNIX/Linux
- ◆ Asset Inventory for Windows/Mac

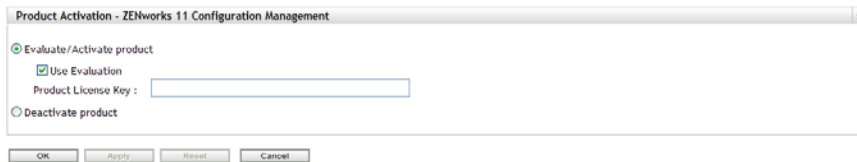
All of the products are installed by default. This enables you to activate products by providing a license key or to evaluate products for which you have not purchased a license. You can also deactivate licensed or evaluation products if you no longer intend to use them.

For other actions that you can perform to view license information, see “[License Commands](#)” in the *ZENworks 11 SP2 Command Line Utilities Reference*.

For information on renewing Patch Management subscription licenses, see “[Patch Management](#)” in the *ZENworks 11 SP2 Administration Quick Start*.

2 Evaluating a Product

- 1 Log in to the ZENworks Control Center.
- 2 Click the *Configuration* tab.
- 3 In the Product Licensing panel, click the product you want to evaluate.
- 4 In the Product Activation panel, select the *Evaluate/Activate product* option.

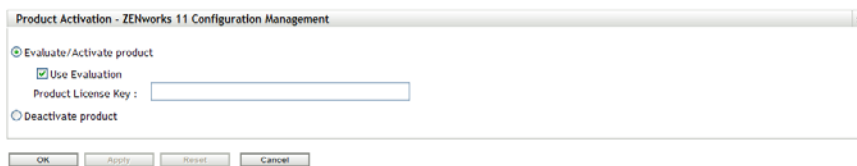


- 5 Select *Use Evaluation* option, then click *Apply*.
- 6 Click *OK*.

For more information on license state changes, see [Section 6, "Possible License State Changes,"](#) on [page 17](#).

3 Extending the Evaluation Period of a Product

- 1 Log in to the ZENworks Control Center.
- 2 Click the *Configuration* tab.
- 3 In the Product Licensing panel, click the product you want to evaluate.
- 4 In the Product Activation panel, select the *Evaluate/Activate product* option.

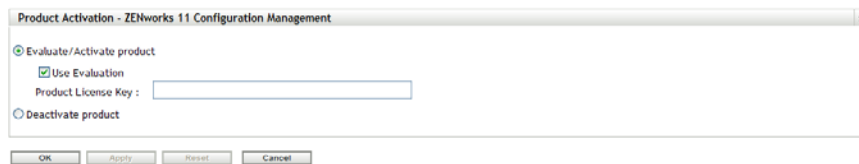


- 5 Specify the extended evaluation license key in *Product License Key*, then click *Apply*.
- 6 Click *OK*.

For more information on license state changes, see [Section 6, "Possible License State Changes,"](#) on [page 17](#).

4 Activating a Product

- 1 Log in to the ZENworks Control Center.
- 2 Click the *Configuration* tab.
- 3 In the Product Licensing panel, click the product you want to activate.
- 4 In the Product Activation panel, select the *Evaluate/Activate product* option.

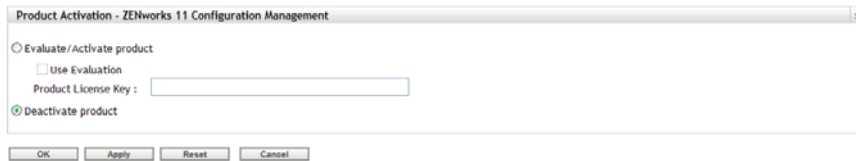


- 5 Specify the license key in *Product License Key*, click *Apply*.
- 6 Click *OK*.

For more information on license state changes, see [Section 6, "Possible License State Changes,"](#) on [page 17](#).

5 Deactivating a Product

- 1 Log in to the ZENworks Control Center.
- 2 Click the *Configuration* tab.
- 3 In the Product Licensing panel, click the product you want to deactivate.



- 4 In the Product Activation panel, select the *Deactivate product* option.
- 5 Click *Apply*.
- 6 Click *OK*.

For more information on possible license state changes, see [Section 6, "Possible License State Changes,"](#) on page 17.

6 Possible License State Changes

The transition of a product to a new licence state depends on the current license state of the product and the license state of the product prior to the current license state. Accordingly, you can choose to evaluate, activate, or deactivate a product.

For example:

- ♦ A product that is currently deactivated can be moved to an evaluation, extended evaluation, or active state.
- ♦ A product that has been transitioned from an evaluation state to deactivated state can be now moved to an active, evaluation, or extended evaluation state.

NOTE: If you change the license state on a ZENworks Server, it might take up to 30 minutes for the license state change to be reflected on the managed device. To enable the license state change to be immediately reflected on the managed device, restart the zenserver services on the ZENworks Server.

Table 6-1 Possible License State Changes for ZENworks Products

Previous License State	Current License State	New License State	Additional Information
	Deactivated	Evaluation	You get 60 days to evaluate the product.
	Deactivated	Extended Evaluation	You get 120 days to evaluate the product.
	Deactivated	Active	
	Evaluation	Extended Evaluation	You get 60 days in addition to the remaining evaluation days.
	Evaluation	Active	
	Evaluation	Deactivated	
	Active	Deactivated	
Evaluation	Deactivated	Active	
Evaluation	Deactivated	Evaluation	You get the remaining evaluation days. For example, if you use the product for 10 days of the evaluation period and deactivate it, then if you choose to evaluate the product again, you get 50 days of evaluation.
Evaluation	Deactivated	Extended Evaluation	You get 60 days in addition to the remaining evaluation days.

Previous License State	Current License State	New License State	Additional Information
Extended Evaluation	Deactivated	Extended Evaluation	You get the remaining evaluation days.
Extended Evaluation	Deactivated	Active	
Active	Deactivated	Active	

7 Viewing the Predefined Licensing Reports

You must have installed ZENworks Reporting Server to view the predefined reports. For more information on how to install ZENworks Reporting Server, see the [ZENworks 11 SP2 Server Installation Guide](#).

To view the predefined reports for Licensing:

- 1 In ZENworks Control Center, click the *Reports* tab.
- 2 In the ZENworks Reporting Server Reporting panel, click *ZENworks Reporting Server InfoView* to launch the ZENworks Reporting Server InfoView.
- 3 Navigate to *Novell ZENworks Reports > Predefined Reports > ZENworks System*.
- 4 The following predefined report is included for Licensing:

ZENworks License Information: Displays the licensing details for the Asset Inventory for UNIX/Linux, ZENworks Configuration Management, and ZENworks Asset Management products installed on all the devices in your Management Zone. You can view information such as the license status for the products, the expiration date of the licenses, number of managed devices and inventory devices that are connected to the server holding the license, and the number of managed users.

For more information on creating and managing reports, see the [ZENworks 11 SP2 System Reporting Reference](#) documentation.

