

Enrolling Devices without the ZENworks Mobile Management App

ZENworks® Mobile Management 3.1.x

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Novell.



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Enrolling Devices without the ZENworks Mobile Management App

The *ZENworks Mobile Management* device application is not available for some device platforms; however, users can still enroll with *ZENworks Mobile Management* by creating an account through the device's native ActiveSync application.

These device platforms include: **BlackBerry 10 (Z10)**, **Windows Phone** and **webOS**.

Functionality is limited to the ActiveSync security policies supported by the device platform.

For information on policy functionality, see the [Device Platform Comparison](#) table.

Requirements

- A device with a native ActiveSync application.
 - **BlackBerry OS 10 (Z10)**
 - **webOS** operating system versions 1.4.3, 1.4.5, 2.0.0, 2.0.1, or 2.1.2
 - **Windows Phone** version 7, 7.5, or 8

Enrollment

To enroll your device with the *ZENworks Mobile Management* server, create a Microsoft Exchange ActiveSync account.

Some Things to Know

- **Server Address.** When you are prompted for the server address, enter the address of the *ZENworks Mobile Management* server.
- **SSL Encryption.** When you are prompted with the SSL setting, enable it if your administrator has informed you that SSL encryption for securing data-in-motion is required.
- **Windows devices.** When enrolling a Windows Mobile 6.1 or 6.5 device or a Windows Phone 7, 7.5, or 7.8 device, the enrollment process will not complete without entering a domain. Even if your ActiveSync server does not require a domain, the device requires that one be used. The only time a domain is not required is when the username is a full email address.
- The Exchange ActiveSync account name and several entry fields are labeled uniquely depending on the type of device you have (refer to the chart below).

	ActiveSync Account	Server Address Field Label	SSL Field Label
BlackBerry Z10	Microsoft Exchange ActiveSync	Server Address	Use SSL (On/Off switch)
webOS	Exchange (EAS)	Incoming Mail Server (after the https://)	When entering the server address, make sure it begins with https://
Windows Phone	Outlook	Server	Server requires encrypted connection (select the box)