

# Novell® Identity Vault (IV): Password Self-Service and Automated User Provisioning for the NHS

Cut out delays for new employees and enable staff to reset their own passwords 24 x 7

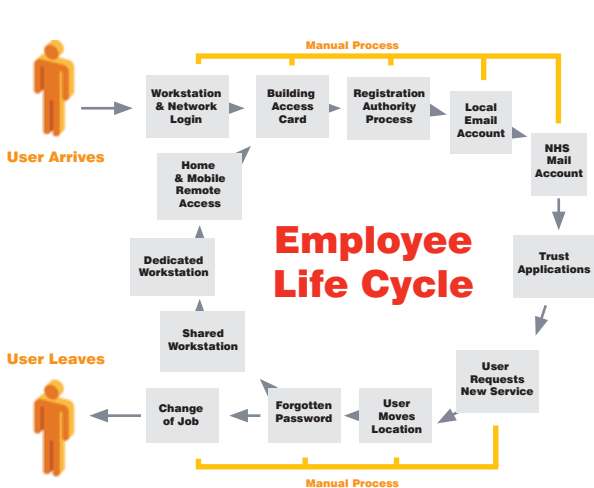
By introducing automated user provisioning and password self-service, Novell Identity Vault (IV) for the NHS enables health care professionals to spend more of their time delivering quality healthcare. It quickly provisions them with access to the systems they need, cuts the number of passwords they have to remember and provides them with password self-service 24x7.

NHS Managers will see a return on investment through streamlined provisioning of new employees, enhanced security, the availability of trust-wide white pages and a reduction in the number of help desk calls. All the more so because Novell Software and associated training services have been centrally purchased by Connecting for Health (CfH) for the NHS throughout

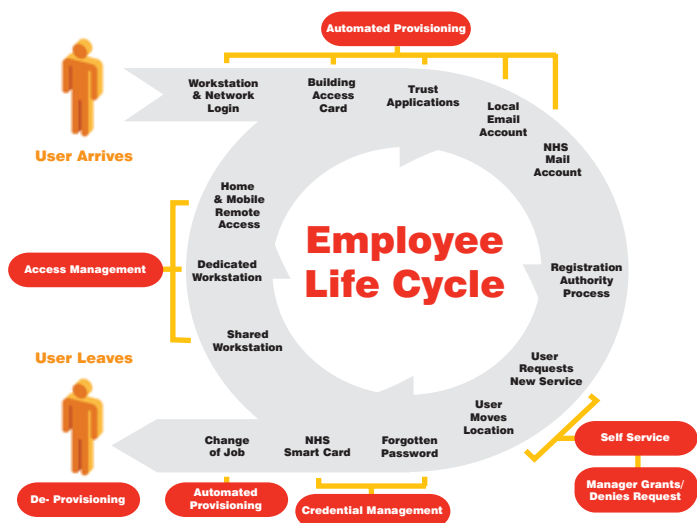
England. Development of the Identity Vault solution has been centrally funded by CfH to ensure rapid and cost effective delivery of its many benefits to individual NHS trusts.

**Novell Identity Vault for the NHS provides:**

Self Service Password Management, Automated User Provisioning, Centralised User Management, Synchronisation of User Data between Authoritative Data Sources, Enforcement of Stronger Passwords, Centralised Access Management & Security Policy, Self-service Account Management, Authoritative Provisioning from ESR, Bi-directional Provisioning between the Identity Vault, Active Directory and eDirectory, timely update of NHS mail from the Identity Vault.



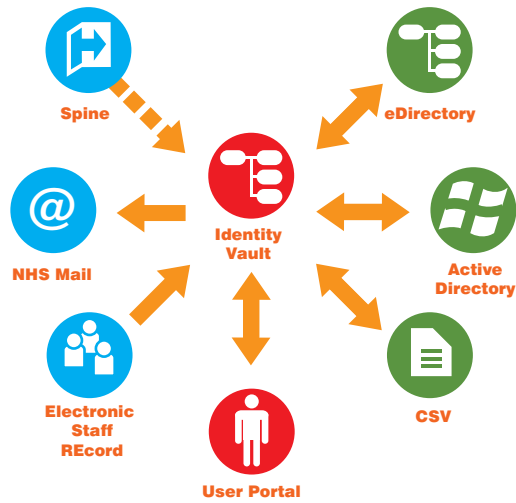
**Before Novell Identity Vault**  
Majority of processes require manual input



**With Novell Identity Vault**  
Automated Provisioning, Self-Service and Credential Management largely eliminate need for manual input



## Integrating Novell Identity Vault with the existing infrastructure



### Benefits of Novell Identity Vault

- Consolidates passwords and enforce password policy
- Gives new healthcare staff access to the right systems from day one
- Disables user accounts automatically when an employee leaves
- Makes Electronic Staff Records (ESR) the authoritative source for user provisioning
- Enables User Self Service
- Provides ability to reset a password at 3am without calling a help desk
- Provisions NHSmail accounts into the national directory
- White pages – enables navigation and searching by name, department, speciality, line manager etc.
- Leverages existing Active Directory or eDirectory assets with automated provisioning
- Supports interchangeable use of smart cards or passwords for local authentication
- A platform that meets today's needs while scaling to meet future challenges

### Novell – Leaders in Identity Driven Computing

Novell is the leading provider of Secure Identity Management services and solutions. NHS trusts can rely on Novell to help them plan and deploy an identity management solution that will enable them to deliver better patient care across a reliable infrastructure.

### Platform Independent solutions from Novell

Novell provides identity management solutions across Windows, Unix, Linux and Netware platforms.

### Additional Novell Solutions for the NHS

- Single Sign On
- Smart Card Authentication
- Remote Access

**“Gartner estimates that about 30 percent of help desk calls are password-related.”**

*Ant Allen - Gartner Presentation  
“Strong Authentication: I Hear You Knocking, Should I Let You In?”  
June 2005*

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