

# Supported Devices

## ZENworks® Mobile Management 2.9.x

July 2014

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# Device Models Supported by ZENworks Mobile Management

The supported devices listed in this document have been tested and functionality has been verified for use with *ZENworks Mobile Management* applications and with the *ZENworks Mobile Management* server. Devices not listed may have some functionality limits and present issues not seen in the tested devices.

## Android

**End-of-Life Notice** - Please note that *ZENworks Mobile Management* server version 2.7.2 and *ZENworks Mobile Management for Android with TouchDown* app version 2.7.2.x were the last to support Android OS v2.0 - v2.1.

\*Items marked with an asterisk (\*) are supported only with the use of the TouchDown application.

Devices supported using the ZENworks Mobile Management app	Devices supported using ActiveSync without the ZENworks Mobile Management app
Acer Liquid E*	Acer Liquid E*
ASUS Nexus 7	ASUS Nexus 7
Dell Streak	Dell Streak
Fugitsu F-12C Globetrotter	Fugitsu F-12C Globetrotter
HTC ChaCha	HTC ChaCha
HTC Desire C, Desire S, Desire X	HTC Desire C, Desire S, Desire X
HTC Droid DNA	HTC Droid DNA
HTC Eris	HTC Eris
HTC EVO, EVO 3D, EVO 4G LTE	HTC EVO, EVO 3D, EVO 4G LTE
HTC Explorer	HTC Explorer
HTC First	HTC First
HTC Hero	HTC Hero
HTC Incredible, Incredible 4G LTE	HTC Incredible, Incredible 4G LTE
HTC One, One M8, One max, One Mini, One S, One SV, One V, One X, One X+	HTC One, One M8, One max, One Mini, One S, One SV, One V, One X, One X+
HTC ReZound*	HTC ReZound*
HTC Salsa	HTC Salsa
HTC Status	HTC Status
HTC Thunderbolt	HTC Thunderbolt
HTC Vivid	HTC Vivid
HTC Wildfire S	HTC Wildfire S
Huawei 858 Smart	Huawei 858 Smart
Huawei Ascend P1	Huawei Ascend P1
Kyocera Rise	Kyocera Rise
Kyocera Torque	Kyocera Torque
LG Enact	LG Enact
LG G2	LG G2
LG Intuition	LG Intuition
LG Optimus 3D	LG Optimus 3D
LG Optimus G, Optimus G Pro	LG Optimus G, Optimus G Pro
LG Nexus 4	LG Nexus 4
LG Nexus 5	LG Nexus 5
LG-P350	LG-P350
LG-P500	LG-P500
LG Revolution*	LG Revolution*
LG Spectrum, Spectrum 2	LG Spectrum, Spectrum 2
LG Thrill 4G	LG Thrill 4G
LG Viper 4G LTE	LG Viper 4G LTE

Motorola Admiral	Motorola Admiral
Motorola Atrix 2	Motorola Atrix 2
Motorola Atrix HD*	Motorola Atrix HD*
Motorola Cliq	Motorola Cliq
Motorola Droid, Droid 2, Droid 3, Droid 4	Motorola Droid, Droid 2, Droid 3, Droid 4
Motorola Droid Maxx*, Droid Mini, Droid Pro, Droid Ultra, Droid X2	Motorola Droid Maxx*, Droid Mini, Droid Pro, Droid Ultra, Droid X2
Motorola Droid RAZR, Droid RAZR HD, Droid RAZR M	Motorola Droid RAZR, Droid RAZR HD, Droid RAZR M
Motorola Milestone 3	Motorola Milestone 3
Motorola Photon and Photon Q	Motorola Photon and Photon Q
Motorola Moto X	Motorola Moto X
Motorola Xoom	Motorola Xoom
Motorola XPRT	Motorola XPRT
Pantech Element	Pantech Element
Pantech Flex	Pantech Flex
Nexus One	Nexus One
Samsung Captivate	Samsung Captivate
Samsung Charge	Samsung Charge
Samsung Galaxy Ace 2*	Samsung Galaxy Ace 2*
Samsung Galaxy Ace 3	Samsung Galaxy Ace 3
Samsung Galaxy Grand	Samsung Galaxy Grand
Samsung Galaxy Nexus	Samsung Galaxy Nexus
Samsung Galaxy Note, Galaxy Note II, Galaxy Note III	Samsung Galaxy Note, Galaxy Note II, Galaxy Note III
Samsung Galaxy S II Epic 4G Touch	Samsung Galaxy S II Epic 4G Touch
Samsung Galaxy S II Skyrocket	Samsung Galaxy S II Skyrocket
Samsung Galaxy S III	Samsung Galaxy S III
Samsung Galaxy S III mini	Samsung Galaxy S III mini
Samsung Galaxy S4, Galaxy S4 Active, Galaxy S4 Mini, Galaxy Mega	Samsung Galaxy S4, Galaxy S4 Active, Galaxy S4 Mini, Galaxy Mega
Samsung Galaxy S5	Samsung Galaxy S5
Samsung Galaxy Tab, Galaxy Tab 3, Galaxy Tab 10.1, Galaxy Tab 10.1 2014 Edition	Samsung Galaxy Tab, Galaxy Tab 3, Galaxy Tab 10.1, Galaxy Tab 10.1 2014 Edition
Samsung Galaxy Victory	Samsung Galaxy Victory
Samsung Galaxy W (Wonder)	Samsung Galaxy W (Wonder)
Samsung Galaxy Xcover 2	Samsung Galaxy Xcover 2
Samsung Infuse 4G	Samsung Infuse 4G
Samsung Moment	Samsung Moment
Samsung Nexus 10	Samsung Nexus 10
Samsung Stratosphere	Samsung Stratosphere
Sony Ericsson Xperia acro HD	Sony Ericsson Xperia acro HD
Sony Ericsson Xperia Ray*	Sony Ericsson Xperia Ray*
Sony Ericsson Xperia SP	Sony Ericsson Xperia SP
Sony Xperia U*	Sony Xperia U*
ZTE Flash	ZTE Flash

<b>Android devices tested but NOT supported</b>
<i>Motorola RAZR Max - Remote Wipe fails when issued from an ActiveSync server</i>
<i>Amazon Kindle Fire and Kindle Fire HD - Not supported on system version 7.2.3_user_2330720 or greater</i>

## BlackBerry

Devices supported using the GO!NotifySync for BlackBerry app	Devices supported using ActiveSync without the GO!NotifySync app
8100 Series	BlackBerry Z10
8200 Series	BlackBerry Q10
8300 Series	BlackBerry Q5
8500 Series	BlackBerry Z30
8700 Series	
8800 Series	
8900 Series	
9000 Series	
9500 Series - Storm and Storm 2	
9600 Series	
9700 Series	
9800 Series	
9900 Series	

## iOS

**End-of-Life Notice** - Please note that *ZENworks Mobile Management* server version 2.7.2 and *ZENworks Mobile Management for iOS* app version 2.7.1.x were the last to support iOS devices not running iOS 5 or above.

Devices supported using the ZENworks Mobile Management app	Devices supported using ActiveSync without the ZENworks Mobile Management app
iPad mini OS 6.0.1, 6.1, 6.1.2, 6.1.3, 7.0 - 7.0.6, 7.1 - 7.1.2	iPad mini OS 6.0.1, 6.1, 6.1.2, 6.1.3, 7.0 - 7.0.6, 7.1 - 7.1.2
iPad 4 OS 6.0, 6.0.1, 6.1, 6.1.2, 6.1.3, 7.0 - 7.0.6, 7.1 - 7.1.2	iPad 4 OS 6.0, 6.0.1, 6.1, 6.1.2, 6.1.3, 7.0 - 7.0.6, 7.1 - 7.1.2
iPad 3 OS 5.1, 6.0, 6.1, 6.1.2, 6.1.3, 7.0 - 7.0.6, 7.1 - 7.1.2	iPad 3 OS 5.1, 6.0, 6.1, 6.1.2, 6.1.3, 7.0 - 7.0.6, 7.1 - 7.1.2
iPad 2 OS 5 - 5.1, 6.0, 6.1, 6.1.2, 6.1.3, 7.0 - 7.0.6, 7.1 - 7.1.2	iPad 2 OS 5 - 5.1, 6.0, 6.1, 6.1.2, 6.1.3, 7.0 - 7.0.6, 7.1 - 7.1.2
iPad OS 5 - 5.1	iPad OS 5 - 5.1
iPhone 5s and 5c OS 7.0 - 7.0.6, 7.1 - 7.1.2	iPhone 5s and 5c OS 7.0 - 7.0.6, 7.1 - 7.1.2
iPhone 5 OS 6.0, 6.1, 6.1.2, 6.1.3, 7.0 - 7.0.6, 7.1 - 7.1.2	iPhone 5 OS 6.0, 6.1, 6.1.2, 6.1.3, 7.0 - 7.0.6, 7.1 - 7.1.2
iPhone 4S OS 5 - 5.1, 6.0, 6.1, 6.1.1, 6.1.2, 6.1.3, 7.0 - 7.0.6, 7.1 - 7.1.2	iPhone 4S OS 5 - 5.1, 6.0, 6.1, 6.1.1, 6.1.2, 6.1.3, 7.0 - 7.0.6, 7.1 - 7.1.2
iPhone 4 OS 5 - 5.1, 6.0, 6.1, 6.1.2, 6.1.3, 7.0 - 7.0.6, 7.1 - 7.1.2	iPhone 4 OS 5 - 5.1, 6.0, 6.1, 6.1.2, 6.1.3, 7.0 - 7.0.6, 7.1 - 7.1.2
iPhone 3GS OS 5 - 5.1, 6.0, 6.1, 6.1.2, 6.1.3	iPhone 3GS OS 5 - 5.1, 6.0, 6.1, 6.1.2, 6.1.3
iPod Touch 5th Gen OS 5 - 5.1, 6.0, 6.1, 6.1.2, 6.1.3, 7.0 - 7.0.6, 7.1 - 7.1.2	iPod Touch 5th Gen OS 5 - 5.1, 6.0, 6.1, 6.1.2, 6.1.3, 7.0 - 7.0.6, 7.1 - 7.1.2
iPod Touch 4th Gen OS 5 - 5.1, 6.0, 6.1, 6.1.2, 6.1.3	iPod Touch 4th Gen OS 5 - 5.1, 6.0, 6.1, 6.1.2, 6.1.3
iPod Touch 3rd Gen 16GB or higher OS 5 - 5.1	iPod Touch 3rd Gen 16GB or higher OS 5 - 5.1



## Symbian S60 3

<b>Devices supported using the ZENworks Mobile Management app</b>	<b>Devices supported using ActiveSync without the ZENworks Mobile Management app</b>
Nokia E66	Nokia E71
Nokia E71	
Nokia E72	
Nokia E75	
Nokia E90	
Nokia N95*	
Nokia N97	
Nokia 6120c*	

Devices marked with an asterisk (\*) do not support Full Remote Wipe. You can wipe only Mail for Exchange.

## webOS

<b>Devices supported using ActiveSync without the ZENworks Mobile Management app</b>
Palm Pixi
Palm Pre
Palm Pre 2
HP Veer
HP TouchPad

## Windows Mobile 6

<b>Devices supported using the ZENworks Mobile Management app</b>	<b>Devices supported using ActiveSync without the ZENworks Mobile Management app</b>
HTC Pure	HTC Pure
Motorola Q 9h	Motorola Q 9h
Treo 800w	Treo 800w
Treo Pro	Treo Pro
T-Mobile Dash	T-Mobile Dash

## Windows Phone

<b>Devices supported using ActiveSync without the ZENworks Mobile Management app</b>
HTC 8x
HTC HD7
HTC Surround
Nokia Lumia 920
Samsung Focus

## Windows RT

<b>Devices supported using ActiveSync without the ZENworks Mobile Management app*</b>
Surface <i>Supported with ZENworks Mobile Management server version 2.7.2 or higher</i>

*\*Surface RT is supported, but at this time, cannot be properly restricted through Compliance Manager,*