

License Transfer Program Requirements

Novell, Inc. provides a way to transfer a Novell software license between two parties. License transfers will only be considered for the following scenarios:

1. The original licensee is being acquired or is merging with another company
2. The original licensee's business operations have ceased
3. The original licensee's software licenses are being dispersed pursuant to bankruptcy proceedings for which Novell Legal has given prior approval

If your situation is represented by scenario number 1 or 2 above, the following requirements must also be met:

1. Novell requires a signed letter from each party, the original licensee and the new licensee. Both original letters must be received to complete a transfer, each on company letterhead. The letters must include the following applicable information and be received by Novell within two weeks of each other:

Original Licensee:

- a) Novell software product name, version and user count (if applicable)
- b) Photocopy of front and back sides of license diskette showing serial number (if applicable)
- c) Name, address, telephone and fax number of the original licensee
- d) Name, address, telephone and fax number of the new licensee
- e) Statement that the original licensee relinquishes all rights to use the software
- f) Brief description of the scenario under which the license transfer is being requested

New Licensee:

- a) Novell software product name, version and user count (if applicable)
 - b) Name, address, telephone and fax number of the original licensee
 - c) Name, address, telephone and fax number of the new licensee
 - d) Statement that the new licensee accepts all the terms and conditions of the Novell Software License Agreement
 - e) Brief description of the scenario under which the license transfer is being requested
2. The original licensee did not acquire the Novell product through the secondary market, as scrap or through a second hand purchase through a dealer, distributor or another end-user.
 3. The original software license must not have been previously upgraded.
 4. Demonstration, evaluation, academic, education and certain other types of software licenses will not be considered for transfer.
 5. Original licensee must deliver all original Novell software media and documentation to the new licensee.

All license transfer requests should be mailed or faxed to:

Novell, Inc.
CRC Customer Service
MS: PRV-E-311
1800 South Novell Place
Provo, UT 84606
Fax: (801) 861-8474

NOTE: *(All faxed letters must be followed up by a mailed original)*

If approved, Novell will provide a license transfer authorization letter to both parties.

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