Identity Reporting Module Guide

# Novell. Identity Manager

**4.0.1** May 10, 2012

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#### 

# **About This Guide**

This book describes the Identity Reporting Module for Identity Manager 4.0 and how you can use the features it offers, including:

- A high-level introduction to the product
- Installation instructions
- How to get started
- Using the Overview page
- Using the Repository page
- Using the Import page
- Using the Calendar page
- Using the Completed and Running Reports page
- Using the Settings and Data Collection pages
- How to download predefined report definitions
- How to create custom report definitions
- REST interfaces for reporting

#### Audience

This guide is intended for all users of the Identity Reporting Module.

#### Feedback

We want to hear your comments and suggestions about this manual and the other documentation included with this product. Please use the User Comments feature at the bottom of each page of the online documentation, or go to www.novell.com/documentation/feedback.html and enter your comments there.

#### **Documentation Updates**

For the most recent version of the *Identity Manager Reporting Guide*, visit the Identity Manager Web site (http://www.novell.com/documentation/idm401/index.html).

#### **Additional Documentation**

For documentation on other Identity Manager components, see the Identity Manager Documentation Web site (http://www.novell.com/documentation/idm401/index.html).

# Welcome to the Identity Reporting Module

This section provides an overview of the Identity Reporting Module.

- Section 1.1, "About the Identity Reporting Module," on page 13
- Section 1.2, "Identity Manager Reporting Architecture," on page 14
- Section 1.3, "Basic Setup and Configuration," on page 19
- Section 1.4, "Working in the Identity Reporting Module," on page 19
- Section 1.5, "Security Considerations," on page 20

# **1.1 About the Identity Reporting Module**

The Identity Reporting Module generates reports that show critical business information about various aspects of your Identity Manager configuration, including information collected from Identity Vaults and managed systems such as Active Directory or SAP. The reporting module provides a set of predefined report definitions you can use to generate reports. In addition, it gives you the option to import custom reports defined in a third-party tool. The user interface for the reporting module makes it easy to schedule reports to run at off-peak times to optimize performance.

**NOTE:** For details on the predefined reports, see *Using Identity Manager Reports* (http://www.novell.com/documentation/idm401/idm\_reports/data/bookinfo.html).

The core of the reporting module is the *Identity Information Warehouse*. The warehouse is an intelligent repository of information about the actual state and the desired state of the Identity Vault and the managed systems within an organization. By querying the warehouse, you can retrieve all of the information you need to ensure that your organization is in full compliance with relevant business laws and regulations. The warehouse gives you a 360-degree view of your business entitlements, providing the knowledge you need to see the past and present state of authorizations and permissions granted to identities in your organization. With this knowledge, you can answer even the most sophisticated Governance Risk and Compliance (GRC) queries.

The Identity Information Warehouse uses two new drivers to collect data about an organization:

- Data Collection Service Driver
- Managed System Gateway Driver

The Data Collection Service Driver uses a push model to collect data about changes made to user accounts, roles, resources, group memberships, and other objects in the vault. The Managed System Gateway Driver can pull information from any managed system that has been enabled for data collection in Identity Manager 4.0.1, as long as it supports entitlements. In addition to maintaining data about identities that are under the full control of the Identity Manager engine, the Identity Information Warehouse collects data about identities that are not managed by the engine.

The reporting module provides several open integration points. For example, if you want to collect data about third-party applications that are not connected to Identity Manager, you can implement a custom REST endpoint to collect data from these applications. In addition, you can customize the

data that is pushed to the Identity Vault. To do this, you add a filter to the Data Collection Service Driver to add custom objects or attributes, causing these additional pieces of information to be stored in the warehouse. When this data is available, you can write custom reports to see this information.

The Identity Reporting Module is tightly integrated with *Event Auditing Service (EAS)*. EAS is a software component that captures log events associated with actions performed in several Novell products, including the reporting module, the Roles Based Provisioning Module (RBPM), the Role Mapping Administrator (RMA), NMAS, Identity Manager, and the Identity Vault. These events are stored in a separate schema within the warehouse. You have the option to forward these events to *Sentinel*. If you choose to forward events, you can then use Sentinel to create a holistic view of all of the activity within your enterprise. Sentinel lets you assimilate logs and other security information from heterogeneous input sources, giving you visibility and accountability into the various activities within the enterprise.

You can access the user interface for the reporting module directly or launch it from the Work Dashboard within the User Application.

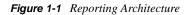
**NOTE:** If you want to be able to launch it from the Work Dashboard, you need to have your Configuration Administration specify the URL for the reporting module on the *Administration* tab. The Configuration Administrator needs to specify the URL in the *Novell Identity Manager Reporting Module URL* field within the Provisioning UI Display Settings page. In addition, you need to have the *Access Reporting Module* navigation permission. The Report Administrator is given this permission by default.

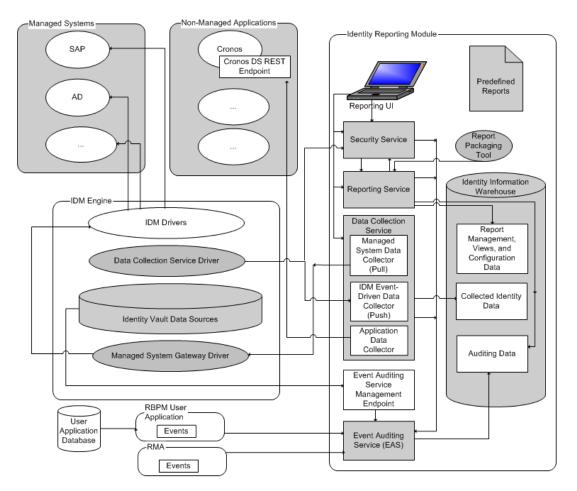
**Standard Edition** Identity Manager 4.0.1 Standard Edition provides a subset of the reporting features available with Advanced Edition. The restrictions that apply to Standard Edition are listed below:

- The Managed System Gateway Driver is disabled in Standard Edition.
- Reports generated with Standard Edition show Identity Vault data only, and do not show data about managed (connected) systems.
- Standard Edition does not provide the ability to collect historical state data for reporting. With Standard Edition, you can only see current state data.
- Several new reports have been added in release 4.0.1. Three of these reports are not available with Standard Edition:
  - Access Requests by Recipient
  - Access Requests by Requester
  - Access Requests by Resource
- Some of the reports provided with the product are only meaningful if you have purchased the Advanced Edition. The reason for this is that some of the reports report on data that is not available in Standard Edition, such as roles, resources, and workflow processes. For more information, see *Using Identity Manager Reports* (http://www.novell.com/documentation/ idm401/idm\_reports/data/bookinfo.html).

# **1.2 Identity Manager Reporting Architecture**

The following diagram shows the components of the Identity Manager reporting architecture:





Each of the major components is described below:

 Table 1-1
 Major Components of the IDM Reporting Architecture

| Component                 | Description   |
|---------------------------|---|
| Identity Reporting Module | Browser-based application that generates reports by making calls to the Reporting Service.  |
| Predefined Reports        | The reporting module provides a set of predefined report definitions you can use to generate reports. In addition, it gives you the option to import custom reports defined in a third-party tool.  |
|                           | For details on the predefined reports, see <i>Using Identity Manager</i><br><i>Reports</i> (http://www.novell.com/documentation/idm401/idm_reports/<br>data/bookinfo.html).   |
| Report Packaging Tool     | To facilitate the process of creating new reports, Novell provides the<br>Novell Identity Manager Report Packaging Tool. You can customize<br>reports in iReport and use the Reporting Packaging Tool to package<br>them for use within the reporting module. |

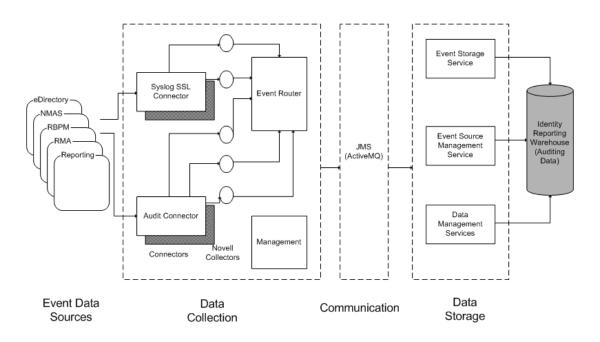
| Component                      | Description  |
|--------------------------------|--|
| Reporting Service              | Service that retrieves the data needed for report generation from the<br>Identity Information Warehouse, which contains all report management<br>information (such as report definitions and schedules), database views,<br>and configuration information required for reporting.                                |
|                                | To produce reports, the Reporting Service invokes the JasperReports engine, which compiles and executes report definitions according to schedules defined by the Report Administrator.   |
| Identity Information Warehouse | Repository for the following kinds of information:   |
|                                | <ul> <li>Report management information (such as report definitions,<br/>report schedules, and completed reports), database views used<br/>for reporting, and configuration information. This information is<br/>stored in tables within the idm_rpt_cfg schema.</li> </ul>                                       |
|                                | <ul> <li>Identity data collected by the Managed System Data Collector,<br/>IDM Event-Driven Data Collector, and Application Collector. This<br/>data is stored in tables within the idm_rpt_data schema.</li> </ul>  |
|                                | <ul> <li>Auditing data, which includes events collected by the Event<br/>Auditing Service (EAS). This data is stored in tables within the<br/>public schema.</li> </ul>  |
|                                | The Identity Information Warehouse stores its data in the Security Information and Event Management (SIEM) database.   |
| Data Collection Service        | Service that collects information from various sources within an organization. The Data Collection Service includes three subservices:   |
|                                | • The <i>Managed System Data Collector</i> uses a pull design model to retrieve data from one or more Identity Vault data sources. The collection runs on a periodic basis, as determined by a set of configuration parameters. To retrieve the data, the collector calls the Managed System Gateway Driver.     |
|                                | <ul> <li>The IDM Event-Driven Data Collector uses a push design model<br/>to gather event data captured by the Data Collection Service<br/>Driver.</li> </ul>  |
|                                | <ul> <li>The Application Data Collector retrieves data from one or more<br/>non-managed applications by calling a REST endpoint written<br/>specifically for each application. Non-managed applications are<br/>applications within your enterprise that are not connected to the<br/>Identity Vault.</li> </ul> |

| Component                        | Description   |
|----------------------------------|---|
| Data Collection Service Driver   | Driver that captures changes to objects stored in an Identity Vault, such<br>as accounts, roles, resources, groups, and team memberships. The<br>Data Collection Service Driver registers itself with the Data Collection<br>Service and pushes change events (such as data synchronization, add,<br>modify, and delete events) to the Data Collection Service. |
|                                  | The information captured records changes to these objects:  |
|                                  | User accounts and identities  |
|                                  | <ul><li> Roles and role levels (hierarchical relationships between roles)</li><li> Groups</li></ul>   |
|                                  | <b>NOTE:</b> The reporting module does not support dynamic groups and only generates reports on static group data.  |
|                                  | Group memberships   |
|                                  | <ul> <li>Provisioning Request Definitions (PRDs)</li> </ul>   |
|                                  | <ul> <li>Separation of Duties (SoDs) definitions and violations</li> </ul>  |
|                                  | User entitlement associations   |
|                                  | <ul> <li>Resource definitions and resource parameters</li> </ul>  |
|                                  | <ul> <li>Role and resource assignments</li> </ul>   |
|                                  | <ul> <li>Identity Vault entitlements, entitlement types, and drivers</li> </ul>   |
| Managed System Gateway<br>Driver | Driver that collects information from managed systems. To retrieve the managed system data, the driver queries the Identity Vault. The data retrieved includes the following:   |
|                                  | <ul> <li>List of all managed systems</li> </ul>   |
|                                  | <ul> <li>List of all accounts for the managed systems</li> </ul>  |
|                                  | <ul> <li>Entitlement types, values, and assignments (groupings), and user<br/>account profiles for the managed systems</li> </ul>   |
| Security Service                 | Service that controls access to all other services within the reporting module. The Security Service includes these key components:   |
|                                  | <ul> <li>A stand-alone authentication service that provides several<br/>functions through REST, including programmable authentication,<br/>token validation, token expiration notification, and attribute<br/>retrieval for an identity.</li> </ul>   |
|                                  | <ul> <li>An authentication module within the core service that performs<br/>internal functions such as performing authentication within the<br/>scope of the core service and retrieving additional identity<br/>attributes.</li> </ul>   |
|                                  | • An <i>authorization module within the core service</i> that controls what<br>an authenticated user can do with reporting resources. This<br>module defines access control policies for resources and<br>determines the permissions based on attributes of the<br>authenticated user, access control policy, and the resource being<br>accessed.               |

| Component                    | Description   |
|------------------------------|---|
| Event Auditing Service (EAS) | Captures log events associated with actions performed in several<br>Novell products, including the reporting module, the Roles Based<br>Provisioning Module (RBPM), the Role Mapping Administrator (RMA),<br>and eDirectory. These events are stored in the public schema within the<br>warehouse.  |
|                              | You have the option to forward these events to Sentinel. If you choose<br>to forward events, you can then use Sentinel to create a more holistic<br>view of all of the activity within your enterprise. Sentinel lets you<br>assimilate logs and other security information from various<br>heterogeneous input sources, giving you visibility and accountability<br>into the various activities within the enterprise.                               |
| Identity Vault Data Sources  | Repositories for identity information. The Identity Reporting Module<br>allows you to report on state information in the Identity Vault, such as<br>which users have been provisioned with particular resources, or which<br>users have been assigned to particular roles. You can report on current<br>and past data from the Identity Vault.  |
|                              | The Identity Vault Data Sources page allows you to specify which<br>Identity Vaults you want to report on, and provide information about<br>where the reporting module can find these vaults. You can include data<br>sources for one or more Identity Vaults on the Identity Vault Data<br>Sources page.   |
| Managed Systems              | A system in an enterprise that is connected to the Identity Vault with an<br>Identity Manager driver. The Identity Reporting Module allows you to<br>report on state information about the managed systems. For example,<br>the reports allow you to determine that a particular user known to the<br>Identity Vault exists in Active Directory. The Identity Reporting Module<br>allows you to report on current and past data from managed systems. |
| Applications                 | Any non-managed application running in an enterprise. A non-<br>managed application is an application that is not connected to the<br>Identity Vault.   |
|                              | To include information from a non-managed application, you need to<br>implement a REST endpoint, as outlined in Section 13.2, "Non-<br>Managed Application REST API," on page 207. You also need to<br>configure a custom data source for the application on the Non-<br>Managed Application Data Sources page within the reporting module,<br>as described in Section 9.3, "Defining the Settings for Non-Managed<br>Applications," on page 152.     |

The following diagram shows the components of the EAS architecture:





EAS provides these connectors for capturing events from various Novell data sources:

- Syslog SSL Connector
- Syslog UDP Connector
- Audit Connector

Different Novell applications use different connectors:

- The Role Mapping Administrator (RMA) can be configured to use the Audit Connector or the Syslog SSL Connector.
- Identity Manager and eDirectory can be configured to use the Audit Connector or the Syslog SSL Connector.
- RBPM uses the Audit Connector.

When you configure EAS to work with the reporting module, you need to provide ports for these connectors on the *Auditing* page within the user interface for the reporting module.

# **1.3 Basic Setup and Configuration**

Before you begin using the Identity Reporting Module, you need to install the module, as described in Chapter 2, "Installation and Driver Configuration," on page 21.

# 1.4 Working in the Identity Reporting Module

The user interface for the Identity Reporting Module runs within a Web browser. It uses familiar components and controls to present information and allow the user to perform actions quickly and easily.

How styles are rendered: The reporting module uses a set of default styles to control the appearance of the reporting user interface. However, you can provide your own styles to customize the user interface. The reporting client WAR supports customization through a file called custom.css. It looks for this file in a directory called nov1\_rpt\_custom in the user's home directory. This is is the home directory of the user that started the Application Server on the server where the Application Server is running. For example, with a SLES install, this would be root so the home directory is /root. If that file exists, the reporting client uses it to override any styles for the reporting user interface.

You can determine whether the file can be found by entering the following URL:

http://[report.server]:8180/IDMRPT/custom/custom.css

**How the Back button functions:** In the Identity Reporting module, the *Back* button takes you to your previous application or to the last Web site you loaded, not to the last page you visited within the reporting module. All navigation within the reporting module takes place within the initially loaded page.

# **1.5 Security Considerations**

This section describes security considerations you should be aware of when working with the reporting module.

## 1.5.1 Authentication Token Exposure

On Windows, the authentication token used for login operations is exposed as a URL parameter in Internet Explorer's address bar when the user opens a PDF file for a report. This happens because a link to a PDF file is handled by the browser, not by JavaScript.

Although you might want to copy and paste the link to a report PDF, you should not do this. If the token has not yet expired and the user has not logged out, the receiver of the link, who might not be a legitimate user, is able to access the reporting module by using the token given to the legitimate user.

**IMPORTANT:** Do not try to copy and send links within the reporting module, because this action might potentially expose your login information.

# Installation and Driver Configuration

This section provides instructions for installing the Identity Reporting Module by using the standalone installers.

- Section 2.1, "About the Identity Reporting Installation Process," on page 21
- Section 2.2, "Running the EAS Install Program," on page 25
- Section 2.3, "Running the Identity Reporting Module Install Program," on page 33
- Section 2.4, "Configuring the Drivers," on page 56

# 2.1 About the Identity Reporting Installation Process

The process of installing the Identity Reporting Module requires that you run two separate install programs:

- Event Auditing Service (EAS) install program
- Identity Reporting Module install program

You need to run the EAS install program before running the Identity Reporting Module.

**NOTE:** You must have the Roles Based Provisioning Module (RBPM) installed before beginning the installation of the reporting module. The reason for this is that the RBPM and the reporting module need to be installed on the same application server so that they can share a secure SSL connection.

The remaining topics in this section provide instructions for running the stand-alone versions of each of these install programs. You can also use the Integrated Installer for Identity Manager, which runs these install programs for you. For more information, see the *Identity Manager 4.0.1 Integrated Installation Guide* (http://www.novell.com/documentation/idm401/idm\_integrated\_install/ index.html?page=/documentation/idm401/idm\_integrated\_install/data/front.html)

The Identity Reporting Module relies on the following drivers:

- Identity Manager Driver for Data Collection Service
- Identity Manager Managed System Gateway Driver

These drivers are installed automatically by the Integrated Installer for Identity Manager, so the steps provided in this section are only necessary if you are running the stand-alone versions of the install programs.

- Section 2.1.1, "System Requirements," on page 22
- Section 2.1.2, "About the EAS Installer," on page 24
- Section 2.1.3, "About the Identity Reporting Installer," on page 24
- Section 2.1.4, "Users Created During the Installation Process," on page 25

## 2.1.1 System Requirements

The Event Auditing Service (EAS) runs on SUSE Linux Enterprise Server 11 (32-bit and 64-bit). You need to launch the installer for EAS on a SUSE Linux Enterprise Server machine.

**NOTE:** EAS requires that ksh be installed on the SLES machine. A standard installation of SLES includes ksh. If you remove it, the init.d script will not execute properly.

The reporting module can be installed and run in a variety of environments.

**IMPORTANT:** The reporting module must have an exclusive EAS running on a separate Linux machine. You cannot have multiple reporting instances communicating with a single EAS environment.

To use the reporting module, you must meet the following system requirements:

| Required System Component | System Requirements  |
|---------------------------|--|
| Application Server        | The reporting module runs on JBoss, WebSphere, and WebLogic as described below.  |
|                           | The reporting module with JBoss 5.1.0 requires JRE 1.6.0-20 from Sun and is supported on:  |
|                           | <ul> <li>Windows Server 2003 SP2 (32-bit)</li> </ul>   |
|                           | <ul> <li>Windows Server 2008 R2 (64-bit)</li> </ul>  |
|                           | <ul> <li>Windows Server 2008 SP1 (32-bit and 64-bit)</li> </ul>  |
|                           | <ul> <li>Open Enterprise Server 2 SP3 (32-bit and 64-bit)</li> </ul>   |
|                           | <ul> <li>SUSE Linux Enterprise Server 10 SP3 (32-bit and 64-bit)</li> </ul>  |
|                           | <ul> <li>SUSE Linux Enterprise Server 11 SP1 (32-bit and 64-bit)</li> </ul>  |
|                           | <ul> <li>Red Hat Linux 5.4 (32-bit and 64-bit) and 6.0 (32-bit and 64-bit)</li> </ul>  |
|                           | The reporting module on WebSphere 7.0 requires the IBM J9 VM (build 2.4, J2RE 1.6.0). It is supported on these platforms:  |
|                           | <ul> <li>Windows Server 2003 SP2 (32-bit)</li> </ul>   |
|                           | <ul> <li>Windows Server 2008 R2 (64-bit)</li> </ul>  |
|                           | <ul> <li>Windows Server 2008 SP1 (32-bit and 64-bit)</li> </ul>  |
|                           | <ul> <li>Open Enterprise Server 2 SP3 (32-bit and 64-bit)</li> </ul>   |
|                           | <ul> <li>SUSE Linux Enterprise Server 10 SP3 (32-bit and 64-bit)</li> </ul>  |
|                           | <ul> <li>SUSE Linux Enterprise Server 11 SP1 (32-bit and 64-bit)</li> </ul>  |
|                           | <ul> <li>Red Hat Linux 5.4 (32-bit and 64-bit) and 6.0 (32-bit and 64-bit)</li> </ul>  |
|                           | The reporting module on WebLogic 10.3 requires JRockit JVM 1.6.0_05 and is supported on these platforms.   |
|                           | <ul> <li>Windows Server 2003 SP2 (32-bit)</li> </ul>   |
|                           | <ul> <li>Windows Server 2008 R2 (64-bit)</li> </ul>  |
|                           | <ul> <li>Windows Server 2008 SP1 (32-bit and 64-bit)</li> </ul>  |
|                           | <ul> <li>Open Enterprise Server 2 SP3 (32-bit and 64-bit)</li> </ul>   |
|                           | <ul> <li>SUSE Linux Enterprise Server 10 SP3 (32-bit and 64-bit)</li> </ul>  |
|                           | <ul> <li>SUSE Linux Enterprise Server 11 SP1 (32-bit and 64-bit)</li> </ul>  |
|                           | <ul> <li>Red Hat Linux 5.4 (32-bit and 64-bit) and 6.0 (32-bit and 64-bit)</li> </ul>  |
|                           | <b>NOTE:</b> The reporting module supports Xen and VMWare virtualization as long as the guest operating system is one that is supported by the reporting module. |
| Database Server           | PostgreSQL 8.4.3. (This is the only database supported with the reporting module.)   |
| Metadirectory             | eDirectory 8.8 SP6 with Identity Manager 4.0.1   |
|                           | For the list of supported operating systems, see the Identity Manager and eDirectory documentation.  |

#### **Table 2-1** System Requirements for the Identity Reporting Module

| Required System Component | System Requirements   |
|---------------------------|---|
| Browser                   | The User Application supports both Firefox and Internet Explorer, as described below.   |
|                           | FireFox 3.6 and 4.0 are supported on:   |
|                           | <ul> <li>Windows XP with SP3</li> <li>Windows Vista</li> <li>Windows 7</li> <li>SUSE Linux Enterprise Desktop 11</li> <li>SUSE Linux Enterprise Server 11</li> <li>Novell OpenSuSE 11 SP2</li> <li>Apple Mac</li> </ul> |
|                           | Internet Explorer 8 and 9 are supported on:   |
|                           | <ul> <li>Windows XP with SP3</li> <li>Windows Vista</li> <li>Windows 7</li> </ul>   |
|                           | Internet Explorer 7 is supported on:  |
|                           | <ul> <li>Windows XP with SP3</li> </ul>   |

**Uninstalling EAS or the Identity Reporting Module** In order to conserve disk space, the installation programs for EAS and the Identity Reporting Module do not install a Java virtual machine (JVM). Therefore, if you need to uninstall one or more components, you need to be sure you have a JVM available and also make sure that the JVM is in the PATH. If you encounter an error during an uninstall, add the location of a JVM to the local PATH environment variable and run the uninstall program again.

## 2.1.2 About the EAS Installer

The installer for the Event Auditing Service (EAS) performs these functions:

- Installs and optionally configures the service
- Configures the user who is able to perform administration tasks for the service
- Configures the DBA used by the service to interact with the database
- Allows you to define the port on which the PostgreSQL database runs

EAS runs on SUSE Linux Enterprise Server 11. You need to launch the installer for EAS on a SUSE Linux Enterprise Server machine.

## 2.1.3 About the Identity Reporting Installer

The installer for the reporting module performs these functions:

- Allows you to choose an application server platform
- Deploys the client WAR file to the application server

This WAR file contains the user interface components for reporting.

• Deploys the core WAR file

This WAR file contains the core REST services needed for reporting.

• Deploys the authentication services WAR file

This WAR file contains the authentication services, which control authentication to the reporting module.

- Defines the location of the server for the Event Auditing Service (installed separately)
- Creates the reporting schema in the Security Information and Event Management (SIEM) database
- Configures the PostgreSQL JDBC driver that connects to the SIEM database
- Configures the authentication services for the reporting module
- Configures the e-mail delivery system for the reporting module
- Configures the core reporting services for the reporting module

### 2.1.4 Users Created During the Installation Process

The EAS installation process creates a *novell* group and *novell* user. The novell user is created without a password. If you want to log in as the novell user later (for example, to install patches), create a password for this user after the installation is completed.

In addition, when you install EAS and the Identity Reporting Module, the following database users are created automatically:

| User name                | Description   |
|--------------------------|---|
| dbauser                  | Administrator of the PostgreSQL server and owner of the EAS schema and views.   |
| admin                    | User identity for use with EAS administrative utilities.  |
| idmrptsrv and idmrptuser | Owner of the Identity Reporting schema and views,<br>as well as credentials used for Identity Reporting<br>database connectivity. |
| rptuser and appuser      | Reserved for compatibility with Sentinel.   |

 Table 2-2
 Database Users Created By the Install Process

# 2.2 Running the EAS Install Program

**1** Launch the installer for SUSE Linux Enterprise Desktop 11:

```
./EASInstall.bin
```

When the installer launches, you are prompted for the language:



**2** Choose the language for your installation and click *OK*.

The installer displays the License Agreement screen:

| 🖳 Event Auditing Service (EAS) _ ×  |  |  |
|---|--|--|
| License Agreement   |  |  |
| License Agreement     Introduction  | Installation and Use of Event Auditing Service Requires Acceptance of the<br>Following License Agreement:  |  |
| Custom Install Folder   | Novell(r) Identity Manager 4.0 Advanced Edition<br>Novell Identity Manager Integration Modules   |  |
| O Utilities Administrator P   | Novell Software License Agreement  |  |
| <ul> <li>EAS Administrator Pass</li> <li>PostgreSQL Port</li> <li>Pre-Installation Summary</li> <li>Installing</li> <li>Enable Port Forwarding</li> <li>Install Complete</li> </ul> | PLEASE READ THIS AGREEMENT CAREFULLY. BY INSTALLING,<br>DOWNLOADING OR OTHERWISE USING THE SOFTWARE, YOU AGREE<br>TO THE TERMS OF THIS AGREEMENT. IF YOU DO NOT AGREE WITH<br>THESE TERMS, DO NOT DOWNLOAD, INSTALL OR USE THE SOFTWARE AND,<br>IF APPLICABLE, RETURN THE ENTIRE UNUSED PACKAGE TO THE<br>RESELLER WITH YOUR RECEIPT FOR A REFUND. THE SOFTWARE MAY<br>NOT BE SOLD, TRANSFERRED, OR FURTHER DISTRIBUTED EXCEPT<br>AS AUTHORIZED BY NOVELL.   |  |
| N   | This Novell Software License Agreement ("Agreement") is a legal agreement between You (an entity or a person) and Novell, Inc. ("Novell"). The software product identified in the title of this Agreement for which you have acquired licenses, any media and accompanying documentation (collectively the "Software") is protected by the copyright laws and treaties of the United States ("U.S.") and other countries and is subject to the terms of this Agreement. Any update or support release to the Software that you may download or receive that is not accompanied by a license agreement expressly superseding this |  |
| N   | I accept the terms of the License Agreement  |  |
|   | I do NOT accept the terms of the License Agreement   |  |
| InstallAnywhere   |  |  |
| Cancel  | Previous <u>N</u> ext  |  |

**3** Confirm the license agreement and click *Next*.

The installer displays the Introduction screen:

| ₩.   | Event Auditing Service (EAS)   |
|--|--|
|  | Introduction   |
| License Agreement  | InstallAnywhere will guide you through the installation of Event Auditing Service.   |
| Introduction     Installation Directory  | It is strongly recommended that you quit all programs before continuing with this installation.  |
| <ul> <li>Custom Install Folder</li> <li>Utilities Administrator P</li> <li>EAS Administrator Pass</li> </ul> | Click the 'Next' button to proceed to the next screen. If you want to change<br>something on a previous screen, click the 'Previous' button. |
| PostgreSQL Port     Pre-Installation Summary     Installing  | You may cancel this installation at any time by clicking the 'Cancel' button.  |
| O Enable Port Forwarding<br>O Install Complete   |  |
| 11/1   |  |
| ~~//   |  |
| N.   |  |
|  |  |
| InstallAnywhere  |  |
| Cancel   | Previous Next  |

4 Click Next.

The installer displays the Installation Directory screen:

| 12  | Event Auditing Service (EAS) _ X   |
|---|--|
|   | Installation Directory   |
| <ul> <li>License Agreement</li> <li>Introduction</li> <li>Installation Directory</li> <li>Custom Install Folder</li> <li>Utilities Administrator P</li> <li>EAS Administrator Pass</li> </ul> | The Event Auditing Service will be installed into the following directory.<br>/opt/novell/sentinel_eas |
| <ul> <li>PostgreSQL Port</li> <li>Pre-Installation Summary</li> <li>Installing</li> <li>Enable Port Forwarding</li> <li>Install Complete</li> </ul>   | Default (/opt/novell/sentinel_eas)   |
| InstallAnywhere   | Previous Next  |

**5** Choose *Default* to install the EAS packages in the default directory location, then click *Next*. The installer displays the Utilities Administrator Password screen:

| 12  | Event Auditing Service (EAS)   |
|---|--|
|   | Utilities Administrator Password   |
| <ul> <li>License Agreement</li> <li>Introduction</li> <li>Installation Directory</li> <li>Custom Install Folder</li> <li>Utilities Administrator P</li> </ul>                       | EAS contains an embedded PostgreSQL database server that contains the<br>Security Information and Event Management (SIEM) database.<br>The user "admin" is used for administrative tasks using EAS utilities.<br>Specify a default password for this user. |
| <ul> <li>EAS Administrator Pass</li> <li>PostgreSQL Port</li> <li>Pre-Installation Summary</li> <li>Installing</li> <li>Enable Port Forwarding</li> <li>Install Complete</li> </ul> | Please Enter the Pass <u>w</u> ord:  |
| N.<br>InstallAnywhere<br>Cancel   | Previous   |

**6** Type the administrator's password and click *Next*.

The installer displays the EAS Administrator Password screen:

| 🖳 Event Auditing Service (EAS) _ ×  |   |  |
|---|---|--|
|   | EAS Administrator Password  |  |
| <ul> <li>License Agreement</li> <li>Introduction</li> <li>Installation Directory</li> <li>Custom Install Folder</li> <li>Utilities Administrator P</li> </ul> | EAS contains an embedded PostgreSQL database server that contains the<br>Security Information and Event Management (SIEM) database.<br>The user "dbauser" is the database administrator and owner of EAS schema and<br>data.<br>Specify a default password for this user. |  |
| EAS Administrator Pass PostgreSQL Port  | Please Enter the Pass <u>w</u> ord:   |  |
| <ul> <li>PostgreSQL Port</li> <li>Pre-Installation Summary</li> <li>Installing</li> <li>Enable Port Forwarding</li> <li>Install Complete</li> </ul>           |   |  |
| InstallAnywhere   |   |  |
| Cancel  | Previous Next   |  |

7 Type the EAS Administrator's password and click Next.

The installer displays the PostgreSQL Port screen:

| NE:   | Event Auditing Service (EAS)                                      | _ × _    |
|---|---|----------|
|   | Postgre   | SQL Port |
| <ul> <li>License Agreement</li> <li>Introduction</li> <li>Installation Directory</li> <li>Custom Install Folder</li> <li>Utilities Administrator P</li> <li>EAS Administrator Pass</li> </ul> | Please enter the port number on which you want PostgreSQL to run. |          |
| <ul> <li>PostgreSQL Port</li> <li>Pre-Installation Summary</li> <li>Installing</li> <li>Enable Port Forwarding</li> <li>Install Complete</li> </ul>   | PostgreSQL Port: 15432  |          |
| InstallAnywhere   |   |          |
| Cancel  | Previous  | Next     |

**8** Type the port number for PostgreSQL to run on and click *Next*.

The installer displays the Pre-Installation Summary screen:

| 1  | Event Auditing Service (EAS) _ X   |
|--|--|
|  | Pre-Installation Summary   |
| <ul> <li>License Agreement</li> <li>Introduction</li> <li>Installation Directory</li> <li>Custom Install Folder</li> <li>Utilities Administrator Pass</li> <li>As Administrator Pass</li> <li>PostgreSQL Port</li> <li>Pre-Installation Summary</li> <li>Installing</li> <li>Install Complete</li> </ul> | Pre-Installation Summary Please Review the Following Before Continuing:  Product Name: Event Auditing Service PostgreSQL Port: 15432 Install Type Default (/opt/novell/sentinel_eas) Install Folder: /opt/novell/sentinel_eas Disk Space Information (for Installation Target): Required: 257,311,695 bytes Available: 3,942,117,376 bytes |
| InstallAnywhere  | Previous Install   |

**9** Click *Install* to begin copying files. If you need to change any of your installation settings, click *Previous*.

The installer displays the Enable Port Forwarding screen:

| <b>1</b> 2   | Event Auditing Service (EAS)  |
|--|---|
|  | Enable Port Forwarding  |
| <ul> <li>License Agreement</li> <li>Introduction</li> <li>Installation Directory</li> <li>Custom Install Folder</li> <li>Utilities Administrator P</li> <li>EAS Administrator Pass</li> <li>PostgreSQL Port</li> <li>Pre-Installation Summary</li> <li>Installing</li> <li>Enable Port Forwarding</li> <li>Install Complete</li> </ul> | Port forwarding from port 514 to 1514 is required for the Syslog UDP connector.<br>If you will be using the Syslog UDP connector then please choose to enable port<br>forwarding now. |
|  | Enable Port Forwarding:   |
| N.   |   |
| Cancel   | Previous Next   |

**10** Select *Enable Port Forwarding* if you plan to use the Syslog UDP connector, then click *Next*. The installer displays the Install Complete screen:

| NE   | Event Auditing Service (EAS) _ X  |
|--|---|
|  | Install Complete  |
| <ul> <li>License Agreement</li> <li>Introduction</li> <li>Installation Directory</li> <li>Custom Install Folder</li> <li>Utilities Administrator P</li> <li>EAS Administrator Pass</li> <li>PostgreSQL Port</li> <li>Pre-Installation Summary</li> <li>Installing</li> <li>Enable Port Forwarding</li> <li>Install Complete</li> </ul> | Congratulations! Event Auditing Service has been successfully installed to:<br>/opt/novell/sentinel_eas/sentinel_eas<br>Press "Done" to exit the installer. |
| InstallAnywhere  | Previous Done   |

**11** Click *Done* to finish the installation process.

## 2.2.1 Running the Installer in Silent Mode

You can run the EAS installer in silent mode. Before running the installer, you need to edit the properties file for the installer. Once you've edited the properties file, launch it with this command:

./EASInstall.bin -i silent -f <path to the properties file>

For example:

./EASInstall.bin -i silent -f /root/Software/eas\_configure.properties

## 2.2.2 Setting Passwords in the Environment for a Silent Install

If you do not want to specify the passwords in the properties file, you can set the passwords in the environment instead. In this case, the silent installer will read the passwords from the environment, rather than from the properties file. This can provide some additional security.

The following passwords need to be set for the EAS installer:

- ADMIN\_PWD
- DBA\_PWD

To set a password on Linux, use the export command, as shown in the following example:

```
export ADMIN_PWD=myPassWord
```

## 2.2.3 Upgrading from Novell Audit

If you are upgrading from Novell Audit, you need to be sure that the logevent.conf file points to EAS and uses the correct ports. This is necessary to make sure that events are routed to EAS rather than to the Novell Auditing server.

## 2.2.4 Installing the EAS Management Tool

A Cool Solution is available that provides a graphical user interface for managing EAS. The EAS GUI Management Tool helps you to troubleshoot auditing issues, create content filters, and verify auditing events.

You can download the tool from the EAS GUI Management Tool download page (http://www.novell.com/communities/node/12051/idm-40-eas-gui-management-tool).

# 2.3 Running the Identity Reporting Module Install Program

To run the installation program for the reporting module:

**1** Launch the installer for your platform:

Linux

./IDMReport.bin

#### Windows

IDMReport.exe

When the installation program launches, you are prompted for the language:



**2** Choose the language for your installation and click *OK*. The installer displays the Introduction screen:

| 12  | Identity Reporting ×   |
|---|--|
|   | Introduction   |
| Introduction  | InstallAnywhere will guide you through the installation of Identity Reporting.   |
| <ul> <li>License Agreement</li> <li>Choose Install Folder</li> </ul>    | It is strongly recommended that you quit all programs before continuing with this installation.  |
| Application Server<br>Platform  | Click the 'Next' button to proceed to the next screen. If you want to change<br>something on a previous screen, click the 'Previous' button. |
| <ul> <li>JBoss Configuration</li> <li>Event Auditing Service</li> </ul> | You may cancel this installation at any time by clicking the 'Cancel' button.  |
| O Database Values   | For may cancer this instantion at any time by clicking the cancer button.  |
| O Authentication<br>Configuration                                       |  |
| O User Application Driver<br>Information                                |  |
| Configuration   |  |
| O Report retention values   |  |
| Subcontainer Search   |  |
| Novell Identity Audit Pre-Installation Summary                          |  |
| Installing  |  |
| O Install Complete  |  |
| N   |  |
| IN.   |  |
|   |  |
| InstallAnywhere   |  |
| Cancel  | Previous Next  |
|   |  |

**3** Click *Next*.

The installer displays the License Agreement screen:

| ۶.   | Identity Reporting  | _ ×  |
|--|---|------|
|  | License Agreer  | nent |
| <ul> <li>Introduction</li> <li>License Agreement</li> <li>Choose Install Folder</li> <li>Application Server<br/>Platform</li> <li>JBoss Configuration</li> </ul>         | Installation and Use of Identity Reporting Requires Acceptance of the<br>Following License Agreement:<br>Novell(r) Identity Wanager 4.0 Advanced Edition<br>Novell Identity Wanager Integration Wodules<br>Novell Software License Agreement  |      |
| <ul> <li>Event Auditing Service</li> <li>Database Values</li> <li>Authentication<br/>Configuration</li> <li>User Application Driver<br/>Information</li> </ul>           | PLEASE READ THIS AGREEMENT CAREFULLY. BY INSTALLING,<br>DOWNLOADING OR OTHERWISE USING THE SOFTWARE, YOU AGREE<br>TO THE TERMS OF THIS AGREEMENT. IF YOU DO NOT AGREE WITH<br>THESE TERMS, DO NOT DOWNLOAD, INSTALL OR USE THE SOFTWARE ANN<br>IF APPLICABLE, RETURN THE ENTIRE UNUSED PACKAGE TO THE<br>RESELLER WITH YOUR RECEIPT FOR A REFUND. THE SOFTWARE MAY<br>NOT BE SOLD, TRANSFERRED, OR FURTHER DISTRIBUTED EXCEPT<br>AS AUTHORIZED BY NOVELL.   |      |
| Email Delivery<br>Configuration<br>Report retention values<br>Subcontainer Search<br>Novell Identity Audit<br>Pre-Installation Summary<br>Installing<br>Install Complete | This Novell Software License Agreement ("Agreement") is a legal<br>agreement between You (an entity or a person) and Novell, Inc.<br>("Novell"). The software product identified in the title of<br>this Agreement for which you have acquired licenses, any media<br>and accompanying documentation (collectively the "Software") is<br>protected by the copyright laws and treaties of the United<br>States ("U.S.") and other countries and is subject to the terms<br>of this Agreement. Any update or support release to the<br>Software that you may download or receive that is not<br>accompanied by a license agreement expressly superseding this<br>Agreement is Software and governed by this Agreement. If the<br>Coftware is an update on support balance the You must base |      |
|  | I accept the terms of the License Agreement   |      |
|  | I do NO <u>T</u> accept the terms of the License Agreement  |      |
| InstallAnywhere  |   |      |
| Cancel   | Previous Nex  | t    |

**4** Confirm the license agreement and click *Next*.

The installer displays the Choose Install Folder screen:

| 12  | Identity ReportingX   |
|---|---|
|   | Choose Install Folder   |
| <ul> <li>Introduction</li> <li>License Agreement</li> <li>Choose Install Folder</li> <li>Application Server</li> <li>Platform</li> <li>IBoss Configuration</li> </ul>   | The folder you select will contain any relevant installation log files, helper scripts and configuration scripts. |
| Event Auditing Service  | Select install folder   |
| <ul> <li>Database Values</li> <li>Authentication<br/>Configuration</li> <li>User Application Driver<br/>Information</li> <li>Email Delivery<br/>Configuration</li> <li>Report retention values</li> <li>Subcontainer Search</li> <li>Novell Identity Audit</li> <li>Pre-Installation Summary</li> <li>Installing</li> <li>Install Complete</li> </ul> | /opt/novell/IdentityReporting           Restore Default Folder         Choose                                     |
| InstallAnywhere   |   |
| Cancel  | Previous Next   |

**5** Specify the target location on disk where you want the installation files to be stored and click *Next*.

The installer displays the Application Server Platform screen:

| 12  | Identity Reporting  | _ × _                   |
|---|---|-------------------------|
|   | Appl  | ication Server Platform |
| <ul> <li>Introduction</li> <li>License Agreement</li> <li>Choose Install Folder</li> <li>Application Server<br/>Platform</li> <li>JBoss Configuration</li> <li>Event Auditing Service</li> <li>Database Values</li> <li>Authentication<br/>Configuration</li> <li>User Application Driver<br/>Information</li> <li>Email Delivery<br/>Configuration</li> <li>Email Delivery<br/>Configuration</li> <li>Report retention values</li> <li>Subcontainer Search</li> <li>Novell Identity Audit</li> <li>Pre-Installation Summary</li> <li>Installing</li> <li>Install Complete</li> </ul> | Please choose an application server platform.<br>JBoss     WebSphere     WebLogic |                         |
| InstallAnywhere   | Г   |                         |
| Cancel  |   | Previous <u>N</u> ext   |

**6** Select the application server platform where you will be running the core WAR (IDMRPT-Core.war) and the authentication WAR (IDMRPT-Auth.war) for the reporting module. Click *Next*.

**IMPORTANT:** The names of these WAR files must not be changed. If you change either of the WAR file names, the deployment process fails.

The installer displays the configuration screen that applies to your application server platform.

**WebLogic and WebLogic Configuration:** If you are deploying the reporting module on WebSphere or WebLogic, be sure to read Section 2.3.5, "Configuration Notes for WebLogic and WebSphere," on page 54.

JBoss Configuration: For JBoss, the install program displays this screen:

| 12  | Identity Reporting   | _ ×             |
|---|--|-----------------|
|   | JBos   | s Configuration |
| <ul> <li>Introduction</li> <li>License Agreement</li> <li>Choose Install Folder</li> <li>Application Server<br/>Platform</li> <li>JBoss Configuration</li> </ul>  | This path points to the deploy directory of your JBoss instance<br>For example: /home/novell/idm/jboss/server/IDM/deploy |                 |
| <ul> <li>Event Auditing Service</li> <li>Database Values</li> <li>Authentication<br/>Configuration</li> <li>User Application Driver<br/>Information</li> <li>Email Delivery<br/>Configuration</li> <li>Report retention values</li> <li>Subcontainer Search</li> <li>Novell Identity Audit</li> <li>Pre-Installation Summary</li> <li>Installing</li> <li>Install Complete</li> </ul> | JBoss Deploy Folder: /root<br>Restore Default  | Ch <u>o</u> ose |
| InstallAnywhere   | Previous   | 5 Next          |
|   |  |                 |

7 Specify the target location on disk of the deploy directory for your JBoss server:

| 12  | Identity Reporting ×  |
|---|---|
|   | JBoss Configuration   |
| <ul> <li>Introduction</li> <li>License Agreement</li> <li>Choose Install Folder</li> <li>Application Server<br/>Platform</li> <li>JBoss Configuration</li> </ul>  | This path points to the deploy directory of your JBoss instance.<br>For example: /home/novell/idm/jboss/server/IDM/deploy |
| <ul> <li>Event Auditing Service</li> <li>Database Values</li> <li>Authentication<br/>Configuration</li> <li>User Application Driver<br/>Information</li> <li>Email Delivery<br/>Configuration</li> <li>Report retention values</li> <li>Subcontainer Search</li> <li>Novell Identity Audit</li> <li>Pre-Installation Summary</li> <li>Installing</li> <li>Install Complete</li> </ul> | JBoss Deploy Folder: /opt/novell/jboss/server/IDMProv/deploy<br>Restore Default Choose                                    |
| InstallAnywhere   | Previous Next   |
| Cancer  | FLEADORS INGX   |

8 Click Next.

The installer displays the Event Auditing Service (EAS) screen:

| 12  | Identity Reporting ×  |
|---|---|
|   | Event Auditing Service  |
| <ul> <li>Introduction</li> <li>License Agreement</li> <li>Choose Install Folder</li> <li>Application Server<br/>Platform</li> <li>JBoss Configuration</li> <li>Event Auditing Service</li> <li>Database Values</li> <li>Authentication<br/>Configuration</li> <li>User Application Driver<br/>Information</li> <li>Email Delivery<br/>Configuration</li> <li>Report retention values</li> <li>Subcontainer Search</li> <li>Novell Identity Audit</li> <li>Pre-Installation Summary</li> <li>Installing</li> </ul> | Event Auditing Service         Please enter the hostname or IP address of the server where the Event Auditing Service (EAS) is running.         EAS Server Host Name: localhost |
| O Install Complete  |   |
| Cancel  | Previous Next   |

9 Specify the server name or IP address of the EAS server in the EAS Server Host Name field.

If your EAS server is installed on a remote machine, the installer displays an additional screen for EAS configuration that allows you to specify a password for the server. Copy the system password from the system property in the activemqusers.properties file on the machine where EAS is installed, and paste it into the *EAS System password* field.

**10** Click Next.

The installer displays the Database Values screen:

| 12   | Identity Reporting _ ×   |
|--|--|
|  | Database Values  |
| <ul> <li>Introduction</li> <li>License Agreement</li> <li>Choose Install Folder</li> <li>Application Server<br/>Platform</li> <li>JBoss Configuration</li> </ul> | Please provide the following information for connecting to the Security<br>Information and Event Management (SIEM) database.   |
| <ul> <li>Event Auditing Service</li> <li>Database Values</li> <li>Authentication<br/>Configuration</li> </ul>  | Database Port: 15432<br>Please enter the password for the user "dbauser" created during EAS<br>installation.   |
| User Application Driver<br>Information<br>Email Delivery<br>Configuration<br>Report retention values<br>Subcontainer Search<br>Novell Identity Audit             | dbauser Password:         Please specify a password to be used for idmrptsrv user, which will be the owner of the database schemas and objects (tables & views).         idmrptsrv User Password         Please specify a password to be used for idmrptuser user to be used for read-only access to reporting data. |
| <ul> <li>Pre-Installation Summary</li> <li>Installing</li> <li>Install Complete</li> </ul>   | idmrptuser Password:   |
| InstallAnywhere  | Previous Next  |

- **11** Specify the port number for the database server where the Security Information and Event Management (SIEM) database is stored. Also specify passwords for the following users:
  - Database administrator (user named dbauser)
  - Owner of the database schemas and objects for reporting (user named idmrptsrv)
  - User with read-only access to the reporting data (user named idmrptuser)
- 12 Click Next.

The reporting module installs a JAR file for the PostgreSQL JDBC driver, and automatically uses this file for database connectivity. Therefore, you do not need to select the JAR file for the JDBC driver.

The installer updates the Database Values screen to include a check box that allows you to test the connection to the database:

| 12   | Identity Reporting ×  |
|--|---|
|  | Database Values   |
| <ul> <li>Introduction</li> <li>License Agreement</li> <li>Choose Install Folder</li> <li>Application Server</li> <li>Platform</li> <li>IBoss Configuration</li> </ul>    | The PostgreSQL server containing the SIEM database must be running for the<br>Identity Reporting installation to complete successfully.<br>To test the database connection select Test Database Connection and click Next,<br>otherwise click Next to continue. |
| <ul> <li>Event Auditing Service</li> <li>Database Values</li> <li>Authentication</li> <li>Configuration</li> <li>User Application Driver<br/>Information</li> </ul>      | Test Database Connection  |
| Email Delivery<br>Configuration<br>Report retention values<br>Subcontainer Search<br>Novell Identity Audit<br>Pre-Installation Summary<br>Installing<br>Install Complete |   |
| InstallAnywhere  | Previous  |

**NOTE:** The installer requires that the database be running. If it is not running, the installation process does not finish successfully.

**13** Select *Test Database Connection* and click *Next*.

The installer displays the Authentication Configuration screen:

| 12  | Identity ReportingX  |
|---|--|
|   | Authentication Configuration   |
| <ul> <li>Introduction</li> <li>License Agreement</li> <li>Choose Install Folder</li> <li>Application Server<br/>Platform</li> <li>JBoss Configuration</li> <li>Event Auditing Service</li> </ul>  | Please enter the Identity Vault for authentication, authenticated user container<br>(only users in this container can login to the reporting module) and expiration<br>value for the authentication token. |
| Database Values     Authentication  | Identity Vault for Authentication (host:port):<br>localhost:389  |
| <ul> <li>Configuration</li> <li>User Application Driver<br/>Information</li> <li>Email Delivery<br/>Configuration</li> <li>Report retention values</li> <li>Subcontainer Search</li> <li>Novell Identity Audit</li> <li>Pre-Installation Summary</li> <li>Installing</li> <li>Install Complete</li> </ul> | Authenticated User Container:<br>ou=users,ou=medical-idmsample,o=novell<br>Expiration Value for Authentication Token (in minutes):<br>60<br>Target Locale:<br>English                                      |
| Cancel  | Previous Next  |

**14** Provide the following information about the configuration:

| Configuration Value                       | Description   |
|---|---|
| Identity Vault for Authentication         | Specifies the name and port number for the<br>Identity Vault that will be used for authentication.  |
| Authenticated User Container              | Specifies the LDAP distinguished name (DN) of<br>the container for users that authenticate. Only<br>users in this container can log in to the reporting<br>module.                  |
|   | <b>NOTE:</b> If the DN contains any special characters as defined in RFC 2253/4514 section 2.4, those characters have to be provided as already escaped according to RFC 2253/4514. |
| Expiration Value for Authentication Token | Specifies the number of minutes to retain the token for authentication.   |
| Target Locale                             | Lets you select a language for the configuration.   |

#### 15 Click Next.

The installer updates the Authentication Configuration screen to show radio buttons that allow you to specify the type of connection you are using:

| <b>1</b>  | Identity Reporting  | _ × _       |
|---|---|-------------|
|   | Authentication Co   | nfiguration |
| <ul> <li>Introduction</li> <li>License Agreement</li> <li>Choose Install Folder</li> <li>Application Server<br/>Platform</li> <li>JBoss Configuration</li> <li>Event Auditing Service</li> <li>Database Values</li> <li>Authentication<br/>Configuration</li> <li>User Application Driver<br/>Information</li> <li>Email Delivery<br/>Configuration</li> <li>Report retention values</li> <li>Subcontainer Search</li> <li>Novell Identity Audit</li> <li>Pre-Installation Summary</li> <li>Installing</li> <li>Install Complete</li> </ul> | Authentication Co         Choose the type of connection you are using for your LDAP server.         Secure (SSL) or Non-secure (without SSL).            • Secure (SSL)             • Secure (SSL)             • Non-secure | nfiguration |
| N.  |   |             |
| InstallAnywhere   |   |             |
| Cancel  | Previous  | Next        |

**16** Select one of these options to specify the type of connection you want to use with your LDAP Server:

| Option       | Description   |
|--------------|---|
| Secure (SSL) | Select this option to require that all<br>communication be done using a secure socket.<br>(This option can have adverse performance<br>implications). This setting allows other<br>operations that don't require SSL to operate<br>without SSL. |
| Non-secure   | Select this option to allow communication without SSL.  |

#### **17** Click *Next*.

The installer displays the User Application Driver Information screen:

| 12  | Identity Reporting ×  |
|---|---|
|   | User Application Driver Information   |
| <ul> <li>Introduction</li> <li>License Agreement</li> <li>Choose Install Folder</li> <li>Application Server<br/>Platform</li> <li>JBoss Configuration</li> </ul>  | Please enter the name of your User Application driver, driver set and driver set container.   |
| <ul> <li>Event Auditing Service</li> <li>Database Values</li> <li>Authentication<br/>Configuration</li> <li>User Application Driver<br/>Information</li> <li>Email Delivery<br/>Configuration</li> <li>Report retention values</li> <li>Subcontainer Search</li> <li>Novell Identity Audit</li> <li>Pre-Installation Summary</li> <li>Installing</li> <li>Install Complete</li> </ul> | User Application Driver:          IDM 40Driver         Driver Set Name:         TestDrivers         Driver Set Container Value (for example: ou=idm,ou=system,o=novell):         o=novell |
| ,<br>InstallAnywhere<br>Cancel  | Previous  |

**18** Specify the name of the User Application Driver, driver set, and driver set container you plan to use for the reporting module, then click *Next*.

**NOTE:** The values for all three fields on this screen must be escaped according to the rules defined in RFC 2253/4514.

The installer displays the Email Delivery Configuration screen:

| 2  | Identity ReportingX  |
|--|--|
|  | Email Delivery Configuration   |
| <ul> <li>Introduction</li> <li>License Agreement</li> <li>Choose Install Folder</li> <li>Application Server<br/>Platform</li> </ul>        | Please enter the following information to configure the email server for report<br>notifications. The default sender address will be used in the case where the<br>person who runs a report does not have an email address specified in the<br>Identity Vault. |
| <ul> <li>JBoss Configuration</li> <li>Event Auditing Service</li> <li>Database Values</li> <li>Authentication<br/>Configuration</li> </ul> | SMTP Server Hostname: localhost  |
| <ul> <li>User Application Driver<br/>Information</li> <li>Email Delivery<br/>Configuration</li> </ul>                                      | SMTP Use SSL:<br>False  Server Needs Authentication: False   |
| Report retention values      Subcontainer Search      Novell Identity Audit      Pre-Installation Summary      Installing                  |  |
| O Install Complete   |  |
| InstallAnywhere  | Previous Next  |

**19** Provide the following information about your Simple Mail Transfer Protocol (SMTP) server configuration:

| Setting                    | Description  |
|----------------------------|--|
| SMTP Server Hostname       | Specifies the host address for the e-mail server<br>that will be used for e-mail notifications sent by<br>the reporting module                             |
| SMTP Server Port           | Specifies the port number for the e-mail server.   |
| SMTP Use SSL               | Enables or disables SSL for communications with the e-mail server. Select <i>True</i> to enable SSL, or <i>False</i> to disable SSL.                       |
| Server Need Authentication | Enables or disables authentication for communications with the e-mail server. Select <i>True</i> to enable SSL, or <i>False</i> to disable authentication. |

#### **20** Click Next.

The Email Delivery Configuration screen is updated to include several additional fields required for the e-mail configuration:

| 12   | Identity Reporting ×  |
|--|---|
|  | Email Delivery Configuration  |
| <ul> <li>Introduction</li> <li>License Agreement</li> <li>Choose Install Folder</li> <li>Application Server<br/>Platform</li> <li>JBoss Configuration</li> <li>Event Auditing Service</li> <li>Database Values</li> <li>Authentication<br/>Configuration</li> <li>User Application Driver<br/>Information</li> <li>Email Delivery<br/>Configuration</li> <li>Email Delivery</li> <li>Configuration</li> <li>Report retention values</li> <li>Subcontainer Search</li> <li>Novell Identity Audit</li> <li>Pre-Installation Summary</li> <li>Installing</li> <li>Install Complete</li> </ul> | Email Delivery Configuration         Please enter the following SMTP information.         SMTP User Name: myname@mycompany.com         SMTP User Password: [         (used in From field of email delivery of reports)         Default Email Address: admin@mycompany.com |
|  |   |
| InstallAnywhere  |   |
| Cancel   | Previous <u>N</u> ext   |

**21** Provide these additional SMTP settings:

| SMTP Setting          | Description  |  |
|-----------------------|--|--|
| SMTP User Name        | Specifies the e-mail address to use for authentication, when authentication is enabled.                          |  |
| SMTP User Password    | Specifies the password associated with the e-<br>mail address used for authentication.                           |  |
| Default Email Address | Provides the default e-mail address to use in the From field for e-mail notifications from the reporting module. |  |

22 Click Next.

The installer displays the Report Retention Values screen:

| 1 E  | Identity ReportingX  |  |  |
|--|--|--|--|
| Report retention   |  |  |  |
| <ul> <li>Introduction</li> <li>License Agreement</li> <li>Choose Install Folder</li> <li>Application Server</li> <li>Platform</li> <li>JBoss Configuration</li> <li>Event Auditing Service</li> </ul>  | Please enter the following Report Retention values.  |  |  |
| <ul> <li>Dotabase Values</li> <li>Authentication</li> <li>Configuration</li> <li>User Application Driver<br/>Information</li> <li>Email Delivery<br/>Configuration</li> <li>Email Delivery<br/>Configuration</li> <li>Report retention values</li> <li>Subcontainer Search</li> <li>Novell Identity Audit</li> <li>Pre-Installation Summary</li> <li>Installing</li> <li>Install Complete</li> </ul> | Select Report Lifetime Unit Day  Report Lifetime (how long to keep finished reports before deleting them) 1  Location of the Reports /opt/novell/IdentityReporting  Restore Default Choose |  |  |
| InstallAnywhere  | Previous Next  |  |  |

**23** Provide these additional report settings:

| SMTP Setting            | Description   |  |
|-------------------------|---|--|
| Select the Report Unit  | Before specifying a report lifetime value, you need to specify the unit for the report lifetime value. Select one of the following units: |  |
|                         | ◆ Day   |  |
|                         | <ul> <li>Week</li> </ul>  |  |
|                         | Month   |  |
| Report Lifetime         | Specifies how long the reporting module should retain completed reports before deleting them.   |  |
| Location of the Reports | Specifies the disk location where report definitions will be stored.  |  |

24 Click Next.

The installer displays the Subcontainer Search screen:

| <b>1</b>  | Identity Reporting ×  |
|---|---|
|   | Subcontainer Search   |
| <ul> <li>Introduction</li> <li>License Agreement</li> <li>Choose Install Folder</li> <li>Application Server<br/>Platform</li> <li>JBoss Configuration</li> <li>Event Auditing Service</li> <li>Database Values</li> <li>Authentication<br/>Configuration</li> <li>User Application Driver<br/>Information</li> <li>Email Delivery<br/>Configuration</li> <li>Email Delivery<br/>Configuration</li> <li>Report retention values</li> <li>Subcontainer Search</li> <li>Novell Identity Audit</li> <li>Pre-Installation Summary</li> <li>Installing</li> <li>Installing</li> <li>Install Complete</li> </ul> | Subcontainer Search         The reporting module can search in identity vault subcontainers when performing login. This makes it possible to log in with a simple username instead of a full DN. Would you like to enable subcontainer searching?         Image: The subcontainer search is the subcontainer searching is the subcontainer searching is the subcontainer searching is the subcontainer searching is the subcontainer search is the subcontainer searching is the subcontainer searching is the subcontainer search is the subcontain |
| InstallAnywhere   |   |
| Cancel  | Previous  |

**25** Indicate whether you want to enable subcontainer searches at login time by selecting or deselecting the *Enable Subcontainer Search* check box on the Sub Container Search screen.

If you enable subcontainer searches, you need to provide an LDAP administrator username and password and also specify which login attribute will be used for searching the subtree of the user container. If there are any special characters in the LDAP administrator username, you need to escape these characters:

| 12  | Identity ReportingX   |
|---|---|
|   | Subcontainer Search   |
| <ul> <li>Introduction</li> <li>License Agreement</li> <li>Choose Install Folder</li> <li>Application Server<br/>Platform</li> <li>JBoss Configuration</li> </ul>  | The reporting module can search in identity vault subcontainers when<br>performing login. This makes it possible to log in with a simple username<br>instead of a full DN. Would you like to enable subcontainer searching? |
| <ul> <li>Event Auditing Service</li> <li>Database Values</li> <li>Authentication<br/>Configuration</li> <li>User Application Driver<br/>Information</li> <li>Email Delivery<br/>Configuration</li> <li>Report retention values</li> <li>Subcontainer Search</li> <li>Novell Identity Audit</li> <li>Pre-Installation Summary</li> <li>Installing</li> <li>Install Complete</li> </ul> | Enable Subcontainer Search   LDAP admin user DN:   LDAP admin user Password:   Subcontainer Login Attribute: (for example: cn)  |
| InstallAnywhere   |   |
| Cancel  | Previous Next   |

If you disable subcontainer searches, no searches are performed within the subtree of the user container, and the simple name that the user types during login is always treated as a CN.

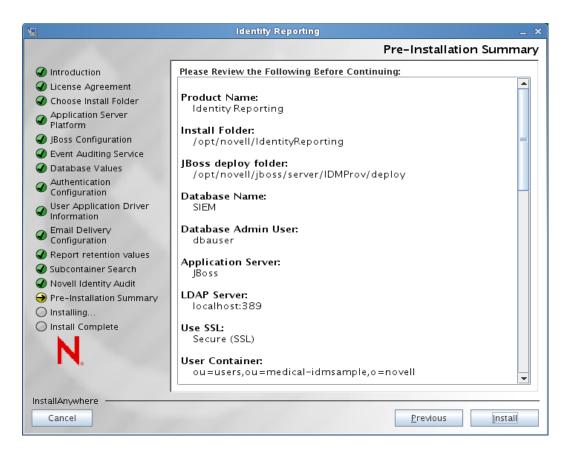
26 Click Next.

The installer displays the Novell Identity Audit screen:

**27** If you want to enable auditing to EAS, select *Yes*, specify the location of the cache folder for auditing, then click *Next*.

If you do not want to enable auditing, simply click Next.

The installer displays the Pre-Installation Summary screen:



28 Click Install to begin copying files.

If you need to change any of your installation settings, click Previous.

## 2.3.1 Running the Installer in Silent Mode

You can run the reporting installer in silent mode. Before running the installer, you need to edit the properties file for the installer. Once you've edited the properties file, launch it with this command:

./IDMReport.bin -i silent -f <path to the properties file>

For example:

./IDMReport.bin -i silent -f /root/Software/silent.properties

## 2.3.2 Setting Passwords in the Environment for a Silent Install

If you do not want to specify the passwords in the properties file, you can set the passwords in the environment instead. In this case, the silent installer will read the passwords from the environment, rather than from the properties file. This can provide some additional security.

The following passwords need to be set for the reporting installer:

- NOVL\_ADMIN\_PWD
- NOVL\_DB\_RPT\_USER\_PASSWORD
- NOVL\_SMTP\_PASSWORD

- NOVL\_EAS\_SYSTEM\_PASSWORD
- NOVL\_IDM\_SRV\_PWD
- NOVL\_IDM\_USER\_PWD

To set a password on Linux, use the export command, as shown in the following example:

export NOVL\_ADMIN\_PWD=myPassWord

To set a password on Windows, use the set command, as shown in the following example:

set NOVL\_ADMIN\_PWD=myPassWord

# 2.3.3 Making Configuration Changes After the Installation

After the installation process is complete, you can still make changes to many of the installation properties for the Identity Reporting Module by running the post-install configuration tool. To launch this tool, execute this file:

./ReportConfig.bin

The user interface for this tool is very similar to the interface for the Identity Reporting Module installer, so you can simply make changes within this tool just as you would within the installer.

If you change any setting for the reporting module by using the post-install configuration tool, you need to restart the application server for the changes to take effect. Any changes made in the Web user interface for the Identity Reporting Module don't require restarting the server.

# 2.3.4 Defining User Preferences After the Installation

The preferences defined with the post-install configuration tool (ReportConfig.bin) apply to the user that started the tool. Suppose the "root" user installed the reporting module and configured the settings for reporting during the installation. In this case, the configuration applies to the system preferences, which define the default settings for the application. When another user such as Allison Blake later launches the reporting module, the module runtime uses the system preferences by default. However, Allison can run the post-install configuration tool to modify the configuration. In this case, the new configuration does not overwrite the system preferences, but instead saves these preferences separately for Allison. This behavior applies to all users. In addition, the REST API can be used to configure user preferences for reporting module users. Whenever a particular user launches the reporting module, the application uses the preferences for the logged in user.

Now suppose that the "root" user decides to uninstall the reporting module. This user runs the uninstaller, which removes the binaries as well as the system preferences and user preferences for the "root" user. However it doesn't remove the user preferences for any other users. Later, if the "root" user installs the reporting module again, and Allison tries to launch the reporting module, Allison will still be using the user preferences configured for her during the previous installation. Therefore, in some situations, you might to suggest that the individual users of the reporting module clean up their user preferences before an uninstall and reinstall of the product.

# 2.3.5 Configuration Notes for WebLogic and WebSphere

The install program for the reporting module creates the users idmrptsrv and idmrptuser in the PostgreSQL database. These users are needed in order to test the data sources required by the reporting module. Furthermore, the data sources need to exist before you deploy the application.

- "Preparing a WebLogic or WebSphere Environment to Run the Reporting Module" on page 54
- "Additional Configuration Notes For WebLogic" on page 54
- "Additional Configuration Notes for WebSphere" on page 55

#### Preparing a WebLogic or WebSphere Environment to Run the Reporting Module

To ensure that your environment is set up correctly, you must perform these steps in the order shown below.

1 Install the reporting module, as described under Section 2.3, "Running the Identity Reporting Module Install Program," on page 33.

This step creates the idmrptsrv and idmrptuser users in the PostgreSQL database, as well as writes the WARs to /opt/novell/IdentityReporting.

**2** Create two data sources for PostgreSQL that connect to the SIEM database. These data sources are bound to the users idmrptsrv and idmrptuser.

For WebSphere, you need to create data sources with the names IDMRPTCfgDataSource and IDMRPTDataSource.

On WebLogic, the names for the datasources must be jdbc/IDMRPTCfgDataSource and jdbc/IDMRPTDataSource.

IDMRPTCfgDataSource is bound to the user called idmrptuser and IDMRPTDataSource is bound to the user called idmrptsrv.

The installation for JBoss creates both data sources automatically, so you do not need to create the data sources for JBoss.

**3** Deploy the reporting module using the application server deployment tools.

#### Additional Configuration Notes For WebLogic

This section provides additional configuration notes for WebLogic.

- "Disabling the enforce-valid-basic-auth-credentials Flag" on page 54
- "SSL Configuration" on page 55
- "Adding JAR Files to the PRE\_CLASSPATH" on page 55

#### Disabling the enforce-valid-basic-auth-credentials Flag

On WebLogic, the reporting module does not find your Identity Vaults unless you disable the enforce-valid-basic-auth-credentials flag.

- 1 Open the config.xml file in the <WLHome>\user\_projects\domains\idm\config\ folder.
- **2** Add the following line in the <security-configuration> section right before the closing of this section:

```
<enforce-valid-basic-auth-credentials>false</enforce-valid-basic-auth-
credentials>
</security-configuration>
```

**3** Save the file and restart the server.

After making this change, you should see your Identity Vaults in the reporting module.

#### SSL Configuration

If you are using SSL connections, you need to persist the eDirectory certificate. This is not necessary for JBoss, because the User Application installer (via configupdate) should have persisted the certificate already.

For WebLogic, you can use keytool:

```
keytool -importcert -trustcacerts -file MyCACert.der -keystore cacerts
```

#### Adding JAR Files to the PRE\_CLASSPATH

If you have installed the Roles Based Provisioning Module and the reporting module on separate servers, you need to add the antlr-2.7.6.jar to the EXT\_PRE\_CLASSPATH environment variable for the reporting module configuration on WebLogic.

#### Additional Configuration Notes for WebSphere

This section outlines additional configuration steps required for WebSphere.

- "Configuring the Spring Framework" on page 55
- "Configuring the Reporting Module to Run Within a Windows Service" on page 55
- "SSL Configuration" on page 56

#### Configuring the Spring Framework

WebSphere 7 has the Spring framework 2.5.5 in its system classpath, whereas the EAS REST API war contains (and uses) the Spring framework 3.0.1. Therefore, you need to remove the Spring framework 2.5.5 jars from the WebSphere system classpath. The WebSphere server should be dedicated to Novell applications because other applications deployed on the same server that rely on WebSphere's bundled Spring framework do not work. The location for the Spring framework jar files is <websphere>/AppServer/lib. This applies to all supported operating systems. On Windows, the path should use backslashes instead of forward slashes.

The files that need to be removed are as follows:

```
spring-beans-2.5.5.jar
spring-core-2.5.5.jar
```

#### Configuring the Reporting Module to Run Within a Windows Service

When the Identity Reporting Module is deployed to a Web container that runs as a Windows Service, the *Log on as* property of that service needs to be configured properly so that it can read or write the same configuration data that is set by the installer or post-install configuration tool.

If you do not make this change, you might see problems when WebSphere 7.0 is installed as a Windows service. In this case, the *Log on as* property is set by default to "local system," which doesn't map to any user defined in the users and groups for the system. The reporting module uses Java Preferences to store application configuration data, which are associated with the OS user who executes the process (in other words, the application server).

The solution is to set the *Log on as* property to the user account that you expect the application server to run as. For example, if you want it to run as "administrator," then set *Log on as* to administrator. The post-install configuration tool must run as the same user. For more information, see Section 2.3.4, "Defining User Preferences After the Installation," on page 53.

#### SSL Configuration

If you are using SSL connections, you need to persist the eDirectory certificate. This is not necessary for JBoss, because the User Application installer (via configupdate) should have persisted the certificate already.

For WebSphere, you can uploaded the CA to the Trusted Store via the console utility.

# 2.4 Configuring the Drivers

The following drivers are required by the reporting module:

- Identity Manager Managed System Gateway Driver
- Identity Manager Driver for Data Collection Service

These drivers are installed automatically by the Integrated Installer for Identity Manager, so the steps provided below are only necessary if you are running the stand-alone versions of the install programs.

If you are running the stand-alone versions of the install programs, you can use the new package management tools provided with Designer for Identity Manager to install and configure the drivers.

- Section 2.4.1, "Installing the Packages," on page 56
- Section 2.4.2, "Configuring the Managed System Gateway Driver," on page 58
- Section 2.4.3, "Configuring the Identity Manager Driver for Data Collection Service," on page 63
- Section 2.4.4, "Deploying the Drivers," on page 69
- Section 2.4.5, "Runtime Configuration and Troubleshooting," on page 69
- Section 2.4.6, "Recommended Auditing Flags for the Drivers," on page 93

# 2.4.1 Installing the Packages

Before you attempt to configure the drivers, you need to be sure you have all of the necessary packages in the Package Catalog. When you create a new Identity Manager project, the user interface automatically prompts you to import several packages into the new project. If you choose not to import the packages at the time you create your project, you need to install them later, as described below.

1 After you create a new Identity Manager project in Designer, select the *Package Catalog* and click *Import Package*.

| 🥹 Designer  |  |                          |  |
|---|--|--------------------------|--|
| File Edit View Project Live Tools Model W   | ndow Help  |                          |  |
| - <b>二日</b> (10) (10) (10) (10) (10) (10) (10) (10)   | 1 ¢ • ↔ 1 @ D 1 월 1 ₩ 1 ₩                                | E 6                      | Designer   |
| 🔁 Outine 🕄 🖓 S. Navigator 🔍 🗖   | 😥 *designer 40testproject - Developer                    |                          |  |
| u 🗗 🕅 🖽 🗁 🏄   | Modeler 100%   | <u>⊔⊔⊑,0000 2 49 ⊽ :</u> | 🕽 Palette 🛛 🗅  |
| Boo Protocolest     B | i dentry   |                          | Best     Margue     - Grandtin     Margue     - Grandtin     Margue     Margue |
|   |  |                          |  |
| designer40project<br>B 🙀 designer40testproject  | 😮 Developer 🔯 Architect 🖓 Dataflow 🎹 Table               |                          |  |
| User Application     StringReview   | S Project Checker 23                                     | 03                       |  |
| TD8Test   | Results non-filtered: (0 items )<br>Sevenity Description | Model Object             |  |
| 0° 169M of 292M   |  |                          |  |

Designer displays the Select Package dialog box.

| Package                              | Version | Short Name   | Vendor           | License | ^ |
|--------------------------------------|---------|--------------|------------------|---------|---|
| Active Directory Base                | 1.0.1   | NOVLADBASE   | Novell, Inc.     |         |   |
| 🗹 🎲 Avaya Base                       | 1.0.0   | NOVLAVYAB    | Novell, Inc.     |         |   |
| 🗹 🎲 Blackboard Base                  | 1.0.0   | OBNDBKBDBASE | Omnibond Systems |         |   |
| 🗹 🍪 Data Collection Service Base     | 1.0.4   | NOVLIDMDCSB  | Novell, Inc.     |         |   |
| 🗹 🅎 Delimited Text Base              | 1.0.0   | NOVLDTXTBASE | Novell, Inc.     |         |   |
| 🗹 🍪 eDirectory Base                  | 1.0.0   | NOVLEDIRBASE | Novell, Inc.     |         |   |
| 🗹 🅎 Google Apps Base                 | 1.0.0   | NOVLGGLEBASE | Novell, Inc.     |         |   |
| 🗹 🏠 GroupWise Base                   | 1.0.0   | NOVLGRPWB    | Novell, Inc.     |         |   |
| 🗹 🅎 ID Provider Base                 | 1.0.0   | NOVLIDPROVB  | Novell, Inc.     |         |   |
| 🗹 🅎 JMS Base                         | 1.0.0   | NOVLJMSBASE  | Novell, Inc.     |         | 6 |
| 🗹 🏠 LDAP Base                        | 1.0.0   | NOVLLDAPBASE | Novell, Inc.     |         |   |
| 🗹 🅎 Loopback Base                    | 1.0.0   | NOVLLBACKB   | Novell, Inc.     |         |   |
| 🗹 🏠 Managed System Gateway Base      | 1.0.1   | NOVLIDMMSGWB | Novell, Inc.     |         |   |
| 🗹 🏠 Notes Base                       | 1.0.1   | NOVLNOTEBASE | Novell, Inc.     |         |   |
| 🗹 🏠 Null Service Base                | 1.0.0   | NOVLNULLBASE | Novell, Inc.     |         |   |
| 🗹 🅎 PeopleSoft Base                  | 1.0.0   | NOVLPSFTB    | Novell, Inc.     |         |   |
| 🗹 🏠 Role and Resource Service Base   | 1.0.1   | NOVLRSERVB   | Novell, Inc.     |         |   |
| A Dala Pasad Entitlements (DDE) Pasa | 100     | NOVIDBEDACE  | Nevial Tec       |         | ~ |

**2** Click *Select All*, then click *OK*.

Designer adds several new package folders under the *Package Catalog*. These package folders correspond to the objects in the palette on the right side of the Modeler view in Designer.

**3** Click *Save* to save your project.

**Configuring Drivers for the Roles Based Provisioning Module:** At this point, you would typically want to configure the User Application Driver and the Roles and Resources Driver in Designer, which are required for the Roles Based Provisioning Module. The procedure for configuring these drivers is described in the *Roles Based Provisioning Module Installation Guide*. The sections that follow describe the steps you would take to configure the Managed System Gateway Driver and the Data Collection Service Driver.

# 2.4.2 Configuring the Managed System Gateway Driver

1 Select Managed System Gateway in the palette in the Modeler view.



2 Drag the icon for *Managed System Gateway* onto the Modeler view.

Designer displays the Driver Configuration Wizard:

|   | Feature Selection                                    | Select Driver Base Configuration                           |               |  |  |  |
|---|--|--|---------------|--|--|--|
|   | O Select Driver Base Configuration                   |  |               |  |  |  |
|   | Select Mandatory Features Select Optional Features   | <ol> <li>Only one base package can be selected.</li> </ol> |               |  |  |  |
| • | Installation Tasks<br>Determining Installation Tasks | Available Packages   |               |  |  |  |
| • | Installation Summary                                 | Name   | Version       |  |  |  |
|   | Confirm Installation Tasks                           | Managed System Gateway Base                                | 1.0.1         |  |  |  |
|   |  | Show only applicable package versions                      |               |  |  |  |
|   |  | [Import Driver Configuration] < Back Next >                | Finish Cancel |  |  |  |

3 Select Managed System Gateway Base and click Next:

If you have multiple versions of the package, you need to select the particular version you want to install. In this example, only one version is available.

The Driver Configuration Wizard now shows the Select Mandatory Features screen.

**4** Make sure the mandatory features listed are selected and click *Next*.

The interface displays a dialog box to inform you that need an additional package called *Advanced Java Class*.

**5** Click *OK* to install the required package.

The wizard displays a screen that allows you to specify a name for the driver.

6 Accept the default driver name, or change it if you like, then click Next.

The wizard now displays a screen that allows you to specify the connection parameters for the driver.

**7** Specify the IP address and port the driver should listen on, as well as the protocol you want to use:

| Connection Parameters |          |
|-----------------------|----------|
| Address(es)           |          |
| Port                  | 9000     |
| Protocol              | http 🔽 🚱 |
|                       |          |

The reporting module requests data from the Managed System Gateway Driver. Therefore, it needs to know which IP address, port, and protocol to use (http or https).

8 Click Next.

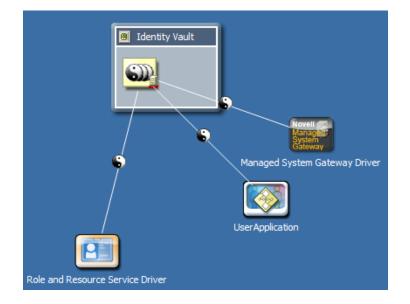
The wizard now displays a screen that asks whether you plan to connect to a remote loader.

9 Select yes or no to indicate whether you will using a remote loader, then click Next.

The wizard now shows the Confirm Installation Tasks screen.

**10** If everything looks correct, click *Finish*.

Designer adds the Managed System Gateway Driver to the Modeler view:



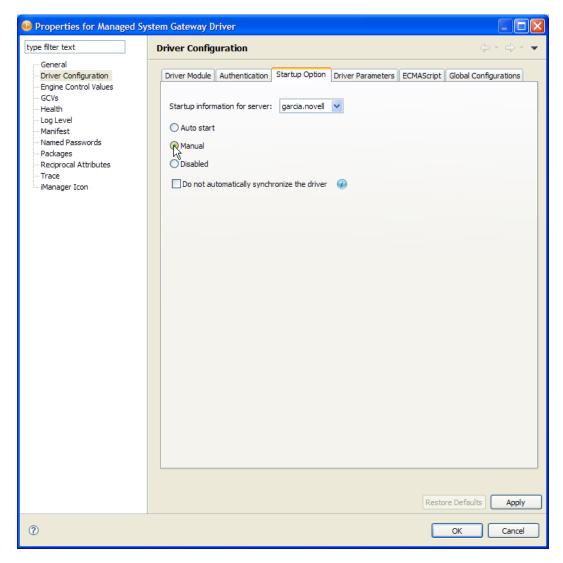
**11** To configure additional settings for the driver, right-click the line connecting the Managed System Gateway Driver to the driver set and select *Properties*.

| Identity Vault                   |
|----------------------------------|
| Role and Resource Service Driver |

**12** Designer displays the Properties for Managed System Gateway Driver dialog box:

| Properties for Managed Sy   | stem Gateway  | Driver         |                               |              |
|---|---|----------------|-------------------------------|--------------|
| type filter text  | General   |                |                               | ⇔ ∗ ⇔ ∗ ◄    |
| General<br>Driver Configuration<br>Engine Control Values<br>GCVs<br>Health<br>Log Level<br>Manifest | Name:<br>Notes:                                     | Managed System | Gateway Driver                |              |
| Named Passwords<br>Packages<br>Reciprocal Attributes<br>Trace<br>iManager Icon                      |   |                |                               |              |
|   | Server  | /ell           | Driver Version<br>Unavailable | 6            |
|   | Basic Configura<br>File:<br>Supported DN<br>Format: | None           |                               |              |
| 0   |   |                | Restore Defa                  | Apply Cancel |

**13** Select *Driver Configuration* in the left menu and click the *Startup Option* tab. Select *Manual* for the startup setting:



**14** Click the *Driver Parameters* tab and select *show* under *Connection Parameters* to show the settings you provided to the wizard:

| Properties for Managed Sy  | stem Gateway Driver   |                                  |
|--|---|----------------------------------|
| type filter text   | Driver Configuration  | ↓ ↓ ↓ ↓                          |
| General Driver Configuration Engine Control Values GCVs Health Log Level Manifest Named Passwords Packages | Driver Module Authentication Startup Option Driver Parameters Driver parameters for server: garcia.novell  Edit XML Driver Options Subscriber Options Publisher Options | ECMAScript Global Configurations |
| Reciprocal Attributes<br>Trace<br>Manager Icon   | Connection Parameters   |                                  |
|  | Show connection parameters Address(es)  | show 💙 🕡                         |
|  | Port  | 9000                             |
|  | Protocol<br>Session timeout interval  | <u>Ittp</u> ♥ ₽<br>30 ₽          |
|  | Driver Parameters   |                                  |
|  | Show driver parameters  | show 💙 🍻                         |
|  | Preferred Connection Protocol   | LDAPS 💌 🕢                        |
|  | Always accept server certificate  | true V 🕡 V                       |
|  |   | Restore Defaults Apply           |
| 0  |   | OK Cancel                        |

#### **15** Select *show* under *Driver Parameters*.

You can optionally make changes to the Connection Parameter, Driver Parameter, and Publisher Options settings. The settings that you might want to modify are described below:

| Parameter Type       | Parameter   | Description   |
|----------------------|-------------|---|
| Connection Parameter | Address(es) | IP address on which the driver should listen.<br>If you want the driver to listen on more than<br>one interface, you can provide a comma-<br>separated list of addresses. |

| Parameter Type    | Parameter                       | Description  |
|-------------------|---------------------------------|--|
|                   | Port                            | The port on which the driver accepts requests. If multiple addresses are specified, the same port number is used to listen on all the interfaces. For example, if the address is set to 164.99.88.30,127.0.0.1, and the port is set to 9000, then the driver listens on the following: |
|                   |                                 | 164.99.88.30:9000<br>127.0.0.1:9000  |
|                   | Protocol                        | Protocol for accessing the driver. The choices are HTTP and HTTPS. If you select HTTPS, you need to provide the KMO name.  |
|                   | Session timeout interval        | Defines a timer for the session that controls<br>how long (in minutes) the session can be<br>inactive before it is terminated.   |
| Driver Parameter  | Duration result is kept         | Specifies the duration (in minutes) for which<br>query results are available before they are<br>marked for purging. All results that exceed<br>this duration are purged in the next purge<br>cycle.  |
|                   | Purge interval                  | Specifies the duration (in hours) between<br>purge cycles. A new purge cycle is executed<br>when this interval is reached. The purge<br>cycle cleans up all results that have been<br>marked for purging.  |
| Publisher Options | Publisher heartbeat<br>interval | Specifies the duration (in minutes) between<br>heartbeats. Whenever this interval is<br>reached and there has been no traffic on the<br>Publisher channel, a new heartbeat is sent.  |

**16** Open the other tabs associated with Driver Configuration to review the settings.

You can make changes to the settings, if you like, but you do not need to in order to get the driver up and running.

- **17** Select the *Packages* option in the left menu to see which packages have been installed. You do not need to change the *Operation* settings unless you want to uninstall a particular package.
- **18** Click *Apply* when you are satisfied with all of the settings.

# 2.4.3 Configuring the Identity Manager Driver for Data Collection Service

**1** Select *Data Collection Service* in the palette in the Modeler view.



**2** Drag the icon for *Data Collection Service* onto the Modeler view.

Designer displays the Driver Configuration Wizard:

| Solution Wizard  |   |  |  |  |  |
|--|---|--|--|--|--|
| Feature Selection      Select Driver Base Configuration      Select Mandatory Features      Select Optional Features | Select Driver Base Configuration (1) Only one base package can be selected.   |  |  |  |  |
| Installation Tasks     Determining Installation Tasks     Installation Summary                                       | Available Packages  |  |  |  |  |
| Confirm Installation Tasks   | Data Collection Service Base 1.0.4  |  |  |  |  |
|  |   |  |  |  |  |
|  | Show only applicable package versions   |  |  |  |  |
|  | (7)     ( |  |  |  |  |

- **3** Select *Data Collection Service Base* and click *Next*.
- 4 Make sure the optional features listed are selected and click *Next*.

The interface displays a dialog box to inform you that need an additional package called LDAP Library.

**5** Click *OK* to install the required package.

The wizard displays a screen that allows you to specify a name for the driver.

6 Accept the default driver name, or change it if you like, then click Next.

The wizard now displays a screen that allows you to specify the connection parameters for the driver.

- 7 Specify the IP address and port of the reporting module, as well as the protocol you want to use. Also, specify the user and password of the Reporting Administrator for authentication:
- 8 Click Next.

The wizard now displays a screen that allows you to specify settings for the Identity Vault Registration and Managed System Gateway Registration.

**9** For the Identity Vault Registration, provide a name and description, as well as the IP address for the Identity Vault.

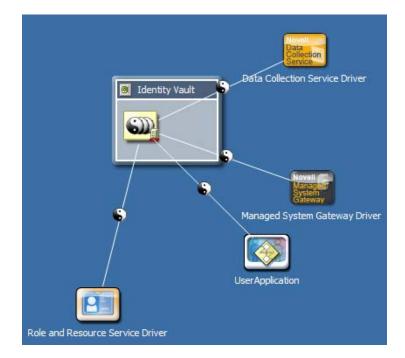
Be sure to select *Yes* for *Register Managed System Gateway*. For the *Managed System Gateway Registration*, provide the DN for the driver, as well as the user and password for the LDAP administrator. Because the driver has not yet been deployed, the browse function does not show the Managed System Gateway driver you just configured, so you might need to type the DN for the driver.

**10** Click Next.

The wizard now displays the Confirm Installation Tasks screen.

**11** If everything looks correct, click *Finish*.

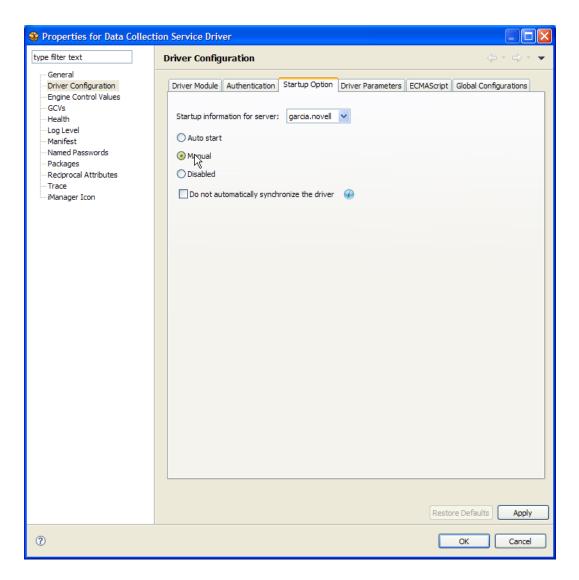
Designer adds the Managed System Gateway Driver to the Modeler view:



**12** To configure additional settings for the driver, right-click the line connecting the Data Collection Service Driver to the driver set and select *Properties*.

Designer now displays the Properties for Data Collection Service Driver dialog.

**13** Select *Driver Configuration* in the left menu and click the *Startup Option* tab. Select *Manual* for the startup setting:



- **14** Select *Driver Configuration* in the left menu and click the *Driver Parameters* tab. Select *show* under *Connection Parameters*. Also, select *show* under *Driver Parameters*.
- **15** Scroll down to the settings shown in the *Driver Parameters* section.

You might want to change the values for some of these settings. In a test environment, you might want to use low numbers to be sure your events are being processed correctly. However, in a production environment, you probably want to use higher numbers so that the system does not process events unnecessarily:

| Section 2018 Properties for Data Collect                 | ion Service Driver   |
|--|--|
| type filter text   | Driver Configuration $\Leftrightarrow \bullet \Rightarrow \bullet$                             |
| General<br>Driver Configuration<br>Engine Control Values | Driver Module Authentication Startup Option Driver Parameters ECMAScript Global Configurations |
| ···· GCVs<br>···· Health<br>··· Log Level                | Driver parameters for server: garcia.novell  |
| ···· Manifest<br>···· Named Passwords                    | Edit XML   |
| Packages Reciprocal Attributes                           | Driver Options Subscriber Options Publisher Options  |
| ··· Trace<br>··· iManager Icon                           | Gateway Driver DN novell\TestDrivers\Managed System Gateway Dr 💟 🔍 🧃 🧖                         |
|  | User DN (LDAP) CN=admin,O=novell 🗸 🧃   |
|  | Password Set Password 🧟 🧃  |
|  | Driver Parameters  |
|  | Show driver parameters   |
|  | Time interval between submitting events  |
|  | Number of events to be 100   |
|  | Maximum number of 10   |
|  |  |
|  |  |
|  |  |
|  | Restore Defaults Apply   |
| 0  | OK Cancel  |

You can optionally make changes to the Connection Parameter, Identity Vault Registration, Managed System Gateway Registration, and Driver Parameters settings. The settings that you might want to modify are described below:

| Parameter Type              | Parameter  | Description   |
|-----------------------------|------------|---|
| Connection Parameters       | IP Address | IP address where the reporting module is installed and running.   |
|                             | Port       | Port number for the reporting module (for REST connections).  |
|                             | Protocol   | Protocol for accessing the reporting<br>module. The choices are HTTP and<br>HTTPS. If you select HTTPS, you<br>need to indicate whether you always<br>trust the server's certificate. |
| Identity Vault Registration | Name       | Provides the name you want to use<br>to refer to your Identity Vault within<br>the reporting module.  |

| Parameter Type                         | Parameter                                   | Description  |
|--|---|--|
|  | Description                                 | A short description of the Identity Vault.   |
|  | Address                                     | IP address of the Identity Vault.  |
|  |   | 164.99.130.127   |
|  |   | 164.99.130.127   |
| Managed System Gateway<br>Registration | Register Managed System<br>Gateway          | Indicates whether you want to<br>register the Managed System<br>Gateway Driver.  |
|  | Managed System Gateway<br>Driver DN (slash) | Specifies the DN of the Managed<br>System Gateway Driver in slash<br>format.   |
|  | User DN (LDAP)                              | Specifies the LDAP DN of the user<br>that the driver should use to<br>authenticate to the Managed System<br>Gateway Driver. This DN must exist<br>in the Identity Vault.   |
|  | Password                                    | Specifies the password for the user.   |
| Driver Parameters                      | Time interval between submitting events     | The maximum amount of time that<br>an event can remain in the<br>persistence layer before being<br>submitted to the DCS (and to the<br>database for the reporting module). |
|  | Number of events to be sent in batch        | Specifies the number of events that<br>can be gathered by the persistence<br>layer before it sends them over to<br>the DCS (without waiting for the<br>timeout to occur).  |
|  | Maximum number of batches in the file       | Defines an upper limit for the storage capacity of the persistence layer.  |

**16** Select *Engine Control Values* in the left menu.

For the *Qualified form for DN-syntax attribute values* setting, be sure that *True* is selected so that DNs are configured properly.

17 Open the other tabs associated with Driver Configuration to review the settings.

You can make changes to the settings, if you like, but you do not need to in order to get the driver up and running.

- **18** Select *GCVs* in the left menu, then select *Show* for *Show override options*.
- **19** (Optional) Provide new values that override the global configuration values.
- **20** Click *OK*.

Designer returns you to the Modeler view.

# 2.4.4 Deploying the Drivers

To deploy the drivers you just configured:

- **1** Select the driver set (either in the Modeler view or in the Outline view).
- **2** Choose *Live* > *Deploy*.

Designer displays a progress window that shows which objects are being deployed:

| Progress Information  |
|---|
| Deploying the IDM objects to eDirectory   |
|   |
| Deploying attributes of the Policy named 'NOVLUABASE-its-IdentityTransformation'. |
| Cancel  |

For each driver deployed, you see a dialog box prompting you for the security equivalent. You need to provide the LDAP Administrator for each driver.

# 2.4.5 Runtime Configuration and Troubleshooting

This section provides some additional configuration steps you should take to ensure that the runtime environment is operating correctly. It also provides troubleshooting techniques, as well as some information about database tables that are of particular interest.

- "Verifying That the Managed Systems Are Working" on page 69
- "Starting the Drivers" on page 75
- "Migrating the Data Collection Service Driver" on page 82
- "Starting the Collection Process for the Managed System Gateway Driver" on page 84
- "Adding Support for Custom Attributes and Objects" on page 88
- "Adding Support for Multiple Driversets" on page 91
- "Configuring the Drivers to Run in Remote Mode with SSL" on page 92
- "Troubleshooting the Drivers" on page 93

#### Verifying That the Managed Systems Are Working

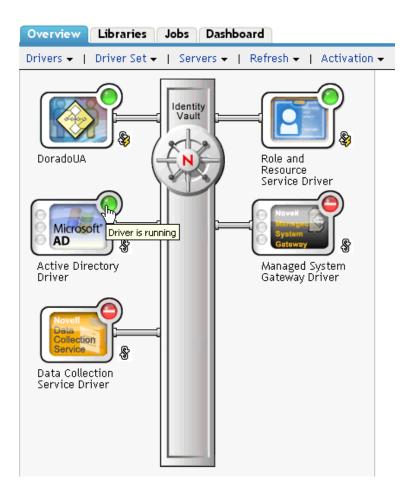
Before you start the Managed System Gateway Driver and the Data Collection Service Driver, you should confirm that the underlying managed systems are properly configured. By doing this, you can isolate problems with your environment that do not relate to the configuration of the reporting drivers.

To troubleshoot your Active Directory environment, for example, you might want to test an Active Directory entitlement by assigning a resource in the User Application.

**NOTE:** Details on configuring the Active Directory driver are provided in the *Driver for Active Directory Implementation Guide* (http://www.novell.com/documentation/idm401drivers/ index.html).

The following steps demonstrate one way to confirm that Active Directory is properly configured:

- **1** Make sure that the User Application and the Identity Reporting Module are both running on the same server.
- **2** In iManager, verify that the User Application Driver and the Role and Resource Service Driver are running, and make sure that the driver for the managed system is running:



**3** To verify that the User Application can retrieve information from Active Directory, first log into the User Application as a User Application Administrator:



**4** In the Resource Catalog, create a new resource for Active Directory accounts:

| Welcome Application Administrator | Ident          | ity Self-Service | Work Dashboard |            | Roles and Re | sources     | Compliance    | Administ | ration |
|-----------------------------------|----------------|------------------|----------------|------------|--------------|-------------|---------------|----------|--------|
| ROLES AND RESOURCES 🔗 👔           | Resource       | Catalog          |                |            |              |             |               |          |        |
| Role Catalog                      | New Resou      |                  |                |            |              |             |               | ×        |        |
| Resource Catalog                  | <u> </u>       |                  |                |            |              |             | * - indicates | _        |        |
| SoD Catalog                       | Display Name:* | AD Account       |                | <b>5</b>   | Categories:  | Default     |               |          |        |
| REPORTS 🔗 I                       | Description:   | AD Account       |                |            |              | System Reso | urces         |          |        |
| Role Reports                      |                |                  |                | <b>)</b> = |              |             |               | ~        |        |
| SoD Reports                       |                |                  |                |            |              |             |               |          |        |
| User Reports                      |                |                  |                |            | Owners:      | User 💌      |               |          |        |
| CONFIGURATION                     |                |                  |                |            |              |             |               |          |        |
| Configure Roles and               |                |                  |                |            |              |             |               |          |        |
| Resources Settings                |                |                  |                |            |              |             | 0             | X        |        |
|                                   | Save Canc      | -                |                |            |              |             |               |          |        |

**5** Bind the resource to an entitlement within the Active Directory Driver, such as *User Account Entitlement*:

| 🍘 AD Accoun    | it                       |   | ×             |
|----------------|--------------------------|---|---------------|
| Success: Re    | esource successfully cre | Browse Entitlements   | equired.<br>© |
| Display Name:* | AD Account               | Select the entitlement to be assigned with the resource.  |               |
| Description:   | AD Account               | <ul> <li>Ø Active Directory Driver</li> <li>Exchange Mailbox Entitlement</li> <li>Group Membership Entitlement</li> <li>User Account Entitlement</li> </ul> |               |
| Entitlement    | Request Form             |   |               |
| Entitlement N  | lame:                    | OK Cancel   |               |
| Save Canc      | zel                      | ß   |               |

Notice that the User Application is able to retrieve the entitlement from the driver.

**6** Because this particular resource pertains to accounts, configure the resource to assign an account value:

| Entitlement Reque  | st Form | Approval | Assignments | Request Status |   |
|--|---------|----------|-------------|----------------|---|
| Entitlement Name: User Account Entitlement   |         | t        |             |                |   |
| The User Account entitlement grants or denies an account in Active Directory for the user.<br>Entitlement Description: When granted, the user is given an enabled logon account. When revoked, the logon account is<br>either disabled or deleted depeding on how the drive is configured. |         |          |             |                |   |
| Entitlement Value Information  |         |          |             |                |   |
| The <b>User Account Entitlement</b> entitlement provides a list of defined values for selection. A user can only be<br>assigned one value.   |         |          |             |                |   |
|  |         |          |             |                |   |
| Allow user to assign entitlement value(s) at resource request time:  |         |          |             |                |   |
| Static Value   |         |          |             |                |   |
| Selected Value(s)*   |         |          |             |                |   |
|  |         |          |             |                | - |

**7** Select the account value and click *Add*:

|  |  |                         |                        | Filter 🛇 🕶   Rows: 10 💌                                 |
|--|--|-------------------------|------------------------|---|
| Name ≜   |  | Description             |                        |   |
| Account for domain: carpa                          | thia.qalab.com                             | User account in A       | ctive Directory domain | carpathia.qalab.com                                     |
|  | K  | 🗲 1-1 of 1 🔿 🏓          |                        |   |
| Add Cancel   |  |                         |                        |   |
| Entitlement Request For                            | n Approval                                 | Assignments             | Request Status         |   |
| Entitlement Name: User /                           | Account Entitlemen                         | t                       |                        |   |
| Entitlement Description: When                      | granted, the user i<br>disabled or deleted | s given an enabled l    |                        | Directory for the user.<br>evoked, the logon account is |
| The User Account Entitlemen<br>assigned one value. |  | des a list of defined v | alues for selection. A | user can only be  |
| <ul> <li>Assign entitlement value(s)</li> </ul>    | now:                                       |                         |                        |   |
| Allow user to assign entitlem                      | ent value(s) at res                        | ource request time:     |                        |   |
| Static Value                                       |  |                         |                        |   |
| Selected Value(s)*                                 |  |                         |                        |   |
|  |  |                         |                        |   |
| Save Cancel  |  |                         |                        |   |

This release supports two entitlement parameter formats, one for legacy values, and one for Identity Manager 4.0.1. When you create a new driver, the policy format used is the new format for Identity Manager 4.0.1.

**8** Now create another resource that assigns groups:

| 🍘 New Resou      | rce      |            |             | ×                    |     |
|------------------|----------|------------|-------------|----------------------|-----|
|                  |          |            |             | * - indicates requir | ed. |
| Display Name:* , | AD Group | <b>9</b> 7 | Categories: |                      | ^   |
| Description:     | AD Group |            |             | System Resources     |     |
|                  |          | 5          |             |                      | ~   |
|                  |          |            |             |                      |     |
|                  |          |            | Owners:     | User 💌 🔍             |     |
|                  |          |            |             |                      |     |
|                  |          |            |             |                      |     |
|                  |          |            |             |                      |     |
|                  |          |            |             |                      |     |
| Save Cance       | 1        |            |             |                      |     |

**9** Bind the resource to an entitlement that is suitable for groups. For this particular resource, map to the *Group Membership Entitlement*:

| 🔞 Resource                    | Catalog                              |   |              |
|-------------------------------|--------------------------------------|---|--------------|
| 🍘 AD Group                    |                                      |   | ×            |
| Success: Re<br>Display Name:* | esource successfully cre<br>AD Group | Browse Entitlements<br>Select the entitlement to be assigned with the resource.   | equired<br>© |
| Description:                  | AD Group                             | <ul> <li>Active Directory Driver</li> <li>Exchange Mailbox Entitlement</li> <li>Group Membership Entitlement</li> <li>User Account Entitlement</li> </ul> |              |
| Entitlement                   | Request Form                         |   |              |
| Entitlement N                 | ame:                                 | OK Cancel   |              |
| Save Canc                     | el                                   |   |              |

**10** Configure this resource so that the entitlement value is assigned by the user at request time, and allow the user to select multiple values for a single assignment request:

| Entitlement                          | Reque        | st Form  | Approval   | Assignments   | Request Status   |  |
|--------------------------------------|--------------|--|--|---|--|--|
| Entitlement Nar<br>Entitlement Des   |              | The Group<br>must be a<br>the group<br>user is ad<br>removed b | ssociated with a<br>. The group me<br>ded to a contro<br>by the driver. Fi | rants or denies memb<br>a group in the Identity<br>mbership entitlement<br>Iled group in Active D | Vault. When revoked<br>is not enforced on the<br>pirectory by some extent<br>ent is removed from the | ctive Directory. The group<br>, the user is removed from<br>e publisher channel: If a<br>mal tool, the user is not<br>e user object instead of |
| Entitlemen                           | nt Value     | Inform   | ation  |   |  |  |
| The <b>Group Me</b><br>assigned more |              |  | ent entitlemen   | t provides a list of de   | fined values for selecti   | ion. A user can be   |
| 🔘 Assign enti                        | itlement va  | alue(s) now  | r.   |   |  |  |
| <ul> <li>Allow user</li> </ul>       | to assign (  | entitlement  | value(s) at res  | ource request time:   |  |  |
| – Dynamic Va                         | alue         |  |  |   |  |  |
| Label for va                         | alue field:* |  | Select Group   | (s)   | 5  |  |
| Display valı<br>List:*               | ues from E   | ntitlement   | Group 💙  |   |  |  |
| 🗹 Allow us                           | er to requ   | est multiple   | assignments b  | by selecting more that  | n one value.   |  |
|                                      |              |  |  |   |  |  |

**11** Verify that the entitlements were created successfully:

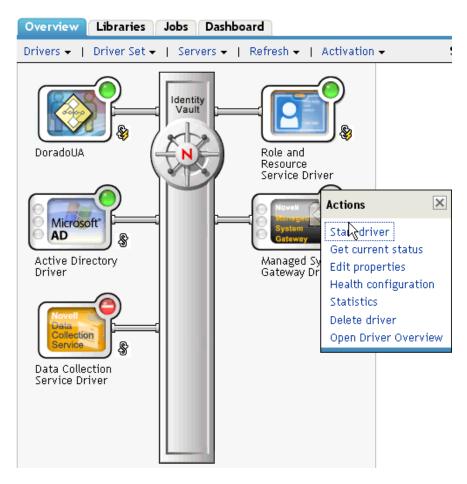
| 🧭 R  | esource Catalog                                    | 😡 Succ     | ess: Resource successfully saved. |                       |
|------|--|------------|-----------------------------------|-----------------------|
| New. | New   Edit   Delete   Assign   Refresh   Customize |            |                                   | Filter 👁 🗸 Rows: 25 💌 |
|      | Resource Name ≜                                    | Categories | Entitlements                      |                       |
|      | 🙆 AD Account                                       |            | User Account Entitlement          |                       |
|      | 🙆 AD Group 💦 📐                                     |            | Group Membership Entitlement      |                       |
|      | 43   |            | 💓 🖛 1-2 c                         | of 2 🔿 🔿              |

At this point, you can see that the underlying architecture for the managed system (in this case, Active Directory) is functioning properly. This can help you to troubleshoot any problems that might arise later on.

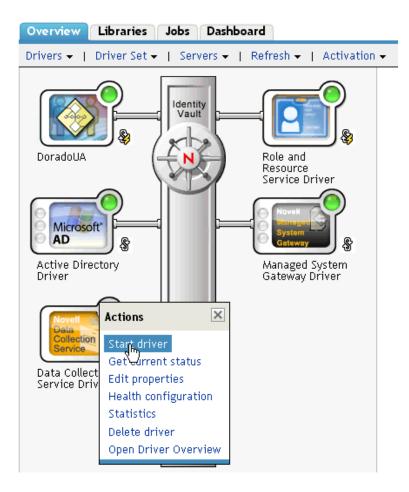
#### **Starting the Drivers**

This section provides instructions for starting the Managed System Gateway Driver and the Data Collection Service Driver.

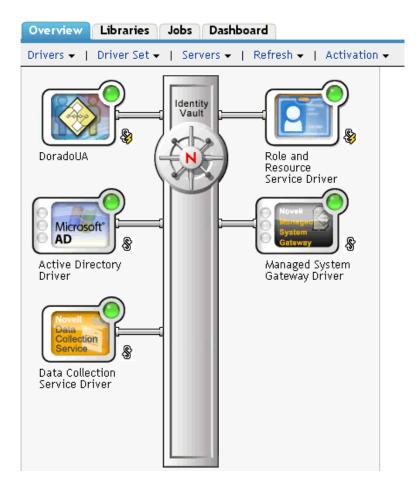
1 In iManager, first start the Managed System Gateway Driver:



**2** Now start the Data Collection Service Driver:



Verify that both drivers started successfully:



**4** After the drivers have started, you should see some additional information in the server console:

```
21:22:56,399 INFO [LogEvent] [DCS_Driver_Registration_Add] DCS Driver DN
TREE\novell\TestDrivers\Data Collection Service Driver; DCS-Report Driver
d44571a5708446bad65832481bb401d
```

**5** Now log in to the reporting module as a Reporting Administrator:

| Nove      | ell。Identity Manager Reporting Module |
|-----------|---------------------------------------|
| Login     |                                       |
| Username: | ou=medical-idmsample,o=novell         |
| Password: | ••••                                  |
|           | Login                                 |

6 On the Overview page, verify that one Identity Vault has been configured:

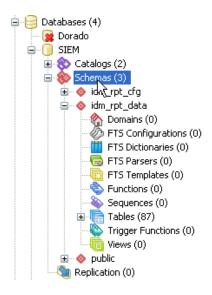
|  | entity Manager Reporting Module   |
|--|---|
| Overview   | <sup>®</sup> Overview of Novell Identity Manager Reporting Module   |
| <ul> <li>☐ Repository</li> <li>☑ Import</li> <li>☑ Calendar</li> </ul> | No report definitions exist in the Repository. Go to Import to load report definitions.<br>There is 0 completed report. 0 reports were started today.<br>Search report definitions: |
| Reports Settings   | Recently Completed Reports           There are no reports available.  |
| Data Collection     Identity Vaults                                    | Scheduled Reports   |
| <ul> <li>Applications</li> <li>Auditing</li> </ul>                     | There are no reports scheduled.   |
| N Download   | Configuration   |
|  | 1 Identity Vault(s) configured.<br>There are 0 configured Applications.<br>Collected data retention period is 5 day(s).   |

7 Look at the Identity Vaults page to see details about the Data Collection Service Driver and the Managed System Gateway Driver. The Managed System Gateway Driver status should indicate that the driver has been initialized:

|   | entity Manager Reportir                  | ng Module                      |
|---|--|--------------------------------|
| 💷 Overview  | Identity Vaul                            | t Data Sources                 |
| Repository  | Identity Vault: M                        | ly Identity Vault              |
| import  | Data Collection S                        | Service Driver                 |
| Calendar Reports  | Vault address:<br>Driver name:           | Data Collection Service Driver |
| Settings  | Driver Hame.                             | ☑ Enable event collection      |
| <ul> <li>Data Collection</li> </ul>   | Managed System                           | n Gateway Driver               |
| <ul> <li>Identity Vaults</li> <li>Applications</li> <li>Auditing</li> </ul> | Driver collection<br>state:<br>Username: | Initialized  CN=admin,O=novell |
| N Download  |  | Save                           |

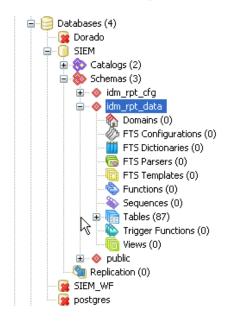
At this point, you can look at the contents of the Identity Information Warehouse to learn more about the rich data that is stored about the Identity Vault, as well as the managed systems in your enterprise.

**8** To see the data in the Identity Information Warehouse, use a database administration tool such as PGAdmin for PostgreSQL to look at the contents of the SIEM database. When you look at the SIEM database, you should see three schemas:



The SIEM database is installed by the EAS installer. The public schema includes information about events captured by EAS. The other two schemas, idm\_rpt\_cfg and idm\_rpt\_data, are added by the installer for the Identity Reporting Module. The idm\_rpt\_cfg schema contains reporting configuration data, such as report definitions and schedules. The idm\_rpt\_data schema contains information collected by the Managed System Gateway Driver and the Data Collection Service Driver.

**9** To see data collected by the Managed System Gateway Driver and the Data Collection Service Driver, look at the idm\_rpt\_data schema:



**10** First, look at the idmrpt\_idv table:

| 😑 🕞 Tal  |                                   |
|----------|-----------------------------------|
|          | idmrpt_acct_link                  |
|          | idmrpt_acct_link_hist             |
|          | idmrpt_approval                   |
|          | idmrpt_approval_hist              |
|          | idmrpt_approver                   |
|          | idmrpt_approver_hist              |
|          | idmrpt_association                |
|          | idmrpt_association_hist           |
|          | idmrpt_cat_item_types             |
|          | idmrpt_cat_mappings               |
|          | idmrpt_cat_mappings_hist          |
|          | idmrpt_category                   |
|          | idmrpt_category_hist              |
|          | idmrpt_collect_state              |
|          | idmrpt_container                  |
|          | idmrpt_container_hist             |
|          | idmrpt_container_types            |
|          | idmrpt_dc_service_cfg             |
|          | idmrpt_ent_param_token_value      |
|          | idmrpt_ent_param_token_value_hist |
|          | idmrpt_ent_type                   |
|          | idmrpt_ent_type_hist              |
|          | idmrpt_ext_attr                   |
|          | idmrpt_ext_idv_item               |
|          | idmrpt_ext_idv_item_hist          |
|          | idmrpt_ext_item_attr              |
|          | idmrpt_ext_item_attr_hist         |
|          | idmrpt_ext_obj                    |
|          | idmrpt_group                      |
|          | idmrpt_group_hist                 |
|          | idmrpt_identity                   |
|          | idmrpt_identity_hist              |
|          | idmrpt_idv                        |
|          | idmrpt_idv_ada                    |
|          | idmrpt_idv_acct_hist              |
| <b>.</b> | idmrpt_idv_drivers                |

**11** Check to see if a single row was added to this table for the new Data Collection Service Driver that was registered:

| Properties Statistics Dependencies | Dependents |
|------------------------------------|------------|
| Property                           | Value      |
| 🗮 Name                             | idmrpt_idv |
| ill oid                            | 24407      |
| 戻 Owner                            | idmrptsrv  |
| 📻 Tablespace                       | sendata1   |
| R ACL                              |            |
| 🧮 Primary key                      | idv_id     |
| Rows (estimated)                   | 0          |
| Fill factor                        |            |
| Rows (counted)                     | 1          |
| 📜 Inherits tables                  | No Ko      |
| 💭 Inherited tables count           | 0          |
| Has OIDs?                          | No         |
| 💭 System table?                    | No         |
| Comment Comment                    |            |
|                                    |            |

**12** Check to see if the data for this table shows the name of the Identity Vault:

| Eile | Edit | <u>V</u> iew <u>T</u> ools | Help                           |   |  |                                    |
|------|------|----------------------------|--------------------------------|---|--|------------------------------------|
| :    | 2    | P 🖪 🗎                      | <b>6</b>   <b>7</b>   <b>7</b> | 💡 🕴 No limit 🛛 🔽  |  |                                    |
|      |      | idv_id<br>[PK] characte    | idv_guid<br>ch_zacter var      | idv_name<br>character varying(256)<br>My Identity Vault |  | idv_host<br>character varying(256) |
| 1    | L E  | 3a35b842b1a04              | BFB7F089-C1C4                  | My Identity Vault                                       |  |                                    |
| R    | ĸ    |                            |                                |   |  |                                    |

If you see the new row in this table, the driver registration process was successful.

#### Migrating the Data Collection Service Driver

1 In iManager, go to the *Overview* panel for the Data Collection Service Driver, and select *Migrate From Identity Vault*:

| Driver Overview: Data Collection Service .TestDrivers.novell                     | 🗎 ? 🗙 |
|--|-------|
| Overview Advanced Jobs   |       |
| Export   Migrate 🗸   Synchronize   DirXML Script Tracing   Servers 🗸   Actions 🗸 |       |
| Server: garcia. Migrate  |       |
| Migrate from Identity Vault<br>Migrate internet Vault                            |       |

**2** Select the organizations that contain relevant data, and click *Start*:

Depending on the amount of data you have, the migration process could take several minutes.

**IMPORTANT:** Be sure to wait until the migration process is complete before you proceed.

- **3** Look at the following tables, which provide information about the identities and accounts in the Identity Vault:
  - idmrpt\_identity
  - idmrpt\_acct

After the migration, the idmrpt\_identity table, for example, contains the following types of information:

| File | Edit ⊻iew <u>T</u> ools      | Help                                 |                                   |                                 |                            |                            |                             |                          |                               |                               |                            |
|------|------------------------------|--------------------------------------|-----------------------------------|---------------------------------|----------------------------|----------------------------|-----------------------------|--------------------------|-------------------------------|-------------------------------|----------------------------|
|      | <i> 🔊</i> 🗈                  | 🛍   🐻   🝸   💡   No li                | imit 🔽                            |                                 |                            |                            |                             |                          |                               |                               |                            |
|      | identity_id<br>[PK] characte | first_name<br>character varying(128) | last_name<br>character varying(12 | middle_initial<br>character var | full_name<br>character var | job_title<br>character var | department<br>character var | location<br>character va | email_addres<br>character var | office_phone<br>character var | cell_phone<br>character va |
| 1    | 0210e8e9b55e4                | Allison                              | Blake                             |                                 |                            | Payroll                    |                             | Northeast                | pfredrickson@n:               | (555) 555-1222                |                            |
| 2    | 05f6a12667734                | Ned                                  | North                             |                                 |                            | Senior Physician           |                             | Northeast                | pfredrickson@n                | (555) 555-1211                |                            |
| 3    | 1282ce7c69cb4                | Fred                                 | Stats                             |                                 |                            | Purchasing Adm             |                             | Northeast                | pfredrickson@n                | (555) 555-1230                |                            |
| 4    | 13bd8ba9f0494                | Kevin                                | Chester                           |                                 |                            | Benefits Adminis           |                             | Northeast                | pfredrickson@n                | (555) 555-1221                |                            |
| 5    | 13faf90666584                | { Ken                                | Carson                            |                                 |                            | Attending Physic           |                             | Northeast                | pfredrickson@n/               | (555) 555-1315                |                            |
| 6    | 1c886916cfd24                | : Jane                               | Smith                             |                                 |                            | Administrative A           |                             | Northeast                | pfredrickson@n/               | (555) 555-1234                |                            |
| 7    | 1ebe3fcbe7364                | Application Administrator            | Of Sample Data                    |                                 |                            |                            |                             |                          |                               |                               |                            |
| 8    | 24fd8b301bce4                | - Bill                               | Burke                             |                                 |                            | Administrative A           |                             | cn-loc1                  | pfredrickson@n/               | (555) 555-1210                |                            |
| 9    | 278698aace6b4                | F April                              | Smith                             |                                 |                            | Nurse                      |                             | Northeast                | pfredrickson@n/               | (555) 555-1319                |                            |
| 10   | 2d8df9981b1c4                | Brad                                 | Jones                             |                                 |                            | Resident Physici           |                             | Northeast                | pfredrickson@n                | (555) 555-1313                |                            |

**4** Look at an LDAP browser to verify that the migration process also adds a DirXML-Associations reference for each user:

**5** Verify that the migration process adds a DirXML-Associations reference for each group, as well:

**6** Look at data in the idmrpt\_group table:

| group_name<br>character var |                   |       | dynamic_rule<br>character var |       | idmrpt_valid_from<br>timestamp without tin | idmrpt_deleted<br>boolean | idmrpt_syn_state<br>smallint |
|-----------------------------|-------------------|-------|-------------------------------|-------|--|---------------------------|------------------------------|
| Pharmacy                    | Pharmacy          | FALSE |                               | FALSE | 2010-07-07 21:28:11                        | FALSE                     | 1                            |
| IT                          | Information Tec   | FALSE |                               | FALSE | 2010-07-07 21:28:11                        | FALSE                     | 1                            |
| HR                          | Human Resourc     | FALSE |                               | FALSE | 2010-07-07 21:28:11                        | FALSE                     | 110                          |
| Physician                   | Physician         | FALSE |                               | FALSE | 2010-07-07 21:28:11                        | FALSE                     | 1                            |
| Operations                  | Operations        | FALSE |                               | FALSE | 2010-07-07 21:28:11                        | FALSE                     | 1                            |
| Medical Operatic            | Medical Operation | FALSE |                               | FALSE | 2010-07-07 21:28:11                        | FALSE                     | 1                            |
| Nursing                     | Nursing           | FALSE |                               | FALSE | 2010-07-07 21:28:11                        | FALSE                     | 1                            |
|                             |                   |       |                               |       |  |                           |                              |

This table shows the name for each group, as well as flags indicating whether the group is dynamic or nested. It also shows whether the group has been migrated. The synchronization status (idmrpt\_syn\_state) could possibly be set to 0 if an object had been modified in the User Application but not yet migrated. For example, if a user were added to a group, and the driver had not been migrated yet, this value might be set to 0.

- 7 (Optional) Look at the following tables:
  - idmrpt\_approver
  - idmrpt\_association
  - idmrpt\_category
  - idmrpt\_container

- idmrpt\_idv\_drivers
- idmrpt\_idv\_prd
- idmrpt\_role
- idmrpt\_resource
- idmrpt\_sod
- **8** (Optional) Look at the idmrpt\_collect\_state table, which is of particular importance:

😑 [ Tables (87) idmrpt\_acct\_link . ⊡… 🛅 idmrpt\_acct\_link\_hist 🗄 🔚 idmrpt\_approval 😟 🔝 idmrpt\_approval\_hist 🗄 🔚 idmrpt\_approver idmrpt\_approver\_hist idmrpt association ⊡ ⊡ idmrpt association hist idmrpt\_cat\_item\_types 🗄 🔚 idmrpt\_cat\_mappings 😟 🚮 idmrpt\_cat\_mappings\_hist ⊡ morpt\_category\_hist 💼 🚋 idmrpt\_collect\_state 💼 🔚 idmrpt\_container idmrpt\_container\_hist idmrpt\_container\_types ⊡ ⊡ idmrpt\_dc\_service\_cfg 😟 🔚 idmrpt\_ent\_param\_token\_value idmrpt\_ent\_param\_token\_value\_hist idmrpt\_ent\_type

This table shows information about the data collection state for the Managed System Gateway Driver, which includes data about which REST endpoints for managed systems have been executed. At this point, the table has no rows, because the collection process has not yet been started for this driver.

#### Starting the Collection Process for the Managed System Gateway Driver

This section provides instructions for starting the data collection process for the Managed System Gateway Driver.

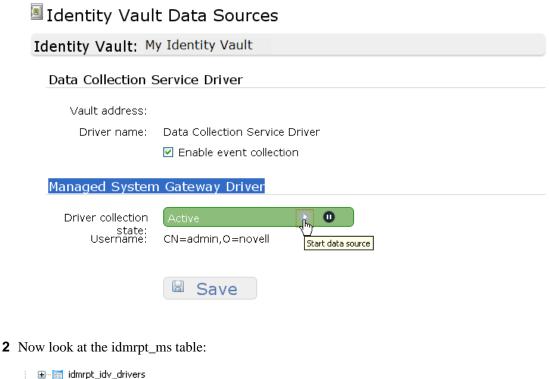
**IMPORTANT:** Before activating the data collection process for the first time, you need to be sure you have performed all of the configuration steps in the correct order.

- 1. Start the Data Collection Service Driver and the Managed System Gateway Driver.
- 2. Verify that the Data Collection Service Driver has registered properly with the DCS services.
- 3. Migrate the Data Collection Service Driver and wait until the migration process is complete.

If you do not follow these steps in order, some data might be in a transitional state, and you might see two rows for the same managed system. Because there is no way to determine programmatically whether the migration process is complete, you need to wait until the migration process is complete before you activate the data collection process.

After the configuration steps have been performed in order, you can proceed with the initial data collection.

1 In the user interface for the Identity Reporting Module, navigate to the Identity Vault Data Sources page. Then, click *Start data source* for the driver and click *Save*:



| 💷 · · · 📰 | idmrpt_idv_drivers             |
|-----------|--------------------------------|
| ÷ 📰       | idmrpt_idv_drivers_hist        |
|           | idmrpt_idv_ent                 |
| ÷ 📰       | idmrpt_idv_ent_bindings        |
| ÷ 📰       | idmrpt_idv_ent_bindings_hist   |
| ÷ 📰       | idmrpt_idv_ent_hist            |
| ÷         | idmrpt_idv_identity_trust      |
| ÷         | idmrpt_idv_identity_trust_hist |
| ÷ 📰       | idmrpt_idv_prd                 |
|           | idmrpt_idv_prd_hist            |
|           | idmrpt_idv_trust_types         |
| ÷ 📰       | idmrpt_ms                      |
|           | idmrt ms_acct                  |
|           | idmrpt_ms_acct_hist            |
| ÷ 📰       | idmrpt_ms_acct_rule            |
|           | idmrpt_ms_acct_rule_hist       |
|           | idmrpt ms collector            |

🗄 🖅 🔝 idmrpt\_ms\_collector

This table contains information about the Managed System Gateway Driver.

**3** In the data for this table, verify that there is a single row representing the Managed System Gateway Driver registration:

| <u>File</u> Ed | lit <u>V</u> iew <u>T</u> ools          | Help                           |                                 |                          |                              |                          |                           |                             |                             |                            |                          |                                  |                             |
|----------------|---|--------------------------------|---------------------------------|--------------------------|------------------------------|--------------------------|---------------------------|-----------------------------|-----------------------------|----------------------------|--------------------------|----------------------------------|-----------------------------|
| :              | ا 🗈   🤊 🥮                               | <b>G</b>   <b>T</b>   <b>T</b> | 🛛 💡 🕴 No limi                   | t 🗸                      |                              |                          |                           |                             |                             |                            |                          |                                  |                             |
|                |   |                                |                                 |                          |                              |                          |                           |                             |                             |                            |                          |                                  |                             |
|                | ms_id<br>[PK] characte                  | ms_logical_i#<br>character var | _ps_collect_ic<br>character var | ms_uuid<br>character var | ms_idm_driv<br>character var | ms_name<br>character var | ms_descr<br>character var | ms_bus_own<br>character var | ms_app_own<br>character var | ms_domain<br>character var | ms_type<br>character var | ms_classifica<br>character var   | ms_location<br>character vi |
| 1              | ms_id<br>[PK] characte<br>4bc72d44aa9f4 |                                |                                 |                          |                              |                          | ms_descr<br>character var | ms_bus_own<br>character var | ms_app_own<br>character var | ms_domain<br>character var | ms_type<br>character var | ms_classifica<br>r character var | ms_location<br>character va |

At this point, some of the information in this table is still blank, because the Data Collection Service Driver has not yet been migrated from the Identity Vault.

**4** Verify that the idmrpt\_collect\_state table contains several rows of data showing which endpoints have been executed:

| ms_collect_ic ms_query_api<br>character var character varying(255) | ms_collect_time<br>timestamp with time zone |      | ms_collection_id<br>[PK] character varying(32) |
|--|---|------|--|
| 7ef3e432d0484 /accounts/rule/ms/{identifier}                       | 2010-07-07 21:38:33.66-04                   | TRUE | 131748083a9243959a7a5243259580ee               |
| 7ef3e432d0484 /entitlements/types/ms/{identifier}                  | 2010-07-07 21:38:34.356-04                  | TRUE | 1e6add6eac9041eeb8a7b75a0ff319c2               |
| 7ef3e432d0484 /ms  | 2010-07-07 21:38:32.961-04                  | TRUE | 92204b1878c14362a2d216036bd7c350               |
| 7ef3e432d0484 /en_tements/ms/{identifier}/ls/{lsIdentifier}        | 2010-07-07 21:38:47.296-04                  | TRUE | d75b792e3d2d4681907a50d80ec19bd0               |
| l l l l l l l l l l l l l l l l l l l                              |   |      |  |

**5** (Optional) Sort the list by ms\_collect\_time to see the order in which they were executed:

| ms_collect_ic<br>character var | ms_query_api<br>character varying(255)             | ms_collect_time<br>timestamp with time zone |      | ms_collection_id<br>[PK] character varying(32) |
|--------------------------------|--|---|------|--|
| 7ef3e432d0484                  | ALL  | 2010-07-07 21:39:03.42-04                   | TRUE | 14ab9d90e9db426995ff1f561575a701               |
| 7ef3e432d0484                  | /profiles/ms/{identifier}/ls/{lsIdentifier}        | 2010-07-07 21:39:03.418-04                  | TRUE | 26720dd6f9fd48b8b9a5e410c5fe6b79               |
| 7ef3e432d0484                  | /entitlements/assignments/ms/{identifier}/ls/{lsIc | 2010-07-07 21:38:59.575-04                  | TRUE | df77f73de7eb468a9b3414c1990f202a               |
| 7ef3e432d0484                  | /accoupts/ms/{identifier}/ls/{lsIdentifier}        | 2010-07-07 21:38:51.415-04                  | TRUE | 770a4ba0fcea4bfda3f8440c5619b722               |
| 7ef3e432d0484                  | /entitlenvents/ms/{identifier}/ls/{lsIdentifier}   | 2010-07-07 21:38:47.296-04                  | TRUE | d75b792e3d2d4681907a50d80ec19bd0               |
| 7ef3e432d0484                  | /entitlements/types/ms/{identifier}-               | 2010-07-07 21:38:34.356-04                  | TRUE | 1e6add6eac9041eeb8a7b75a0ff319c2               |
| 7ef3e432d0484                  | /accounts/rule/ms/{identifier}                     | 2010-07-07 21:38:33.66-04                   | TRUE | 131748083a9243959a7a5243259580ee               |
| 7ef3e432d0484                  | /ms  | 2010-07-07 21:38:32.961-04                  | TRUE | 92204b1878c14362a2d216036bd7c350               |
|                                |  |   |      |  |

If any of the endpoints fails to execute properly, the value for ms\_collect\_state is FALSE. If the driver is not configured properly, the ms\_collect\_state for the */ms* endpoint is FALSE, and the other endpoints are not not executed. If this happens, you should enable tracing on the driver to determine the underlying cause of the problem.

To initiate a subsequent data collection process for the Managed System Gateway Driver:

1 In the user interface for the Identity Reporting Module, click *Start Data Collection* on the General Settings page:

### General Settings

Delete generated reports after:

| 1 | Month(s) 🗸 |
|---|------------|
|---|------------|

Collect reporting data from connected systems every:

¥

| 5 Day(s) 🗸 |
|------------|
|------------|

Keep collected reporting data for:

| 365 Day(s) ⊻ |
|--------------|
|--------------|

Collect reporting data from Identity Vaults and connected systems in the following language:

The Reporting Module collects data from other systems using a single locale. Reports can be localized in many languages, but the data in them will always use one language.

| Sta | rt Data Colle | ction |
|-----|---------------|-------|
|     | Savo          |       |

**2** Look at the idmrpt\_collect\_state table to verify that several additional rows have been added to show the execution of additional REST endpoints:

| 7ef3e432d0484 /accounts/rule/ms/{identifier} 2010-0<br>7ef3e432d0484 /ms 2010-0 | -07-07 21:41:19.453-04 | TRUE | c4a37107a3f643ff816553b2344759db<br>641c028ee6104d5c93f10fa6faf45b52 |
|---|------------------------|------|--|
| 7ef3e432d0484 /ms 2010-0  |                        |      |  |
|   | -07-07 21:41:18.947-04 | TDUE | and the state of the second state of the second                      |
| 2010 0  |                        | TRUE | 9afe468eb4d2436fb0a21ee519b24433                                     |
| 7013043200404 ALL ~ 2010-0  | -07-07 21:39:03.42-04  | TRUE | 14ab9d90e9db426995ff1f561575a701                                     |
| 7ef3e432d0484 /profiles/ms/{identifier}/ls/{lsIdentifier} 2010-0                | -07-07 21:39:03.418-04 | TRUE | 26720dd6f9fd48b8b9a5e410c5fe6b79                                     |
| 7ef3e432d0484 /entitlements/assignments/ms/{identifier}/ls/{lsIc 2010-0         | -07-07 21:38:59.575-04 | TRUE | df77f73de7eb468a9b3414c1990f202a                                     |
| 7ef3e432d0484 /accounts/ms/{identifier}/ls/{lsIdentifier} 2010-0                | -07-07 21:38:51.415-04 | TRUE | 770a4ba0fcea4bfda3f8440c5619b722                                     |
| 7ef3e432d0484 /entitlements/ms/{identifier}/ls/{lsIdentifier} 2010-0            | -07-07 21:38:47.296-04 | TRUE | d75b792e3d2d4681907a50d80ec19bd0                                     |
| 7ef3e432d0484 /entitlements/types/ms/{identifier} 2010-0                        | -07-07 21:38:34.356-04 | TRUE | 1e6add6eac9041eeb8a7b75a0ff319c2                                     |
| 7ef3e432d0484 /accounts/rule/ms/{identifier} 2010-0                             | -07-07 21:38:33.66-04  | TRUE | 131748083a9243959a7a5243259580ee                                     |
| 7ef3e432d0484 /ms 2010-0  | -07-07 21:38:32.961-04 | TRUE | 92204b1878c14362a2d216036bd7c350                                     |

- **3** Look at the following tables to see the kinds of information that has been collected about the managed systems:
  - idmrpt\_ms\_acct
  - idmrpt\_ms\_ent\_trust
  - idmrpt\_ms\_identity

The idmrpt\_ms\_acct table, for example, provides useful information about the accounts for each of the managed systems.

| <b>i</b> | 🤊 🧑 🗎          | 월   🛡   🍸   💡 i 🖪 | ə limit 🗸 🗸   |   |                             |                            |                       |   |  |
|----------|----------------|-------------------|---|---|-----------------------------|----------------------------|-----------------------|---|--|
|          |                |                   |   | acct_id_value<br>character varying(256) | acct_status<br>character(1) | acct_type<br>character var | idy_manged<br>boolean |   | idv_associati idv<br>character var cha |
| 1        | 995dd97a48cc4  | association       | CN=Guest, CN=Users, DC=carpathia, DC=qalab, DC=corr   | 0a4d8575dda9d74497a794d7ac9:            | U                           |                            | FALSE                 |   | 0a4d8575dda9c                          |
| 2        | e27afc85a2a44  | association       | CN=Qa lab User, CN=Users, DC=carpathia, DC=qalab, DC  | e01c583a080740479b2dc438b1f5            | U                           |                            | FALSE                 |   | e01c583a08074                          |
| 3        | 5885b50196664  | LDAPDN            | CN=Administrator, CN=Users, DC=carpathia, DC=qalab, I | CN=Administrator,CN=Users,DC=           | U                           |                            | FALSE                 | : | 790ffa104f45d3                         |
| 4        | 87fe5fd663a145 | LDAPDN            | CN=krbtgt, CN=Users, DC=carpathia, DC=qalab, DC=con   | CN=krbtgt,CN=Users,DC=carpatl           | U                           |                            | FALSE                 |   | 3f21aff8775683                         |
| 5        | bb5760100d404  | sAMAccountName    | CN=paulc,CN=Users,DC=carpathia,DC=qalab,DC=com        | paulc                                   | U                           |                            | FALSE                 |   | 4b0b469c9bdfb'                         |
| 6        | ad51700e67ad4  | LDAPDN            | CN=thinkalex, CN=Users, DC=carpathia, DC=qalab, DC=   | CN=thinkalex,CN=Users,DC=carp           | U                           |                            | FALSE                 |   | ad4c3cf82bbce(                         |
| 7        | c2bdc880adee4  | LDAPDN            | CN=paulc,CN=Users,DC=carpathia,DC=qalab,DC=com        | CN=paulc,CN=Users,DC=carpath            | U                           |                            | FALSE                 |   | 4b0b469c9bdfb                          |
| 8        | f592f4374c4946 | association       | CN=krbtgt,CN=Users,DC=carpathia,DC=qalab,DC=con       | 3f21aff877568342a4685d4cb998            | U                           |                            | FALSE                 |   | 3f21aff8775683                         |
| 9        | d329dc9dded34  | userPrincipalName | CN=Qa lab User, CN=Users, DC=carpathia, DC=qalab, DC  | lab@carpathia.qalab.com                 | U                           |                            | FALSE                 |   | e01c583a08074                          |
| 10       | e5230c0fe4484! | userPrincipalName | CN=ling Ji, CN=Users, DC=carpathia, DC=qalab, DC=com  | HTTP/dragon.cam.novell.com@C4           | U                           |                            | FALSE                 |   | ecb554e825963                          |

The acct\_id\_type column shows the type for each account in the managed system (in this case, Active Directory). In addition, the idv\_managed column indicates whether the account is currently being managed. In this particular situation, the user accounts in the Identity Vault are not actively being managed within Active Directory, so the column value is FALSE.

In this table, you might also want to look at the idv\_sync column, which indicates whether the account has been migrated, as well as the idmrpt\_valid\_from and idmrpt\_valid\_to columns. The timestamps for the idmrpt\_valid\_from and idmrpt\_valid\_to columns are updated whenever data is modified, and a corresponding row is added to a history table.

**4** Look at the idmrpt\_ms\_ent\_trust table to see information about the entitlements that have been assigned to trustees within the managed system:

|    | trustee_id<br>character var | trustee_type_id<br>character varying(32) |                | ms_ent_trustee_identifier<br>character varying(256) | ms_ent_id<br>character var | ms_id<br>character var | ms_ent_type<br>character var | ms_trust_id<br>[PK] characte | trust_status<br>smallint |
|----|-----------------------------|--|----------------|---|----------------------------|------------------------|------------------------------|------------------------------|--------------------------|
| 1  | 35a7c1a1e4fd4               | IDENTITY                                 | 790ffa104f45d3 | CN=Administrator,GN=Users,DC=carp                   | 7ad40d9ee5364              | d83dad99230f4          | 4b4246ad49614                | 05bef51f27b640               |                          |
| 2  | 9388a7b4bd4f4               | MS_ENT                                   | 3234739478013  | CN=S-1-5-4, CN=ForSignSecurityPrinci                | d939c76f69ca4e             | d83dad99230f4          | 4b4246ad49614                | 0e4a112318c74                |                          |
| 3  | f7e4db5ee8414               | MS_ENT                                   | 29ac461981dcft | CN=Enterprise Admins,CN=Users,DC=                   | 25cd4505d6e24              | d83dad99230f4          | 4b4246ad49614                | 2015f4fb60ec45               |                          |
| 4  | 8075886b21824               | MS_ENT                                   | 07637bab7c7f1  | CN=Read-only Domain Controllers, CN:                | baba999adc5e4              | d83dad99230f4          | 4b4246ad49614                | 214380e6ddf24                |                          |
| 5  | db09f58c9b424               | MS_ENT                                   | cbc804f0f4c34b | CN=Domain Admins,CN=Users,DC=ca                     | baba999adc5e4              | d83dad99230f4          | 4b4246ad49614                | 28453d9252eb4                |                          |
| 6  | 35a7c1a1e4fd4               | IDENTITY                                 | 790ffa104f45d3 | CN=Administrator,CN=Users,DC=carp                   | 25cd4505d6e24              | d83dad99230f4          | 4b4246ad49614                | 43ad959474c84                |                          |
| 7  | 69e707c0e6964               | MS_ENT                                   | f86deba545699  | CN=Domain Controllers,CN=Users,DC                   | baba999adc5e4              | d83dad99230f4          | 4b4246ad49614                | 43db24176c0a4                |                          |
| 8  | 918d905ffc684a              | IDENTITY                                 | 20ca6a6e7bb43  | CN=Chip Nano,CN=Users,DC=carpath                    | c6190df3c09542             | d83dad99230f4          | 4b4246ad49614                | 4d078f1a32cc4                |                          |
| 9  | bc15cb6f599040              | MS_ENT                                   | c8412a5f9dbac  | CN=Domain Users, CN=Users, DC=carp                  | d939c76f69ca4e             | d83dad99230f4          | 4b4246ad49614                | 57d96b6c783c4                |                          |
| 10 | 69f70fc7a46541              | MS_ENT                                   | 5056b24f3c551  | CN=S-1-5-11, CN=ForeignSecurityPrin                 | d939c76f69ca4e             | d83dad99230f4          | 4b4246ad49614                | 598f89e0245a4                |                          |
| 11 | 918d905ffc684a              | IDENTITY                                 | 20ca6a6e7bb43  | CN=Chip Nano,CN=Users,DC=carpath                    | 468cb7cd0d4a4              | d83dad99230f4          | 4b4246ad49614                | 5e39056d663e4                |                          |

The trustee\_type\_id column indicates whether the trustee is an identity or a group.

**5** Look at the idmrpt\_ms\_identity table to see the identities in the managed system:

|    | ms_identity_ firs<br>[PK] characte cha | st_name<br>aracter var | ms_uuid<br>character var | ms_acct_id_v<br>character var | identity_id<br>character var | ms_identity_<br>character var | last_name<br>character var | middle_initial<br>character var | full_name<br>character var | job_title<br>character var | department<br>character var | location<br>character var | email_addres |
|----|--|------------------------|--------------------------|-------------------------------|------------------------------|-------------------------------|----------------------------|---------------------------------|----------------------------|----------------------------|-----------------------------|---------------------------|--------------|
| 1  | 053474f28cef48 ling                    |                        | d83dad99230f4            | CN=ling Ji,CN=l               | 053474f28cef48               |                               | Ji                         |                                 | ling Ji                    |                            |                             |                           |              |
| 2  | 061bf0c230784("                        | N                      | d83dad99230f4            | 4b0b469c9bdfb                 |                              |                               |                            |                                 |                            |                            |                             |                           |              |
| 3  | 1406196de15e4 "                        | h\$                    | d83dad99230f4            | krbtgt                        |                              |                               |                            |                                 |                            |                            |                             |                           |              |
| 4  | 19ed3ca06bcb4 "                        |                        | d83dad99230f4            | lab                           |                              |                               |                            |                                 |                            |                            |                             |                           |              |
| 5  | 1f27fb00f7f849 "                       |                        | d83dad99230f4            | ling_keytab                   |                              |                               |                            |                                 |                            |                            |                             |                           |              |
| 6  | 21e543a789064 "                        |                        | d83dad99230f4            | cnano                         |                              |                               |                            |                                 |                            |                            |                             |                           |              |
| 7  | 25cae2e965434 Lab                      |                        | d83dad99230f4            | CN=Qa lab User                | 25cae2e965434                |                               | Lab                        |                                 | Lab                        |                            |                             |                           |              |
| 8  | 35a7c1a1e4fd4+"                        |                        | d83dad99230f4            | 790ffa104f45d3                |                              |                               |                            |                                 |                            |                            |                             |                           |              |
| 9  | 4c00fccb94c848 "                       |                        | d83dad99230f4            | HTTP/paulc.nov                |                              |                               |                            |                                 |                            |                            |                             |                           |              |
| 10 | 4d2686a00da34 "                        |                        | d83dad99230f4            | ecb554e825963                 |                              |                               |                            |                                 |                            |                            |                             |                           |              |

Notice that the first name is available for users, but not groups. This particular example shows data for a test system, so not all of the values are available.

#### Adding Support for Custom Attributes and Objects

You can configure the Data Collection Service driver to gather and persist data for custom attributes and objects that are not part of the default data collection scheme. To do this, you need to modify the Data Collection Service driver filter. Modifying the filter does not trigger object synchronization immediately. Instead, the newly added attributes and objects are sent to the data collection services when add, modify, or delete events occur in the Identity Vault. When you add support for custom attributes and objects, you need to modify the reports in order to include the extended attribute and object information. The following views provide current and historic data on the extended objects and attributes:

- idm\_rpt\_cfg.idmrpt\_ext\_idv\_item\_v
- idm\_rpt\_cfg.idmrpt\_ext\_item\_attr\_v

#### Configuring the Driver to Use Extended Objects

You can add any object or attribute to the Data Collection Service filter policy. When you add a new object or attribute, you need to make sure you map the GUID (with subscriber sync) and the Object Class (with subscriber notify), as shown in the following example:

```
<filter-class class-name="Device" publisher="ignore" publisher-create-</pre>
homedir="true" publisher-track-template-member="false" subscriber="sync">
<filter-attr attr-name="CN" merge-authority="default" publisher="ignore"</pre>
publisher-optimize-modify="true" subscriber="sync"/>
<filter-attr attr-name="Description" merge-authority="default"</pre>
publisher="ignore" publisher-optimize-modify="true" subscriber="sync"/>
<filter-attr attr-name="GUID" merge-authority="default" publisher="ignore"</pre>
publisher-optimize-modify="true" subscriber="sync"/>
<filter-attr attr-name="Object Class" merge-authority="default"
publisher="ignore" publisher-optimize-modify="true" subscriber="notify"/>
<filter-attr attr-name="Owner" merge-authority="default" publisher="ignore"
publisher-optimize-modify="true" subscriber="sync"/>
<filter-attr attr-name="Serial Number" merge-authority="default"</pre>
publisher="iqnore" publisher-optimize-modify="true" subscriber="sync"/>
<filter-attr attr-name="sampleDeviceModel" from-all-classes="true" merge-</pre>
authority="default" publisher="ignore" publisher-optimize-modify="true"
subscriber="sync"/>
<filter-attr attr-name="sampleDeviceType" from-all-classes="true" merge-</pre>
authority="default" publisher="ignore" publisher-optimize-modify="true"
subscriber="sync"/>
</filter-class>
```

#### Including a Name and Description in the Database

If you want the object to have a name and description in the database, you need to add a schema mapping policy for \_dcsName and \_dcsDescription. The schema mapping policy maps the attribute values on the object instance to the columns idmrpt\_ext\_idv\_item.item\_name and idmrpt\_ext\_idv\_item.item\_desc, respectively. If you do not add a schema mapping policy, the attributes will be populated in the child table idmrpt\_ext\_item\_attr.

Here's an example:

```
<attr-name class-name="Device">
<nds-name>CN</nds-name>
<app-name>_dcsName</app-name>
</attr-name>
<attr-name class-name="Device">
<nds-name>Description</nds-name>
<app-name>_dcsDescription</app-name>
</attr-name>
```

Here is some sample SQL that allows you to show these object and attribute values in the database:

```
SELECT
    item.item dn,
    item.item name,
    item.item desc,
    attr.attribute name,
    itemAttr.attribute value,
    item.idmrpt deleted as item deleted,
    itemAttr.idmrpt deleted as attr deleted,
    item.item desc,
    obj.object class
FROM
    idm rpt data.idmrpt ext idv item as item,
idm rpt data.idmrpt ext item attr itemAttr, idm rpt data.idmrpt ext attr as
attr, idm rpt data.idmrpt ext obj as obj
WHERE
    item.object id = obj.object id and itemAttr.attribute id =
attr.attribute id and itemAttr.cat item id = item.item id
ORDER BY
    item.item dn, item.item name
```

#### Adding Extended Attributes to Known Object Types

If an attribute is added to the filter policy on the Data Collection Service driver and not explicitly mapped to the reporting database in the XML reference file (IdmrptIdentity.xml), the value is populated and maintained in the idmrpt\_ext\_item\_attr table, with an attribute reference in the idmrpt\_ext\_attr table.

Here is some sample SQL that shows these extended attributes:

```
SELECT
    acct.idv_acct_dn,
    attrDef.attribute_name,
    attribute_value,
    attrVal.idmrpt_valid_from,
    cat_item_attr_id,
    attrVal.idmrpt_deleted,
    attrVal.idmrpt_syn_state
FROM
    idm_rpt_data.idmrpt_ext_item_attr as attrVal, idm_rpt_data.idmrpt_ext_attr
as attrDef, idm_rpt_data.idmrpt_identity as idd, idm_rpt_data.idmrpt_idv_acct
as acct
WHERE attrVal.attribute_id = attrDef.attribute_id and idd.identity_id =
acct.identity_id and attrVal.cat_item_id = acct.identity_id and
cat_item_type_id = 'IDENTITY'
```

In addition to the User object, you can add extended attributes to the filter policy on the following objects and populate the database with these attributes:

- nrfRole
- nrfResource
- Containers

**NOTE:** The installed product provides support for organizationUnit, Organization, and Domain. The container types are maintained in the idmrpt\_container\_types table.

- Group
- nrfSod

You can see the association of the extended attributes to the parent table or object by looking at the idmrpt\_cat\_item\_types.idmrpt\_table\_name column. This column describes how to join the idm\_rpt\_data.idmrpt\_ext\_item\_attr.cat\_item\_id column to the primary key of the parent table.

#### Adding Support for Multiple Driversets

The new Data Collection Service Scoping package (NOVLDCSSCPNG) provides static and dynamic scoping capabilities for enterprise environments with multiple driversets and multiple pairs of Data Collection Service Drivers and Managed System Gateway Drivers.

During or after installation, you need to determine the role for the Data Collection Service Driver that the package is being installed on. You need to select one of the following roles:

- **Primary** The driver synchronizes everything except subtrees of other driver sets. A primary Data Collection Service Driver may well service a whole Identity Vault or it may work in conjunction with one or multiple secondary drivers.
- Secondary The driver synchronizes only its own driver set, but nothing else. A secondary Data Collection Service Driver usually requires a primary driver to run in a different driverset or no data outside the local driver set is sent to the Data Collection Service.
- **Custom** Allows the administrator to define custom scoping rules. The only implicit scope is the local driver set, everything else is considered out-of-scope, unless it is explicitly added to the list of custom scopes. A custom scope is the distinguished name in slash format of a container in the Identity Vault whose subordinates or subtree should be synchronized.

The scoping package is only required in some configuration scenarios, as described below:

- Single server with a single driver set Identity Vault For this scenario, you do not need scoping, and, therefore, you do not need to install the scoping package.
- Multiple servers with a single driver set Identity Vault For this scenario, you need to follow these guidelines:
  - Make sure the Identity Manager server holds replicas of all partitions from which data should be collected.
  - For this scenario, no scoping is required, so do not install the scoping package
- Multiple servers with a multiple driver set Identity Vault In this scenario, there are two basic configurations:
  - All servers hold a replica of all partitions from which data should be collected.

For this configuration, you need to follow these guidelines:

- Scoping is required to avoid the same change being processed by multiple DCS drivers.
- You need to install the scoping package on all DCS drivers.
- You need to select one DCS driver to be the Primary driver.
- You need to configure all other DCS drivers to be Secondary drivers.
- All servers *do not* hold a replica of all partitions from which data should be collected.

Within this configuration, there are two possible situations:

• All partitions from which data should be collected are being held by *only one* Identity Manager server

In this case, you need to follow these guidelines:

- Scoping is required to avoid the same change being processed by multiple DCS drivers.
- You need to install the scoping package on all DCS drivers.
- You need to configure all DCS drivers to be Primary drivers.
- All partitions from which data should be collected are *not being held by only one* Identity Manager server (some partitions are held by more than one Identity Manager server).

In this case, you need to follow these guidelines:

- Scoping is required to avoid the same change being processed by multiple DCS drivers.
- You need to install the scoping package on all DCS drivers.
- You need to configure all DCS drivers to be Custom drivers.

You need to define custom scoping rules for each driver and be sure not to create any overlapping scopes.

#### Configuring the Drivers to Run in Remote Mode with SSL

When running in remote mode, you can configure the Data Collection Service and Managed System Gateway drivers to use SSL. This section provides steps for configuring the drivers to run in remote mode with SSL.

To configure SSL using a Keystore for the Managed System Gateway Driver:

- 1 Create a server certificate in iManager.
  - **1a** In the Roles and Tasks view, click Novell Certificate Server > Create Server Certificate.
  - **1b** Browse to and select the server object where the Managed System Gateway Driver is installed.
  - **1c** Specify a certificate nickname.
  - 1d Select *Standard* as the creation method, then click *Next*.
  - **1e** Click *Finish*, then click *Close*.
- **2** Export the server certificate using iManager.
  - **2a** In the Roles and Tasks view, click Novell Certificate Access > Server Certificates.
  - **2b** Select the certificate created in Step 1 on page 92 and click *Export*.
  - **2c** Select your certificate name from the *Certificates* drop-down.
  - **2d** Ensure that the option *Export private key* is checked.
  - **2e** Enter a password and click *Next*.
  - 2f Click Save the exported certificate, and save the exported pfx certificate.
- **3** Import the pfx certificate exported in Step 2 on page 92 into the java key-store.
  - **3a** Use the keytool available with Java. You must use JDK 6 or later.
  - **3b** Enter the following command at a command prompt:

```
keytool -importkeystore -srckeystore <pfx certificate> -srcstoretype
PKCS12 -destkeystore <Keystore Name>
```

For example:

```
keytool -importkeystore -srckeystore cert.pfx -srcstoretype PKCS12
-destkeystore msgw.jks
```

- **3c** Enter the password when prompted to do so.
- **4** Modify the Managed System Gateway Driver configuration to use the keystore using iManager.
  - **4a** From *Identity Manager Overview*, click the driverset containing the Managed System Gateway Driver.
  - **4b** Click on the driver state icon and select *Edit properties > Driver configuration*.
  - **4c** Set *Show Connection Parameters* to true and set the *Driver configuration mode* to remote.
  - **4d** Enter the complete path of the keystore file and the password.
  - **4e** Save and restart the driver.
- **5** Modify the Data Collection Service Driver configuration to use the keystore using iManager.
  - **5a** From *Identity Manager Overview*, click the driverset containing the Managed System Gateway Driver.
  - **5b** Click on the driver state icon and select *Edit properties > Driver configuration*.
  - **5c** Under the *Managed System Gateway Registration* header, set *Managed System Gateway Driver Configuration Mode* to remote.
  - **5d** Enter the complete path of the keystore, password and the alias enter in Step 1c on page 92.
  - **5e** Save and restart the driver.

#### **Troubleshooting the Drivers**

If you have problems with one or more of the drivers that are difficult to understand, see Chapter 14, "Troubleshooting the Drivers," on page 293.

## 2.4.6 Recommended Auditing Flags for the Drivers

This section outlines the recommended auditing settings for the Managed System Gateway Driver and the Data Collection Service Driver.

- "Recommended Identity Manager Auditing Flags" on page 93
- "Recommended eDirectory Auditing Flags" on page 95

#### **Recommended Identity Manager Auditing Flags**

The following Identity Manager auditing flags should be enabled for the drivers:

 Table 2-3
 Identity Manager Auditing Flags

Recommended Flags

Metadirectory Engine Events

Metadirectory Engine Warnings

| Category                       | Recommended Flags   |  |  |
|--------------------------------|---|--|--|
| Status Events                  | <ul> <li>Success</li> </ul>   |  |  |
|                                | <b>NOTE:</b> The <i>Correlated Resource Assignment</i><br><i>Events per User</i> report requires the Success<br>flag. If you want to be able to run this report or<br>customized versions of it, then you need to<br>enable the Success flag. |  |  |
|                                | Error   |  |  |
|                                | Fatal   |  |  |
| Operation Events               | <ul> <li>Modify</li> </ul>  |  |  |
|                                | Add Association   |  |  |
|                                | <ul> <li>Check Password</li> </ul>  |  |  |
|                                | <ul> <li>Add Value</li> </ul>   |  |  |
|                                | <ul> <li>Add</li> </ul>   |  |  |
|                                | Rename  |  |  |
|                                | <ul> <li>Remove Association</li> </ul>  |  |  |
|                                | <ul> <li>Check Object Password</li> </ul>   |  |  |
|                                | Clear Attribute   |  |  |
|                                | Remove Value  |  |  |
|                                | <ul> <li>Get Named Password</li> </ul>  |  |  |
|                                | <ul> <li>Remove</li> </ul>  |  |  |
|                                | <ul> <li>Move</li> </ul>  |  |  |
|                                | <ul> <li>Change Password</li> </ul>   |  |  |
|                                | <ul> <li>Add Value (on modify)</li> </ul>   |  |  |
|                                | <ul> <li>Reset Attributes</li> </ul>  |  |  |
| Transformation Events          | <ul> <li>Password Reset</li> </ul>  |  |  |
|                                | User Agent Request  |  |  |
|                                | <ul> <li>Password Sync</li> </ul>   |  |  |
| Credential Provisioning Events | Set SSO Credentials   |  |  |
| 5                              | Clear SSO Credentials   |  |  |
|                                | <ul> <li>Set SSO Passphrase</li> </ul>  |  |  |

These flags are for Novell Auditing (not XDAS) and are set under *Driver Set Properties* > *Log Level* > *Log specific events* in iManager, as shown below:

#### Figure 2-1 Events Selected in iManager

| Select Log Events - Windows Internet             | Explorer               |                        |                      |
|--|------------------------|------------------------|----------------------|
| ×  |                        | 🔽 😵 Ce                 | ertificate Error     |
| 🛱 Events   |                        |                        | <u> </u>             |
|  |                        |                        |                      |
| Select the events that you want to               | o be logged.           |                        |                      |
| Metadirectory Engine Eve                         | ntc                    |                        |                      |
| Start Driver                                     | Stop Driver            | Metadirectory Engine E | rrors                |
| <ul> <li>Metadirectory Engine Warning</li> </ul> |                        |                        |                      |
|  | -                      |                        |                      |
| Status Events                                    |                        |                        |                      |
| ✓ Success  | 🗆 Retry                | □ Warning              |                      |
| 🗹 Error  | 🗹 Fatal                | C Other                |                      |
|  |                        |                        |                      |
| Operation Events                                 |                        |                        |                      |
| Search   | Mdd 🗹                  | Remove                 |                      |
| 🗹 Modify   | 🗹 Rename               | Move                   |                      |
| Add Association                                  | Remove Association     | 🗌 Query Schema         |                      |
| Check Password                                   | Check Object Password  | Change Password        |                      |
| 🗆 Sync   | 🗹 Clear Attribute      | Add Value (on modify)  |                      |
| 🗹 Add Value (on add)                             | 🗹 Remove Value         | Merge Entry            |                      |
| Custom Operation                                 | Get Named Password     | Reset Attributes       |                      |
|  |                        |                        |                      |
| Transformation Events                            | <b>E</b> • •           | <b>E a b b</b>         |                      |
| Initial Document                                 | 🗆 Input                | Output                 |                      |
| Event  | Placement              | Create                 |                      |
| Input Mapping                                    | Output Mapping         | □ Matching             |                      |
| Command  | Driver Filter          | User Agent Request     |                      |
| Resync Request                                   | Migrate Request        | Password Sync          |                      |
| Password Reset                                   |                        |                        |                      |
| Credential Provisioning E                        | vonts                  |                        |                      |
| Set SSO Credential                               | ✓ Clear SSO Credential | Set SSO Passphrase     |                      |
| See 550 cheden due                               |                        |                        |                      |
|  |                        |                        |                      |
| OK Cancel  |                        |                        |                      |
| Done   |                        | 📑 🚱 Internet 🗧         | <u>*</u><br>100% * / |

### **Recommended eDirectory Auditing Flags**

The following eDirectory auditing flags should be enabled for the drivers:

| Category      | Recommended Flags                                 |
|---------------|---|
| Global        | <ul> <li>Do Not Send Replicated Events</li> </ul> |
| Meta          | <ul> <li>(Select all flags)</li> </ul>            |
| Objects       | <ul> <li>Add Property</li> </ul>                  |
|               | Allow Login                                       |
|               | Change Password                                   |
|               | <ul> <li>Change Security Equals</li> </ul>        |
|               | Create  |
|               | Delete  |
|               | Delete Property                                   |
|               | ◆ Login   |
|               | ◆ Logout  |
|               | <ul> <li>Modify RDN</li> </ul>                    |
|               | <ul> <li>Move (Source)</li> </ul>                 |
|               | <ul> <li>Move (Destination)</li> </ul>            |
|               | <ul> <li>Remove</li> </ul>                        |
|               | Rename  |
|               | Restore   |
|               | Search  |
|               | <ul> <li>Verify Password</li> </ul>               |
| Attributes    | <ul> <li>(Select all flags)</li> </ul>            |
| Agent         | <ul> <li>DS Reloaded</li> </ul>                   |
| -             | <ul> <li>Local Agent Opened</li> </ul>            |
|               | <ul> <li>Local Agent Closed</li> </ul>            |
|               | NLM Loaded  |
| Miscellaneous | <ul> <li>Generate CA Keys</li> </ul>              |
|               | Recertified Public Key                            |

 Table 2-4
 eDirectory Auditing Flags

| Category | Recommended Flags                           |
|----------|---|
| LDAP     | LDAP Bind                                   |
|          | <ul> <li>LDAP Bind Response</li> </ul>      |
|          | <ul> <li>LDAP Modify</li> </ul>             |
|          | <ul> <li>LDAP Modify Response</li> </ul>    |
|          | <ul> <li>LDAP Password Modify</li> </ul>    |
|          | LDAP Unbind                                 |
|          | LDAP Delete                                 |
|          | <ul> <li>LDAP Delete Response</li> </ul>    |
|          | <ul> <li>LDAP Modify DN</li> </ul>          |
|          | <ul> <li>LDAP Modify DN Response</li> </ul> |
|          | LDAP Search                                 |
|          | <ul> <li>LDAP Search Response</li> </ul>    |
|          | <ul> <li>LDAP Add</li> </ul>                |
|          | LDAP Add Response                           |

These flags need to be set under the *eDirectory Auditing* > *Audit Configuration* > *Novell Auditing* plug-in in iManager.

# **Getting Started**

This section provides instructions on getting started with the Identity Reporting Module.

- Section 3.1, "Accessing the Identity Reporting Module," on page 99
- Section 3.2, "Logging In," on page 105
- Section 3.3, "Exploring the Identity Reporting Module," on page 107

# 3.1 Accessing the Identity Reporting Module

You can access the Identity Reporting Module directly from a browser, or launch it from the Roles Based Provisioning Module.

- Section 3.1.1, "Starting the Reporting Module Directly with a URL," on page 99
- Section 3.1.2, "Launching the Reporting Module from the User Application," on page 99
- Section 3.1.3, "Configuring RBPM Access to the Reporting Module," on page 101
- Section 3.1.4, "Configuring Reporting to Work with Novell Access Manager," on page 102

**NOTE:** To access the reporting module, an LDAP user must be a Reporting Administrator and also be able to read all of the attributes in his/her own user object. Therefore, you need to grant the user read trustee rights to the user's own nrfMemberOf attribute.

## 3.1.1 Starting the Reporting Module Directly with a URL

To access the Identity Reporting Module directly, open a Web browser and go to the address (URL) for the module (as supplied by your system administrator). The URL will follow this pattern:

http://server:8180/IDMRPT/

# **3.1.2 Launching the Reporting Module from the User Application**

If you want to be able to launch the reporting module from the Work Dashboard in the User Application, you need to have your Configuration Administration specify the URL for the reporting module on the *Administration* tab. The Configuration Administrator needs to specify the URL in the *Novell Identity Manager Reporting Module URL* field within the *Provisioning UI Display Settings* page. In addition, you need to have the *Access Reporting Module* navigation permission. The Report Administrator is given this permission by default.

To access the Identity Reporting Module from the User Application:

- 1 Log into the User Application as a Report Administrator.
- 2 Click Access Reporting Module in the User Profile section of the Work Dashboard:

| elcome Application Administrator            |          | Identity Self-Service | Work Dashboard | Roles and Resources | Compliance | Administration | Logout | Help  |
|---|----------|-----------------------|----------------|---------------------|------------|----------------|--------|-------|
| ~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~      | 🔻 Task I | Notifications         |                |                     |            |                |        |       |
|   | Refresh  | Customize             |                |                     |            | Filter         | Q- Row | s: 25 |
|   |          |                       |                |                     |            |                |        |       |
|   |          |                       |                | No results found.   |            |                |        |       |
| Application Administrator Of<br>Sample Data |          |                       |                |                     |            |                |        |       |
| Manage                                      | > Resou  | rce Assignments       |                |                     |            |                |        |       |
|   | -        |                       |                |                     |            |                |        |       |
| 🔀 Settings 🕶                                | > Role A | ssignments            |                |                     |            |                |        |       |
| Make a Process Request                      |          |                       |                |                     |            |                |        |       |
| Access Reporting Module                     | > Reque  | st Status             |                |                     |            |                |        |       |

When you click this button, the login window for the reporting module opens in a new window:

| Nork Dashboard | 🖂 Νοvell Identity Manager Reporti 🔀 ∻     |
|----------------|---|
|                | Novell₀ Identity Manager Reporting Module |
|                | Login                                     |
|                | Username:                                 |
|                | Password:                                 |
|                | Login                                     |
|                |   |

When Single Sign-On (SSO) is enabled for the Roles Based Provisioning Module, you do not see the Login page. Instead, you are logged into the reporting module automatically.

**3** If SSO has not been enabled, log in as a Report Administrator or other user that has the *Access Reporting Module* navigation permission.

The reporting module displays the Overview page:

| Novelle Id        | entity Reporting Module  | Help |
|-------------------|--|------|
| P Overview        | Overview of Novell Identity Reporting Module   | 69   |
| Repository        | There are 17 Report Definitions.   |      |
| inport            | 5 reports were started today. 3 failed reports. There are 64 completed reports.            |      |
| Calendar          | Search report definitions: Go  |      |
| TReports          | Recently Completed Reports   |      |
| E Settings        | Resource Assignments by User-sid - 10/1/2010 5:37 PM, Run by: Chris Black on 10/1/2010.    |      |
| • Data Collection | Resource Assignments by User-sid - 10/1/2010 3:26 PM, Run by: Chris Black on 10/1/2010.    |      |
| Identity Vaults   | Resource Assignments by Resourcesid - 10/1/2010 3:17 PM, Run by: Chris Black on 10/1/2010. |      |
| Applications      | Resource Assignment by Resource - 10/1/2010 3:04 PM, Run by: Chris Black on 10/1/2010.     |      |
| Auditing          | Resource Assignment by Resource - 10/1/2010 2:26 PM, Run by: Chris Black on 10/1/2010.     |      |
| N Download        | Scheduled Reports  |      |
|                   | There are no reports scheduled.  |      |
|                   | Configuration  |      |
|                   | 1 Identity Vault(s) configured.  |      |
|                   | There are 0 configured Applications.   |      |

## 3.1.3 Configuring RBPM Access to the Reporting Module

To configure the Roles Based Provisioning Module so that it provides access to the Identity Reporting Module from the *Work Dashboard*:

- 1 Configure the URL for the reporting module, as follows:
  - **1a** Log in to the RBPM User Application as a Configuration Administrator.
  - **1b** On the Administration tab, navigate to RBPM Provisioning and Security.
  - **1c** On the *Provisioning UI Display Settings* page, specify the URL for the reporting module in the *Novell Identity Manager Reporting Module URL* field. If the reporting module is running on the same server as the RBPM, you can use a relative URL such as /IDMRPT.
- **2** Optionally, enable SSO support:
  - **2a** Log in to the RBPM User Application as an Application Administrator.
  - **2b** On the Administration tab, navigate to Application Configuration.
  - **2c** Select Login under Password Module Setup.
  - **2d** On the *Login Settings* page, select *true* for *Enable SSO*.

**NOTE:** For SSO to work, cookies must be enabled on the client browser in which the user is running the User Application and the Identity Reporting Module. If cookies are disabled in the browser, the user sees the Login page when clicking on the *Access Reporting Module* button on the *Work Dashboard*.

# 3.1.4 Configuring Reporting to Work with Novell Access Manager

If you want to integrate Novell Access Manager and the Identity Reporting Module, you need to be aware that Novell does not not currently support direct Single Sign On (SSO) between the two products. Instead, one must first access the User Application via Novell Access Manager, and then press the *Access Reporting Module* button on the left-hand navigation menu within the Work Dashboard.

To use this configuration, you need to perform some manual steps to configure the User Application and Novell Access Manager.

To configure the User Application:

- **1** Enable the *Enable SSO To Other Application* setting:
  - **1a** Login to the User Application as the Administrator and go to *Administration* > *Application Configuration* > *Login*.
  - **1b** Select the *true* radio button next to *Enable SSO To Other Application*.
  - **1c** Press the *Save* button.
  - 1d Logout.
- **2** Correct the URL for the Identity Reporting Module:
  - **2a** Login to the User Application as the Administrator and go to *Administration* > *RBPM Provisioning and Security* > *Provisioning UI Display Settings*.
  - **2b** In the text field to the right of *Novell Identity Reporting Module URL* ensure that the URL to the Reporting module is correct.
  - 2c Press Save.
  - 2d Logout.

To configure Novell Access Manager:

1 Create an entry for reporting in the *Proxy Service List*.

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- **2** You must add all three WAR files to the Path List:
  - /IDMRPT
  - /IDMRPT-AUTH
  - /IDMRPT-CORE
- **3** In the *Advanced Options* section add the follow entry:

ProxyErrorOverride on -401 -403

- **4** On the *Web Servers* Tab, make sure that the *Web Server Host Name* entry is the actual DNS name of the machine that the reporting module is deployed on.
- **5** Configure the Protected Resource.

It is not necessary to create or enable Authorization, Identity Injection, or Form Fill for the Identity Reporting Module. You only need to configure the Protected Resource. You can apply the same entries you are using for the User Application, but keep in mind that the end user will not be signed on with SSO directly from Access Manager. The end user will still see the login for the Identity Reporting Module.

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Once these manual steps have been performed, the Reporting Administrator can use the configuration.

To use the configuration:

- **1** Access the User Application via Access Manager, where you will be signed on with SSO.
- **2** Press the *Access Reporting Module* button on the left-hand navigation menu on the Work Dashboard.

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| 😰 Settings 🕶                      |  |                     |                          |               |                   |               |                       |
| Make a Process Request            | → Role Assignments                       |                     |                          |               |                   |               |                       |
| Access Reporting Module           | ▶ Request Status                         |                     |                          |               |                   |               |                       |
| A                                 | ccess Reporting Module                   |                     |                          |               |                   |               |                       |
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**3** A new browser window will appear and the Reporting Administrator will be automatically logged into the Reporting Module. The URL in the browser will appear as the one controlled by Access Manager.

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| Ä                                   |   | ,             |  |   |
| Overview                            | Overview of Novell Identity Reporting Module                                      |               |  | φ |
| C Repository                        | There are 26 Report Definitions.  |               |  |   |
| in Import                           | There is 0 completed report. 0 reports were started today.                        |               |  |   |
| Calendar                            | Search report definitions: Go   |               |  |   |
| Reports                             | Recently Completed Reports  |               |  |   |
| E Settings                          | There are no reports available.   |               |  |   |
| Data Collection     Identity Vaults | Scheduled Reports   |               |  |   |
| Applications                        | There are no reports scheduled.   |               |  |   |
| Se Auditing                         |   |               |  |   |
| N Download                          | Configuration   |               |  |   |
| Norminan                            | 1 Identity Vault(s) configured.   |               |  |   |
|                                     | There are 0 configured Applications.  |               |  |   |
|                                     | Collected data retention period is 5 day(s).                                      |               |  |   |
|                                     |   |               |  |   |
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|                                     | ng Module version 4.0.1 was built on Thursday, March 31, 2011 from revision 4133. |               |  |   |
| Done                                |   |               |  | + |

# 3.2 Logging In

You must be a Report Administrator to log in to the Identity Reporting Module. If you need help getting a username and password to supply for the login, see your system administrator.

To log in to the reporting module:

**1** Start the application, as described under Section 3.1, "Accessing the Identity Reporting Module," on page 99.

The reporting module displays the login page:

| Novell <sub>®</sub> Identity Manager Reporting Tool |  |  |  |
|---|--|--|--|
| Login   |  |  |  |
| Username:   |  |  |  |
| Password:   |  |  |  |
| Login   |  |  |  |

#### **2** Type your user name and password.

The Login page accepts two formats for user names:

| Format      | Rules   |
|-------------|---|
| Full DN     | You <b>must</b> escape special characters (if there are any) in a full DN according to RFC 2253/4514 section 2.4.   |
|             | You need to use the backslash character to escape special characters. By escaping special characters, you can avoid ambiguity.  |
| Simple name | Do not escape special characters in a simple name.  |
|             | If subcontainer search is enabled (the LDAP administration credential and login attribute need to be configured at install time to enable it), the simple name is used in an LDAP search in the sub-tree of the user container.   |
|             | <b>NOTE:</b> If multiple accounts match the user name after a search has been performed, the reporting user interface displays an error message, instead of providing a list of accounts to choose from. This behavior ensures proper security for the user accounts within the Identity Vault. If multiple accounts are found, you can supply a full DN to ensure that the correct account is used for authentication. |
|             | If subcontainer search is disabled, the simple name is treated as an attribute value for the CN, which is then combined with the user container DN to form a user DN.   |
|             | In both cases, the login facility is able to escape special characters appropriately.   |

At installation time, the administrator needs to escape special characters (if there are any) for the User Application Driver, driver set, and driver set container.

**3** Click *Login*.

The module displays the *Overview* page, with a *Welcome* message in the upper right corner that shows the first name of the logged in user:

| Novelle Id      | entity Reporting Module  | Welcome, Allison Logaut<br>Help |
|-----------------|--|---------------------------------|
| Overview        | Overview of Novell Identity Reporting Module   | ęł                              |
| Bepository      | There are 17 Report Definitions.   |                                 |
| Import          | 5 reports were started today. 3 failed reports. There are 64 completed reports.            |                                 |
| Calendar        | Search report definitions: Go  |                                 |
| Reports         | Recently Completed Reports   |                                 |
| Settings        | Resource Assignments by User-sid - 10/1/2010 5:37 PM, Run by: Chris Black on 10/1/2010.    |                                 |
| Data Collection | Resource Assignments by User-sid - 10/1/2010 3:26 PM, Run by: Chris Black on 10/1/2010.    |                                 |
| Identity Vaults | Resource Assignments by Resourcesid - 10/1/2010 3:17 PM, Run by: Chris Black on 10/1/2010. |                                 |
| Applications    | Resource Assignment by Resource - 10/1/2010 3:04 PM, Run by: Chris Black on 10/1/2010.     |                                 |
| Auditing        | Resource Assignment by Resource - 10/1/2010 2:26 PM, Run by: Chris Black on 10/1/2010.     |                                 |
| N Download      | Scheduled Reports  |                                 |
|                 | There are no reports scheduled.  |                                 |
|                 | Configuration  |                                 |
|                 | 1 Identity Vault(s) configured.  |                                 |
|                 | There are 0 configured Applications.   |                                 |

When you log in to the reporting module as a Report Administrator, you have access to the full range of reporting capabilities within the application.

If your user name and password are not entered correctly, or if you are not a Report Administrator, the Login page displays an error message and does not permit you to use the application.

# 3.3 Exploring the Identity Reporting Module

After you log in, the Identity Reporting Module shows a left navigation menu that provides access to various pages that let you perform reporting actions. To navigate to a particular page, click the menu item for the page you want to view:

Figure 3-1 Navigating within the Identity Reporting Module

| Novelle Id      | entity Reporting Module   | Welcome, Allison Lagout<br>Help |
|-----------------|---|---------------------------------|
| 💷 Overview      | Overview of Novell Identity Reporting Module  | ¢                               |
| C Repository    | There are 17 Report Definitions.<br>5 reports were started today. 3 failed reports. There are 64 completed reports. |                                 |
| Calendar        | Recently Completed Reports  |                                 |
| Settings        | Resource Assignments by User-sid - 10/1/2010 5:37 PM, Run by: Chris Black on 10/1/2010.                             |                                 |
| Data Collection | Resource Assignments by User-sid - 10/1/2010 3:26 PM, Run by: Chris Black on 10/1/2010.                             |                                 |
| Identity Vaults | Resource Assignments by Resourcesid - 10/1/2010 3:17 PM, Run by: Chris Black on 10/1/2010.                          |                                 |
| Applications    | Resource Assignment by Resource - 10/1/2010 3:04 PM, Run by: Chris Black on 10/1/2010.                              |                                 |
| Auditing        | Resource Assignment by Resource - 10/1/2010 2:26 PM, Run by: Chris Black on 10/1/2010.                              |                                 |
| V Download      | Scheduled Reports   |                                 |
|                 | There are no reports scheduled.   |                                 |

If you look at the left navigation menu, you see the following menu choices:

• Overview (which is open by default)

To learn about this tab and how to work with it, see Chapter 4, "Using the Overview Page," on page 111.

• Repository

To learn about this tab and how to work with it, see Chapter 5, "Using the Repository Page," on page 115.

Import

To learn about this tab and how to work with it, see Chapter 6, "Using the Import Tool," on page 127.

Calendar

To learn about this tab and how to work with it, see Chapter 7, "Using the Calendar Page," on page 131.

Reports

To learn about this tab and how to work with it, see Chapter 8, "Using the Completed and Running Reports Page," on page 143.

Settings

To learn about this tab and how to work with it, see Chapter 9, "Configuring Settings and Data Collection," on page 149.

Data Collection

To learn about this tab and how to work with it, see Chapter 9, "Configuring Settings and Data Collection," on page 149.

### 3.3.1 Getting Help

While working in the Identity Reporting Module, you can display the online version of this guide to get help on a particular feature of the product:

**1** Click the *Help* link (in the top right corner of the page).



### 3.3.2 Logging Out

When you finish working in the Identity Reporting Module and want to end your session, you can log out.

**1** Click the *Logout* link (in the top right corner of the page).



### 3.3.3 Token Timeout

Instead of timing out when a user session is idle, the Identity Reporting Module implements a token timeout strategy to manage user logins. The token associated with each user login times out automatically after a specified period of time, regardless of what the user does. After a token timeout occurs, the reporting module preserves the user's data. The user can log in again and resume work without losing any data.

The administrator can set the token timeout value at installation time, or configure it later by using the post-installation utility provided with the Identity Reporting Module.

The token timeout feature greatly reduces the risk that an unauthorized user could impersonate a user who had previously logged in to the reporting module. After a timeout has occurred, the token is no longer valid and cannot be reused. This is not the case with many applications that rely on a conventional session timeout mechanism, because the session information can be passed on and reused by another person.

# **Using the Overview Page**

This section provides instructions for using the Overview page in the Identity Reporting Module.

- Section 4.1, "About the Overview Page," on page 111
- Section 4.2, "Viewing the Report Summary," on page 112
- Section 4.3, "Searching for a Report Definition," on page 112
- Section 4.4, "Viewing the List of Recently Completed Reports," on page 112
- Section 4.5, "Viewing the List of Upcoming Reports," on page 113
- Section 4.6, "Viewing the Configurations," on page 113

## 4.1 About the Overview Page

The Overview page is the first page you see when you log into the Identity Reporting Module. This page provides an overview of the data in the system. The top of the page includes summary information, such as the number of report definitions and the number of started, failed, and completed reports. The page also includes a search facility that provides a quick way to find report definitions by name.

Below the report summary area, the Overview page shows several additional sections. These sections give you a convenient way to see a list of the most recently completed reports and the reports scheduled to be run. At the bottom of the Overview page, you can find details about the reporting module configuration, such as the number of Identity Vaults and non-managed applications configured, and the current setting for data retention.

| Overview  | Overview of Novell Identity Reporting Module  |
|---|---|
| <ul> <li>☐ Repository</li> <li>≥ Import</li> <li>□ Calendar</li> <li>□ Reports</li> </ul> | There are 17 Report Definitions. 5 reports were started today. 3 failed reports. There are 64 completed reports. Search report definitions: Go Recently Completed Reports |
| 🛎 Settings  | Resource Assignments by User-sid - 10/1/2010 5:37 PM, Run by: Chris Black on 10/1/2010.   |
| <ul> <li>Data Collection</li> </ul>   | Resource Assignments by User-sid - 10/1/2010 3:26 PM, Run by: Chris Black on 10/1/2010.   |
| Identity Vaults   | Resource Assignments by Resourcesid - 10/1/2010 3:17 PM, Run by: Chris Black on 10/1/2010.  |
| Applications  | Resource Assignment by Resource - 10/1/2010 3:04 PM, Run by: Chris Black on 10/1/2010.  |
| W Auditing  | Resource Assignment by Resource - 10/1/2010 2:26 PM, Run by: Chris Black on 10/1/2010.  |
| N Download  | Scheduled Reports   |
|   | There are no reports scheduled.   |
|   | Configuration   |
|   | 1 Identity Vault(s) configured.   |
|   | There are 0 configured Applications.  |
|   | Collected data retention period is 5 day(s).  |
|   | Data was last collected on 9/27/2010. Next data collection will be performed on 10/2/2010.  |

Figure 4-1 Overview Page

ø

# 4.2 Viewing the Report Summary

The top of the Overview page provides a summary count of the number of report definitions, reports generated today, and completed reports in the system at the current time:

Figure 4-2 Top of the Overview Page

#### Overview of Novell Identity Reporting Module

| There are 17 Report Definiti | ons.   |
|------------------------------|--|
| 5 reports were started toda  | y. 3 failed reports. There are 64 completed reports. |
| Search report definitions:   | Go   |

To see a list of the report definitions on the Repository page, click the text that shows the summary count (for example, *17 Report Definitions*).

To see a list of the completed reports on the Completed and Running Reports page, click the text that shows the count (for example, 64 completed reports).

## 4.3 Searching for a Report Definition

**1** Type a search string in the *Search report definitions* text field.

For complete details on entering a search string, see Section 5.7, "Searching for a Report Definition," on page 124.

2 Click Go.

The interface displays the Repository page with a list of the reports that satisfy your search criteria.

You can clear the current search criteria and refresh the display by clicking *Overview* on the left navigation menu, or by clearing the *Search report definitions* field and clicking the *Go* button again.

# 4.4 Viewing the List of Recently Completed Reports

The *Recently Completed Reports* section of the page lists the reports that finished most recently:

Figure 4-3 Recently Completed Reports Section of the Overview Page

#### **Recently Completed Reports**

Resource Assignments by User-sid - 10/1/2010 5:37 PM, Run by: Chris Black on 10/1/2010. Resource Assignments by User-sid - 10/1/2010 3:26 PM, Run by: Chris Black on 10/1/2010. Resource Assignments by Resource --sid - 10/1/2010 3:17 PM, Run by: Chris Black on 10/1/2010. Resource Assignment by Resource - 10/1/2010 3:04 PM, Run by: Chris Black on 10/1/2010. Resource Assignment by Resource - 10/1/2010 2:26 PM, Run by: Chris Black on 10/1/2010. To open the generated PDF (or CSV) file for a particular report in the list, click the text that shows the report name (for example, *Resource Assignments by Resource - 10/1/2010 3:04 PM*).

# 4.5 Viewing the List of Upcoming Reports

The Upcoming Reports section of the page lists the next five reports that are scheduled to run:

Figure 4-4 Scheduled Reports Section of the Overview Page

```
Scheduled Reports
```

```
Test Criteria - weekly1, Scheduled on 4/15/2010
Test Criteria - weekly1_a, Scheduled on 4/21/2010
Test Criteria - weekly1, Scheduled on 4/29/2010
Test Criteria - weekly1, Scheduled on 5/6/2010
Test Criteria - weekly1, Scheduled on 5/13/2010
```

To see a particular scheduled report on the *Calendar* page, click the text that shows the schedule date for the report (for example, *Scheduled on 5/6/2010*).

# 4.6 Viewing the Configurations

The *Configurations* section of the page shows all of the managed systems and Identity Vaults that have been configured for the reporting system, as well as the retention period specified for the collected data and the date that the data was last collected:

```
Figure 4-5 Configuration Section of the Overview Page
```

#### Configuration

1 Identity Vault(s) configured.

There are 0 configured Applications.

Collected data retention period is 5 day(s).

Data was last collected on 9/27/2010. Next data collection will be performed on 10/2/2010.

To see the settings for the configured Identity Vaults on the Identity Vault Data Sources page, click the text that shows the number of vaults configured (for example, *1 Identity Vault(s)*. To see the settings for the non-managed applications, click the text that shows the number of applications configured (for example, *0 configured Applications*).

# **Using the Repository Page**

This section provides instructions for using the Repository page in the Identity Reporting Module.

- Section 5.1, "Viewing the List of Existing Reporting Definitions," on page 115
- Section 5.2, "Editing a Report Definition," on page 116
- Section 5.3, "Copying an Existing Report Definition," on page 122
- Section 5.4, "Running a Report," on page 123
- Section 5.5, "Deleting a Report Definition," on page 123
- Section 5.6, "Performing Bulk Actions," on page 123
- Section 5.7, "Searching for a Report Definition," on page 124
- Section 5.8, "Sorting the List of Reports," on page 125
- Section 5.9, "Defining the Repository Display Options," on page 125
- Section 5.10, "Refreshing the Report Definition List," on page 126

# 5.1 Viewing the List of Existing Reporting Definitions

1 Click *Repository* in the left navigation menu.

The Repository shows the list of reports that have been imported into the reporting module.

| Repository of Report Definitions and Sch   | Display Options 🔻  |      |        |
|--|--|------|--------|
| Bulk Actions Apply   | 5  |      | Search |
| Report Definition Name   | Description  | Tags |        |
| Account IDs in the Managed and Unmanaged<br>System(s)_install                        | This report shows all Account IDs in the Managed<br>System, and how they are associated with Identity<br>Vault Users.  |      |        |
| <ul> <li>Account IDs in the Managed and Unmanaged<br/>System(s)_Irene0903</li> </ul> | This report shows all Account IDs in the Managed<br>System, and how they are associated with Identity<br>Vault Users.  |      |        |
| Account IDs in the Managed and Unmanaged<br>System(s)khairun                         | This report shows all Account IDs in the Managed<br>System, and how they are associated with Identity<br>Vault Users.  |      |        |
| Correlated Resource Assignment Events by User  | This report shows information about correlated events<br>for the selected Identity Vault user and resource.  |      |        |
| Identity Vault Driver Associations Report  | This reports display associations. An association is a<br>unique value that enables Identity Manager to<br>associate objects in connected systems. Each object<br>has an association for each driver that synchronizes<br>that object. |      |        |
| Identity Vault User Report   | This report shows all relevant profile information for the selected Identity Vault user(s).  |      |        |

For each report definition, the list shows report name and description, as well as any tags that have been specified for the report.

The Repository includes a special report called *Template*. This report is included as a subreport within other reports added to the system. It displays a header and footer in any report with which it is included. This report cannot be deleted and should not be run by itself. In addition, this report does not show a check box next to it in the list, because it can not be included in bulk actions. When you edit the *Template* item, you do not see the *Output Format*, *Default Notifications*, *Schedule*, and *Run Now* controls.

The Identity Reporting Module ships with a set of predefined reports. You need to import these into the reporting module. After they have been imported, these reports are added to the list on the Repository page. You can define a new report by copying one of the predefined report definitions and giving it a new name.

For details on the predefined reports, see *Using Identity Manager Reports* (http://www.novell.com/documentation/idm401/idm\_reports/data/bookinfo.html).

You cannot create a new report from scratch on the Repository page. To create a new report definition from scratch, you need to design the report layout outside of the Identity Reporting Module, and use the Import facility to import the report into the reporting module.

The reporting module stores all report definitions, report schedules, and completed reports in the Identity Information Warehouse. These objects are stored in tables within the idm\_rpt\_cfg schema in the SIEM database.

## 5.2 Editing a Report Definition

1 Click the name of the report definition in the list on the Repository page.

 Identity Vault User Report
 This report shows all relevant profile information for the selected Identity Vault user(s).

Alternatively, you can mouse over the report definition (or select the check box beside the name) and click *Edit*.

When you edit a report definition, a page displays to allow you to make changes to the definition:

#### Identity Vault User Report

| Report name:                 | Identity Vault User Report  |
|------------------------------|---|
| Report description:          | This report shows all relevant profile information for the selected Identity Vault user(s). |
| Tags:                        |   |
| Release date:                | 9/28/2010   |
| Comments:                    |   |
| Output format:               | ● PDF ○ CSV   |
| <ul> <li>Criteria</li> </ul> |   |
| Language:                    | English 💌   |
| Date Range:                  | Current Day   |
| Limit results to:            | 200   |
| Name order:                  | Given-Name Initial Surname  |
| Records to include:          | Latest value for every record   |
| Identity Vault user(s):      |   |

Include user images

The fields at the top of the page allow you to modify the name, description, tags, comments, and output format (PDF or CSV) for the report. Tags can be used to organize reports according to common words or phrases that suggest how the reports are related. Tag names share a common namespace for all users, so you need to specify tag names that make sense for all users. Tag names cannot be localized.

You can specify one or more tags for a report definition. If you specify multiple tags, the tags must be separated by commas. After they are defined, tags are also shown in the list displayed on the Repository page, and in the Detail dialog box for a report listed on the Completed and Running Reports page. In the list displayed on the Repository page, the tags are alphabetized to allow for sorting.

**NOTE:** The next time you edit the report definition, the tags appear in alphabetical order, regardless of how they were originally entered. The tags are also alphabetized in the Repository list, even if you did not alphabetize them when you first entered them.

The other fields on the page are organized into the following sections:

- Criteria
- Default Notifications
- Schedule

**2** To edit the criteria for the report, open the Criteria section and make changes as necessary:

| <ul> <li>Criteria</li> </ul> |         |  |
|------------------------------|---------|--|
| Language:                    | English |  |

The Criteria section does not appear unless the imported definition included one or more report parameters.

The number of fields displayed in the Criteria section and the way these fields behave depend on how they were specified in the original report definition object imported into the reporting module. For example, this object includes several fields for defining criteria:

| <ul> <li>Criteria</li> </ul> |                               |
|------------------------------|-------------------------------|
| Language:                    | English                       |
| Date Range:                  | Current Day                   |
| ✓ Limit results to:          | 200                           |
| Name order:                  | Given-Name Initial Surname 🕶  |
| Records to include:          | Latest value for every record |
| Identity Vault user(s):      |                               |
|                              |                               |
| Include user image           | ges                           |

The reporting module supports the following data types for criteria fields:

- String
- String with Options
- Date
- Integer
- Boolean
- Lookup

The control displayed for each data type varies depending on how the parameter is defined in the report definition. For multivalued options, a multiselect control is displayed, but a single value control is displayed for a parameter that only accepts a single value.

Some criteria fields are required by the report definition, but others are optional. If you do not provide a value for a required field, the user interface displays an error message.

The following criteria parameters are available with most of the reports installed with the reporting module:

| Parameter | Description                                 |
|-----------|---|
| Language  | Defines the target language for the report. |

| Parameter        | Description   |  |  |
|------------------|---|--|--|
| Date Range       | Allows you to define a range of dates for the data include in the report. The following choices are available:  |  |  |
|                  | Current Day   |  |  |
|                  | <ul> <li>Previous Day</li> </ul>  |  |  |
|                  | Week to Date  |  |  |
|                  | Previous Week   |  |  |
|                  | Month to Date   |  |  |
|                  | Previous Month  |  |  |
|                  | Custom Date Range   |  |  |
| From Date        | Allows you to specify a fixed start date for the report data. This parameter is only enabled when <i>Custom Data Range</i> is selected for the <i>Data Range</i> parameter. |  |  |
| To Date          | Allows you to specify a fixed end date for the report data. This parameter is only enabled when <i>Custom Data Range</i> is selected for the <i>Data Range</i> parameter.   |  |  |
| Limit Results to | Controls the maximum number of rows that will be included in the report data.   |  |  |

If a report definition includes one or more fields for defining dates, such as *Date Range*, *From Date*, and *To Date*, you need to be aware that the date range you specify affects the data returned with the report, not the dates on which the report is run. Therefore, if a report is run on a monthly basis, you should not define a custom date range that fixes the dates in the *From Date* and *To Date* fields. It does not make sense for a monthly scheduled report to report on a fixed date range (such as 3/10/2010 - 3/17/2010). If you want to report on a fixed date range, you should schedule the report to run only once. For a monthly report, use one of the relative date range settings included in the *Date Range* field, such as *Month to Date*. This ensures that the data in the report is updated each month.

Some criteria fields support automatic completion, which allows you to type several characters and then select an item from a list of possible choices. For example, an *Identity Vault user(s)* field might allow you to type the first few characters of a user's name and then select the user from a list of users whose names contain the characters you have typed:

| Identity Vault user(s): | b  |
|-------------------------|--|
| Role(s):                | Anjelina _ Firstname Rout_Last Name<br>Bob Jenner<br>Brad Jones<br>Jack Miller |
| Resource(s):            | Jackson Micheal<br>Jane Brown<br>Jane Smith<br>Jay West<br>Josh Kelley         |

Some reports allow you to define the display name order used by other criteria fields that support the auto complete feature. For example, a report definition might include a *Name order* field that lets you specify the name order pattern used for the *Identity Vault user(s)* criteria field. The *Name order* field allows you to select one of the following name order patterns:

| Name order:             | Given-Name Initial Surname 🛩 |  |
|-------------------------|------------------------------|--|
|                         | Given-Name Initial Surname   |  |
| Identity Vault user(s): | Surname Given-Name Initial   |  |
|                         | Given-Name Surname           |  |
|                         | Surname Given-Name 나         |  |

**3** To edit the e-mail settings associated with the report definition, open the Default Notifications section and make changes as necessary:

| <ul> <li>Default Notification</li> </ul> | าร  |   |
|--|---|---|
| To:                                      | allison blake <ablake@novell.com></ablake@novell.com> | ø |
| Cc:                                      | fred stats <fstats@novell.com></fstats@novell.com>    | ø |
| Subject:                                 | Please verify   |   |
| Message:                                 | See attached report.                                  |   |

**4** To add a new schedule for the report definition, click the *Add* button on the far right side of the Schedule section:

| - Schedule |      |         | Add                      |
|------------|------|---------|--------------------------|
|            |      |         | Add a new scheduled run. |
|            | Save | Run Now |                          |

The page displays the following fields to allow you to define the schedule:

| <ul> <li>Schedule</li> </ul>      |                                |   | Add    |
|-----------------------------------|--------------------------------|---|--------|
| <ul> <li>Scheduled Run</li> </ul> |                                |   | Remove |
| Schedule Name:                    |                                |   |        |
|                                   | Prepend Report Definition Name |   |        |
| Start Date:                       |                                | 8 |        |
| Time of Day:                      | 3:00 PM                        | 0 |        |
| Frequency:                        | 1 Month(s) V                   |   |        |
| End Date:                         |                                |   |        |
| 🗹 Use Default Notif               | cations                        |   |        |
|                                   | Save Run Now                   |   |        |

4a Provide a name for the schedule in the *Schedule Name* field.

The name for a schedule must be unique within the report definition, but does not need to be unique within the Identity Reporting Module as a whole.

**4b** If you want the name of the report definition to be added to the beginning of the schedule name, select the *Prepend Report Definition Name* field.

This option allows you to see which report has been scheduled with each schedule instance in the *Calendar* page. This option is enabled by default.

4c Click in the *Start Date* field to display a simplified calendar for selecting dates.

| <ul> <li>Schedule</li> </ul>      |       |       |       |       |         |       |     |            |   | Add    |
|-----------------------------------|-------|-------|-------|-------|---------|-------|-----|------------|---|--------|
| <ul> <li>Scheduled Run</li> </ul> |       |       |       |       |         |       |     |            |   | Remove |
| Schedule name:                    |       |       |       |       |         |       |     |            | 8 |        |
|                                   | 🖌 Pre | epend | l Rep | ort D | efiniti | on Na | ame |            |   |        |
| Start date:                       | 6/14/ | 2010  |       |       | ]       |       |     |            | Ø |        |
| Time of day:                      | 0     | Jun   |       | × 20  | 010     | ~     | Ð   |            | 0 |        |
| Frequency:                        | Su    | Мо    | Tu    | We    | Th      | Fr    | Sa  |            |   |        |
| End date:                         |       |       | 1     | 2     | 3       | 4     | 5   |            | 8 |        |
|                                   | 6     | 7     | 8     | 9     |         | 11    | 12  | eduled run |   |        |
|                                   | 13    | 14    | 15    | 16    | 17      | 18    | 19  |            |   |        |
| Use default notific               | 20    | 21    | 22    | 23    | 24      | 25    | 26  |            |   |        |
|                                   | 27    | 28    | 29    | 30    |         |       |     |            |   |        |
|                                   |       |       |       |       | -       | ixun  | NU  | W          |   |        |

4d Select the date in the calendar on which you want to initiate the first run of the report.



- **4e** Select the approximate time of day for each run in the *Time of day* field. The time of day is based on the clock on the server where the report is executed. The actual execution time depends on server activity.
- **4f** In the *Frequency* field, type the repeat interval (a number that specifies how often the report will run) and select the time period for report runs, such as Month(s), Week(s), or Day(s).
- **4g** Click in the *End date* field to display the calendar. Select the date in the calendar after which no more runs should occur. Note that the last report run may not actually occur on this date. For example, if you choose October 15 as the start date, and specify a repeat interval of two weeks and an end date of November 1, the report will be run on October 15 and October 29. In this case, October 29 is the last run.
- **4h** If you want the reporting module to execute a data collection procedure prior to report generation, select the *Attempt data collection before scheduled run* check box.

The report runs at its scheduled time, regardless of whether the data collection completed successfully.

- **5** To edit an existing schedule, open the Scheduled Run section for the schedule you want to edit and make any changes you like.
- 6 To save the report definition and schedule, click Save.
- 7 To queue a report to run immediately, click *Run Now*.

If you make changes to a report definition, and then try to go to another page in the Identity Reporting Module, the interface displays a warning message:



# 5.3 Copying an Existing Report Definition

To create a new report definition by making a copy of an existing report definition:

1 Mouse over the report definition (or select the check box next to the name) and click *Copy*.



The interface displays the report definition editing page with a message indicating that the new report was created. The name of the new report definition has a number appended to the name of the original report used for the copy operation:

| 🖹 Novell Identity | Manager | Role | Assignments | by | Member_ | _copy |
|-------------------|---------|------|-------------|----|---------|-------|
|-------------------|---------|------|-------------|----|---------|-------|

| Report name:                   | Novell Identity Manager Role Assignments by Member_c  |
|--------------------------------|---|
| Report description:            | This report shows role membership information about selected IDV Users in the system, including |
| Tags:                          |   |
| Comments:                      |   |
| Output format:                 | ● PDF ○ CSV   |
| <ul> <li>▼ Criteria</li> </ul> |   |
| Language:<br>Date Range:       | English V<br>Current Day V  |
| Limit results to:              | 200   |
| Name Order:                    | Report definition, Novell Identity Manager Role Assignments by Member_copy, was                 |
| IDV User(s):                   | successfully created.   |

After the editing page appears, you can make changes to the definition just as you would to any other report definition in the repository. Because the default report name is not very informative, you should change the name to something more meaningful.

## 5.4 Running a Report

To queue a report to run immediately from the Repository list view:

1 Mouse over the report definition (or select the check box next to the name) and click *Run Now*.

## 5.5 Deleting a Report Definition

To delete a report definition:

**1** Mouse over the report definition (or select the check box next to the name) and click *Delete*.

| Novell Identity Manager Role Assignments by Member<br>Edit   Copy   Run Now   Delete | This report shows role membership information about<br>selected IDV Users in the system, including general<br>role information and whether the IDV User's<br>membership in each role is a policy violation. |
|--|---|
|--|---|

## 5.6 Performing Bulk Actions

To run (or delete) several reports at once:

- 1 Select the check box to the left of each report definition you want to run or delete.
- 2 Select the operation (*Run Now* or *Delete*) in the *Bulk Actions* drop-down list.

#### **3** Click *Apply*.

| Û R | Repository of Report Definitions and Scheduling |                          |        |  |  |  |
|-----|---|--------------------------|--------|--|--|--|
| Run | Now Apply                                       |                          | Search |  |  |  |
|     | Report Definition Name 🛓                        | Description              |        |  |  |  |
|     | Report Definition 0                             | My Report Description 99 |        |  |  |  |
| ⊻   | Report Definition 1                             | My Report Description 98 |        |  |  |  |

Bulk actions apply to the current page only. If you select several items on one page, then navigate to the next page to select some additional items, a subsequent attempt to perform a bulk action such as *Run Now* or *Delete* only applies to the second set of items you selected. The previous selections are retained and still appear selected if you navigate back to the first page. However, the bulk action is not performed on these items.

## 5.7 Searching for a Report Definition

To search for a report definition in the Repository:

**1** Type a search string in the *Search* text field.

The search facility allows you to pass in search strings for any of the following items:

| Filter Value | Description   |
|--------------|---|
| Name         | Performs a contains search. The search is case insensitive, and it uses the locale of the user.         |
| Description  | Performs a contains search. The search is case insensitive, and it uses the locale of the user.         |
| Tags         | Performs an exact string search. The search is case insensitive. You need to pass in a single tag only. |

You can enter one or more words in the Search field, with or without quotes:

• If you enter multiple words without quotes, the search results include reports that contain all of the words anywhere in the Name or Description, or that have all of the words as tags (that match exactly).

For example, suppose you enter the following:

identity users

In this case, the following report definitions are in the results:

- Reports with a Name containing the words identity and users anywhere in the string
- Reports with a Description containing the words identity and users anywhere in the string
- Reports with Tags having both identity and users as exact tags
- If you enter multiple words surrounded by double quotes, the search results include reports that include the entire phrase anywhere in the Name or Description, or that have a tag that matches the entire phrase.

For example, suppose you enter the following:

"identity users"

In this case, the following report definitions are in the results:

- Reports with Name containing the phrase "identity users".
- Reports with Description containing the phrase "identity users".
- Reports with a Tag that exactly matches "identity users".
- **2** Click *Search*.

| rep | Search |
|-----|--------|
|     | 43     |

You can clear the current search criteria and refresh the display by clicking *Repository* on the left navigation menu, or by emptying the *Search* field and clicking the *Search* button again.

## 5.8 Sorting the List of Reports

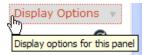
1 Click the header for the column you want to sort on.

The pyramid-shaped sort indicator shows you which column is the new primary sort column. When the sort is ascending, the sort indicator is shown in its normal, upright position. When the sort is descending, the sort indicator is upside down.

## 5.9 Defining the Repository Display Options

You can control how many rows are displayed on the Repository page.

1 Click *Display Options* in the upper right corner of the page:



2 Type the number of rows to display in *Show rows per page* field:

| isplay Options              |  |
|-----------------------------|--|
| how 50 rows per page. Apply |  |

Display Options 🔺

The number you enter must be greater than zero. This preference is saved across sessions, and applies to all users. It affects both the Repository and Reports lists.

- 3 Click Apply.
- 4 To hide the Display Options control, click *Display Options* again.

# 5.10 Refreshing the Report Definition List

**1** Click the Refresh icon in the upper right corner of the page.



# **Using the Import Tool**

This section provides instructions on using the Import page in the Identity Reporting Module.

- Section 6.1, "Using the Import Page to Import Report Definitions," on page 127
- Section 6.2, "Automatically Importing Report Definitions," on page 130

# 6.1 Using the Import Page to Import Report Definitions

The Import page lets you import report definitions into the Identity Reporting Module. After the reports have been imported, these definitions are available for use throughout the reporting module. You can add scheduled runs for the imported definitions and make changes to the settings associated with the report definitions, such as the criteria, default notifications, and configuration. You can also add scheduled runs for the imported report definitions, or use the imported report to create a new report definition.

If you make changes to the Template report, you need to restart the server after importing the new definition. If you don't restart the server, your changes are not visible in the reporting module.

The Import Report Definitions page allows you to import a single report definition (in an RPZ file) or an archive that contains multiple report definitions (in an SPZ file). You can include multiple RPZ and SPZ files in a single import procedure.

To import a report definition:

1 Click *Import* in the left navigation menu.

| 💷 Overview                          | 🟜 Import Report Definitions  |
|-------------------------------------|------------------------------|
| Repository                          | Add: Browse                  |
| Import Calendar                     | Report Definitions To Import |
| Reports                             |                              |
| 📧 Settings                          | Overwrite existing reports   |
| <ul> <li>Data Collection</li> </ul> | import                       |
| Identity Vaults                     |                              |
| Applications                        |                              |
| 👽 Auditing                          |                              |
| N Download                          |                              |

- **2** Select the files you want to include in the import procedure:
  - **2a** For each file you want to include, click the *Browse* button to the right of the *Add* control.
  - **2b** Navigate to the file and select it.

| File Upload                                       |  | ? 🗙            |
|---|--|----------------|
| Look in:  | 🗁 tests 💽 🧿 🌮 🛄 🗸  |                |
| My Recent<br>Documents<br>Desktop<br>My Documents | <ul> <li>.svn</li> <li>content</li> <li>sql</li> <li>TestCriteria</li> <li>dcs-filter-policy.txt</li> <li>dcs-schema-mapping-policy.txt</li> <li>duplicateDisplayName.rpz</li> <li>identityReport.rpz</li> <li>identityReportNameOrder.rpz</li> <li>NameMismatch.rpz</li> <li>newconf</li> <li>newschedule</li> <li>Novell_Identity-Manager_6.1r5.spz.zip</li> <li>Novell-Identity-Manager_Connected-System-General-Information.rpz</li> <li>Novell-Identity-Manager_Connected-System-IDV-User-Entitlements_6.1r2.rpz</li> </ul> |                |
| My Network  | File name:    Files of type:      All Files  | Open<br>Cancel |

#### 2c Click Open.

The page shows the file you added in the Report Definitions To Import section of the page.

#### 🔤 Import Report Definitions

| Add:                       | Browse   |  |  |  |
|----------------------------|--|--|--|--|
| Report Definitions To Ir   | nport  |  |  |  |
| 8                          | Novell-Identity-Manager_Connected-System-General-Information |  |  |  |
| Overwrite existing reports |  |  |  |  |
|                            | 🖫 Import   |  |  |  |

**2d** Repeat Step 2a through Step 2c to include additional files.

**3** When you have finished adding the files, review the list of files shown in the Report Definitions To Import section of the page:

#### 🗠 Import Report Definitions

| Add:                    | Browse   |
|-------------------------|--|
| Report Definitions To I | mport  |
| 8                       | Novell-Identity-Manager_Connected-System-General-Information |
| 8                       | TestCriteria.rpz   |
| 8                       | Novell_Identity-Manager_6.1r5.spz.zip                        |
| Overwrite existing repo | orts   |
|                         | 📓 Import   |

To remove a file from the import procedure, click the delete icon to the left of the filename:

|     | _      |  |
|-----|--------|--|
| - 4 | ~      |  |
|     | $\sim$ |  |
|     |        |  |

**4** Specify whether you want to overwrite the contents of any existing report definitions with the same names as those being imported by selecting or deselecting the *Overwrite existing reports* check box.

Overwrite existing reports

When this option is selected, the import operation overwrites the contents of existing report definitions that have the same names as those imported. However, some of the fields associated with an existing report definition are retained:

- The e-mail addresses to send the report to
- Comments added to the report definition
- Default report format (CSV or PDF)
- Categories defined for the report definition

All other settings associated with the report definition are overwritten by the imported values.

5 When you are ready, click *Import* to begin the import procedure.

| Import |
|--------|
| 43     |

The Import Report Definitions page displays a progress bar:



The progress bar is updated every four seconds to show the status of the import procedure.

**6** If you want to cancel the import procedure, click the *Cancel the import* icon to the right of the progress bar.

| 19.56 of 23.14 MB | X                 |
|-------------------|-------------------|
|                   | <u>4)</u>         |
|                   | Cancel the import |

If you cancel the import procedure, none of the report definitions you selected are imported.

After importing one or more report definitions, you can see the reports and make changes to them on the Repository page.

# 6.2 Automatically Importing Report Definitions

The Identity Reporting Module includes an automatic import facility, which provides an alternative method for importing report definitions. This facility automatically imports .rpz and .spz files into the reporting module at startup and at regular intervals after startup.

To import report definitions automatically, you need to place your reports into the imports directory, which is defined as \reportContent\plugins. The physical location of this directory is based on the system configuration value specified for the *Location of the Reports* setting. For example, suppose you configure your system to use this file system directory:

C:\Documents and Settings\John Smith

In this case, the import facility checks for .rpz and .spz files in the following location:

```
C:\Documents and Settings\John Smith\reportContent\plugins
```

The steps performed by the automatic import facility are outlined below:

- 1. At startup and every 60 seconds from then on, the reporting module checks to see if there are any .rpz or .spz files in the imports directory (as described above).
- 2. If any files are detected, these files are moved to a temporary location and processed one by one. Internally, the import facility sets the import override flag to On, which causes existing files with the same names to be overwritten.
- 3. The results of each import operation are logged through Novell Audit logging.

# **Using the Calendar Page**

This section provides instructions on using the Calendar page.

- Section 7.1, "Viewing the Calendar," on page 131
- Section 7.2, "Checking the Status of a Schedule Instance," on page 133
- Section 7.3, "Viewing the Summary Information for a Schedule Instance," on page 135
- Section 7.4, "Viewing a Completed Report," on page 135
- Section 7.5, "Editing a Schedule Instance," on page 136
- Section 7.6, "Deleting a Schedule Instance," on page 139
- Section 7.7, "Moving a Single Schedule Instance," on page 139
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- Section 7.9, "Defining the Calendar Display Options," on page 141
- Section 7.10, "Refreshing the Display," on page 142

## 7.1 Viewing the Calendar

This section provides instructions for viewing the calendar.

- Section 7.1.1, "Displaying the Calendar Page," on page 131
- Section 7.1.2, "Scrolling within the Calendar Display," on page 132
- Section 7.1.3, "Viewing the Schedule for Today," on page 133

### 7.1.1 Displaying the Calendar Page

**1** Click *Calendar* in the left navigation menu.

| Repository   | Sunday |    | Monday | Tuesday   | Wednesday   | Thursday | Friday   | Saturday |
|--|--------|----|--------|---|---|----------|--|----------|
| Import<br>Calendar<br>Reports<br>Settings<br>Data Collection |        | 26 | 27     | 28<br>Identity Vault User<br>Report - 9/28/2010<br>10:42 AM | 29<br>Identity Vault Driver<br>Associations Report -<br>9/29/2010 9:20 AM | 30       | Oct 1<br>Identity Vault User<br>Report - Identity<br>Vault User Report<br>Weekly<br>Resource Assignment<br>by Resource Assignment<br>10/1/2010 226 PM<br>Resource Assignment | 2        |
| dentity Vaults<br>pplications<br>uditing                     |        | 3  | 4      | 5   | 6   | 7        | 8<br>Identity Vault User<br>Report - Identity Vault<br>User Report Weekly  | 9        |
|  |        | 10 | 11     | 12  | 13  | 14       | 15<br>Identity Vault User<br>Report - Identity Vault<br>User Report Weekly   | 16       |

The Calendar page shows scheduled reports, as well as reports that have been initiated with the *Run Now* button. In addition, it shows finished reports, reports that are still in progress, and reports that failed during execution. Finished reports, reports that are still in progress, and failed reports are shown with a gray background, and reports that have not been executed yet appear with a white background. All days that have already passed are shown with a gray background.

The Calendar page presents a continuous view of the calendar, rather than a simple month-bymonth view. This means that the data is not separated based on calendar months. Instead, it is presented in chunks of several weeks at a time, where each row corresponds to a week. You can adjust the number of weeks displayed by setting the *Calendar Options* for the page.

The Calendar page shows scheduled runs in the user's time zone, not the server's time zone. However, scheduled runs are executed according to the server's time zone, and the time stamp on an executed report reflects the time on the server at the time of the run.

The scroll bar for the browser lets you scroll within the current view, but does not move forward to show additional weeks in the calendar.

### 7.1.2 Scrolling within the Calendar Display

To include an additional row (move forward one week) in the calendar view:

**1** Press the Down-arrow key.

To remove a row (go back one week) in the calendar view:

**1** Press the Up-arrow key.

To scroll down to the next set of weeks in the calendar view:

1 Press Ctrl+Down-arrow.

You can also scroll down clicking the Go forward icon:

#### Calendar

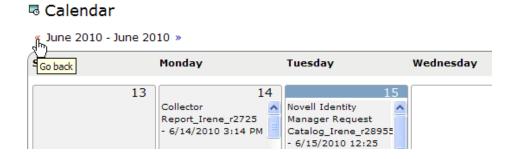
« June 2010 - June 2010 🚛

| Sunday |    | Mor Go forward      |   | Tuesday             |    | Wednesday |
|--------|----|---------------------|---|---------------------|----|-----------|
|        | 13 | 1                   | 4 |                     | 15 |           |
|        |    | Collector           | ~ | Novell Identity     | ~  |           |
|        |    | Report_Irene_r2725  |   | Manager Request     |    |           |
|        |    | - 6/14/2010 3:14 PM |   | Catalog_Irene_r2895 | 55 |           |
|        |    |                     | - | - 6/15/2010 12:25   |    |           |

Alternatively, you can use the mouse wheel to scroll weeks in the calendar view.

To scroll up to the next set of weeks in the calendar view:

1 Press Ctrl+Up-arrow or click the *Go back* icon:



### 7.1.3 Viewing the Schedule for Today

When you first display the Calendar page, today's report runs are shown in the display. If you scroll away from today's schedule, you might need to return to it later.

**1** Click the *Today* button:



# 7.2 Checking the Status of a Schedule Instance

To check the status of a particular schedule instance in the calendar:

**1** Mouse over the schedule name:

|  | 17 |
|--|----|
| Report Definition 1 -<br>3/17/2010 10:17 AM                |    |
| Report Definition 2 -<br>3/17/2010 10:19 AM<br>In Progress |    |
|  |    |
|  |    |
|  |    |
|  |    |

If the schedule instance is still running, the Calendar shows *In Progress* under the schedule name, as shown above.

If the schedule instance has completed processing, the *View* and *Delete* links appear under the schedule name:

17 Novell Identity Manager Account Access Assignments 6.1r1 -3/17/2010 6:28 M View | Delete Novell Identity Manager Authentication By Server 6.1r1 - 3/17/2010 6:29 PM Novell Identity Manager Collector Management 6.1r1 - 3/17/2010 6:29 PM

If the schedule instance has not run yet because it is scheduled for sometime in the future, the *Edit* and *Delete* links appear under the schedule name:

18 Report Definition 2 -Schedule1 Edit | Delete

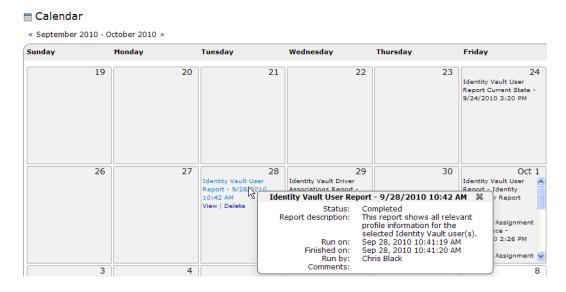
If the report failed during execution, only the *Delete* link appears under the schedule name:



# 7.3 Viewing the Summary Information for a Schedule Instance

To view the summary information for a particular schedule instance in the calendar:

**1** Click the name of the schedule instance:



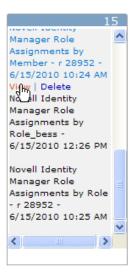
The Calendar page displays a pop-up window showing the description, status, and comments for the report, as well as the date and time on which it was run, and the name of the user who ran the report.

If the report failed during execution, the pop-up window indicates this in the status and also provides the reason for the failure.

# 7.4 Viewing a Completed Report

To view a generated report:

1 Click *View* under the schedule name:

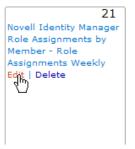


When you view a report, the generated report appears in a new window. The report is shown in PDF or CSV format, depending on how the report was defined.

# 7.5 Editing a Schedule Instance

To edit a schedule instance for a report that has not been run yet:

1 Click *Edit* under the schedule name:



You can also click the report schedule.

The reporting module displays a page that lets you edit the report definition and schedule. The page opens to the schedule instance you selected in the Calendar page. However, you can work on a different schedule instance, or create a new one from the editing page. In addition, you can make modifications to the report definition.

The report definition has a one-to-many relationship with schedules, which means that a report definition can have one or more schedules, but a schedule can only be associated with a single report definition.

**2** To edit the settings for the schedule, scroll down to the *Schedule* section of the page and open the section for this scheduled run:

| Schedule name: | Role Assignments Weekly                 |          |  |
|----------------|---|----------|--|
|                | Prepend Report Definition Name          |          |  |
| Start date:    | 6/21/2010                               | <b></b>  |  |
| Time of day:   | 12:30 AM                                | <b>©</b> |  |
| Frequency:     | 1 Week(s)                               |          |  |
| End date:      | 8/2/2010                                | 0        |  |
|                | Attempt data collection before schedule | ed run   |  |

**3** Make changes as necessary to the scheduled run.

| Schedule Property         | Description  |
|---------------------------|--|
| Start date                | Specifies the date in the calendar on which you want to initiate the first run of the report. This property also determines the date for all subsequent runs.  |
|                           | You can change the start date for a schedule after it has been created, even<br>if the calendar already includes one or more scheduled runs. If you change<br>the start date for a schedule, all of the runs for this schedule shift to the new<br>date.   |
| Time of day               | Specifies the approximate time of day for each report run. The time of day is based on the clock on the server where the report is executed. The actual execution time depends on server activity.   |
|                           | The run time specified for each schedule instance is set to the hour or the half hour (for example, 1:00 AM or 1:30 PM).   |
|                           | You can change the time of day for a schedule after it has been created. If you change the time of day, all of the runs for this schedule execute at the new time.   |
| Frequency                 | Specifies the repeat interval (a number that specifies how often the report will run) and the time period for report runs: (Month(s), Week(s), or Day(s).  |
|                           | You cannot modify the frequency for a schedule after the schedule has been created.  |
| End date                  | Specifies the date in the calendar after which no more runs should occur.<br>Note that the last report run may not actually occur on this date. For<br>example, if you choose October 15 as the start date, and specify a repeat<br>interval of two weeks and an end date of November 1, the report will be run<br>on October 15 and October 29. In this case, October 29 is the last run. |
|                           | You can change the end date for a schedule after it has been created.  |
| Use default notifications | Specifies the e-mail settings associated with the schedule instance.   |

4 Click Save.

# 7.6 Deleting a Schedule Instance

To delete a particular scheduled instance:

1 Mouse over the scheduled instance and click *Delete*.

| 21                      |
|-------------------------|
| Novell Identity Manager |
| Role Assignments by     |
| Member - Role           |
| Assignments Weekly      |
| Edit   Delete           |
|                         |
|                         |
|                         |
|                         |
|                         |

If you delete the first run in a schedule, the Start date for the schedule is changed to the next upcoming run date. If you delete the last run, the End date for the schedule is not modified.

# 7.7 Moving a Single Schedule Instance

The Calendar page allows you to move a single schedule instance by dragging and dropping the item from one date to another within the calendar. However, when you move a single schedule instance, the Calendar page automatically creates a new schedule with a new name and places the moved schedule instance on the new date that you selected as a the target for the move operation.

After you have moved a schedule instance, this run is effectively deleted from the original schedule definition, and is now added to the new schedule definition. All of the text-based attributes from the original schedule instance are copied to the new schedule instance.

The name you specify for the new schedule need not be unique across all of the report definitions within the reporting module. However, it does need to be unique within the list of schedules for the report definition.

You cannot move a schedule instance into the past (before the current date and time) or to a day that already has a run scheduled for the same report definition.

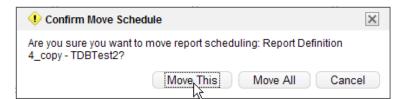
To move a single schedule instance to a new date:

**1** Select the schedule instance you want to move and drag it to the desired date.

The Calendar page displays the Confirm Move Schedule dialog box:

| Confirm Move Schedule  | ×  |
|--|----|
| Are you sure you want to move report scheduling: Report Definition<br>4_copy - TDBTest2? |    |
| Move This Move All Canc  | el |

2 Click Move This:



The Calendar page displays the Rename Schedule dialog box:

| • Rename Schedule                    | ×                |
|--------------------------------------|------------------|
| Please enter a unique schedule name: |                  |
|                                      |                  |
| $\searrow$                           | Move This Cancel |

**3** Specify a name for the new schedule and click *Move This*.

The Calendar page creates the new schedule, moves the scheduled instance, and displays a confirmation message.

| This schedule instance has been moved successfully: |                                 |                                       |                                  |  |  |  |
|---|---------------------------------|---------------------------------------|----------------------------------|--|--|--|
| Mar 1   | 2                               | 3                                     | 4                                | 5                                      |  |  |
| Role Assignment Report<br>Daily                     | Role Assignment Report<br>Daily | Role Assignment Report<br>Daily       |                                  | Report Definition 4_copy -<br>TDBTest2 |  |  |
|   |                                 | Report Definition 2_copy -<br>TDBTest |                                  |  |  |  |
| 8   | 9                               | 10<br>Report Definition 2_doy -       | 11<br>Report Definition 4_copy - | 12                                     |  |  |
|   |                                 | TDBTest                               | TDBTest2_cp                      |  |  |  |

# 7.8 Moving All Schedule Instances

The Calendar page also allows you to move all of the scheduled runs for a schedule simply by dragging and dropping a particular run within the schedule from one date to another within the calendar. When you move all schedule instances for a particular schedule, the Calendar page retains the original repeat pattern specified in the *Frequency* field, but updates the start date to reflect the new date for execution of the report.

The target date for the move need not be within the original start and end period dates specified for the schedule. If you move outside the original range of the schedule, the schedule start and end dates change accordingly.

To move all of the scheduled runs for a schedule:

**1** Select the schedule instance you want to move and drag it to the desired date.

The Calendar page displays the Confirm Move Schedule dialog box:

| Confirm Move Schedule  |           |          |        |  |  |  |
|--|-----------|----------|--------|--|--|--|
| Are you sure you want to move report scheduling: Report Definition 2_copy - TDBTest? |           |          |        |  |  |  |
|  | Move This | Move All | Cancel |  |  |  |

**2** Click *Move All*.

| 🕂 Confirm Move Schedule                               |                  |                   | × |
|---|------------------|-------------------|---|
| Are you sure you want to move re<br>2_copy - TDBTest? | port scheduling: | Report Definition |   |
| Mo  | ve This M        | ove All Cancel    |   |

The Calendar page shifts all of the scheduled runs to align with the new run date:

| nday | Monday | Tuesday |    | Wednesday                                   | Thursday | Friday | Saturday                             |
|------|--------|---------|----|---|----------|--------|--------------------------------------|
|      | 7      | 8       | 9  | 10<br>Report Definition 2_copy -<br>TDBTest | 11       | 12     | Team Membership Repor<br>Weekly      |
|      | 14     | 15      | 16 | 17<br>Report Definition 2_copy -<br>TDBTest | 18       | 19     | 20<br>Team Membership Repo<br>Weekly |
|      | 21     | 22      | 23 | 24<br>Report Definition 2_copy -<br>TDBTest | 25       | 26     | 2                                    |

# 7.9 Defining the Calendar Display Options

You can control how many weeks are shown on the Calendar page.

**1** Click *Display Options* in the upper right corner of the page:



**2** Select the number of weeks to display in the *Number of weeks for the calendar to show* field:

| Display Options                                       |                   |
|---|-------------------|
| Number of weeks for the calendar to show: 2 💌 🛛 Apply |                   |
|   | Display Options 🔺 |

You might want to set the number to a low number, such as one, if you want to be able to zoom in on the reports scheduled for a particular day.

The number you enter must be greater than zero and less than five. If you attempt to type a number outside this range, an error message is displayed. This preference is saved across sessions.

- **3** Click *Apply*.
- 4 To hide the Display Options control, click *Display Options* again.

# 7.10 Refreshing the Display

1 Click the *Refresh* icon in the upper right corner of the page.



# Using the Completed and Running Reports Page

This section provides instructions for using the Completed and Running Reports page in the Identity Reporting Module.

- Section 8.1, "Viewing the List of Completed and Running Reports," on page 143
- Section 8.2, "Viewing a Completed Report," on page 144
- Section 8.3, "Viewing the Details for a Report," on page 144
- Section 8.4, "Deleting a Report," on page 145
- Section 8.5, "Performing Bulk Actions," on page 146
- Section 8.6, "Searching for a Report," on page 146
- Section 8.7, "Sorting the List of Reports," on page 147
- Section 8.8, "Defining the Reports Display Options," on page 147
- Section 8.9, "Refreshing the Completed Report List," on page 148

# 8.1 Viewing the List of Completed and Running Reports

1 Click *Reports* in the left navigation menu.

|                                     |   |   |                                     | Display Options = |
|-------------------------------------|---|---|-------------------------------------|-------------------|
| III Overview                        | Completed and Running Rep   | ø   |                                     |                   |
| Repository                          | Bulk Actions Apply  | Search  |                                     |                   |
| in Import                           | Report Name   | Description   | Run Date 🔻                          | Status            |
| Calendar                            | Identity Vault User Report - Identity<br>Vault User Report Weekly | This report shows all relevant profile<br>information for the selected Identity<br>Vault user(s).                                     | Friday, October 01, 2010 2:00:01 PM | 0                 |
| Reports Settings                    | Resource Assignments by User-sid -<br>10/1/2010 5:37 PM           | This report displays general resource<br>information, resource assignments,<br>and entitlements for selected Identity                 | Friday, October 01, 2010 8:07:47 AM | 0                 |
| <ul> <li>Data Collection</li> </ul> |   | Vault users.  |                                     |                   |
| Identity Vaults                     | Resource Assignments by User-sid -<br>10/1/2010 3:26 PM           | This report displays general resource<br>information, resource assignments,<br>and entitlements for selected Identity<br>Vault users. | Friday, October 01, 2010 5:56:56 AM | Ø                 |
| Real Auditing                       | Resource Assignments by Resource<br>sid - 10/1/2010 3:17 PM       | This report displays general resource<br>information, resource assignments,<br>and entitlements for selected<br>resources.            | Friday, October 01, 2010 S:47:45 AM | ø                 |
| N Download                          | Resource Assignment by Resource -<br>10/1/2010 3:04 PM            | This report displays general resource<br>information, resource assignments,<br>and entitlements for selected<br>resources.            | Friday, October 01, 2010 5:35:06 AM | 0                 |

The Completed And Running Reports page shows all reports that have completed processing, as well as reports that are still in progress or have failed during execution. The list of reports includes reports that were scheduled, as well as reports that were initiated with the *Run Now* button. For each report listed, the page shows the report name, description, run date, and status.

Reports that have completed show this status icon:

#### 0

Reports that are still running show this status icon:

×

Reports that have failed during execution show this status icon:

8

### 8.2 Viewing a Completed Report

1 Click the *View* link below the report you want to display:

```
□ Identity Vault Driver Associations

Report - 10/7/2010 10:17 AM

Details | View | Delete

↓ View | Delete
```

When you view a report, the generated report appears in a new window. The report is shown in PDF or CSV format, depending on how the report was defined.

**IMPORTANT:** Please do not try to copy and send links to files within the reporting module, because this action might potentially expose your login information.

The *View* link is not available for reports that are still in progress or have failed:

```
my report with bad SQL - 10/7/2010
11:45 AM
Details | Delete
This report illustrates a failed jasper
run
Thursday, October 07, 2010 11:44:06
AM
```

### 8.3 Viewing the Details for a Report

1 Click the *Details* link below the report for which you want to see the details:

```
□ Identity Vault User Report Current

State - 10/7/2010 10:17 AM

Details | View | Delete

Vault user(s).

This report shows all relevant profile

information for the selected Identity

Vault user(s).

Thursday, October 07, 2010 10:16:06 ⊘

AM
```

The details are displayed in a pop-up window:

| Identity Vault User Report Current State - 10/7/2010 10:17 AM |   |  |  |
|---|---|--|--|
| Status:   | 🐼 View  |  |  |
| Report description:   | This report shows all relevant profile information for the selected Identity Vault user(s). |  |  |
| Run on:   | Thursday, October 07, 2010 10:16:06 AM  |  |  |
| Finished on:  | Thursday, October 07, 2010 10:16:09 AM  |  |  |
| Run by:   | Chris Black   |  |  |
| Tags:   |   |  |  |
| Comments:   |   |  |  |
| <ul> <li>Criteria</li> </ul>                                  |   |  |  |
| No notifications specified                                    |   |  |  |

If the report definition includes one or more parameters, a *Criteria* section is added to the page that shows the parameters.

The fields shown in the pop-up window are not editable, because the report has already been submitted to be run.

The Run By user is the logged-in user who creates a schedule or clicks *Run Now*. If the user cblack creates a schedule, and then mmackenzie logs in and modifies the schedule, the Run By user is still the original creator, cblack. If mmackenzie moves the item by clicking *Move This*, thereby creating a new schedule, mmackenzie is the creator for the report generated by that one-off schedule.

**2** If the report has completed processing, you can display the generated report from this window by clicking the *View* link next to the status icon at the top of the window:

| Status: | <mark>ل ∨iew</mark> √ |         |
|---------|-----------------------|---------|
|         |                       | Lemma 1 |

This link is not available if the report is still in progress or has failed.

**3** To return to the report list, click *Close*.

This window is non-modal, so you can continue to work outside the window while it is still open.

## 8.4 Deleting a Report

To delete a generated report:

1 Click the *Delete* link below the report you want to delete:

Novell Identity Manager Account Access Assignments 6.1r1 - 3/17/2010 6.28 PM Details | View | Details This report shows all attempted user account permission changes captured by Novell Identity Manager within the selected date range, grouped by the domain within which the account name.

If you choose multiple reports by selecting the check box for each report, and then click the *Delete* link for another report in the list, the delete operation applies only to the report for which you clicked the *Delete* link.

# 8.5 Performing Bulk Actions

To delete several reports at once:

- 1 Select the check box to the left of each report definition you want to run or delete.
- 2 Select the operation (Delete) in the Bulk Actions drop-down list.
- 3 Click Apply.

Bulk actions apply to the current page only. If you select several items on one page, then navigate to the next page to select some additional items, a subsequent attempt to perform a bulk delete only applies to the second set of items you selected. The previous selections are retained and still appear checked if you navigate back to the first page. However, the bulk action is not performed on these items.

# 8.6 Searching for a Report

To search for a report definition:

**1** Type a search string in the *Search* text field.

The search facility allows you to pass in search strings for any of the following items:

| Filter Value | Description  |
|--------------|--|
| Name         | Performs a contains search. The search is case insensitive, and it uses the locale of the user.  |
| Description  | Performs a contains search. The search is case insensitive, and it uses the locale of the user.  |
| Tags         | Performs an exact string search. The search is case insensitive. You need to pass in a single tag only.  |
| Run By       | Performs a search on the first name and last name of the creator of the schedule. The creator is the logged-in user who creates a schedule or clicks <i>Run Now</i> . If the user cblack creates a schedule, and then mmackenzie logs in and modifies the schedule, the Run By user is still the original creator, cblack. If mmackenzie moves the item by clicking <i>Move This</i> , thereby creating a new schedule, mmackenzie is the creator for the report generated by that one-off schedule. |

You can enter one or more words in the Search field, with or without quotes:

• If you enter multiple words without quotes, the search results include reports that contain all of the words anywhere in the Name or Description, or that have all of the words as tags (that match exactly).

For example, suppose you enter the following:

chris black

In this case, the following report definitions are in the results:

- Reports with a Name containing the words chris and black anywhere in the string
- Reports with a Description containing the words chris and black anywhere in the string
- Reports with Tags having chris and black as exact tags
- Reports with Run By having a first name or last name of chris and last name or first name of black.
- If you enter multiple words surrounded by double quotes, the search results include reports that include the entire phrase anywhere in the Name or Description, or that have a tag that matches the entire phrase.

For example, suppose you enter the following:

"margo mackenzie"

In this case, the following report definitions are in the results:

- Reports with Name containing the phrase "margo mackenzie".
- Reports with Description containing the phrase "margo mackenzie".
- Reports with a Tag that exactly matches "margo mackenzie".
- Reports with Run By having "margo mackenzie" as the first name and last name or last name and first name.
- 2 Click Search.

You can clear the current search criteria and refresh the display by clicking *Reports* on the left navigation menu, or by emptying the *Search* field and clicking the *Search* button again.

### 8.7 Sorting the List of Reports

To sort the list of reports on the Completed and Running Reports page:

1 Click the header for the column you want to sort on.

The pyramid-shaped sort indicator shows you which column is the new primary sort column. When the sort is ascending, the sort indicator is shown in its normal, upright position. When the sort is descending, the sort indicator is upside down.

## 8.8 Defining the Reports Display Options

You can control how many rows are displayed on the Completed and Running Reports page.

1 Click *Display Options* in the upper right corner of the page:

| ſ | Display Options 🔻           |      |
|---|-----------------------------|------|
| 8 |                             |      |
|   | Display options for this pa | anel |

**2** Type the number of rows to display in *Show rows per page* field:

```
Display Options
Show 50 rows per page. Apply
Display Options *
```

The number you enter must be greater than zero. This preference is saved across sessions.

- **3** Click *Apply*.
- 4 To hide the Display Options control, click Display Options again.

# 8.9 Refreshing the Completed Report List

1 Click the *Refresh* icon in the upper right corner of the page.



# **Configuring Settings and Data Collection**

This section provides instructions on configuring settings for the Identity Reporting Module.

- Section 9.1, "Defining the General Settings," on page 149
- Section 9.2, "Defining the Identity Vault Settings for Managed Systems," on page 150
- Section 9.3, "Defining the Settings for Non-Managed Applications," on page 152
- Section 9.4, "Defining the Auditing Configuration," on page 156
- Section 9.5, "Configuring Sentinel Link to Use Sentinel as the Sender and EAS as the Receiver," on page 157

# 9.1 Defining the General Settings

The General Settings page allows you to define global settings that control the behavior of the Identity Reporting Module.

1 Click *Settings* in the left navigation menu.

The reporting module displays the General Settings page:

| 🕮 Overview   | 📧 General Settings  |
|--|---|
| <ul> <li>Repository</li> <li>Import</li> <li>Calendar</li> <li>Reports</li> </ul>                                      | Delete generated reports after:          1       Month(s) v         Collect reporting data from connected systems every:         5       Day(s) v   |
| <ul> <li>Settings</li> <li>Data Collection</li> <li>Identity Vaults</li> <li>Applications</li> <li>Auditing</li> </ul> | Keep collected reporting data for:         365         Day(s) •         Collect reporting data from Identity Vaults and connected systems in the following language:         English (en)         The Reporting Module collects data from other systems using a single locale. Reports can be localized in many languages, but the data in them will always use one language. |
| N Download   | Start Data Collection   |

- **2** To define the general settings:
  - **2a** To specify how long completed reports should be retained, specify the unit of time (days, weeks, or months) and a number in the *Delete reports after* field.

- **2b** To specify how often data should be collected, specify the unit of time (days, weeks, or months) and a number in the *Collect data every* field. This value defines a schedule for data collection.
- **2c** To specify how long data should be retained, specify the unit of time (days, weeks, or months) and a number in the *Keep data for* field.
- **2d** To specify the preferred language that will be used for data collection, select the language in the *Collect data in* field. Generated reports will always show data in this language.
- **3** To save your changes, click *Save*.
- **4** To manage your data:
  - 4a Click Start Data Collection to collect data from all defined data sources immediately.

When the reporting module executes a data collection procedure, it stores all data collected in the Identity Information Warehouse. The data are stored in tables within the idm\_rpt\_data schema in the SIEM database. Some tables are not updated until the objects they contain are assigned to related objects. For example, the categories that are added to the DAL choice lists for roles and resources are not populated in the idmrpt\_category table until they have been assigned to an object.

### 9.2 Defining the Identity Vault Settings for Managed Systems

The Identity Vault Data Sources page allows you to configure settings for the managed systems (referred to as connected systems in earlier releases of Identity Manager) that you want to report on, and provide information about where the reporting module can find the Identity Vaults associated with these managed systems. The reporting module can work with data sources for one or more Identity Vaults. Each Identity Vault you work with on this page must have a separate registration for each of the following drivers:

- Identity Manager Driver for Data Collection Service
- Identity Manager Managed System Gateway Driver

To define the Identity Vault settings:

1 Click *Identity Vaults* under *Data Collection* in the left navigation menu.

The reporting module displays the Identity Vault Data Sources page:

| 🔲 Overview  | Identity Vault Data Sources    |  |  |  |
|---|--------------------------------|--|--|--|
| Repository  | Identity Vault: 164.           | 99.129.143   |  |  |
| 🟜 Import  | Data Collection Servi          | ice Driver   |  |  |
| Calendar  | Vault address:<br>Driver name: | 164.99.129.143<br>Data Collection Service                      |  |  |
| 📧 Settings  |                                | ✓ Enable event collection                                      |  |  |
| <ul> <li>Data Collection</li> </ul>   | Managed System Ga              | teway Driver   |  |  |
| <ul> <li>Identity Vaults</li> <li>Applications</li> <li>Auditing</li> </ul> | Collection state:<br>Username: | Active     Image: Characteristic state       CN=admin,O=novell |  |  |
| N Download  |                                | Save   |  |  |

If you have more than one Identity Vault registration, you might need to scroll down to see the other Identity Vaults.

**2** Provide details about each Identity Vault you want to configure, as follows:

| Driver                            | Identity Vault Setting  | Description   |
|-----------------------------------|-------------------------|---|
| Data Collection<br>Service Driver | Vault address           | The network address of the Identity Vault. (Read only)  |
|                                   | Driver name             | The name given to the Data Collection Service Driver. (Read only)   |
|                                   | Enable event collection | Controls whether the Data Collection Service<br>Driver collects event data for this data source.<br>Ordinarily, this check box should be enabled,<br>unless you need to shut down event collection in<br>order to perform a system maintenance<br>procedure that might conflict with the collection<br>of data. |
| Managed System<br>Gateway Driver  | Collection state        | Indicates whether the data source is running or suspended. You can use the <i>Start data source</i> and <i>Stop data source</i> buttons to control the data source state.   |
|                                   | Username                | The user name required to authenticate to the driver. (Read only)   |

- **3** To save your changes, click *Save*.
- **4** To start the data source for the Managed System Gateway Driver, click *Start data source* to the right of *Collection state*:

| Suspended | <b>R</b> 0        |
|-----------|-------------------|
|           | Start data source |

The first time you activate data collection, the state is shown as *Initialized*, rather than *Suspended*.

**5** To stop a running data source, click *Stop data source*:

| Active            | A 1              |
|-------------------|------------------|
|                   |                  |
| CN=admin,O=novell | Stop data source |

# 9.3 Defining the Settings for Non-Managed Applications

The Non-Managed Application Data Sources page allows you to specify which non-managed applications you want to report on, and provide information about where the reporting module can find these applications. A non-managed application is any application running in an enterprise that you want to include in your reports. Each application has its own set of application entitlements, which are distinct from Identity Manager entitlements. The application entitlements might include groups, roles, accounts, profiles, or other types of permissions associated with the application.

If a system is connected to the Identity Vault with an Identity Manager driver, it is referred to as a managed system. The Application Data Sources page is used to configure applications that are not connected to the Identity Vault through Identity Managed drivers. The ability to access managed systems (connected systems) is controlled through the Identity Vaults, which are configured on the Identity Vaults page.

To include information from a non-managed application in your reports, you need to implement a REST endpoint for the application and specify the context for this endpoint in the *Context* field in the *Non-Managed Application Data Sources* page. If the endpoint cannot be found, the application data will not be available for reporting.

1 Click Applications under Data Collection in the left navigation menu.

The reporting module displays the Non-Managed Application Data Sources page. If any applications have been defined previously, the page shows a separate section for each application. If no applications have been defined, the page is empty:

| 💷 Overview        | Non-Managed Application Data Sources |  |  |
|-------------------|--------------------------------------|--|--|
| Repository        | Add Application 🛛 Save               |  |  |
| ڬ Import          |                                      |  |  |
| Calendar          |                                      |  |  |
| Reports           |                                      |  |  |
| 🞏 Settings        |                                      |  |  |
| ▼ Data Collection |                                      |  |  |
| Identity Vaults   |                                      |  |  |
| Applications      |                                      |  |  |
| 👽 Auditing        |                                      |  |  |
| N Download        |                                      |  |  |

**2** To add a non-managed application, click *Add Application*.

The reporting module displays the *Application* section on the page:

| Application   |                      | Remove |
|---|----------------------|--------|
| Application state:<br>Display name:<br>System address:<br>Port:<br>Context: | Uninitialized        |        |
| Username:<br>Password:  | Use SSL              |        |
| Certificate:  | Browse               |        |
|   | Add Application Save |        |

**3** Provide details about the application, as follows:

| Application Setting | Description   |
|---------------------|---|
| Application State   | Controls whether the data source for the application is running or suspended. You can use the <i>Start data source</i> and <i>Stop data source</i> buttons to control the application state.  |
| Display Name        | A text string you use to identify the application within the reporting module.  |
| System address      | The network address of the application data source (REST endpoint).   |
| Port                | The port number on which the application data source (REST endpoint) is listening.  |
| Context             | The context for the REST endpoint associated with the application data source.  |
|                     | To include data from an application in your reports, you need to implement a REST endpoint for the application and specify the context for this endpoint in the <i>Context</i> field. If the endpoint cannot be found, the application data is not available for reporting. |
| Username            | The username required to authenticate to the application data source (REST endpoint).   |
| Password            | The password required to authenticate to the application data source (REST endpoint).   |
| Use SSL             | Indicates whether communication with this application data source (REST endpoint) uses a Secure Socket Layer (SSL).   |
| Certificate         | The SSL certificate for the application data source (REST endpoint).<br>Click <i>Browse</i> to locate the certificate file.   |

**4** To save your changes, click *Save*.

|  | V | Non-M | 1anaged | Appl | ication | Data | Sources |
|--|---|-------|---------|------|---------|------|---------|
|--|---|-------|---------|------|---------|------|---------|

| + Application: Test | Application       | Remove |
|---------------------|-------------------|--------|
| Application state:  | Uninitialized 💽 🔟 |        |
| Display name:       | Test Application  |        |
| System address:     | testserver        |        |
| Port:               | 8080              |        |
| Context:            | testserver        |        |
| Username:           | user1 📀           |        |
| Password:           | ••••••            |        |
|                     | Use SSL           |        |
| Certificate:        | Browse            |        |
|                     |                   |        |
|                     |                   |        |
|                     |                   |        |
|                     |                   |        |
|                     | Add Application   |        |

- **5** To start the data source associated with the application, click *Start data source* to the right of *Application state*.
  - Non-Managed Application Data Sources

| Application: Test Ap | oplication: Test Application       |  |  |
|----------------------|------------------------------------|--|--|
| Application state:   | Uninitialized <b>Q</b>             |  |  |
| Display name:        | Test Application Start data source |  |  |
| System address:      | testserver 📀                       |  |  |
| Port:                | 8080                               |  |  |
| Context:             | testserver 📀                       |  |  |
| Username:            | user1 📀                            |  |  |
| Password:            | •••••                              |  |  |
|                      | Use SSL                            |  |  |
| Certificate:         | Browse                             |  |  |
|                      |                                    |  |  |
|                      |                                    |  |  |
|                      |                                    |  |  |
|                      |                                    |  |  |
|                      | Add Application 🛛 Save             |  |  |

**6** To stop a data source that is already running, click *Stop data source*:

| 🖉 Non-Managed | Application | Data Sources |
|---------------|-------------|--------------|
|---------------|-------------|--------------|

| Application: Test Ap | pplication                        | Remove |
|----------------------|-----------------------------------|--------|
| Application state:   | Active                            |        |
| Display name:        | Test Application Stop data source |        |
| System address:      | testserver 📀                      |        |
| Port:                | 8080 📀                            |        |
| Context:             | testserver                        |        |
| Username:            | user1 📀                           |        |
| Password:            | •••••                             |        |
|                      | Use SSL                           |        |
| Certificate:         | Browse                            |        |
|                      |                                   |        |
|                      |                                   |        |
|                      |                                   |        |
|                      |                                   |        |
|                      | Add Application 🗟 Save            |        |

**7** To remove the application you just added, click *Remove* in the upper right corner of the *Application* section of the page.

# 9.4 Defining the Auditing Configuration

The Event Auditing Service Settings page allows you to specify the settings for the Event Auditing Service, which captures log events associated with actions performed in various Novell tools, such as RBPM, RMA, Designer, and the Identity Reporting Module. Within the reporting module, the events captured include the import, modification, deletion, or scheduling of a report definition.

1 Click Auditing under Data Collection in the left navigation menu.

The reporting module displays the Event Auditing Service Settings page.

- **2** To define the port for the Syslog SSL Connector, specify the port number in the Syslog SSL Connector port field.
- **3** To define the port for the UDP connector, specify the port number in the UDP port field.
- **4** To define the port for the audit connector, specify the port number in the *Audit Connector port* field.
- **5** To test the connection to EAS, click *Test Connection*.
- **6** To forward events from Sentinel to EAS, follow the instructions presented under Section 9.5, "Configuring Sentinel Link to Use Sentinel as the Sender and EAS as the Receiver," on page 157.

**IMPORTANT:** You can forward events from EAS to Sentinel or Sentinel to EAS. However, Novell recommends that you forward events from Sentinel to EAS.

- 7 To forward events from EAS to Sentinel:
  - 7a Specify the network address for the Event Router in the Address field.
  - 7b Specify the port number for the Event Router in the *Port* field.
  - **7c** To specify a filter for event forwarding, specify the filter in the *Filter* field.

The event forwarding filter allows you to control which events are actually forwarded to Sentinel. The *Filter* field supports the Lucene Query syntax implemented by Apache. Therefore, you can use this field to specify any query filter that would be supported by the Lucene query filter. For more information on Apache Lucene, see the Apache Lucene Web site (http://lucene.apache.org/java/docs/).

7d To start event forwarding, select the *Enable event forwarding* checkbox.

Event forwarding is the ability to forward events to a Sentinel server for further processing. In order for the Sentinel server to receive events, a Link Connector must be configured. Refer to the Sentinel documentation for more information about creating a Link Connector.

For more information, see the *Sentinel User Guide* (http://www.novell.com/ documentation/sentinel61/s61\_user/?page=/documentation/sentinel61/s61\_user/data/ bnm03ok.html).

- 7e To test the event forwarding configuration, click *Test Ports*.
- 8 To save your changes, click Save.

EAS stores all auditing data in the Identity Information Warehouse. Auditing events are stored in tables within the public schema in the SIEM database.

# 9.5 Configuring Sentinel Link to Use Sentinel as the Sender and EAS as the Receiver

You can forward events from EAS to Sentinel or Sentinel to EAS. However, Novell recommends that you forward events from Sentinel to EAS. Details for configuring event forwarding from Sentinel to EAS are presented below.

To configure event forwarding from Sentinel to EAS, you need to configure some components on both the Sentinel and EAS servers, as described in the sections that follow:

- Section 9.5.1, "Configuring EAS to Receive Events," on page 157
- Section 9.5.2, "Configuring Sentinel to Send Events," on page 158

#### 9.5.1 Configuring EAS to Receive Events

To configure EAS to receive events, you need to:

- **1** Start the Event Source Manager from the Auditing page by clicking *Launch Event Source Manager*.
- **2** Follow the steps in Section 2 of the *Sentinel Link Solution Guide* (http://support.novell.com/ products/sentinel/zip/utilities/Sentinel-Link\_Solution\_6.1r5.pdf).

**NOTE:** You can skip the first section on accessing Event Source Manager, since the reporting module allows you to launch the tool directly.

#### 9.5.2 Configuring Sentinel to Send Events

This section provides instructions for configuring a Sentinel server to send events to EAS. These instructions describe the approach Novell recommends for an initial setup.

**NOTE:** If you use a different method to configure a Sentinel server to send events to EAS, you need to be sure that all events are sent. If you do not send all events, your Identity Manager reports will not run successfully.

Detailed steps for configuring a Sentinel server to send events to another Sentinel system are provided in Section 3 of the *Sentinel Link Solution Guide* (http://support.novell.com/products/ sentinel/zip/utilities/Sentinel-Link\_Solution\_6.1r5.pdf). If you want to refine your configuration after performing the steps below, you should refer to this document for additional information.

To configure a Sentinel server to send events to EAS:

1 Log in to your Sentinel server as user "novell".

Set a password for user "novell" if you have not done so already. The Sentinel installer creates the user "novell" without password credentials.

- **2** Download the Sentinel Link Solution from *Sentinel Link Solution Downloads* (http://support.novell.com/products/sentinel/secure/sentinelplugins.html).
- **3** Unzip the downloaded Sentinel Link Solution package.
- 4 Start Sentinel Control Center.
- **5** Import the new Integrator for the Sentinel Link Solution:
  - 5a In the Novell Sentinel Control Center, select *Tools > Integrator Manager*. The Integrator Manager window displays.
  - **5b** Click Manage Plug-Ins.
  - **5c** Click the *Import* (plus sign) icon in the Integrator Plugin Manager window. The Plugin Import Type window displays.
  - **5d** Select *Import an Integrator plugin file (.zip)*, then click *Next*. The Choose Plugin Package File window displays.
  - **5e** Click *Browse* to locate the slink integrator.zip file and click *Next*.
  - 5f Click Finish.
  - **5g** Dismiss the dialogs.
- 6 From the Integrator Manager interface, configure an Integrator:
  - 6a Click the Add Integrator icon in the bottom left corner.
  - 6b Choose Sentinel Link Integrator from the Select Integrator drop down
  - 6C Specify a name for your Integrator, such as "Sentinel Link Integrator to EAS".
  - 6d Specify a new Service Category, such as "SL Sentinel Link".
  - **6e** Provide a description for the Integrator in the *Description* field.
  - 6f Click Next.
  - 6g Specify the IP address of the EAS Server in the Host Name text field.
  - **6h** Specify the port number for the Sentinel Link configured on EAS. The default is 1290.

- 6i Click *Next* on each of the remaining dialogs.
- 6j Click Finish.
- 7 Import the Action plugin:
  - **7a** In the Sentinel Control Center, select *Tools* > *Action Manager*.
  - 7b In the Action Manager window, click Manage Plugins.
  - 7c In the Action Plugin Manager, click the *Import* (plus sign) icon.
  - 7d In the Import Plugin wizard, select Import an Action plugin file (zip,inz), then click Next.
  - 7e Click Browse to locate the Sentinel-Link\_6.1r3.acz.zip file and click Next.
  - 7f Click Next.
  - 7g Click Finish.
- **8** Create a new Action:
  - 8a In Action Manager, click the Add (plus-sign) icon.
  - **8b** Specify an Action Name (for example, "SLinkEAS").
  - **8c** Choose *Sentinel Link* from the *Action* drop down
  - **8d** Choose your Sentinel Link Integrator.
  - 8e Click Save.
  - **8f** Dismiss the Action Manager dialog.
- **9** Create the Global Filters:
  - **9a** In the Sentinel Control Center, click on the *Admin* tab.
  - **9b** In the left navigation bar, select *Global Filter Configuration*.
  - **9c** Click *Add*.
  - **9d** Click the button under *Filter Name*. Perform the steps below for each of the following product names (note that some of the products have more than one name):
    - Novell Identity Manager
    - Novell eDirectory and EDIRECTORY
    - Identity Vault
    - Novell Modular Authentication
    - Novell iManager
    - **9d1** Click *Add*.
      - 1. Specify a Filter Name.
      - 2. Set *Property* to ProductName.
      - 3. Set *Operator* to the equals sign (=).
      - 4. Set *Value* to one of the product names listed above.

#### 9d2 Click Save.

**9e** From the Global Filter Configuration dialog, perform these steps for each of the Filter Names you just created:

9e1 Click Add.

9e2 Select your newly created filter.

- **9e3** Check the *Active* check box.
- **9e4** Set *Action* to the Sentinel Link action configured earlier ("SLinkEAS", in this example).
- **9f** Set *Default Action* to database.
- **9g** Click Save.

# **Downloading Reports**

This section provides instructions for downloading reports.

• Section 10.1, "Using the Download Page to Download Reports," on page 161

# 10.1 Using the Download Page to Download Reports

The reporting module provides the ability to download a set of predefined report definitions from the Novell.com site.

To download a predefined report:

**1** Click *Download* in the left navigation menu:

| 🗷 Overview   | N Download Reports Definitions from Novell.com           |   |           |            |
|--|--|---|-----------|------------|
| Repository   | Report Definition Name                                   | Description   | Date      | Download   |
| 🚵 Import   | Account IDs in the Managed System(s)                     | This report shows all Account IDs in the Managed System, and how they are associated<br>with Identity Vault Users.  | 9/22/2010 | iii 😩      |
| Calendar   | Identity Vault Driver Associations<br>Report             | This reports displays associations. An association is a unique value that enables Identity<br>Manager to associate objects in connected systems. Each object has an association for<br>each driver that synchronizes that object. | 9/22/2010 | ii 🅸       |
| 🛎 Settings   | Identity Vault User Report                               | This report shows all relevant profile information for the selected Identity Vault user(s).   | 9/22/2010 | <b>=</b> 🍟 |
| Data Collection     Identity Vaults     Applications | Identity Vault Users with Access to<br>Managed System(s) | This report shows all Identity Vault users that have some kind of access to the Managed<br>System, and shows how they are represented within the Managed System.  | 9/22/2010 | <b>a</b>   |
| V Auditing   | Managed System Data Collection<br>Report                 | This report displays the last collection date of the data and when the data is scheduled to<br>be collected again from each collector.  | 9/22/2010 | ≣ 🅸        |
| N Download   | Request Catalog  | This report shows detailed information about all Roles, Resources, and Provisioning<br>Request Definitions that an end user can request in the organization. The items are<br>grouped by the Identity Vault where they reside.    | 9/22/2010 | E 🕸        |
|  | Resource Assignments by Resource                         | This report displays general resource information, resource assignments, and entitlements for selected resources.   | 9/22/2010 | II 🅸       |

**2** Find the report definition you want to use in the list and click the icon under the *Download* heading for that report.

To download the report definition in a .RPZ file, click this icon:

| Date           | Download                     |     |
|----------------|------------------------------|-----|
| 9/22/2010      | <b>R</b> 😵                   |     |
| Download the r | eport definition archive (RF | νZ) |
| Download the r | eport definition archive (RF | νZ) |

To download the source for a report definition in a .ZIP file, click this icon:

| Date         | Download                       |
|--------------|--------------------------------|
| 9/22/2010    | II 🐔                           |
| Download the | report definition source (ZIP) |

**3** Save the file to disk.

1()

After you download a report definition archive, you can import the report definition into the Repository by using the Import page. For details, see Chapter 6, "Using the Import Tool," on page 127.

For details on the predefined reports, see *Using Identity Manager Reports* (http://www.novell.com/ documentation/idm401/idm\_reports/data/bookinfo.html).

# Creating Custom Report Definitions

This section provides instructions for creating custom report definitions.

- Section 11.1, "About Custom Report Definitions," on page 163
- Section 11.2, "Starting the Report Packaging Tool," on page 163
- Section 11.3, "Creating a New Report Template," on page 164
- Section 11.4, "Configuring Your JDBC Connection in iReport," on page 165
- Section 11.5, "Setting the Description and Other Strings for Your Report," on page 167
- Section 11.6, "Setting the Report Definition Parameters," on page 167
- Section 11.7, "Customizing the Report in iReport," on page 171
- Section 11.8, "Displaying Parameters and Selected Criteria in the Report," on page 173
- Section 11.9, "Building Your Report," on page 174
- Section 11.10, "Deploying Your Report," on page 175

# **11.1 About Custom Report Definitions**

The Identity Reporting Module ships with a set of predefined report definitions. You can use them as is, or customize them to suit the requirements of your organization. You can also create new report definitions if you prefer to design your reports from scratch.

**Skills requirement** To create custom report definitions, you need to have a background in Structured Query Language (SQL). SQL is used to construct the database query for a report.

To facilitate the process of creating new reports, Novell provides the Novell Identity Manager Report Packaging Tool. You can customize reports in iReport and use the Reporting Packaging Tool to package them. The Novell Identity Manager Report Packaging Tool is installed on the same server where you install the Identity Reporting Module.

You can use iReport to customize your report definitions. iReport is a free, open source tool made available by the Jasper Reports project. It is available for Windows and Linux. You need to download and install iReport before you begin customizing reports.

You can find the iReport download at this location:

JasperForge.org (http://jasperforge.org/projects/ireport)

On Linux, you need to unpack the TAR file to your home directory. On Windows, you need to run an executable installer.

# 11.2 Starting the Report Packaging Tool

To start the Novell Identity Manager Report Packaging Tool:

**1** On Linux, execute this command:

```
java -jar reportpkg.jar
or
On Windows, simply double-click the JAR file.
```

# **11.3 Creating a New Report Template**

The Report Packaging Tool has three primary functions:

- Creating new report templates
- Building existing templates
- Deploying built templates

The first step in the process is to create a new report template.

**1** Select *Create* in the left navigation menu:

| Novell Identity Reporting N    | lodule 🕜   | $\odot$ $\otimes$ $\otimes$ |
|--------------------------------|--|-----------------------------|
| Novell <sub>®</sub> Identity R | eporting Packaging Tool  |                             |
| ×                              |  |                             |
| 🗏 Create                       | Create New Report  |                             |
| 😵 Build                        | Report Name:   |                             |
| S Dulla                        | My Report  |                             |
| 🗳 Deploy                       | Report Description:  |                             |
|                                | This is my report description.                                       |                             |
|                                |  |                             |
|                                | Report Location:   |                             |
|                                | /home/michael/CreatedReports Brows                                   | e 📀                         |
|                                | Crea   | ite                         |
|                                |  |                             |
|                                |  |                             |
|                                |  |                             |
| Novell Identity Reporting Pac  | kaging Tool version 4.0.1 was built on May 16, 2011 from revision 41 | 59.                         |

- 2 On the Create New Report screen, specify the report name and description.
- **3** Select the location for the report.
- **4** Click the *Create* button.

The report contents are written to the location specified for the report.

**5** In iReport, open the JRXML report.

This file will always be called TemplateReport.jrxml and be located in the IDM/6.1 directory. You cannot change the name or the location. You can specify the file by this name and location.

## 11.4 Configuring Your JDBC Connection in iReport

Before customizing your report, you need to configure a new datasource for the reporting PostgreSQL database within iReport. You only need to perform this step once.

- 1 Launch iReport, if you have not done so already.
- 2 Click the *Report Datasources* button on the main toolbar to open the Connections/Datasources dialog box.
- **3** Click the *New* button to open the Datasource dialog box.

| M N                                | ×  |
|------------------------------------|----|
|                                    |    |
| Select the datasource type         |    |
| Database JDBC connection           | ^  |
| NetBeans Database JDBC connection  |    |
| XML file datasource                |    |
| JavaBeans set datasource           |    |
| File CSV datasource                |    |
| JRDataSourceProvider               |    |
| Custom JRDataSource                | ≡  |
| Empty data source                  |    |
| Hibernate connection               |    |
| Spring loaded Hibernate connection |    |
| EJBQL connection                   |    |
| XMLA Server                        |    |
| Mondrian OLAP connection           |    |
| Query Executer mode                |    |
| Microsoft Excel (xls) data source  | ~  |
| Test Next > Canc                   | el |

- **4** Select *Database JDBC Connection* and click *Next* to advance to the Database JDBC connection page.
- **5** Configure the PostgreSQL JDBC connection:
  - **5a** Select the *PostgreSQL* (*org.postgresql.Driver*) JDBC driver.

- **5b** Specify the database URL to your database (*jdbc:postgresql://localhost:15432/SIEM*).
- **5c** Supply your database username and password.

| ×  |
|--|
| Database JDBC connection   |
| Name IDM Reporting   |
| JDBC Driver PostgreSQL (org.postgresql.Driver)   |
| JDBC URL [jdbc:postgresql://localhost:15432/SIEM<br>JDBC URL Wizard  |
| Server Address   |
| Database Wizard  |
| Username postgres  |
| Password Save password   |
| ATTENTION! Passwords are stored in clear text. If you dont specify a<br>password now, iReport will ask you for one only when required and<br>will not save it. |
| \$   |
|  |
|  |
| Test Save Cancel   |

**5d** Click the *Test* button to test your database connection:



- **5e** Click *OK* to close the message box.
- **5f** Save the database connection information.
- **6** Close the JDBC configuration dialog box.

# 11.5 Setting the Description and Other Strings for Your Report

The description for your report, and other strings it uses, are defined in the TemplateReport.properties file in the 6.1 directory of your new report. This file contains a set of keys and values for the string that appear in the report. The strings in the TemplateReport.properties file make it possible for your report to support multiple languages.

**NOTE:** The TemplateReport.properties file must end with a blank line. When you build your report archive, the localized strings defined for the report are appended to the TemplateReport.properties file, so a blank line is necessary to avoid having two lines merged.

To set the report description, you would need to edit the DESC1 key:

DESC1=This report shows all [authentication attempts] by users captured by @CATEGORY@ within the selected date range, grouped by the [domain within which the user account exists] and then grouped by the [account name]. MAXROWS=Maximum Rows MAXROWSDESC=Specifies the maximum number of rows to return for this query USER\_DISPLAY\_NAME=IDV User(s) USER\_DESCRIPTION=List of Identity Vault users to report on

Edit these properties to change your report description or any other string. You must rebuild and redeploy your report each time you change this file.

# **11.6 Setting the Report Definition Parameters**

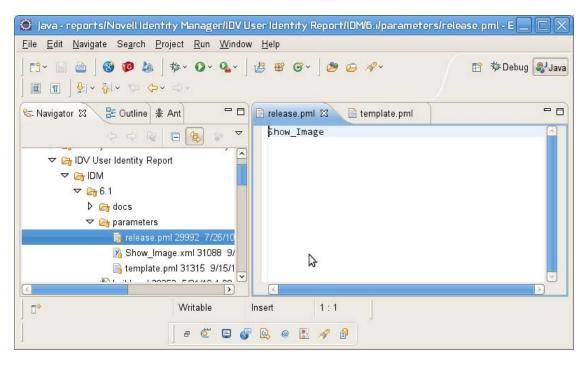
Reports support runtime parameters that allow users to specify values when they run a report. This section provides instructions for defining runtime parameters.

- Section 11.6.1, "Defining the Parameter XML File," on page 167
- Section 11.6.2, "Defining the Type for a Parameter," on page 169
- Section 11.6.3, "Defining an OptionQuery Parameter," on page 169

#### 11.6.1 Defining the Parameter XML File

Parameters specific to your report are located in the 6.1/parameters directory for your report. Each parameter is in its own XML file. Each of these XML files must be referenced in the release.pml file in the order in which you want them to appear. The release.pml file lists the parameters by name (without the file extension), as shown below:

Figure 11-1 Release.pml file



The template.pml file lists commonly shared parameters:

Figure 11-2 Template.pml file

| Java - reports/Novell Identity Manager/IDV User Identity Report/IDM/6./parameters/ter  | mplate.pml - 🔲 🖂 🗙 |
|--|--------------------|
| Eile       Edit       Navigate       Search       Project       Run       Window       Help $[1^{\circ} \sim \square]$ $[2^{\circ} \cap \square]$ | 🖹 🌣 Debug 🐉 Java   |
| Image: Second state       Image: Second state<   |                    |
| Image: Writable         Insert         1 : 1           Image: Image   |                    |

#### 11.6.2 Defining the Type for a Parameter

The reporting module supports the following values for <Type>:

- String
- Date
- Integer
- Boolean

The user interface shows a specific control for each data type:

 Table 11-1
 Controls for Parameter Data Types

| Data Type               | Control        |
|-------------------------|----------------|
| String                  | TextBox        |
| String with Options     | ListBox        |
| String with OptionQuery | Autocompleter  |
| Date                    | DatePicker     |
| Integer                 | IntegerTextBox |
| Boolean                 | Checkbox       |

All of the parameters need to have this setting:

<IsForPrompting>1</IsForPrompting>

If you know that your report cannot run without a particular value specified, you can mark a parameter as required with the following setting:

```
<Required>1</Required>
```

To make an Options parameter or OptionQuery parameter allow for multiple values, you should include these two settings:

```
<OptionMultivalue>1</OptionMultivalue>
<OptionMultivalueDelimiter>;</OptionMultivalueDelimiter>
```

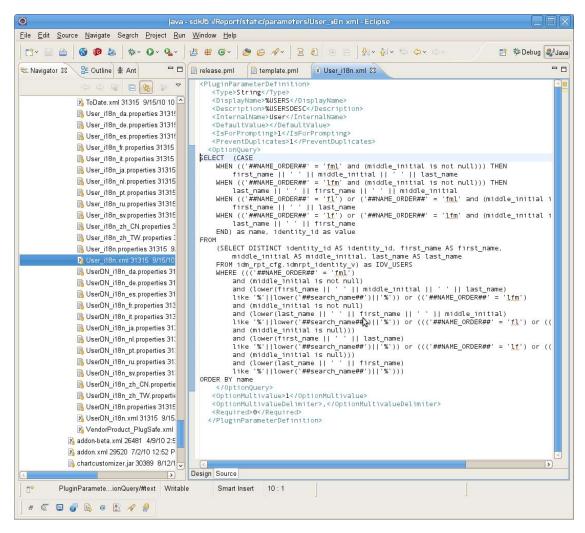
#### 11.6.3 Defining an OptionQuery Parameter

Suppose you want to generate a report that shows role information, and you want to allow the role as a parameter, so that the definition can be scoped at runtime. In this case, you can use an OptionQuery so that the reporting module shows you a list and allows for typeahead automatic completion, based on the roles that are stored in the database on which to report. To provide support for this capability, you need to follow a specific syntax that uses cascaded parameters. The syntax *##parameter\_name##* within the OptionQuery references another parameter definition. Novell provides shared common parameters that serve this purpose already, Role\_il8n.xml and Search\_Role\_il8n.xml. They can be reused by specifying them in the template.pml or copied into your local parameters folder and modified to suit your needs.

The User\_i18n.xml and Search\_Name\_i18n.xml are the respective parameters for allowing Identity Vault user to be a parameter. The User\_i18n.xml parameter also demonstrates the ability to include a special cascaded parameter, *##NAME\_ORDER##*. This allows you to localize the Name Order of a name (Given-name Surname vs. Surname Given-name), or allow for a Middle Initial in the name. If you would like your OptionQuery to make use of this feature, follow the name order example shown below.

Here's what the User\_i18n.xml file looks like:

Figure 11-3 User\_i18n.xml file



For this example to work properly, the ##NAME\_ORDER## cascaded parameter must match the <InternalName>NAME\_ORDER</InternalName> of the name order parameter.

All OptionQuery parameters *must* have a cascaded parameter such as a search\_name, where the OptionQuery SQL is using it as its WHERE clause. Its internal name does not matter, as long as it is unique and is used in the SQL appropriately. It should have these settings:

```
<DefaultValue></DefaultValue>
<IsForPrompting>0</IsForPrompting>
```

## 11.7 Customizing the Report in iReport

1 In iReport, open the new JRXML file that you generated by using the Report Packaging Tool.

The JRXML file should be located in the IDM/6.1 subdirectory under the directory where when you created the report template.

**Error Messages in iReport** When you load a *TemplateReport.jrxml* file into iReport you may see the following error in the *Report Problems* window of iReport.

```
com.jaspersoft.ireport.designer.errorhandler.ProblemItem@136425a2
java.lang.ClassNotFoundException:com.novell.sentinel.content.reports.Temp
lateReportScriptlet
com.jaspersoft.ireport.designer.outline.nodes.StylesNode@531d5c7d[Name=,d
isplayName=Styles]
```

This is not a serious error, so you can simply ignore the message.

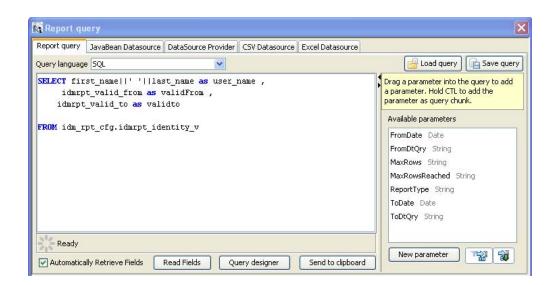
- 2 After you have opened the report in iReport, you can make the necessary customizations:
  - **2a** Define a SQL query to get the data for your report.

To provide data for your custom reports, you need to use database views. The core database views that ship with the product include both current state and history information for reporting. In addition to these views, there is a separate set of views that includes only the current state information, thereby providing a slight improvement in reporting performance. For example, the "idmrpt\_approver\_v" view provides both current state and history information, whereas the "idmrpt\_approver\_cs\_v" view provides just the current state information. The structure of the two views is identical, so the columns used are exactly the same. Only the view names are different. The name for each current state view includes "\_cs" before the "\_v" suffix.

For most applications, you can use the views that provide both current state and history information. These views are described in Chapter 12, "Schema Documentation," on page 177.

**NOTE:** You can only use views in custom reports. If you use your root username to log into the database, iReport will let you select data from the tables. However, the report will fail when you deploy it and try to run it.

To define the SQL query for a report, select the *Detail* node in the *Report Inspector* and click the database icon in the designer toolbar at the top of the report definition window. Then, enter the SQL statement on the *Report query* tab:



**2b** Define the report layout.

To define the report layout, you need to add elements to the report definition. iReport supports many different types of report elements. You can choose the elements you need from the *Report Elements* section of the *Palette*.

| Palette  | D × €                    |
|--|--------------------------|
| Report Elements  |                          |
| Break  | ; Chart                  |
| Crosstab   | 🕕 Ellipse                |
| E Frame  | 🚱 Image                  |
| IIII Barcode   | Eist                     |
| 🦯 Line   | 🛄 Rectangle              |
| Round Rectangle  | label Static Text        |
| Subreport  | T Text Field             |
| Tools  |                          |
| [ Callout 🛛 📅 Curre  | ent date 🏼 # Page number |
| ## Page X of Y 96 Perce  | entage # Total pages     |
| Tools  Callout  Collout  Col | ent date # Page number   |

For example, to add a column header, drag the *Text Field* icon from the *Palette* onto the header band of the report layout canvas.

To add a data field, drag the field name from the *Fields* node in the *Report Inspector* onto the detail band of the report layout canvas.

When you drag a field onto a report, iReport creates an expression to bind the display element to the appropriate database value.

Once you've added the fields you need, you can format the fields to suit your requirements by stretching them or moving them on the report canvas.

| 🛃 Templa | steReport.jrxml 🗙   |   |                 |                        |                 |       |       |
|----------|---|---|-----------------|------------------------|-----------------|-------|-------|
| Designer | XML Preview   | 🗟 🔍 🍳 📅 SansSerif                       | ✓ 10            | ⊻ 24, 74 b             | i <u>u</u> s    | E = 2 |       |
|          | 91  | 2 3 4<br>1                              |                 | 6                      |                 |       | 9<br> |
|          |   |   | N               |                        |                 |       |       |
|          |   |   | 13              |                        | te×tĺava te×t.  |       |       |
| -        | \$R{RPT_NAME}   | + (\$P{ReportType}.equ                  | als("D") ? \$   | R{RPT_TYPE1}           | : <b>((\$</b> P |       |       |
|          | \$P{REPORT_SCRIPTLET<br>\$R{DESC1}  | "}.DatePrepare(\$P{ReportType},"F", ((r | iew SimpleDateF | ormat("dd/MM/yyyy HH:r | nm:ss")).format |       |       |
|          | \$R{USER_NAME}  | \$R{VALID_FROM                          | bader           | \$R{VALID_TO}          |                 |       |       |
|          | \$F{username}   | \$F{validFrom}                          | 1               | \$F{validto}           |                 |       |       |
|          | M         Maximum           MX         Maximum           MX         Maximum           MX         Maximum           MX         Maximum           MX         Maximum           MX         Maximum | Page Fo                                 | oter            |                        |                 |       |       |
| -        |   | Summa                                   | ary             |                        |                 | _     |       |
|          |   |   |                 |                        |                 | _     |       |

3 Save your report.

After saving your report, you need to package the report before you can import or deploy it. For details on packaging the report, see Section 11.9, "Building Your Report," on page 174.

#### 11.8 Displaying Parameters and Selected Criteria in the Report

You can display parameters and selected criteria in a report. To do this, you need to make some changes in the JRXML file.

First, locate the textField-2 of the TemplateReport.jrxml file, which has "\$P{REPORT\_SCRIPTLET}.DatePrepare..." showing. This text field is where the selected values of report parameters are displayed. The generated TemplateReport.jrxml file automatically displays the Date/Time Range of the report and the MaxRows parameter and selected value.

```
$P{REPORT_SCRIPTLET}.DatePrepare($P{ReportType}, "F",((new
SimpleDateFormat("dd/MM/yyyy HH:mm:ss")).format($P{FromDate})), "D") + " " +
$R{HEADER6} + " " + $P{REPORT_SCRIPTLET}.DatePrepare($P{ReportType}, "T",((new
SimpleDateFormat("dd/MM/yyyy HH:mm:ss")).format($P{ToDate})), "D") + "\n" +
java.text.MessageFormat.format($R{MAXROWS_COLON}, new
Object[]{
$P{MaxRows}.equals("ALL") ? $R{ALL} :
$P{MaxRows}
})
```

To add more parameters, simply append to this text field by right-clicking the field and selecting *Edit Expression*. Add a + "\n" + parameter's label and value for each parameter. To add a label, add the localized label to the properties file as a parameterized string, such as USERS\_COLON=Users:  $\{0\}$ . Then, use java.text.MessageFormat to fill in the value.

When the parameter is an OptionQuery, you must also pass the cascaded search name parameter to the JRXML. Then, you can use that value to display on the report for readability instead of showing the IDs. For example, this is the value of textField-2 in the Role Assignments by Member report:

```
$P{REPORT SCRIPTLET}.DatePrepare($P{ReportType}, "F", ((new
SimpleDateFormat("dd/MM/yyyy HH:mm:ss")).format($P{FromDate})),"D") + " " +
$R{HEADER6} + " " + $P{REPORT SCRIPTLET}.DatePrepare($P{ReportType}, "T",((new
SimpleDateFormat("dd/MM/yyyy HH:mm:ss")).format($P{ToDate})),"D") + "\n" +
java.text.MessageFormat.format($R{MAXROWS COLON}, new
Object[]{
$P{MaxRows}.equals("ALL") ? $R{ALL} :
$P{MaxRows}
}) + "\n" +
java.text.MessageFormat.format($R{NAME ORDER COLON}, new
Object[]{
$P{NAME ORDER}.equals("lfm") ? $R{NAME ORDER LFM} :
$P{NAME ORDER}.equals("fl") ? $R{NAME ORDER FL} :
$P{NAME_ORDER}.equals("lf") ? $R{NAME ORDER LF} : $R{NAME ORDER FML}
}) + "\n" +
java.text.MessageFormat.format($R{USERS COLON}, new Object[]{
(($P{User} != null && $P{User}.size() > 0) ? $P{search name} : $R{ALL})
}) +
"" + ($P{Only Show SOD}.booleanValue() ? "\n" + $R{SHOW SOD} : "")
```

The Role Assignments by Member parameters displayed are:

- Data Range
- Max Rows
- Name Order
- Users
- Separation of Duties information only

# **11.9 Building Your Report**

Before you deploy your report, you need to build it. The source of the report is a set of properties, images, and the JRXML file. You must bundle these files into a report archive before you can deploy the report template.

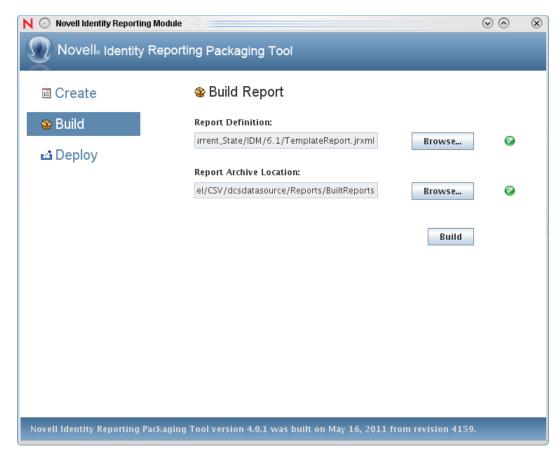
The process of building the report archive creates an RPZ file. This is a report definition archive containing your report and the report metadata. There might also be additional files such as images or properties that your report depends on.

- 1 Select *Build* in the left-navigation menu in the Report Packaging Tool.
- **2** On the Build Report screen, specify the report definition.

This is the JRXML file generated when you created your report.

**3** Specify the location of your report archive and the report author.

4 Click the *Build* button to build the RPZ file for your report definition.



# 11.10 Deploying Your Report

After you build the report template archive, you are ready to deploy the report to the reporting server.

- **1** Select *Deploy* in the left-navigation menu.
- **2** On the Deploy Report screen, select the RPZ file and specify the address of your server and the credentials for accessing the server.
- **3** Click the *Deploy* button.

| Novell Identity Reporting Module   | <u> </u>   | $\odot$ | $\otimes$ |
|------------------------------------|--|---------|-----------|
| Novell <sub>®</sub> Identity Repor | ting Packaging Tool  |         |           |
| I Create<br>� Build<br>⊿ Deploy    | Deploy Report Report Archive Location:      a_Collection_State_ReportCurrent_State.rpz     Add File     Remove   | ø       |           |
|                                    | Coverwrite existing report definition Reporting Server Location: http://localhost:8081 Reporting Admin Username: |         |           |
|                                    | badmin<br>Password:  | Ø       |           |
|                                    | о  |         |           |
| Novell Identity Reporting Packagin | g Tool version 4.0.1 was built on May 16, 2011 from revision 4159  | ).      |           |

The Report Packaging Tool deploys the report template to the reporting server. You do not need to import the report on the Import page to use the report. After the template has been deployed, you can access it on the Repository page in the reporting module.

# **Schema Documentation**

This section provides reference documentation for the database views for reporting.

- Section 12.1, "About the Database Views," on page 178
- Section 12.2, "idmrpt\_acct\_link\_v," on page 179
- Section 12.3, "idmrpt\_approver\_v," on page 180
- Section 12.4, "idmrpt\_association\_v," on page 180
- Section 12.5, "idmrpt\_ext\_idv\_item\_v," on page 181
- Section 12.6, "idmrpt\_cat\_item\_types\_v," on page 181
- Section 12.7, "idmrpt\_cat\_mappings\_v," on page 181
- Section 12.8, "idmrpt\_category\_v," on page 182
- Section 12.9, "idmrpt\_ms\_collect\_state\_v," on page 182
- Section 12.10, "idmrpt\_container\_v," on page 182
- Section 12.11, "idmrpt\_ext\_attr\_v," on page 183
- Section 12.12, "idmrpt\_ext\_obj\_v," on page 183
- Section 12.13, "idmrpt\_dc\_service\_cfg\_v," on page 183
- Section 12.14, "idmrpt\_ent\_param\_token\_value\_v," on page 184
- Section 12.15, "idmrpt\_ent\_type\_v," on page 184
- Section 12.16, "idmrpt\_ext\_item\_attr\_v," on page 185
- Section 12.17, "idmrpt\_group\_v," on page 185
- Section 12.18, "idmrpt\_identity\_v," on page 186
- Section 12.19, "idmrpt\_ms\_identity\_v," on page 187
- Section 12.20, "idmrpt\_idv\_v," on page 189
- Section 12.21, "idmrpt\_idv\_acct\_v," on page 189
- Section 12.22, "idmrpt\_idv\_drivers\_v," on page 190
- Section 12.23, "idmrpt\_idv\_ent\_v," on page 190
- Section 12.24, "idmrpt\_idv\_ent\_bindings\_v," on page 191
- Section 12.25, "idmrpt\_idv\_identity\_trust\_v," on page 191
- Section 12.26, "idmrpt\_idv\_prd\_v," on page 192
- Section 12.27, "idmrpt\_idv\_trust\_types\_v," on page 193
- Section 12.28, "idmrpt\_container\_types\_v," on page 193
- Section 12.29, "idmrpt\_ms\_v," on page 193
- Section 12.30, "idmrpt\_ms\_acct\_v," on page 195
- Section 12.31, "idmrpt\_ms\_acct\_rule\_v," on page 196
- Section 12.32, "idmrpt\_ms\_collector\_v," on page 196
- Section 12.33, "idmrpt\_ms\_ent\_v," on page 197

- Section 12.34, "idmrpt\_ms\_ent\_type\_v," on page 197
- Section 12.35, "idmrpt\_ms\_ent\_trust\_v," on page 198
- Section 12.36, "idmrpt\_owners\_v," on page 199
- Section 12.37, "idmrpt\_res\_parameter\_v," on page 199
- Section 12.38, "idmrpt\_resource\_v," on page 199
- Section 12.39, "idmrpt\_role\_v," on page 200
- Section 12.40, "idmrpt\_role\_level\_v," on page 201
- Section 12.41, "idmrpt\_role\_mappings\_v," on page 201
- Section 12.42, "idmrpt\_role\_res\_assoc\_v," on page 201
- Section 12.43, "idmrpt\_role\_res\_assoc\_param\_v," on page 202
- Section 12.44, "idmrpt\_rpt\_driver\_v," on page 202
- Section 12.45, "idmrpt\_rpt\_driver\_scope\_v," on page 203
- Section 12.46, "idmrpt\_sod\_v," on page 203
- Section 12.47, "idmrpt\_sod\_violations\_v," on page 203
- Section 12.48, "idmrpt\_approval\_v," on page 204
- Section 12.49, "idmrpt\_team\_v," on page 204
- Section 12.50, "idmrpt\_team\_assignments\_v," on page 205

### 12.1 About the Database Views

To provide data for your custom reports, you need to use database views. The core database views that ship with the product include both current state and history information for reporting. For most applications, you can use the views that provide both current state and history information. These views are described in the sections that follow.

In addition to the core set of views, there is a separate set of views that includes only the current state information, thereby providing a slight improvement in reporting performance. For example, the "idmrpt\_approver\_v" view provides both current state and history information, whereas the "idmrpt\_approver\_cs\_v" view provides just the current state information. The structure of the two views is identical, so the columns used are exactly the same. Only the view names are different. The name for each current state view includes "\_cs" before the "\_v" suffix.

For most applications, you can use the views that provide both current state and history information. However, if you want to use the views that provide current state information only, here is the complete list of current state views:

- idmrpt\_acct\_link\_cs\_v
- idmrpt\_approver\_cs\_v
- idmrpt\_association\_cs\_v
- idmrpt\_ext\_idv\_item\_cs\_v
- idmrpt\_cat\_mappings\_cs\_v
- idmrpt\_category\_cs\_v
- idmrpt\_container\_cs\_v
- idmrpt\_ent\_param\_token\_value\_cs\_v

- idmrpt\_ent\_type\_cs\_v
- idmrpt\_ext\_item\_attr\_cs\_v
- idmrpt\_group\_cs\_v
- idmrpt\_identity\_cs\_v
- idmrpt\_ms\_identity\_cs\_v
- idmrpt\_idv\_acct\_cs\_v
- idmrpt\_idv\_drivers\_cs\_v
- idmrpt\_idv\_ent\_bindings\_cs\_v
- idmrpt\_idv\_ent\_cs\_v
- idmrpt\_idv\_identity\_trust\_cs\_v
- idmrpt\_idv\_prd\_cs\_v
- idmrpt\_ms\_acct\_rule\_cs\_v
- idmrpt\_ms\_acct\_cs\_v
- idmrpt\_ms\_ent\_type\_cs\_v
- idmrpt\_ms\_ent\_cs\_v
- idmrpt\_ms\_ent\_trust\_cs\_v
- idmrpt\_ms\_cs\_v
- idmrpt\_owners\_cs\_v
- idmrpt\_res\_parameter\_cs\_v
- idmrpt\_resource\_cs\_v
- idmrpt\_role\_level\_cs\_v
- idmrpt\_role\_mappings\_cs\_v
- idmrpt\_role\_resource\_association\_cs\_v
- idmrpt\_role\_cs\_v
- idmrpt\_sod\_cs\_v
- idmrpt\_sod\_violations\_cs\_v
- idmrpt\_team\_assignments\_cs\_v
- idmrpt\_team\_cs\_v
- idmrpt\_approval\_cs\_v

# 12.2 idmrpt\_acct\_link\_v

Information about the links between managed system accounts and IDM accounts.

| ms_acct_id        | VARCHAR(32)                    | This is the account ID |
|-------------------|--------------------------------|------------------------|
| idv_acct_id       | VARCHAR(32)                    |                        |
| idv_association   | VARCHAR(128)                   |                        |
| idmrpt_valid_from | TIMESTAMP WITHOUT<br>TIME ZONE |                        |

| act_link_id      | VARCHAR(32) |
|------------------|-------------|
| idmrpt_deleted   | bool        |
| idmrpt_syn_state | int2        |

# 12.3 idmrpt\_approver\_v

Contains role approver information.

| approver_assoc_id | VARCHAR(32)                    | The ID of the role approval object  |
|-------------------|--------------------------------|---|
| cat_item_id       | VARCHAR(32)                    | The ID of the role category   |
| cat_item_type_id  | VARCHAR(32)                    | The role category type. For example, RESOURCE, SOD, or ROLE                       |
| approver_id       | VARCHAR(32)                    | The ID of the user approving the role   |
| approver_dn       | VARCHAR(255)                   | The DN of the user approving the role   |
| approver_type     | VARCHAR(32)                    | The type of approval. Fox example, IDENTITY, GROUP, or CONTAINER                  |
| approval_type     | int2                           | A number indicating the type of approval: 1-<br>grant, 2-revoke, grant & 3-revoke |
| idmrpt_valid_from | TIMESTAMP WITHOUT<br>TIME ZONE | The time the role will be valid from  |
| idmrpt_deleted    | bool                           | TRUE if the role is deleted and FALSE otherwise                                   |
| idmrpt_syn_state  | int2                           | The current sync state of the role  |

# 12.4 idmrpt\_association\_v

| association_id    | VARCHAR(32)                    |
|-------------------|--------------------------------|
| drv_id            | VARCHAR(32)                    |
| assoc_uid         | VARCHAR(256)                   |
| assoc_state       | int2                           |
| item_id           | VARCHAR(32)                    |
| item_type_id      | VARCHAR(32)                    |
| idmrpt_deleted    | bool                           |
| idmrpt_valid_from | TIMESTAMP WITHOUT<br>TIME ZONE |
| idmrpt_syn_state  | int2                           |

### 12.5 idmrpt\_ext\_idv\_item\_v

Stores information about extended objects in the identity vault.

| item_id           | VARCHAR(32)                    |
|-------------------|--------------------------------|
| item_dn           | VARCHAR(255)                   |
| item_guid         | VARCHAR(64)                    |
| object_id         | VARCHAR(32)                    |
| item_name         | VARCHAR(128)                   |
| item_desc         | VARCHAR(1024)                  |
| idmrpt_valid_from | TIMESTAMP WITHOUT<br>TIME ZONE |
| idmrpt_deleted    | bool                           |
| idv_id            | VARCHAR(32)                    |
| idmrpt_syn_state  | int2                           |

### 12.6 idmrpt\_cat\_item\_types\_v

Contains information about the catalog items stored within the database.

| item_type_id      | VARCHAR(4000) | The ID for the type of catalog information. For example, ROLE, RESOURCE, GROUP, or SOD                 |
|-------------------|---------------|--|
| item_type_name    | VARCHAR(128)  | The name of the catalog. For example, IDM<br>RBPM Role, IDM RBPM Resource, or IDM<br>GROUP             |
| item_type         | int2          | Numeric representation of item type : 1-user, 2-<br>role, 3-group, 4-resource, 5-container, 6-prd,<br> |
| idmrpt_table_name | VARCHAR(4000) | The name of the table containing the information for this catalog                                      |

## 12.7 idmrpt\_cat\_mappings\_v

| mapping_id        | VARCHAR(32)                    |
|-------------------|--------------------------------|
| mapped_id         | VARCHAR(32)                    |
| category_id       | VARCHAR(32)                    |
| mapped_id_type    | VARCHAR(32)                    |
| idmrpt_valid_from | TIMESTAMP WITHOUT<br>TIME ZONE |

idmrpt\_deleted

bool

int2

idmrpt\_syn\_state

### 12.8 idmrpt\_category\_v

Table that stores custom catalog item information

| category_id       | VARCHAR(32)                    |
|-------------------|--------------------------------|
| category_type_id  | VARCHAR(32)                    |
| category_key      | VARCHAR(255)                   |
| category_name     | VARCHAR(4000)                  |
| idmrpt_valid_from | TIMESTAMP WITHOUT<br>TIME ZONE |
| idmrpt_deleted    | bool                           |
| idv_id            | VARCHAR(32)                    |
| idmrpt_syn_state  | int2                           |

### 12.9 idmrpt\_ms\_collect\_state\_v

contains information about the state of the collectors.

| ms_collect_id                          | VARCHAR(32)                  | The ID of the collectors        |
|--|------------------------------|---------------------------------|
| ms_query_api                           | VARCHAR(4000)                |                                 |
| ms_collect_time                        | TIMESTAMP WITH TIME<br>ZONE  | The last collection time        |
| ms_collect_state                       | bool                         | The collection state            |
| ms_collection_id                       | VARCHAR(32)                  | The ID of the latest collection |
| ms_collect_payload                     | VARCHAR(4000)                |                                 |
| ms_collect_error                       | VARCHAR(4000)                |                                 |
| ms_collection_id<br>ms_collect_payload | VARCHAR(32)<br>VARCHAR(4000) |                                 |

### 12.10 idmrpt\_container\_v

Contains information about the Identity Vault containers.

| container_id   | VARCHAR(32)   | The ID of the container           |
|----------------|---------------|-----------------------------------|
| container_dn   | VARCHAR(255)  | The DN of the container           |
| container_guid | VARCHAR(64)   | The GUID of the container         |
| container_name | VARCHAR(4000) | The display name of the container |
| container_desc | VARCHAR(4000) | The description of the container  |

| idmrpt_valid_from | TIMESTAMP WITHOUT<br>TIME ZONE | The date the container is valid from                       |
|-------------------|--------------------------------|--|
| idmrpt_deleted    | bool                           | TRUE if the container has been deleted and FALSE otherwise |
| idv_id            | VARCHAR(32)                    | The ID of the Identity Vault                               |
| container_type_id | VARCHAR(32)                    |  |
| idmrpt_syn_state  | int2                           | The synchronization state                                  |

### 12.11 idmrpt\_ext\_attr\_v

Stores extended or customized attribute definitions. This table does not require historical data, because it used as taxonomy of custom attributes.

| attribute_id   | VARCHAR(32)  |  |
|----------------|--------------|--|
| attribute_name | VARCHAR(128) |  |
| display_value  | VARCHAR(128) |  |
| attribute_type | VARCHAR(64)  | java attribute type ( simple type: int, boolean,<br>timestamp (as long), long, string, boolean |

### 12.12 idmrpt\_ext\_obj\_v

Stores extended or custom object definitions. This table does not require historical data, because it used as taxonomy of custom attributes.

| object_id    | VARCHAR(32)  |
|--------------|--------------|
| object_name  | VARCHAR(128) |
| object_class | VARCHAR(128) |

### 12.13 idmrpt\_dc\_service\_cfg\_v

Contains information about the reporting data collection service configuration.

| data_collect_locale         | VARCHAR(32) | The locale that will be used in when collecting<br>data from this data collection service. This<br>value defaults to the system default locale of<br>the data collection service. |
|-----------------------------|-------------|---|
| data_collect_interval       | int2        | The data collection interval  |
| data_collect_interval_units | int2        | The units for the data collection interval. This value indicates days, weeks, or months: 1-day, 2- week, 3- month   |
| data_retention_interval     | int2        | The data retention interval. This controls how long reporting data will be stored in the reporting warehouse.   |

| data_retention_interval_un<br>its | int2        | The units for the data retention interval. This value indicates days, weeks, or months: 1-day, 2- week, 3- month                 |
|-----------------------------------|-------------|--|
| data_cleanup_interval             | int2        | The data retention interval. This controls how long reporting data will be stored in the reporting warehouse.                    |
| data_cleanup_interval_unit<br>s   | int2        | The units for the data clean up interval. This value indicates days, weeks, or months: 1-day, 2- week, 3- month                  |
| next_data_cleanup                 | int8        | The time for the next data cleanup.  |
| min_dc_interval                   | int8        | The units for the minimum data collection<br>interval. This value indicates days, weeks, or<br>months: 1- day, 2- week, 3- month |
| data_collect_query_timeou<br>t    | int8        |  |
| next_data_collect_date            | int8        |  |
| data_collect_srv_id               | VARCHAR(32) |  |

### 12.14 idmrpt\_ent\_param\_token\_value\_v

Stores custom entitlement parameter token values parsed out of the entitlement parameter string

| binding_id           | VARCHAR(32)                    |                     |
|----------------------|--------------------------------|---------------------|
| ent_id               | VARCHAR(32)                    |                     |
| ent_token_id         | VARCHAR(32)                    | auto generated uuid |
| bnd_cat_item_type_id | VARCHAR(32)                    |                     |
| ent_token_key        | VARCHAR(64)                    |                     |
| ent_token_val        | VARCHAR(512)                   |                     |
| idmrpt_deleted       | bool                           |                     |
| idmrpt_valid_from    | TIMESTAMP WITHOUT<br>TIME ZONE |                     |
| idmrpt_syn_state     | int2                           |                     |

### 12.15 idmrpt\_ent\_type\_v

Stores entitlement types and categories

| ent_type_id       | VARCHAR(32)                    | The auto generated entitlement type id.   |
|-------------------|--------------------------------|---|
| ent_type_cat      | VARCHAR(512)                   | The entitlement type name. Examples: security account, security grouping, other account |
| idmrpt_valid_from | TIMESTAMP WITHOUT<br>TIME ZONE | Date this entitlement is valid from   |

| idmrpt_deleted   | bool | TRUE if this value has been deleted and FALSE otherwise. |
|------------------|------|--|
| idmrpt_syn_state | int2 | The synchronization state                                |

### 12.16 idmrpt\_ext\_item\_attr\_v

Stores extended catalog item information

| cat_item_id       | VARCHAR(32)                    |
|-------------------|--------------------------------|
| cat_item_type_id  | VARCHAR(32)                    |
| attribute_id      | VARCHAR(32)                    |
| attribute_value   | VARCHAR(512)                   |
| idmrpt_valid_from | TIMESTAMP WITHOUT<br>TIME ZONE |
| cat_item_attr_id  | VARCHAR(32)                    |
| idmrpt_deleted    | bool                           |
| idmrpt_syn_state  | int2                           |
|                   |                                |

### 12.17 idmrpt\_group\_v

Contains data about groups stored in the Identity Vault.

| group_id          | VARCHAR(32)                    | The unique ID for this group in the Identity Warehouse    |
|-------------------|--------------------------------|---|
| idv_id            | VARCHAR(32)                    | The ID of the Identity Vault containing this group.       |
| group_dn          | VARCHAR(255)                   | The DN of the group                                       |
| group_guid        | VARCHAR(64)                    | The GUID of the group from the Identity Vault             |
| group_name        | VARCHAR(4000)                  | The display name of the group                             |
| group_desc        | VARCHAR(4000)                  | The group description                                     |
| dynamic_group     | bool                           | TRUE if this group is a dynamic group and FALSE otherwise |
| dynamic_rule      | VARCHAR(1024)                  | The dynamic rule for this group if it is dynamic.         |
| nested_group      | bool                           | TRUE if this group is a nested group and FALSE otherwise  |
| idmrpt_valid_from | TIMESTAMP WITHOUT<br>TIME ZONE | Date this group became valid                              |
| idmrpt_deleted    | bool                           | TRUE if this group has been deleted and FALSE otherwise   |
| idmrpt_syn_state  | int2                           | The sync state for this group                             |

# 12.18 idmrpt\_identity\_v

Contains identity profile information about users that have been collected by the reporting tool

| identity_id VARCHAR(32)<br>first_name VARCHAR(4000)<br>last_name VARCHAR(4000) | Auto generated unique identity identifier First name Last name Middle name |
|--|--|
|  | Last name  |
|  | Middle name  |
| middle_initial VARCHAR(4000)   |  |
| full_name VARCHAR(4000)  | Full name  |
| job_title VARCHAR(4000)  | Job title  |
| department VARCHAR(4000)   | Department   |
| location VARCHAR(4000)   | Location   |
| email_address VARCHAR(4000)  | Email address  |
| office_phone VARCHAR(4000)   | Office phone   |
| cell_phone VARCHAR(4000)   | Cell phone   |
| private_phone VARCHAR(4000)  | Private phone  |
| im_id VARCHAR(64)  | Instant messanger id   |
| mgr_id VARCHAR(32)   | The UUID for this user's manager   |
| photo TEXT(2147483647)   | This users photo   |
| idmrpt_valid_from TIMESTAMP WITHOUT<br>TIME ZONE                               | Date the user was created  |
| generational_qualifier VARCHAR(8)  |  |
| prefix VARCHAR(4000)   | Prefix   |
| preferred_name VARCHAR(4000)   | The prefix name  |
| preferred_language VARCHAR(4000)   | The prefix language  |
| job_code VARCHAR(4000)   | The user's job code  |
| workforce_id VARCHAR(4000)   | The user's workforce ID  |
| cost_center VARCHAR(4000)  | The user's cost center   |
| cost_center_description VARCHAR(4000)  | The description of the user's cost center                                  |
| employee_status VARCHAR(4000)  | The user's employee status   |
| employee_type VARCHAR(4000)  | The user's employee type   |
| company VARCHAR(4000)  | The company  |
| department_number VARCHAR(4000)  | The department number  |
| mailstop VARCHAR(4000)   | The mailstop   |
| office_number VARCHAR(4000)  | Physical Delivery Office Name  |

| street_address       | VARCHAR(4000)               | The street address                                 |
|----------------------|-----------------------------|--|
| city                 | VARCHAR(4000)               | The city   |
| postal_code          | VARCHAR(4000)               | The postal code                                    |
| po_box               | VARCHAR(4000)               | The PO box   |
| fax_number           | VARCHAR(4000)               | The FAX number                                     |
| state                | VARCHAR(4000)               | The state the user resides in                      |
| country              | VARCHAR(4000)               | The country the user resides in                    |
| pager_number         | VARCHAR(4000)               | The user's pager number                            |
| manager_flag         | bool                        | TRUE if this user is a manager and FALSE otherwise |
| manager_workforce_id | VARCHAR(4000)               | The workforce ID of this user's manager            |
| hire_date            | TIMESTAMP WITH TIME<br>ZONE | The date this user was hired                       |
| transfer_date        | TIMESTAMP WITH TIME<br>ZONE | The date this user was transferred                 |
| termination_date     | TIMESTAMP WITH TIME<br>ZONE | The date this user's employment was terminated     |
| first_working_day    | TIMESTAMP WITH TIME<br>ZONE | The user's first working day                       |
| last_working_day     | TIMESTAMP WITH TIME<br>ZONE | The user's last working day                        |
| identity_desc        | VARCHAR(4000)               |  |
| idmrpt_syn_state     | int2                        |  |
|                      |                             |  |

# 12.19 idmrpt\_ms\_identity\_v

Stores application identity profile information

| ms_identity_id         | VARCHAR(32)   | The auto-generated application identity identifier |
|------------------------|---------------|--|
| first_name             | VARCHAR(4000) | The identity first name                            |
| ms_uuid                | VARCHAR(4000) | The application UUID                               |
| ms_acct_id_value       | VARCHAR(4000) | The application account ID value                   |
| identity_id            | VARCHAR(32)   | The application UUID                               |
| ms_identity_identifier | VARCHAR(128)  | application identity identifier                    |
| last_name              | VARCHAR(4000) | identity last name                                 |
| middle_initial         | VARCHAR(4000) | identity middle name                               |
| full_name              | VARCHAR(4000) | identity full name                                 |

| job_title               | VARCHAR(4000)                  | job title                     |
|-------------------------|--------------------------------|-------------------------------|
| department              | VARCHAR(4000)                  |                               |
| location                | VARCHAR(4000)                  |                               |
| email_address           | VARCHAR(4000)                  |                               |
| office_phone            | VARCHAR(4000)                  |                               |
| cell_phone              | VARCHAR(4000)                  |                               |
| private_phone           | VARCHAR(4000)                  |                               |
| im_id                   | VARCHAR(64)                    | instant messanger id.         |
| photo                   | TEXT(2147483647)               |                               |
| idmrpt_valid_from       | TIMESTAMP WITHOUT<br>TIME ZONE |                               |
| generational_qualifier  | VARCHAR(8)                     |                               |
| prefix                  | VARCHAR(4000)                  |                               |
| preferred_name          | VARCHAR(4000)                  |                               |
| preferred_language      | VARCHAR(8)                     |                               |
| job_code                | VARCHAR(4000)                  |                               |
| workforce_id            | VARCHAR(4000)                  |                               |
| cost_center             | VARCHAR(4000)                  |                               |
| cost_center_description | VARCHAR(4000)                  |                               |
| employee_status         | VARCHAR(4000)                  |                               |
| employee_type           | VARCHAR(4000)                  |                               |
| company                 | VARCHAR(4000)                  |                               |
| department_number       | VARCHAR(4000)                  |                               |
| mailstop                | VARCHAR(4000)                  |                               |
| office_number           | VARCHAR(4000)                  | Physical Delivery Office Name |
| street_address          | VARCHAR(4000)                  |                               |
| city                    | VARCHAR(4000)                  |                               |
| postal_code             | VARCHAR(4000)                  |                               |
| state                   | VARCHAR(4000)                  |                               |
| country                 | VARCHAR(4000)                  |                               |
| pager_number            | VARCHAR(4000)                  |                               |
| manager_flag            | bool                           |                               |
| manager_workforce_id    | VARCHAR(4000)                  |                               |
|                         |                                |                               |

| hire_date         | TIMESTAMP WITH TIME<br>ZONE |
|-------------------|-----------------------------|
| transfer_date     | TIMESTAMP WITH TIME<br>ZONE |
| termination_date  | TIMESTAMP WITH TIME<br>ZONE |
| first_working_day | TIMESTAMP WITH TIME<br>ZONE |
| last_working_day  | TIMESTAMP WITH TIME<br>ZONE |
| identity_desc     | VARCHAR(4000)               |
| idmrpt_deleted    | bool                        |
| idmrpt_syn_state  | int2                        |
|                   |                             |

### 12.20 idmrpt\_idv\_v

Stores the set of Identity Vaults that participate in data collection for the reporting warehouse.

| idv_id      | VARCHAR(32)   | The ID for this Identity Vault in the resporting warehouse                      |
|-------------|---------------|---|
| idv_guid    | VARCHAR(255)  | The GUID of this Identity Vault on the Identity Vault                           |
| idv_name    | VARCHAR(256)  | The name of this Identity Vault   |
| data_locale | VARCHAR(16)   | The locale the reporting tool will use when collecting data from this database. |
| idv_desc    | VARCHAR(1024) | The description of this Identity Vault  |
| idv_host    | VARCHAR(256)  | The host address of this Identity Vault   |

### 12.21 idmrpt\_idv\_acct\_v

Contains information about the accounts in all of the Identity Vaults the reportings warehouse is collecting data about.

| idv_acct_id       | VARCHAR(32)                    | The unique ID for this account in the reporting warehouse |
|-------------------|--------------------------------|---|
| identity_id       | VARCHAR(32)                    | The ID of the account in the Identity Vault               |
| idv_acct_dn       | VARCHAR(255)                   | The DN of the account in the identity vault               |
| idv_acct_guid     | VARCHAR(64)                    | The GUID of the account in the Identity Vault             |
| idv_acct_status   | CHAR(1)                        | The status of the account in the Identity Vault           |
| idmrpt_valid_from | TIMESTAMP WITHOUT<br>TIME ZONE | The date the account was made active                      |

| idmrpt_deleted   | bool        | TRUE if the account was deleted and FALSE otherwise  |
|------------------|-------------|--|
| idv_id           | VARCHAR(32) | The ID of the Identity Vault containing this account |
| idmrpt_syn_state | int2        | The synchronized state of this account.              |

### 12.22 idmrpt\_idv\_drivers\_v

Contains information about the driver configured in the Identity Vault connected tot he reporting warehouse.

| idv_id            | VARCHAR(32)              | The ID of the Identity Vault containing this driver                             |
|-------------------|--------------------------|---|
| idv_driver_id     | VARCHAR(32)              | The automatically generated unique ID of this driver in the reporting warehouse |
| drv_dn            | VARCHAR(255)             | The DN of the driver  |
| drv_guid          | VARCHAR(64)              | The GUID of the driver  |
| drv_name          | VARCHAR(128)             | The name of the driver  |
| idmrpt_valid_from | TIMESTAMP WITH TIME ZONE | The date the driver was created   |
| idmrpt_deleted    | bool                     |   |
| idmrpt_syn_state  | int2                     | The sync state of this driver   |

### 12.23 idmrpt\_idv\_ent\_v

Stores information about the entitlements available in the Identity Vaults.

| VARCHAR(32)   | The ID of the Identity Vault containing this entitlement   |
|---------------|--|
| VARCHAR(32)   | The automatically generated ID for this entitlement  |
| VARCHAR(32)   | The ID of the driver containing this entitlement   |
| VARCHAR(255)  | The DN of this entitlement   |
| VARCHAR(64)   | The GUID of this entitlement   |
| VARCHAR(4000) | The name of this entitlement   |
| VARCHAR(4000) | The description of this entitlement  |
| VARCHAR(32)   | The ID of this type for this entitlement   |
| VARCHAR(512)  | The name of the type of this entitlement   |
| VARCHAR(32)   | The format of the parameter of this entitlement  |
|               | VARCHAR(32)<br>VARCHAR(32)<br>VARCHAR(255)<br>VARCHAR(64)<br>VARCHAR(4000)<br>VARCHAR(4000)<br>VARCHAR(32)<br>VARCHAR(512) |

| idmrpt_valid_from | TIMESTAMP WITH TIME<br>ZONE | The date this entitlement record is valid from                |
|-------------------|-----------------------------|---|
| idmrpt_deleted    | bool                        | TRUE if this entitlement has been deleted and false otherwise |
| idmrpt_syn_state  | int2                        | The sync state of this entitlement                            |

### 12.24 idmrpt\_idv\_ent\_bindings\_v

Contains information about the Identity Vault entitlement bindings

| binding_id        | VARCHAR(32)                    | The unique ID for this entitlement binding                    |
|-------------------|--------------------------------|---|
| ent_id            | VARCHAR(32)                    | The ID for this entitlement                                   |
| cat_item_id       | VARCHAR(32)                    | The ID for the category of this entitlement                   |
| cat_item_type_id  | VARCHAR(32)                    | The ID of the category type.                                  |
| ent_param_str     | VARCHAR(4000)                  | The parameter for this entitlement                            |
| ms_ent_id         | VARCHAR(128)                   |   |
| ms_id             | VARCHAR(32)                    |   |
| idmrpt_valid_from | TIMESTAMP WITHOUT<br>TIME ZONE | The date this entitlement is valid from                       |
| idmrpt_deleted    | bool                           | TRUE if this entitlement has been deleted and false otherwise |
| ent_src           | VARCHAR(64)                    | The type of the source of the entitlement                     |
| ent_param_val     | VARCHAR(4000)                  | The parameter value   |
| idmrpt_syn_state  | int2                           | The sync state for this entitlement                           |
| ent_param_id      | VARCHAR(512)                   |   |
| ent_param_id2     | VARCHAR(512)                   |   |
| ent_param_liid    | VARCHAR(512)                   |   |
| ent_corr_id       | VARCHAR(512)                   |   |
|                   |                                |   |

### 12.25 idmrpt\_idv\_identity\_trust\_v

Contains role, resource, and group identity assignment information.

| trust_id     | VARCHAR(32) | The ID of this relationship                             |
|--------------|-------------|---|
| identity_id  | VARCHAR(32) | The ID of the Identity Vault containing this assignment |
| trust_obj_id | VARCHAR(32) | The ID of the trust object                              |

| trust_type_id         | VARCHAR(32)                    | The type of assignment this is. For example,<br>ROLE_ASSIGNMENT,<br>RESOURCE_ASSIGNMENT, or<br>GROUP_ASSIGNMENT |
|-----------------------|--------------------------------|---|
| trust_status          | int2                           | The status of the trust relationship  |
| requester_id          | VARCHAR(32)                    | The ID of the requester of this resource  |
| request_date          | timestamptz                    | The date the request was made   |
| request_comment       | VARCHAR(4000)                  | The comment with the request  |
| cause                 | VARCHAR(4000)                  | The cause for the grant of this request. For example, role request  |
| cause_type            | VARCHAR(4000)                  | The cause type for the grant of this request.<br>For example, explicit, container, or group.                    |
| approval_info         | VARCHAR(4000)                  |   |
| trust_params          | VARCHAR(4000)                  |   |
| idv_ent_id            | VARCHAR(32)                    |   |
| idv_ent_ref           | VARCHAR(4000)                  |   |
| ms_ent_id             | VARCHAR(32)                    |   |
| idmrpt_valid_from     | TIMESTAMP WITHOUT<br>TIME ZONE |   |
| idmrpt_deleted        | bool                           |   |
| trust_start_time      | TIMESTAMP WITH TIME<br>ZONE    |   |
| trust_expiration_time | TIMESTAMP WITH TIME<br>ZONE    |   |
| idmrpt_syn_state      | int2                           |   |

# 12.26 idmrpt\_idv\_prd\_v

Contains a list of the provisioning request definitions contained in all the Identity Vaults connected to the reporting warehouse

| idv_id         | VARCHAR(32)   | The ID of the Identity Vault containing this PRD                             |
|----------------|---------------|--|
| prd_id         | VARCHAR(32)   | The unique ID of this PRD in the reporting warehouse.                        |
| prd_guid       | VARCHAR(64)   | The GUID of the PRD in the Identity Vault                                    |
| prd_dn         | VARCHAR(256)  | The DN of the PRD  |
| prd_name       | VARCHAR(4000) | The display name of the PRD  |
| prd_desc       | VARCHAR(4000) | The description of the PRD.  |
| idmrpt_deleted | bool          | TRUE if this PRD has been delete from the Identity Vault and FALSE otherwise |

| idmrpt_valid_from | TIMESTAMP WITHOUT<br>TIME ZONE | The date this PRD was valid on |
|-------------------|--------------------------------|--------------------------------|
| idmrpt_syn_state  | int2                           | The sync state of this PRD     |

### 12.27 idmrpt\_idv\_trust\_types\_v

Stores the Identity Vault trust types. This view is a fixed list of types and is populatd during the initial installation or upgrade of the reporting warehouse.

| trust_type_id    | VARCHAR(32)  | The ID for this trust type. For example,<br>ROLE_ASSIGNMENT,<br>RESOURCE_ASSIGNMENT, or<br>GROUP_ASSIGNMENT. |
|------------------|--------------|--|
| trust_type_name  | VARCHAR(128) | The display name of this trust type.   |
| trust_type_descr | VARCHAR(512) | The description of this trust type.  |
| idmrpt_deleted   | bool         | TRUE if this trust type has been deleted and FALSE otherwise.  |

### 12.28 idmrpt\_container\_types\_v

table that stores allowable container types that are synced from the idv.

| container_type_id | VARCHAR(32)  |
|-------------------|--------------|
| naming_attr       | VARCHAR(32)  |
| object_class      | VARCHAR(512) |
| idmrpt_deleted    | bool         |

### 12.29 idmrpt\_ms\_v

Contains information about managed systems the reporting information is collecting data from.

| ms_id         | VARCHAR(32)   | The uniqeu ID for this managed system in the reporting warehouse |
|---------------|---------------|--|
| ms_logical_id | VARCHAR(4000) | The logical ID of this managed system                            |
| ms_collect_id | VARCHAR(32)   | The collection ID of this managed system.                        |
| ms_uuid       | VARCHAR(4000) |  |
| ms_idm_driver | VARCHAR(4000) |  |
| ms_name       | VARCHAR(4000) |  |
| ms_descr      | VARCHAR(4000) | The description of this managed system                           |
| ms_bus_owner  | VARCHAR(32)   | The ID of the business owner of this managed system              |

| ms_app_owner      | VARCHAR(32)                    | The ID of the application owner of this managed system          |
|-------------------|--------------------------------|---|
| ms_domain         | VARCHAR(4000)                  | The domain host address of this managed system                  |
| ms_type           | VARCHAR(4000)                  | The type of this managed system. For example, Active Directory  |
| ms_classification | VARCHAR(4000)                  | The classification of this managed system. For example, windows |
| ms_location       | VARCHAR(4000)                  | The physical location of this managed system                    |
| ms_environment    | VARCHAR(4000)                  | The operating system of this managed system                     |
| ms_conn_ip        | VARCHAR(255)                   | The IP address of this managed system                           |
| ms_conn_auth_id   | VARCHAR(255)                   | The ID used when connecting to the managed system               |
| ms_conn_port      | int4                           | The port used when connecting to this managed system            |
| ms_vendor         | VARCHAR(256)                   | The vendor of this managed system                               |
| ms_version        | VARCHAR(128)                   | The version of this managed system                              |
| ms_hierarchical   | bool                           |   |
| ls_name           | VARCHAR(4000)                  |   |
| ls_descr          | VARCHAR(4000)                  |   |
| ls_bus_owner      | VARCHAR(32)                    |   |
| ls_app_owner      | VARCHAR(32)                    |   |
| ls_type           | VARCHAR(4000)                  |   |
| ls_classification | VARCHAR(4000)                  |   |
| ls_location       | VARCHAR(4000)                  |   |
| ls_environment    | VARCHAR(4000)                  |   |
| ls_conn_ip        | VARCHAR(255)                   |   |
| ls_conn_auth_id   | VARCHAR(255)                   |   |
| ls_conn_port      | int4                           |   |
| ls_vendor         | VARCHAR(256)                   |   |
| ls_version        | VARCHAR(128)                   |   |
| ls_hierarchical   | bool                           |   |
| idmrpt_deleted    | bool                           |   |
| idmrpt_valid_from | TIMESTAMP WITHOUT<br>TIME ZONE |   |
| idmrpt_syn_state  | int2                           |   |

## 12.30 idmrpt\_ms\_acct\_v

table that stores managed system accounts

| identity_id               | VARCHAR(32)                    |  |
|---------------------------|--------------------------------|--|
| acct_id_type              | VARCHAR(128)                   | an account might have login id's or unique<br>account identifiers per application. this field<br>indicates the type of login id or account<br>identifier that is used in the account identifier<br>field. e.g, in active directory accounts can be<br>identified by and users can login using the<br>samaccountname attribute, the<br>userprincipalname attribute or its object *<br>distinguished name* (dn). |
| ms_acct_global_identifier | VARCHAR(4000)                  | unique identifier of account in ms ( provides ability to link all accounts)  |
| acct_id_value             | VARCHAR(4000)                  | the identifier that uniquely identifies this<br>account in an application. an account might<br>have multiple unique identifiers per application.<br>e.g. in active directory an account is identified<br>by its samaccountname, userprincipalname<br>and Idap dn. and in the idm world the account<br>is known by its association.   |
| acct_status               | CHAR(1)                        | status of the account (if applicable: active,<br>inactive, disabled)active (a), inactive (i), or<br>undefined (u)  |
| acct_type                 | VARCHAR(32)                    | account type string (not used) : regular, admin, elevated,   |
| idv_managed               | bool                           | boolean flag, if set to true - means account is managed by IDM and idv association is not disabled   |
| idv_ms_app_name           | VARCHAR(4000)                  | IDV name for managed systenm application   |
| idv_association           | VARCHAR(256)                   | the IDV accoutnt Association   |
| idv_acct_id               | VARCHAR(32)                    | the IDV accoutnt id, nullable fk to idv acct table   |
| idv_sync                  | bool                           | boolean flag, if set to true - means account is synchronied in IDV and MS  |
| ms_idv_acct_status        | CHAR(1)                        | status of the account ms account according to idv record   |
| ms_id                     | VARCHAR(32)                    |  |
| ms_ent_type_id            | VARCHAR(32)                    |  |
| ms_acct_id                | VARCHAR(32)                    |  |
| idmrpt_valid_from         | TIMESTAMP WITHOUT<br>TIME ZONE |  |
| idmrpt_deleted            | bool                           |  |
| idmrpt_syn_state          | int2                           |  |

### 12.31 idmrpt\_ms\_acct\_rule\_v

| ms_uuid           | VARCHAR(4000)                  |
|-------------------|--------------------------------|
| acct_rule         | int4                           |
| match_attr_name   | VARCHAR(256)                   |
| ext_attr          | bool                           |
| attr_rule_id      | VARCHAR(32)                    |
| idmrpt_deleted    | bool                           |
| idmrpt_valid_from | TIMESTAMP WITHOUT<br>TIME ZONE |
| idmrpt_syn_state  | int2                           |

### 12.32 idmrpt\_ms\_collector\_v

idmrpt\_ms\_collector contains information about the connected systems. This is the data that drives the Identity Vaults page in the reporting tool. These connected systems are used to collect reporting data.

| ms_collect_id     | VARCHAR(32)                 | The unique id for the collector  |
|-------------------|-----------------------------|--|
| collect_name      | VARCHAR(4000)               | The name of the collector  |
| collect_port      | int4                        | The port for connecting to the collector   |
| collect_host      | VARCHAR(64)                 | The host name of the collector   |
| collect_context   | VARCHAR(32)                 | The context for the collector  |
| collect_protocol  | VARCHAR(8)                  | The protocol for the collector. Values: http, https  |
| collect_acct      | VARCHAR(128)                | The account name used to connect to the collector  |
| collector_pswd    | VARCHAR(128)                | The password used for connecting to this collector   |
| collect_cert      | bytea                       | The optional certificate used when connecting to this collector. This is only used for SSL.  |
| collect_desc      | VARCHAR(4000)               | The description of the collector   |
| data_locales      | VARCHAR(255)                | The locales to use when collecting data from<br>this collector. Locale data is available in the<br>managed system.(coma separated list). |
| last_collect_date | TIMESTAMP WITH TIME<br>ZONE | The last date data was collected from this collector   |
| next_collect_date | timestamptz                 | The next date data will be collected from this collector   |

| collect_type   | int2          | The type of the pooling collector: 1 -idm engine rest endpoint collector 2 - enterprize application collector  |
|----------------|---------------|--|
| collect_state  | int2          | The current state of the collection operation.<br>Possible states are: 0- uninitialized, 1 -<br>initialized, 2 - active, 3-running, 4 - suspended,<br>5- deleted |
| ms_cert_info   | VARCHAR(4000) | The public information about the certificate including the certificate name and file name.   |
| idmrpt_deleted | bool          | TRUE if this collector has been deleted and FALSE otherwise  |

### 12.33 idmrpt\_ms\_ent\_v

Stores managed system entitlement values. This table does not contain managed system accounts.

| ms_id                | VARCHAR(32)                    | The managed system UUID   |
|----------------------|--------------------------------|---|
| ent_type_id          | VARCHAR(32)                    | The entitlement type UUID   |
| ms_ent_id            | VARCHAR(32)                    | They auto-generated entitlement value UUID                                |
| ms_ent_val           | VARCHAR(4000)                  |   |
| idv_ent_param_val    | VARCHAR(4000)                  | The corresponding Identity Vault entitlement<br>parmeter value string     |
| idv_ent_pt_id2       | VARCHAR(4000)                  | The corresponding Identity Vault entitlement parmeter ID token value      |
| idv_ent_pt_liid      | VARCHAR(4000)                  | The corresponding Identity Vault entitlement<br>parmeter LIID token value |
| ms_ent_desc          | VARCHAR(4000)                  |   |
| ms_ent_val_disp_name | VARCHAR(4000)                  | The entitlement value display name  |
| idmrpt_deleted       | bool                           |   |
| entitlement_sub_type | VARCHAR(4000)                  | The entitlement sub type  |
| idmrpt_valid_from    | TIMESTAMP WITHOUT<br>TIME ZONE |   |
| idmrpt_syn_state     | int2                           |   |

## 12.34 idmrpt\_ms\_ent\_type\_v

| idv_ent_dn | VARCHAR(256) | Identifier of entitllement type within idv (<br>entitlement dn for connected system queried<br>through REST API) |
|------------|--------------|--|
| idv_ent_id | VARCHAR(32)  | Nullable foreing key to idmrpt_idv_ent.ent_ id.  |

| ent_type          | VARCHAR(256)                   | Managed system entitlement type key (MS_ENT_TYPE).                                       |
|-------------------|--------------------------------|--|
| ms_ent_type_uuid  | VARCHAR(256)                   | Managed system entitlement type id key (MS_ENT_TYPE_ID).                                 |
| ms_ent_type_cat   | VARCHAR(256)                   | Managed system entitlement type category key (MS_ENT_CATEGORY).                          |
| ms_ent_type_name  | VARCHAR(4000)                  | Managed system entitlement type display name.  |
| ms_ent_name       | VARCHAR(4000)                  | Managed system entitlement description name.   |
| ms_ent_desc       | VARCHAR(4000)                  | Managed system entitlement description name.   |
| ms_ent_type_id    | VARCHAR(32)                    |  |
| ms_uuid           | VARCHAR(4000)                  | Managed system uuid (managed system driver uuid), that this entitlement type belongs to. |
| idmrpt_deleted    | bool                           |  |
| idmrpt_syn_state  | int2                           |  |
| idmrpt_valid_from | TIMESTAMP WITHOUT<br>TIME ZONE |  |

### 12.35 idmrpt\_ms\_ent\_trust\_v

table that contains information about managed system entitlement assignments, excluding accounts

| trustee_id                | VARCHAR(32)                    | nullable foreing key, that points to trustee id<br>(either idmrpt_ms_identity.identity_id or<br>idmrpt_ms_ent.ms_ent_id |
|---------------------------|--------------------------------|---|
| trustee_type_id           | VARCHAR(32)                    |   |
| ms_ent_trustee_idv_assoc  | VARCHAR(256)                   |   |
| ms_ent_trustee_identifier | VARCHAR(4000)                  |   |
| ms_ent_id                 | VARCHAR(32)                    |   |
| ms_id                     | VARCHAR(32)                    |   |
| ms_ent_type_id            | VARCHAR(32)                    |   |
| ms_trust_id               | VARCHAR(32)                    |   |
| trust_status              | int2                           | not used for now, reserved for the future: 1-<br>grant, 0 -revoke, 2 -deactivated                                       |
| idmrpt_valid_from         | TIMESTAMP WITHOUT<br>TIME ZONE |   |
| idmrpt_deleted            | bool                           |   |
| idmrpt_syn_state          | int2                           |   |

### 12.36 idmrpt\_owners\_v

| ownership_id      | VARCHAR(32)                    |
|-------------------|--------------------------------|
| cat_item_id       | VARCHAR(32)                    |
| cat_item_type_id  | VARCHAR(32)                    |
| owner_id          | VARCHAR(32)                    |
| owner_dn          | VARCHAR(255)                   |
| owner_type        | VARCHAR(32)                    |
| idmrpt_valid_from | TIMESTAMP WITHOUT<br>TIME ZONE |
| idmrpt_deleted    | bool                           |
| idmrpt_syn_state  | int2                           |

### 12.37 idmrpt\_res\_parameter\_v

Stores resource parameters. It excludes code map keys because it is runtime only.

| param_id          | VARCHAR(32)                    |
|-------------------|--------------------------------|
| res_id            | VARCHAR(32)                    |
| param_key         | VARCHAR(128)                   |
| param_disp_name   | VARCHAR(4000)                  |
| hidden            | bool                           |
| static_param      | bool                           |
| param_type        | VARCHAR(32)                    |
| param_value       | VARCHAR(4000)                  |
| idv_ent_id        | VARCHAR(32)                    |
| idmrpt_valid_from | TIMESTAMP WITHOUT<br>TIME ZONE |
| idmrpt_deleted    | bool                           |
| idmrpt_syn_state  | int2                           |

### 12.38 idmrpt\_resource\_v

Stores Identity Vault resource catalog information

| res_id | VARCHAR(32)  | The unique ID of this resource in the resporting warehouse |
|--------|--------------|--|
| res_dn | VARCHAR(255) | The DN of the resource                                     |

| res_guid            | VARCHAR(64)                    | The GUID of this resource in the Identity Vault                      |
|---------------------|--------------------------------|--|
| res_name            | VARCHAR(4000)                  | The name of this resource  |
| res_desc            | VARCHAR(4000)                  | The description of this resource                                     |
| grant_approval_prd  | VARCHAR(255)                   | The PRD used to grant approval for this resource                     |
| revoke_approval_prd | VARCHAR(255)                   | The PRD used to remove approval for this resource                    |
| grant_quorum        | VARCHAR(8)                     | The quorum percentage required to grant access to this resource      |
| revoke_quorum       | VARCHAR(8)                     | The quorum percentage required to revoke the access to this resource |
| idmrpt_valid_from   | TIMESTAMP WITHOUT<br>TIME ZONE | The date this resource is valid from                                 |
| idmrpt_deleted      | bool                           | TRUE if this resource has been deleted and FALSE otherwise           |
| idv_id              | VARCHAR(32)                    | The ID of the Identity Vault containing this resource                |
| idmrpt_syn_state    | int2                           | The sync state of this resource                                      |

# 12.39 idmrpt\_role\_v

Contains all of the roles in all of the Identity Vaults connected to the reporting tool

| role_id           | VARCHAR(32)                    | The ID of this role in this reporting warehouse            |
|-------------------|--------------------------------|--|
| role_dn           | VARCHAR(255)                   | The DN of this role  |
| role_guid         | VARCHAR(64)                    | The GUID of this role in the Identity Vault                |
| role_name         | VARCHAR(4000)                  | The name of this role                                      |
| role_desc         | VARCHAR(4000)                  | The description of this role                               |
| approval_prd      | VARCHAR(255)                   | The PRD used to grant this role                            |
| quorum            | VARCHAR(8)                     | The quorum percentage required to gain access to this role |
| role_level        | int2                           | The level of this role. The levels are 10, 20, or 30       |
| idmrpt_valid_from | TIMESTAMP WITHOUT<br>TIME ZONE | The date this role is valid from                           |
| idmrpt_deleted    | bool                           | TRUE if this value is deleted and FALSE otherwise          |
| idv_id            | VARCHAR(32)                    | The ID of the Identity Vault containing this role          |
| idmrpt_syn_state  | int2                           | The sync state of this role                                |
|                   |                                |  |

### 12.40 idmrpt\_role\_level\_v

Stores information about available role levels in the Identity Vaults connected to the reporting warehouse.

| role_level        | int2                           | The role level. This is a number of 10, 20, and 30      |
|-------------------|--------------------------------|---|
| role_level_name   | VARCHAR(255)                   | The name of the role level                              |
| idmrpt_valid_from | TIMESTAMP WITHOUT<br>TIME ZONE | The date this role level was made valid                 |
| idv_id            | VARCHAR(32)                    | The ID of the Identity Vault containing this role level |
| idmrpt_syn_state  | int2                           | The sync state of this role level                       |
| role_level_id     | VARCHAR(32)                    | The ID for this role level                              |

### 12.41 idmrpt\_role\_mappings\_v

Stores parent-child roles and implicit assignments

| role_id           | VARCHAR(32)                    |   |
|-------------------|--------------------------------|---|
| mapped_id         | VARCHAR(32)                    |   |
| info              | VARCHAR(4000)                  |   |
| idmrpt_valid_from | TIMESTAMP WITHOUT<br>TIME ZONE |   |
| idmrpt_deleted    | bool                           |   |
| mapping_id        | VARCHAR(32)                    |   |
| mapped_id_type    | VARCHAR(32)                    | mapped item type uuid based on catalog item<br>type. if item type points to role, than it is a child<br>role. |
| idmrpt_syn_state  | int2                           |   |

### 12.42 idmrpt\_role\_res\_assoc\_v

table that stores role to resource associations

| role_id        | VARCHAR(32)  |
|----------------|--------------|
| res_id         | VARCHAR(32)  |
| assoc_dn       | VARCHAR(255) |
| assoc_guid     | VARCHAR(64)  |
| idv_id         | VARCHAR(32)  |
| association_id | VARCHAR(32)  |

| assoc_desc        | VARCHAR(4000)                  |
|-------------------|--------------------------------|
| assoc_status      | int2                           |
| aproval_override  | bool                           |
| idmrpt_deleted    | bool                           |
| idmrpt_valid_from | TIMESTAMP WITHOUT<br>TIME ZONE |
| idmrpt_syn_state  | int2                           |

### 12.43 idmrpt\_role\_res\_assoc\_param\_v

table that stores role to resource association dynamic parameter values

| assoc_param_id    | VARCHAR(32)                 |
|-------------------|-----------------------------|
| assoc_id          | VARCHAR(32)                 |
| param_value       | VARCHAR(4000)               |
| param_key         | VARCHAR(128)                |
| idmrpt_deleted    | bool                        |
| idmrpt_valid_from | TIMESTAMP WITH TIME<br>ZONE |
| idmrpt_syn_state  | int2                        |

### 12.44 idmrpt\_rpt\_driver\_v

Represents the registry of data collection drivers per Identity Vault

| idv_id         | VARCHAR(32)   | The ID of the Identity Vault containing this driver  |
|----------------|---------------|--|
| rpt_drv_id     | VARCHAR(32)   | The ID of this driver  |
| drv_dn         | VARCHAR(255)  | The DN of this driver  |
| drv_guid       | VARCHAR(64)   | The GUID of this driver in the Identity Vault  |
| drv_name       | VARCHAR(256)  | The name of this driver  |
| data_locale    | VARCHAR(16)   | The locale used when collecting data from this driver  |
| collect_events | bool          | Flag that determines if the driver collector is ready to start receiving events from the data collection driver. By default this will be true. |
| collector_id   | VARCHAR(32)   | The ID of this collector   |
| drv_desc       | VARCHAR(1024) | The description of this driver   |
| drvset_guid    | VARCHAR(64)   | The GUID of the driver set containing this driver  |

### 12.45 idmrpt\_rpt\_driver\_scope\_v

Stores the scope for all data collection drivers per Identity Vault, driver to enforce not inteceting scopes within one Identity Vault.

| idv_id       | VARCHAR(32)  | The ID of the Identity Vault         |
|--------------|--------------|--------------------------------------|
| rpt_drv_id   | VARCHAR(32)  | The ID of the data collection driver |
| driver_scope | VARCHAR(255) | The scope of the driver              |

### 12.46 idmrpt\_sod\_v

Catalog of separation of duties information

| sod_id            | VARCHAR(32)                    | The unique ID of this SOD in the reporting warehouse           |
|-------------------|--------------------------------|--|
| sod_dn            | VARCHAR(255)                   | The DN of this SOD   |
| sod_guid          | VARCHAR(64)                    | The GUID of this SOD in the Identity Vault                     |
| idv_id            | VARCHAR(32)                    | The ID of the Identity Vault containing this SOD               |
| role_id_1         | VARCHAR(32)                    |  |
| role_id_2         | VARCHAR(32)                    |  |
| sod_name          | VARCHAR(4000)                  | The name of this SOD   |
| sod_desc          | VARCHAR(4000)                  | The description of the SOD                                     |
| sod_approval_type | int2                           | The approval type of this SOD                                  |
| idmrpt_valid_from | TIMESTAMP WITHOUT<br>TIME ZONE | The date this SOD became valid                                 |
| idmrpt_deleted    | bool                           | TRUE if this SOD has been deleted and FALSE otherwise          |
| idmrpt_syn_state  | int2                           | The sync state of this SOD                                     |
| custom_appr       | bool                           | TRUE if this SOD is a custom approval type and false otherwise |
|                   |                                |  |

### 12.47 idmrpt\_sod\_violations\_v

Stores approved separation of duties violations for identities

| sod_id        | VARCHAR(32)                 |
|---------------|-----------------------------|
| identity_id   | VARCHAR(32)                 |
| approval_date | TIMESTAMP WITH TIME<br>ZONE |
| approval_info | VARCHAR(4000)               |

| idmrpt_valid_from | TIMESTAMP WITHOUT<br>TIME ZONE |
|-------------------|--------------------------------|
| idmrpt_deleted    | bool                           |
| sod_violation_id  | VARCHAR(32)                    |
| justification     | VARCHAR(4000)                  |
| idmrpt_syn_state  | int2                           |

### 12.48 idmrpt\_approval\_v

Information about the approval activities for resource and role assignments as well as separation of duties exceptions.

| approval_id       | VARCHAR(32)                    |   |
|-------------------|--------------------------------|---|
| identity_id       | VARCHAR(32)                    |   |
| item_type_id      | VARCHAR(32)                    |   |
| item_id           | VARCHAR(32)                    |   |
| approval_date     | TIMESTAMP WITH TIME<br>ZONE    |   |
| approval_type     | int2                           | approval type; grant? 1, revoke 2, grant & revoke 3 |
| action            | VARCHAR(16)                    |   |
| idmrpt_valid_from | TIMESTAMP WITHOUT<br>TIME ZONE |   |
| idmrpt_deleted    | bool                           |   |
| idmrpt_syn_state  | int2                           |   |
|                   |                                |   |

### 12.49 idmrpt\_team\_v

Stores Roles Based Provisioning Module team definitions

| team_id            | VARCHAR(32)   |
|--------------------|---------------|
| idv_id             | char(32)      |
| team_type          | VARCHAR(8)    |
| team_dn            | VARCHAR(255)  |
| team_guid          | VARCHAR(64)   |
| team_name          | VARCHAR(4000) |
| team_desc          | VARCHAR(4000) |
| manager_not_member | bool          |
| team_all_users     | bool          |
|                    |               |

| team_memb_relationship | VARCHAR(128)                   |
|------------------------|--------------------------------|
| idmrpt_valid_from      | TIMESTAMP WITHOUT<br>TIME ZONE |
| idmrpt_deleted         | bool                           |
| idmrpt_syn_state       | int2                           |

## 12.50 idmrpt\_team\_assignments\_v

Stores the roles based provisioning module team member and manager assignments

| VARCHAR(32)                    |   |
|--------------------------------|---|
| VARCHAR(32)                    |   |
| VARCHAR(32)                    |   |
| int2                           | type of assignments: 1 - member, 2 - manager  |
| TIMESTAMP WITHOUT<br>TIME ZONE |   |
| bool                           |   |
| VARCHAR(32)                    |   |
| int2                           |   |
|                                | VARCHAR(32)<br>VARCHAR(32)<br>int2<br>TIMESTAMP WITHOUT<br>TIME ZONE<br>bool<br>VARCHAR(32) |

# **REST Services for Reporting**

This section provides instructions for using the REST services provided with the Identity Reporting Module.

- Section 13.1, "Overview of the REST Services for Reporting," on page 207
- Section 13.2, "Non-Managed Application REST API," on page 207
- Section 13.3, "Authentication REST API," on page 224
- Section 13.4, "Reporting REST API," on page 229

# 13.1 Overview of the REST Services for Reporting

The Identity Reporting Module provides support for three REST APIs:

- Non-Managed Application REST API
- Authentication REST API
- Reporting REST API

These APIs are described below.

### **13.2 Non-Managed Application REST API**

This API allows you to implement a REST endpoint for a non-managed application. A non-managed application is an application that is not connected to an Identity Vault, but nonetheless includes data that you want to be able to report on. By defining a REST endpoint for an application, you make it possible for the reporting module to collect data from this application.

After you have defined the REST endpoint for a non-managed application, you need to provide details about this application, including its location and context, on the Non-Managed Application Data Sources page in the reporting module.

**Managed System Prefix:** The REST API described in this section is also used by the reporting module to perform data queries for managed systems, so some of the URIs use the prefix "ms", which refers to managed systems.

**Logical system identifier:** Some of the URIs include a parameter for logical system identifier. This is an identifier for the instance of a managed system.

- Section 13.2.1, "Overview," on page 208
- Section 13.2.2, "Generic Service APIs," on page 208
- Section 13.2.3, "Managed System Information APIs," on page 209
- Section 13.2.4, "Account Matching Rules APIs," on page 213
- Section 13.2.5, "Entitlement Types APIs," on page 214
- Section 13.2.6, "Entitlements Information APIs," on page 216
- Section 13.2.7, "Entitlement Assignment APIs," on page 218

- Section 13.2.8, "Account Information APIs," on page 220
- Section 13.2.9, "Profile Information APIs," on page 222

### 13.2.1 Overview

These APIs use an asynchronous *Query* architecture. The Identity Manager Reporting Service will call the various *Query* APIs and expect to receive a unique REQID field value in response. This REQID field value will be passed in a subsequent call to determine if the requested data Results are available, obtain the Results set, and ultimately to purge the REQID and associated Results data. It is the responsibility of the application service to create and cache the unique REQID fields and associated data until a request is made to purge the data.

A JSON (Java Script Object Notation) interface is used for all APIs. Ensure that the Content-Type in the headers for all HTTP messages is "application/json" when testing application service implementations.

**NOTE:** All PUT operations require a content payload. For some APIs, this may simply be an empty payload "{ }".

### 13.2.2 Generic Service APIs

These APIs are used by the Identity Manager Reporting Service during the processing of the various data collection *query* activities.

#### GET - /results/<requestID>/status

Verifies the result status after data collection. The identifier is a request identifier obtained when the *query* API is invoked.

The REQID value returned from a preceding data collection query API call is used in the URI to identify the request whose status is being obtained.

URI

```
context/results/requestID/status
```

#### HTTP Method

This operation supports the GET method.

Input

None.

Output

STATUS: A *Boolean* flag that indicates if the result set is ready to be consumed. If the value returned is false, subsequent calls can be expected.

#### Sample Output

```
{"STATUS":"true"}
```

#### **Return HTTP Status**

- 200: Success
- + 489: Service Processing failure (see Section A.2, "Fault Status Payload Schema," on page 309)

#### PUT – /purge

This API is used to inform the application service that the results set associated with the REQID will no longer be accessed and can be released.

#### URI

context/purge

#### **HTTP Method**

This operation supports the PUT method.

Input

REQID: String (mandatory)

#### Sample Input

{"REQID":"5ac00e5660ec435aae966ca2975b98f3"}

Output

SUBMITTED: A Boolean flag that indicates if the purge request was received.

#### Sample Output

```
{"SUBMITTED":"true"}
```

#### **Return HTTP Status**

- 200: Success
- 489: Service Processing failure (see Section A.2, "Fault Status Payload Schema," on page 309)
- 500: Internal Application Service failure

### 13.2.3 Managed System Information APIs

These APIs are used to request and obtain the Managed System information of the non-managed application. The supported fields for the Results objects can be found under Section A.3, "Managed System Information Schema," on page 310.

#### PUT – /ms

Returns a list of the applications and managed systems that are available for data collection. This operation also provides the attributes for each application.

#### URI

context/ms

#### HTTP Method

This operation supports the PUT method.

#### Input

Locale: *String (optional)*. This field is a 2-character Language ISO code that may be passed by the Identity Manager Reporting Service. The application service is requested to return results in the specified language if possible.

#### Sample Input

{"Locale":"EN"}

Output

REQID

#### Sample Output

{"REQID":"5ac00e5660ec435aae966ca2975b98f3"}

#### **Return HTTP Status**

- 200: Success
- 489: Service Processing failure (see Section A.2, "Fault Status Payload Schema," on page 309)

#### PUT – /ms/results

Retrieves the results of system query execution.

If the application service provides connectivity to more than 1 application instance, each instance is considered a Logical System to the Identity Manager Reporting Service. For each Logical System, the application service must return a Results instance.

The GUID value returned will be used as the application identifier in the URI of subsequent data collection API calls from the Identity Manager Reporting Service. If there are no Logical Systems identified by the application service, the same value will be used as the *ls-identifier* in those calls. Otherwise, the LogicalInstance:ID values will be used as the *ls-identifier* in those calls.

#### URI

context/ms/results

#### HTTP Method

This operation supports the PUT method.

#### Input Fields

- REQID: String (mandatory). Request ID
- SIDX: Integer (optional). Optional starting index. First result is at index 0.
- SIZE: Integer (optional). Optional number of results in Results set.

#### Sample Input

{"REQID":"5ac00e5660ec435aae966ca2975b98f3"}

#### Output

Results Payload (see Section A.1, "Results Payload Schema," on page 309 and Section A.3, "Managed System Information Schema," on page 310)

#### Sample Output (No Logical Systems)

```
{
  "SIDX":0, "EIDX":1, "MORE":0,
 "Results":
  [
    {
      "GUID":"SAPUM-151.155.161.8-300",
      "Name":"SAP DEV Central",
      "Description": "SAP CUA Central Development Server",
      "Type":"Enterprise",
      "Classification": "Development",
      "Vendor":"SAP",
      "Version": "Basis 700",
      "BusinessOwner": "Mark Jeffrey",
      "ApplicationOwner": "HCM-ADMIN",
      "Location": "Provo QA Lab, PRV-H-622",
      "Environment": "Development",
      "AuthenticationIPAddress":"151.155.161.8",
      "AuthenticationPort":"sapgw00",
      "AuthenticationID": "admin",
      "Hierarchical":"false"
    }
 ]
}
```

Sample Output (2 Logical Systems)

```
"SIDX":0, "EIDX":2, "MORE":0,
"Results":
[
  {
    "GUID": "SAPUM-151.155.161.8",
    "Name": "SAP DEV",
    "Description": "SAP CUA Development Server",
    "Type":"Enterprise",
    "Classification": "Development",
    "Vendor":"SAP",
    "Version":"Basis 700",
    "BusinessOwner": "Mark Jeffrey",
    "ApplicationOwner": "ADMIN",
    "Location": "Provo QA Lab, PRV-H-622",
    "Environment": "Development",
    "AuthenticationIPAddress":"192.168.1.10",
    "AuthenticationPort":"sapgw00",
    "AuthenticationID": "ADMIN",
    "Hierarchical":"false",
    "LogicalInstance:ID": "ADMCLNT300",
    "LogicalInstance:Name":"Client 300",
```

```
"LogicalInstance:Description":"CUA Central Client",
  "LogicalInstance:Type":"Enterprise",
  "LogicalInstance:Classification": "Development",
  "LogicalInstance:Vendor":"SAP",
  "LogicalInstance:Version": "Basis 700",
  "LogicalInstance:BusinessOwner":"Mark Jeffrey",
  "LogicalInstance:ApplicationOwner": "CUAADMIN",
  "LogicalInstance:Location": "Provo QA Lab, PRV-H-622",
  "LogicalInstance:Environment":"Development",
  "LogicalInstance:AuthenticationIPAddress":"192.168.1.10",
  "LogicalInstance:AuthenticationPort": "sapgw00",
  "LogicalInstance:AuthenticationID": "CUAADMIN",
  "LogicalInstance:Hierarchical":"false"
},
  "GUID": "SAPUM-151.155.161.8",
  "Name":"SAP DEV",
  "Description": "SAP CUA Development Server",
  "Type": "Enterprise",
  "Classification": "Development",
  "Vendor": "SAP",
  "Version": "Basis 700",
  "BusinessOwner": "Mark Jeffrey",
  "ApplicationOwner": "ADMIN",
  "Location": "Provo QA Lab, PRV-H-622",
  "Environment": "Development",
  "AuthenticationIPAddress": "192.168.1.10",
  "AuthenticationPort": "sapgw00",
  "AuthenticationID": "ADMIN",
  "Hierarchical":"false",
  "LogicalInstance:ID": "ADMCLNT400",
  "LogicalInstance:Name":"Client 400",
  "LogicalInstance:Description":"CUA Child Client",
  "LogicalInstance:Type":"Enterprise",
  "LogicalInstance:Classification": "Development",
  "LogicalInstance:Vendor": "SAP",
  "LogicalInstance:Version":"Basis 700",
  "LogicalInstance:BusinessOwner":"Jon Doe",
  "LogicalInstance:ApplicationOwner":"CHLDADM",
  "LogicalInstance:Location": "Provo QA Lab, PRV-H-622",
  "LogicalInstance:Environment":"Development",
  "LogicalInstance:AuthenticationIPAddress":"192.168.1.10",
  "LogicalInstance:AuthenticationPort":"sapgw00",
  "LogicalInstance:AuthenticationID":"CHLDADM",
  "LogicalInstance:Hierarchical":"false"
}
```

#### **Return HTTP Status**

] }

- 200: Success
- 204: Result set is empty
- 489: Service Processing failure (see Section A.2, "Fault Status Payload Schema," on page 309)

### 13.2.4 Account Matching Rules APIs

These APIs are used to request and obtain the a set of matching rules that can be used by the IDM Reporting Service information of the non-managed application. The supported fields for the *Results* objects can be found in Section A.7, "Accounts Rule Schema," on page 313.

**NOTE:** In Identity Manager 4.0, these APIs are in a proposal stage in the Identity Manager Reporting Service. Data is collected but is not yet used.

#### PUT - /accounts/rule/ms/<identitifer>

Requests managed and application account rules data.

URI

```
context/accounts/rule/ms/identifier
```

• *identifier*: Managed System GUID value (see "PUT – /ms/results" on page 210)

#### **HTTP Method**

This operation supports the PUT method.

#### Input

Locale: *String (optional)*. This field is a 2-character Language ISO code that may be passed by the Identity Manager Reporting Service. The application service is requested to return results in the specified language if possible.

#### Sample Input

{"Locale":"DE"}

Output

REQID

Sample Output

```
{"REQID":"e6bf4fd18817449885caa34bd8e84781"}
```

#### **Return HTTP Status**

- 200: Success
- 489: Service Processing failure (see Section A.2, "Fault Status Payload Schema," on page 309)

#### PUT - /accounts/rule/ms/<identitifer>/results

Requests system account rules data.

#### URI

context/accounts/rule/ms/identifier/results

• *identifier*: Managed System GUID value (see "PUT – /ms/results" on page 210)

#### **HTTP Method**

This operation supports the PUT method.

Input

- REQID: String (mandatory). Request ID
- SIDX: Integer (optional). Optional starting index. First result is at index 0.
- SIZE: Integer (optional). Optional number of results in Results set.

#### Sample Input

```
{
    "REQID":"e6bf4fd18817449885caa34bd8e84781",
    "SIDX":0,
    "SIZE":100
}
```

#### Output

Results Payload (see Section A.1, "Results Payload Schema," on page 309 and Section A.7, "Accounts Rule Schema," on page 313)

#### Sample Output

```
{
  "SIDX":0,"EIDX":1,"MORE":0,
  "Results":
  [
          {"Order":1, "MatchAttrName":"USERNAME:BAPIBNAME"},
          {"Order":2, "MatchAttrname":"ADDRESS:FIRSTNAME,ADDRESS:LASTNAME"}
]
}
```

#### **Return HTTP Status**

- 200: Success
- 204: Result set is empty
- 489: Service Processing failure (see Section A.2, "Fault Status Payload Schema," on page 309)

### 13.2.5 Entitlement Types APIs

These APIs are used to request and obtain the various types of application Entitlements that can be assigned to application identities. Examples of entitlements may be a User account, Roles, User Profiles, Group Memberships, Email access, home directories, and so forth.

The supported fields for the *Results* objects can be found under Section A.4, "Entitlements Types Schema," on page 312.

#### PUT - /entitlements/types/ms/<identifier>

Requests entitlement type data for each system.

#### URI

context/entitlements/types/ms/identifier

• *identifier*: Managed System Information GUID value (see "PUT – /ms/results" on page 210)

#### HTTP Method

This operation supports the PUT method.

#### Input

Locale: *String (optional)*. This field is a 2-character Language ISO code that may be passed by the Identity Manager Reporting Service. The application service is requested to return results in the specified language if possible.

#### Sample Input

```
{"Locale":"DE"}
```

Output

REQID

#### Sample Output

```
{"REQID":"faae9d07cf7f47d5bb7c5179819da9ea"}
```

#### **Return HTTP Status**

- 200: Success
- 489: Service Processing failure (see Section A.2, "Fault Status Payload Schema," on page 309)

#### PUT - /entitlements/types/ms/<identifier>/results

Retrieves the results of query execution for entitlement types.

#### URI

```
context/entitlements/types/ms/identifier/results
```

• *identifier*: Managed System Information GUID value (see "PUT – /ms/results" on page 210)

#### HTTP Method

This operation supports the PUT method.

#### Input

- REQID: String (mandatory). Request ID
- SIDX: Integer (optional). Optional starting index. First result is at index 0.
- SIZE: Integer (optional). Optional number of results in Results set.

Sample Input

```
{
    "REQID":"faae9d07cf7f47d5bb7c5179819da9ea",
    "SIDX":0,
    "SIZE":20
}
```

Output

Results Payload (see Section A.1, "Results Payload Schema," on page 309 and Section A.7, "Accounts Rule Schema," on page 313)

#### Sample Output

```
{
   "SIDX":0,"EIDX":3,"MORE":0,
   "Results":
   [
    {
        "ENT_TYPE":"ActivityGroup",
        "ENT_TYPE_DISPLAY_NAME":"Rolle",
        "ENT_ID":"AG",
        "ENT_CATEGORY":"Sicherheit Gruppe",
        "ENT_DESCRIPTION":"SAP Rolle",
        "ENT_DISPLAY_NAME":"Rolle"
    },
    ...
]
```

#### **Return HTTP Status**

- 200: Success
- 204: Result set is empty
- 489: Service Processing failure (see Section A.2, "Fault Status Payload Schema," on page 309)

### 13.2.6 Entitlements Information APIs

These APIs are used to request and obtain detailed information about all Entitlements of the nonmanaged application. The supported fields for the *Results* objects can be found under Section A.5, "Entitlements Information Schema," on page 312.

#### PUT - /entitlements/ms/<identifier>/ls/<ls-identifier>

Requests application entitlement data.

#### URI

context/entitlements/ms/identifier/ls/ls-identifier

- *identifier*: Managed System Information GUID value (see "PUT /ms/results" on page 210)
- *ls-identitifer*: Managed System Information *LogicalInstance:ID* value (if present) otherwise Managed System Information *GUID* value (see "PUT – /ms/results" on page 210).

# HTTP Method

This operation supports the PUT method.

### Input

- ENT\_ID: *String (mandatory)*. Identifies the type of Entitlement information being obtained from the target application or logical systems. The value will be the ENT\_ID from one of the entitlement types previously collected from the application service.
- Locale: *String (optional)*. This field is a 2-character Language ISO code that may be passed by the Identity Manager Reporting Service. The application service is requested to return results in the specified language if possible.

### Sample Input

```
{
    "ENT_ID":"AG",
    "Locale":"EN"
}
```

### Output

REQID

### Sample Output

{"REQID":"f8977b3bdce34b3f8e2e44ff10567746"}

#### **Return HTTP Status**

- 200: Success
- 489: Service Processing failure (see Section A.2, "Fault Status Payload Schema," on page 309)

# PUT - /entitlements/ms/<identifier>/ls/<ls-identifier>/results

Some entitlements, such as a User account entitlement, may not be represented by an actual application object or value. Such entitlements are considered granted based on the presence of an account for a User. It is therefore appropriate for an application to return an empty results set for non-valued entitlements.

# URI

context/entitlements/ms/identifier/ls/ls-identifier/results

- *identifier*: Managed System Information GUID value (see "PUT /ms/results" on page 210)
- *ls-identitifer*: Managed System Information *LogicalInstance:ID* value (if present) otherwise Managed System Information *GUID* value (see "PUT – /ms/results" on page 210).

# HTTP Method

This operation supports the PUT method.

# Input

• REQID: String (mandatory). Request ID

- SIDX: Integer (optional). Optional starting index. First result is at index 0.
- SIZE: Integer (optional). Optional number of results in Results set.

#### Sample Input

```
{"REQID":"f8977b3bdce34b3f8e2e44ff10567746", "SIZE":200}
```

Output

Results Payload (see Section A.1, "Results Payload Schema," on page 309 and Section A.5, "Entitlements Information Schema," on page 312)

#### Sample Output

```
{
  "SIDX":0,"EIDX":200,"MORE":1,
  "Results":
  [
    {
        "MS_ENT_DESC":"Employee Self-Service Germany",
        "MS_ENT_VAL":"SAP_HR_EMPLOYEE_DE",
        "MS_ENT_VAL_DISP_NAME":"SAP_HR_EMPLOYEE_DE"
     },
     {
        "MS_ENT_DESC":"Auth. for RFC Service User in Client System (RFC)",
        "MS_ENT_VAL":"SAP_BC_USR_CUA_CLIENT_RFC",
        "MS_ENT_VAL_DISP_NAME":"SAP_BC_USR_CUA_CLIENT_RFC"
     },
     ....
]
```

**Return HTTP Status** 

- 200: Success
- 204: Result set is empty
- 489: Service Processing failure (see Section A.2, "Fault Status Payload Schema," on page 309)

# 13.2.7 Entitlement Assignment APIs

These APIs are used to request and obtain the information about the assignment of a specified Entitlement type to Identities within the non-managed application. The supported fields for the *Results* objects can be found under Section A.6, "Entitlements Assignments Schema," on page 312.

#### PUT - /entitlements/assignments/ms/<identifier>/ls/<ls-identifier>

Requests entitlement assignment data.

### URI

context/entitlements/assignments/ms/identifier/ls/ls-identifier

- identifier: Managed System Information GUID value (see "PUT /ms/results" on page 210)
- *ls-identitifer*: Managed System Information *LogicalInstance:ID* value (if present) otherwise Managed System Information *GUID* value (see "PUT – /ms/results" on page 210).

# HTTP Method

This operation supports the PUT method.

# Input

- ENT\_ID: String (mandatory). Identifies the type of Entitlement assignment information being obtained from the target application or logical systems. The value will be the ENT\_ID from one of the entitlement types previously collected from the application service.
- Locale: *String (optional).* This field is a 2-character Language ISO code that may be passed by the Identity Manager Reporting Service. The application service is requested to return results in the specified language if possible.

### Sample Input

```
{
    "ENT_ID":"PROFILE"
}
```

# Output

### REQID

### Sample Output

{ "REQID": "87d95b44c7bf4db1aafeb54ad840008d" }

### **Return HTTP Status**

- 200: Success
- 489: Service Processing failure (see Section A.2, "Fault Status Payload Schema," on page 309)

# PUT - /entitlements/assignments/ms/<identifier>/ls/<ls-identifier>/results

Some entitlements, such as a User account entitlement, may not be represented by an actual application object or value. Such entitlements are considered granted based on the presence of an account for a User. It is therefore appropriate for an application to return an empty results set for non-valued entitlements.

# URI

context/entitlements/assignments/ms/identifier/ls/ls-identifier/results

- *identifier*: Managed System Information *GUID* value (see "PUT /ms/results" on page 210)
- *ls-identitifer*: Managed System Information *LogicalInstance:ID* value (if present) otherwise Managed System Information *GUID* value (see "PUT – /ms/results" on page 210).

# **HTTP Method**

This operation supports the PUT method.

#### Input

• REQID: String (mandatory). Request ID

- SIDX: Integer (optional). Optional starting index. First result is at index 0.
- SIZE: Integer (optional). Optional number of results in Results set.

#### Sample Input

```
"REQID":"87d95b44c7bf4db1aafeb54ad840008d", "SIZE":100}
```

Output

Results Payload (see Section A.1, "Results Payload Schema," on page 309 and Section A.6, "Entitlements Assignments Schema," on page 312)

#### Sample Output

```
"SIDX":0, "EIDX":20, "MORE":0,
  "Results":
  [
    {
      "MS ENT VAL": "SAP ALL",
      "MS MEMBER": "DDIC"
    },
      "MS ENT VAL": "S A.SYSTEM",
      "MS MEMBER": "DDIC"
    },
    {
      "MS ENT VAL": "SAP ALL",
      "MS MEMBER": "SENTINEL"
    },
    . . .
  ]
}
```

**Return HTTP Status** 

- 200: Success
- 204: Result set is empty
- 489: Service Processing failure (see Section A.2, "Fault Status Payload Schema," on page 309)

# 13.2.8 Account Information APIs

These APIs are used to request and obtain the Accounts information of the non-managed application. The supported fields for the *Results* objects can be found under Section A.8, "Account Information Schema," on page 313.

**NOTE:** If the application service does not support the concept of Logical Systems (see Section 13.2.3, "Managed System Information APIs," on page 209), the Identity Manager Reporting Service will use the Managed System *GUID* field value for both *identifier* and *ls-identifier* in the URI.

#### PUT – /accounts/ms/<identifier>/ls/<ls-identifier>

Requests accounts information for an application.

### URI

context/accounts/ms/identifier/ls/ls-identifier

- *identifier*: Managed System Information *GUID* value (see "PUT /ms/results" on page 210)
- *ls-identitifer*: Managed System Information *LogicalInstance:ID* value (if present) otherwise Managed System Information *GUID* value (see "PUT – /ms/results" on page 210).

### **HTTP Method**

This operation supports the PUT method.

### Input

Locale: *String (optional)*. This field is a 2-character Language ISO code that may be passed by the Identity Manager Reporting Service. The application service is requested to return results in the specified language if possible.

### Sample Input

```
{"Locale":"EN"}
```

Output

REQID

### Sample Output

```
{"REQID":"e6cfbe0747604fa7ad8d20da6abeb203"}
```

# **Return HTTP Status**

- 200: Success
- 489: Service Processing failure (see Section A.2, "Fault Status Payload Schema," on page 309)

# PUT - /accounts/ms/<identifier>/ls/<ls-identifier>results

Retrieves the results of a query execution for application accounts data.

#### URI

context/accounts/ms/identifier/ls/ls-identifier/results

- *identifier*: Managed System Information *GUID* value (see "PUT /ms/results" on page 210)
- *ls-identitifer*: Managed System Information *LogicalInstance:ID* value (if present) otherwise Managed System Information *GUID* value (see "PUT – /ms/results" on page 210).

#### **HTTP Method**

This operation supports the PUT method.

# Input

• REQID: String (mandatory). Request ID

- SIDX: Integer (optional). Optional starting index. First result is at index 0.
- SIZE: Integer (optional). Optional number of results in Results set.

#### Sample Input

```
{ "REQID": "e6cfbe0747604fa7ad8d20da6abeb203" }
```

### Output

Results Payload (see Section A.1, "Results Payload Schema," on page 309 and Section A.8, "Account Information Schema," on page 313)

# Sample Output

# **Return HTTP Status**

- 200: Success
- 204: Results set is empty
- 489: Service Processing failure (see Section A.2, "Fault Status Payload Schema," on page 309)

# 13.2.9 Profile Information APIs

These APIs are used to request and obtain the detailed Identity profile information for all accounts in the non-managed application. The supported fields for the Results objects can be found under Section A.9, "Profile Information Schema," on page 314.

# PUT - /profiles/ms/<identifier>/ls/<ls-identifier>

Requests profiles information for an application.

# URI

context/profiles/ms/identifier/ls/ls-identifier

- *identifier*: Managed System Information GUID value (see "PUT /ms/results" on page 210)
- *ls-identitifer*: Managed System Information *LogicalInstance:ID* value (if present) otherwise Managed System Information *GUID* value (see "PUT – /ms/results" on page 210).

# **HTTP Method**

This operation supports the PUT method.

### Input

Locale: *String (optional)*. This field is a 2-character Language ISO code that may be passed by the Identity Manager Reporting Service. The application service is requested to return results in the specified language if possible.

#### Sample Input

{"Locale":"EN"}

Output

REQID

#### Sample Output

{"REQID":"23549fc57b924ec1924d978792a2b684"}

### **Return HTTP Status**

- 200: Success
- 489: Service Processing failure (see Section A.2, "Fault Status Payload Schema," on page 309)

### PUT - /profiles/ms/<identifier>/ls/<ls-identifier>results

Retrieves the results of a query execution for application profiles data.

#### URI

context/profiles/ms/identifier/ls/ls-identifier/results

- *identifier*: Managed System Information GUID value (see "PUT /ms/results" on page 210)
- *ls-identitifer*: Managed System Information *LogicalInstance:ID* value (if present) otherwise Managed System Information *GUID* value (see "PUT – /ms/results" on page 210).

#### **HTTP Method**

This operation supports the PUT method.

#### Input

- REQID: String (mandatory). Request ID
- SIDX: Integer (optional). Optional starting index. First result is at index 0.
- SIZE: Integer (optional). Optional number of results in Results set.

#### Sample Input

```
{"REQID":"23549fc57b924ec1924d978792a2b684", "SIZE":200}
```

# Output

Results Payload (see Section A.1, "Results Payload Schema," on page 309 and Section A.9, "Profile Information Schema," on page 314)

#### Sample Output

```
"SIDX":0, "EIDX":81, "MORE":0,
  "Results":
  [
    {
      "ACCT ID VALUE": "CNANO",
      "FIRST NAME": "Chip",
      "LAST NAME": "Nano",
      "FULL NAME": "Chip Nano",
      "JOB TITLE": "Chief Information Officer",
      "CITY": "Provo",
      "EMAIL ADDRESS": "cnano@novell.com",
      "OFFICE PHONE":"(555) 555-1223",
      "PREFERRED LANG": "EN",
      "COST CENTER": "US1122",
      "COMPANY": "NOVELL",
      "STREET ADDRESS": "1800 Novell Place",
      "POSTAL CODE":"84606","
      COUNTRY": "US",
      "SUITE NUMBER": "Suite 200",
      "STATE": "UT"
    },
    . . . .
 ]
}
```

**Return HTTP Status** 

- 200: Success
- 204: Results set is empty
- 489: Service Processing failure (see Section A.2, "Fault Status Payload Schema," on page 309)

# **13.3 Authentication REST API**

If you want to use the Reporting REST API to write custom reporting applications, you need to use the Authentication Service to authenticate before making reporting API calls. This section provides an overview of the authentication process, as well as details on using the Authentication API. For more information on the reporting API, see Section 13.4, "Reporting REST API," on page 229.

The Authentication Service is a standalone Java Web application that provides the following functions through REST:

• Programmable login and logout functions that return an authentication token to the caller.

The Authentication Service maintains the status of all issued tokens.

Token validation

The Core Service call backs to the Authentication server to validate the token.

Token revocation/expiration notification

The token has a fixed expiration, which is not based on user activity. When a token expires, it is removed from the Authentication Service.

# 13.3.1 POST auth/tokens

Performs a client login in to the Authentication Service. This operation creates an authentication token. It returns a different token each time it is called.

Format JSON, XML

# **URL Parameters**

None.

# **Request Headers**

This operation uses the Authorization request header to specify these values:

- BASIC
- <credential>

The *<credential>* must provide a valid user name and password for authentication.

The Authorization request header must, therefore, look like this:

Authorization: BASIC <credential>

# **Return Codes**

A successful login operation returns 200, along with the token (specified by the JSON or XML key of "Token").

Here is an example JSON payload:

```
{"Token":"3f597a4d311a3e00..."}
```

# **Response Headers**

None.

# **Error Codes**

If this operation is unsuccessful, it may return one of the following error codes:

- 401 Invalid credentials
- 500 InternalError: Server problem (Receiver)

# 13.3.2 DELETE auth/tokens{token}

Performs a client logout from the Authentication Service.

Format JSON, XML

#### **URL Parameters**

None.

#### **Request Headers**

None.

#### Return Codes

A successful logout operation returns 200.

#### **Response Headers**

None.

#### **Error Codes**

If this operation is unsuccessful, it may return one of the following error codes:

- 410 Does not exist (occurs if the token has expired, the user has already logged out, or the token never existed)
- 500 InternalError: Server problem (Receiver)

# 13.3.3 Example

The following Java code example shows you might use the REST APIs to login and logout of the reporting application. In this example, the login operation is followed immediately by a logout operation. You would need to modify this code for your own application:

```
package com.netiq;
import java.io.BufferedReader;
import java.io.IOException;
import java.io.InputStream;
import java.io.InputStreamReader;
import java.net.URL;
import java.net.URLEncoder;
import org.apache.commons.codec.binary.Base64;
import org.apache.http.HttpEntity;
import org.apache.http.HttpResponse;
import org.apache.http.client.HttpClient;
import org.apache.http.client.methods.HttpDelete;
import org.apache.http.client.methods.HttpPost;
import org.apache.http.impl.client.DefaultHttpClient;
import org.json.JSONException;
import org.json.JSONObject;
public class LoginSample
   private static final String BASIC AUTH = "BASIC";
   private static final String TOKEN JSON KEY = "Token";
   public static void main (String args[])
    {
```

```
);
       try {
           doLogin("badmin", "test", "http://localhost:8081/IDMRPT-AUTH/auth/
tokens");
       } catch (Exception e) {
           e.printStackTrace();
   }
   private static void doLogin(String user, String pwd, String tsUrl)
       throws IOException, JSONException
       System.out.println("Making login request for " + user + " to server "
+ tsUrl);
       HttpClient httpclient = new DefaultHttpClient();
       URL url = new URL(tsUrl);
       HttpPost httppost = new HttpPost(tsUrl);
       httppost.setHeader("Accept", "application/json");
       httppost.setHeader("Accept-Charset", "UTF-8");
       httppost.setHeader("Authorization", BASIC AUTH + " " +
                        new String(Base64.encodeBase64(new String(user + ":"
+ pwd).getBytes("UTF-8"))));
       // Execute the request
       HttpResponse authResponse = httpclient.execute(httppost);
       int status = authResponse.getStatusLine().getStatusCode();
       System.out.println("The server responded with status code: " + status);
       HttpEntity entity = authResponse.getEntity();
       StringBuffer response = new StringBuffer();
       // If the response does not enclose an entity, there is no need
       // to worry about connection release
       if (entity != null) {
           InputStream instream = entity.getContent();
           BufferedReader reader = null;
           try {
               reader = new BufferedReader(new InputStreamReader(instream));
               String line = null;
               while ((line = reader.readLine()) != null) {
                   response.append(line);
               }
           } catch (RuntimeException ex) {
               //\ \mbox{In case of an unexpected exception you may want to abort}
               // the HTTP request in order to shut down the underlying
               // connection and release it back to the connection manager.
               httppost.abort();
               throw ex;
```

```
} finally {
                // Closing the input stream will trigger connection release
                if (reader != null) {
                    reader.close();
                }
            }
            // When HttpClient instance is no longer needed,
            // shut down the connection manager to ensure
            // immediate deallocation of all system resources
            httpclient.getConnectionManager().shutdown();
        }
        JSONObject obj = new JSONObject(response.toString());
        String token = obj.getString(TOKEN JSON KEY);
        System.out.println("The login completed successfully and the server
generated the following tokenn^{t"} + token);
        doLogout(token, tsUrl);
    }
   private static void doLogout (String token, String tsUrl)
       throws IOException
    {
       System.out.println("\n\nMaking logout request for " + token + " to
server " + tsUrl);
        HttpClient httpclient = new DefaultHttpClient();
        URL url = new URL(tsUrl);
        HttpDelete httpdel = new HttpDelete(tsUrl + "/" +
URLEncoder.encode(token, "UTF-8"));
        httpdel.setHeader("Accept", "application/json");
        httpdel.setHeader("Accept-Charset", "UTF-8");
        //httpdel.setHeader("Authorization",
request.getHeader("Authorization"));
        // Execute the request
        HttpResponse authResponse = httpclient.execute(httpdel);
        int status = authResponse.getStatusLine().getStatusCode();
       System.out.println("The server responded with status code: " + status);
        // Get hold of the response entity
        HttpEntity entity = authResponse.getEntity();
        StringBuffer authResponseData = new StringBuffer();
        // If the response does not enclose an entity, there is no need
        // to worry about connection release
        if (entity != null) {
            InputStream instream = entity.getContent();
            BufferedReader reader = null;
            try {
```

```
reader = new BufferedReader(new InputStreamReader(instream));
        String line = null;
        while ((line = reader.readLine()) != null) {
            authResponseData.append(line);
        }
    } catch (RuntimeException ex) {
       // In case of an unexpected exception you may want to abort
        // the HTTP request in order to shut down the underlying
       // connection and release it back to the connection manager.
       httpdel.abort();
       throw ex;
    } finally {
        // Closing the input stream will trigger connection release
        if (reader != null) {
           reader.close();
        }
    }
    // When HttpClient instance is no longer needed,
   // shut down the connection manager to ensure
   // immediate deallocation of all system resources
   httpclient.getConnectionManager().shutdown();
}
```

```
\label{eq:system.out.println("The logout was successful and the server responded with\n\t" + authResponseData.toString());
```

# 13.4 Reporting REST API

The Reporting REST API provides the ability to write custom reporting applications, as well to create a custom command-line client for automation.

To use the Reporting REST API, you need to follow these steps:

- **1** Use the Authentication REST API to get an authentication token. For details, see Section 13.3, "Authentication REST API," on page 224.
- **2** Carry the token with the Reporting REST API you want to use in the HTTP header. For details, see the appropriate REST API below.
- **3** Detect token expiration. When the Reporting REST API returns a 401 (even if you carry the token in the request), this means the token has expired. In this case, repeat Step 1 on page 229.
- **4** When you are done using the Reporting REST APIs, invalidate the token by performing a Logout operation. To do this, issue a DELETE request for the token. For details, see Section 13.3.2, "DELETE auth/tokens{token}," on page 225.

The remainder of this section describes the REST endpoints available for reporting:

- Section 13.4.1, "GET /rpt/definitions," on page 231
- Section 13.4.2, "POST /rpt/definitions," on page 233
- Section 13.4.3, "GET /rpt/definitions/<GUID>," on page 234
- Section 13.4.4, "PUT /rpt/definitions/<GUID>," on page 236
- Section 13.4.5, "DELETE /rpt/definitions/<GUID>," on page 238
- Section 13.4.6, "GET /rpt/definitions/<GUID>/rpz," on page 240
- Section 13.4.7, "GET /rpt/definitions/<guid>/paramdefs/<paramName>," on page 241
- Section 13.4.8, "POST /rpt/definitions/import," on page 243
- Section 13.4.9, "GET /rpt/definitions/import/<upload id>," on page 245
- Section 13.4.10, "DELETE /rpt/definitions/import/<upload id>," on page 246
- Section 13.4.11, "GET /rpt/definition/<GUID> /sched," on page 247
- Section 13.4.12, "POST /rpt/definition/<GUID>/sched," on page 249
- Section 13.4.13, "GET /rpt/definition/<GUID>/sched/<sched GUID>," on page 252
- Section 13.4.14, "DELETE /rpt/definition/<GUID>/sched/<sched GUID>," on page 254
- Section 13.4.15, "POST /rpt/definition/<GUID>/sched/<sched GUID>," on page 255
- Section 13.4.16, "PUT /rpt/definition/<GUID>/sched/<sched GUID>," on page 257
- Section 13.4.17, "GET /rpt/reports," on page 258
- Section 13.4.18, "GET /rpt/reports/<report id>," on page 261
- Section 13.4.19, "GET /rpt/reports/<report id>/file," on page 262
- Section 13.4.20, "DELETE /rpt/reports/<report id>," on page 264
- Section 13.4.21, "GET /rpt/calendar," on page 265
- Section 13.4.22, "GET /rpt/buildinfo," on page 267
- Section 13.4.23, "GET /rpt/collectors," on page 268
- Section 13.4.24, "GET /rpt/collectors/<collector id>/config," on page 269
- Section 13.4.25, "GET /rpt/rptusers/<token>," on page 271
- Section 13.4.26, "GET /rpt/rptusers/user," on page 272
- Section 13.4.27, "GET /rpt/idmusers," on page 273
- Section 13.4.28, "GET /rpt/idmusers/<idmuser id>," on page 275
- Section 13.4.29, "GET /rpt/idmroles," on page 276
- Section 13.4.30, "GET /rpt/idmroles/<idmrole id>," on page 278
- Section 13.4.31, "GET /rpt/idmresources," on page 279
- Section 13.4.32, "GET /rpt/idmresources/<idmresource id>," on page 280
- Section 13.4.33, "GET /rpt/idmentitlements," on page 282
- Section 13.4.34, "GET /rpt/idmentitlements/<idmentitlement id>," on page 283
- Section 13.4.35, "GET /rpt/idmteams," on page 284
- Section 13.4.36, "GET /rpt/idmteams/<idmteam id>," on page 286
- Section 13.4.37, "GET /rpt/conf," on page 287

- Section 13.4.38, "POST /rpt/conf," on page 289
- Section 13.4.39, "GET /locales/default," on page 290
- Section 13.4.40, "GET /locales/supported," on page 291

# 13.4.1 GET /rpt/definitions

Gets report definitions.

This operation returns summary information about report definitions. The server sorts the data. The DisplayName and Description are localized based on the Accept-Language HTTP header.

This operation requires authentication. You need to set the Authorization request header for this operation, giving it a type of X-OPAQUE, as well as the token you received during the login operation. It looks like this:

Authorization: X-OPAQUE <token>

Format JSON, XML

#### **URL Parameters**

These URL parameters are required:

- sortBy: The column to sort by. Valid values: DisplayName, Description, Tags. The server validates the value.
- sortOrder: The sort order. Valid values: ASC or DESC. The server validates the value.
- idxFrom: The starting row index. 0 is the first.
- idxTo: The ending row index, inclusive. The server validates that the idxTo value is greater than the idxFrom value.

These URL parameters are optional:

- DisplayName: Specifies a "contains ignore case" filter on DisplayName. When occurring in the URL multiple times, the filter strings are ANDed together.
- Description: Specifies a "contains ignore case" filter on Description. When occurring in the URL multiple times, the filter strings are ANDed together.
- Category: Specifies a "string match ignore case" filter on Category. When occurring in the URL multiple times, the filter strings are ANDed together.
- Tags: Specifies a "string match ignore case" filter on a Tag. When occurring in the URL multiple times, the filter strings are ANDed together.
- LOP: Indicates whether to OR/AND the conditions together. The default is AND if not present.

#### Data to Send

None.

#### Response

None.

# Status Code: 200 OK

Here is the payload:

```
{
   "TotalSize":10,
   "Definitions":[
     {"GUID":"myResource0",
     "DisplayName":"My Resource0",
     "Description":"My Resource Description99",
     "Categories":["resource"],
     "Link":"definitions/myResource0"},
more...
]
}
```

### Status Code: 400 Parameter Error

Here is the payload:

```
{"Fault":{
    "Code":{"Value":"Sender",
        "Subcode":{"Value":"InvalidOrderBy"}
    },
    "Reason":{"Text":"Invalid sortOrder url parameter specified: ASCENDING.
Valid values are ASC, DESC"}
  }
}
```

Here are the fault subcodes:

- InvalidOrderBy: if the order by was not a valid value
- InvalidTemplateRange
- InvalidSortBy

#### Status Code: 401 Unauthorized

Here is the payload:

```
{"Fault":
    {"Code":
        {"Value":"Sender",
        "Subcode":
            {"Value":"InvalidAuthHeader"}
        },
        "Reason":
        {"Text":"User carries unrecognized/expired/invalid authentication
token."}
    }
}
```

Here are the fault subcodes:

- InvalidAuthHeader: Bad token or expired token
- NoAuthHeader: Token not carried
- NoPrivilege: Token valid but user is not a reporting administrator, and therefore has no access to the REST API

# 13.4.2 POST /rpt/definitions

Copies a report definition.

This operation copies a definition and returns the generated GUID.

This operation requires authentication. You need to set the Authorization request header for this operation, giving it a type of X-OPAQUE, as well as the token you received during the login operation. It looks like this:

Authorization: X-OPAQUE <token>

Format JSON, XML

# **URL Parameters**

This URL parameter is required:

• copy=<GUID>: Copies an existing definition, but does not include any Data to Send. The server copies an existing definition and appends localized "\_copy[n]" to DisplayName in every locale bundle where n is a number starting with 1.

# Data to Send

None.

### Response

None.

# Status Code: 200 OK

Here is the payload:

{"GUID":"f3aed01ef7ed4783b636ef3dfecf6321","Status":"OK"}

# Status Code: 404 Not Found

Here is the payload:

```
{"Fault":
    {"Code":
        {"Value":"Sender",
        "Subcode":
            {"Value":"ReportTemplateCreateCopyNotExist"}
        },
        "Reason":
        {"Text":"Report template creation failed. The report template created
failed because report template to copy 'f3aed01ef7ed4783b636ef3dfecf6321' does
not exist."}
    }
}
```

Here are the fault subcodes:

• ReportTemplateCreateCopyNotExist: If the template to copy was not found.

- ReportTemplateCreateNoContent: Not a copy and no content.
- ReportTemplateCreateFailedBadMediaType: If report format is not PDF or CSV.
- ReportTemplateCreateFailedNeedDisplayName: If display name is not supplied.

### Status Code: 401 Unauthorized

Here is the payload:

```
{"Fault":
    {"Code":
        {"Value":"Sender",
        "Subcode":
            {"Value":"InvalidAuthHeader"}
        },
        "Reason":
        {"Text":"User carries unrecognized/expired/invalid authentication
token."}
    }
}
```

Here are the fault subcodes:

- InvalidAuthHeader: Bad token or expired token
- NoAuthHeader: Token not carried
- NoPrivilege: Token valid but user is not a reporting administrator, and therefore has no access to the REST API

# 13.4.3 GET /rpt/defintions/<GUID>

Gets a definition.

Gets the detailed info on the definition specified. Display name, description of the report as well as display name and description of the report parameters will be sent in the language based upon the Accept-Language http header.

This operation requires authentication. You need to set the Authorization request header for this operation, giving it a type of X-OPAQUE, as well as the token you received during the login operation. It looks like this:

Authorization: X-OPAQUE <token>

Format JSON, XML

#### **URL Parameters**

None.

Data to Send

None.

#### Response

None.

### Status Code: 200 OK

Here is the payload:

```
"DisplayName": "My Resource0 copy1",
  "Description": "My Resource Description99",
  "Categories": ["resource"],
  "Tags": ["resources", "mary"],
  "PluginParameterDefinitions":
      [{"Type":"String",
        "DisplayName": "PLUGIN DIRECTORY",
        "InternalName": "PLUGIN DIRECTORY",
        "Description": "Location of plugin files",
        "DefaultValue":"",
        "IsForPrompting":"0"},
       {"Type":"String",
        "DisplayName": "Language",
        "InternalName": "REPORT LOCALE",
        "Description": "Select the language in which the report will be
generated.",
        "DefaultValue":"en",
        "IsForPrompting":"1",
        "Options":
          {"Property":
              [{"Value":"en", "DisplayName":"English", "Name":"%English"},
                "Value":"fr","DisplayName":"French","Name":"%French"},
                "Value":"de","DisplayName":"German","Name":"%German"},
                "Value":"it","DisplayName":"Italian","Name":"%Italian"}
               {"Value":"ja", "DisplayName":"Japanese", "Name":"%Japanese"},
               {"Value":"zh TW", "DisplayName":"Traditional
Chinese", "Name": "%Traditional Chinese" },
               {"Value":"zh", "DisplayName": "Simplified
Chinese", "Name": "%Simplified Chinese" },
               {"Value":"es","DisplayName":"Spanish","Name":"%Spanish"},
               {"Value":"pt", "DisplayName": "Portuguese", "Name": "%Portuguese"}]
          }
     1
    },
  "Comments": "This is my comment",
  "Email":
    {"To":
      ["allison blake <ablake@novell.com>",
       "chip nano <cnano@novell.com>"],
     "Cc":
       ["fred stats <fstats@novell.com>",
       "bob bender <bbender@novell.com>"],
     "Subject": "Please verify",
     "Message": "See attached report." },
  "Format": "PDF",
  "Links":
    {"Export":"templates/b7785943f5ea48329d0c5b1c4af1a1cc/rpz",
     "Scheduling": "templates/b7785943f5ea48329d0c5b1c4af1a1cc/sched" }
}
```

Response header: Etag: {hex string}

# Status Code: 404 Not Found

Here is the payload:

```
{"Fault":
    {"Code":
        {"Value":"Sender",
        "Subcode":
            {"Value":"ReportTemplateDoesNotExist"}
        },
        "Reason":
        {"Text":"The report template 'b7785943f5ea48329d0c5b1c4af1a1cc11' does
not exist."}
    }
}
```

Here is the fault subcode:

• ReportTemplateDoesNotExist: If the template was not found.

# Status Code: 401 Unauthorized

Here is the payload:

```
{"Fault":
    {"Code":
        {"Value":"Sender",
        "Subcode":
            {"Value":"InvalidAuthHeader"}
        },
        "Reason":
        {"Text":"User carries unrecognized/expired/invalid authentication
token."}
    }
}
```

Here are the fault subcodes:

- InvalidAuthHeader: Bad token or expired token
- NoAuthHeader: Token not carried
- NoPrivilege: Token valid but user is not a reporting administrator, and therefore has no access to the REST API

# 13.4.4 PUT /rpt/definitions/<GUID>

Updates a definition.

Update an existing definition. Display name, description of the report as well as display name and description of the report parameters will be interpreted to be in the language based on the Accept-Language HTTP header.

RepeatUnit: Valid values are NONE, DAY, WEEK, MONTH (12 MONTH = 1 year, 3 MONTH = 1 quarter). NONE is used only in REST API (not to the end user) to represent non-repeating (one time) schedule. When repeat unit is set to NONE, only start date is meaningful.

This operation requires authentication. You need to set the Authorization request header for this operation, giving it a type of X-OPAQUE, as well as the token you received during the login operation. It looks like this:

Authorization: X-OPAQUE <token>

Format JSON, XML

#### **URL Parameters**

None

#### Data to Send

Here is the payload:

```
{
  "DisplayName": "My Resource0 copy1",
 "Description": "My Resource Description99",
  "Categories":["resource"],
 "Tags": ["resources", "mary"],
 "PluginParameterDefinitions":
      [{"Type":"String",
      "DisplayName": "PLUGIN DIRECTORY",
      "InternalName": "PLUGIN DIRECTORY",
      "Description": "Location of plugin files",
      "IsForPrompting":"0"}
    ],
  "Comments": "This is my comment",
  "Email":
    {"To":
      ["allison blake <ablake@novell.com>",
       "chip nano <cnano@novell.com>"],
     "Cc":
       ["fred stats <fstats@novell.com>",
       "bob bender <bbender@novell.com>"],
     "Subject": "Please verify",
     "Message":"See attached report."},
  "Format": "PDF",
}
```

#### Request Header (optional) If-Match: {hex string}

If this string is sent, it is is compared to the current etag for the report. If it does not match, an ncac "ReportChangedSinceRetrieve" is thrown.

#### Response

None.

#### Status Code: 200 OK

Here is the payload:

{ "GUID": "f3aed01ef7ed4783b636ef3dfecf6321", "Status": "OK" }

Response Header Etag: {hex string}

# Status Code: 404 Not Found, 409 Conflict

Here is the payload:

```
{"Fault":
    {"Code":
        {"Value":"Sender",
        "Subcode":
            {"Value":"ReportTemplateDoesNotExist"}
        },
        "Reason":
        {"Text":"Report template 'f3aed01ef7ed4783b636ef3dfecf6321' does not
exist."}
    }
}
```

Here are the fault subcodes:

- ReportTemplateDoesNotExist: If the template was not found.
- ReportTemplateUpdateDuplicateDisplayName: For duplicate display name
- ReportTemplateCreateFailedBadMediaType: If report format is not PDF or CSV
- ReportTemplateCreateFailedNeedDisplayName: If display name is not supplied
- ReportChangedSinceRetrieve: If contents have changed since the retrieval

# Status Code: 401 Unauthorized

Here is the payload:

```
{"Fault":
    {"Code":
        {"Value":"Sender",
        "Subcode":
            {"Value":"InvalidAuthHeader"}
        },
        "Reason":
            {"Text":"User carries unrecognized/expired/invalid authentication
token."}
    }
}
```

Here are the fault subcodes:

- InvalidAuthHeader: Bad token or expired token
- NoAuthHeader: Token not carried
- NoPrivilege: Token valid but user is not a reporting administrator, and therefore has no access to the REST API

# 13.4.5 DELETE /rpt/definitions/<GUID>

Deletes an existing definition. Any scheduled runs are also deleted.

This operation requires authentication. You need to set the Authorization request header for this operation, giving it a type of X-OPAQUE, as well as the token you received during the login operation. It looks like this:

Authorization: X-OPAQUE <token>

Format JSON, XML

#### **URL Parameters**

None

#### Data to Send

None.

### Response

None.

# Status Code: 200 OK

Here is the payload:

```
{"GUID":"f3aed01ef7ed4783b636ef3dfecf6321","Status":"OK"}
```

# Status Code 404: Not Found

Here is the payload:

```
{"Fault":
    {"Code":
        {"Value":"Sender",
            "Subcode":
               {"Value":"ReportTemplateDoesNotExist"}
        },
        "Reason":
        {"Text":"Report template 'f3aed01ef7ed4783b636ef3dfecf6321' does not
exist."}
    }
}
```

Here are the fault subcodes:

• ReportTemplateDoesNotExist: If the template was not found.

# Status Code: 401 Unauthorized

```
{"Fault":
    {"Code":
        {"Value":"Sender",
        "Subcode":
            {"Value":"InvalidAuthHeader"}
        },
        "Reason":
        {"Text":"User carries unrecognized/expired/invalid authentication
token."}
    }
}
```

Here are the fault subcodes:

- InvalidAuthHeader: Bad token or expired token
- NoAuthHeader: Token not carried
- NoPrivilege: Token valid but user is not a reporting administrator, and therefore has no access to the REST API

# 13.4.6 GET /rpt/definitions/<GUID>/rpz

Gets a definition RPZ.

Gets the JAR of the definition for export. The JAR includes the jrxml, localization bundle, and tempate meta-data.

This operation requires authentication. You need to set the Authorization request header for this operation, giving it a type of X-OPAQUE, as well as the token you received during the login operation. It looks like this:

Authorization: X-OPAQUE <token>

Format JSON, XML

### **URL Parameters**

None.

#### Data to Send

None.

# Response

None.

# Status Code: 200 OK

Here is the payload:

application/zip

# Status Code: 404 Not Found

```
{"Fault":
    {"Code":
    {"Value":"Sender",
        "Subcode":
            {"Value":"ReportTemplateDoesNotExist"}
    },
    "Reason":
        {"Text":"Report template 'f3aed01ef7ed4783b636ef3dfecf6321' does not
exist."}
    }
}
```

Here are the fault subcodes:

• ReportTemplateDoesNotExist: If the template was not found.

#### Status Code: 401 Unauthorized

Here is the payload:

```
{"Fault":
    {"Code":
        {"Value":"Sender",
        "Subcode":
            {"Value":"InvalidAuthHeader"}
        },
        "Reason":
        {"Text":"User carries unrecognized/expired/invalid authentication
token."}
    }
}
```

Here are the fault subcodes:

- InvalidAuthHeader: Bad token or expired token
- NoAuthHeader: Token not carried
- NoPrivilege: Token valid but user is not a reporting administrator, and therefore has no access to the REST API

# 13.4.7 GET /rpt/definitions/<guid>/paramdefs/<paramName>

Gets parameter name/value pairs.

This operation will return a list of allowable values for a given parameter. These values may come from the database, or they may be part of hardcoded options.

This operation requires authentication. You need to set the Authorization request header for this operation, giving it a type of X-OPAQUE, as well as the token you received during the login operation. It looks like this:

Authorization: X-OPAQUE <token>

Format JSON, XML

#### **URL Parameters**

The following URL parameters are required:

• casading parameter value if cascading parameters are used for the paramName. This is illustrated in the following example:

```
<PluginParameterDefinition>
<Type>String</Type>
<DisplayName>Search User(s)</DisplayName>
<Description>Specifies the search criteria to choose user(s) to be
reported.</Description>
<InternalName>search_name</InternalName>
<DefaultValue></DefaultValue>
```

```
<IsForPrompting>0</IsForPrompting>
</PluginParameterDefinition>
<PluginParameterDefinition>
<Type>String</Type>
<DisplayName>User(s)</DisplayName>
<Description>Specifies the user(s) from which data will be reported.
Pescription>
<InternalName>sample</InternalName>
<DefaultValue></DefaultValue>
<IsForPrompting>1</IsForPrompting>
<OptionQuery>SELECT first_name || ' ' || last_name as name, '\'' ||
identity_id || '\'' as value FROM idm_rpt_data.idmrpt_identity where
lower(first_name || ' ' || last_name) like lower('##search_name##') order
by name</OptionQuery>
</PluginParameterDefinition>
```

The following URL parameters are optional:

- idxFrom: The starting row index. 0 is the first.
- idxTo: The ending row index, inclusive. Server will validate that idxTo >= idxFrom

#### Data to Send

None

#### Response

None

#### Status Code: 200 OK

```
{"TotalSize":19,"ParameterValues":[
{"DisplayName":"Abby Spencer","Value":"'cee9e6b0fb654adfb5ec22eb62c39557'"},
{"DisplayName":"Adam Marsden","Value":"'cee9e6b0fb654adfb5ec22eb62c393f8'"},
"DisplayName":"Allison Blake", "Value":"'cee9e6b0fb654adfb5ec22eb62c39556'"},
"DisplayName": "Angie Chung", "Value": "'cee9e6b0fb654adfb5ec22eb62c39558'"},
{"DisplayName":"Anthony
Palani", "Value": "'cee9e6b0fb654adfb5ec22eb62c39559'"},
{"DisplayName":"April Smith","Value":"'cee9e6b0fb654adfb5ec22eb62c39560'"},
"DisplayName":"Bill Bender", "Value":"'cee9e6b0fb654adfb5ec22eb62c39561'"},
"DisplayName":"Bill Brown", "Value":"'cee9e6b0fb654adfb5ec22eb62c39563'"},
{"DisplayName":"Bill Burke","Value":"'cee9e6b0fb654adfb5ec22eb62c39562'"},
{"DisplayName":"Bob Jenner","Value":"'cee9e6b0fb654adfb5ec22eb62c39564'"},
{"DisplayName":"Brad Jones","Value":"'cee9e6b0fb654adfb5ec22eb62c39565'"},
{"DisplayName":"Cal Central","Value":"'cee9e6b0fb654adfb5ec22eb62c39566'"},
{"DisplayName":"Chip Nano","Value":"'cee9e6b0fb654adfb5ec22eb62c39567'"},
"DisplayName":"Chris Black", "Value":"'cee9e6b0fb654adfb5ec22eb62c39568'"}
"DisplayName":"David Decker", "Value":"'cee9e6b0fb654adfb5ec22eb62c39555'"},
"DisplayName":"Josh Kelley", "Value":"'cee9e6b0fb654adfb5ec22eb62c39570'"},
{"DisplayName":"Kelly
Kilpatrick", "Value":"'cee9e6b0fb654adfb5ec22eb62c39569'"},
{"DisplayName":"Kip Keller", "Value":"'cee9e6b0fb654adfb5ec22eb62c39571'"},
{"DisplayName":"Rashelle
Bradley", "Value": " 'cee9e6b0fb654adfb5ec22eb62c393f6 ' " } ] }
```

### Status Code: 400 parameter error

Here is the payload:

```
{"Fault":{
    "Code":{"Value":"Sender",
        "Subcode":{"Value":"ReportParamNotFound"}
    },
    "Reason":{"Text":"Unable to return parameter values because supplied
parameter 'abc' not found in report."}
  }
}
```

Here are the fault subcodes:

- ReportParamNotFound
- InvalidReportDefinitionRange
- RequiredCascadingParamMissing

# Status Code: 401 Unauthorized

Here is the payload:

```
{"Fault":
    {"Code":
        {"Value":"Sender",
        "Subcode":
            {"Value":"InvalidAuthHeader"}
        },
        "Reason":
            {"Text":"User carries unrecognized/expired/invalid authentication
token."}
    }
}
```

Here are the fault subcodes:

- InvalidAuthHeader: Bad token or expired token
- NoAuthHeader: Token not carried
- NoPrivilege: Token valid but user is not a reporting administrator, and therefore has no access to the REST API

# 13.4.8 POST /rpt/definitions/import

Imports .spz or .rpz report(s).

Imports a zip file for a single definition or a zip of a zip for multiple definitions. The following rules apply:

- The format of each zip must follow the Sentinel plugin standard, with data from the package.xml containing the definition metadata. The file must have the extension .rpz for a single report, or use the extension .spz for the case of multiple reports.
- Each zip within the spz will be processed as if uploaded separately.

- If overwrite parameter is true, then if a name already exists, it will be overwritten and have an individual status of OK.
- If overwrite parameter is false or not present, anything that already exists will have individual status of FAILED, but overall status is still OK.
- PlatformName must be included in the package.xml of the .rpz and that must be IDM, else error.

This operation requires authentication. You need to set the Authorization request header for this operation, giving it a type of X-OPAQUE, as well as the token you received during the login operation. It looks like this:

Authorization: X-OPAQUE <token>

Format JSON, XML

#### **URL Parameters**

There are no required URL parameters.

The following URL parameters are optional:

- overwrite: true or false
- token: the user authentication token
- ts\_url: the token server URL
- format: the format of the content to return
- content: the content type of the return value separate from the format
- uploadid: the temporary id to use for this current upload

#### Data to Send

Multipart application/octet-stream.

#### Response

None

#### Status Code: 200 OK

```
"Status": "OK",
"Imports": [
{"Filename" : "mary.rpz", "GUID": "24352345", "Status", "OK"},
{"Filename" : "frank.rpz", "Status": "FAILED",
"Fault":
        {"Code":
            {"Code":
                {"Value":"Sender",
                    "Subcode": {"Value":"ReportTemplateUpdateDuplicateDisplayName"}
                },
                "Reason": {"Text":"Report template update failed. The report
```

# **Possible Errors**

These are the possible errors:

- ReportDefinitionCreateDuplicateDisplayName
- ReportTemplateCreateFailedBadMediaType
- ReportTemplateCreateFailedNeedDisplayName
- ReportUploadFailed
- RpzFileUploadFailedZipException
- RpzFileUploadFailedZipExceptionBadPackageXml
- RpzFileUploadFailedZipExceptionBadPackageXmlNameTooLong
- RpzFileUploadFailedReportContentNotIdm

# Status Code: 401 Unauthorized

Here is the payload:

```
{"Fault":
    {"Code":
        {"Value":"Sender",
        "Subcode":
            {"Value":"InvalidAuthHeader"}
        },
        "Reason":
        {"Text":"User carries unrecognized/expired/invalid authentication
token."}
    }
}
```

Here are the fault subcodes:

- InvalidAuthHeader: Bad token or expired token
- NoAuthHeader: Token not carried
- NoPrivilege: Token valid but user is not a reporting administrator, and therefore has no access to the REST API

# 13.4.9 GET /rpt/definitions/import/<upload id>

Gets the status of the JAR upload in progress.

This operation requires authentication. You need to set the Authorization request header for this operation, giving it a type of X-OPAQUE, as well as the token you received during the login operation. It looks like this:

Authorization: X-OPAQUE <token>

Format JSON, XML

#### **URL Parameters**

None

#### Data to Send

None

### Response

None

### Status Code: 200 OK

Here is the payload:

```
{
    "CompletedPercent": 50,
    "Completed": "10Mb",
    "Total": "20Mb"
}
```

# Status Code: 401 Unauthorized

Here is the payload:

```
{"Fault":
    {"Code":
        {"Value":"Sender",
        "Subcode":
            {"Value":"InvalidAuthHeader"}
        },
        "Reason":
        {"Text":"User carries unrecognized/expired/invalid authentication
token."}
    }
}
```

Here are the fault subcodes:

- InvalidAuthHeader: Bad token or expired token
- NoAuthHeader: Token not carried
- NoPrivilege: Token valid but user is not a reporting administrator, and therefore has no access to the REST API

# 13.4.10 DELETE /rpt/definitions/import/<upload id>

Cancels an upload.

This operation requires authentication. You need to set the Authorization request header for this operation, giving it a type of X-OPAQUE, as well as the token you received during the login operation. It looks like this:

Authorization: X-OPAQUE <token>

Format JSON, XML

#### **URL Parameters**

None

#### Data to Send

None

#### Response

None

# Status Code: 200 OK

Here is the payload:

```
{
    "Cancelled": "true"
}
```

# Status Code: 401 Unauthorized

Here is the payload:

```
{"Fault":
    {"Code":
        {"Value":"Sender",
        "Subcode":
            {"Value":"InvalidAuthHeader"}
        },
        "Reason":
        {"Text":"User carries unrecognized/expired/invalid authentication
token."}
    }
}
```

Here are the fault subcodes:

- InvalidAuthHeader: Bad token or expired token
- NoAuthHeader: Token not carried
- NoPrivilege: Token valid but user is not a reporting administrator, and therefore has no access to the REST API

# 13.4.11 GET /rpt/definition/<GUID>/sched

Gets schedules.

Get an array of schedules belonging to a specific definition.

This operation requires authentication. You need to set the Authorization request header for this operation, giving it a type of X-OPAQUE, as well as the token you received during the login operation. It looks like this:

Authorization: X-OPAQUE <token>

Format JSON, XML

#### **URL Parameters**

None

#### Data to Send

None

#### Response

None

### Status Code: 200 OK

Here is the payload:

```
{
"TotalSize":1,
"Schedules":[
    {
        "ScheduleID":"e20cc23f-4de1-4002-8d5a-fecb8ccfceda",
        "DisplayName":"Identity Report - kkk","Schedule":{
            "StartDate":1275053400000,
            "EndDate":1275139800000,
            "RepeatNumber":1,
            "RepeatUnit":"MONTH"
        },
        "CollectOnRun":false
        }]
}
```

#### Status Code: 4xx/5xx

```
{"Fault":
    {"Code":
        {"Value":"Sender",
        "Subcode":
            {"Value":"ReportdefinitionDoesNotExist"}
        },
        "Reason":
        {"Text":"The report definition 'b7785943f5ea48329d0c5b1c4af1a1cc11' does
not exist."}
    }
}
```

Here are the fault codes:

- 404 InvalidURI: URI not found (Sender)
- 500 InternalError: Server problem (Receiver)

# Status Code: 401 Unauthorized

Here is the payload:

```
{"Fault":
    {"Code":
        {"Value":"Sender",
        "Subcode":
            {"Value":"InvalidAuthHeader"}
        },
        "Reason":
        {"Text":"User carries unrecognized/expired/invalid authentication
token."}
    }
}
```

Here are the fault subcodes:

- InvalidAuthHeader: Bad token or expired token
- NoAuthHeader: Token not carried
- NoPrivilege: Token valid but user is not a reporting administrator, and therefore has no access to the REST API

# 13.4.12 POST /rpt/definition/<GUID>/sched

Creates a schedule.

Creates a new schedule for a specific definition. Here is the logic used for inheriting and overwriting attributes during schedule creation:

- If an attribute is missing in the payload, its value is inherited from the definition; Otherwise, the value in payload will be taken.
- For a mandatory attribute, there is no problem of doing so. However for an optional attribute, the ability of overwriting is limited. Here is an example:
  - Suppose definition A has an attribute called "attr1", which is \*optional\*. The default value of attr1 defined in definition A is "value1".
  - Now, suppose we create a schedule from definition A, and we do NOT want the optional attr1. How can we do it? If we don't put attr1 in the payload, the schedule will inherit "value1" from definition; If we put attr1 in the payload, then we have to specify its value.
  - The solution is that for optional attribute, we have to use composite value such as JSONObject or JSONArray. This way if we want to get rid of attr1, we put "attr1" : "{}" in the payload.
  - Fortunately we only have one optional attribute in our design, which is "Email". The rule is simple:
- If there is no "Email" in payload, inherits definition's.

- If there is "Email" in payload, but it has no "To" list or has empty "To" list, the schedule will not have email delivery.
- If there is "Email" in payload, and it's "To" list contains at least one recipient, it overwrites definition's.

This operation requires authentication. You need to set the Authorization request header for this operation, giving it a type of X-OPAQUE, as well as the token you received during the login operation. It looks like this:

Authorization: X-OPAQUE <token>

Format JSON, XML

#### **URL Parameters**

None

#### Data to Send

```
"DisplayName": "Identity Report",
"Description":"This report shows first name, last name, and job title for a
given Identity used by the User Application",
"Comments":"",
"Format": "PDF",
"CollectOnRun":false,
"Email":{"To":[], "Cc":[], "Subject":"", "Message":""},
"Parameters":[
  {
  "Value":"",
  "Description": "Location of plugin files",
  "DisplayName": "PLUGIN DIRECTORY",
  "InternalName": "PLUGIN DIRECTORY",
  "IsForPrompting":"0",
  "Type":"String",
  "Required":"0"
  },
  "Value":"D",
  "Description": "Specifies the time period over which this report is run.",
  "DisplayName": "Date Range",
  "InternalName": "ReportType",
  "IsForPrompting":"1",
  "Type":"String",
  "DisplayValue":"Current Day",
  "OptionMultivalue":"0",
  "Required":"0"
  },
  "Value":"en",
  "Description": "Select the language in which the report will be generated.",
  "DisplayName": "Language",
  "InternalName": "REPORT LOCALE",
  "IsForPrompting":"1",
  "Type":"String",
```

```
"DisplayValue":"English",
"OptionMultivalue":"0",
"Required":"0"
}
],
"Schedule":{"StartDate":1275053400000, "RepeatNumber":1,
"RepeatUnit":"MONTH", "EndDate":1275139800000}}
```

# Response

None

# Status Code: 201 OK

Here is the payload:

```
{"GUID":"e3dd599e-0476-4b76-b140-625d51372e79","Status":"OK"}
```

# Status Code: 4xx/5xx

Here is the payload:

```
{"Fault":
    {"Code":
        {"Value":"Sender",
        "Subcode":
            {"Value":"ReportdefinitionDoesNotExist"}
        },
        "Reason":
        {"Text":"The report definition 'b7785943f5ea48329d0c5b1c4af1a1cc11' does
not exist."}
    }
}
```

Here are the fault codes:

- Sender
  - 404 InvalidURI: URI not found
  - 400 InvalidInput: Various input problems
- Receiver
  - 500 InternalError: Server problem

# Status Code: 401 Unauthorized

```
{"Fault":
    {"Code":
        {"Value":"Sender",
        "Subcode":
            {"Value":"InvalidAuthHeader"}
        },
        "Reason":
        {"Text":"User carries unrecognized/expired/invalid authentication
token."}
    }
}
```

Here are the fault subcodes:

- InvalidAuthHeader: Bad token or expired token
- NoAuthHeader: Token not carried
- NoPrivilege: Token valid but user is not a reporting administrator, and therefore has no access to the REST API

# 13.4.13 GET /rpt/definition/<GUID>/sched/<sched GUID>

Gets a schedule.

Retrieves detailed information about the scheduled report.

This operation requires authentication. You need to set the Authorization request header for this operation, giving it a type of X-OPAQUE, as well as the token you received during the login operation. It looks like this:

Authorization: X-OPAQUE <token>

Format JSON, XML

#### **URL Parameters**

None

Data to Send

None

#### Response

None

# Status Code: 200 OK

```
{
  "DisplayName":"My Resource0_copy1",
  "Description":"My Resource Description99",
  "CollectOnRun":false,
  "Tags":["resources","mary"],
  "Parameters":
       [{"Type":"String",
```

```
"DisplayName": "PLUGIN_DIRECTORY",
    "InternalName": "PLUGIN DIRECTORY",
    "Description": "Location of plugin files",
    "IsForPrompting":"0",
    "Value":"value",
    "DisplayValue":"value's display name" }
   ],
"Comments": "This is my comment",
"Email":
  {"To":
    ["allison blake <ablake@novell.com>",
     "chip nano <cnano@novell.com>"],
   "Cc":
     ["fred stats <fstats@novell.com>",
     "bob bender <bbender@novell.com>"],
   "Subject":"Please verify",
   "Message":"See attached report."},
"Format":"PDF", },
"Schedule":
  {"StartDate":1264873989592,
   "RepeatNumber":1,
   "RepeatUnit": "NONE",
   "EndDate":1264874049592}
```

# Status Code: 4xx/5xx

Here is the payload:

}

```
{"Fault":
    {"Code":
        {"Value":"Sender",
        "Subcode":
            {"Value":"?"}
        },
        "Reason":
            {"Text":"?"}
    }
}
```

Here are the fault codes:

- 404 InvalidURI: URI not found (Sender)
- 500 InternalError: Server problem (Sender)

# Status Code: 401 Unauthorized

```
{"Fault":
    {"Code":
        {"Value":"Sender",
        "Subcode":
            {"Value":"InvalidAuthHeader"}
        },
        "Reason":
        {"Text":"User carries unrecognized/expired/invalid authentication
token."}
    }
}
```

Here are the fault subcodes:

- InvalidAuthHeader: Bad token or expired token
- NoAuthHeader: Token not carried
- NoPrivilege: Token valid but user is not a reporting administrator, and therefore has no access to the REST API

# 13.4.14 DELETE /rpt/definition/<GUID>/sched/<sched GUID>

Deletes a schedule, and also removes all planned runs belonging to the schedule.

This operation requires authentication. You need to set the Authorization request header for this operation, giving it a type of X-OPAQUE, as well as the token you received during the login operation. It looks like this:

Authorization: X-OPAQUE <token>

Format JSON, XML

# **URL Parameters**

None

Data to Send

None

# Response

None

# Status Code: 200 OK

Here is the payload:

{"GUID":"e3dd599e-0476-4b76-b140-625d51372e79","Status":"OK"}

# Status Code: 4xx/5xx

```
{"Fault":
    {"Code":
        {"Value":"Sender",
        "Subcode":
            {"Value":"?"}
        },
        "Reason":
        {"Text":"?"}
    }
}
```

Here are the fault codes:

- 404 InvalidURI: URI not found (Sender)
- 500 InternalError: Server problem (Receiver)

# Status Code: 401 Unauthorized

Here is the payload:

```
{"Fault":
    {"Code":
        {"Value":"Sender",
        "Subcode":
            {"Value":"InvalidAuthHeader"}
        },
        "Reason":
        {"Text":"User carries unrecognized/expired/invalid authentication
token."}
    }
}
```

Here are the fault subcodes:

- InvalidAuthHeader: Bad token or expired token
- NoAuthHeader: Token not carried
- NoPrivilege: Token valid but user is not a reporting administrator, and therefore has no access to the REST API

# 13.4.15 POST /rpt/definition/<GUID>/sched/<sched GUID>

Updates a schedule.

This operation modifies planned runs based on the parameter's value. There are two exclusive parameter sets. One and only one of them has to be present.

This operation requires authentication. You need to set the Authorization request header for this operation, giving it a type of X-OPAQUE, as well as the token you received during the login operation. It looks like this:

Authorization: X-OPAQUE <token>

Format JSON, XML

#### **URL Parameters**

This operation must have one and only one of the following parameter sets:

- runToDel: the planned run to be deleted from this schedule.
- shift: a delta that all planned runs will be shifted by. runToShift: which run the shift is based on. Both shift and runToShift have to be present.

#### Data to Send

None

#### Response

None

### Status Code: 200 OK

Here is the payload:

```
{"GUID":"e3dd599e-0476-4b76-b140-625d51372e79","Status":"OK"}
```

# Status Code: 4xx/5xx

Here is the payload:

```
{"Fault":
    {"Code":
        {"Value":"Sender",
        "Subcode":
            {"Value":"?"}
        },
        "Reason":
            {"Text":"?"}
    }
}
```

Here are the fault codes:

- Sender
  - 404 InvalidURI: URI not found
  - 400 InvalidInput: Various input problems
- Receiver
  - 500 InternalError: Server problem

# Status Code: 401 Unauthorized

```
{"Fault":
    {"Code":
        {"Value":"Sender",
        "Subcode":
            {"Value":"InvalidAuthHeader"}
        },
        "Reason":
        {"Text":"User carries unrecognized/expired/invalid authentication
token."}
    }
}
```

Here are the fault subcodes:

- InvalidAuthHeader: Bad token or expired token
- NoAuthHeader: Token not carried
- NoPrivilege: Token valid but user is not a reporting administrator, and therefore has no access to the REST API

# 13.4.16 PUT /rpt/definition/<GUID>/sched/<sched GUID>

Updates a schedule.

Modifies an existing schedule.

This operation requires authentication. You need to set the Authorization request header for this operation, giving it a type of X-OPAQUE, as well as the token you received during the login operation. It looks like this:

Authorization: X-OPAQUE <token>

Format JSON, XML

# **URL Parameters**

None

# Data to Send

Same as POST /rpt/definition/<GUID>/sched

# Response

None

# Status Code: 200 OK

Here is the payload:

{"GUID":"e3dd599e-0476-4b76-b140-625d51372e79","Status":"OK"}

# Status Code: 4xx/5xx

```
{"Fault":
    {"Code":
        {"Value":"Sender",
        "Subcode":
            {"Value":"?"}
        },
        "Reason":
        {"Text":"?"}
    }
}
```

Here are the fault codes:

- Sender
  - 404 InvalidURI: URI not found
  - 400 InvalidInput: Various input problems
- Receiver
  - 500 InternalError: Server problem

# Status Code: 401 Unauthorized

Here is the payload:

```
{"Fault":
    {"Code":
        {"Value":"Sender",
            "Subcode":
                {"Value":"InvalidAuthHeader"}
        },
        "Reason":
        {"Text":"User carries unrecognized/expired/invalid authentication
token."}
    }
}
```

Here are the fault subcodes:

- InvalidAuthHeader: Bad token or expired token
- NoAuthHeader: Token not carried
- NoPrivilege: Token valid but user is not a reporting administrator, and therefore has no access to the REST API

# 13.4.17 GET /rpt/reports

Gets completed reports.

Returns a list of minimal information on reports. The server performs the sorting.

This operation requires authentication. You need to set the Authorization request header for this operation, giving it a type of X-OPAQUE, as well as the token you received during the login operation. It looks like this:

Authorization: X-OPAQUE <token>

Format JSON, XML

### **URL Parameters**

There are no required parameters.

The following URL parameters are optional:

- sortBy: The column to sort by. Valid values: DisplayName, RunDate, Description. It defaults to DisplayName.
- sortOrder: The sort order. Valid values: ASC or DESC. It defaults to ASC.
- idxFrom: The starting index. 0 is the first.
- idxTo: The ending index (inclusive).

idxTo must be greater than or equal to idxFrom.

- dateFrom: the starting date in epoch time since Jan 1, 1970 in milliseconds, inclusive
- dateTo: the end date in epoch time since Jan 1, 1970 in milliseconds, inclusive
- state: absent same as "all"
  - all return all reports
  - unfinished only return in-progress ones, subset of "all"
  - finished return non in-progress ones, subset of "all"
  - success return successfully finished ones, subset of "finished"
  - failed return failed ones, subset of "finished"

The following logic applies to completed reports:

- dateFrom/To applies first, if present.
- sortBy/sortOrder applies second.
- idxFrom/To applies last, if present.

Here are the filters:

- filterDisplayName
- filterDescription
- filterCreator
- filterTags
- filterLOP (OR or AND)

#### Data to Send

None

### Response

None

#### Status Code: 200 OK

TotalSize reflects the amount without idxFrom/To applied.

# Status Code: 4xx/5xx

Here is the payload:

```
{"Fault":{
    "Code":{"Value":"Sender",
        "Subcode":{"Value":"InvalidInput"}
    },
    "Reason":{"Text":"Invalid sortOrder url parameter specified: ASCENDING.
Valid values are ASC, DESC"}
  }
}
```

Here are the fault codes:

- 400 InvalidInput: Various input problems (Sender)
- 500 InternalError: Server problem (Receiver)

# Status Code: 401 Unauthorized

Here is the payload:

```
{"Fault":
    {"Code":
        {"Value":"Sender",
            "Subcode":
                {"Value":"InvalidAuthHeader"}
        },
        "Reason":
            {"Text":"User carries unrecognized/expired/invalid authentication
token."}
    }
}
```

Here are the fault subcodes:

- InvalidAuthHeader: Bad token or expired token
- NoAuthHeader: Token not carried
- NoPrivilege: Token valid but user is not a reporting administrator, and therefore has no access to the REST API

# 13.4.18 GET /rpt/reports/<report id>

Gets a completed report.

Retrieves detailed information on the report specified.

This operation requires authentication. You need to set the Authorization request header for this operation, giving it a type of X-OPAQUE, as well as the token you received during the login operation. It looks like this:

Authorization: X-OPAQUE <token>

Format JSON, XML

### **URL Parameters**

None

# Data to Send

None

### Response

None

# Status Code: 200 OK

```
{
 "Name": "My Resource 20100110142266",
 "InProgress":false,
 "failed":false,
 "DisplayName": "My Resource0",
 "RunDate":1264827600000,
  "PluginParameterDefinitions":
      [{"Type":"String",
      "DisplayName": "PLUGIN DIRECTORY",
      "InternalName": "PLUGIN DIRECTORY",
      "Description": "Location of plugin files",
      "IsForPrompting":"0"}
    ],
  "Email":
    {"To":
      ["allison blake <ablake@novell.com>",
       "chip nano <cnano@novell.com>"],
     "Cc":
       ["fred stats <fstats@novell.com>",
       "bob bender <bbender@novell.com>"],
     "Subject": "Please verify",
     "Message":"See attached report." }
  "RunBy":
    {"Value":<run user id>,
     "DisplayName":"Fred Stats",
    },
}
```

# Status Code: 4xx/5xx

Here is the payload:

```
{"Fault":{
    "Code":{"Value":"Sender",
        "Subcode":{"Value":"?"}
    },
    "Reason":{"Text":?}
  }
}
```

Here are the fault codes:

- 404 InvalidURI: URI not found (Sender)
- 500 InternalError: Server problem (Receiver)

# Status Code: 401 Unauthorized

Here is the payload:

```
{"Fault":
    {"Code":
        {"Value":"Sender",
        "Subcode":
            {"Value":"InvalidAuthHeader"}
        },
        "Reason":
        {"Text":"User carries unrecognized/expired/invalid authentication
token."}
    }
}
```

Here are the fault subcodes:

- InvalidAuthHeader: Bad token or expired token
- NoAuthHeader: Token not carried
- NoPrivilege: Token valid but user is not a reporting administrator, and therefore has no access to the REST API

# 13.4.19 GET /rpt/reports/<report id>/file

Gets the actual report file.

Get the actual report file for the report specified.

This operation requires authentication. You need to set the Authorization request header for this operation, giving it a type of X-OPAQUE, as well as the token you received during the login operation. It looks like this:

Authorization: X-OPAQUE <token>

Format PDF, CSV

#### **URL Parameters**

None

#### Data to Send

None

#### Response

None

#### Status Code: 200 OK

Here is the payload:

```
Content-Disposition: inline; filename="Report_<timestamp>.<file_extension>"
Content-Type: <one of application/pdf and application/csv
```

#### Status Code: 4xx/5xx

Here is the payload:

```
{"Fault":{
    "Code":{"Value":"Sender",
        "Subcode":{"Value":"?"}
    },
    "Reason":{"Text":?}
  }
}
```

Here are the fault codes:

- 404 InvalidURI: URI not found (Sender)
- 500 InternalError: Server problem (Receiver)

# Status Code: 401 Unauthorized

Here is the payload:

```
{"Fault":
    {"Code":
        {"Value":"Sender",
        "Subcode":
            {"Value":"InvalidAuthHeader"}
        },
        "Reason":
        {"Text":"User carries unrecognized/expired/invalid authentication
token."}
    }
}
```

Here are the fault subcodes:

• InvalidAuthHeader: Bad token or expired token

- NoAuthHeader: Token not carried
- NoPrivilege: Token valid but user is not a reporting administrator, and therefore has no access to the REST API

# 13.4.20 DELETE /rpt/reports/<report id>

Deletes a completed report.

This operation requires authentication. You need to set the Authorization request header for this operation, giving it a type of X-OPAQUE, as well as the token you received during the login operation. It looks like this:

Authorization: X-OPAQUE <token>

Format JSON, XML

#### **URL Parameters**

None

#### Data to Send

None

#### Response

None

#### Status Code: 200 OK

Here is the payload:

```
{"GUID":"e3dd599e-0476-4b76-b140-625d51372e79","Status":"OK"}
```

#### Status Code: 4xx/5xx

Here is the payload:

```
{"Fault":{
    "Code":{"Value":"Sender",
        "Subcode":{"Value":"?"}
    },
    "Reason":{"Text":?}
  }
}
```

Here are the fault codes:

- Sender
  - 404 InvalidURI: URI not found
  - 400 InvalidInput: the report to be deleted is in progress
- Receiver
  - 500 InternalError: Server problem

# Status Code: 401 Unauthorized

Here is the payload:

```
{"Fault":
    {"Code":
        {"Value":"Sender",
        "Subcode":
            {"Value":"InvalidAuthHeader"}
        },
        "Reason":
        {"Text":"User carries unrecognized/expired/invalid authentication
token."}
    }
}
```

Here are the fault subcodes:

- InvalidAuthHeader: Bad token or expired token
- NoAuthHeader: Token not carried
- NoPrivilege: Token valid but user is not a reporting administrator, and therefore has no access to the REST API

# 13.4.21 GET /rpt/calendar

Gets upcoming runs.

Retrieves detailed information on the report specified. Returns an array of planned runs in running order, optionally filtered. There are two exclusive filter sets which cannot be applied together in one request. Both are optional.

This operation requires authentication. You need to set the Authorization request header for this operation, giving it a type of X-OPAQUE, as well as the token you received during the login operation. It looks like this:

Authorization: X-OPAQUE <token>

Format JSON, XML

#### **URL Parameters**

There are no required parameters:

The following parameters are optional:

- dateFrom (inclusive) /dateTo (inclusive) defines the time range. Either of them is optional. The value must be specified as POSIX milliseconds.
- upcomingRuns defines up to how many planned runs will be returned. Must be an integer greater than 0.

#### Data to Send

None

# Response

None

# Status Code: 200 OK

Here is the payload:

```
{ "Entries" : [
    {"ScheduleDisplayName":"My Resource2",
    "definitionName":"myResource2",
    "definitionDisplayName": "My Resource2",
    "RunDate":1264827600000,
    "ScheduleID":"e3dd599e-0476-4b76-b140-625d51372e79"},
more...
])
```

# Status Code: 4xx/5xx

Here is the payload:

```
{"Fault":{
    "Code":{"Value":"Sender",
        "Subcode":{"Value":"?"}
    },
    "Reason":{"Text":?}
  }
}
```

Here are the fault codes:

- Sender
  - 400 InvalidInput: Various input problems
- Receiver
  - 500 InternalError: Server problem

# Status Code: 401 Unauthorized

Here is the payload:

```
{"Fault":
    {"Code":
        {"Value":"Sender",
        "Subcode":
            {"Value":"InvalidAuthHeader"}
        },
        "Reason":
        {"Text":"User carries unrecognized/expired/invalid authentication
token."}
    }
}
```

Here are the fault subcodes:

• InvalidAuthHeader: Bad token or expired token

- NoAuthHeader: Token not carried
- NoPrivilege: Token valid but user is not a reporting administrator, and therefore has no access to the REST API

# 13.4.22 GET /rpt/buildinfo

Gets information about the build.

This operation requires authentication. You need to set the Authorization request header for this operation, giving it a type of X-OPAQUE, as well as the token you received during the login operation. It looks like this:

Authorization: X-OPAQUE <token>

Format JSON, XML

#### **URL Parameters**

None

#### Data to Send

None

#### Response

None

#### Status Code: 200 OK

Here is the payload:

```
{"rev":"630","date":"Jan 30, 2010 9:31:23
AM","user":"bsiegal","version":"1.0"}
```

# Status Code: 4xx/5xx

Here is the payload:

```
{"Fault":{
    "Code":{"Value":"Sender",
    "Subcode":{"Value":"?"}
    },
    "Reason":{"Text":?}
  }
}
```

# Status Code: 401 Unauthorized

```
{"Fault":
    {"Code":
        {"Value":"Sender",
        "Subcode":
            {"Value":"InvalidAuthHeader"}
        },
        "Reason":
        {"Text":"User carries unrecognized/expired/invalid authentication
token."}
    }
}
```

Here are the fault subcodes:

- InvalidAuthHeader: Bad token or expired token
- NoAuthHeader: Token not carried
- NoPrivilege: Token valid but user is not a reporting administrator, and therefore has no access to the REST API

# 13.4.23 GET /rpt/collectors

Gets collectors.

Retrieves a list of systems that data is being collected on localized by server-side.

This operation requires authentication. You need to set the Authorization request header for this operation, giving it a type of X-OPAQUE, as well as the token you received during the login operation. It looks like this:

Authorization: X-OPAQUE <token>

Format JSON, XML

#### **URL Parameters**

None

Data to Send

None

# Response

None

# Status Code: 200 OK

```
{
   "TotalSize":10,
   "Collector":[
    {"ID":"idvault",
    "DisplayName":"Identity Vault",
    "Link":"collector/idvault"},
    {"ID":"sentinel",
    "DisplayName":"Sentinel Event System",
    "Link":"collector/sentinel"},
more...
]
}
```

# Status Code: 4xx/5xx

Here is the payload:

```
{"Fault":{
    "Code":{"Value":"Sender",
        "Subcode":{"Value":"?"}
    },
    "Reason":{"Text":?}
  }
}
```

# Status Code: 401 Unauthorized

Here is the payload:

```
{"Fault":
    {"Code":
        {"Value":"Sender",
        "Subcode":
            {"Value":"InvalidAuthHeader"}
        },
        "Reason":
        {"Text":"User carries unrecognized/expired/invalid authentication
token."}
    }
}
```

Here are the fault subcodes:

- InvalidAuthHeader: Bad token or expired token
- NoAuthHeader: Token not carried
- NoPrivilege: Token valid but user is not a reporting administrator, and therefore has no access to the REST API

# 13.4.24 GET /rpt/collectors/<collector id>/config

Gets the configuration of the specified data collector.

This operation requires authentication. You need to set the Authorization request header for this operation, giving it a type of X-OPAQUE, as well as the token you received during the login operation. It looks like this:

Authorization: X-OPAQUE <token>

Format JSON, XML

#### **URL Parameters**

None

#### Data to Send

None

### Response

None

# Status Code: 200 OK

Here is the payload:

```
{
   "TotalSize":10,
   "Collector":[
    {"ID":"idvault",
    "DisplayName":"Identity Vault",
    "Link":"collector/idvault"},
    {"ID":"sentinel",
    "DisplayName":"Sentinel Event System",
    "Link":"collector/sentinel"},
more...
]
}
```

# Status Code: 4xx/5xx

Here is the payload:

```
{"Fault":{
    "Code":{"Value":"Sender",
        "Subcode":{"Value":"?"}
    },
    "Reason":{"Text":?}
}
```

# Status Code: 401 Unauthorized

```
{"Fault":
    {"Code":
        {"Value":"Sender",
        "Subcode":
            {"Value":"InvalidAuthHeader"}
        },
        "Reason":
        {"Text":"User carries unrecognized/expired/invalid authentication
token."}
    }
}
```

Here are the fault subcodes:

- InvalidAuthHeader: Bad token or expired token
- NoAuthHeader: Token not carried
- NoPrivilege: Token valid but user is not a reporting administrator, and therefore has no access to the REST API

# 13.4.25 GET /rpt/rptusers/<token>

Gets a reporting user's information.

Retrieves information such as name, email address, and so forth.

This operation requires authentication. You need to set the Authorization request header for this operation, giving it a type of X-OPAQUE, as well as the token you received during the login operation. It looks like this:

Authorization: X-OPAQUE <token>

Format JSON, XML

# **URL Parameters**

None

Data to Send

None

# Response

None

# Status Code: 200 OK

```
{
    "DN": ...,
    "Name":"...",
    "Locale":"...",
    "Email":...
}
```

# Status Code: 4xx/5xx

Here is the payload:

```
{"Fault":{
    "Code":{"Value":"Sender",
        "Subcode":{"Value":"?"}
    },
    "Reason":{"Text":?}
  }
}
```

Here are the fault codes:

- Sender
  - 401: Query tokens other than owned is not allowed

# Status Code: 401 Unauthorized

Here is the payload:

```
{"Fault":
    {"Code":
        {"Value":"Sender",
        "Subcode":
            {"Value":"InvalidAuthHeader"}
        },
        "Reason":
        {"Text":"User carries unrecognized/expired/invalid authentication
token."}
    }
}
```

Here are the fault subcodes:

- InvalidAuthHeader: Bad token or expired token
- NoAuthHeader: Token not carried
- NoPrivilege: Token valid but user is not a reporting administrator, and therefore has no access to the REST API

# 13.4.26 GET /rpt/rptusers/user

Gets the current user's information and redirects the client to /rpt/rptusers/<token>.

This operation requires authentication. You need to set the Authorization request header for this operation, giving it a type of X-OPAQUE, as well as the token you received during the login operation. It looks like this:

Authorization: X-OPAQUE <token>

Format JSON, XML

# **URL Parameters**

None

### Data to Send

None

#### Response

None

### Status Code: 307 Temporary Redirect

### Status Code: 4xx/5xx

Here is the payload:

```
{"Fault":{
    "Code":{"Value":"Sender",
        "Subcode":{"Value":"?"}
    },
    "Reason":{"Text":?}
  }
}
```

# Status Code: 401 Unauthorized

Here is the payload:

```
{"Fault":
    {"Code":
        {"Value":"Sender",
        "Subcode":
            {"Value":"InvalidAuthHeader"}
        },
        "Reason":
        {"Text":"User carries unrecognized/expired/invalid authentication
token."}
    }
}
```

Here are the fault subcodes:

- InvalidAuthHeader: Bad token or expired token
- NoAuthHeader: Token not carried
- NoPrivilege: Token valid but user is not a reporting administrator, and therefore has no access to the REST API

# 13.4.27 GET /rpt/idmusers

Get a list of users to report on sorted by display expression with localized display expression (for example, if in English FirstName LastName, else if in Chinese LastName FirstName).

This operation requires authentication. You need to set the Authorization request header for this operation, giving it a type of X-OPAQUE, as well as the token you received during the login operation. It looks like this:

Authorization: X-OPAQUE <token>

Format JSON, XML

# **URL Parameters**

The following optional parameter may be specified:

• filter: filter=FirstName LIKE a% OR LastName LIKE a%

#### Data to Send

None

#### Response

None

# Status Code: 200 OK

Here is the payload:

```
[
    {
        "ID": "13413",
        "Value": "Angie Chung",
        "Link": "/rpt/idmusers/13413"
    },
    {
        "ID": "23413",
        "Value": "Allison Blake",
        "Link": "/rpt/idmusers/23413"
    },
    more...
]
```

#### Status Code: 4xx/5xx

Here is the payload:

```
{"Fault":{
    "Code":{"Value":"Sender",
        "Subcode":{"Value":"?"}
    },
    "Reason":{"Text":?}
  }
}
```

# Status Code: 401 Unauthorized

```
{"Fault":
    {"Code":
        {"Value":"Sender",
        "Subcode":
            {"Value":"InvalidAuthHeader"}
        },
        "Reason":
        {"Text":"User carries unrecognized/expired/invalid authentication
token."}
    }
}
```

Here are the fault subcodes:

- InvalidAuthHeader: Bad token or expired token
- NoAuthHeader: Token not carried
- NoPrivilege: Token valid but user is not a reporting administrator, and therefore has no access to the REST API

# 13.4.28 GET /rpt/idmusers/<idmuser id>

Get details on the specified user.

This operation requires authentication. You need to set the Authorization request header for this operation, giving it a type of X-OPAQUE, as well as the token you received during the login operation. It looks like this:

Authorization: X-OPAQUE <token>

Format JSON, XML

# **URL Parameters**

None

Data to Send

None

# Response

None

# Status Code: 200 OK

```
{
    "ID": "13413",
    "Value": "Angie Chung",
    "Link": "/rpt/idmusers/13413/attributes",
what else?
}
```

# Status Code: 4xx

Here is the payload:

```
{"Fault":{
    "Code":{"Value":"Sender",
        "Subcode":{"Value":"?"}
    },
    "Reason":{"Text":?}
  }
}
```

# Status Code: 401 Unauthorized

Here is the payload:

```
{"Fault":
    {"Code":
        {"Value":"Sender",
            "Subcode":
                {"Value":"InvalidAuthHeader"}
        },
        "Reason":
            {"Text":"User carries unrecognized/expired/invalid authentication
token."}
    }
}
```

Here are the fault subcodes:

- InvalidAuthHeader: Bad token or expired token
- NoAuthHeader: Token not carried
- NoPrivilege: Token valid but user is not a reporting administrator, and therefore has no access to the REST API

# 13.4.29 GET /rpt/idmroles

Get a list of of roles TO REPORT ON, sorted by localized Display Name.

This operation requires authentication. You need to set the Authorization request header for this operation, giving it a type of X-OPAQUE, as well as the token you received during the login operation. It looks like this:

Authorization: X-OPAQUE <token>

Format JSON, XML

# **URL Parameters**

The following optional parameter may be specified:

• filter: filter=DisplayName LIKE a%

# Data to Send

None

# Response

None

# Status Code: 200 OK

Here is the payload:

# Status Code: 4xx/5xx

Here is the payload:

```
{"Fault":{
    "Code":{"Value":"Sender",
        "Subcode":{"Value":"?"}
    },
    "Reason":{"Text":?}
  }
}
```

# Status Code: 401 Unauthorized

Here is the payload:

```
{"Fault":
    {"Code":
        {"Value":"Sender",
        "Subcode":
            {"Value":"InvalidAuthHeader"}
        },
        "Reason":
        {"Text":"User carries unrecognized/expired/invalid authentication
token."}
    }
}
```

Here are the fault subcodes:

- InvalidAuthHeader: Bad token or expired token
- NoAuthHeader: Token not carried
- NoPrivilege: Token valid but user is not a reporting administrator, and therefore has no access to the REST API

# 13.4.30 GET /rpt/idmroles/<idmrole id>

Gets details on the specified role.

This operation requires authentication. You need to set the Authorization request header for this operation, giving it a type of X-OPAQUE, as well as the token you received during the login operation. It looks like this:

Authorization: X-OPAQUE <token>

Format JSON, XML

# **URL Parameters**

None

# Data to Send

None

# Response

None

# Status Code: 200 OK

Here is the payload:

```
{
    "ID": "adsa13413",
    "Value": "Doctor",
what else?
}
```

# Status Code: 4xx/5xx

Here is the payload:
{"Fault":{
 "Code":{"Value":"Sender",
 "Subcode":{"Value":"?"}
 },
 "Reason":{"Text":?}
}

# Status Code: 401 Unauthorized

Here is the payload:

}

```
{"Fault":
    {"Code":
        {"Value":"Sender",
        "Subcode":
            {"Value":"InvalidAuthHeader"}
        },
        "Reason":
        {"Text":"User carries unrecognized/expired/invalid authentication
token."}
    }
}
```

Here are the fault subcodes:

- InvalidAuthHeader: Bad token or expired token
- NoAuthHeader: Token not carried
- NoPrivilege: Token valid but user is not a reporting administrator, and therefore has no access to the REST API

# 13.4.31 GET /rpt/idmresources

Get a list of of resources to report on, sorted by localized Display Name.

This operation requires authentication. You need to set the Authorization request header for this operation, giving it a type of X-OPAQUE, as well as the token you received during the login operation. It looks like this:

Authorization: X-OPAQUE <token>

Format JSON, XML

# **URL Parameters**

The following optional parameter may be specified:

• filter: filter=DisplayName LIKE a%

# Data to Send

None

# Response

None

# Status Code: 200 OK

```
[
    {
        "ID": "16h3413",
        "Value": "Resources A",
        "Link": "/rpt/idmresources/16h3413"
    },
    {
        "ID": "23ba413",
        "Value": "Resources B",
        "Link": "/rpt/idmresources/23ba413"
    },
    more...
]
```

# Status Code: 4xx/5xx

Here is the payload:

```
{"Fault":{
    "Code":{"Value":"Sender",
        "Subcode":{"Value":"?"}
    },
    "Reason":{"Text":?}
  }
}
```

# Status Code: 401 Unauthorized

Here is the payload:

```
{"Fault":
    {"Code":
        {"Value":"Sender",
        "Subcode":
            {"Value":"InvalidAuthHeader"}
        },
        "Reason":
        {"Text":"User carries unrecognized/expired/invalid authentication
token."}
    }
}
```

Here are the fault subcodes:

- InvalidAuthHeader: Bad token or expired token
- NoAuthHeader: Token not carried
- NoPrivilege: Token valid but user is not a reporting administrator, and therefore has no access to the REST API

# 13.4.32 GET /rpt/idmresources/<idmresource id>

Retrieves details for a specified resource.

This operation requires authentication. You need to set the Authorization request header for this operation, giving it a type of X-OPAQUE, as well as the token you received during the login operation. It looks like this:

Authorization: X-OPAQUE <token>

Format JSON, XML

#### **URL Parameters**

None

#### Data to Send

None

### Response

None

# Status Code: 200 OK

Here is the payload:

```
{
    "ID": "adsa13413",
    "Value": "Doctor",
what else?
}
```

# Status Code: 4xx/5xx

Here is the payload:

```
{"Fault":{
    "Code":{"Value":"Sender",
        "Subcode":{"Value":"?"}
    },
    "Reason":{"Text":?}
  }
}
```

# Status Code: 401 Unauthorized

Here is the payload:

```
{"Fault":
    {"Code":
        {"Value":"Sender",
        "Subcode":
            {"Value":"InvalidAuthHeader"}
        },
        "Reason":
        {"Text":"User carries unrecognized/expired/invalid authentication
token."}
    }
}
```

Here are the fault subcodes:

• InvalidAuthHeader: Bad token or expired token

- NoAuthHeader: Token not carried
- NoPrivilege: Token valid but user is not a reporting administrator, and therefore has no access to the REST API

# 13.4.33 GET /rpt/idmentitlements

Gets a list of of entitlements to report on, sorted by localized Display Name.

This operation requires authentication. You need to set the Authorization request header for this operation, giving it a type of X-OPAQUE, as well as the token you received during the login operation. It looks like this:

Authorization: X-OPAQUE <token>

Format JSON, XML

#### **URL Parameters**

The following optional parameter may be specified:

• filter: filter=DisplayName LIKE a%

#### Data to Send

None

#### Response

None

# Status Code: 200 OK

Here is the payload:

#### Status Code: 4xx/5xx

```
{"Fault":{
    "Code":{"Value":"Sender",
        "Subcode":{"Value":"?"}
    },
    "Reason":{"Text":?}
  }
}
```

# Status Code: 401 Unauthorized

Here is the payload:

```
{"Fault":
    {"Code":
        {"Value":"Sender",
        "Subcode":
            {"Value":"InvalidAuthHeader"}
        },
        "Reason":
        {"Text":"User carries unrecognized/expired/invalid authentication
token."}
    }
}
```

Here are the fault subcodes:

- InvalidAuthHeader: Bad token or expired token
- NoAuthHeader: Token not carried
- NoPrivilege: Token valid but user is not a reporting administrator, and therefore has no access to the REST API

# 13.4.34 GET /rpt/idmentitlements/<idmentitlement id>

Retrieves details on a specified entitlement.

This operation requires authentication. You need to set the Authorization request header for this operation, giving it a type of X-OPAQUE, as well as the token you received during the login operation. It looks like this:

Authorization: X-OPAQUE <token>

Format JSON, XML

#### **URL Parameters**

None

Data to Send

None

# Response

None

# Status Code: 200 OK

Here is the payload:

```
{
    "ID": "13aa413",
    "Value": "Entitlement A",
what else?
}
```

### Status Code: 4xx/5xx

Here is the payload:

```
{"Fault":{
    "Code":{"Value":"Sender",
        "Subcode":{"Value":"?"}
    },
    "Reason":{"Text":?}
  }
}
```

### Status Code: 401 Unauthorized

Here is the payload:

```
{"Fault":
    {"Code":
        {"Value":"Sender",
        "Subcode":
            {"Value":"InvalidAuthHeader"}
        },
        "Reason":
        {"Text":"User carries unrecognized/expired/invalid authentication
token."}
    }
}
```

Here are the fault subcodes:

- InvalidAuthHeader: Bad token or expired token
- NoAuthHeader: Token not carried
- NoPrivilege: Token valid but user is not a reporting administrator, and therefore has no access to the REST API

# 13.4.35 GET /rpt/idmteams

Gets a list of of teams to report on, sorted by localized Display Name.

This operation requires authentication. You need to set the Authorization request header for this operation, giving it a type of X-OPAQUE, as well as the token you received during the login operation. It looks like this:

Authorization: X-OPAQUE <token>

Format JSON, XML

### **URL Parameters**

The following optional parameter may be specified:

• filter: filter=DisplayName LIKE a%

### Data to Send

None

### Response

None

# Status Code: 200 OK

Here is the payload:

```
[
    {
        "ID": "13354413",
        "Value": "Jake Prov Team",
        "Link": "/rpt/idmteams/13354413"
},
    {
        "ID": "2dsvs",
        "Value": "Flora Role Team",
        "Link": "/rpt/idmteams/2dsvs"
},
    more...
]
```

# Status Code: 4xx/5xx

Here is the payload:

```
{"Fault":{
    "Code":{"Value":"Sender",
        "Subcode":{"Value":"?"}
    },
    "Reason":{"Text":?}
  }
}
```

# Status Code: 401 Unauthorized

```
{"Fault":
    {"Code":
        {"Value":"Sender",
        "Subcode":
            {"Value":"InvalidAuthHeader"}
        },
        "Reason":
        {"Text":"User carries unrecognized/expired/invalid authentication
token."}
    }
}
```

Here are the fault subcodes:

- InvalidAuthHeader: Bad token or expired token
- NoAuthHeader: Token not carried
- NoPrivilege: Token valid but user is not a reporting administrator, and therefore has no access to the REST API

# 13.4.36 GET /rpt/idmteams/<idmteam id>

Retrieves details on a specified team.

This operation requires authentication. You need to set the Authorization request header for this operation, giving it a type of X-OPAQUE, as well as the token you received during the login operation. It looks like this:

Authorization: X-OPAQUE <token>

Format JSON, XML

# **URL Parameters**

None

Data to Send

None

Response

None

# Status Code: 200 OK

```
{
    "ID": "13354413",
    "Value": "Jake Prov Team",
    "Link": "/rpt/teams/13354413/members"
}
```

# Status Code: 4xx/5xx

Here is the payload:

```
{"Fault":{
    "Code":{"Value":"Sender",
        "Subcode":{"Value":"?"}
    },
    "Reason":{"Text":?}
  }
}
```

# Status Code: 401 Unauthorized

Here is the payload:

```
{"Fault":
    {"Code":
        {"Value":"Sender",
            "Subcode":
                {"Value":"InvalidAuthHeader"}
        },
        "Reason":
        {"Text":"User carries unrecognized/expired/invalid authentication
token."}
    }
}
```

Here are the fault subcodes:

- InvalidAuthHeader: Bad token or expired token
- NoAuthHeader: Token not carried
- NoPrivilege: Token valid but user is not a reporting administrator, and therefore has no access to the REST API

# 13.4.37 GET /rpt/conf

Get global configuration of the core server.

This operation requires authentication. You need to set the Authorization request header for this operation, giving it a type of X-OPAQUE, as well as the token you received during the login operation. It looks like this:

Authorization: X-OPAQUE <token>

Format JSON, XML

# **URL Parameters**

None

Data to Send

None

### Response

None

### Status Code: 200 OK

Here is the payload:

```
{
"SmtpHost":"...",
"SmtpPort":465,
"SmtpAuth":true,
"SmtpUser":"...",
"SmtpPass":"noguessing",
"SmtpSsl":true,
"DefaultEmail":"test@novell.com",
"ReportFolder":"/home/alex",
"RetentionInterval":1,
"RetentionUnit":"MONTH",
"NameOrder":"default|$FN $LN",
"ExpectedDataCollectionTime":3600000}
```

# Status Code: 4xx/5xx

Here is the payload:

```
{"Fault":{
    "Code":{"Value":"Sender",
        "Subcode":{"Value":"?"}
    },
    "Reason":{"Text":?}
  }
}
```

Here are the fault codes:

- Sender
  - 401: Query tokens other than owned is not allowed
- Receiver
  - 500 InternalError: Server problem

# Status Code: 401 Unauthorized

```
{"Fault":
    {"Code":
        {"Value":"Sender",
        "Subcode":
            {"Value":"InvalidAuthHeader"}
        },
        "Reason":
        {"Text":"User carries unrecognized/expired/invalid authentication
token."}
    }
}
```

Here are the fault subcodes:

- InvalidAuthHeader: Bad token or expired token
- NoAuthHeader: Token not carried
- NoPrivilege: Token valid but user is not a reporting administrator, and therefore has no access to the REST API

### 13.4.38 POST /rpt/conf

Sets the global configuration for the core server.

This operation requires authentication. You need to set the Authorization request header for this operation, giving it a type of X-OPAQUE, as well as the token you received during the login operation. It looks like this:

Authorization: X-OPAQUE <token>

Format JSON, XML

#### **URL Parameters**

None

#### Data to Send

```
{"SmtpHost":"...",
"SmtpPort":465,
"SmtpAuth":true,
"SmtpUser":"...",
"SmtpPass":"noguessing",
"SmtpSsl":true,
"DefaultEmail":"test@novell.com",
"ReportFolder":"/home/alex",
"RetentionInterval":1,
"RetentionUnit":"week",
"NameOrder":"default|$FN $LN",
"ExpectedDataCollectionTime":3600000}
```

#### Response

None

Status Code: 200 OK

#### Status Code: 4xx/5xx

Here is the payload:

```
{"Fault":{
    "Code":{"Value":"Sender",
        "Subcode":{"Value":"?"}
    },
    "Reason":{"Text":?}
  }
}
```

Here are the fault codes:

- Sender
  - 400 InvalidInput: Various input problems
  - 401: Query tokens other than owned is not allowed
- Receiver
  - 500 InternalError: Server problem

### Status Code: 401 Unauthorized

Here is the payload:

```
{"Fault":
    {"Code":
        {"Value":"Sender",
        "Subcode":
            {"Value":"InvalidAuthHeader"}
        },
        "Reason":
        {"Text":"User carries unrecognized/expired/invalid authentication
token."}
    }
}
```

Here are the fault subcodes:

- InvalidAuthHeader: Bad token or expired token
- NoAuthHeader: Token not carried
- NoPrivilege: Token valid but user is not a reporting administrator, and therefore has no access to the REST API

### 13.4.39 GET /locales/default

Gets the default locale from the core server.

This operation requires authentication. You need to set the Authorization request header for this operation, giving it a type of X-OPAQUE, as well as the token you received during the login operation. It looks like this:

Authorization: X-OPAQUE <token>

Format JSON, XML

#### **URL Parameters**

None

### Data to Send

None

### Response

None

### Status Code: 200 OK

Here is the payload:

{"DefaultLocale":"en\_us"}

### Status Code: 401 Unauthorized

Here is the payload:

```
{"Fault":
    {"Code":
        {"Value":"Sender",
        "Subcode":
            {"Value":"InvalidAuthHeader"}
        },
        "Reason":
        {"Text":"User carries unrecognized/expired/invalid authentication
token."}
    }
}
```

Here are the fault subcodes:

- InvalidAuthHeader: Bad token or expired token
- NoAuthHeader: Token not carried
- NoPrivilege: Token valid but user is not a reporting administrator, and therefore has no access to the REST API

### 13.4.40 GET /locales/supported

Sets the global configuration for the core server.

This operation requires authentication. You need to set the Authorization request header for this operation, giving it a type of X-OPAQUE, as well as the token you received during the login operation. It looks like this:

Authorization: X-OPAQUE <token>

Format JSON, XML

### **URL Parameters**

None

### Data to Send

None

### Response

None

### Status Code: 200 OK

Here is the payload:

{"SupportedLocales": [da,de,en,es,fr,it,ja,nl,pt,ru,sv,zh\_cn,zh\_tw] }

### Status Code: 401 Unauthorized

Here is the payload:

```
{"Fault":
    {"Code":
        {"Value":"Sender",
        "Subcode":
            {"Value":"InvalidAuthHeader"}
        },
        "Reason":
        {"Text":"User carries unrecognized/expired/invalid authentication
token."}
    }
}
```

Here are the fault subcodes:

- InvalidAuthHeader: Bad token or expired token
- NoAuthHeader: Token not carried
- NoPrivilege: Token valid but user is not a reporting administrator, and therefore has no access to the REST API

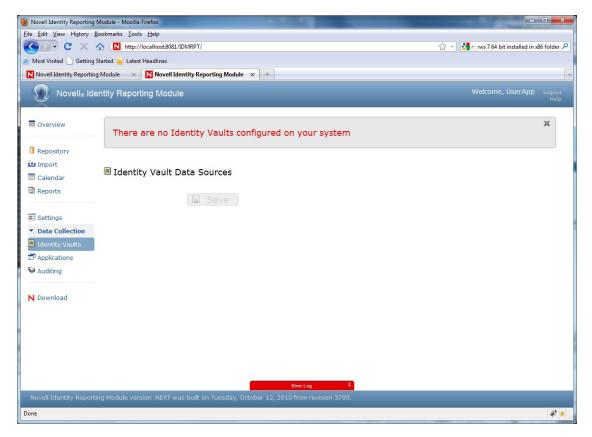
## **Troubleshooting the Drivers**

This section describes many of the most common issues that arise in driver configuration and provides tips for resolving these issues.

- Section 14.1, "Issue: No Identity Vaults Presented on the Identity Vaults Screen," on page 293
- Section 14.2, "Issue: Reports Are Missing Identity Vault Data," on page 296
- Section 14.3, "Issue: Object Already Exists Error," on page 297
- Section 14.4, "Issue: MSGW Driver is Missing from Identity Vaults Screen," on page 298
- Section 14.5, "Issue: Managed System Data is Missing from Reports," on page 299
- Section 14.6, "Issue: Status of Data Collection is Suspended," on page 302
- Section 14.7, "Issue: Status 400 Returned for Status Query," on page 304
- Section 14.8, "Issue: DCS Driver Errors Occur in Multi-Driver Set Environment," on page 304
- Section 14.9, "REST Endpoint Troubleshooting," on page 304

# 14.1 Issue: No Identity Vaults Presented on the Identity Vaults Screen

If you look at the Identity Vaults screen in the Identity Reporting Module, you may notice that no Identity Vaults are listed. You will also see an error message at the top of the screen.

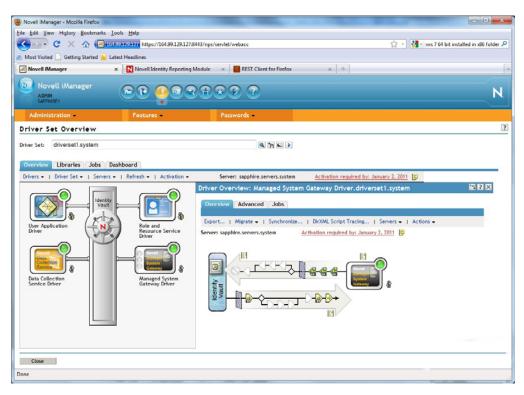


Here are some of the possible causes for this problem:

- The Data Collection Service driver is not configured or started.
- The Data Collection Service driver is configured incorrectly. Here are some things that may be not be properly defined:
  - You have specified an invalid user account, account password, or the account does not have sufficient privileges (is not assigned as Report Administrator).
  - The reporting connection configuration is wrong.

Here are some troubleshooting tips:

- Verify that the Data Collection Service driver is configured and running. To do this:
  - Check in iManager that the driver is present and that the driver state is *Running*. If it is not running, start the driver.



• Check in Designer that the driver configuration points to the reporting services and has a valid account and password configured. If you need to modify the configuration settings, make your changes in Designer. Stop the driver before you redeploy, and start the driver after a successful deployment. Novell recommends that you synchronize the driver prior to modifying and redeploying it.

| Ele Alex Au   |  |  |  |  |
|---|--|--|--|--|
| 🔲 🔢 👂 🧐 Connect Floppy 1 🛞 Connect CD/DVD 1 🔯 🎉 🕼   |  |  |  |  |
|   | Properties for Data Collection Service Driver  |  |  |  |
| File Edit View Proje type filter text   | Driver Configuration $(a \vee a) \vee \bullet$   |  |  |  |
| General   | Driver Module Authentication Startup Option Driver Parameters ECMAScript Global Configurations |  |  |  |
| Project Diver Configuration   |  |  |  |  |
| GCVs<br>DM4_1<br>P Package Catalo<br>Cog Level  | Connection Parameters  |  |  |  |
|   | IP Address * 164.99.130.44 @   |  |  |  |
| Colle     C | Protocol   |  |  |  |
| H Data C  | User DN (LDAP) * cn=uaadmin,ou=sa,o=data 🗸 🎯   |  |  |  |
|   | Password *   |  |  |  |
|   | Registration Parameters  |  |  |  |
|   | Restore Defaults   |  |  |  |
| Property V  | OK Cancel  |  |  |  |
| North Collection  |  |  |  |  |

• Verify that RBPM is installed and the Reporting Administrator role assignment has been processed and assigned to the user account configured in the reporting connection parameters for the Data Collection Service driver.

To verify the role assignment, log into the User Application with the Role Administrator account. Then, go to the Work Dashboard and look at the list of assigned roles for accounts used by the Data Collection Service driver. If you don't see the role assigned, verify that the Role and Resource driver has been started.

If the Data Collection Service configuration seems correct, enable DS Trace for the Data Collection Service driver at level 5, and verify that there are no communication or connection errors in the log.

Verify that the Data Collection Service driver is sending registration events to the REST services. The best way to do this is to add the following trace to the idmrptcore\_logging.xml file and tail the console log (by using tail -f server.log). You should see trace messages with recognizable DNs, names, and so forth.

```
<category additivity="true"
name="com.novell.idm.rpt.core.server.events.rptdriver">
<priority value="TRACE"/>
</category>
```

# 14.2 Issue: Reports Are Missing Identity Vault Data

If you notice that some of your reports are missing Identity Vault data, you should look at the following list of possible causes:

- Report definition is out of date.
- The Data Collection Service driver or the reporting module is not started.
- The Data Collection Service driver was not migrated. If the driver has not been migrated, the objects are not synchronized into the Identity Information Warehouse.
- The timeout setting on the Data Collection Service driver is set too high and the events are not immediately propagated into the database. This could appear to be a problem if you don't wait until the event is sent and processed.
- The Data Collection Service driver is not configured correctly. Here are some things to look at:
  - Objects are missing from the Filter Policy.
  - Objects are not under the Data Collection Service scope.

Here are troubleshooting tips:

- Verify that the data missing from the reports is present in the idm\_rpt\_data schema tables:
  - If the data is present in the database, verify that you have the latest report definitions installed. On the detail page of each report is a field showing the data it was built or customized. You need to compare the date on the detail for that report with the data on the download page http://cdn.novell.com'cached/designer/idmrpt/.
  - If the data is missing from the database, verify that the Data Collection Service driver is sending events to the REST services and that they are being processed correctly:
    - 1. Make sure there are no errors in event processing. View the JBoss console log (server.log) and look for errors (for example, grep -i "error" server.log)
    - 2. If there are no errors, make sure that the events are being received from the Data Collection Service driver.

Add the following trace to the idmrptcore\_logging.xml file and tail the console log (by using tail -f server.log). You should see trace messages with recognizable DNs, names, and so forth.

```
<category additivity="true"
name="com.novell.idm.rpt.core.server.events.rptdriver">
<priority value="TRACE"/>
</category>
```

- Verify that the Data Collection Service driver is configured and running:
  - Check in iManager to see that the driver was deployed and the driver state is *Running*.
  - Check the following settings for the Data Collection Service driver in iManager:
    - Reporting connection information
    - Reporting access account
    - Data Collection Service driver filter policy
    - Data Collection Service driver scope

Data Collection Service driver event processing settings

Look at the *Time interval between submitting events* and the *Number of events to be sent in batch*. Set these to lower values for more immediate results.

When you are confident that your configuration is correct, and you still don't see the expected data populated, you need to check for Data Collection Service driver errors. Check the DS Trace from the driver to see if there are errors:

- Check the DS Trace from the driver to see if there are any errors.
- Enable the DCS driver trace at level 5.
- Delete the old trace file (if one exists) and restart the Data Collection Service driver. (The trace file can become very large.)

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## 14.3 Issue: Object Already Exists Error

In your server log (server.log), you may see the following error:

Associated object already exists in database with GUID:...

Here are some common causes for this error:

- The Data Collection Service driver was removed and re-added/ When you remove the Data Collection Service driver, you must also refresh the database. Otherwise, the new Data Collection Service driver will attempt to re-add the objects that already exist in the database.
- There is an overlap in scope between two Data Collection Service drivers. They are both trying to synchronize objects in the database.

# 14.4 Issue: MSGW Driver is Missing from Identity Vaults Screen

If you see that the Managed System Gateway Driver is missing from the Identity Vaults screen in the Identity Reporting Module, look at the following list of possible causes:

- The Managed System Gateway driver has not been configured and deployed.
- The Data Collection Service driver is not configured to register the Managed System Gateway driver.
- The Data Collection Service driver is not running or cannot connect to the reporting module. The connection may fail if the account that the Data Collection Service driver is configured with does not have sufficient privileges, or if the reporting connection information is wrong in the Data Collection Service driver.

Here are some troubleshooting tips:

- Verify in iManager that the Managed System Gateway driver is configured and deployed to the Identity Vault.
- Verify that the Data Collection Service driver settings are correct:
  - In iManager or Designer, verify that the Data Collection Service state is *Running*.
  - In Designer, verify that the Managed System Gateway driver parameter section of the Data Collection Service driver is set to register the Managed System Gateway driver.

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• Verify that the reporting connection information is correct in the Data Collection Service driver configuration. Check the connection URL, account, and password:

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# 14.5 Issue: Managed System Data is Missing from Reports

If you notice that some of the managed system data is missing from the reports, look at the following list of possible causes:

- Reports are not up-to-date.
- Pulled data collection has not been activated for the Data Collection Service driver.
- The next data collection time is in the future. Data has been changed in the managed system between data collections.
- The Managed System Gateway driver is not running.
- The Identity Manager driver for the managed system (Active Directory, SAP, and so forth) is not running.
- The managed system can be reached by the Identity Manager driver.
- The data collection process was suspended because of errors.

Here are some troubleshooting tips:

- Check to see if data missing from the report is present in the Identity Information Warehouse.
  - The data collection services use the idm\_rpt\_data schema space. Tables starting with the idmrpt\_ms\_ prefix are used to store data retrieved from the Managed System Gateway driver.
  - If the data is present, verify that the report definitions are up-to-date. Down, import, and rerun the report that is missing data.

- Verify that the Managed System Gateway driver is running. Check in iManager to see that the driver is present and the driver state is *Running*. If it is not running, start the driver and activate the data collection process on the Identity Vaults screen.
- Verify that the Managed System Gateway driver is accessible from the machine that the reporting module is running on. If the reporting module and Identity Manager are not running on the same box, verify that the Managed System Gateway driver configuration references the real IP address, rather than 127.0.0.1 (the default setting).

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- Verify that the Managed System Gateway connection information is correct.
  - In Designer, check the Managed System Gateway Registration section of the Data Collection Service driver:

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• Check that the proper configuration information is reflected in the idm\_rpt\_data.idmrpt\_ms\_collector table.

```
select * from idm_rpt_data.idmrpt_ms_collector
```

• Verify that you can connect to the Managed System Gateway driver and get a response using Poster or the RESTClient Firefox plug-in.

| Poster   | X            |
|--|--------------|
| Request  |              |
| Select a file or enter content to POST or PUT<br>you'd like or just use the GET, HEAD, or DELI |              |
| URL: http://164.99.129.127:9000/idvdat   | ta/ms        |
| User Auth:   | Google Login |
| Timeout:   | 30           |
| Settings: Save Import Store  |              |
| Actions  |              |
| GET POST PUT DELETE -  | Submit       |
| Content to Send Headers Parameters   |              |
| File:  | Browse       |
| Content Type: application/json   |              |
| Content Options: Base64 Paramet  | ter Body     |
| 0  |              |
|  |              |
|  |              |

- Check the data collection status:
  - Log into the reporting module. Then, navigate to the Identity Vaults screen and verify the status of data collection for the Managed System Gateway driver.
  - If the collection status is *Initialized*, activate data collection. Then, wait until it completes, and check if the data is present.

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|---|--------------------------------|---|
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| Repository  | Identity Vault: SAPP           | PHIRE                                       |
| 🟜 Import  | Data Collection Serv           | ice Driver                                  |
| Calendar  | Vault address:<br>Driver name: | 127.0.0.1<br>Data Collection Service Driver |
| 📧 Settings  |                                | ☑ Enable event collection                   |
| <ul> <li>Data Collection</li> </ul>   | Managed System Ga              | ateway Driver                               |
| <ul> <li>Identity Vaults</li> <li>Applications</li> <li>Auditing</li> </ul> | Collection state:<br>Username: | Initialized  Cn=admin,ou=sa,o=system        |
| N Download  |                                | Save  |

- If the collection status is Suspended, see Section 14.6, "Issue: Status of Data Collection is Suspended," on page 302 for details on what to do.
- Verify that the managed system can be reached:
  - Check if the Identity Manager driver for the managed system is running.
  - Check to see if there are any errors in the log for the Identity Manager driver for the managed system. If there are errors, enable driver trace and reactivate data collection.

# 14.6 Issue: Status of Data Collection is Suspended

You may see that the data collection status is Suspended on the Identity Vaults screen, as shown below:

| Novell <sub>®</sub> Id  | entity Reporting Module        | )                                    | Welcome, User,      | App Logout<br>Help |  |
|---|--------------------------------|--------------------------------------|---------------------|--------------------|--|
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| C Repository  | Identity Vault: SAP            | PHIRE                                |                     |                    |  |
| 🛍 Import  | Data Collection Serv           | ice Driver                           |                     |                    |  |
| Calendar  | Vault address:<br>Driver name: | 127.0.0.1<br>Data Collection Service | e Driver            |                    |  |
| 🐖 Settings  |                                | Enable event collect                 | tion                |                    |  |
| ▼ Data Collection   | Managed System Ga              | ateway Driver                        |                     |                    |  |
| <ul> <li>Identity Vaults</li> <li>Applications</li> <li>Auditing</li> </ul> | Collection state:<br>Username: | Suspended<br>cn=admin,ou=sa,o=sy:    | stem                | Para karan d       |  |
| N Download  |                                | Save                                 |                     |                    |  |
| Novell Identity Report  | ing Module version 4.0 was b   | uilt on Monday, October              | 04, 2010 from revis | ion 3781.          |  |

In this case, you should look at the following list of possible causes:

- The Managed System Gateway driver is not running.
- The Managed System Gateway driver has incorrect connection information.
- Errors have occurred in collection services for the Data Collection Service driver.

Here are some troubleshooting tips:

- Look at the database to see if it provides any clues about what might be causing the suspension:
  - The data collection status and failure reasons are stored in the idm\_rpt\_data.idmrp\_ms\_collect\_state table.
  - The Managed System Gateway driver registration is stored in the idm\_rpt\_data.idmrpt\_ms\_collector table.
  - The Data Collection Service driver registration is stored in the idm\_rpt\_data.idmrpt\_rpt\_driver table:

```
select ms_collect_id, ms_query_api, ms_collect_time, ms_collect_error
from idm_rpt_data.idmrpt_ms_collect_state where
idm_rpt_data.idmrpt_ms_collect_state.ms_collect_state = FALSE;
```

- If you see a failure to connect error:
  - Verify that the Managed System Gateway driver is running. In iManager, check that the driver is present and the current status is running. If not, start the driver and activate data collection on the Identity Vaults screen.

• Verify that the Managed System Gateway driver is accessible from the machine that the reporting module is running on. If the reporting module and Identity Manager are not running on the same box, verify that the Managed System Gateway driver configuration references the real IP address, rather than 127.0.0.1 (the default setting).

Also, check the Managed System Gateway parameter section.

Check that the proper configuration information is reflected in the idm\_rpt\_data.idmrpt\_ms\_collector table.

select \* from idm\_rpt\_data.idmrpt\_ms\_collector;

- If you see an HTTP status other than 200, verify that you can execute a query from a different tool such as Poster or RESTClient.
- If you see other kinds of errors, enable logging and reactive data collection.
  - Enable Managed System Gateway driver trace logging at level 5. Delete the old trace file (if one exists) and restart the Data Collection Service driver.
  - Enabled pulled Data Collection Service driver trace logging.

Add the following trace to the idmrptcore\_logging.xml file and tail the console log (by using tail -f server.log). You should see trace messages with recognizable DNs, names, and so forth.

```
<category additivity="true"
name="com.novell.idm.rpt.core.server.service.DataCollectMgrService">
<priority value="TRACE"/>
</category>.
<category additivity="true" name="com.novell.idm.rpt.core.server.dc">
<priority value="TRACE"/>
</category>
```

## 14.7 Issue: Status 400 Returned for Status Query

You may see a status 400 returned for a status query REST call (/idvdata/results/{requestId}/status Query). This error may occur when you execute a query with a large data set. With a large data set, a query may cause the Managed System Gateway driver to restart, which resets the session, and causes the data collection to fail.

To fix this problem, set the publisher heartbeat interval to zero.

### 14.8 Issue: DCS Driver Errors Occur in Multi-Driver Set Environment

If you see Data Collection Service errors occur in a multiple driver set environment, the cause may be that the driver scope is not correctly configured.

To correct this problem, verify the driver scope settings, and make changes as necessary.

## 14.9 REST Endpoint Troubleshooting

To troubleshoot problems with the REST endpoints, you can use any of the following tools:

Poster (Firefox plug-in)

To install this tool, click on *Tools* > *Add Ons*. Then search for Poster. Select this plug-in from the list and click *Add to Firefox...* button.

• RESTClient (Firefox plug-in)

To install this tool, click on *Tools* > *Add Ons*. Then search for RESTClient. Select this plug-in from the list and click *Add to Firefox...* button.

Curl command line client

```
curl -XGET http://myserver:8180/IDMRPT/version
```

## **String Customization**

This section outlines the procedure for customizing strings in the Identity Reporting Module.

- Section 15.1, "About String Customization in the Identity Reporting Module," on page 307
- Section 15.2, "Customizing the Strings for the Reporting Module," on page 308

## **15.1 About String Customization in the Identity Reporting Module**

You can customize the strings for the Identity Reporting Module into any of several supported languages. These are the supported languages:

 Table 15-1
 Supported Languages

| Locale Code | Language         |
|-------------|------------------|
| da          | Danish           |
| de          | German           |
| en          | English          |
| es          | Spanish          |
| fr          | French           |
| it          | Italian          |
| ја          | Japanese         |
| nl          | Dutch            |
| pt          | Portuguese       |
| ru          | Russian          |
| SV          | Swedish          |
| zh-CN       | Chinese (China)  |
| zh-TW       | Chinese (Taiwan) |

The strings for the reporting module are contained with a set of language-specific JAR files associated with the three main WARs used by the reporting module:

- Client WAR
- Authorization WAR
- Core WAR

The language-specific JAR files follow this pattern:

```
IDMRPT-AUTH_language.jar
IDMRPT-CORE_language.jar
IDMRPT_language.jar
```

For example, the following JAR files apply to strings in French:

IDMRPT-AUTH\_fr.jar IDMRPT-CORE\_fr.jar IDMRPT\_fr.jar

## **15.2 Customizing the Strings for the Reporting Module**

To customize the strings for one of the supported languages:

- **1** Customize the appropriate language-specific properties JAR file.
- **2** Add the new JAR file to the appropriate WAR's WEB-INF/lib directory using the jar command.

## **Payload Schema Information**

This section provides reference information for the payload schemas used with the reporting REST APIs.

## A.1 Results Payload Schema

Table A-1
 JSONObject Fields

| Field   | Description  |
|---------|--|
| SIDX    | Integer - Starting Index. All results sets begin at index "0"  |
| EIDX    | Integer - Ending Index. The last result in the set is at index "EIDX – 1". When obtaining batched results, EIDX should be used as the SIDX for subsequent calls. |
| MORE    | <i>Integer</i> - (0 or 1). Indicates if more results are available.  |
| Results | JSONArray containing 0 or more JSONObject results  |

## A.2 Fault Status Payload Schema

| Field                    | Description   |
|--------------------------|---|
| Fault                    | JSONObject containing fault "Code" and "Reason"                                       |
| Fault/Code               | JSONObject containing fault "Value" and<br>"Subcode"                                  |
| Fault/CodeValue          | <i>String</i> – Indicates if problem lies with the "Sender" or "Receiver"             |
| Fault/Code/Subcode       | JSONObject containing application service-specific error code or message type "Value" |
| Fault/Code/Subcode/Value | String – application service-specific error code                                      |
| Fault/Reason             | JSONObject containing descriptive "Text"  |
| Fault/Reason/Text        | String – Details of reason for the fault  |

Here is some sample output:

```
{
 "Fault":
  {
    "Code":
    {
      "Value":"Sender",
      "Subcode":
      {
        "Value": "Managed System data does not exist"
      }
    },
    "Reason":
    {
      "Text": "Managed System information is not available"
    }
  }
}
```

## A.3 Managed System Information Schema

| Field          | Description   |
|----------------|---|
| GUID           | String - Namespace Unique identifier for the non-<br>managed application. This field is used as the<br>Primary Key for identifying the system data in the<br>Reporting application.   |
|                | The identifier must be in the 32-character<br>hexadecimal format expected for a GUID (globally<br>unique identifier). If the identifier does not conform<br>to this format, you may get an exception of the type<br>com.novell.idm.rpt.core.server.spi.ex<br>ception.DCException. |
|                | <b>NOTE:</b> This value will also be used by the Identity Manager Reporting Service as the <identifier> for all query operations to the application service.</identifier>   |
| Name           | String - Common Name for the non-managed application  |
| Description    | String - Description for the application  |
| Туре           | <i>String</i> - Type of application (ie. Enterprise, Email, DB, etc)  |
| Classification | <i>String</i> - Sensitivity classification (ie. Critical, Departmental, etc.)   |
| Vendor         | String - Application vendor   |
| Version        | String - Application version  |
| BusinessOwner  | <i>String</i> - Business Owner of the application. If the owner has an account in the application, the account ID should be used in this field  |

 Table A-3
 JSONObject Fields

| Field                   | Description  |
|-------------------------|--|
| ApplicationOwner        | String - IT Owner of the application If the owner has an account in the application, the account ID should be used in this field |
| Location                | String - Physical Location of the application  |
| Environment             | <i>String</i> - Type of application environment (ie Production, Test, Dev)   |
| AuthenticationIPAddress | String   |
| AuthenticationPort      | String   |
| AuthenticationID        | String - Account ID that will be used to obtain application data   |
| Hierarchical            | String - Indicates if the application uses a hierarchical namespace  |

The following fields are present if the application service supports the concept of a Logical System:

| Field                                   | Description  |
|---|--|
| LogicalInstance:ID                      | Similar to GUID.   |
|   | <b>NOTE:</b> This value(s) will also be used by the Identity Manager Reporting Service as the <ls-identifier> for all query operations to the application service.</ls-identifier> |
| LogicalInstance:Name                    | Similar to Name  |
| LogicalInstance:Description             | Similar to Description   |
| LogicalInstance:Type                    | Similar to Type  |
| LogicalInstance:Classification          | Similar to Classification  |
| LogicalInstance:Vendor                  | Similar to Vendor  |
| LogicalInstance:Version                 | Similar to Version   |
| LogicalInstance:BusinessOwner           | Similar to BusinessOwner   |
| LogicalInstance:ApplicationOwner        | Similar to ApplicationOwner  |
| LogicalInstance:Location                | Similar to Location  |
| LogicalInstance:Environment             | Similar to Environment   |
| LogicalInstance:AuthenticationIPAddress | Similar to AuthenticationIPAddress   |
| LogicalInstance:AuthenticationPort      | Similar to AuthenticationPort  |
| LogicalInstance:AuthenticationID        | Similar to AuthenticationID  |

 Table A-4
 Fields for Application Services that Support a Logical System

## A.4 Entitlements Types Schema

Table A-5 JSONObject Fields

| Field                 | Description   |
|-----------------------|---|
| ENT_ID                | String – Application-specific identifier of the entitlement type. This may be an object class name, well-known identifier, etc. |
| ENT_TYPE              | String – Type of entitlement  |
| ENT_TYPE_DISPLAY_NAME | String – User readable form of ENT-TYPE   |
| ENT_CATEGORY          | String – general categorization of entitlement (ie. Group, Security Profile, ACL, etc.)   |
| ENT_DESCRIPTION       | String – Description of entitlement   |
| ENT_DISPLAY_NAME      | String – User readable form of ENT-ID   |

## A.5 Entitlements Information Schema

 Table A-6
 JSONObject Fields

| Field                | Description  |
|----------------------|--|
| MS_ENT_VAL           | <i>String</i> – Entitlement value (ie. Group name, Role Name, etc)             |
| MS_ENT_DESC          | String – Description of entitlement  |
| MS_ENT_VAL_DISP_NAME | String – User-readable form of entitlement (Useful<br>if MS_ENT_VAL is a GUID) |

## A.6 Entitlements Assignments Schema

 Table A-7
 JSONObject Fields

| Field      | Description   |
|------------|---|
| MS_ENT_VAL | <i>String</i> – For valued entitlements, the name of the particular entitlement assigned. For non-valued entitlements, the entitlement type identifier (ENT_ID) |
| MS_MEMBER  | <i>String</i> – The ID of the application Account that has been assigned the entitlement  |

| Field            | Description  |
|------------------|--|
| MS_MEM_IDV_ASSOC | String – Identity Vault Association value for the account in the connected system.   |
|                  | <b>NOTE:</b> This field exists for use by Novell Identity Manager. It should be omitted from Results from non-managed application systems. |

## A.7 Accounts Rule Schema

 Table A-8
 Field Description

| Field         | Description   |
|---------------|---|
| Order         | Integer – indicates the evaluation priority of the rule when more than one result is present.   |
| MatchAttrName | String – contains one or more comma-separated attribute names that will be used for matching accounts with accounts information collected from other systems. |

## A.8 Account Information Schema

| Field         | Description   |
|---------------|---|
| ACCT_ID_VALUE | String - Account Identifier in application. This value is generally the application Primary Key value in the IDM Reporting database.                  |
|               | Once a Primary key attribute is used for the account, the application service must use that value for the ACCT_ID_VALUE in the /profiles API results. |
| ACCT_ID_TYPE  | String - Type of Account (ie. USER, EMAIL, etc.)  |
| Managed       | <i>Boolean</i> – Indicates if the account is within a<br>connected system being managed by Novell<br>Identity Manager.                                |
|               | A non-managed system should return false.   |
| APP_NAME      | String – Name to be used to identify the application (See "Name" in the Managed System Information Schema)  |
| Synchronized  | Boolean – Indicates if the account is being synchronized using Novell Identity Manager.   |
|               | A non-managed system should return false  |

 Table A-9
 JSONObject Fields

| Field                     | Description   |
|---------------------------|---|
| ACCT_STATUS               | Enum – Status of the account in the application:  |
|                           | <ul> <li>"A" – Active</li> </ul>  |
|                           | <ul> <li>"I" – Inactive</li> </ul>  |
|                           | <ul> <li>"U" – Undefined</li> </ul>   |
| MS_ACCT_GLOBAL_IDENTIFIER | String – This field should ONLY be used if a single GUID is used to identify multiple accounts in the application. If it IS used, this value will be used as the Primary Key in the Reporting database. |
|                           | Once a Primary key attribute is used for the account, the application service must use that value for the ACCT_ID_VALUE in the /profiles API results.   |
| IDV_ASSOCIATION           | String – Identity Vault Association value for the account in the connected system.  |
|                           | <b>NOTE:</b> This field exists for use by Novell Identity Manager. It should be omitted from Results from non-managed application systems.  |
| IDV_ACCT_STATUS           | Enum – Status of the account in the application:  |
|                           | <ul> <li>"A" – Active</li> </ul>  |
|                           | <ul> <li>"I" – Inactive</li> </ul>  |
|                           | <ul> <li>"U" – Undefined</li> </ul>   |
|                           | <b>NOTE:</b> This field exists for use by Novell Identity Manager. It should be omitted from Results from non-managed application systems.  |
| IDV_ACCT_DN               | String – Identity Vault distinguished name for the associated account.  |
|                           | <b>NOTE:</b> This field exists for use by Novell Identity Manager. It should be omitted from Results from non-managed application systems.  |

## A.9 Profile Information Schema

| Table A-10 | JSONObject Fields |
|------------|-------------------|
|------------|-------------------|

| Field         | Description                      |
|---------------|----------------------------------|
| ACCT_ID_VALUE | String - Account ID for Identity |
| FIRST_NAME    | String                           |
| LAST_NAME     | String                           |

| Field             | Description   |
|-------------------|---|
| MIDDLE_INITIAL    | String  |
| FULL_NAME         | String  |
| JOB_TITLE         | String  |
| DEPARTMENT        | String  |
| LOCATION          | String  |
| EMAIL_ADDRESS     | String  |
| OFFICE_PHONE      | String  |
| CELL_PHONE        | String  |
| PRIVATE_PHONE     | String  |
| IM_ID             | String  |
| РНОТО             | Octet-String  |
| GEN_QAL           | String – Generational Qualifier                     |
| PREFIX            | String – Salutory prefix (ie. Mr., Mdm., Dr., etc.) |
| PREFERRED_NAME    | String  |
| PREFERRED_LANG    | String – 2 character Language ISO code              |
| JOB_CODE          | String  |
| WORKFORCE_ID      | String  |
| COST_CENTER       | String  |
| EMPLOYEE_STATUS   | String  |
| EMPLOYEE_TYPE     | String  |
| COMPANY           | String  |
| DEPARTMENT_NUMBER | String  |
| MAILSTOP          | String  |
| SUITE_NUMBER      | String  |
| STREET_ADDRESS    | String  |
| CITY              | String  |
| POSTAL_CODE       | String  |
| STATE             | String  |
| COUNTRY           | String  |
| PAGER_NUMBER      | String  |
| IS_MANAGER        | String  |
| MANAGER_WF_ID     | String – Manager Workforce ID                       |

| Field            | Description          |
|------------------|----------------------|
| HIRE_DATE        | String               |
| TRANSFER_DATE    | String               |
| TERMINATION_DATE | String               |
| FIRST_WRK_DAY    | String               |
| LAST_WRK_DAY     | String               |
| IDENTITY_DESC    | String – Description |