Micro Focus Service Desk 7.3

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MICRO FOCUS®

1 Platform Support Matrix for Micro Focus Service Desk 7.3

Micro Focus Service Desk 7.3 supports the following platform:

1.1 Windows Servers

- Windows Server 2012 64-bit (Enterprise and Standard editions)
- Windows Server 2008 SP1/SP2 64-bit (Enterprise and Standard editions)
- Windows Server 2008 R2/R2 SP1 64-bit (Enterprise and Standard editions)

1.2 Linux Servers

- Red Hat Enterprise Linux 6.x (64-bit)
- SUSE Linux Enterprise Server 11 (SLES 11) SP1/SP2 (64-bit)
- SUSE Linux Enterprise Server 12 (SLES 12) (64-bit)

1.3 Databases

- Microsoft SQL Server 2008 SP1, SP2 and SP3
- Microsoft SQL Server 2008 R2 SP1 and above
- MySQL v5.0 to v5.6
- Oracle 12c
- PostgreSQL v8.3 to v9.7

IMPORTANT: The Sybase Anywhere database is not supported as an external database for ZENworks Service Desk. However, Asset Management Import Export (AMIE) from the ZENworks Sybase Anywhere database is supported.

1.4 Mobile Platform Support

- **Android:** Android 8.0 and earlier versions.

◆ **iOS:** iOS 8.x and later versions.

1.5 Email Server Support

◆ Microsoft Outlook 2010