



Nokia Intellisync Mobile Suite Release Notes

Version 9.0

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Introduction

Nokia Intellisync Mobile Suite version 9.0 for Windows servers is a major upgrade that supports several new devices and improves the end-user experience on many existing devices.

Upgrade Scenarios

This release is certified to upgrade existing Nokia Intellisync Mobile Suite installations at the following levels:

- 7.0.36
- 8.0.50
- 8.0.70

What's New in Nokia Intellisync Mobile Suite 9.0

New Native S60 3rd Edition Client

The new S60 3rd Edition client provides a new user interface design, greatly reduced memory requirements, and support for a new Fast Push protocol that reduces data traffic and increases battery life. This client eliminates the use of the Java interpreter, which leaves more free memory on the device and gives better performance. This new S60 client features a simplified on-device setup process. For more information, see [“On-device Setup Improvements”](#) on page 11.

S60 Client Features

The S60 3rd Edition client features the following enhancements:

- New user interface with an enhanced look and feel, including the following features:
 - While browsing a folder, you can now do the following:
 - Left-press the center soft key to select the folder you want to browse
 - Right-press the center soft key to select a sort order
 - Highlight a message and long press the center soft key to display the Action menu
 - Preview the email subject when the message list layout is 1 line per message
 - Group email messages using title dividers in email folders
 - Use shortcut keys in the message list viewer and message viewer. For a list of shortcut keys, refer to [“New S60 3rd Edition Shortcut Keys”](#) on page 6.
- Fast Push protocol support
- PIM synchronization to and from the device (calendar and contact data)
- Remote address/directory lookup application (query remote server for a person's details)
- Device management features, such as power-on password and remote control support
- Email setup wizard to guide the user through configuring email on the device
- SMS provisioning with Nokia Email server

- Incoming meeting request handling, which involves sending an Accept, Tentative, or Decline response to incoming meeting requests
- Backup and restore device data to a remote server
- File sync application for synchronizing administrator-defined device files to a remote server
- New animated icons on the launcher
- Enhanced settings features, such as new tabs for grouping settings
- Right-left language support
- White label branding support
- Yahoo! branding support; the Inbox is branded when using a Yahoo! account

New S60 3rd Edition Shortcut Keys

The following shortcut keys are available in this release.

Table 1 Email Shortcut Keys

Hard Key	Action
Clear key	<p>In the folder viewer:</p> <ul style="list-style-type: none"> • Deletes the selected message if there are no marked messages. • Deletes the marked message if at least one message in the list is marked. <p>In the message viewer:</p> <ul style="list-style-type: none"> • Deletes the open message. <p>Note: Depending on the value of the “Warn Before Delete” option in Settings, the message is either deleted or the “Delete message?” confirmation appears.</p>
a	Reply All
b	Go to the bottom
c	Compose a new email message
d	Delete
e	Accept a meeting invitation
f	Forward
g	Tentatively accept a meeting invitation
h	Display the online help
i	Expand or collapse the list
j	Up
k	Down

Table 1 Email Shortcut Keys

Hard Key	Action
l	Flag the list
m	Move a message to a folder
n	Displays the next message in the list
o	Open an email message
p	Display the previous message in the list
q	Folder options
r	Reply to an email message
s	Search
t	Top
u	Mark a message as either read or unread depending the current status
v	Decline a meeting invitation
w	Sort options
x	Unassigned
y	Display the folder list.
z	Synchronize
1	Open the message composer to reply to a sender
2	In the folder viewer: <ul style="list-style-type: none"> • Moves the focus to the first message in the list In the message viewer: <ul style="list-style-type: none"> • Moves the focus to the top of the message
3	Screen page up
4	In the folder viewer: <ul style="list-style-type: none"> • Display the flag list query In the message viewer: <ul style="list-style-type: none"> • Open the message viewer and display the previous message in the list.

Table 1 Email Shortcut Keys

Hard Key	Action
5	<p>In the folder viewer:</p> <ul style="list-style-type: none"> • Toggle the read/unread status of the selected message if there are no marked messages, or toggle the read/unread status of marked messages if at least one message is marked <p>In the message viewer:</p> <ul style="list-style-type: none"> • Toggle the read/unread status of the open message within the viewer
6	Open the message viewer and display the next message in the list
7	Open the message composer to reply to a sender and all other recipients.
8	<p>In the folder viewer:</p> <ul style="list-style-type: none"> • Move the focus to the last message in the list <p>In the message viewer:</p> <ul style="list-style-type: none"> • Move the focus to the bottom of the message
9	Screen page down
0	Open the composer to create a new message
*	Move the focus to the Sort Order drop-down list in the control bar
#	Mark or unmark the selected message
Space key	Mark or unmark the selected message

Updated Palm OS Client

In this release the Palm OS client is enhanced with new features and a new, more efficient synchronization protocol.

Note

Because of the protocol enhancements, this Palm OS client is compatible only with Nokia Intellisync Mobile Suite server version 9.0 or higher.

Improved Protocol

Release 9.0 uses a new, improved protocol for the Palm OS client that reduces data traffic to and from the Nokia Intellisync Mobile Suite server. As a result, email is delivered faster and battery life is significantly improved.

The new Palm OS protocol uses a single, long-lived connection with the server. While the client is negotiating and securing a connection with the server, the status icon in the bottom right

corner of the sync application moves backward. The icon moves forward when the data transfer begins, and it stops moving when the data transfer completes.

Another benefit of the new Palm OS protocol is that users no longer have to “scribble on the screen” during an initial synchronization session on the device, which was previously required to set a unique identifier for the device; the protocol now obtains the identifier using another method.

Multiple Mailboxes

From the Palm OS client, you can add several POP or IMAP sources to the Inbox and view each of these sources separately. From the Inbox view menu, choose Mail and then select the POP or IMAP account you want to display. To view messages from all sources, choose All Messages. From the Compose email screen, you can choose the account you want to show as your “From” address.

Out of Office

From the Palm client, you can now turn on or off the Out of Office feature for your enterprise server email account. To use Out of Office, display your enterprise email account Inbox and choose Options > Out Of Office. After the next synchronization session, your current settings appear with the option to turn the feature on or off and change the message.

Note

If you are using Domino or GroupWise, enter the dates you will be out of the office.

Global Address Book Lookup Improvements

The Global Address Book Lookup (GAL) function is now a native function of the client and no longer uses a Web browser, which makes looking up addresses much faster and easier to use. In addition to using GAL from the sync client main screen, you can now use the feature while creating email messages and meeting invitations. To lookup an address while creating a message or a meeting, place your cursor in the To, Cc, or Bcc fields, choose Check Directory from the menu, and then locate and select the address you want.

Updated Graphics

The graphic elements in the user interface have been updated with fresh designs, for better legibility and a more modern look.

PIM Information Push

The client can now detect when you make a change on the device to your contacts, calendar, tasks, or memos and synchronize that change within 20 minutes. Previously, the change would synchronize only at manual or timed synchronization points, or once per day in a worst case scenario.

Other Enhancements

- Selecting the Sync icon in the mail client now keeps you in the mail client rather than launching the sync client interface.
- A new Send Text menu item in the mail client is a quick way to launch the SMS text message application.

End of Life Palm OS Devices in This Release

With this release, the Treo 600 device is no longer certified. Synchronizing the Nokia Intellisync client on a Treo 600 device using a cradle and Hotsync has not been supported for some time, and this method does not work with this release due to the new protocol implementation.

Additional Consumer Email Sources

Users can now add their Google Email (Gmail) accounts. New email messages from Gmail are pushed immediately to users' accounts, using Gmail's IMAP Idle push support. Unread marks and deletions now synchronize with Gmail, as well.

Similar support for Yahoo! accounts is available to certain wireless operators. Contact Nokia for more details.

Multiple Mailbox Support

With clients that support this feature, this release introduces enhanced support for multiple mailboxes. From the device, users can add, delete, and update extra email sources from their account. Users can also switch between the various sources in the Inbox view, or view all email accounts merged into one, as in the past. When replying to an email message, the correct sender address is applied; when composing a new email message, the client offers a choice of the configured sender addresses.

Note

Multiple mailbox support is not extended to the end user Web PIM site.

Empty Deleted Items Folder

With clients that support this feature, this release allows users to empty the deleted items folder on the server. A simple menu selection on the client causes an associated GroupWise, Exchange, or Domino server to purge deleted email messages, enabling a user who has exceeded the email size quota to remedy the situation without having to use a desktop.

Out of Office Enhancements

With clients that support this feature, users can now activate the groupware server Out of Office feature directly from the device. With a simple menu selection on the client, users can activate the feature and set the corresponding autorespond message. Domino users can also specify from/to dates directly from the devices. In this release, the PalmOS client supports this feature; other client support will be available soon

HTML Email Support

Nokia Intellisync Mobile Suite now synchronizes and delivers HTML email messages to devices in configurations where the client supports HTML-formatted email. Client software that supports this feature will be available after this release ships.

IMAP Support Enhancements

Using the IMAP backends, you can implement full push delivery of email messages due to new support for the IMAP IDLE command. In addition, Nokia Intellisync Mobile Suite recognizes meeting invitations and responses that are attached to IMAP email messages, and handles these messages as with other enterprise backends. Both iCal and TNEF meeting invitations (meeting.ics and winmail.dat attachment formats) are supported.

On-device Setup Improvements

This release supports a simplified on-device setup for those clients that support this new feature. The simplified on-device setup is targeted to users who are setting up ISP email from the device. In this case, the user has to supply only a very few pieces of information in a simple user interface to sign up for service. In addition, the full feature supports enterprise and Corporate Email Connector.

Microsoft Exchange Support

MAPI .dll files are certified for this release, which are the preferred .dll set and come with the freely available Microsoft CDO distribution. This release continues certification for Exchange 2003 System Manager.

Note

Outlook 2000 MAPI .dll files are no longer supported.

Domino Support

Domino R8, specifically version 8.0.1, is now certified for this release. In addition, several key reliability enhancements have been made to the Nokia Intellisync Mobile Suite Domino translator:

- Nokia Intellisync Mobile Suite now uses the Notes 6.5-level API. This API allows for optimized access calls that result in lower bandwidth requirements to Domino servers.

Note

By using the Notes 6.5-level API, Nokia no longer supports Domino R5 and R6.0 servers for this or future releases.

- Other caching optimizations have been made to further reduce bandwidth requirements and increase performance.
- Nokia Intellisync Mobile Suite now supports the Update Info feature of the Domino calendar and schedule workflow.
- Several maintenance corrections are included in this release for scenarios where a meeting chair manages a meeting from the device.
- Several maintenance corrections are included in this release for scenarios where a meeting invitee processes workflow notices from the device.
- Enhancements are included in this release to increase tolerance of unexpected data in records, which means better reliability.

Other Domino Enhancements

- Phone message forms are now synchronized to the devices as email messages.
- The new Nokia Intellisync feature for setting Out of Office from the device interacts directly with the Domino Out of Office agent.
- Future support for emptying deleted items and HTML email synchronization is enabled with Domino.
- A new exhaustive search option allows reconciliation and lookup of email addresses by accessing multiple address books on different servers and returning all matches. Previously, the search stopped after finding the first match.

Security Updates

- For enhanced security, you can set the Nokia Intellisync Mobile Suite server to require all browser connections to use SSLv3 with a minimum 64-bit key length.
- The server now accepts connections from device clients that have upgraded from AES-128 to AES-256. The server no longer supports 3DES connections from clients; AES is now the preferred encryption method with all Nokia Intellisync Mobile Suite clients.
- The server key exchange feature has been enhanced to support 2048-bit keys. Support for 512-bit keys has been removed; 1024-bit keys remain the default.

OpenLDAP Template

OpenLDAP is now available as a standard supported template for LDAP authentication sources.

Daylight Saving Time Handling

This release is compliant with recent changes in Daylight Saving Time rules in Australia, New Zealand, and other countries around the world.

Asset Collection Performance Enhancements

Asset collection publication performance has been improved for large deployments.

Corporate Email Connector Improved User Experience

This release includes enhancements for Corporate Email Connector that make installation and management much easier. The first installation screen prompts you to indicate if you are installing for a single user, and if so, the installation process is then streamlined. Corporate Email Connector also gives an easier-to-understand, more informative status, both in the main screen, and when your mouse hovers over the icon in the system tray. In workgroup mode, it is possible to add a user while a previous user's first synchronization session is still in progress, which dramatically shortens the time required to add several users at once.

Corporate Email Connector uses a new, improved synchronization protocol to connect the Nokia Intellisync Mobile Suite server, which most importantly uses a standard HTTP/port 80 connection if an optimized TCP connection over port 3102 cannot be established.

Device Management for Standard Windows CE 5.0 SDK Devices

This release includes a client that runs on the Windows CE 5.0 platform for the Device Management product only. This client is separate from the Windows Mobile clients.

Enhanced LDAP Support

This release includes server support for the LDAP-S protocol for secure access LDAP authentication sources.

SMPP Integration

You can now configure the server to integrate directly with SMPP servers in an operator infrastructure for sending SMS messages to devices. Contact Nokia for details on how to enable this integration.

Note

This feature is not available in enterprise installations of the server.

Certified and Supported Devices

The following table lists the certified devices and associated platforms supported in the Nokia Intellisync Mobile Suite 9.0 release. In general, any device that runs a supported platform can run a Nokia Intellisync Mobile Suite client with notable exceptions. Consult the Nokia support site for the latest updates and for more details on device support, including device support for other Nokia Intellisync Mobile Suite modules.

Device Platform	Manufacturer and Model
Windows Mobile	<ul style="list-style-type: none"> • Cingular 8125, 3125 • HTC S710, HTC P3400 • iPAQ: 5500, 2215, 6315, 6316, h1940 • iMATE Pocket PC Phone Edition • Motorola MPX220, Q • Palm Treo 700w, 700wx, 750v • Samsung SCH-i600, SCH-i730, SCH-i830, SGH-i607 • Sharp W-ZERO3 WS003SH • T-Mobile MDA Vario II, MDA Compact III, Dash • Datalogic Blackjet - Windows Mobile 5 CE (Application Sync)
Windows Mobile 6 Standard	<ul style="list-style-type: none"> • Dopod C730 • HTC S710 (Wireless Email)
Windows Mobile 6 Professional	<ul style="list-style-type: none"> • Dopod 838 Pro, Dopod D810 • O2 Atom Life
S60 2nd Edition	<ul style="list-style-type: none"> • Nokia 3230, 6620, 6630, 6680, 6681, 6682, 7610, 7610b, N70, N90 • Vodafone 702NK
S60 3rd Edition	<ul style="list-style-type: none"> • Nokia 6120, 6120 Classic HK variant, E50, E51, E60, E61, E61i, E62, E65, E70, E71, E66, E90, E90 Indonesian variant, E95, N73, N73 PR4 HK variant, N76, N80, N80 HK variant, N81–8GB, N95 • LG JOY KS10
UIQ 2nd Edition	<ul style="list-style-type: none"> • Sony Ericsson P900, P910a, P910i • Motorola: A1000, M1000
UIQ 3rd Edition	<ul style="list-style-type: none"> • Sony Ericsson M600i, P900, P910a, P910i, P990i
S80	<ul style="list-style-type: none"> • Nokia 9300, 9300i, 9500
Palm OS	<ul style="list-style-type: none"> • Palm Treo 650, 680, 700p, 755p
J2ME	<ul style="list-style-type: none"> • Sony Ericsson K800i, K610i, W880i, W610i • Nokia 6300, 5300, 6280

Support and Installation Notes

S60 3rd Edition Client

The following sections provide information on installing and uninstalling the S60 3rd Edition client.

Uninstalling an Existing S60 3rd Edition Client

Use the following steps to uninstall an existing S60 3rd Edition client version from your device.

1. From your device, turn off or disable your existing email client.

Note

If your existing client version is version 8.0.55.252, you can disable the email application choosing Options > Exit from the launcher, and then checking the Go Offline option.

2. End any active data connection by pressing and holding the red end key on your device.
3. On your device select Menu > Installations, select the client you want to remove, and then choose Options > Remove.

Note

The procedure for removing a client may be different on your device. Refer to your device manufacturer's documentation for information on managing applications.

4. Open your Calendar and choose Options > Delete entry > All entries.
5. Open your Contacts and choose the option to select (or mark) all contact entries, and then delete all entries.
6. Turn the power off on your device and then turn it on again.
7. Install the new client.

S60 3rd Edition Client Installation Instructions

Use the following instructions to install the S60 3rd Edition client application on your device.

1. Copy the .sis installation file to your device. For example, you can use Bluetooth or a USB cable to copy the file.
2. On your device, browse to the location where the .sis file is stored and open it.
3. When the prompt "Install Nokia Email?" appears, select Yes.
4. When prompted with additional installation details, select Continue to finish the installation.
When the installation is complete, the email setup wizard starts automatically.
5. Follow prompts in email setup wizard to finish configuring the client application.

S60 3rd Edition Client Installation Notes

- If you experience issues while upgrading from a previous version, or the device has another email client installed, Nokia recommends removing the previous application and removing the PIM data (calendar and contacts) before installing this release. For more information, refer to [“Uninstalling an Existing S60 3rd Edition Client”](#) on page 15.
- Users must reboot the device after the installation completes.

S60 3rd Edition Client Application Notes

- The Lock Application and PIN code features are removed in this release. Users should use the device lock feature.
- This client version does not encrypt data stored on the device.

End of Life Notes

With this release, the client platforms listed below are considered obsolete and are no longer delivered with Nokia Intellisync Mobile Suite. Support for the following platforms is available only for Nokia Intellisync Mobile Suite version 8.0.x releases.

- S60 2nd Edition
- UIQ 2nd Edition
- Windows Mobile 2003 Pocket PC
- Windows Mobile 2003 Smartphone

Also in this release, support for the Domino “push .dll” is no longer available. When this .dll file was installed on every Domino server with a subscribed mail file, push messages were sent to the Nokia Intellisync server whenever any of its mail files changed. Now, polling is the only supported mechanism for detecting changes in Domino mail files. Also, even if you configure polling at the recommended two minutes or lower setting, this approach generates less network traffic and decreases server load on both sides because the polling protocol is highly optimized and configured for the mail files of Nokia Intellisync-specific users.

Issues Resolved in This Release

This section lists the issues resolved in the Nokia Intellisync Mobile Suite 9.0 release.

Server Issues Resolved

- In a Domino environment, recurring meetings with a 1440 minute duration will show an end time of 23:59 instead of 24:00 (All-Day). This issue is resolved; reference 57811.
- In a Domino environment, after accepting a change to a recurring meeting in the WebPIM, the original meeting will be removed from the attendee's calendar while all other occurrences of the meeting will be updated. This issue is resolved; reference; 58134.
- When upgrading a Secure Gateway, you must backup the conf directory before upgrading and then copy it back over after upgrade. Currently, upgrades to the Secure Gateway will

overwrite your property file along with other file in the conf directory. This issue is resolved; reference 63082.

- When installing Corporate Email Connector in a Domino environment, do not install the Notes client in multiple user mode. The Notes client must be installed in single user mode to function properly. This issue is resolved; reference 66398.
- If Corporate Email Connector cannot connect to port 3102, the user may get an extra synclogc email in the Inbox, which is safe to delete. This issue is resolved; reference 67842.

S60 3rd Edition Client Issues Resolved

- The email setup wizard could not configure a behind-the-firewall email account due to server issues. This issue is resolved.
- The Travel Info application does not function properly. This issue is resolved.
- If you select Details when setting a password, the application may stop functioning. This issue is resolved.
- The Cancel Sync command does not work on the first attempt. This issue is resolved.
- If the client Inbox is configured to download only the header, the body section of email messages does not automatically download. This issue is resolved.
- Occasionally, the backup and restore applications may not function properly. This issue is resolved.
- The restore application shows only the last backup file available for restoring data. This issue is resolved.
- On the When to Sync screen in Settings, if all the days are unchecked you cannot enable these days until you reinstall the client. This issue is resolved.
- The client sometimes synchronizes even if there is no activity, which causes higher than normal battery consumption. This issue is resolved.
- The client sometimes indicates an online status yet no data is being transferred. This issue is resolved.
- Selecting Cancel in the File Sync application without an ongoing synchronization causes the application to exit and become unusable. This issue is resolved.
- The recipients list does not open if you choose Options > Show recipients. This issue is resolved.
- Email messages assigned a High/Low priority on the device are forwarded with a Normal priority. This issue is resolved.
- On some devices, the device may stop functioning after installation, which requires rebooting the device. This issue is resolved.
- Attachments larger than the server maximum size never finish downloading. This issue is resolved.
- Calendar synchronization of recurring entries is now improved.

Windows Mobile Client Issues Resolved

Global Address Book lookup on Windows Mobile clients returns results if the first and last names are entered in either order. However, when a match is found with the first and last names reversed, the email address for that match could be incorrect. This issue is resolved; reference 80568.

Known Issues in This Release

This section lists the known issues in the Nokia Intellisync Mobile Suite 9.0 release.

Known Server Issues

- In a Domino environment, if you delete a folder that holds email messages that were synchronized to a device, the messages are not also deleted from the device and the messages may still appear in the Inbox. Also, if you rename a folder, the folder is not renamed on the device during synchronization. Reference 61078 and 45610.
- In a Domino clustered failover, sometimes contacts and notes that reside on the Domino server in individual .nsf files (not in iNotes or roaming user configurations) do not synchronize. Reference 53191.
- Calendar entries with several recurrence patterns that the Symbian operating system doesn't support appear with other unexpected recurrence patterns. Examples are: every nth weekday; last weekend day; Domino "relative week." Reference 57127, 57116, 58169, and 59240.
- Lunar calendar entries in Exchange, used primarily in China, are not synchronized to the Nokia Intellisync server or devices. Reference 57979.
- In the Web PIM, if you select the option to synchronize GAL contacts and your global address book is extremely large (50,000 contacts as an example), an error message appears. Reference 59392.
- When using Corporate Email Connector in workgroup monitor mode, all the users must be in the same domain unless special network configuration has been done to allow cross-domain Exchange/Domino access. No error message appears, but Corporate Email Connector may freeze. Reference 61004 and 61112.
- In an Exchange or Domino environment, All Day events that span the border of a Daylight Saving Time lose their All Day attribute. Reference 61748.
- In a Domino Environment using Corporate Email Connector in individual user mode, if the computer with CEC gets put into standby mode, when it comes back online, changes that were made while CEC computer was in standby will not get pushed when the computer comes back online. Reference 63487.
- In a Domino environment, global address book lookup using wildcards does not function properly. A temporary solution is to set up the LDAP lookup. Reference 63815.
- In a GroupWise environment, changes to the pattern of a monthly or yearly all-day meeting request can result in all-day meetings spanning two different days. Reference 64316.

- In a Domino environment, trying to change the recurrence of a Domino meeting from Web PIM will not be synchronized to Domino because the Domino server does not allow the owner/chair of an event to change the pattern once the pattern has been set. Reference 65350.
- In a GroupWise environment, when connecting to a GroupWise mailbox through the Web PIM, users must re-enter the password after verifying the mailbox and before clicking Next. Reference 68392.
- Calendar attachments are not synchronized to devices due to device limitations, but the attachments are preserved on the server. Reference 69371.
- If you are running Corporate Email Connector in desktop non-service mode, Nokia recommends that you turn off the Windows Vista User Account Control (UAC). Reference 71085, 71306, and 71345.
- When creating a draft in the Web PIM while synchronizing with Yahoo!, a user may sometimes see an attachment icon beside the email in the Yahoo! Drafts folder. This “attachment” is actually a warning message telling the user that the device does not support MIME encoded messages. Reference 72292.
- In a Domino environment when performing a global address book lookup, Wireless Email does not return phonetical matches. On rare occasions, this results in zero matches found if there are phonetical matches only in the primary address book, but the exact match is in an additional address book. A temporary solution is to enable exhaustive GAL lookup. Reference 76025.
- In a Domino environment where the device and the server are in different time zones, creating an All Day event on the device synchronizes the event to Domino as an appointment. Reference 76165.
- On rare occasions, removing an IMAP/POP connection immediately after creating results in the connection being re-added. If this occurs, wait until the first synchronization occurs before removing the connection. Reference 76651.
- In a Domino environment, when using courier ID access, private Domino folders do not synchronize to the user's account due to Domino security limitations. Reference 76903.
- All device I/O bytes are reported by the server. Reference 77722.
- If you lock a device using WebAdmin Console more than once with two different codes, the administrator must log out and log in again before locking the second time. Not following this process can result in the second lock attempt using the first code. Reference 78345.
- When performing on-device setup on a device, the device only shows Terms and Conditions when the server requires it for that specific email provider. Reference 81510.
- In a Domino environment when using Corporate Email Connector, using a local NSF can result in several limitations. Nokia recommends that users synchronize through a Domino server path. Reference 82216.

Known S60 3rd Edition Client Issues

- After the email setup wizard completes, the client prompts for a password.
- In some instances, the backup fails for Calendar and Notes.

- In some instances when using secondary authentication, you must restart the device.
- When upgrading from the version 8.0 client, some devices require a restart to complete authentication.
- For devices that synchronize with a Device Management-only licensed server, SMS provisioning sometimes freezes on the device.
- Occasionally, reoccurring meetings duplicate or do not synchronize correctly to the device.
- Attachments larger than the server maximum size sometimes never finish downloading.
- An all day meeting request updates the device calendar as a reminder.
- In some instances, anniversaries are not synchronized to the device
- In some cases when the client is in offline mode, the client tries to synchronize with the server.
- Synchronization when the client is in offline mode doesn't always work when using WLAN.
- Pasting several lines of text from a message application into the email message composer address field causes improper scrolling.
- If the correct time zone is not available on the server, the client does not prompt for the correct time zone.
- In some instances, draft email messages remain on the device.
- Email messages remain in the Outbox folder if messages are composed while the device is offline and then switched to online.
- The email message composer opens slowly when you "reply all" to a large number of recipients.
- Incoming calls are redirected to voice mail during active data synchronization in a 3G network.
- The Directory Lookup online help menu option does not work correctly.
- In some instances, the Sent items are not synchronized to the device; the user must perform a manual synchronization session from the launcher.
- All details for contacts with non-standard detail fields are not synchronized to the device.
- Email flags are visible only when the email is highlighted in the message list view.
- In some instances the priority of a Task is not synchronized correctly.
- On some non-QWERTY devices, the user must long press the "*" key to access the special characters list during setup.
- During the setup, some users receive the "Unable to connect to server" error message after entering an email address and password. In this situation the user may have entered the password incorrectly.