

ZENworks 11 SP2

Test Scenarios for Remote Management

This document contains test scenarios for the Beta 1 release of Novell ZENworks 11 SP2.

Purpose of the Test Scenarios

The purpose of these exercises is to familiarize you with the some of new features included in Bundles.

Assumptions

We assume that you have followed the instructions for installing ZENworks 11 SP2 by using the *ZENworks 11 SP2 Installation Guide* (<http://www.novell.com/documentation/beta/zenworks112>).

You must use the following browsers to perform the scenarios:

- Firefox 3.5 or higher
- Internet Explorer 8.0 or higher

Test Scenarios

There are two test scenarios in this document:

1. [Enabling the Device IP Address to be Displayed By Default in the Remote Operations Dialog Box of a Device](#)
2. [Caching the Values Specified By A Remote Operator During Remote Operation](#)

Test Scenario #1: Enabling the Device IP Address to be Displayed By Default in the Remote Operations Dialog Box of a Device

Objective:

To enable the device IP Address to be displayed by default in the remote operations dialog box for all the devices in the Management Zone.

Steps:

1. Log in to ZENworks Control Center.
2. Click *Devices*.
3. Select any device, then click *Action > Remote Control*.
4. In the Remote Management dialog box, select the *Always default to IP address for all devices* option.
5. Click *OK*.
6. Select any device again, then click *Action > Remote Control*.

Expected Results:

- In the Remote Management dialog box, the *Device* option by default specifies the IP address of the device you want to remotely manage.
- For all the subsequent remote operations you want to perform on the device, the *Device* option by default specifies the IP address of the device.

Note:

Remote SSH operation does not support this scenario.

Logs:

If you are unable to successfully perform the scenario, send us the following log:

<zenworks_installation_directory>\novell\zenworks\logs\localstore\ zmd-messages.log

Test Scenario #2: Caching the Values Specified By A Remote Operator During Remote Operation

Objective:

To cache the values and options specified by a remote operator during a remote operation so that the same values are automatically selected during the subsequent remote operations depending on the device or the remote operator.

Steps:

1. Log in to ZENworks Control Center.
2. Click *Devices*.
3. Select any device, then click *Action > Remote Control*.
4. In the Remote Management dialog box, specify all the options such as *Enable Caching*, *Use the Following Key Pair for Identification*, and *Route Through Proxy*.
5. Click *OK*.
6. Select any device again, then click *Action > Remote Control*.

Expected Results:

- If you choose to remotely access the same device again, the specified values are automatically selected or displayed.

Note:

The following values are saved for the remote operator:

- Always default to IP address for all devices
 - Certificate Key Pair
- The following values are saved for the device:
- Device
 - Authentication
 - Session Encryption
 - Enable logging
 - Route Through Proxy – Proxy and proxy port
 - Enable Caching
 - Dynamic Bandwidth Optimization