



JBoss Subscription by Novell®

Industry innovators, Novell and JBoss have partnered to deliver the leading open source application server backed by award-winning support from Novell.

Novell and JBoss: A Complete Open Source Stack Solution

Now you can benefit from the powerful combination of high-quality products and personalized support that Novell and JBoss have to offer. By choosing JBoss Subscription by Novell, you can receive the entire JBoss* Enterprise Middleware Suite (JEMS*) as well as industry-leading technical support. This support covers your suite deployment on many popular platforms: SUSE® Linux Enterprise Server, Novell Open Enterprise Server, Red Hat*, Windows* and Solaris*. Rely on this unique partnership for a clear business advantage—a one-stop shop for support and a complete open source solution to manage your enterprise Web applications.

Product Overview

JEMS is a highly extensible and scalable suite of products for creating and deploying revenue-generating applications. JEMS also offers cutting-edge technology components that customers can roll out in their business infrastructures.

The JEMS market-leading product portfolio includes:

- *JBoss Application Server (ships with SUSE Linux Enterprise Server 9)*
- *Hibernate*
- *JBoss Portal*
- *JBoss jBPM*
- *JBoss Cache*
- *JBoss Clustering*
- *Apache Tomcat*
- *JBoss Messaging*

The products, available under the open source license, may be downloaded and used with zero licensing costs for both development and production. Zero-cost product licenses ensure cost-effective deployment across as many systems and CPUs as the applications require.

Take Advantage of Industry-leading Support

It's a powerful combination: a high-caliber suite from JBoss and world-class support from Novell. With a JBoss Subscription by Novell, there's no guesswork. Novell will work with you each step of the way, ensuring complete enterprise-level support as you make the most of the JBoss Enterprise Middleware Suite. With JBoss-trained

■ Solutions:

Global Services and Support

■ Products:

JBoss Subscription by Novell

When you choose JBoss Subscription by Novell, it's not just leading open source software and support—it's peace of mind.



Novell will work with you to make the most of the JBoss Enterprise Middleware Suite. We deliver a wide range of services—from phone support to dedicated on-site resources—that pave your way to lower costs and a stronger business infrastructure.

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engineers in support centers located worldwide, Novell delivers a wide range of services—from phone support to dedicated on-site resources—that pave your way to lower costs and a stronger business infrastructure.

Subscription pricing is structured by product and in ranges of CPUs to further tailor support—and cost—to the needs and size of your organization. Your JBoss Subscription by Novell includes the following benefits:

- *Unlimited technical service requests: including application diagnosis, deployment and configuration recommendations*
- *12x5 or 24x7 access to expert technical support by phone and online*
- *Developer-to-developer advice on architecture, design, configuration, optimization and tuning*
- *Access to the JBoss Operations Network: a collection of management tools for the JBoss environment*
- *Workarounds and bug and patch support for the JEMS source code*
- *Indemnification*

Leverage Your Premium Service Agreement

If you are a Novell® Premium Service™ customer, you are already familiar with the

fast personalized support Novell delivers. This doesn't change when you purchase JBoss Subscription by Novell. The support you receive will adhere to the terms of your Premium Service agreement. Depending on your level of Premium Service, this guarantees you faster responses times, personalized account management and dedicated support resources for your JBoss subscription.

Choose Novell for Your Open Enterprise

Why choose Novell for your JBoss subscription? Because it makes sense for your business. Open source systems deliver unprecedented value, but only if you're not spending hours on updates, management, troubleshooting and general support. Novell specializes in building and supporting Software for the Open Enterprise™. In fact, our team of JBoss-trained and -certified support engineers ensures that you receive the best available expertise in JEMS technologies. When you choose JBoss Subscription by Novell, it's not just leading open source software and support—it's peace of mind.

For more information, visit: www.novell.com/jboss/ or contact your Novell sales representative.



Contact your local Novell Solutions Provider, or call Novell at:

1 888 321 4272 U.S./Canada
1 801 861 4272 Worldwide
1 801 861 8473 Facsimile

Novell, Inc.

404 Wyman Street
Waltham, MA 02451 USA