

# SUSE® Linux Enterprise: Your Platform from the Desktop to the Data Center

SUSE® Linux Enterprise 10 is the serious choice for business. It is the only enterprise-grade Linux\* platform offering a complete solution for your mission-critical needs—from the desktop to the data center. When security, cost and reliability matter, companies choose SUSE Linux Enterprise from Novell®.

## SUSE Linux Enterprise from Novell

You asked for an enterprise platform that is rock-solid and enterprise-grade; one that easily plugs into your existing infrastructure; and one that's secure, simple to manage and easy to use.

Our answer? SUSE Linux Enterprise, the best-engineered, lowest-cost and most interoperable platform for enterprise computing. From the desktop to the data center, SUSE Linux Enterprise offers you a complete Linux solution for the mission-critical applications that drive your business. The platform includes:

- **SUSE Linux Enterprise Server**—*The best operating system to host mission-critical workloads in your data center*
- **SUSE Linux Enterprise Real Time**—*A real time operating system specifically engineered to reduce latency and increase predictability and reliability*

- **SUSE Linux Enterprise Desktop**—*A general-purpose business desktop designed for use across your enterprise*
- **SUSE Linux Enterprise Thin Client**—*A flexible and easy-to-manage solution for lightweight client deployments*
- **SUSE Linux Enterprise Point of Service**—*A solution specifically tailored to the unique needs of the retail sector*
- **Novell Customer Center**—*An online interface where you can get technical support, product updates and subscription renewals for all your SUSE Linux Enterprise products*

SUSE Linux Enterprise is sold in a simple and cost-effective subscription model that fits your budget. The platform takes advantage of technology advances in hardware so you can do more with less, while streamlined systems management helps you reduce IT costs.

## ■ Products:

- SUSE Linux Enterprise Server
- SUSE Linux Enterprise Real Time
- SUSE Linux Enterprise Desktop
- SUSE Linux Enterprise Thin Client
- SUSE Linux Enterprise Point of Service



“SUSE Linux Enterprise has been an excellent investment for us and is the cornerstone of our global Linux strategy. It is a stable, secure and financially compelling solution.”

## Tim Toews

Senior Vice President and CIO  
Office Depot



The award-winning Novell support team has global reach, with hundreds of trained Linux engineers ready to provide 24x7x365 customer support.



“Linux really shines and Novell has a great Linux strategy. We have almost every platform imaginable and are moving more and more to SUSE Linux Enterprise desktops and servers.”

**Ty Muscat**

*Data Center Manager*  
Watts Water Technologies

**The Best-engineered Linux for Your Desktop and Data Center**

SUSE Linux Enterprise is the only enterprise-class Linux platform on the market today. It's a solution you can rely on because it's been through months of regression testing—including test cases with applications like Oracle\* and SAP\*, and hardware tests on all the major architectures.

Novell uses a unique compiling and testing methodology—AutoBuild—that ensures that all our Linux software meets the highest technical standards for reliability and integrity. With AutoBuild, Novell can compile SUSE Linux Enterprise across all major hardware architectures at once—in less time than it takes other Linux distributions to be compiled on just one architecture. That means SUSE Linux Enterprise is more thoroughly tested and optimized than any other Linux operating system. With better code quality, you gain a more efficient IT infrastructure for all your computing devices—from client devices to the largest servers.

**Substantially Lower Costs**

SUSE Linux Enterprise will change the way you think about buying software. No longer tied to costly licenses, you buy what matters: a subscription for the updates and services that help you run your business. A SUSE Linux Enterprise subscription costs up to 70 percent less than proprietary operating-system platforms. For instance, SUSE Linux Enterprise runs on hardware platforms powered by the newest Intel\* and AMD\* processors, which can be deployed at a fraction of the cost of equivalent UNIX\* systems. Compared to

Windows\*, Linux is more secure and stable, increasing overall IT efficiency while reducing total cost of ownership. However you deploy it, SUSE Linux Enterprise maximizes your return on investment.

**A Good Mix: The Most Interoperable Platform on the Market Today**

At Novell, we understand that your enterprise has a mix of operating systems and hardware. SUSE Linux Enterprise has been designed with that heterogeneous environment in mind. It integrates with the widest range of IT infrastructures so it's easy to incorporate with your current investments. SUSE Linux Enterprise plugs into your existing directory infrastructures, including Microsoft\* Active Directory\*, Novell eDirectory™ and any other LDAP-based directory. What's more, Novell and Microsoft are collaborating to improve the interoperability between SUSE Linux Enterprise and Windows. You can take advantage of the virtualization, systems management, directory/identity management and document format compatibility efforts by Novell and Microsoft—all at no extra cost.

**Built-in Security for Your Peace of Mind**

Only SUSE Linux Enterprise includes AppArmor™, the powerful application-level security solution that delivers ironclad protection for your business. Integrated into the code base from the desktop to the data center, AppArmor safeguards your infrastructure against attackers who try to find and exploit application flaws. AppArmor gives you the tools to protect your critical infrastructure without huge investments in time, resources or training.

**Powerful Management Tools**

Today's IT environment is complex. To keep business flowing smoothly, you need a platform with robust management tools. When it comes to Linux, no other platform is as easy to deploy, configure and maintain as SUSE Linux Enterprise. It includes a market-leading

set of integrated systems-management features, such as the YaST set-up and configuration tool, and AutoYaST, a tool that can rapidly deploy a custom configuration across multiple machines.

Plus, every SUSE Linux Enterprise product includes a subscription to Novell Customer Center. This convenient online interface consolidates all your business and technical interactions with Novell, giving you one place to download updates, review business data and oversee your infrastructure. The Subscription Management Tool for SUSE Linux Enterprise, also included with any subscription, is a proxy solution that allows you to access Novell Customer Center from your internal network. Finally, Novell Customer Center integrates with Novell ZENworks® Linux Management, which offers all the tools and capabilities you need to extend enterprise-class resource management to your distributed Linux systems—easily and cost effectively.

### **World-class Support and Services**

SUSE Linux Enterprise is backed by world-class Novell technical support. Novell is the only Linux vendor to receive Support Center Practice (SCP) Certification, an internationally recognized standard developed by the Service & Support Professionals Association (SSPA) and a consortium of IT companies. A recent independent survey of customer satisfaction conducted by Lighthouse Research also confirms: Novell leads in overall quality of Linux-based technical support. The award-winning Novell support team has global reach, with hundreds of trained Linux engineers ready to provide 24x7x365 customer support. With Novell service offerings, you get flexible support options that deliver the resources you need. Novell has training partners across the globe, all of whom are ready to offer you the latest training on SUSE Linux Enterprise, whether you're a Linux beginner or a Linux expert. Novell Consulting®

also has hundreds of professionals worldwide, featuring specialization in enterprise platform services, data-center technologies and open source development. They make it easy to quickly deploy SUSE Linux Enterprise anywhere in your organization. Novell Consulting also offers several Fast Track programs that allow you to get up and running with Linux quickly. Finally, Novell has a broad technology partner network with more than 1,300 members, all of whom can help you deploy SUSE Linux Enterprise no matter the size of your organization.

### **Novell: A Trusted Partner**

If you're going to implement Linux in your office or data center, you need a vendor that understands your entire business—from IT infrastructure to your industry-specific challenges. Novell is a technology leader and a billion-dollar global company with more than 100 offices around the world and a 20-year history of delivering enterprise-class software. Novell has the experience and the award-winning customer service to make you successful.

From the desktop to the data center, only SUSE Linux Enterprise offers a complete open source platform for the mission-critical applications that drive your business. See what SUSE Linux Enterprise can do for your organization. Visit [www.novell.com/linux](http://www.novell.com/linux) today.

### **SUSE Linux Enterprise 10**

#### ***SUSE Linux Enterprise Server***

SUSE Linux Enterprise Server is an enterprise-quality server designed to handle mission-critical workloads in the data center. Only SUSE Linux Enterprise Server offers an open, interoperable, scalable and high-performance data center solution. It comes with advanced virtualization, application security and integrated systems management across a full range of hardware architectures.

## **SUSE Linux Enterprise: Your Platform from the Desktop to the Data Center**

[www.novell.com](http://www.novell.com)



**“MTU is confident that the SUSE Linux Enterprise platform meets all our requirements for compute-intensive processing. In addition, it gives us a common platform for the whole organization, helping us to keep management and training as simple as possible—because the server and desktop environments are built on the same software.”**

#### **Norbert Diehl**

*Head of IT*  
MTU Aero Engines

### ***SUSE Linux Enterprise Real Time***

SUSE Linux Enterprise Real Time is a real time operating system specifically engineered to reduce latency, increase the predictability and reliability of your time sensitive mission-critical applications, and lower costs. When your business requires real time computing and sub-second responses, SUSE Linux Enterprise Real Time is the best solution.

### ***SUSE Linux Enterprise Desktop***

SUSE Linux Enterprise Desktop is the market's only enterprise-quality Linux desktop that's ready for routine business use. It provides market-leading usability, seamless interoperability with existing enterprise computer systems, and dozens of essential office applications. It also delivers unparalleled levels of flexibility for desktop clients. With SUSE Linux Enterprise Desktop, your business can dramatically reduce costs, improve end-user security and increase workforce productivity.

### ***SUSE Linux Enterprise Thin Client***

SUSE Linux Enterprise Thin Client is the only enterprise-quality Linux solution that provides easy configuration and management of lightweight client images. By delivering outstanding flexibility and manageability for your server-based computing initiatives,

it allows you to increase data security, reduce costs and simplify desktop management.

### ***SUSE Linux Enterprise Point of Service***

SUSE Linux Enterprise Point of Service is specifically tailored to the unique needs of the retail sector, offering Linux for user touch points, in-store servers and central servers. It provides a secure, reliable platform that gives retailers a competitive advantage by improving quality of service while reducing total cost of ownership.

### ***Novell Customer Center***

Novell Customer Center is an intuitive Web portal that makes it easy to manage business and technical interactions with Novell. From one location, you can review the status of all Novell products, subscriptions and services—and obtain critical Linux updates and support. Novell Customer Center helps you to ensure licensing compliance, simplify patch management and update processes, and reduce systems management costs. Included with any subscription, the Subscription Management Tool for SUSE Linux Enterprise is a fully supported package proxy system for Novell Customer Center that helps you manage your updates while maintaining corporate firewall policy and allowing a more secure centralized deployment.



Contact your local Novell Solutions Provider, or call Novell at:

1 800 714 3400 U.S./Canada  
1 801 861 1349 Worldwide  
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