



Migrate to Novell® ZENworks® Configuration Management with Confidence

Novell® ZENworks® Configuration Management is ready to help you boost employee productivity, improve security and lower IT costs. But how can you be sure you're making the most of the new ZENworks architecture and feature set? The Novell ZENworks Migration Assurance Program provides the resources and hands-on expertise you need to move to ZENworks Configuration Management smoothly and confidently.

Fast Track: Novell ZENworks Migration Assurance: Your Easiest Path to a Best Practices Deployment

Novell ZENworks Configuration Management offers an impressive list of new endpoint management capabilities. With its redesigned architecture and policy-based approach, it's uniquely capable of automating your IT processes, accurately tracking and managing software, simplifying application deployments and updates, securing your endpoint environment and much more.

But successful business solutions require more than great technology. You also need upfront knowledge and on-site expertise to design a best practices deployment that takes full advantage of the new Novell ZENworks Configuration Management architecture. You need training resources that give your staff the skills. And you need ongoing access to support technicians who can

resolve issues quickly after your ZENworks solution is up and running.

Novell ZENworks Migration Assurance is a Novell service offering that delivers all of these essential elements in one convenient package, so you can move to the latest version of ZENworks Configuration Management quickly, confidently and without disruptions.

Bringing the Experts to You

The Novell ZENworks Migration Assurance offering starts with a five-day, on-site consulting engagement. Over the course of one work week, a highly qualified consulting expert will work closely with you to assess your organization and prepare you to migrate from Novell ZENworks 6.5 or 7.0 to the latest version of ZENworks Configuration Management. This engagement includes:

■ **Solutions:**

End-user Computing

■ **Products:**

Novell ZENworks Configuration Management

The Novell ZENworks Migration Assurance program includes:

- A five-day, on-site consulting engagement
- Novell on-demand training subscriptions and other training resources
- Live technical support options



Novell ZENworks Migration Assurance lets you work with an experienced, professional consulting team that knows how to apply a wealth of business strategy knowledge, technical expertise, and proven methodologies to the needs and requirements of your business.

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- A one-day kickoff and business assessment to align the high-level technology design with your business goals
 - A two-day technical assessment to analyze your infrastructure and make sure your environment is capable of supporting Novell ZENworks Configuration Management
 - A two-day design and documentation phase to develop a high-level design and migration plan
 - A complete assessment document that details the findings of the engagement, makes specific recommendations and outlines a complete migration plan for your organization
- A collateral package that includes a systems deployment guide, a best practices guide and other useful technical information

World-class Technical Support

No service offering is complete without access to flexible, high-quality technical support. The Novell ZENworks Migration Assurance program includes a variety of different support options, depending on the size of your organization and your current business relationship with Novell. These support services are designed to help you work through technical issues as you deploy and become familiar with your new ZENworks Configuration Management solution.

Flexible Training Resources

After your on-site engagement is completed, Novell ZENworks Migration Assurance provides a variety of training resources that are designed to help you make the most of ZENworks Configuration Management—without forcing you to incur additional travel costs. This includes:

- Two one-year on-demand training subscriptions to the End-User Computing library. This gives two people unlimited access to ZENworks on-demand training ranging from introductory to advanced technical training.
- The Novell ZENworks 10 Configuration Management Administration self-study kit that includes detailed training content you can share with your entire desktop management and configuration team

A Consulting Partner You Can Trust

When you purchase Novell ZENworks Migration Assurance, you tap into all the resources and advantages of an established global service organization with a long and proven history of success. You'll work with an experienced, professional consulting team that knows how to apply a wealth of business strategy knowledge, technical expertise, and proven methodologies to the needs and requirements of your business.

Take Advantage of the ZENworks Migration Assurance Program Today

With its ability to manage and protect endpoints, migrating to Novell ZENworks Configuration Management makes sense. Contact your Novell reseller—or visit: www.novell.com/zenworks/migrationassurance



Contact your local Novell Solutions Provider, or call Novell at:

1 800 714 3400 U.S./Canada
1 801 861 1349 Worldwide
1 801 861 8473 Facsimile

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