



Fast Track to Novell® Teaming

Novell® Teaming is a next-generation collaborative application that brings people, projects and processes together. Fast Track to Novell Teaming can help you realize the full potential of your Teaming investment. With the IT consulting, training and technical support included in a Fast Track engagement, you will quickly realize the efficiency and innovation that Novell Teaming can bring to your workforce.

Novell Teaming Fast Track: Your Easiest Path to a Best Practices Deployment

Using social networking tools, and integrating many different productivity elements, Novell Teaming goes beyond linear collaboration to support the organic processes that teams need to interact effectively, leverage knowledge and skills, and retain intellectual assets. Novell Teaming ensures that the most valuable organizational assets—intellectual property and the collective knowledge of any skilled workforce—are never lost and can always be leveraged to generate, act on and preserve great ideas.

It's the ideal medium in which team members, positioned locally or dispersed geographically, can find, share and put into action the best information, ideas and interactions. While these benefits are exciting, properly integrating a collaborative tool into the daily

routine of workers isn't always straightforward. Questions range from "How do I ensure the adoption of Novell Teaming into my workspaces?" to "What is the best way to organize my Teaming workspaces for my businesses?" to "What business processes within my organization lend themselves to Teaming workflow automation?" Fast Track to Novell Teaming combines the consulting, training and support resources you need to answer these questions and successfully implement your Novell Teaming solution.

Bringing the Experts to You

This Fast Track offering starts with a five-day, on-site consulting engagement. Over the course of one work week, a highly qualified consulting expert will work closely with you to assess your organization and guide you through the steps of a basic deployment of Novell Teaming. This engagement includes:

■ **Solutions:**

Collaboration

■ **Products:**

Novell Teaming

Novell Services provides the IT consulting, training and technical support expertise you need to ensure a smooth and successful Novell Teaming implementation.



Fast Track to Novell Teaming is an affordable Novell service offering that delivers consulting, training and support in one convenient package. This means you can move to Novell Teaming quickly and confidently, while attaining the increased productivity that only Novell Teaming can bring your organization.

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- **Requirements assessment.** *We will analyze your technical infrastructure and document information regarding your network authentication, your user profile management and one desired use case. We will present the findings to you in an assessment document.*
- **Use case design.** *We will determine the design and deployment plan, and document and present our findings to you.*
- **Deployment of one use case.** *To ensure your team productivity software deployment begins successfully, we will implement one use case of your Novell Teaming solution. The software will be configured to address your desired use case, and we will demonstrate the key features.*

Industry-recognized Training

Your Fast Track engagement also includes a one-year subscription to our on-demand End-User Computing library. This allows you to access the Novell Teaming training you need any time, from any location. It offers a rich, interactive and complete online learning environment that includes expert instructors, video demonstrations and much more. Now you can get the training you need, when you need it, without added travel expense.

World-class Technical Support

Your Fast Track offering includes a four-hour scheduled standby with a Novell Technical Support Engineer who is a specialist in Novell

Teaming. This expert can be scheduled to be available as a resource when you roll out your next deployment of Novell Teaming. Your Novell specialist will be available before your implementation to become familiar with your system and planned changes and offers advice on preparing for your implementation. Scheduled standby also comes with a 15-minute guarantee: At any time during implementation, you can contact your Novell engineer via mobile phone and you will get the expert response you need. With scheduled standby, you can implement Novell Teaming with confidence and ease.

A Services Partner You Can Trust

When you purchase Fast Track to Novell Teaming, you tap into all the resources and advantages of an established global services organization with a long and proven history of success. You'll work with an experienced, professional team that knows how to apply a wealth of business strategy knowledge, technical expertise, and proven methodologies to meet the needs and requirements of your business.

Reap the Benefits, Quickly and Easily

Start benefitting from the many advantages of Novell Teaming now. With help from Novell Services, you can quickly deploy Novell Teaming while accelerating your return on investment and immediately increasing efficiency and innovation in your organization.



Contact your local Novell Solutions Provider, or call Novell at:

1 800 714 3400 U.S./Canada
1 801 861 1349 Worldwide
1 801 861 8473 Facsimile

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