

# Novell Teaming 1.0

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## 1 Product Overview

Novell® Teaming is an enterprise collaboration tool that integrates with GroupWise®. Novell Teaming can increase individual productivity, team effectiveness, and organizational success by providing the right set of tools. Key teaming features include:

- ♦ Team workspaces, calendars, task lists, and milestone tracking
- ♦ Easy document management and document sharing
- ♦ Discussion threads, wikis, blogs, and RSS feeds
- ♦ Workflow automaton with customized forms
- ♦ Global searches

## 2 Teaming Installation Instructions

System requirements and installation instructions are available in the *Teaming 1.0 Installation and Configuration Guide* on the [Novell Teaming 1.0 Documentation Web site \(http://www.novell.com/documentation/team\\_plus\\_conf\)](http://www.novell.com/documentation/team_plus_conf).

### 2.1 Multiple License Key Files

If you purchased a number of licenses in such a way that you received multiple license key files, you need to consolidate the license information.

- 1 Use any one of the license key files when you install Novell Teaming.
- 2 After Novell Teaming is installed and running, copy all your license key files to the following directory:  
`/opt/icecore/liferay-portal-tomcat-5.5-jdk5-4.3.0/webapps/ssf/WEB-INF/license`

3 Log in to Novell Teaming as the Teaming Site Manager.

4 In the Teaming Administration portlet, click *Manage License*.

Your current license information is displayed.

5 Scroll to the bottom of the license information, then click *Reload License File*.

The Teaming server reads all the license key files in the `license` subdirectory and displays your total license information.

## 3 Known Teaming Issues

- ♦ [Section 3.1, “WebDAV / Edit-in-place Issues with Microsoft Vista,” on page 2](#)
- ♦ [Section 3.2, “Drag-and-Drop Issue on SLED,” on page 2](#)
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### **3.1 WebDAV / Edit-in-place Issues with Microsoft Vista**

Microsoft Vista has numerous problems with WebDAV access affecting all WebDAV interactions. There is also a Vista-specific issue with applets that prevents the edit-in-place feature from working properly. Monitor Microsoft support bulletins for updates on these issues. For the applets, refer to the following Sun bulletins:

- ◆ Bug 6440902 ([http://bugs.sun.com/bugdatabase/view\\_bug.do?bug\\_id=6440902](http://bugs.sun.com/bugdatabase/view_bug.do?bug_id=6440902))
- ◆ Bug 6432317 ([http://bugs.sun.com/bugdatabase/view\\_bug.do?bug\\_id=6432317](http://bugs.sun.com/bugdatabase/view_bug.do?bug_id=6432317))

### **3.2 Drag-and-Drop Issue on SLED**

At release time, the current version of SUSE Linux Enterprise Desktop (SLED) ships with an older 1.4.x version of the Java Runtime Environment (JRE). This version has a bug which prevents drag-and-drop from operating properly with the Novell Teaming file upload applet, However, copy-and-paste still works. Updating the JRE to 1.5.x on the SLED client machine resolves the problem.

### **3.3 Update Failure in Folder Summary View of Tasks**

If you modify a task “in place,” the summary page underneath does not update to reflect the change. You must refresh the page. A similar behavior can be seen in calendars.

### **3.4 Log Out / Log In Required to Change Interface Language**

If you change your interface language, the change is immediate in the Liferay portal, but requires logging out and logging in again before Novell Teaming responds to the change.

### **3.5 Log Out / Log In Required for WebDAV Access after Password Change**

If you change your password through the Liferay portal or by other means, you might need to log out and log in again for WebDAV access to work properly.

## 3.6 E-Mail Authentication Not Supported by Default

The Liferay portal allows authentication by IDs other than screen name (e.g., e-mail address). Enabling this feature requires a number of prerequisites and has some side-effects that might not be desirable:

- ♦ All e-mail addresses *must* be unique
- ♦ Liferay's LDAP search filter must be changed from `cn=@screen_name@` to `mail=@email_address@`.
- ♦ Unique screen names must still be defined for each user.
- ♦ WebDAV and Web Services only support authentication by username (screen name), not e-mail address.

Alternatively, it is possible to use the e-mail address as the screen name (i.e., screen name and e-mail address fields are identical). This, however, is a decision that cannot be changed and must be part of the initial population of the database from LDAP.

## 3.7 Novell Teaming Error Log and Internet Explorer

In Internet Explorer, if you try to download the Novell Teaming system error log using the *Reports* menu item in the Teaming Administration portlet, you must have the Security setting set to *Medium* or less for the download to work. Firefox works in all cases.

## 3.8 Liferay Timeout Box Obscured

If your session times out while viewing a folder with a table view, the Liferay pop-up box will be obscured. We hope to fix this in a future update.

## 3.9 Benign Warnings in Liferay Log File

Five warnings appear in the Liferay startup log file (`catalina.out`). These are benign and can safely be ignored:

- ♦ `service.impl.PortletLocalServiceImpl - "Portal with name EXT_1..."`
- ♦ `deploy.hot.PluginPackageHotDeployListener`
- ♦ `org.hibernate.imple.SessionFactoryObjectFactory - "Initial context..."`
- ♦ `No appenders for log4j`
- ♦ `net.sf.ehcache.config.Configurator - "No configuration found..."`

## 3.10 NullPointerException at Shutdown

When you shut down Novell Teaming, the log file contains a message about a "NullPointerException". This error is benign.

### 3.11 Extra Directory Created in FileRepository Tree

A directory tree named `jackrabbit` is created in the FileRepository root directory. This is the result of initialization of software components that are not yet supported in the current release.

## 4 Teaming Documentation

The following sources provide information about Novell Teaming 1.0:

- ♦ Installation: The following files are available after you extract the software from the `.exe` file and before you install the software:
  - ♦ `readme.txt`
  - ♦ `installation-guide.pdf` (the *Novell Teaming 1.0 Installation and Configuration Guide*)
- ♦ Product documentation included in Novell Teaming:
  - ♦ To access the Novell Teaming Help system, log in to Novell Teaming, then click the *Help* link.
  - ♦ To access the Novell Teaming guides from within Novell Teaming, click the *Getting Started* link on the Novell Teaming Home page.
- ♦ Online product documentation: [Novell Teaming 1.0 Documentation Web site \(http://www.novell.com/documentation/team\\_plus\\_conf\)](http://www.novell.com/documentation/team_plus_conf)

## 5 Documentation Conventions

In this documentation, a greater-than symbol (>) is used to separate actions within a step and items in a cross-reference path.

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