ZENworks Service Desk 7.5 Platform Support Matrix

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MICRO FOCUS®

The following sections provide the ZENworks Service Desk 7.5 platform support matrix:

1 Email Server Support

- GroupWise 2018
- GroupWise 2014 R2
- GroupWise 2014
- Email support with Microsoft Outlook 2010

2 Virtual Appliance Platform

- VMware Workstation 11.0 onwards
- VMware ESXi 6.x
- XEN on SLES and supported packs

3 Database Support

- Microsoft SQL Server 2014
- Microsoft SQL Server 2012 R2
- Microsoft SQL Server 2012
- Microsoft SQL Server 2008 R2 SP1
- Microsoft SQL Server 2008 SP1, SP2 and SP3
- MySQL v5.0 to v5.7
- Oracle Database 12c
- PostgreSQL 8.3 to 9.7

IMPORTANT: The Sybase Anywhere database is not supported as an external database for ZENworks Service Desk. However, Asset Management Import Export (AMIE) from the ZENworks Sybase Anywhere database is supported.

4 Mobile Platform Support

- **Android:** Android 8.0 and earlier versions.
- **iOS:** iOS 8.x and later versions.

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