



Novell® Advanced Technical Training™

Novell® Advanced Technical Training™ (ATT) helps your staff gain the skills and knowledge necessary to maintain and troubleshoot your Novell products as well as to implement new and exciting technologies for the future.

Superior Advanced Training

Novell Advanced Technical Training (ATT) classes comprehensively address a wide range of advanced topics, including support issues, in-depth architectural overviews and enterprisewide solutions. Delivered at a highly technical level, ATT classes give you real-world expertise that may be put to immediate use. Here are a few of the aspects from which you will benefit:

- **Hands-on training.** *Learn and implement with in-class live and virtual networks.*
- **Documentation designed as on-the-job reference manuals.** *Work through lab manuals and, in select cases, with CDs containing implementation guides, product manuals and more.*
- **Troubleshooting emphasis.** *Develop skills in and awareness of the latest fixes needed to resolve day-to-day IT issues.*
- **Engineer-to-engineer instruction.** *Learn from expert engineer-instructors who really know the products they are teaching about.*
- **Peer-to-peer interaction.** *Exchange ideas with other students working in IT departments all across the world.*

- **Advanced implementation, upgrading and networking strategies.** *Learn the best methods to implement, upgrade and structure your network from experts who have learned by experience.*

Available Advanced Technical Training Courses

- Novell Identity Manager
- Novell Access Manager™
- Novell Sentinel™
- SUSE® Linux Enterprise Server
- Novell Open Enterprise Server
- Novell ZENworks®
- Novell Cluster Services™
- Novell eDirectory™
- Novell GroupWise®

...and more

Novell is always developing and releasing new ATT courses. Check out www.novell.com/registernow for the latest list of available courses in your area.

■ Solutions:

Global Services

■ Products:

All



“The best thing about the ATT is having a trainer with genuine field experience in the product and getting solid answers to questions.”

Alex Toft

Leeds Metropolitan University

“Advanced Technical Training is presented by genuine experts who not only understand and teach the theory behind the product, but the realities of real-world implementation.”

Christopher Hepp
Champion Enterprises

www.novell.com

Customer Experiences

Still not sure that Advanced Technical Training is right for you? Here is what some of our customers have said:

“ATT training provided me with the necessary tools, understanding and knowledge to prepare for and successfully upgrade our very large network.”—Ingela Blackley, Computer Science Corporation

“I attended to evaluate the product and to ensure that ZENworks Asset Management is the right solution for a worldwide project. The trainer was just excellent, very clear and honest. The environment was also very good: very large room, well equipped and a complete ZENworks Asset Management environment embedded on a single laptop with VMWare.”—Christophe Sorré, IBM France

“The Identity Manager ATT was just great. The technical level of this class as well as the knowledge and competence of the

trainer made this course so efficient and effective. Attending the ATT was essential for the success of our upcoming projects!”
—Oliver Groht, catWorkX GmbH

“The trainer took the time to understand my network configuration and to offer suggestions for better performance.”—Chris Ward, University of Health Sciences

“The training and materials are designed for all types of learners. The lab setup affords the participants a real-life, hands-on experience.”—Carisa Wilhelms, Aurora Public Schools

Technical Training Newsletter

Subscribe to the Novell Technical Training Newsletter to keep up to date on the latest Novell Training Services offerings. Stay informed on new classes, classes happening in your area and around the world and the latest training promotions. To subscribe, go to: www.novell.com/training



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