

Novell® Custom Training

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PROGRAM FLYER

Novell understands your business.

In this business world that relies so completely on the network, the ability of your technical staff to keep your network running efficiently is essential to being competitive. Novell® Custom Training is the best way to ensure that your technical personnel have the skills and knowledge they need to implement, maintain and troubleshoot the unique Novell infrastructure that supports your business.

Custom Training offers perhaps the highest return on investment (ROI) value of any educational experience. That's because Custom Training Consultants will tailor a plan that specifically addresses your learning and performance needs—making all information taught 100% relevant. No redundant or wasted class time—just the right training to the right people, helping you build a stronger network foundation that will accelerate your business processes and increase your IT ROI. After completing a Custom Training Engagement, you can have every confidence that your entire technical staff is well-qualified and competent to run your network.

Custom Training services range from comprehensive technical skills analysis and training plan creation, to development of customized courses that target specific needs. In addition, Customized

Training can be provided at any skill level from novice to advanced, and features professional delivery by top Novell instructors.

- **Content is customized to your needs and environment, thus it will be completely relevant.** Research shows that almost one third of standard course material does not apply to your company's specific IT environment. Because Novell Custom Training is designed specifically to your needs, instruction will be completely relevant.
- **Instruction provided by top Novell solution engineers.** In standard classroom training, the instructor's knowledge can be limited to the course being taught. With Custom Training, the instructors are top Novell engineers qualified to answer all your questions.

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- **The best way to prepare your staff to implement, maintain and troubleshoot your unique Novell infrastructure.** As mentioned, Custom Training is significantly more effective. Therefore, you can expect minimal technical impact on day-to-day business when new technologies are implemented by your IT staff, due to their increased knowledge.
- **Course taught at your site or at a preferred location.** We understand how valuable your time is. By coming to your site, we eliminate travel expenses and minimize time away from the office.

- **Course material designed to be used as on-the-job reference material following the course.** Students typically remember about 10% of what they hear. That's why Novell course material is designed to be used as an on-the-job reference tool that can be referred to over and over again, after the training ends.
- **Training provided for all skill levels—novice to advanced topics available.** Custom Training can be adapted to meet a variety of training levels—whatever your needs might be.

Visit www.novell.com/training/custom to learn more about this offering.

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For More Information

Contact Novell Training Services at 1 877 ITEDUCATION or visit the Novell Web site at www.novell.com/training/custom

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