Personality Migration Reference ZENworks. 11 Support Pack 2

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Contents

	Abo	ut This Guide	5
1	Wha	t Is Novell ZENworks Personality Migration?	7
	1.1 1.2 1.3 1.4	Migrating User Accounts Migrating System Settings Migrating Application Settings Migrating Files and Folders	8 8
2	Insta	Illing ZENworks Personality Migration	9
	2.1 2.2 2.3 2.4 2.5	System Requirements Installing ZENworks Personality Migration on Windows Installing ZENworks Personality Migration by Using ZENworks Bundles Installing the ZENworks Personality Migration Core Installation Options.	9 . 10 . 10
3	Unin	stalling Personality Migration	13
	3.1 3.2 3.3	Uninstalling Personality Migration by Using the ZENworksPersonalityMigration.exe file Uninstalling Personality Migration by Using the Command Line Utility Uninstalling Personality Migration by Using Windows Add or Remove Programs	. 13
4	Man	ually Migrating Personality Settings	15
	4.1 4.2	Storing a User's Personality Settings and Data4.1.1Transferring Data by Using Direct Mode4.1.2Transferring Data by Using File ModeApplying a User's Personality Settings and Data	. 19 . 20
5	Auto	matically Migrating Personality Settings	25
	5.1 5.2 5.3 5.4 5.5	Creating a Personality Template	. 26 . 26 . 36 . 36 . 37
A	Best	Practices	39
	A.1 A.2	Storing and Applying Personalities Setting the Length of the Computer Name	

B Troubleshooting Personality	Migration
--------------------------------------	-----------

C Migration Settings

D Supported Settings in Personality Migration

D.1	System	Settings	45
D.2	Applicat	tion Settings	46
	D.2.1	Adobe Applications	. 46
	D.2.2	Corel Applications	
	D.2.3	IBM Applications	47
	D.2.4	Microsoft Applications	47
	D.2.5	Palm Applications	49
	D.2.6	Qualcomm Applications	49
	D.2.7	Research in Motion Applications	49
	D.2.8	Sun Applications	50
	D.2.9	America Online Applications	50
		GAIM Applications	
	D.2.11	Mozilla Foundation Applications	51
		OpenOffice.org Applications	
	0.2.12		• •

E Understanding Variables

55	

F	Cros	s-User Migration Scenarios	59
	F.1	Migration Scenarios If the PNP file has the personalities of all users	. 59
	F.2	Migration Scenarios If the PNP file has the personality of the currently logged-in user	. 60
	F.3	Migration Scenarios If the PNP File has the Personality of a Specific User.	. 62
	F.4	Migration Scenarios If the PNP File has the Personalities of Multiple Specific Users	. 63

43

45

About This Guide

This *Novell ZENworks Configuration Personality Migration Reference* consists of conceptual information to help you install and use Novell ZENworks Personality Migration.

The sections include:

- Chapter 1, "What Is Novell ZENworks Personality Migration?," on page 7
- Chapter 2, "Installing ZENworks Personality Migration," on page 9
- Chapter 4, "Manually Migrating Personality Settings," on page 15
- Chapter 5, "Automatically Migrating Personality Settings," on page 25
- Appendix A, "Best Practices," on page 39
- Appendix B, "Troubleshooting Personality Migration," on page 41
- Appendix C, "Migration Settings," on page 43
- Appendix D, "Supported Settings in Personality Migration," on page 45
- Appendix F, "Cross-User Migration Scenarios," on page 59

Audience

This guide is intended for network administrators and IT professionals who manage network resources, and who want to use ZENworks Personality Migration to preserve the applications and configurations on network workstations when users begin using new hardware.

Feedback

We want to hear your comments and suggestions about this manual and the other documentation included with this product. Please use the User Comments feature at the bottom of each page of the online documentation.

Additional Documentation

ZENworks 11 is supported by other documentation (in both PDF and HTML formats) that you can use to learn about and implement the product. For additional documentation, see the .

1 What Is Novell ZENworks Personality Migration?

Novell ZENworks Personality Migration is part of the Novell ZENworks Configuration Management product line.

A personality is a collection of applications and system settings that a user commonly uses on a device. Typical settings can be desktop wallpaper, e-mail account settings, browser proxy settings, files and folders, archived e-mails, Microsoft office templates, Microsoft Office macros, etc.

ZENworks Personality Migration provides a way to automate this process, both on a standalone device or from a centrally managed console. The process significantly reduces the time and effort required in setting up or reconfiguring a desktop for users. This is particularly useful while provisioning new desktops and applications.

ZENworks Personality Migration allows you to store the personality of a Windows user and migrate the personality to another Windows user. For enterprise-scale migrations, you can use ZENworks Configuration Management to distribute Directive bundles to store and apply personality settings to the users.

The Personality Migration utility is provided with ZENworks Configuration Management. For more information on installing the utility, see Chapter 2, "Installing ZENworks Personality Migration," on page 9.

The utility allows you to:

- Store the personality of one or more users on a Windows device to a compressed and passwordprotected personality file.
- Apply the personality settings from a personality file to a Windows desktop.
- Directly migrate the personality data from the desktops of one or more users on a Windows device to the users on another Windows device without any intermediate file, if the two devices are interconnected.

Review the following sections:

- Section 1.1, "Migrating User Accounts," on page 7
- Section 1.2, "Migrating System Settings," on page 8
- Section 1.3, "Migrating Application Settings," on page 8
- Section 1.4, "Migrating Files and Folders," on page 8

1.1 Migrating User Accounts

ZENworks Personality Migration allows you to migrate the user profiles for the user who has logged on to the device, or for multiple users. You can select the local users or domain users whose personalities you want to migrate. You can also map the users to apply the personalities. You can apply these personalities to a single user or multiple users.

1.2 Migrating System Settings

You can migrate the following system settings:

- Accessibility
- Appearance
- Date and regional Settings
- Keyboard, mouse, and other hardware
- Network settings
- Sounds and multimedia

For a detailed list of the settings, see Appendix D, "Supported Settings in Personality Migration," on page 45.

IMPORTANT: You can migrate the network settings only in the File mode. For more information, see Appendix B, "Troubleshooting Personality Migration," on page 41

1.3 Migrating Application Settings

You can migrate the application settings of products belonging to the following companies:

- Adobe
- America Online
- Corel
- GAIM
- IBM
- Macromedia
- Microsoft
- Mozilla
- OpenOffice.org
- Palm
- Qualcomm
- Research in Motion
- Sun

For a detailed list of the applications, versions, and settings, see Appendix D, "Supported Settings in Personality Migration," on page 45.

1.4 Migrating Files and Folders

You can select to migrate files, file types, or folders. You can also select the location on the destination device to store these files and folders.

2 Installing ZENworks Personality Migration

You can run Novell ZENworks Configuration Management Personality Migration on a Windows workstation. ZENworks Personality Migration allows you to migrate personality from a Windows device to another Windows device.

- Section 2.1, "System Requirements," on page 9
- Section 2.2, "Installing ZENworks Personality Migration on Windows," on page 9
- Section 2.3, "Installing ZENworks Personality Migration by Using ZENworks Bundles," on page 10
- Section 2.4, "Installing the ZENworks Personality Migration Core," on page 10
- Section 2.5, "Installation Options," on page 10

2.1 System Requirements

ZENworks Personality Migration is supported on the following platforms in Microsoft Windows:

- Windows 2000 Professional SP4 (only the 32-bit operating system version)
- Windows Vista (both 32-bit and 64-bit operating system versions)
- Vista SP1 (both 32- bit and 64-bit operating system versions)
- Windows XP Professional SP2 (only the 32-bit operating system version)
- Windows XP Professional SP3 (only the 32-bit operating system version)
- Windows 7 (both 32-bit and 64-bit operating system versions on Professional, Ultimate, and Enterprise editions)

To successfully store a personality to a device, the device must have at least double the amount or greater free disk space than the size of the personality being stored.

For example, to successfully store a personality of 1 GB, the device on which you are storing the personality must have a free disk space of at least 2*1 GB or greater.

2.2 Installing ZENworks Personality Migration on Windows

1 In your Web browser, access the following URL:

http://zenworks_primary_server_id/zenworks-setup/?pageId=tools.

The *zenworks_primary_server_id* is the IP address of the ZENworks Primary Server from where you want to download the Personality Migration utility.

- **2** Download ZENworksPersonalityMigration.exe to a temporary location.
- **3** Run ZENworksPersonalityMigration.exe and follow the on-screen prompts to install it on your workstation.

2.3 Installing ZENworks Personality Migration by Using ZENworks Bundles

1 In your Web browser, access the following URL:

http://zenworks_primary_server_id/zenworks-setup/?pageId=tools.

The *zenworks_primary_server_id* is the IP address of your ZENworks Primary Server from where you want to download the Personality Migration utility.

- **2** Download ZenworksPersonalityMigration.exe to a temporary location.
- 3 Create a Windows bundle with an *Install File(s)* action by using the ZenworksPersonalityMigration.exe file located on the ZENworks server. Specify a destination folder on the managed device to install this file.

For example, you can specify the destination folder as C:\Install.

4 Add a *Launch Executable* action in the install set of the bundle that you created. In the General tab, specify the path where the ZENworksPersonalityMigration.exe file is located on the managed device in the *Command* option.

For example, if the ZENworksPersonalityMigration.exe file is located in C:\Install on the managed device, then the path is C:\Install\ZENworksPersonalityMigration.exe.

- **5** In the *Command Line Parameters*, enter /quiet to install Personality Migration without user intervention.
- 6 Click the *Advanced* tab, then do the following:

6a Set the Wait before proceeding to next action to When action is complete.

6b Set the *Executable security level* to *Run as secure system user*.

7 Assign this bundle to the managed device.

2.4 Installing the ZENworks Personality Migration Core

You can migrate a personality either by using a graphical user interface or by using a command line. To use the command line option, you need the ZENworks Personality Migration Core. The graphical user interface option and the Core option are installed automatically when you install ZENworks Personality Migration, or you can choose to install only the Core option.

You can install the ZENworks Personality Migration Core separately by using the ZenworksPersonalityMigration.exe /coreonly command. For more information, see Section 2.5, "Installation Options," on page 10.

2.5 Installation Options

The following table lists the options that can be used with the ZenworksPersonalityMigration.exe command:

 Table 2-1
 Installation Options

Option	Description
/?	Displays help and the available options
/passive	Displays the progress of installation; does not require user intervention
/quiet	Installs Personality Migration silently without the graphical user interface
/uninstall	Uninstalls ZENworks Personality Migration
/coreonly	Install ZENworks Personality Migration without using the Graphical User Interface
/repair	Repairs the installed version of ZENworks Personality Migration

IMPORTANT: The options listed are case sensitive.

3 Uninstalling Personality Migration

You can uninstall Personality Migration in any of the following ways:

- Section 3.1, "Uninstalling Personality Migration by Using the ZENworksPersonalityMigration.exe file," on page 13
- Section 3.2, "Uninstalling Personality Migration by Using the Command Line Utility," on page 13
- Section 3.3, "Uninstalling Personality Migration by Using Windows Add or Remove Programs," on page 13

IMPORTANT: Before uninstalling Personality Migration, ensure that you close the Personality Migration application and the Personality Migration template builder.

3.1 Uninstalling Personality Migration by Using the ZENworksPersonalityMigration.exe file

- 1 Go to the location where the ZENworksPersonalityMigration.exe file is located and doubleclick the file.
- 2 On the Welcome to ZENworks Personality Migration Setup page, click Next.
- **3** Select *Remove*, then click *Next*.

3.2 Uninstalling Personality Migration by Using the Command Line Utility

- 1 At the Windows command prompt, go to the location where the ZENworksPersonalityMigration.exe file is located.
- **2** Run the ZENworksPersonalityMigration.exe /uninstall command.

or

To perform a silent uninstallation, run the following command:

ZENworksPersonalityMigration.exe /uninstall /quiet

3.3 Uninstalling Personality Migration by Using Windows Add or Remove Programs

- 1 On the desktop, click *Start* > *Settings* > *Control Panel* > *Add or Remove Programs*.
- **2** In the Add or Remove Programs window, select *ZENworks Personality Migration*, then click *Remove*.

4 Manually Migrating Personality Settings

ZENworks Personality Migration allows you to store a user's personality and migrate the personality from a Windows device to another Windows device.

To manually migrate the personality settings, perform the following tasks in the order listed:

- Section 4.1, "Storing a User's Personality Settings and Data," on page 15
- Section 4.2, "Applying a User's Personality Settings and Data," on page 21

4.1 Storing a User's Personality Settings and Data

1 Before beginning the migration process, do the following:

- Ensure that the ZENworks Personality Migration is installed on the source device. For more information, see Section 2.2, "Installing ZENworks Personality Migration on Windows," on page 9.
- Close the applications whose settings you want to migrate. (You are also prompted to close any open applications upon launching ZENworks Personality Migration).
- □ If you are migrating system settings and user settings across interconnected devices without using an intermediate file, you must make sure that the Windows Firewall has been enabled to treat the Personality Migration software as an exception, so applications can interact with each other. For more information, see "Enabling ZENworks Personality Migration through the Windows Firewall" on page 19.
- □ If you want to migrate personality for multiple user accounts on the device, then log in as a user with administrator privileges.
- 2 Use one of the following methods to launch ZENworks Personality Migration:
 - Double-click the ZENworks Personality Migration shortcut icon on the desktop.
 - Click Start > All Programs > Novell ZENworks > ZENworks Personality Migration.

ZENworks Personality Migration				
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ZENworks® Personal	ity Migration			
	Welcome to ZENworks Personality Migration. The ZENworks Personality Migration wizard gui successfully migrate settings _data of a system.	des you to		
→₩	Select the operation you want to perform. If this is your old machine, choose Store. If this i machine choose Apply.	s the new		
	⊙_Store			
~ ← →Z	Collect settings and data from this computer to move to another computer.			
N				
ZENworks⊛ Personality Migration	Transfer settings and data collected from another computer to this computer.			
	Cancel < Back	<u>N</u> ext >		

- **3** Click *Store* to store the user account information, system settings, application settings and data of the source system to a PNP (Platform Neutral Package) file.
- **4** Click *Next* to search the source system for the user information and the installed applications whose settings you can migrate. This can take several minutes.

ZENworks Personality Migration	on	
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	By default, all users with valid profiles are selected. Deselect the accounts whose user info do not want to store.	rmation you
	Source Local Users V 🐏 biradmin V 😪 danju	
ZENworks® Personality Migration		
	<u>Cancel</u> <u>Sack</u>	<u>N</u> ext >

By default, all the user accounts listed are selected.

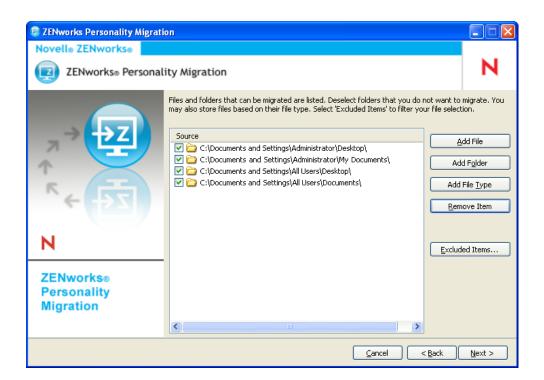
- **5** Deselect the user account whose settings you do not want to migrate
- 6 Click *Next* to deselect the system settings you do not want to migrate.

ZENworks Personality Migrati	on.	
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7 Click *Next* to deselect the application settings you do not want to migrate.

ZENworks Personality Migrati	on	
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	Application settings that can be migrated are listed. Deselect the settings that you do not migrate.	want to
_ → +> Z	Source	^
	Adobe Image: Construction of the second s	=
× ↔ → Z	Macromedia V 🌚 Macromedia Dreamweaver	
	Messenger	
N	🗄 🗹 🔇 Novell Groupwise Messenger	
ZENworks⊚ Personality Migration	Microsoft ✓ Microsoft Access ✓ Microsoft Excel ✓ Microsoft Frontpage Microsoft Internet Explorer	
-	Microsoft Outlook Evenance	~
	Cancel < Back	<u>N</u> ext >

8 Click *Next* to deselect the files and folders you do not want to migrate.



This page also enables you to add files, folders or files of a particular type to the list of migration files.

- 9 (Optional) Click *Add File* to add a file to migrate. The added file is listed in the *Source* column.
- **10** (Optional) Click *Add Folder* to add a folder to migrate. The added folder is listed in the *Source* column.
- 11 (Optional) Click Add File Type to specify the types of files you want to migrate.
- **12** (Optional) Click *Remove Item* to remove the highlighted item from the list of items to be migrated.
- 13 (Optional) Click Exclude Item to exclude any files and folders you do not want to migrate.
- 14 Click *Next*, then select the mode to transfer the settings and data. You can transfer the data either by Direct mode or File mode.
 - **Direct:** Provides real-time migration of settings and data between systems in the same subnet.

IMPORTANT: Do not migrate network settings in the Direct mode. For more information, see Appendix B, "Troubleshooting Personality Migration," on page 41. Alternatively, you can migrate the network settings in the File mode.

Continue with Section 4.1.1, "Transferring Data by Using Direct Mode," on page 19.

• **File:** Stores the migration settings and data in a PNP file. Specify the filename or click *Browse* to browse to and select the file to store the settings and data.

Continue with Section 4.1.2, "Transferring Data by Using File Mode," on page 20.

4.1.1 Transferring Data by Using Direct Mode

- 1 You must have performed Step 1 to Step 13 in Section 4.1, "Storing a User's Personality Settings and Data," on page 15.
- **2** Be sure that ZENworks Personality Migration is enabled through the Windows Firewall. If it is not enabled, see "Enabling ZENworks Personality Migration through the Windows Firewall" on page 19.
- **3** Select *Direct*, then click *Next*. The source system waits for the destination system to connect.

ZENworks Personality Migrati	ion	
Novell _® ZENworks _®		
ZENworks® Personal	ity Migration	N
	 Select the mode to transfer the settings and data. Direct Transfers settings and data directly between computers. Choose this option if your corconnected with a cable or over a network. File Save settings and data to a PNP File on a hard drive or network drive. Choose this option be burning the data to a CD or DVD. Select Advanced for options to control the size of the stored files or to password prote 	on if you will
ZENworks⊚ Personality Migration	ruments and Settings\dshubhashrea\Desktop\ZENworksPersonalityMigration.pnp	Browse
About	Cancel < Back	Next >

- **4** On the destination system where ZENworks Personality Migration is installed, select the source system whose settings and data you want to apply.
- **5** Click *Next* to apply the settings and data on the destination device.

Continue with Step 6 in Section 4.2, "Applying a User's Personality Settings and Data," on page 21.

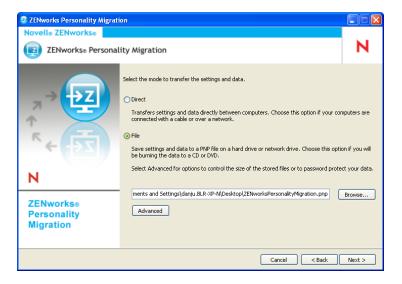
Enabling ZENworks Personality Migration through the Windows Firewall

If you are migrating personalities across devices on a network by using the Direct mode, you must enable the Windows Firewall to detect certain exceptions.

- **1** Click *Start* > *Settings* > *Control Panel*.
- 2 Double-click Windows Firewall to open the Windows Firewall dialog box.
- **3** Click the *Exceptions* tab.
- **4** In the *Programs and Services* list, check to see if ZENworks Personality Migration and ZENworks Personality Core exceptions are available and selected. If they are, proceed to Step 7.
- **5** If the exceptions are not available in the *Programs and Services* list, then click *Add Program*.
- 6 Browse to the Personality Migration installation folder and select the PersonalityMigration.exe and PersonalityMigrationCore.exe files.
- 7 Click OK.

4.1.2 Transferring Data by Using File Mode

- 1 You must have performed Step 1 to Step 13 in Section 4.1, "Storing a User's Personality Settings and Data," on page 15.
- 2 Select File.



3 Click Advanced to display the Advanced File Options dialog box.

Advanced File Option	15	
Span to multiple files: Use the following password	At the following size Never When necessary At the following size	
	OK Cancel	

ZENworks Personality Migration can store the settings and data from your system in multiple files. By default, it creates 650 MB files. The maximum span size is 2 GB. The *Span to multiple files* option allows you to control the size of the Personality Migration output files.

The *Password to encrypt the PNP file* option password protects the data files that Personality Migration generates. You are prompted for the password when you apply the settings on the destination machine.

- 4 Click OK to close the Advanced File Options dialog box.
- **5** Click *Next* to display the progress of the settings and files being stored.
- 6 Click *Next* to review the results. The errors are displayed in red color.
- 7 Click *Finish* to complete the store process.

4.2 Applying a User's Personality Settings and Data

- 1 Ensure that Personality Migration is installed on the destination device. For more information, see Section 2.2, "Installing ZENworks Personality Migration on Windows," on page 9.
- **2** Use one of the following methods to launch ZENworks Personality Migration on the system as follows:
 - Click the ZENworks Personality Migration shortcut icon on the desktop.
 - Click Start > All Programs > Novell ZENworks > ZENworks Personality Migration.

Novella ZENworksa ZENworksa Personality Migration	
ZENworks® Personality Migration	_
	I
Welcome to ZENworks Personality Migration. The ZENworks Personality Migration wizard guides you to successfully migrate settings_data of a system. Select the operation you want to perform. If this is your old machine, choose Store. If this is the new machine choose Apply. Store Collect settings and data from this computer to move to another computer.	
N Carter Settings and data collected from another computer to this computer. Transfer settings and data collected from another computer to this computer.	
Cancel < Back Next >	

- **3** Click *Apply* to apply the saved settings and data on the device.
- 4 Click *Next*, then select the mode to transfer the user's personality settings and data:

ZENworks Personality Migration	ion	
Novell _® ZENworks _®		
ZENworks® Personal	ity Migration	Ν
	Choose how to move the settings and data to this computer.	
Ν	Apply the settings and data stored in a file. Use Browse to find the PNP with the stored data.	settings and
ZENworks⊛ Personality Migration	C:\Documents and Settings\danju.BLR-XP-N\Desktop\ZENworksPersonalityMigratic	Browse
	<u>C</u> ancel < <u>B</u> ack	<u>N</u> ext >

- **Direct:** Provides real-time migration of settings and data between systems in the same subnet. The utility identifies and lists all the machines in the network that are ready to migrate their personalities. Continue with Step 5.
- File: Uses the migration settings and data stored in a PNP file. Click *Browse* to browse to and select the PNP file saved during the store operation. Skip to Step 7.
- 5 Select the source system whose settings and data you want to apply.
- 6 Click *Next*, then to select one of the following transfer options:
 - **Typical:** Lets you migrate all the selected settings and data of the user's profile from the source system to the destination system. If the user's account does not exist on the destination system, it is newly created with a blank password, if the administrator is logged in to the destination system. If the administrator is not logged in to the destination system, the selected settings are migrated to profile of the user who has logged in to the destination system.

Skip to Step 13.

- **Custom:** Lets you customize the personality settings and data before migrating to the destination system. You can choose to migrate the personality to different users or create new users on the destination system. Continue with Step 7.
- 7 Click Next.

ZENworks Personality Migratio	n		
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		information you do not want to apply. If there are mult of down menu to change the destination user account. Destination	ple users on
*	V 😫 blradmin V 😫 danju	Si biradmin Do Not Apply Si biradmin Si danju Si Guest Create a new user	×
Ν			
ZENworks⊛ Personality Migration			
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The Source column lists the user account information that was stored in the PNP file.

The Destination column lists the user accounts available on the current device.

If the administrator is logged in to the destination device, and the source user does not exist on the destination device, the source user account is automatically created on the destination device with a blank password.

IMPORTANT: The source user account is not created on the destination device if the Password Complexity policy is enabled on the destination device.

If the administrator is not logged in to the destination device, the selected settings are migrated to the profile of the user who has logged in to the destination device.

You can also do any of the following in the Destination column:

Select an existing user account to apply the personality settings to a different user.

For example, you can apply the personality settings of *blradmin* to the *Guest* user.

• Click *Create a new user* to create a new user account and apply the personalized settings to this newly created user. You are prompted to enter the username and the password for the new user.

NOTE

If the Password Complexity policy is enabled on the destination device, ensure to specify a password that matches the Password Complexity policy of the destination device.

- 8 Click Next. Deselect the system settings you do not want to migrate.
- 9 Click *Next*. Deselect the application settings you do not want to migrate.
- **10** (Optional) Double-click the application name in the *Destination* column and select a different application if you want to apply the personality settings across applications. For example, you can apply the FireFox bookmarks and settings to Internet Explorer or vice versa.
- 11 Click *Next*. Deselect the files settings you do not want to migrate.

- **12** (Optional) Double-click the filename in the Destination column to change the destination of the file.
- **13** Click *Next* to migrate the selected settings to the destination device. This step might take some time, depending on the amount of data migrated.
- **14** Review the results of the migration. Errors, if any, appear in red color.

5 Automatically Migrating Personality Settings

ZENworks Personality Migration provides automated migration for large-scale personality migrations from a Windows managed device to another Windows managed device across an enterprise.

To automatically migrate the personality settings, perform the following tasks in the order listed:

- Section 5.1, "Creating a Personality Template," on page 25
- Section 5.2, "Modifying an Existing Template," on page 36
- Section 5.3, "Automatically Migrating Personality Settings," on page 36
- Section 5.4, "Migrating Personality Settings by Using the Command Prompt," on page 37
- Section 5.5, "Command Prompt Options to Store and Apply Personalities," on page 38

5.1 Creating a Personality Template

Personality Migration uses a template to perform automated migrations by using the directive bundles. This provides an efficient migration method without stepping through the ZENworks Personality Migration user interface each time you want to perform a migration on a specific machine. Ensure that you use the same template for the store and apply process.

A template defines policies that describe to the ZENworks Personality Migration engine the migration rules for the following settings categories:

- Users
- System Settings
- Application Settings
- Files and Folders

The template communicates which items are to be saved from the source Windows machine into the PNP file, and which items are to be applied to the destination machine.

A template is an XML file that can be read and edited with any editor. However, using the Template Builder for ZENworks Personality Migration is a convenient way to build custom templates for migrations, so you can have standardized and consistent migration across an organization. You can create templates using the Template Builder.

5.1.1 Starting the Template Builder

1 On a supported Windows device, click *Start* > *All Programs* > *Novell ZENworks* > *ZENworks Personality Migration Template Builder*.

5.1.2 Using the Template Builder to Create a Template

The Template Builder consists of four tabs in addition to standard *File* options such as *New*, *Open*, and *Save*.

1 Open the Template Builder to display the default *Users* tab.

The Users tab options control template information for the user migration.

ZENworks Personality Migration Template I	Builder		
File			
D 📽 🖬 🙋			
Users System Applications Files			
Migrate the settings for the currently logged in user			
O Migrate the settings for all users			
◯ Add users to migrate		Add User	Delete User
Source	Destination		

2 Select one of the options described in the following table, depending on whether you want to migrate one user, all users, or a selected list of users.

Option	Description
Migrate the settings for the currently logged in user	Migrates the settings for the currently logged in user to another logged in user.
Migrate the settings for all users	Migrates all the settings selected in the template for all the user profiles in the system. Click <i>Exceptions</i> to list users you want to exclude from migration.
	Add User: Lets you select all the local users, the domain users, or a specific user to be excluded from migration. For example, if you do not want to migrate the administrator settings from any of the systems targeted for migration, click <i>Add User</i> , select <i>The following user</i> option, specify <i>administrator</i> , then click <i>OK</i> .
	Delete User: Lets you remove the user from the list of users excluded from migration.

Option	Description
Add users to migrate	This option allows you to explicitly list the profiles to migrate.
	Add User: Lets you select all the local users, the domain users, or a specific user to be migrated.
	You can also map a username on the source machine to a different username on the destination machine:
	1. Click Add User.
	Click The following user option and specify the username. Ensure that the username is a valid account on the host machine, such as user1.
	3. Click OK to display the username in the Source column.
	🗟 ZENworks Personality Migration Template Builder
	File Users System Applications Migrate the settings for all users Exceptions Add users to migrate Add User Delete User Add Users Source Destination Local Users All local users users Create User Named "user1"
	 From the drop-down list, click the destination of the newly added user displayed as <i>Create User Named "username" by default</i>. For example, <i>Create User Named "user1</i>". The user's account is created with a blank password on the destination device.
	IMPORTANT: The source user account is not created on the destination device if the Password Complexity policy is enabled on the destination device.

or

Select the *Create New User* option, and specify the username and the password to be created on the destination machine to which you want to migrate the personality settings. If the Password Complexity policy is enabled on the destination device, the password that you specify should match the password complexity of the destination device.

5. Click OK.

Delete User: Lets you remove the user from the list of users to be migrated.

3 Click the *System* tab, then deselect any settings you do not want to migrate.

ZENworks Personality Migration Template Builder	
File	
Users System Applications Files	
Select the system settings you want to migrate:	
Source	<u>^</u>
Appearance Image: Point state Image: P	m
□ □ Community □ □ Date and Regional Settings □ □ Date and Time □ □ Regional Settings Keyboard, Mouse and other Hardware □ □ □	>

The *System* tab controls the system settings to be migrated for each of the user accounts selected in the *Users* tab. By default, all the settings are selected.

To deselect all the options, right-click the *Source* panel and select the *Uncheck All* option. To select all the options in the *Source* panel, right-click and select the *Check All* option.

4 Click the *Applications* tab to display the list of all the applications you can migrate.

File Image: System Applications Files Users System Applications Files Select the application settings and the destination to which you want to migrate the settings: Source Image: Image	😨 ZENworks Personal	ty Migration Template Builder	
Users System Applications Files Select the application settings and the destination to which you want to migrate the settings: Source Destination Microsoft Word Microsoft Word Misrosoft Word MSN Messenger MSN Messenger MSN Messenger Mozilla	File		
Select the application settings and the destination to which you want to migrate the settings: Source Destination ✓ Microsoft Word Microsoft Word ✓ MSN Messenger MSN Messenger ✓ Firefox ✓ Firefox ✓ Mozilla Firefox ✓ Mozilla Mail Microsoft Internet Explorer ✓ Thunderbird Mozilla ✓ OpenOffice.org ✓ OpenOffice.org Writer OpenOffice.org Writer	D 🛩 🖬 💌		
Source Destination ✓ Microsoft Word Microsoft Word ✓ MSN Messenger MSN Messenger Mozilla Firefox ✓ Mozilla Firefox ✓ Mozilla Mail Microsoft Internet Explorer ✓ Mozilla Mail Microsoft Internet Explorer ✓ OpenOffice.org ✓ OpenOffice.org Writer	Users System Application	18 Files	
✓ Microsoft Word Microsoft Word ✓ MSN Messenger MSN Messenger ★ ✓ Firefox ✓ ★ ✓ Mozilla Firefox ★ ✓ Mozilla Mail Firefox ★ ✓ Mozilla Mail Microsoft Internet Explorer ★ ✓ Thunderbird Mozilla OpenOffice.org ✓ ✓ OpenOffice.org Writer OpenOffice.org Writer	Select the application sett	ngs and the destination to which you want to migrate the settings:	
Image: Mission matrix	Source	Destination	~
Mozilla Firefox ✓ ♥ Mozilla Firefox ✓ ♥ Mozilla Mail Microsoft Internet Explorer ♥ Thunderbird Mozilla OpenOffice.org ✓ ♥ OpenOffice.org Writer OpenOffice.org Writer	Microsoft Wor	Microsoft Word	
Image: Constraint of the second se	🗹 MSN Messeng	er MSN Messenger	
OpenOffice.org Writer OpenOffice.org Writer Palm Desktop	 ➡ ♥ Firefox ➡ ♥ Mozilla ➡ ♥ Mozilla Mail ➡ ♥ Thunderbird 	Firefox Microsoft Internet Explorer	
		Writer OpenOffice.org Writer	
Qualcomm	Palm Desktop	Palm Desktop	

To deselect all the options, right-click the *Source* panel and select the *Uncheck All* option. To select all the options, right-click the *Source* panel and select the *Check All* option.

- **5** Select an appropriate destination application from the drop-down list in the *Destination* column. ZENworks Personality Migration supports the migration of the application settings between:
 - Same applications of same version: Migrates settings between applications of the same version.such as from Microsoft Office 2003 to Microsoft Office 2003.
 - Same applications of different versions: Migrates settings from the source application to a
 destination application of higher version. such as from Microsoft Office 2003 to Microsoft
 Office 2007.
 - **Cross Applications:** Migrates settings from the source application to a destination application of similar type, such as from Internet Explorer to Firefox.

Before migration, ensure that the destination application is installed on the destination machine. An application setting selected for migration is ignored if it is not available on the source machine or the destination machine.

6 Click the *Files* tab to display settings for migrating data.

😨 ZENworks Personality Migrati	ion Template Builder	
File		
D 🛩 🖬 🙋		
Users System Applications Files		
Select the files and the destination to You may migrate the files based on th	which you want to migrate the files. e file type. Use Exclude Items to filter your file selection.	
Source	Destination	Add File
E:\trial\file1 Text.odt		
		Add Folder
		Add File <u>T</u> ype
		Remove litera
		<u>R</u> emove Item
		Exclude Items
L		

The Files tab allows you to set the rules for the migration of data.

IMPORTANT: Do not select to migrate the entire temp folder to the destination. Select only those files that you want to migrate. This is because the migration process utilizes the temp folder, and selecting the entire folder for migration displays error messages.

7 Click *Add File* to add a file to migrate.

ZENworks Personality Migration Temp	late Builder	
File		
Users System Applications Files		
Select the files and the destination to which you You may migrate the files based on the file type.		
Source	Destination	Add File
E:\trial\file1 Text.odt File to store: Enter the file path you wish to E:\trial\file1 Text.odt <u>Variables</u>	store, or click Browse to select it. You may use any of th Browse OK Cancel	Add Folder Add File <u>I</u> ype <u>R</u> emove Item

7a Click *Browse* to browse to and select the file you want to add for migration.

or

Click *Variables* to select a variable that maps to the location of the file you want to migrate. For example, if you want to migrate a desktop file named test.txt, click the *desktop* variable and append \test.txt to it.

If the variable is a directory, the path should end with a $\ \$ (backslash). For example, if you want to migrate the desktop directory, the variable is desktop.

- **7b** Click *OK* to list the file in the *Source* column.
- 7c Double-click the filename in the *Source* column to open the File Destination dialog box.

😨 ZENworks Personality Migration Template Builder		
File		
Users System Applications Files		
Select the files and the destination to which you want to migrate the files. You may migrate the files based on the file type. Use Exclude Items to filter your file so	election.	
Source Destination	[Add File
晉E:\trial\file1 Text.odt		Add Folder
File Destination		Add File <u>Type</u>
		<u>R</u> emove Item
Source: E:\trial\file1 Text.odt		
Destination:	<u>B</u> rowse	Exclude Items
<u>V</u> ariables OK <u>C</u> ancel		

7d Click *Browse* to browse to and select the destination location for the file migration

or

Click *Variables* to select a variable that maps to the destination location. For example, if you want to migrate the file named file1 to the favorites directory, click the *favorites* variable and append \file1 to it.

If the variable is a directory, the path should end with a $\ \$ (backslash). For example, if you want to migrate the desktop directory, the variable is desktop.

- 7e Click OK.
- 8 Click *Add Folder* to add a folder to migrate.

ZENworks Personality Migration Templ	ate Builder	
File		
Users System Applications Files		
Select the files and the destination to which you w You may migrate the files based on the file type. I		
Source	Destination	Add File
of the variables that ŻENworks E:\trial	store, or click Browse to select it. You may use any Personality Migration provides in the path. Browse OK Cancel	Add Folder Add File <u>I</u> ype Remove Item Exclude Items

8a Click *Browse* to browse to and select the folder you want to add for migration.

or

Click *Variables* to select a variable that maps to the location of the folder you want to migrate. For example, if you want to migrate a desktop folder testfolder1, click the %desktop% variable and append \testfolder1 to it.

If the variable is a directory, the path should end with a $\ \$ (backslash). For example, if you want to migrate the desktop directory, the variable is desktop.

- **8b** Click *OK* to list the folder in the *Source* column.
- **8c** Double-click the folder name in the *Source* column to open the Folder Destination dialog box.

😨 ZENworks Personality Migration	Template Builder	
File		
Lisers Sustem Applications Files		
Select the files and the destination to which	n you want to migrate the files. type. Use Exclude Items to filter your file selection.	
Source	Destination	Add File
智E:\trial\file1 Text.odt 同E:\trial\		Add Folder
Folder Destination		Add File <u>Type</u> <u>R</u> emove Item
Source: 🛅 E:\trial\		Exclude Items
Destination:	<u>B</u> rowse	
Variables	OK Cancel	

8d Click *Browse* to browse to and select the destination location to migrate the folder.

or

Click *Variables* to select a variable that maps to the destination location. For example, if you want to migrate the folder named folder1 to the programfiles directory, then click the *programfiles* variable and append the \folder1 name to it.

If the variable is a directory, the path should end with a $\ \$ (backslash). For example, if you want to migrate the desktop directory, the variable is desktop.

- 8e Click OK.
- 9 Click Add File Type to add the types of files you want to migrate.

ZENworks Personality Migration Template Builder	
File	
Users System Applications Files	
Select the files and the destination to which you want to migrate the files. You may migrate the files based on the file type. Use Exclude Items to filter your file selection.	
Source Destination	Add File
같 E:\trial\file1 Text.odt	Add Folder
😨 File Types	Add File <u>Type</u>
In Folder: Local Hard Drives (C:;E:) Browse	<u>R</u> emove Item
	Exclude Items
OpenOffice.org Calc Documents	
OK <u>C</u> ancel	

- **9a** In the *In Folder* field, type the name or click *Browse* to browse to and select the folder. By default, all the local hard drives are displayed in this field.
- **9b** (Optional) If you need to add a file type, click *Add*, then specify the file type, such as . INI.
- **9c** Select the file types you want to migrate, then click *OK* to list the file types in the *Source* column.
- **9d** Double-click the file type in the *Source* column to open the File Type Destination dialog box.

👳 ZENworks Personality Migration Temp	late Builder	
File		
🗅 😅 🖬 [💇		
Users System Applications Files		
Select the files and the destination to which you w You may migrate the files based on the file type.	want to migrate the files. Use Exclude Items to filter your file selection.	
Source	Destination	Add File
智E:\trial\file1 Text.odt C:\trial\ E:\trial\		Add Folder
All Audio Files (".₩MA; ".MP3)		Add File <u>Type</u>
File Type Destination		Remove Item
Source: Source		Exclude Items
Destination: 	OK Cancel	

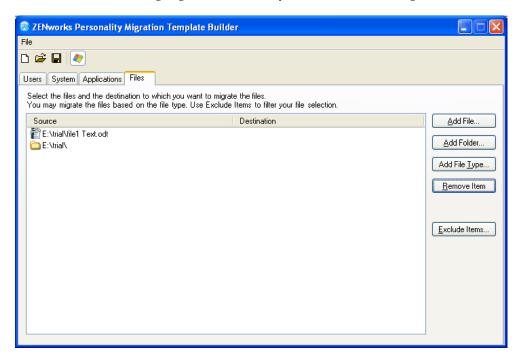
9e Click *Browse* to browse to and select the destination location for the files.

or

Click Variables to select a variable that maps to the destination location.

For more information on variables, see Appendix E, "Understanding Variables," on page 55.

- 9f Click OK.
- **10** (Optional) Remove any files or folders that you do not want to migrate.
 - **10a** In the *Source* column, highlight the item that you do not want to migrate.



10b Click *Remove Item*.

11 (Optional) Exclude any files and folders you do not want to migrate.

11a Click *Exclude Items* to display the Exclude Files and Folders dialog box.

E:\trial\file1 Text.odt E:\trial\ Exclude Files and Folders Add Select the files and folders you wish to exclude. You may also exclude files based on their file type. Add File E:\trial\file1 Text.odt Add File	
Users System Applications Files Select the files and the destination to which you want to migrate the files. You may migrate the files based on the file type. Use Exclude Items to filter your file selection. Source Destination Extra Viel Files and Folders Extra Viel Files and Folders Select the files and folders you wish to exclude. You may also exclude files based on their file type. Select the files and folders you wish to exclude. You may also exclude files based on their file type. Extra Viel Text odt Add File Add File Exclude Extra Viel Text odt	
Select the files and the destination to which you want to migrate the files. You may migrate the files based on the file type. Use Exclude Items to filter your file selection. Source Destination Add Add Exclude Files and Folders Select the files and folders you wish to exclude. You may also exclude files based on their file type. ExtradVile1 Text.odt Add File Add File Exclude ExtradVile1 Text.odt Exclude ExtradVile1 Text.odt Exclude ExtradVile1 Text.odt Exclude	
You may migrate the files based on the file type. Use Exclude Items to filter your file selection. Source Destination Add E:\trial\file1 Text.odt Select the files and Folders Add Select the files and folders you wish to exclude. You may also exclude files based on their file type. Add File Add File E:\trial\file1 Text.odt Add File Add File Exclude	
E:\trial\file1 Text.odt Add E:\trial\ Exclude Files and Folders Select the files and folders you wish to exclude. You may also exclude files based on their file type. Add File E:\trial\file1 Text.odt Add File E:\trial\file1 Text.odt Exclude Files and Folders	
E:\trial\ E:\trial\ Exclude Files and Folders Add Select the files and folders you wish to exclude. You may also exclude files based on their file type. Add File E:\trial\file1 Text.odt Add File Exclude Files	d File
Select the files and folders you wish to exclude. You may also exclude files based on their file type. Add File E:\trial\file1 Text.odt Add File Add File Add File	Folder
Eemove Item	Folder ile <u>Iype</u> ove Item

11b Select the options you want to use to exclude items:

- Add Files: Click *Add File*, then select the files to be excluded from the migration.
- Add Folder: Click Add Folder, then select the folders to be excluded from the migration.
- Add File Type: Click *Add File Type,* then select the types of files to be excluded from the migration.
- **Remove Item:** Click *Remove Item* to remove the item from the exclusion list and include it in the migration.

11c Click OK.

12 Click *File* > *Save* to save the template as an .xml file.

5.2 Modifying an Existing Template

The ZENworks Personality Migration Template Builder also allows you to modify existing templates.

- 1 Click *File > Open*, then open the template you want to modify.
- 2 Make the required changes.
- **3** Save the template.

5.3 Automatically Migrating Personality Settings

Use directive bundles for enterprise-scale migrations of personality settings from a Windows device to another Windows device. Before you begin the migration process, ensure that the ZENworks 11 Agent is installed on the device.

When you create bundles by using the Store Personality or Apply Personality actions, the bundles always run as a dynamic administrator. For more information, see "Actions" in the ZENworks 11 SP3 Software Distribution Reference.

NOTE: You must not launch multiple personality migration bundles at the same time on the same device. If you do so, the bundles are not launched correctly. The log of the bundle that was first launched is the only log stored in the personalitylog.xml file. Also, the dynamic administrator user profiles for the bundles are not deleted. You must manually delete them.

1 Create a Store Personality action.

For more information, see "Creating Bundles" in the ZENworks 11 SP3 Software Distribution *Reference*.

2 Assign this bundle to a user or a device, whose user's personality needs to be migrated.

For more information on assigning the bundle, see "Assigning Existing Bundles to Users" in the ZENworks 11 SP3 Software Distribution Reference.

3 Create an Apply Personality action.

For more information, see "Creating Bundles" in the ZENworks 11 SP3 Software Distribution *Reference*.

4 Assign this bundle to the user to whom you want to apply the personality.

For more information on assigning the bundle, see "Assigning Existing Bundles to Users" in the ZENworks 11 SP3 Software Distribution Reference.

The personality settings are applied to the user on the destination system when the Apply Personality action is launched.

IMPORTANT: After applying the personalities, reboot the devices for the personalities to take effect. In order to ensure this, add the Reboot/Shutdown action to the bundle. For more information, see "Creating Bundles" in the ZENworks 11 SP3 Software Distribution Reference.

5.4 Migrating Personality Settings by Using the Command Prompt

Before beginning the migration process, do the following:

- Ensure that the ZENworks Personality Migration is installed on the source device. For more information, see Section 2.2, "Installing ZENworks Personality Migration on Windows," on page 9.
- Close the applications whose settings you want to migrate. (You are also prompted to close any open applications upon launching ZENworks Personality Migration).

To migrate the personality settings by using the command prompt:

1 Run the migration program as an administrator:

Method 1:

- 1. Open a command prompt in Windows by clicking *Start > All Programs > Accessories*. Rightclick *Command Prompt*, then click *Run as Administrator*.
- 2. Change to the ZENworks Personality Migration installation directory.

Method 2:

- 1. In the directory where you have installed Personality Migration, right-click the PersonalityMigrationCore.exe file.
- 2. Click *Properties* > *Compatibility*.
- 3. In the Privilege Level group, select *Run the program as an administrator*, then click *OK*.

- 4. Open a command prompt in Windows by clicking *Start > All Programs > Accessories > Command Prompt*.
- 5. Change to the ZENworks Personality Migration installation directory.

2 On the source device, store the personality by using the following command:

PersonalityMigrationCore.exe --store --template=value --file=value

You can also use the password, span-size, no-span, and log options. However, these are optional. For example,

```
PersonalityMigrationCore.exe --store --template=C:\template.xml --
file=C:\users.pnp --log=C:\users.log
```

For more information on options, see Section 5.5, "Command Prompt Options to Store and Apply Personalities," on page 38.

3 On the destination device, apply the personality by using the following command:

PersonalityMigrationCore.exe --apply --template=value --file=value

You can also use the password and log options. However, these are optional. For example,

```
PersonalityMigrationcore.exe --apply --template=C:\template.xml --
file=C:\users.pnp --log=C:\users.log
```

For more information on options, see Section 5.5, "Command Prompt Options to Store and Apply Personalities," on page 38.

5.5 Command Prompt Options to Store and Apply Personalities

Option	Description/Value
file	The complete path and the name of the PNP file
template	The complete path and the name of the template
span-size	The size of spanned files in megabytes (MB)
	The default span-size is 650 MB and the maximum span-size is 2 GB
no-span	Migrates personalities without span
password	The password to access the PNP file
with-options	The filename in which the command line parameters are stored when a command exceeds 256 characters
log	The complete path and name of the log file

Table 5-1	Command Prompt Options
-----------	------------------------

A Best Practices

The following sections explain the best practices to follow while using the Personality Migration utility:

- Section A.1, "Storing and Applying Personalities," on page 39
- Section A.2, "Setting the Length of the Computer Name," on page 39

A.1 Storing and Applying Personalities

After changing any system settings, ensure that you restart your device before storing the personality. Similarly, ensure that you restart your device before and after applying the personality. This is because certain system settings are applied only after restarting the device.

A.2 Setting the Length of the Computer Name

The name of the computer on which you are storing the personality must be less than or equal to 15 characters. This is because the maximum number of characters that you can specify for a computer name is set to 15 in NetBIOS.

B Troubleshooting Personality Migration

This section provides solutions to problems you might encounter while working with Personality Migration:

- "The network connection is lost while using Direct mode to migrate network settings from the source device to the destination device when both the devices are in the same subnet" on page 41
- "How do I enable debug logging for settings migration in Personality Migration?" on page 41
- "Where do I find the Personality Migration log files?" on page 41
- "The Personality Migration application hangs" on page 42
- "Migration of the archive.pst file from a customized location in Microsoft Outlook fails" on page 42

The network connection is lost while using Direct mode to migrate network settings from the source device to the destination device when both the devices are in the same subnet

Source: ZENworks Configuration Management; Personality Migration.

- Explanation: Do not migrate the network settings from the source machine to the destination machine in Direct mode. This is because the destination machine obtains the same network settings as the source machine, so it disconnects from the source and stops the migration process.
 - Action: Use File mode to migrate network settings.
 - Action: If you are required to use Direct mode to perform the migration, deselect the *Network Settings* option.

How do I enable debug logging for settings migration in Personality Migration?

- Source: ZENworks Configuration Management; Personality Migration.
- Action: In the *ZENworksPersonalityMigration_Installation_Path*\App.config file, set the value of the Enable_Debug parameter to True. The default value is False.

Where do I find the Personality Migration log files?

Source: ZENworks Configuration Management; Personality Migration.

Action: If Personality Migration is executed as a standalone application you can find the PersonalityMigration*.xml log file in the following location: %appdata%\Novell\PersonalityMigration\PersonalityMigration\

If Personality Migration is executed by using the Store/Apply Action through ZENworks Configuration Management you can find the PersonalityLog.xml file in the

ZENworks_Configuration_Management_Installation_Path\Novell\Zenworks\Logs\PersonalityMigration directory on your device.

The Personality Migration application hangs

Source: ZENworks Configuration Management; Personality Migration.

- Explanation: If you try to uninstall Personality Migration when the application is still open, the application hangs. A dialog box appears that allows you to either *Exit*, *Cancel, Ignore,* or *Retry* the uninstallation process.
- Possible Cause: You clicked *Ignore*.
 - Action: Before uninstalling Personality Migration, ensure that the Personality Migration application is closed.

For more information on how to uninstall Personality Migration, see Chapter 3, "Uninstalling Personality Migration," on page 13.

Migration of the archive.pst file from a customized location in Microsoft Outlook fails

Source: ZENworks Configuration Management; Personality Migration.

- Possible Cause: You stored or applied the Microsoft Outlook settings from a non-administrator's account.
 - Action: Store and apply the Microsoft Outlook settings from an administrator's account.

If you have installed Personality Migration as a standalone application, the following settings can be migrated only by an administrator:

Туре	Settings
System Settings	Fonts
	FontInstall
	FontDPI
	SystemFonts
	Mouse pointer
	DefaultConnectionName (Internet Explorer, Connections)
	ResetTimeServer
	ResetFileServer
	SoundFilesLocation (Sound files for default settings)
	TimeZone
	AutoAdjustForDSTIsSet
	AutoAdjustForDST
	SyncSettings (Auto time sync)
	NTPSync
	NTPServerAddress
	DefaultNTPServer
	UseSimpleFileSharing
	Trash (Recycle Bin option)
Microsoft Outlook Settings	Archive.pst file
Microsoft Windows Login Screen Settings	EnableFastSwitching
	WelcomeScreen
	LoginBackgroundColor
	WelcomeScreenPictures
	PasswordHints
Microsoft Publisher Application Settings	ResearchParentalControlPassword
	DisableNonFilteredResearchSites

 Table C-1
 Settings for Administrators to Migrate

Туре	Settings
Network Settings	NetworkCards DNS IPFilterSecurity HostsFile LMHostsFile
Power and Energy Settings	EnableHibernate GlobalPowerPolicy
Files and Registries Settings	System files All user documents All mounted and unmounted registries

D Supported Settings in Personality Migration

The following sections list the settings that you can migrate by using Personality Migration:

- Section D.1, "System Settings," on page 45
- Section D.2, "Application Settings," on page 46

D.1 System Settings

You can migrate the following system settings with ZENworks Personality Migration:

Categories	Settings	
Accessibility	Accessibility	
Appearance	Appearance	
	Desktop Icons	
	Fonts	
	 Folder Options 	
	Login Screen	
	Screen Saver	
	Task Bar	
	 Wallpaper 	
Date and Regional Settings	Date and Time	
	 Regional Settings 	
Keyboard, Mouse and Other Hardware	 Keyboard 	
	Mouse	
	 Power Options 	
	Local Printers	
	NOTE: ZENworks 11 does not support migrating of a network printer although you can select it.	

 Table D-1
 System Settings

Categories	Settings	
Network	 Dialup 	
	 Mapped Drives 	
	 Networking 	
	Sharepoints	
Sounds and Multimedia	 Sounds 	

NOTE

- While migrating system settings such as themes that are unavailable in the operating system on the destination device, then after migration, the default theme of the operating system on the destination device is applied.
- As a part of *Desktop* settings migration, you can migrate only *Desktop Icons* settings and *Icon* layout.
- If the icons are to be migrated it can be achieved only by migrating the user's *Desktop Folder* from *File and Folder Migration* wizard. If a particular file(s) or software(s) do not exist in the destination system, then the corresponding icon(s) will not be migrated.

D.2 Application Settings

Review the following sections to understand the application settings and versions that you can migrate by using ZENworks Personality Migration:

- Section D.2.1, "Adobe Applications," on page 46
- Section D.2.2, "Corel Applications," on page 47
- Section D.2.3, "IBM Applications," on page 47
- Section D.2.4, "Microsoft Applications," on page 47
- Section D.2.5, "Palm Applications," on page 49
- Section D.2.6, "Qualcomm Applications," on page 49
- Section D.2.7, "Research in Motion Applications," on page 49
- Section D.2.8, "Sun Applications," on page 50
- Section D.2.9, "America Online Applications," on page 50
- Section D.2.10, "GAIM Applications," on page 50
- Section D.2.11, "Mozilla Foundation Applications," on page 51
- Section D.2.12, "OpenOffice.org Applications," on page 52

D.2.1 Adobe Applications

You can migrate settings for the following applications with ZENworks Personality Migration:

- Acrobat 7.0 / 8.0
- Reader 6.0 / 7.0 / 8.0
- Illustrator 9.0 / 10.0 / 11.0 / 12.0
- ImageReady 7.0.1 / 8.0 / 9.0

- InDesign 2.0 / 3.0 / 4.0
- PageMaker 7.0
- Photoshop 7.0 / 8.0 / 9.0
- Dreamweaver 8.0 / MX / MX 2004
- Fireworks 8.0 / MX
- Flash 8.0 / MX
- Freehand 10.0 / MX

D.2.2 Corel Applications

You can migrate settings for the following applications with ZENworks Personality Migration:

• Paint Shop Pro 10.0

D.2.3 IBM Applications

You can migrate settings for the following applications with ZENworks Personality Migration:

• Lotus Notes 6.5

D.2.4 Microsoft Applications

You can migrate settings for the following applications with ZENworks Personality Migration:

- Access 2000 / 2002 / 2003 / 2007
- FrontPage 2000 / 2002 / 2003 / 2007
- Word 2000 / 2002 / 2003 / 2007

You can migrate the following settings for Word:

- Custom Dictionaries
- Spelling and Grammar Checking Options
- Autocorrect Entries and Options
- Change Tracking Options
- Document Display Options
- Print Options
- Default Template
- Toolbars
- Assistant Options
- Internet Explorer 5.0 / 5.5 / 6.0 / 7.0 / 8.0

You can migrate the following settings for Internet Explorer:

- Homepage
- Favorites
- Cookies (store only)
- Cookie Permissions
- Custom Fonts and Colors

- Pop-up Permissions
- Proxy Settings
- Language Settings
- Security Settings
- Advanced Settings
- MSN Messenger 7.0 / 7.5 / 8.0
- Office Shortcut Bar 2000 / 2002
- Outlook 2000 / 2002 / XP / 2003 / ![Prema: new feature added for the 11.1 release] / You can migrate the following settings for Outlook:

Settings	Options
Email	Account Details: Mail server name and login names
	 Account Passwords (Store only)
	 E-Mail messages and Directory structure
	 E-Mail marked as Read or Unread
	 Security Options: Connect via SSL, secure authentication
	Signatures
	 Composition preferences (HTML, rich text, or plain text)
	 Account settings such as Leave on Server and Server timeout
	 Incoming mail rules (Outlook to Outlook only)
	 Frequency of sending/receiving messages (Outlook to Outlook only)
Calendar	Calendar Entries
	 Reminder Time and Options
	Appointment Recurrence Options
	 Work Day and Week Settings
Contact	Contact Entries
	Distribution List Entries
	 Default Contact Display Name
	Default Contact Sort Order
Task	Task Entries
	Reminder Time Options
	Task Recurrence Options

NOTE:

- To migrate the Microsoft Outlook archive.pst file from a customized location, store and apply the Microsoft Outlook settings from an administrator's account.
- Outlook Express 5.0 / 6.0

You can migrate the following settings for Outlook Express:

Settings	Options
Email	 Account Details: Mail server name and login names
	 Account Password (Store only)
	E-Mail messages
	 E-Mail marked as Read or Unread
	 Security Options: Connect via SSL, secure authentication
	Signatures
	 Composition preferences (HTML, rich text, or plain text)
	 Account settings such as Leave on Server and Server timeout
	Email Directory Structure
Contact	Contact Entries
	 Distribution List Entries

- Project 2000 / 2003 / 2007
- Publisher 2002 / 2003 / 2007
 NetMeeting 3.0
- Visio 2000 / 2002 / 2003 / 2007
- Windows Media Player 9.0 / 10.0
- Windows Media Player Audio 8.0
- Windows Media Player Video
- Mail
- Infopath

D.2.5 Palm Applications

You can migrate settings for the following applications with ZENworks Personality Migration:

• Palm Desktop 4.0 / 4.1

D.2.6 Qualcomm Applications

You can migrate settings for the following applications with ZENworks Personality Migration:

• Eudora 6.2

D.2.7 Research in Motion Applications

You can migrate the following applications with ZENworks Personality Migration:

• BlackBerry Desktop 4.0 / 4.1

D.2.8 Sun Applications

You can migrate the following applications with ZENworks Personality Migration:

• StarOffice Writer 8.0

D.2.9 America Online Applications

You can migrate the following applications with ZENworks Personality Migration:

• AOL Instant Messenger 6.0

You can migrate the following settings for AOL Instant Messenger:

Application	Settings
AOL Instant Messenger	1. Account Information
	 Screen Names
	 Password Preferences
	Autologin Preferences
	 Connection and Proxy Settings
	2. Account Settings
	 Buddy List Preferences
	 Privacy Options
	 Sign in Options
	 Notification Options
	 Notification Sound Files
	 IM/Chat Preferences
	 Font and Window Color Options
	 Away/Idle Messages and Options
	Stock Ticker Information

D.2.10 GAIM Applications

You can migrate the following applications with ZENworks Personality Migration:

• GAIM 1.2 / 1.3 / 1.4 / 1.5 / 2.0

You can migrate the following settings for GAIM:

Application	Settings
GAIM	1. Account Information
	Screen Names
	 Password Preferences
	 Autologin Preferences
	 Connection and Proxy Settings
	 Protocol and Server Settings
	2. Account Settings
	 Buddy List Preferences
	 Notification Options
	 Notification Sound Files
	 IM/Chat Preferences
	 Away/Idle Messages and Options
	 Message Format Options

D.2.11 Mozilla Foundation Applications

You can migrate the following applications with ZENworks Personality Migration:

• Firefox 0.9 / 0.10 / 1.0 / 1.5 / 2.0 / 3.0.x / 3.5.x

You can migrate the following settings for Firefox:

- Homepage
- Bookmarks
- Cookies
- Cookie Permissions
- Custom Fonts and Colors
- Pop-up Permissions
- Proxy and Connection Settings
- Language Settings
- Download Manager Options
- Advanced Settings
- Mozilla 1.7 / 1.8

You can migrate the following settings for Mozilla:

- Homepage
- Bookmarks
- Cookies
- Cookie Permissions
- Custom Fonts and Colors
- Pop-up Permissions

- Proxy Settings
- Language Settings
- Download Manager Options
- Advanced Settings
- Mail 1.6 / 1.7 / 1.8

You can migrate the following settings for Mail:

Settings	Options
Email	 Account Details: Mail server name and login names
	 Account Passwords
	 E-Mail messages and Directory Structures
	 E-Mail marked as Read or Unread
	 Security Options: Connect via SSL, secure authentication
	Signatures
	 Composition preferences (HTML or Plain text)
	 Account settings such as Leave on Server and Server timeout
	 Incoming Mail Rules (from Mozilla/Thunderbird only)
Contact	Contact Entries

• Thunderbird 0.8 / 1.0 / 1.5

You can migrate the following settings for Thunderbird:

Settings	Options
Email	 Account Details: Mail server name and login names
	 Account Passwords
	 E-Mail messages and Directory Structures
	 E-Mail marked as Read or Unread
	 Security Options: Connect via SSL, secure authentication
	Signatures
	 Composition preferences (HTML or Plain text)
	 Account settings such as Leave on Server, and Server timeout

D.2.12 OpenOffice.org Applications

You can migrate the following applications with ZENworks Personality Migration:

• OpenOffice.org Writer 1.1 / 2.0

You can migrate the following settings for OpenOffice.org Writer:

- Custom Dictionaries
- Spell Check Options
- Autocorrect Entries and Options
- Change Tracking Options
- Document Display Options
- Default Template
- Toolbars
- Filepaths

Understanding Variables

Variables are strings that contain paths to system directories such as Program Files and My Pictures. These variables are enclosed by the percent (%) symbol. The values for these variables are automatically set when Personality Migration starts.

For example, the %*os*% variable expands the directory where the operating system is installed on the device. For more information on how to migrate the variables, see Section 5.1.2, "Using the Template Builder to Create a Template," on page 26.

The following table describes the variables that are used in Personality Migration. The table lists the values for Windows XP and Windows 7, but the variables can be used on all supported operating systems. The examples assume that the operating systems are installed on the C:\ drive.

Variable	Description	Value for Windows XP	Value for Windows 7
applicationdata	The Application Data directory that contains application-specific data for the current user	C:\Documents and Settings\username\A pplication Data	C:\Users\username\ AppData\Roaming
commonapplicationdata	The Application Data directory that is common to all users	C:\Documents and Settings\All Users\Application Data	C:\ProgramData
commondesktop	The Desktop directory that is common to all users	C:\Documents and Settings\All Users\Desktop	C:\Users\Public\De sktop
commondocuments	The Documents directory that contains documents that are common to all users	C:\Documents and Settings\All Users\Documents	C:\Users\Public\Do cuments
commonprogramfiles	The Common Files directory that contain files common to various applications	C:\Program Files\Common Files	C:\Program Files\Common Files
commonstartmenu	The Start Menu directory that contains the Start menu items common to all users	C:\Documents and Settings\All Users\Start Menu	C:\ProgramData\Mic rosoft\Windows\Sta rt Menu
computername	Name of the device	If the hostname is <i>abc</i> , the value of the variable is <i>abc</i>	

Variable	Description	Value for Windows XP	Value for Windows 7
cookies	The Cookies directory that contains the browser cookies	C:\Documents and Settings\username\C ookies	C:\Users\ username \AppData\Roaming\M icrosoft\Windows\C ookies
desktop	The logical desktop for the current user	C:\Documents and Settings\ username \Desktop\	C:\Users\username\ Desktop\
favorites	The Favorites directory that contains the favorite items for the current user	C:\Documents and Settings\ username \Favorites	C:\Users\ username\Favorites
fonts	The Fonts directory that contains system fonts	C:\WINDOWS\Fonts	C:\WINDOWS\Fonts
history	The History directory that contains the browser history for the current user	C:\Documents and Settings\ username\Local Settings\History	C:\Users\ username \AppData\Local\Mic rosoft\Windows\His tory
internetcache	The Temporary Internet Files directory that contain the temporary Internet files for the current user	C:\Documents and Settings\username\L ocal Settings\Temporary Internet Files	C:\Users\username\ AppData\Local\Micr osoft\Windows\Temp orary Internet Files
localapplicationdata	The directory that contains the local application- specific data that is used by the current user	C:\Documents and Settings\ username \Local Settings\Applicatio n Data	C:\Users\ username \AppData\Local
mymusic	The My Music directory for the current user	C:\Documents and Settings\ username\My Documents\My Music	C:\Users\ username\Music
mypictures	The My Pictures directory for the current user	C:\Documents and Settings\ username\My Documents\My Pictures	C:\Users\ username\Pictures
myvideo	The My Video directory for the current user	C:\Documents and Settings\username\M y Documents\My Videos	C:\Users\username\ Videos
os	The Windows install directory	C:\WINDOWS	C:\Windows
personal	The directory that contains the user's documents	C:\Documents and Settings\username\M y Documents	C:\Users\username\ Documents
profile	The directory that contains the current user's profile	C:\Documents and Settings\username	C:\Users\username

Variable	Description	Value for Windows XP	Value for Windows 7
profiles	The directory that contains the All Users profile	C:\Documents and Settings	C:\Users
programs	The Programs directory	C:\Documents and Settings\username\S tart Menu\Programs	C:\Users\username\ AppData\Roaming\Mi crosoft\Windows\St art Menu\Programs
quicklaunch	The Quick Launch directory	C:\Documents and Settings\username\A pplication Data\Microsoft\Inte rnet Explorer\Quick	C:\Users\username\ AppData\Roaming\Mi crosoft\Internet Explorer\Quick Launch
recent	The directory that contains shortcuts to the documents recently used by the user	C:\Documents and Settings\username\R ecent	C:\Users\username\ AppData\Roaming\Mi crosoft\Windows\Re cent
sendto	The SendTo directory that contains the Send To menu items	C:\Documents and Settings\username\S endTo	C:\Users\username\ AppData\Roaming\Mi crosoft\Windows\Se ndTo
startmenu	The Start Menu directory that contains the Start menu items	C:\Documents and Settings\username\S tart Menu	C:\Users\username\ AppData\Roaming\Mi crosoft\Windows\St art Menu
startup	The Startup directory that contains the startup items for the user	C:\Documents and Settings\username\S tart Menu\Programs\Start up	C:\Users\username\ AppData\Roaming\Mi crosoft\Windows\St art Menu\Programs\Star tup
system	The System directory	C:\WINDOWS\system32	C:\WINDOWS\system3 2
tempdirectory	The Temp directory that contains the temporary files	C:\DOCUME~1\usernam e\LOCALS~1\Temp\	C:\Users\username\ AppData\Local\Temp \
templates	The Template directory that stores document templates	C:\Documents and Settings\username\T emplates	C:\Users\username\ AppData\Roaming\Mi crosoft\Windows\Te mplates
username	The name of the currently logged-in user	If the username is <i>abc</i> , the value of the variable is <i>abc</i> .	If the username is <i>abc</i> , the value of the variable is <i>abc</i> .

Cross-User Migration Scenarios

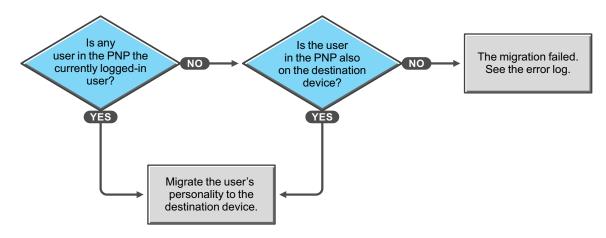
The flowcharts in this section describe the various scenarios you might encounter while migrating user personalities.

- Section F.1, "Migration Scenarios If the PNP file has the personalities of all users," on page 59
- Section F.2, "Migration Scenarios If the PNP file has the personality of the currently logged-in user," on page 60
- Section F.3, "Migration Scenarios If the PNP File has the Personality of a Specific User," on page 62
- Section F.4, "Migration Scenarios If the PNP File has the Personalities of Multiple Specific Users," on page 63

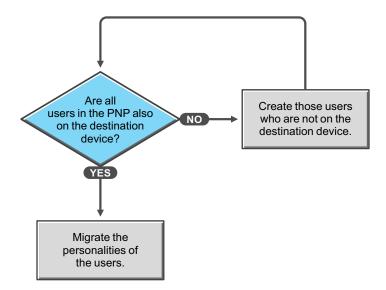
F.1 Migration Scenarios If the PNP file has the personalities of all users

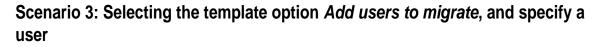
- Scenario 1: Selecting the template option Migrate the settings for the currently logged in user
- Scenario 2: Selecting the template option All users to migrate
- Scenario 3: Selecting the template option Add users to migrate, and specify a user

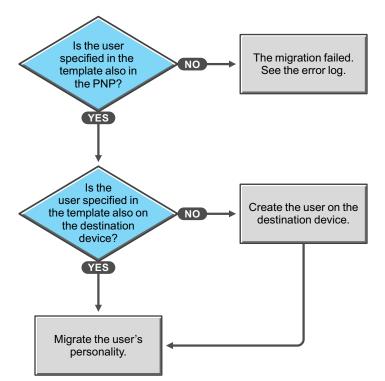
Scenario 1: Selecting the template option *Migrate the settings for the currently logged in user*



Scenario 2: Selecting the template option All users to migrate







F.2 Migration Scenarios If the PNP file has the personality of the currently logged-in user

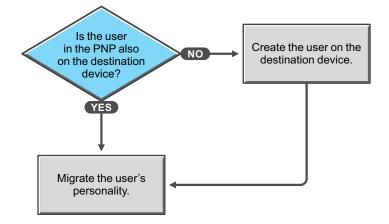
• Scenario 4: Selecting the template option Migrate the settings for the currently logged in user

- Scenario 5: Selecting the template option All users to migrate
- Scenario 6: Selecting the template option Add users to migrate, and you specify a user

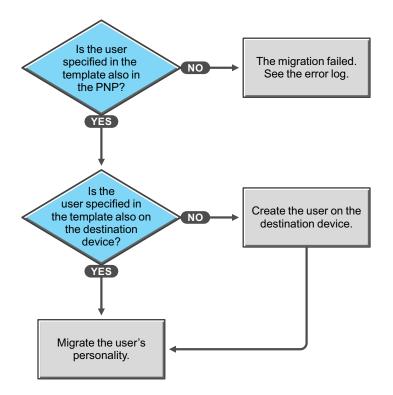
Scenario 4: Selecting the template option *Migrate the settings for the currently logged in user*

Migrate the user's personality without mapping the users by their names.

Scenario 5: Selecting the template option All users to migrate



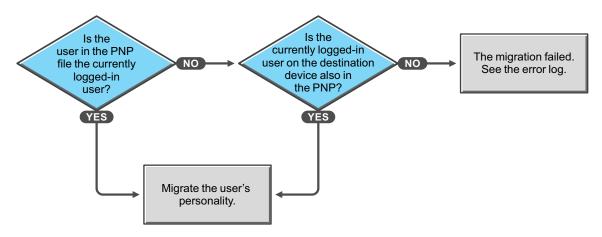
Scenario 6: Selecting the template option *Add users to migrate*, and you specify a user



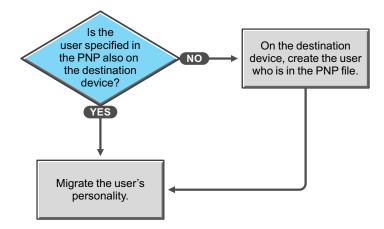
F.3 Migration Scenarios If the PNP File has the Personality of a Specific User

- Scenario 7: Selecting the template option Migrate the settings for the currently logged in user
- Scenario 8: Selecting the template option All users to migrate
- Scenario 9: Selecting the template option Add users to migrate, and you specify a user

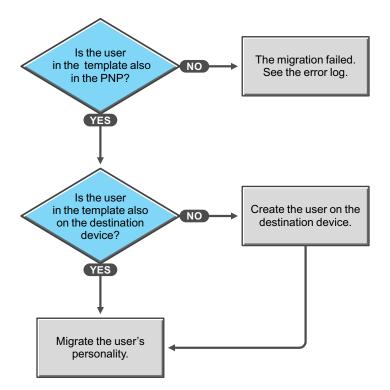
Scenario 7: Selecting the template option *Migrate the settings for the currently logged in user*



Scenario 8: Selecting the template option All users to migrate



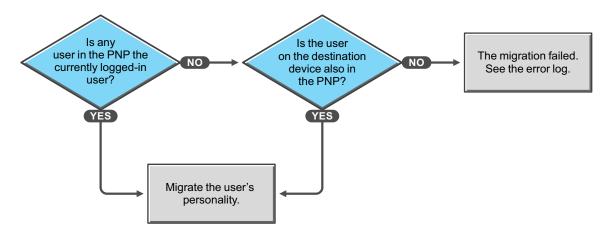
Scenario 9: Selecting the template option *Add users to migrate*, and you specify a user



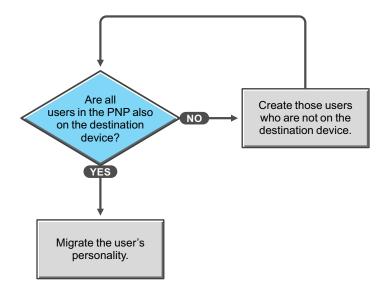
F.4 Migration Scenarios If the PNP File has the Personalities of Multiple Specific Users

- Scenario 10: Selecting the template option Migrate the settings for the currently logged in user
- Scenario 11: Selecting the template option All users to migrate
- Scenario 12: Selecting the template option Add users to migrate, and you specify multiple users

Scenario 10: Selecting the template option *Migrate the settings for the currently logged in user*



Scenario 11: Selecting the template option All users to migrate



Scenario 12: Selecting the template option *Add users to migrate*, and you specify multiple users

